

**1. GENERAL**

This Part sets forth the local exchange services made available by Wisconsin Bell, LLC (Company) for resale (Resale Local Exchange Services) by those alternative telecommunications utilities, carriers and utilities holding a certificate under sections 196.203(3), 196.499 and 196.50(2) (93-94 Wis. Stat.) for use in the provision of a telecommunications service as specified and to the extent required by the Telecommunications Act of 1996, Pub. L. No. 104-104, 110 Stat. 56 (1996) ("the Act") and the rules and regulations of the Federal Communications Commission and the Public Service Commission of Wisconsin. The Company reserves its right to withdraw its tariffs in accordance with any applicable law, including but not limited to the decision of the United States Court of Appeals for the 7th Circuit in Wisconsin Bell v. Bie, Nos. 02-3854 and 02-3897.

General terms and conditions as described in P.S.C. of W. 20, Part 2, Section 2 of this apply, where appropriate, unless otherwise specified in this Part. As applied to services offered in this Part, the term "Customer" contained in P.S.C. of W. 20, Part 2, Section 2 and term payment plans in Section 3 shall be deemed to mean "Carrier" as defined in this Section. Any references in this Part to service descriptions contained in other sections of this Tariff shall include all definitions, payment plans, and other terms and conditions applicable to that service. Unless expressly provided to the contrary herein, however, such references do not incorporate the rates and charges contained in the referenced material. Where service descriptions use the terms "customer" or "subscriber", such terms shall be deemed to mean:

- (1) "Carrier" (as defined in this Part) when the context concerns ordering service (or as appropriate blocking service) for resale to its customer; entering into and terminating payment plans for resold service, including calculating minimum requirements for optional toll calling plans; requesting repair of resold service, including authorization for the dispatch of service technicians to the Carrier's Customer's premises and performance of any premises work; and billing responsibility for the provision of service ordered by Carrier, and the use, activation, or premature termination of service by Carrier's Customers; or
- (2) "Carrier's Customer" (as defined in this Part) when the context concerns the definition of: the service location (premises); the configuration and sizing of the telecommunications system, network, or service resold; and the manner in which the resold service, including any aspects or capabilities of service, are used, activated, or accessed. Carrier's Customer is also the equivalent term when referenced service descriptions contain any of the following, or similar, terms: user, station user, group, group member, account, agent, supervisor or attendant position or line.

PART 22 - Resale Local Exchange Service  
SECTION 1 - General Terms and Conditions

Original Sheet 2

## 1. GENERAL (cont'd)

In addition and subject to the appropriate regulatory approvals, the Company may grandfather all services governed by this Tariff in certain geographic areas. Once grandfathered, such services will no longer be available for purchase and existing customers will no longer be able to move, add or change their existing service.<sup>(1)</sup>

For service availability by Wire Center: [https://cpr.web.att.com/pdf/dsa/zero\\_demand\\_tracker.pdf](https://cpr.web.att.com/pdf/dsa/zero_demand_tracker.pdf)

For service availability by address: <https://cpr.att.com:8443/search/csiServiceAvailability>

Grandparented services will be made available within 90 days upon Carrier's service order. Grandparented services may be resold by Carrier to those eligible to subscribe to such service from the Company for the remaining period of eligibility. Grandparented services may be transferred to Carriers as long as the Carrier's customer is eligible for the grandparented service, and the grandparented service has not been abandoned, pursuant to statutory procedure. A grandparented service shall be available for resale under this Part 22 as soon as possible but no later than ninety (90) days after Carrier's service order. In the meantime, such service may be resold at retail rates by Carrier, and any usage information associated with the service will be supplied on a monthly rather than daily basis. When the grandparented service becomes available for resale under this Part, the Company will conduct a true up and adjust Carrier's account with any difference in the retail charges paid by Carrier and the Part 22 rates applicable to the grandparented service. The Part 22 grandparented rates will be at the same discount percentage as the group of services of which the grandparented service is a part.

Pursuant to the Telecommunications Act of 1996, these services are also available subject to negotiation to telecommunications carriers, as defined by the Act, and may be obtained from the Company pursuant to contract. This will make these services available to such carriers at a range of rates.

The Company will provide Resale Local Exchange Services in Wisconsin subject to the availability of facilities, where technically feasible and from properly equipped central offices, unless availability is limited per provisions outlined in the AT&T Wisconsin Guidebook, Part 2, Section 2, paragraph 21 (TDM to IP Transition).

The application of business or residence service is determined in accordance with general regulations in P.S.C. of W. 20, Part 4, Section 2 based upon the appropriate classification of the Carrier's Customer's (also referred to as "end user") service. Local exchange service cannot be utilized as a substitute for carrier access services. The Company reserves the right to commission an independent audit to ensure that these conditions have been met.

Resale of flat rate local exchange services or any other local exchange service does not entitle the Carrier to receive access charge revenue associated with either originating or terminating transmission of interexchange services over such resold service (s).

Note 1: Effective on or after December 31, 2023 (as permitted by the FCC), neither new nor existing customers will be permitted to purchase services in certain geographic areas.

**1. GENERAL (cont'd)**

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At the request of the Carrier, an Individual Contract Based (ICB) service may be resold by Carrier but at the rates set forth in such ICB without the application of any resale discount.

Performance benchmarks and parity reports will be provided to Carrier at regular intervals. Carrier may waive the right to receipt of such reports. Issues regarding the type, standards, levels and frequency of performance benchmarks and parity reports can be referred to the Commission pursuant to processes established by the Commission.

Where Carrier orders a service for resale to its customer which is offered on a Term Payment Plan basis, the terms and conditions for such plan as described in Part 2, Section 3 of this tariff shall apply provided that the term "customer" used therein shall be understood to refer "Carrier" as described in (1) preceding and "Carrier's Customer" as described in (2) preceding.

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**1. GENERAL (cont'd)**

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Where Carrier orders a service for resale to its customer which is offered on a Term Payment Plan basis, the terms and conditions for such plan as described in Part 2, Section 3 of this tariff shall apply provided that the term "customer" used therein shall be understood to refer "Carrier" as described in (1) preceding and "Carrier's Customer" as described in (2) preceding.

## 2. BRANDING

- 2.1 Company Branding. Carriers may not, without the Company's written authorization, offer Resale Local Exchange Services under any of the brand names of the Company or any of its affiliates, nor may any Carrier state or imply that there is any joint business association or any similar arrangement with the Company in the provision of telecommunications services to the Carrier's customers. Company may brand services under this Part with its own brand name (e.g. 411, 611, etc.) but will not provide for Carrier branding of those services.
- 2.2 Carrier Branding. The Carrier may brand its resold local exchange services with its own brand name. Branding for Operator Services and Directory Assistance is provided at rates and on terms contained in contracts between the Company and Carrier on a special request basis.

## 3. LIABILITY OF THE COMPANY

Notwithstanding any other provision in this Part, the Company's general liability, as described in P.S.C. of W. 20, Part 2, Section 2, does not extend to the Carrier's Customers or any other third party. Liability of the Company to the Carrier resulting from any and all causes shall not exceed the liability of the Company as stated in P.S.C. of W. 20, Part 2, Section 2. The Company shall be liable for the individual service(s) or facility(ies) that it provides and shall not be liable for the integration of service components. Such Liability shall not exceed an amount equal to the proportionate charge for the service(s) or facility(ies) provided for the period during which the service(s) was affected. No other liability whatsoever shall attach to the Company.

