

A. Application of Guidebook

This section contains general regulations applicable to the following Dedicated Communications Services (Private Line); Base Rate Service, 128, 256 and 384 Service^{/2/}, DS1 Service^{/5,7/}, DS3 Service^{/5,7/}, OC-n Point-to-Point Service, OC-n Dedicated Ring Service^{/6/}, Central Office Multiplexing^{/7/} and Cross Connect Services^{/5,7/}, Network Reconfiguration Service^{/4/}, Fiber Distributed Data Interface (FDDI) Service, LAN Interconnect Service, GigaMAN®^{/3/}, and Multi-service Optical Network Ring (MON Ring) Service^{/1/} furnished by the Company (herein after referred to as "the Company") for intraLATA communications between specified customer (the word "customer," as used in this guidebook is used to refer to the customer, authorized user, or joint user of the service) locations and are in addition to other regulations, Nonrecurring Charges and Prices specified elsewhere in this guidebook. When reference is made in this guidebook to regulations and prices specified elsewhere in the Company's guidebook, such regulation and prices as they now exist, or as they may be revised, added to or supplemented, are hereby adopted and made a part of this guidebook.

(C)
(C)
(C)

1. Private line services are provided between specified customer locations twenty-four hours daily, seven days per week, with a minimum service period of one month (from date of installation) except as otherwise specifically stated. For guidebook purposes, every month is considered to have thirty days.
2. Wherever facilities are provided jointly by the Company and one or more other telephone companies, the regulations, prices of such other telephone companies apply for the equipment and facilities furnished by them for use in connection with the interexchange service provided by the Company.
3. Connections involving private line service may not be made except as authorized in the Connections Section of this guidebook and as described in Part 68 of the Federal Communications Commission's Rules and Regulations.

/1/ Effective December 1, 2012, Multi-service Optical (MON) Ring Service is limited to existing customers. For additional information, see Part 20, Section 15.

/2/ Effective September 6, 2016, customers may not establish new term plans of any length for 128, 256 and 384 Service, and existing term plans may not be renewed. For existing service after any term plan expires, service will be provided only on a month-to-month basis.

/3/ Effective September 30, 2017, GigaMAN Service will no longer be available for purchase by new or existing customers. See Part 20, Section 15.

/4/ Effective October 30, 2018, Network Reconfiguration Service (NRS) will no longer be available for purchase by new or existing customers. See Part 20, Section 15.

/5/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service, DS3 Service, and Central Office Multiplexing and Cross Connect Services.

/6/ Effective December 1, 2021, 36 and 60 Month Term Payment Plans are no longer available for new or renewing subscribers of OC-n Dedicated Ring Service.

/7/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)
|
(N)

M. Assignment or Transfer of Service

The service of a customer, or any rights associated therewith, may be assigned or transferred, with the customer's consent, only under the following conditions:

1. There is no interruption or relocation of the service.
2. The assignee or transferee assumes all outstanding indebtedness for the service and the unexpired portion of the service period originally contracted for.
3. All regulations and conditions contained in this guidebook shall apply to the assignee or transferee.

N. Change in Service Arrangement

If a modification of use causes a service to be re-designated from an Exchange to an Access status, such a change is allowed without incurring Termination Charges, given the following conditions are met:

- There must be no change in service locations
- The new Term Payment Plan (TPP) must be equal to or longer than the remaining time in the existing TPP^{/1,4,5,6/}

(C)

Upgrades are permitted subject to underlying product guidebooks.

Nonrecurring charges associated with the service under the new jurisdiction may apply.

O. Resale

The Company will permit resale or sharing of private line service under the terms and conditions of this guidebook. The Customer of Record shall be liable for all charges, and the Company shall not be responsible for the allocation of usage or charges for resold/shared service. In the event of the failure of the Customer of Record to pay all charges by the due date, the users shall be jointly and severally liable for such charges.

