

**TARIFF DISTRIBUTION**

FILE PACKAGE NO.: WI-20-0016

DATE: December 30, 2020

STATE: WITAR20

EFFECTIVE DATE: 01/01/2021

TYPE OF DISTRIBUTION: Approved

PURPOSE: Discontinue Residence Permanent Offers (Access Line and CCE Retention Offers)

<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
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PART 22 - Resale Local Exchange Service  
SECTION 3 - Resale Local Exchange Services

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5th Revised Sheet 20

**\$5.13 FOR 12 ACCESS LINE RETENTION OFFER**

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period. (N)  
(N)

Carriers with eligible residence customers who call to disconnect their access line(s) and then decide to retain the line(s) may receive a \$5.13 bill credit per month, per line.

Carriers with eligible customers will receive a \$5.13 bill credit per month, per line for up to two access lines, for a maximum of 12 months. Eligible customers may receive this offer only once during the offer benefit period and must keep the required services for 30 days to receive the benefit of the offer.

The customer's bill may be credited \$5.13 each month per line that both the access line(s) are retained. If the customer disconnects the line(s) or moves from their current location, the remaining benefits will cease.

This offer may not be combined with any other Company residence retention offers that provide a monthly discount. Customers subscribing to Complete Choice Enhanced must have the access line in service for a minimum of 60 days, before becoming eligible for this offer

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**OTHER CENTRAL OFFICE OPTIONAL FEATURES (cont'd)****Complete Choice® Enhanced (cont'd)**

## E. References (cont'd)

(For references, see Wisconsin Guidebook Part 7, Section 5.) (cont'd)

**Complete Choice Enhanced Retention Offer**

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period. (N)  
(N)

Carriers with residential customers who call to disconnect service and elect to retain service and subscribe to the Complete Choice Enhanced package may receive a bill credit of \$6.84 per month for 12 months on a maximum of two access lines.

The following rules apply:

- This offer is for retention purposes only
- Carrier's customers must have or newly subscribe to Complete Choice Enhanced on each line, up to a maximum of two (2) lines, to receive the monthly credit
- If the customer adds features to qualify for the Complete Choice Enhanced package, the nonrecurring charge(s) and/or package fee will be waived.
- Eligible customers may only receive this offer once during the offer benefit period.
- This offer may not be combined with other AT&T residence line retention offers, including but not limited to the Residence Access Line Retention Promotion.
- Monthly credits will cease if the customer disconnects the line or the package, or moves from their current location
- The access line (s) must be in service for a minimum of 60 days before the customer becomes eligible for this offer
- Customers must keep the required services for 30 days to receive the benefit of this offer.
- AT&T may discontinue this offer upon 14 days notice or less.

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