Carrier shall, in its tariffs or other contracts for services under this Part with its customers, provide that in no case shall the Company be liable to the Carrier's Customers or any third parties for any indirect, special or consequential damages, including but not limited to, economic loss, lost business or profits, whether foreseeable or not, and regardless of notification by the Carrier of the possibility of such damages. If Carrier fails to place such a provision in its tariffs and/or contracts, Carrier shall indemnify and hold the Company harmless from all claims based on any reason whatsoever from its customers or third parties as provided in this Part. Nothing in this Part shall be deemed to create a third party beneficiary relationship with Carrier's customers.

**4. RESPONSIBILITIES OF THE COMPANY (cont'd)**

New Resale Services

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Ameritech shall, via tariff filings and as provided in the Interconnection Agreement, notify Carrier of New Resale Services. If a tariff filing provides less than sixty (60) days' notice, Ameritech shall provide not less than sixty (60) days' advance notice of such introduction via a feature functionality database. Notwithstanding anything to the contrary in this Section, any notice or information provided by Ameritech pursuant to this Section (other than a publicly-filed tariff) shall be deemed "Proprietary Information" and subject to the terms and conditions of Nondisclosure Agreement between Carrier and the Company.

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**3. LIABILITY OF THE COMPANY (cont'd)**

If a Carrier ceases to resell Resale Local Exchange Services to its Customers and fails to make arrangements for the continuation of such services to its Customers by another Carrier, the Carrier shall provide by certified mail, within five (5) business days prior to cessation, an option to its Carrier Customers to select an alternate Carrier. In the event that on or before the date of cessation Carrier fails to provide such option, or any of Carrier's Customers fail to select a new Carrier, Company may, at the end user's request, subject to eligibility requirements, provide local exchange services to Carrier's Customers under P.S.C. of W. 20 at then current tariff rates for service being furnished.

The Company is not liable for mistakes that appear in Company's listings, 911 and 411 databases, or for incorrect referrals of end users to Carrier for any ongoing Carrier service, sales or repair inquiries, and with respect to such mistakes or incorrect referrals, the Carrier shall save harmless and indemnify the Company from any and all claims, demands, causes of action and liabilities whatsoever, including costs, expenses and reasonable attorney's fees incurred on account thereof, by third persons (including the Carrier's Customers or employees).

**4. RESPONSIBILITIES OF THE COMPANY**Operational Interfaces

Company shall provide Carriers with electronic access to place service orders, receive phone number assignments, receive information necessary to bill Carrier's Customers, and to inform Company of cases of trouble. Company shall provide interface specifications for such electronic access to Carriers subject to Carrier's execution of Company's standard non-disclosure agreement.

**4. RESPONSIBILITIES OF THE COMPANY (cont'd)**New Resale Services

Ameritech shall, via tariff filings and as provided in the Interconnection Agreement, notify Carrier of New Resale Services. If a tariff filing provides less than sixty (60) days' notice, Ameritech shall provide not less than sixty (60) days' advance notice of such introduction via a feature functionality database. Notwithstanding anything to the contrary in this Section, any notice or information provided by Ameritech pursuant to this Section (other than a publicly-filed tariff) shall be deemed "Proprietary Information" and subject to the terms and conditions of Nondisclosure Agreement between Carrier and the Company.



## 4. RESPONSIBILITIES OF THE COMPANY (cont'd)

The Company will provide access to the following service(s) where the Company is the underlying 911 service provider.

Public/Emergency Services

(See WISCONSIN BELL, LLC, P.S.C. of W. 20, Part 8, Section 3.)

## 911 TELECOMMUNICATIONS SERVICE

911 Telecommunications Service is an arrangement of the Company's central office and trunking facilities whereby any 911 dialed calls routed to the Company's central offices will reach the emergency report center for the telephone from which the number is dialed or will be routed to a Company operator if all lines to an emergency report center are busy. If no emergency report center exists for a central office entity, an end user who dials the number 911 will be routed to a recorded announcement. Carriers and Carrier's customers purchasing services under this Part are not charged for calls to the 911 number except as provided in this tariff. Calls will be routed to only one emergency report center per central office.

## ENHANCED 911 TELECOMMUNICATIONS SERVICE

Enhanced 911 (E911) Telecommunications Service is a Call Delivery Network whereby any 911 dialed calls, including calls originating from Text Telephones, routed to the Company's central offices will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area within the county in which service is provided and elsewhere in the serving area subject to the availability of stored program control central office facilities. Carriers and Carrier's Customers purchasing services under this Part are not charged for calls to the 911 number except as provided in this tariff.

**5. RESPONSIBILITIES OF THE CARRIER**

Carrier shall follow the pre-order procedures established by the Company, including completion of the resale implementation questionnaire, prior to submitting its first request for resale service.

Documentation of Authorization/Agency

Prior to submitting an order under this Part, a Carrier must have obtained documentation from the end user (e.g., written or electronic authorization, tape recorded conversation, password verification, or other method permitted by the P.S.C. of W. or the FCC), explicitly authorizing the Carrier to provide local exchange telecommunications services to the Carrier's Customer (Documentation of Authorization). The Carrier must retain all Documentation of Authorization on file, which shall be available for inspection during normal business hours.

In the event that the Carrier submits an order under this Part, and the end user notifies the Company, within the greater of 90 days or two (2) billing cycles of the date the Carrier submitted an order under this Part, that the end user did not authorize the Carrier to provide local exchange telecommunications services to the end user (Unauthorized Switching), the Carrier must provide the Company with that end user's Documentation of Authorization within three (3) business days. In the event that the Carrier cannot provide the Documentation of Authorization within three business days, the Carrier must within three business days thereafter:

1. notify the Company to change the end user back to the local exchange carrier providing service to the end user before the change to the Carrier was made, and
2. provide any end user information and billing records the Carrier has obtained relating to the end user, to the prior Carrier, and
3. notify the end user and the Company that the change has been made, and
4. pay the Company \$50.00 per line to compensate the Company for switching the end user back to the original carrier.

**5. RESPONSIBILITIES OF THE CARRIER (cont'd)**

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Carrier Changes (cont'd)

- D. During the Disconnection Notice Period, Carrier shall, at its sole expense, notify its end users that service may be disconnected for Carrier's failure to pay Unpaid Charges and that its end users must select a new Carrier to provide local exchange service. The provision of such notice is Carrier's sole and exclusive responsibility, and no additional time beyond the end of the Disconnection Notice Period will be permitted to Carrier to accomplish this notification. Furthermore, neither the failure of:
- (1) Carrier to provide such notice nor;
  - (2) any of Carrier's end users to select and obtain local exchange service from another carrier
- shall operate to delay or forestall the disconnection of service for nonpayment of the Carrier's Unpaid Charges, as set forth in the Notice of Disconnection, to the entity/account described in B. (2) and (3) preceding, as applicable.
- E. Any of Carrier's end users who apply for local exchange service from the Company are subject to the applicable service application eligibility rules.
- F. The Company can discontinue service to Carrier for failure to pay Unpaid Charges to the entity/account described in B. (2) and (3) preceding, as applicable, and will have no liability to Carrier or its end users in the event of such disconnection.