/1/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers of 128, 256 and 384 Service^{/2/}, DS1 Service, DS3 Service, OC-n Point-to-Point Service, Central Office Multiplexing and Cross Connect Services, and Network Reconfiguration Service (NRS)^{/3/}.

/2/ Effective September 6, 2016, customers may not establish new term plans of any length for 128, 256 and 384 Service, and existing term plans may not be renewed. For existing service after any term plan expires, service will be provided only on a month-to-month basis.

/3/ Effective October 30, 2018, Network Reconfiguration Service (NRS) will no longer be available for purchase by new or existing customers. See Part 20, Section 15.

/4/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service, DS3 Service, and Central Office Multiplexing and Cross Connect Services.

/5/ Effective December 1, 2021, 36 and 60 Month Term Payment Plans are no longer available for new or renewing subscribers of OC-n Dedicated Ring Service.

/6/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)
|
(N)

R. Term Payment Plans

The following services are offered under a Term Payment Plan (TPP):

Base Rate Service^{1,9/}

128, 256 and 384 Service^{3,5/}

DS1 Service^{3,8,11/}

(C)

DS3 Service^{3,8,11/}

(C)

OC-n Point-to-Point Service^{3/}

OC-n Dedicated Ring Service^{4/}

Fiber Distributed Data Interface (FDDI) Service

LAN Interconnect Service (ALIS)

Central Office Multiplexing and Cross Connect Services^{3,8,11/}

(C)

Network Reconfiguration Service (NRS)^{3,7/}

GigaMAN® Service^{6/}

Multi-service Optical Network Ring (MON Ring) Service^{2/}

During the length of the selected TPP, monthly prices for service ordered under the plan will automatically change (increase or decrease) as Company-initiated price changes become effective. However, under no circumstances will any price change cause the monthly price for the service to exceed the price that was in effect at the beginning of the selected TPP term.

/1/ Effective December 1, 2006, Term Payment Plans (TPP) for Base Rate Service are grandfathered. Existing customers may remain on their current plan until the existing term expires. Upon expiration, customers will be charged the current monthly rates.

/2/ Effective December 1, 2012, Multi-service Optical (MON) Ring Service is limited to existing customers. For additional information, see Part 20, Section 15.

/3/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

/4/ All term plans for OC-n Dedicated Ring Service which are established, renewed or extended after December 13, 2013, for term lengths which are scheduled to expire at any time after February 1, 2019, will instead expire on February 1, 2019. Notwithstanding anything to the contrary in the previous sentence, this footnote does not apply to any term plans established after July 15, 2017. Effective December 1, 2021, 36 and 60 Month Term Payment Plans are no longer available for new or renewing subscribers of OC-n Dedicated Ring Service.

/5/ Effective September 6, 2016, customers may not establish new term plans of any length for 128, 256 and 384 Service, and existing term plans may not be renewed. For existing service after any term plan expires, service will be provided only on a month-to-month basis.

/6/ Effective September 30, 2017, GigaMAN Service will no longer be available for purchase by new or existing customers. See Part 20, Section 15.

/7/ Effective October 30, 2018, Network Reconfiguration Service (NRS) will no longer be available for purchase by new or existing customers. See Part 20, Section 15.

/8/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service, DS3 Service, and Central Office Multiplexing and Cross Connect Services.

/9/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15, Sheet 95 for service availability.

/10/ Material now appears on Sheet 62.

/11/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)

(N)

R. Term Payment Plans (Cont'd)

In addition to other regulations of this guidebook, the following terms and conditions apply to Term Payment Plans:

Term Payment Plans for Base Rate Service^{/1/} will not be offered on circuits that are single billed with a location in an Independent Telephone Company territory.

