

TARIFF DISTRIBUTION

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PURPOSE: Grandfathers Remote Call Forwarding - RESALE

TARIFF SECTION
0007

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8

PAGE REVISION
0001

3. REMOTE CALL FORWARDING SERVICE

Except as otherwise indicated for Wire Centers in Part 22, Section 1.1., effective November 1, 2025, Remote Call Forwarding Service described in this Guidebook will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change existing service arrangements will not be accepted. (N)

(For service description, terms and conditions, see Wisconsin Bell Guidebook Part 7, Section 4)

Rates and Charges

Description	Per Month	
	Residence	Business
Remote Call Forwarding per path	N/A	\$25.61

Remote Call Forwarding (CO Based): Provides a method to automatically transfer all incoming calls to another dialed number at all times. The dialable number is user defined. The dialed number can be either a 7 or 10 digit number (POTS) and can be changed via a service order. No physical telephone is required at the subscribed dialed number. (Business Service Ordering and Line Connection Charges apply).

Carrier’s business customers who had their exchange access service with another carrier and who now establish their exchange access service with the Carrier and who subscribe to Remote Call Forwarding will receive a discounted monthly rate of \$3.75 per RCF path for the first 12 months. The discounted monthly rate applies to initial as well as additional RCF paths, excluding 800 service lines. Additionally, the Carrier’s customer will receive a waiver of Remote Call Forwarding nonrecurring charges. To qualify for this discounted rate and waiver of the Remote Call Forwarding, the Call Forwarding Number (CFN) must terminate to a business access line of the Carrier. Subscribers may have a maximum of ten (10) RCF paths (initial/additional) per billing account participating in this discounted service, and each RCF path must be located in the same state where the qualifying local exchange business service is established. Subscribers must order RCF service within 30 days of establishing the qualifying exchange access service from another carrier in order to be eligible for this discounted service.

Carrier’s eligible business customers who commit to a 2-year agreement^{/1/} to Remote Call Forwarding (RCF) service will receive the service for \$3.38 per line per month for the duration of the term. The monthly rate will be discounted for each local path and for each additional path. Usage charges will be applicable as tariffed.

Carrier’s eligible customers are existing business customers who currently have RCF with the Carrier who call in to disconnect their service, then reconsider and keep the service. To qualify for this offer, the Call Forward Number of the Remote Call Forwarding service must terminate to a Carrier business access line.

/1/ Effective September 1, 2009, the 2-year RCF agreement will be grandfathered. No further installation of or changes to it will be made after this date. Carrier’s customers of record on September 1, 2009 will continue to receive the benefit of this agreement until their term agreement expires. In the event that the Carrier’s customer discontinues service at their present location for any reason, it will not be re-established.