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/1/ Material now appears on Original Sheet No. 8.2 in this Section.

**5. RESPONSIBILITIES OF THE CARRIER (cont'd)**

Carrier Changes (cont'd)

If a Carrier ceases to resell Resale Local Exchange Services to its Carrier Customers due to dissolution or bankruptcy and fails to make arrangements for the continuation of such services to the Carrier Customer by another Carrier, the Carrier shall provide by certified mail, within five (5) business days prior to dissolution or bankruptcy, an option to its Carrier Customers to select an alternate Carrier. In the event that on or before the date of dissolution or bankruptcy Carrier fails to provide such option, or any of Carrier's Customers fail to exercise such option, Company may, at the end user's request, subject to eligibility requirements, provide local exchange services to Carrier's Customers under P.S.C. of W. 20 at then current tariff rates for service being furnished.

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Carrier Interfaces

Carrier shall be responsible for modifying and connecting any of its systems with Company provided interfaces as described in this Part.

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/1/ Material formerly appeared on 1st Revised Sheet No. 8.1 in this Section.

## 5. RESPONSIBILITIES OF THE CARRIER (cont'd)

Carrier Changes

When the Company receives an order from a Carrier (Ordering Carrier) for services under this Part to a Carrier's Customer ("end user"), and the Company is currently providing services under this Part to another Carrier for the same end user (Carrier Customer of Record), Company shall notify its Carrier Customer of Record of such order coincident with processing the order. It shall then be the responsibility of the Carrier Customer of Record and the Ordering Carrier to resolve any issues related to the end user. Carrier Customer of Record and/or Ordering Carrier agree to hold harmless and indemnify Company against any and all liability and claims, including reasonable attorneys' fees, that may result from the Company acting under this paragraph.

The Carrier is solely responsible for the payment of charges for all services furnished in this Part including, but not limited to, calls originated or accepted at its and its end users' service locations.

**5. RESPONSIBILITIES OF THE CARRIER (cont'd)**Carrier Changes (cont'd)

- A. If Carrier fails to pay billed charges together with late payment charges and any outstanding advanced payment or deposit request, ("Unpaid Charges") within fifteen (15) days after the Due Date, Company may notify Carrier that its service will be disconnected unless all Unpaid Charges are paid in full to the entity/account described in B. (2) and (3) following, as applicable, within ten (10) business days of date notice is sent ("Disconnection Notice Period"). Disconnection can occur after the conclusion of the Disconnection Notice Period.
- B. If Carrier disputes any portion of the Unpaid Charges, it shall initiate the Dispute Procedure as follows within the Disconnection Notice Period:
- (1) inform the Company in writing which portion of charges are disputed, including specific details and reasons for dispute;
  - (2) immediately pay the Company all Undisputed, Unpaid Charges; and
  - (3) immediately pay all Disputed, Unpaid Charges into an interest bearing escrow account satisfactory to the Company.
- C. If the Carrier and Company are unable to resolve the dispute within thirty (30) days, either may file a complaint with the Commission to resolve the dispute. A claim of Disputed Charges shall in no way limit the Company's right to disconnect Carrier's service for the failure to pay Unpaid Charges to the entity/account described in B. (2) and (3) above, as applicable, together with payment of all current charges to the Company by the Due Date.

**5. RESPONSIBILITIES OF THE CARRIER (cont'd)**Carrier Changes (cont'd)

- D. During the Disconnection Notice Period, Carrier shall, at its sole expense, notify its end users that service may be disconnected for Carrier's failure to pay Unpaid Charges and that its end users must select a new Carrier to provide local exchange service. The provision of such notice is Carrier's sole and exclusive responsibility, and no additional time beyond the end of the Disconnection Notice Period will be permitted to Carrier to accomplish this notification. Furthermore, neither the failure of:
- (1) Carrier to provide such notice nor;
  - (2) any of Carrier's end users to select and obtain local exchange service from another carrier
- shall operate to delay or forestall the disconnection of service for nonpayment of the Carrier's Unpaid Charges, as set forth in the Notice of Disconnection, to the entity/account described in B. (2) and (3) preceding, as applicable.
- E. Any of Carrier's end users who apply for local exchange service from the Company are subject to the applicable service application eligibility rules.
- F. The Company can discontinue service to Carrier for failure to pay Unpaid Charges to the entity/account described in B. (2) and (3) preceding, as applicable, and will have no liability to Carrier or its end users in the event of such disconnection.

**5. RESPONSIBILITIES OF THE CARRIER (cont'd)**Carrier Changes (cont'd)

If a Carrier ceases to resell Resale Local Exchange Services to its Carrier Customers due to dissolution or bankruptcy and fails to make arrangements for the continuation of such services to the Carrier Customer by another Carrier, the Carrier shall provide by certified mail, within five (5) business days prior to dissolution or bankruptcy, an option to its Carrier Customers to select an alternate Carrier. In the event that on or before the date of dissolution or bankruptcy Carrier fails to provide such option, or any of Carrier's Customers fail to exercise such option, Company may, at the end user's request, subject to eligibility requirements, provide local exchange services to Carrier's Customers under P.S.C. of W. 20 at then current tariff rates for service being furnished.

Carrier Interfaces

Carrier shall be responsible for modifying and connecting any of its systems with Company provided interfaces as described in this Part.



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**5. RESPONSIBILITIES OF THE CARRIER (cont'd)**Indemnification

Carriers who resell services offered under this Part shall indemnify, defend and save the Company harmless against any and all claims and expenses (including attorneys' fees and costs) which may arise from or in connection with such resale including, but not limited to, claims for libel, slander, infringement of copyright or patents, claims for injuries to persons or property damage or any other damage in connection with Company service or resold services, arising out of any act or omission of the Carrier or end user in connection with facilities or services provided by the Company or the Carrier or end user, claims for interruption of or deficiencies, failures or errors in service and any consequences thereof and claims arising from mistakes in or omissions of directory listings.

The Company will not be responsible for the manner in which the use of service, or the associated charges are allocated to others by a Carrier who resells service. All applicable rates and charges for such service will be billed to and be the responsibility of the Carrier.

Telephone Solicitation by Use of Recorded Messages

Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

Carrier Contact Numbers

Carrier shall be responsible for providing to its customers and to the Company a telephone number or numbers that Carrier's Customers can use to contact Carrier in the event of service or repair requests. In the event that Carrier's Customers contact the Company with regard to such requests, Company shall inform Carrier's Customers that they should call their Carrier and may provide Carrier's Contact Number to Carrier's customers. Carrier may enter into contractual arrangement with the Company for the transfer to Carrier of calls placed by Carrier's Customers for service or repair requests.

## 5. RESPONSIBILITIES OF THE CARRIER (cont'd)

Emergency Telephone Number Information

Carrier shall provide Company with accurate and complete information regarding Carrier's customers in a method prescribed by the Company, so that the Company may keep its Emergency Telephone Number Service database updated.