Term Payment Plans for 128, 256 and 384 Service^{/2/} and DS1 Service^{/3,5/} will not be offered on circuits that have both locations in an Independent Telephone Company territory. (C)

For DS3 Service^{/3,5/}, only a twelve-month Term Payment Plan will be offered on circuits that have both locations in an Independent Telephone Company. (C)

When the telephone companies involved in provisioning service, change to meet point multiple billing, the TPP rates associated with the portion of the circuit in the Independent Telephone Company territory become null and void. Under the meet point multiple billing arrangement, the Independent Telephone Company(s) involved will provide billing at their guidebook rates for the portion of the circuit in their territory. The TPP for the SBC-Wisconsin portion of the circuit will remain intact. A 60-day advance notice will be sent to customers prior to a change from a single bill to multiple bill. In the event the billing is changed to meet point multiple billing and the customer chooses not to keep the TPP in effect, the customer can terminate the TPP and termination liability charges will not apply.

Changes

1. With the written permission of the Company, the obligation to pay the TPP charges may be assumed by another customer if the service has not been terminated and if the other customer intends to continue using the service at the present location and actually continues such use. Such assumption of service does not relieve or discharge the original customer from remaining jointly or severally liable with the transferee for any and all obligations existing at the time of the transfer.
2. During a customer's TPP term, conversion may be made to a new TPP term of the same or greater length or to a higher speed service so long as any product-specific upgrade criteria are met (refer to the applicable product guidebook), if the expiration date for the new service or TPP term is beyond the end of the original TPP term. The new TPP becomes effective upon execution. Customers may also change from a Month-to-Month Payment Plan to an TPP. No credit for months under the previous TPP or under the month-to-month plan may be transferred to the new TPP. The customer incurs no liability for the remaining months on the original TPP, since the change is not considered a termination of service. Nonrecurring Charges, as appropriate, will apply for changes to the customer's service. For example, if a customer converts to a higher speed service, nonrecurring charges will apply. The prices applicable for the new term are those currently in effect for new customers.

/1/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15, Sheet 95 for service availability.

/2/ Effective September 6, 2016, customers may not establish new term plans of any length for 128, 256 and 384 Service, and existing term plans may not be renewed. For existing service after any term plan expires, service will be provided only on a month-to-month basis.

/3/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service, DS3 Service, and Central Office Multiplexing and Cross Connect Services.

/4/ Material formerly appeared on Sheet 61.

/5/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)
|
(N)

R. TERM PAYMENT PLANS (Cont'd)**Changes (Cont'd)**

3. If a customer requests additional Primary Termination(s) and/or a Central Office Multiplexer Termination be added to an existing TPP, there are two methods available:
- The addition(s) to the circuit may be added at the month-to-month or monthly extension price (if applicable) currently in effect, or
 - The addition(s) will be governed by the original TPP date of the circuit and will be billed at the then current tariff price for the TPP items being added for the TPP term length the customer originally specified.

A customer may combine both methods on the same circuit.

4. If a modification of use causes a service to be re-designated to an Access Service status, the remaining length of the contract continues to apply.
5. During a customer's DS3 Service^{/1,2/} TPP term, conversion may be made from one DS3 Service package to another larger package (e.g., DS3B to DS3C) for a new TPP term of the same or different length. If the expiration date for the new TPP term is beyond the end of the original TPP term, termination charges will not apply to the original TPP term. Nonrecurring Charges as appropriate will apply. (C)

TPP prices will be applicable to only the DS3 Service Package.

/1/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS3 Service.

/2/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)
|
(N)

R. TERM PAYMENT PLANS (cont'd)**Renewal Options** (cont'd)

2. If the customer does not elect a new TPP after completion of a TPP and does not request discontinuance of service, service will be continued at the monthly price then currently in effect for the Month-to-Month Payment Plan (or Monthly Extension Price for DS3^{/5,7/}, OC-n Point-to-Point Service, LAN Interconnect Service (ALIS), GigaMAN® Service^{/4/}, Fiber Distributed Data Interface (FDDI) Service or Multi-service Optical Network Ring (MON Ring) Service^{/2/}. At a later date, the customer may elect any TPP option currently in effect for new customers. (C)
3. Monthly extension prices for DS3 Service^{/5,7/}, OC-n Point-to-Point Service, LAN Interconnect Service (ALIS), GigaMAN® Service^{/4/}, Fiber Distributed Data Interface (FDDI) Service or Multi-service Optical Network Ring (MON Ring) Service^{/2/} will apply only after a customer has completed a TPP term. (C)
4. The monthly TPP prices applicable for the new term are those currently in effect for new customers.
5. There are no Nonrecurring Charges associated with renewing a TPP.

