

This section sets forth Operator Services<sup>/1/</sup> made available by Wisconsin Bell, LLC to Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in the Wisconsin Guidebook, Part 11 and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing.

### **1. OPERATOR ASSISTED MESSAGE TOLL SERVICE CALLS**

(For service description, terms and conditions, see Wisconsin Guidebook Part 11, Section 1.)

/1/ Effective on or after June 4, 2016, Collect, Person-to-Person, Bill to third Number calls and Busy Line Verification/Interruption services are discontinued.

**1. OPERATOR ASSISTED MESSAGE TOLL SERVICE CALLS**

## Rates And Charges

Description	Residence	Business
Station-to-Station calls		
- Other, including requests for Time and Charges	\$2.51	\$1.79
- Collect Inmate call <sup>/2/</sup>	3.36	3.36
Usage rates on operator-assisted local calls from inmate facilities billed to Carrier accounts may be billed at a per-minute rate of \$.085.		
Payphone Set Use Charge	.30	.30

/1/ Applicable only to Operator Assisted calls from inmate phones at a correctional institution.

/2/ Effective on or after June 4, 2016, Collect, Person-to-Person, Bill to third Number calls and Busy Line Verification/Interruption services are discontinued.

PART 22 - Resale Local Exchange Service  
SECTION 11 - Operator Services

3rd Revised Sheet 2.1  
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**2. DIRECTORY ASSISTANCE (DA) SERVICES****2.1 Information**

(For service description, terms and conditions, and features see Wisconsin Guidebook Part 11, Section 2.)

## Rates and Charges

<u>Description</u>	<u>Residence</u>	<u>Business</u>
Listing Request	\$2.12	\$2.12

**AMERITECH AUDIO CONFERENCE SERVICE <sup>/1/</sup>**

<sup>/1/</sup> Effective April 6, 1998, Ameritech Audio Conference Service is withdrawn and is no longer available.

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PART 22 - Resale Local Exchange Service  
SECTION 11 - Operator Services

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**NATIONAL DIRECTORY ASSISTANCE CALL SERVICE**

## A. Description

(For Service Description, see Wisconsin Guidebook, Part 11)

## B. Prices

Description	Direct Dialed Calls
<ul style="list-style-type: none"> <li>• For each listing request on a call to National Directory Assistance</li> </ul>	\$2.12
<ul style="list-style-type: none"> <li>• Where Carrier's customer requests operator assistance to place a call to National Directory Assistance, the surcharge as shown in Part 22, Section 11, of this tariff, as appropriate, is applicable in addition to the price specified above.</li> </ul>	
<ul style="list-style-type: none"> <li>• National Directory Assistance is not provided on WATS service, Feature Group A service, Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to Carrier's customers that have Toll Restriction.<sup>/1/</sup></li> </ul>	

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**NATIONAL DIRECTORY ASSISTANCE CALL SERVICE**

## A. Description

(For Service Description, see Wisconsin Guidebook, Part 11)

## B. Prices

Description	Direct Dialed Calls	
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<ul style="list-style-type: none"> <li>• National Directory Assistance is not provided on WATS service, Feature Group A service, Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to Carrier's customers that have Toll Restriction.<sup>/1/</sup></li> </ul>		

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