## 6. BILLING

The Company will provide a Carrier specific Daily Usage File (DUF) to each Carrier reselling Company Local Exchange Services. This file will include individual service specific daily usage for each resold Local Exchange Service. The daily usage file will include sufficient detail to enable Carriers reselling Company exchange services to bill Carrier's end user customers. No other detailed billing will be provided.

Interexchange call detail forwarded to the Company for billing, which would otherwise be processed by the Company, will be returned to the Interexchange Carrier, and will not be passed through to the Carrier. This call detail will be returned to the Interexchange Carrier with a transaction code indicating that the returned call originated from a resold account.

Billing for 900 and 976 calls or other pay-per-call services will be passed through to the Carrier when the Company records the message. If a Carrier does not wish to be responsible for 900 and 976 calls, it must order blocking for resold lines under this Part. When the Interexchange Carrier records the 900 and 976 calls, the call detail will be returned to the Interexchange Carrier.

## 6. BILLING (cont'd)

The Carrier is responsible for providing all billing information to their customers who purchase resold Company exchange services.

Company shall not charge Carrier the applicable rate for services Company provided to Carrier in this Part, for which, and only to the extent that:

- (1) Company did not provide Carrier billing information required to bill its customers as provided in this paragraph; and
- (2) Such failure to provide billing information was not caused in part or in whole, by actions of the Carrier or other third parties; and
- (3) Neither Carrier nor Company can provide the billing information, within one year by another method that will enable Carrier to bill its customers.

## 7. DEFINITIONS

Carrier

A Carrier is a certified telecommunications carrier as specified by the Telecommunications Act of

Carrier's Customer

The party which contracts with a Carrier for resold telecommunication services pursuant to the terms and conditions of this Part. Where necessary to promote clarity, Carrier's Customer may also be referred to as "end user".

Resale

Occurs when a Carrier subscribes to a telecommunication service offered in this Part for the purpose of selling such service to its Customers.

Service is furnished for use by the Carrier for resale by the Carrier to its customers and may be used only by others as specifically provided elsewhere in this tariff.

## 8. USE OF SERVICE

GeneralUnlawful Use of Service

Service shall not be used for any purpose in violation of law. The Carrier, and not the Company, shall be responsible to ensure that Carrier and its customers' use of the services provided hereunder complies at all times with all applicable laws. The Company may refuse to furnish service to a Carrier applicant or shall disconnect the service of a Carrier or as appropriate the Carrier's customer when:

- An order is issued by a court, the Public Service Commission of Wisconsin or any other duly authorized agency finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or
- The Company is notified in writing by a Law Enforcement Agency acting within its jurisdiction that any facility furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of law.

Termination of service shall take place after reasonable notice is provided the Carrier, or as ordered by the Court.

If communications facilities have been physically disconnected by Law Enforcement officials at the premises where located, and if there is not presented to the Company the written finding of a judge, then upon written request of the Carrier, and agreement to pay restoral of service charges and other applicable Service Charges, the Company shall promptly restore such service.

## 8. USE OF SERVICE (cont'd)

General (cont'd)Interference with or Impairment of Service

Service shall not be used in any manner that interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other Carrier's or Company's customers.

Subscribing to Adequate Service

If a Carrier's use of service interferes unreasonably with the service of other Carriers or of Carrier's Customers or of the Company's customers, the interfering Carrier will be required to take service in sufficient quantity or of a different class or grade.

Application of Business and Residence Rates

The determination as to whether telephone service provided under this Part should be classified as business or residence is based on the character of the use to be made of the service by the Carrier's Customer.

**Welcoming Rewards Win/Winback Promotion**

A retail promotional period shall be established from April 7 2009, through May 1, 2016. During this promotional period Carrier's eligible business customers subscribing to new business local exchange access lines or trunks or Centrex will receive a one-time credit based on the number of new lines ordered. The first line will receive a credit of \$41.25. Lines 2 up to 20 will receive a credit of \$20.63 per line. Lines must be at the same location and only the first 20 lines will qualify. In addition, waivers will be provided for the normally applicable service ordering, line connection, and central office connection non-recurring charges (NRCs) associated with the installation of local exchange access lines or trunks or Centrex, up to 20 lines maximum per location, for the initial order only. This promotion may be combined with the Centrex Nonrecurring Charge (NRC) Waiver and the AT&T Business Local Calling Trio Month Reward Promotion. The one time credit(s) will be provided within the first two bill cycles. In addition, a waiver of the non-recurring service establishment charges normally associated with Custom Calling and Advanced Custom Calling Services ordered at the time of initial order placement will be provided for up to 20 lines.

Carrier's eligible customers include those businesses that are currently with another carrier and are establishing service with the Carrier. Carriers eligible customers must subscribe to new business local exchange access lines or trunks or Centrex and select one of the specified term plan offers listed below. Customers must also commit to an oral 1 year Welcoming Rewards Promotional Agreement in order to receive the benefits.

Carrier's eligible customers must subscribe separately to one of the following term plan offers in order to receive the Welcoming Rewards benefits: AT&T Business Local Calling or Centrex (with a minimum of 6 basic or electronic key lines for a 2, 3, 5, or 7 year term). All terms and conditions applicable to AT&T Business Local Calling and Centrex, as appropriate, will apply. The commitment to one of the specified term plans is in addition to the oral 1 year Welcoming Rewards Promotional Agreement commitment.

This offer is only applicable at the time of placing the initial order and is not available for subsequent orders placed for additional lines or services.

The credits are discounts. If Carrier's customer disconnects their account prior to the expiration of the oral 1 year Welcoming Rewards Promotional Agreement, the customer will be liable for the early termination fees equal to the amount of the credit discounts already given. This charge is in addition to other charges that may be associated with a subscription to a qualifying term plan.

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**AT&T Business Local Calling Additional Line Promotion**

A business promotional period will be established from June 20, 2011 through December 31, 2022. During this period Carrier's eligible business customers who purchase new, incremental local exchange access lines will receive a one-time \$82.50 bill credit per line for up to 4 lines added per customer location.

Carrier's eligible customers are existing business customers who add new, incremental local exchange access lines to a new or existing AT&T Business Local Calling term agreement after refusing the initial offer to add local access lines. Additionally, eligible customers are new business start-up customers who add lines to a new AT&T Business Local Calling term agreement after refusing the initial offer to add an AT&T Business Local Calling term agreement. Also, all of the carrier's customers who add local exchange access lines to an AT&T Business Local Calling term agreement electronically, via online ordering methods, in response to an online advertisement will also qualify.

The lines added must be subscribed to either AT&T Business Local Calling Option A or Option B in order to qualify. Bill credits will become effective with the third bill period following eligibility. Carrier's customers disconnecting any of the new lines before the third bill period will not qualify to receive any bill credits. All orders must be completed by January 31, 2023. The Company may discontinue this offer upon 14 days notice. This promotion may not be combined with the All For Less offer<sup>/1/</sup>.

/1/ The All For Less bundle combines Business Local Calling Assurance, provided by AT&T Wisconsin, with services offered by affiliates of AT&T Wisconsin (Long Distance and non-regulated Internet services) in a bundled offering.