Moves

During a TPP term a customer may move one Local Distribution Channel (LDC) of a Base Rate^{/1,6/}, 128, 256 and 384^{/3/}, DS1^{/5,6,7/} or DS3^{/5,6,7/} Service to another location in the same LATA and keep the TPP in force, provided no lapse in service occurs. Nonrecurring Charges, as appropriate, will apply. (C)

- /1/ Effective December 1, 2006, Term Payment Plans (TPP) for Base Rate Service are grandfathered. Existing customers may remain on their current plan until the existing term expires. Upon expiration, customers will be charged the current monthly rates.
- /2/ Effective December 1, 2012, Multi-service Optical (MON) Ring Service is limited to existing customers. For additional information, see Part 20, Section 15.
- /3/ Effective September 6, 2016, customers may not establish new term plans of any length for 128, 256 and 384 Service, and existing term plans may not be renewed. For existing service after any term plan expires, service will be provided only on a month-to-month basis.
- /4/ Effective September 30, 2017, GigaMAN Service will no longer be available for purchase by new or existing customers. See Part 20, Section 15.
- /5/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service and DS3 Service.
- /6/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15, Sheet 95 for service availability.
- /7/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer. (N)
(N)

R. TERM PAYMENT PLANS (Cont'd)**Renewal Options** (Cont'd)**NRS**

During a customer's TPP term, a customer may elect to include DS3^{/3,5/}, DS1^{/3,5/}, 128, 256 and 384^{/1/} (C) or a Base Rate Service^{/4/} into the customer's Network Reconfiguration Service (NRS)^{/2/} database. The customer may opt to convert to a new TPP term of the same or different length or to continue the current TPP term to the original expiration date. If the expiration date for the new TPP term is beyond the end of the original TPP term, termination charges for the original term will not apply. Adding an existing service to the customer's Network Reconfiguration Service database requires that all nonrecurring charges applicable to the installation of the service apply.

/1/ Effective September 6, 2016, customers may not establish new term plans of any length for 128, 256 and 384 Service, and existing term plans may not be renewed. For existing service after any term plan expires, service will be provided only on a month-to-month basis.

/2/ Effective October 30, 2018, Network Reconfiguration Service (NRS) will no longer be available for purchase by new or existing customers. See Part 20, Section 15.

/3/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service and DS3 Service.

/4/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15, Sheet 95 for service availability.

/5/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)
|
(N)

R. Term Payment Plans (Cont'd)Termination Charges (Cont'd)

1. (Cont'd)

Example:

A customer subscribed to a 60-month TPP term and disconnected service during the 37th month. This customer's termination charge would be:

$$(36\text{-month TPP price} - 60\text{-month TPP price}) \times 37 = \text{Termination Charge}$$

The 36-month TPP term could have been completed during the months the service was actually in service.

All recurring rate termination charges will be based on the TPP prices in effect at the time of termination.

2. The termination charge for all TPP terms subscribed to after March 13, 2000, but prior to May 3, 2004, discontinued prior to the expiration of the selected TPP term except for:

- DS1^{/5/} and DS3^{/3,5/} TPP terms subscribed to under the TPP Renewal Program (C)
- as described in Renewal Options (preceding)
- DS3 Service Packages^{/5/} (C)
- termination charges – see 3 following
- OC-n Dedicated Ring Service^{/4/}
- termination charges – see 4 following
- Fiber Distributed Data Interface (FDDI) and Ameritech LAN Interconnect Service (ALIS)
- termination charges – see 6 following
- Multi-service Optical Network Ring (MON Ring) Service^{/1/} and GigaMAN® Service^{/2/}
- termination charges – see 7 following

/1/ Effective December 1, 2012, Multi-service Optical (MON) Ring Service is limited to existing customers. For additional information, see Part 20, Section 15.