**CARRIER DISCONNECT SERVICE**

## A. Description

Carrier disconnect service is a special billing arrangement which enables a Carrier to have their customer's service disconnected for a temporary period of time.

## B. Terms and Conditions

Carrier disconnect service is provided in conjunction with Telecommunications Services in this Part except:

- A. Foreign District Exchange Service
- B. Series 1000, 2000, 3000, 8000 and 9000 Channels
- C. Service provided under Contract or Variable Term Pricing
- D. Automatic Call Distribution System – ESS
- E. Direct Digital Service
- F. Direct Hi-Cap Service
- G. Direct Inward Dialing Service (DID)
- H. Wide Area Telecommunications Service
- I. ISDN
- J. Centrex, excluding dormitory service
- K. Grandparented service
- L. Integrated Information Network
- M. Coin



**11. CARRIER DISCONNECT SERVICE (cont'd)**

## B. Terms and Conditions (cont'd)

Carrier may request the Company to disconnect local exchange service on a designated line(s) which it resells to its end user customer provided that:

- Carrier bears the sole and full responsibility for compliance with any Commission disconnection and restoral of service requirements and to request such disconnection only on one of the grounds upon which the Public Service Commission of Wisconsin has authorized disconnection of local service by the local exchange carrier at other than the request of the customer using that service (i.e., involuntary disconnection from the perspective of the consumer of local exchange service).
- Carrier shall indemnify, defend and hold harmless the Company for and against any claim, loss or damage asserted by any person related to or arising out of the Company's provision of Carrier Disconnect Service to Carrier hereunder.
- Should an existing Carrier's customer, whose local exchange service has been temporarily disconnected hereunder, elect to change local exchange service providers, the Company will notify existing Carrier of such order coincident with processing the authorized order of the new Carrier and in association therewith will permanently disconnect the existing Carrier's resale service in order to reuse the line(s) to complete the new Carrier's authorized order to provide local exchange service to such customer.

Service will be disconnected or restored subject to receipt of the Carrier's request.

Appropriate Service Charges in this Part are applicable for restoring service at the same or different locations.

**11. CARRIER DISCONNECT SERVICE (cont'd)**

C. Prices

Carrier disconnect service is available for residence or business service, except directory listings, and permitted for any period of time.

| Description /Billing Code/   | Nonrecurring Charge |          |
|--|---------------------|----------|
|  | Residence           | Business |
| The monthly rate during each period of disconnection is the regular monthly rate for the service disconnected. |                     |          |
| To establish disconnect service, per Carrier's customer's account.<br>/ZRUS/                                   | \$25.38             | \$25.38  |
| To restore disconnect service, per Carrier's customer's account.<br>/ZRUS/                                     | \$25.38             | \$25.38  |

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**Business Remote Call Forwarding with Unlimited Local Usage Win/Winback Promotion II**

A promotional period will be established from February 12, 2020, through December 31, 2022. During this promotional period, carrier's eligible business customers may receive a net effective rate of \$3.75 per month per path for Remote Call Forwarding (RCF) service and unlimited AT&T Local Usage and AT&T Message Telecommunications Service.

Carrier's eligible customers are business customers who have their exchange access service with another Carrier and who now establish their exchange access service with the Company or AT&T Business Voice over IP Service (AT&T Phone), are now requesting 1-10 business exchange access lines and/or 1-6 AT&T Phone seats, and cannot port their telephone number and require RCF to keep their existing telephone numbers at existing location

To qualify for this Promotion, the Call Forwarded number of the RCF service must terminate to a Company business access line (excluding 800 service lines) or AT&T Business Voice over IP Service, at the time customer subscribes to this Promotion. Subscribers must order RCF service within 30 days of establishing the qualifying exchange access service from the other carrier. Subscribers may have a maximum of ten RCF paths (initial/additional) per billing account participating in this discounted service, and the RCF path(s) must be located in the same state where service from the other carrier was located.

If subscriber with this RCF Promotion terminates Company business access line or AT&T Business Voice over IP Service and retains the Company's RCF, this Promotion will continue to apply until customer terminates the RCF service. The monthly Remote Call Forwarding rates and unlimited local or local toll usage will be discounted for each path and for each additional path.

Carrier's eligible customers will receive a waiver of the nonrecurring charges to add Remote Call Forwarding.

This Win/Winback Promotion cannot be combined with other RCF promotions or offers, including the existing RCF discount offer, which will still be available.

**BUSINESS LOCAL CALLING – AFL BACK UP BUNDLE PROMOTION III**

A promotional period will be in effect from July 1, 2019, through December 31, 2022. During this period Carriers with eligible Business customers will receive a net monthly rate of \$26.95 (via a credit) for AT&T Business Local Calling (BLC) Option A package charges.

Eligible customers are as follow:

- New Carrier's customers who do not have local exchange service with the Carrier, or new customers who have their local exchange access line service with another competitive local exchange carrier within the Company service area and who now wish to establish their local exchange access line service with the Carrier as a part of a Bundle<sup>/1/</sup> (Win/Winback), and who subscribe to a 12-month Term Plan for BLC, or
- Carriers with existing customers currently subscribing to AT&T local service, who subscribe to a 12-month Term Plan for BLC and who are newly subscribing to or currently have AT&T Long Distance and AT&T Internet Service, AT&T Mobility, or DIRECTV as a part of a Bundle<sup>/1/</sup>, or
- Carriers with existing customers who communicate a desire to disconnect their lines then reconsider and keep the lines with the Carrier as a part of a Bundle<sup>/1/</sup> (Save), and who subscribe to a 12-month Term Plan for BLC Option A.

Furthermore,

- Carrier's customers participating in a Business Local Calling promotion as part of a Bundle<sup>W</sup> may continue to participate in the Bundle<sup>W</sup> and will receive a net monthly rate of \$30.80 (via a credit), if they agree to a new 12-month term.

This offer may not be combined with other AT&T Business Local Calling Term Plan discounts.

This offer is only allowed on single location accounts.

Billed to Number (BTN) arrangements are not allowed.

This offer is limited to nineteen (19) lines per customer location.

When the customer's bundle subscription expires, these benefits will no longer apply.

All other terms and conditions associated with AT&T Business Local Calling, as appropriate, will apply.

<sup>/1/</sup> The bundle combines the AT&T Business Local Calling Option A, provided by the Company with the following services (offered by affiliates of the Company) in a bundled offering: AT&T Long Distance, and AT&T Internet, AT&T Mobility, or DIRECTV.

**AT&T Business Local Calling Trio Reward Winback/Win Promotion**

A retail promotional period shall be established from January 1, 2009 through December 31, 2014. During this promotional period Carrier's eligible business customers who subscribe to a new AT&T Business Local Calling (BLC) agreement will receive a bill credit equal to the monthly recurring charge (MRC) for their BLC package for 1, 2, or 3 bill periods based on the length of term, as follows:

- 12 month or 12 month re-subscribe option term: MRC bill credit in month 6 of first year's term only
- 24 month term: MRC bill credit in months 12 and 24
- 36 month term: MRC bill credit in months 12, 24, and 36

Carrier's eligible customers are those business customers who have their business network access lines with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area, who establish their business network access line service with the Company, and who subscribe these lines to a new BLC 12, 24, or 36 month term plan.