/2/ Effective September 30, 2017, GigaMAN Service will no longer be available for purchase by new or existing customers. See Part 20, Section 15.

/3/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service and DS3 Service.

/4/ Effective December 1, 2021, 36 and 60 Month Term Payment Plans are no longer available for new or renewing subscribers of OC-n Dedicated Ring Service.

/5/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)
|
(N)

R. TERM PAYMENT PLANS (Cont'd)**Termination Charges** (Cont'd)

7. In addition to any special construction liabilities, customer termination liability for cancellation of a Multi-service Optical Network Ring (MON Ring) Service^{/1/} and GigaMAN® Service^{/3/} shall be equal to:
 - All waived and/or unpaid nonrecurring charges, plus
 - Fifty (50) percent of all recurring charges for the balance of the customer's term.
8. Termination Charges will apply to all changes in the customer's physical location of the service except for changes in the customer's physical location of 128, 256 and 384^{/2/} and DS1^{/4,5/} services within the same LATA. Nonrecurring Charges, as appropriate, will apply. (C)

/1/ Effective December 1, 2012, Multi-service Optical (MON) Ring Service is limited to existing customers. For additional information, see Part 20, Section 15.

/2/ Effective September 6, 2016, customers may not establish new term plans of any length for 128, 256 and 384 Service, and existing term plans may not be renewed. For existing service after any term plan expires, service will be provided only on a month-to-month basis.

/3/ Effective September 30, 2017, GigaMAN Service will no longer be available for purchase by new or existing customers. See Part 20, Section 15.

/4/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service.

/5/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer. (N)
|
(N)

V. EXPEDITED ORDER CHARGE

The following services can be Expedited for an additional Order Charge:

Analog Channel Services - Series 1000, 2000, 3000 and 9000

Base Rate Service^{/3/}

128, 256 and 384 Service^{/1/}

DS1 Service^{/2,4/}

(C)

If a customer desires that service can be provided on a due date less than the standard interval, which has been established for the order or the provision of the Service, the customer may request that service be provided on an expedited basis.

The provisioning of the expedited request is based upon available facilities and is limited to twelve (12) two-point or six (6) multi-point Analog/DS0 circuits at the same location; and a limit of four (4) DS1 circuits at the same location. Expedited order requests do not apply to services that are jointly provided by the Company and an Independent Telephone Company.

If the Company determines that service can be provided on the requested expedited date and spare facilities are available, the following charges will apply:

<u>Description</u>	<u>USOC</u>	<u>Expedite Order Charge</u>	
Analog Channel Services and Base Rate Service ^{/3/}	EODDO	\$650.00	
DS1 Service ^{/2,4/} and 128, 256 and 384 Service ^{/1/}	EODD1	650.00	(C)

/1/ Effective September 6, 2016, customers may not establish new term plans of any length for 128, 256 and 384 Service, and existing term plans may not be renewed. For existing service after any term plan expires, service will be provided only on a month-to-month basis.

/2/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service.

/3/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15, Sheet 95 for service availability.

/4/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)
|
(N)

3. DS1 SERVICE (Cont'd)**F. Prices (Cont'd)****1. Service Elements (Cont'd)**

<u>Description /Billing Code/</u>	Monthly Payment <i>Term Payment Plans</i>				<u>Monthly</u>	(C)
	<u>12</u> <u>Months^{/3/}</u>	<u>24</u> <u>Months^{/2/}</u>	<u>36</u> <u>Months^{/2/}</u>	<u>60</u> <u>Months^{/1/}</u>		
Local Distribution Channel						
- per point of termination						
Zone 1 /TZ4X1/	\$481.00	\$195.00	\$165.00	\$150.00	\$20,065.00	
Zone 2 /TZ4X2/	500.00	205.00	170.00	155.00	20,065.00	
Zone 3 /TZ4X3/	527.00	227.00	185.00	165.00	20,065.00	
Channel Mileage						
Termination						
- per point of termination						
Zone 1 /CZ4X1/	153.00	60.00	50.00	42.00	6,686.00	
Zone 2 /CZ4X2/	153.00	60.00	50.00	42.00	6,686.00	
Zone 3 /CZ4X3/	153.00	68.25	65.00	60.00	6,686.00	
Channel Mileage						
- per mile						
Zone 1 /1YZX1/	54.00	23.00	20.00	17.50	2,235.00	
Zone 2 /1YZX2/	54.00	23.00	20.00	17.50	2,235.00	
Zone 3 /1YZX3/	54.00	23.00	20.00	17.50	2,235.00	

/1/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

/2/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers.

/3/ Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)
|
(N)

3. DS1 SERVICE (Cont'd)**F. PRICES (Cont'd)****2. Payment Plans**

- Month to Month
DS1 Service is available on a month to month basis.
- Term Payment Plans
DS1 Service is available under the Term Payment Plan (TPP) whereby customers must select either a 12^{/3/}, 24^{/2/}, 36^{/2/} or 60^{/1/} month period. After the selected Term Payment Plan period is satisfied, the monthly rate will apply unless a new TPP is selected. Refer to *Term Payment Plans* in Part 15, Section 1. (C)
- Single Payment Option (SPO)
A Single Payment Option is available for this service. Refer to *Term Payment Plans - Single Payment Option* in Part 15, Section 1.

3. Termination Charges

Termination Charges will apply to service terminated prior to the contracted period. The termination charge for all TPP terms for DS1 Service will be calculated as described in *Term Payment Plans - Termination Charges* in Part 15, Section 1.

4. Credit Allowance

A credit allowance will be given for failure to meet the installation interval service date or for interruption of service. Refer to *Credit Allowances* in Part 15, Section 1, for calculating credit allowances.

/1/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

/2/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers.

/3/ Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer. (N)
(N)

4. DS3 SERVICE (Cont'd)**F. Prices (Cont'd)**

1. Service Elements (Cont'd)

<u>Description /Billing Code/</u>	Monthly Payment <i>Term Payment Plans</i>				<u>Monthly Extension</u>	(C)
	<u>12 Months^{/3/}</u>	<u>24 Months^{/2/}</u>	<u>36 Months^{/2/}</u>	<u>60 Months^{/1/}</u>		
Local Distribution Channel						
- per point of termination						
Zone 1 /TZUP1/	\$6,207.00	\$2,375.00	\$1,718.00	\$1,025.00	\$192,811.00	
Zone 2 /TZUP2/	6,207.00	2,375.00	1,718.00	1,075.00	201,549.00	
Zone 3 /TZUP3/	6,207.00	2,375.00	1,718.00	1,200.00	219,712.00	
Channel Mileage Termination						
- per point of termination						
Zone 1 /CZ4X1/	851.00	418.00	393.00	300.00	26,782.00	
Zone 2 /CZ4X2/	851.00	418.00	393.00	300.00	26,782.00	
Zone 3 /CZ4X3/	851.00	418.00	393.00	300.00	26,782.00	
Channel Mileage						
- per mile						
Zone 1 /1YZX1/	299.00	137.00	118.00	55.00	7,724.00	
Zone 2 /1YZX2/	299.00	137.00	118.00	55.00	7,724.00	
Zone 3 /1YZX3/	299.00	137.00	118.00	65.00	7,724.00	

/1/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

/2/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers.

/3/ Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)
|
(N)

4. DS3 SERVICE (cont'd)**F. PRICES (cont'd)****2. Payment Plans**

- Term Payment Plans

DS3 Service is only available under the Term Payment Plan (TPP) whereby customers must select either a 12^{/3/-}, 24^{/2/-}, 36^{/2/-} or 60-month^{/1/} period. After the selected Term Payment Plan period is satisfied, the monthly extension price will apply unless a new TPP is selected. Refer to *Term Payment Plans* in Part 15, Section 1.