Carrier's existing customers who transfer lines from a competitive local exchange carrier to an existing BLC account are not eligible. Customers who terminate their BLC plan prior to completion of the term period will forfeit all bill credits that are otherwise eligible.

All other terms and conditions applicable to AT&T Business Local Calling will apply, as appropriate.

**Business Feature Promotion II**

A promotional period will be established from January 1, 2011 through March 31, 2017. During this period, Carrier's eligible business customers will receive a 50% discount per month on up to ten (10) vertical features per line. A waiver of the applicable installation charges associated with adding these features will also be provided.

Carrier's eligible customers are those business customers who are subscribed to Business Local Calling Assurance. Eligible customers will receive 50% off the standard tariff rate for up to ten (10) of the following services per line: Busy Line Transfer, Alternate Answering, Three-Way Calling, Speed Calling 30, Call Waiting, Call Screening, Automatic Callback, Repeat Dialing, and Multi Ring.

Carrier's eligible customers will receive these discounted rates as long as they remain subscribed to Business Local Calling Assurance. There is no termination fee associated with this Feature Promotion. This Feature Promotion cannot be combined with any other promotions or packages.

**\$5 Residence Access Line Retention Promotion**

Carrier's eligible residence customers who call to disconnect their access line(s) and decide to retain the line(s) between the offer period of August 8, 2008 through March 9, 2009, will receive a \$4.28 bill credit per line for up to two access lines, for as long as they retain the line(s) and Caller ID.

Effective March 10, 2009 through October 31, 2010, Carrier's eligible residence customers who call to disconnect their access line(s) and decide to retain the line(s) will receive a \$4.28 bill credit for a maximum of 24 months, provided the access lines are retained.

Carrier's eligible customers are those residence customers who call to disconnect up to two access line(s), and then decide to retain the line(s) and have, or newly purchase, Caller ID. The nonrecurring charges associated with adding Caller ID will also be waived.

Carrier's eligible customers may only receive this offer once during the offer period. Carrier's customers must keep the required services for 30 days to receive the benefit of this offer. This offer may not be combined with other residence retention offers that provide a monthly discount. Carrier's customer bills will be credited \$4.28 each month per line that the access line(s) and required features are retained, up to 24 months. If the Carrier's customer disconnects the line(s) or required features the remaining benefits will cease. If the Carrier's customer transfers to a new address the remaining benefits will cease.

This offer is not available to subscribers of Complete Choice Basic or Complete Choice Enhanced

**Additional Line Retention \$10 Promotion**

The Additional Line Retention \$10 Promotion will be offered during the period from July 14, 2008 through September 30, 2014.

Carrier's eligible customers are existing residence customers who call to disconnect their additional network access line and agree to retain their additional network access line and have or newly subscribe to Select Feature Package<sup>SM</sup> with the Carrier. On and after January 1, 2009, Carrier's customers ordering a new package to qualify for this offer must subscribe to Complete Choice Enhanced. The Carrier will receive a \$8.55 monthly credit for each of the Carrier's eligible customers who agree to keep their additional access line and subscribe to the required package. The Carrier will receive the monthly credit for as long as the package and additional line are retained. The nonrecurring package charge will also be waived.

The Carrier's customer must keep the required services for 30 days to receive the benefit of this offer.

If the Carrier's customer disconnects the additional line or the package any future discounts will cease. If the Carrier's customer moves from their current location, any further discounts will cease.

This discount cannot be combined with any other regulated retention offer. This promotion can be used to cover one additional line per Carrier's customers only.

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**BUSINESS LOCAL CALLING – AFL MINI BUNDLE PROMOTION**

A resale promotional period will be in effect from February 1, 2017 through April 30, 2017. During this period eligible resale business customers will receive a discounted per line effective rate for AT&T Business Local Calling Option A package charges. Eligible customers are those resale business customers who are subscribed to AT&T Business Local Calling Option A when it is part of a bundle, where bundle components are available.<sup>/1/</sup>

These eligible customers who subscribe to a 12-month Term Plan for AT&T Business Local Calling as part of a bundle will receive a \$19.78 credit on the first line and a \$27.69 credit on the 2nd to 19th lines for AT&T Business Local Calling Option A.

With the exception of the Business Local Calling Additional Line promotion, this offer may not be combined with other AT&T Business Local Calling Term Plan discounts.

This offer is only allowed on single location accounts. Billed to Number (BTN) arrangements are not allowed. This offer is limited to five hundred (500) lines per customer for the sum of all contracts and for all subsidiaries.

When the customer's bundle subscription expires, these benefits will no longer apply. All other terms and conditions associated with AT&T Business Local Calling, as appropriate, will apply.

<sup>/1/</sup> The bundle combines the AT&T Business Local Calling Option A, provided by the Company with the following services (offered by affiliates of the Company) in a bundled offering: AT&T Internet, AT&T Long Distance, and AT&T Backup and Go.



**MAJOR DISASTER PLAN****A. Description**

To assist in cases of state and/or federally recognized disasters, AT&T Wisconsin may provide special offerings of its products and services to Carrier's residence and business customers. Such disasters include, but are not limited to, acts of God, natural disasters, terrorism, military action or war.

**B. Terms and Conditions**

The disaster aid offering(s) will be at the discretion of the Company and the Wisconsin Commission will be notified of the terms and conditions of the offering(s). The offering(s) will be limited in duration.

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**Charter Number Service Promotion**

A resale promotional period will be established from October 23, 2006 through June 30, 2007. During this promotional period Carrier's business customers eligible for Charter Number Service and also retaining more than five telephone numbers will receive a bill credit for the telephone numbers retained in excess of five. The first five telephone numbers retained will be billed at the tariffed nonrecurring Charter Number rate. The sixth and subsequent numbers will receive a credit of \$11.25 per telephone number retained.

Carrier's eligible customers are those business customers that are eligible for Charter Number Service and have more than five telephone numbers that they wish to retain via Charter Number. This offer is based on the number of telephone numbers retained per order and would not be cumulative with subsequent orders.

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**AT&T Business Local Calling Promotion**

A promotional period will be established from September 1, 2010, through August 31, 2014. During this promotional period Carrier's eligible business customers who subscribe to a new, minimum 24-month term agreement for AT&T Business Local Calling with 6 to 19 initial lines will receive a 10% discount on the monthly rate for lines subscribed to Options A or B.

Carrier's eligible customers include those business customers with 6 to 19 business lines who have their business network access lines with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service areas and who now wish to establish their business network access line service with the Company. Carrier's Save customers, i.e. those existing business customers who have received a competitive offer and are considering switching their business network access lines to another carrier (proof of competitive offer may be required), with 6 to 19 business lines are also eligible. Carrier's eligible customers may only receive discounts for a maximum of 19 lines subscribed to either Options A or B.

Carrier's existing business customers currently subscribed to AT&T Business Local Calling Assurance who transfer these lines to this Program are also eligible.