(C)

- Single Payment Option (SPO)

A Single Payment Option is available for this service. Refer to *Term Payment Plans - Single Payment Option* in Part 15, Section 1.

3. Termination Charges

Termination Charges will apply to service terminated prior to the contracted period. The termination charge for all TPP terms for DS3 Service will be calculated as described in *Term Payment Plans - Termination Charges* in Part 15, Section 1.

4. Credit Allowance

A credit allowance will be given for failure to meet the installation interval service date or for interruption of service. Refer to *Credit Allowances* in Part 15, Section 1, for calculating credit allowances.

/1/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

/2/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers.

/3/ Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)

(N)

8. CENTRAL OFFICE MULTIPLEXING AND CROSS CONNECT SERVICES (Cont'd)**F. Prices (Cont'd)**

1. Service Elements (Cont'd)

<u>Description /Billing Code/</u>	<u>Monthly</u>	<u>12 Months^{/5/}</u>	Monthly Payment <i>Term Payment Plans</i>			(C)
			<u>24 Months^{/3/}</u>	<u>36 Months^{/3/}</u>	<u>60 Months^{/1/}</u>	
Central Office Multiplexing						
DS1 to Analog / Base Rate ^{/4/} /						
128, 256 and 384 ^{/2/}						
Zone 1 /QMVX1/	\$575.00	\$400.00	\$325.00	\$300.00	\$285.00	
Zone 2 /QMVX2/	575.00	400.00	325.00	300.00	285.00	
Zone 3 /QMVX3/	575.00	400.00	325.00	300.00	285.00	
DS3 to DS1						
Zone 1 /QM3X1/	900.00	700.00	650.00	600.00	550.00	
Zone 2 /QM3X2/	900.00	700.00	650.00	600.00	550.00	
Zone 3 /QM3X3/	900.00	700.00	650.00	600.00	550.00	

/1/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

/2/ Effective September 6, 2016, customers may not establish new term plans of any length for 128, 256 and 384 Service, and existing term plans may not be renewed. For existing service after any term plan expires, service will be provided only on a month-to-month basis.

/3/ As of January 15, 2021, 24 and 36-Month Term Payment Plans are no longer available for new or renewing subscribers.

/4/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15, Sheet 95 for service availability.

/5/ Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer. (N)

8. CENTRAL OFFICE MULTIPLEXING AND CROSS CONNECT SERVICES (Cont'd)**F. PRICES (Cont'd)****2. Payment Plans**

- Month to Month
Cross Connection of Services (OC-3 to OC-3, OC-12 to OC-12 and OC-48 to OC-48) is available on a month to month basis.

Central Office Multiplexing is available on a month to month basis.

- Term Payment Plans
Central Office Multiplexing is available under the Term Payment Plan (TPP) whereby customers must select either a 12^{/3/}, 24^{/2/}, 36^{/2/} or 60^{/1/} month period. After the selected Term Payment Plan period is satisfied, the monthly rate will apply unless a new TPP is selected. Refer to *Term Payment Plans* in Part 15, Section 1. (C)
- Single Payment Option (SPO)
A Single Payment Option is available for Interconnection Central Office Multiplexing. Refer to *Term Payment Plans - Single Payment Option* in Part 15, Section 1.

3. Termination Charges

Termination Charges will apply to service terminated prior to the contracted period. The termination charge for all TPP terms for Central Office Multiplexing and Cross Connect Services will be calculated as described in *Term Payment Plans - Termination Charges* in Part 15, Section 1.

4. Credit Allowance

A credit allowance will be given for interruption of service when the outage consists of 30 consecutive minutes, or more, from the time that the Company is notified, or the outage is discovered by the Company, whichever is earlier. Refer to *Credit Allowances* in Part 15, Section 1 for calculating credit allowances. (Utilize Step 2 "for two-point services" to compute the credit allowance.) Credit allowances for circuits affected by a mux or cross-connect failure are calculated on a "by circuit" basis according to the type of circuit affected.

/1/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

/2/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers.

/3/ Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer. (N)
(N)