All other terms and conditions applicable to AT&T Business Local Calling, as appropriate, will apply. This promotion may not be combined with any other promotional offers with the exception of the Welcoming Rewards promotion for Win/Winback customers, where applicable, which can be combined with this promotion.

**DISASTER PLAN<sup>/1/</sup>****A. DESCRIPTION**

When a Carrier's business or residence customer's premise is destroyed or partially destroyed by means beyond the control of the customer, i.e., natural disaster or fire, the following emergency plan will go into effect, except as provided pursuant to the Major Disaster Relief Plan as shown elsewhere in this Section:

- The monthly rate and associated Service Connection Charge will be waived for thirty days for the following services:
  - Call Forwarding
  - Call Forward Busy Line
  - Call Forward Don't Answer
  - Remote Access to Call Forwarding
  - Message Waiting Indicator
  - Preferred Number Service

**B. TERMS AND CONDITIONS**

Carrier's business and residential customers stating that they were victims of a natural disaster in the Wisconsin area will be eligible for one month recurring charge free on the above services.

<sup>/1/</sup> Additional Disaster Plan provisions are specified in Section 2.

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**Charter Number Service Promotion**

A resale promotional period will be established from July 1, 2007 through October 31, 2007. During this promotional period Carrier's business customers eligible for Charter Number Service and also retaining more than twenty-five telephone numbers will receive a bill credit for the telephone numbers retained in excess of twenty-five. The first twenty-five telephone numbers retained will be billed at the tariffed nonrecurring Charter Number rate. The twenty-sixth and subsequent numbers will receive a credit of \$11.25 per telephone number retained.

Carrier's eligible customers are those business customers that are eligible for Charter Number Service and have more than twenty-five telephone numbers that they wish to retain via Charter Number. This offer is based on the number of telephone numbers retained per order and would not be cumulative with subsequent orders.

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**Business Remote Call Forwarding with Unlimited Local Usage Win/Winback Promotion**

A promotional period will be established from July 1, 2018 through June 30, 2019. During this promotional period, Carriers with eligible business customers will receive a net effective rate of \$3.75 per month per path for Remote Call Forwarding (RCF) service and unlimited AT&T Local Usage and AT&T Message Telecommunications Service.

Carrier's eligible customers are business customers who have their exchange access service with another carrier and who now establish their exchange access service with the Carrier utilizing AT&T resold business services.

To qualify for this Promotion, the Call Forwarded number of the RCF service must terminate to a Company resold business access line (excluding 800 service lines), at the time the Carrier's customer subscribes to this Promotion. Carrier's subscribers must order RCF service within 30 days of establishing the qualifying exchange access service from the other carrier. Subscribers may have a maximum of ten RCF paths (initial/additional) per billing account participating in this discounted service, and the RCF path(s) must be located in the same state where service from the other carrier was located.

If the Carrier's subscriber with this RCF Promotion terminates Company resold business access line and retains the Carrier's RCF, this Promotion will continue to apply until customer terminates the RCF service.

This Win/Winback Promotion cannot be combined with other RCF promotions or offers, including the existing RCF discount offer, which will still be available

**GRANDPARENTED CUSTOM CALLING SERVICE AND ADVANCED FEATURES OFFER****A. Description**

Custom Calling Service Packages offer combinations of Custom Calling Service Features and/or Advanced Custom Calling Service Features at a reduced package rate. The following packages include the Custom Calling Service Features and Advanced Custom Calling Service Features indicated:

Call Waiting Value Pack

Call Waiting  
Three-Way Calling  
Automatic Callback  
Call Forwarding  
Repeat Dialing

Caller ID Value Pack

Caller ID with Name  
Call Waiting  
Three-Way Calling  
Automatic Callback  
Call Forwarding  
Repeat Dialing

**B. Terms and Conditions**

Grandparenting Clause: Custom Calling Service Packages will not be provided to new Carriers on and after July 15, 1997. A Carrier's customer with a Custom Calling Service Package on, or prior to, July 15, 1997, may continue to receive service provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such service.

Custom Calling Service Packages are offered during the period from July 15, 1996, to July 14, 1997.

These packages are available to Carrier's new and moving residence customers who order and or install service and Carrier's existing residence customers who upgrade their service.

Carrier's customers subscribing to Custom Calling Service Packages will benefit from the package rate until they either change or disconnect their service.

Carrier's customers who currently subscribe to all features of a Custom Calling Service Package will be able to request billing at the Package price during the period from July 15, 1996, through July 14, 1997.

Reductions in monthly rates for combinations of Custom Calling Services and Advanced Custom Calling Services provided on the same line, as specified elsewhere in this tariff, do not apply to Custom Calling Service Packages.

The rates specified for the Custom Calling Service Packages are in addition to applicable charges for service and equipment with which they are used.

**C. Prices**

| <u>Description</u>      | <u>Monthly Recurring Charge</u> |
|-------------------------|---------------------------------|
| Call Waiting Value Pack | \$14.63                         |
| Caller ID Value Pack    | 14.63                           |

**AT&T Business Local Calling Promotion II**

A promotional period will be established from May 25, 2011, through August 31, 2014. During the promotional period Carrier's eligible business customers who subscribe to a new 36-month term agreement for AT&T Business Local Calling with 5 to 19 initial lines will receive a 6% discount on the monthly rate for lines subscribed to Options A or B.

Carrier's eligible customers include those existing business customers with 5 to 19 business lines which are not on a Company voice package term agreement or which have less than 90 days remaining on a Company voice package term plan. Carrier's eligible customers may only receive discounts for a maximum of 19 lines subscribed to either Options A or B.

All other terms and conditions applicable to AT&T Business Local Calling, as appropriate, will apply. This promotion may not be combined with any other offers for business access lines.



**BUSINESS LOCAL CALLING – AFL BACK UP BUNDLE PROMOTION**

A promotional period will be in effect from July 15, 2017, through December 31, 2017. During this period carriers eligible Business customers will receive a discounted per line effective rate for AT&T Business Local Calling (BLC) Option A package charges.

Eligible carrier's customers and applicable discounts are as follow:

- New carrier's customers who do not have local exchange service with the Carrier, or new customers who have their local exchange access line service with another competitive local exchange carrier within the Company service area and who now wish to establish their local exchange access line service with the Carrier as a part of a Bundle<sup>/1/</sup> (Win/Winback), and who subscribe to a 12-month Term Plan for BLC will receive a net monthly rate of \$19.78 (via a \$27.69 credit), or
- Existing customers currently subscribing to AT&T local service, who subscribe to a 12-month Term Plan for BLC and who are newly subscribing to AT&T Internet Service as a part of a Bundle<sup>/1/</sup> will receive a net monthly rate of \$27.69 (via a \$19.78 credit).

Additional eligible customer and applicable discounts that will be in effect for a promotional period from August 30, 2017 through December 31, 2017 are as follow:

- Existing customers who communicate a desire to disconnect their lines then reconsider and keep the lines with the Company as a part of a Bundle<sup>/1/</sup> (Save), and who subscribe to a 12-month Term Plan for BLC Option A will receive a net monthly rate of \$25 (via a \$35 credit).

For customers participating in this offer and receiving discounts as described in the three bullet points shown above (New, Win/Winback and Save), the 12-month term will be a 12-month term with an option to re-subscribe for two consecutive terms.

Furthermore,

- Customers participating in a Business Local Calling promotion as part of a Bundle<sup>/1/</sup>, with the promotional rates listed below, may continue to participate in the promotion rates if they agree to a new 12-month term with an option to re-subscribe for two consecutive terms, prior to the expiration of their existing term.

First BLC Option A package line receiving a net monthly rate of \$50 (via a \$10 credit), and BLC Option A package lines 2-19 receiving a net monthly rate of \$25 (via a \$35 credit); or

First BLC Option A package line receiving a net monthly rate of \$35 (via a \$25 credit), and BLC Option A package lines 2-19 receiving a net monthly rate of \$25 (via a \$35 credit).

With the exception of the Business Local Calling Additional Line promotion, this offer may not be combined with other AT&T Business Local Calling Term Plan discounts.

This offer is only allowed on single location accounts. Billed to Number (BTN) arrangements are not allowed. This offer is limited to nineteen (19) lines per customer location. When the carrier's customer's bundle subscription expires, these benefits will no longer apply. All other terms and conditions associated with AT&T Business Local Calling, as appropriate, will apply.

/1/ The bundle combines the AT&T Business Local Calling Option A, provided by the Company with the following services (offered by affiliates of the Company) in a bundled offering: AT&T Long Distance, and AT&T Internet, AT&T Mobility, DIRECTV or AT&T U-verse TV.

**BUSINESS LOCAL CALLING – AFL BACK UP BUNDLE PROMOTION II**

A promotional period will be in effect from January 1, 2018, through June 30, 2019. During this period eligible Carrier's business customers will receive a net monthly rate of \$27.68 (via a \$19.78 credit) for AT&T Business Local Calling (BLC) Option A package charges.

Eligible Carrier's customers are described in Wisconsin Guidebook Part 2, Section 8.as follow:

For Carrier's customers participating in this offer and receiving discounts as described in Wisconsin Guidebook, Part 2, Section 8 (New, Win/Winback and Save), the 12-month term will be a 12-month term with an option to re-subscribe for two consecutive terms.<sup>/2/</sup>

Furthermore,

Carriers customers participating in a Business Local Calling promotion as part of a Bundle<sup>/1/</sup>, with the promotional rates listed below, may continue to participate in the promotion rates if they agree to a new 12-month term with an option to re-subscribe for two consecutive terms, prior to the expiration of their existing term.<sup>/2/</sup>

First BLC Option A package line receiving a net monthly rate of \$39.55 (via a \$7.91 credit), and BLC Option A package lines 2-19 receiving a net monthly rate of \$19.78 (via a \$27.68 credit); or

First BLC Option A package line receiving a net monthly rate of \$34.80 (via a \$7.91 credit plus a \$4.75 credit), and BLC Option A package lines 2-19 receiving a net monthly rate of \$19.78 (via a \$27.68 credit); or

First BLC Option A package line receiving a net monthly rate of \$30.06 (via a \$7.91 credit plus a \$9.49 credit), and BLC Option A package lines 2-19 receiving a net monthly rate of \$19.78 (via a \$27.68 credit); or

First BLC Option A package line receiving a net monthly rate of \$27.68 (via a \$19.78 credit), and BLC Option A package lines 2-19 receiving a net monthly rate of \$19.78 (via a \$27.68 credit).

For terms and conditions, see Wisconsin Guidebook, Part 2, Section 8.

<sup>/1/</sup> The bundle combines the AT&T Business Local Calling Option A, provided by the Company with the following services (offered by affiliates of the Company) in a bundled offering: AT&T Long Distance, and AT&T Internet, AT&T Mobility or DIRECTV.

<sup>/2/</sup> Customers participating in this offer prior to 7/01/2019 will retain the option to re-subscribe for two consecutive terms until such time as either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement, per Part 4, Section 5, paragraph B.13.

**Business Remote Call Forwarding with Unlimited Local Usage Win/Winback Promotion III**

A promotional period will be established from February 1, 2023, through December 31, 2023. During this promotional period, eligible business customers will receive a net effective rate of \$5.00 per month per path for Remote Call Forwarding (RCF) service and unlimited AT&T Local Usage and AT&T Message Telecommunications Service.

Eligible customers are business customers who have their exchange access service with another Carrier and who now establish their exchange access service with the Company or AT&T Business Voice over IP Service (AT&T Phone), are now requesting 1-10 business exchange access lines and/or 1-6 AT&T Phone seats, and cannot port their telephone number and require RCF to keep their existing telephone numbers at existing location

To qualify for this Promotion, the Call Forwarded number of the RCF service must terminate to a Company business access line (excluding 800 service lines) or AT&T Business Voice over IP Service, at the time customer subscribes to this Promotion. Subscribers must order RCF service within 30 days of establishing the qualifying exchange access service from the other carrier. Subscribers may have a maximum of ten RCF paths (initial/additional) per billing account participating in this discounted service, and the RCF path(s) must be located in the same state where service from the other carrier was located.

If subscriber with this RCF Promotion terminates Company business access line or AT&T Business Voice over IP Service and retains the Company's RCF, this Promotion will continue to apply until customer terminates the RCF service. The monthly Remote Call Forwarding rates and unlimited local or local toll usage will be discounted for each path and for each additional path.

Eligible customers will receive a waiver of the nonrecurring charges to add Remote Call Forwarding.

This Win/Winback Promotion cannot be combined with other RCF promotions or offers, including the existing RCF discount offer, which will still be available.

**Business Remote Call Forwarding with Unlimited Local Usage Win/Winback Promotion III**

(N)

A promotional period will be established from February 1, 2023, through December 31, 2023. During this promotional period, eligible business customers will receive a net effective rate of \$5.00 per month per path for Remote Call Forwarding (RCF) service and unlimited AT&T Local Usage and AT&T Message Telecommunications Service.

Eligible customers are business customers who have their exchange access service with another Carrier and who now establish their exchange access service with the Company or AT&T Business Voice over IP Service (AT&T Phone), are now requesting 1-10 business exchange access lines and/or 1-6 AT&T Phone seats, and cannot port their telephone number and require RCF to keep their existing telephone numbers at existing location

To qualify for this Promotion, the Call Forwarded number of the RCF service must terminate to a Company business access line (excluding 800 service lines) or AT&T Business Voice over IP Service, at the time customer subscribes to this Promotion. Subscribers must order RCF service within 30 days of establishing the qualifying exchange access service from the other carrier. Subscribers may have a maximum of ten RCF paths (initial/additional) per billing account participating in this discounted service, and the RCF path(s) must be located in the same state where service from the other carrier was located.

If subscriber with this RCF Promotion terminates Company business access line or AT&T Business Voice over IP Service and retains the Company's RCF, this Promotion will continue to apply until customer terminates the RCF service. The monthly Remote Call Forwarding rates and unlimited local or local toll usage will be discounted for each path and for each additional path.

Eligible customers will receive a waiver of the nonrecurring charges to add Remote Call Forwarding.

This Win/Winback Promotion cannot be combined with other RCF promotions or offers, including the existing RCF discount offer, which will still be available.

(N)