

1. CENTREX SERVICE

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms..

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A. DESCRIPTION

Centrex Service is a local exchange telecommunications service, provided by a telecommunications system located in a Company central office, which controls the switching of:

- Calls from the exchange network to the Centrex lines,
- Calls from the Centrex lines to the exchange network,
- Intercommunicating calls between Centrex lines.

Direct Inward Dialing is provided to the Centrex by line selection in the central office.

Identification of outward dialing is provided for Centrex lines by individual line identification in the central office for those inter-exchange carriers for which the Company renders billing services.

Integrated voice/data communication capability is provided for the transmission of circuit switched voice and circuit switched data on an incoming, outgoing and intercom basis utilizing Integrated Services Digital Network (ISDN) architecture.

Centrex Service offers five types of lines:

- Basic Lines
- Classroom Lines¹
- Electronic Key Lines
- ISDN Lines (Custom and National)
- OPTI-Centrex Lines

Centrex Service is offered only as a complete service. The network access and intercommunication portions of the Centrex station line are not provided separately.

NOTE: Classroom Lines are available only for K-12 Schools, see Features.

1. CENTREX SERVICE (cont'd)**C. Terms and Conditions (cont'd)****4. Centrex Service Guarantee (cont'd)**

The Centrex Service Guarantee shall not apply to Centrex Systems which include the following optional features; however, a customer selecting Centrex service may add the following features after the expiration of the initial 90 day period and upon payment of any applicable non-recurring charges:

- Centrex Message Signal Interface (CMSI)
- ISDN Centrex (Custom or National)

Customers selecting the Centrex Service Guarantee may make changes to their Centrex service (station additions, feature changes and additions) subject to the above sub-paragraph.

Customers must have a signed confirmation of order and select a 36^{/1/}, 60^{/1/} or 84^{/1/} month payment plan. Centrex Service Guarantee is not available for service subscribed to on a month to month payment option; temporary service or promotional events. The 90 day trial period will be considered as the first 90 days of the contract.

Prices, charges, terms and conditions specified elsewhere in the offering for Centrex service shall apply.

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1. CENTREX SERVICE (Cont'd)

F. PRICES

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms.

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The following prices are applicable to standard installations of Centrex Service and are in addition to all other charges for associated services and equipment necessary to provide telecommunications service.

The total charge per Primary Station is the sum of the appropriate Network Access and Intercommunication charges (Basic lines, Electronic Key lines, ISDN Custom and National lines).

When the customer's premises and the central office providing Centrex Service are located in different Service Areas, Base Rate, DS1 or DS3 Service charges will apply. (See Other Applicable Charges.) Customers provided this service arrangement will require Channel Mileage (CM) and Channel Mileage Terminations (CMT) for each Centrex line. For ISDN Centrex lines having this service arrangement, three Channel Mileage (CM) and six Channel Mileage Terminations (CMT) are applicable when using Base Rate.

Refer to the Other Applicable Charges section for additional charges associated with the provision of Centrex Service.

System Charge

The System Charge is applicable to the establishment of any new Centrex system and to any relocation of an entire Centrex system, unless the customer's relocation is within the serving central office boundary.

The System Charge will be determined at time of installation based on the total number of equipped telephone numbers. A System Charge applies to each Centrex Service arrangement or common block.

1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | | |
|---|-------------------------------|-------------------|--|------------------------------------|------------------------------------|--|
| | | | <u>36^{/1/} Months</u> | <u>60^{/1/} Months</u> | <u>84^{/1/} Months</u> | |
| <i>These rates were effective through January 12, 1997:</i> | | | | | | |
| System Charges | | | | | | |
| per system | | | | | | |
| 2-50 lines /CYA1X/ | \$1,250.00 | \$5.00 | \$5.00 | \$5.00 | \$5.00 | |
| 51-100 lines /CYA2X/ | 400.00 | 5.00 | 5.00 | 5.00 | 5.00 | |
| 101-200 lines /CYA3X/ | 575.00 | 5.00 | 5.00 | 5.00 | 5.00 | |
| 201-500 lines /CYA4X/ | 1,000.00 | 5.00 | 5.00 | 5.00 | 5.00 | |
| 501 or more lines /CYA5X/ | 1,200.00 | 5.00 | 5.00 | 5.00 | 5.00 | |
| <i>These rates became effective January 13, 1997:</i> | | | | | | |
| System Charges | | | | | | |
| per system | | | | | | |
| 2-50 lines /CYA1X/ | 250.00 | 5.00 | 5.00 | 5.00 | 5.00 | |
| 51-100 lines /CYA2X/ | 400.00 | 5.00 | 5.00 | 5.00 | 5.00 | |
| 101-200 lines /CYA3X/ | 575.00 | 5.00 | 5.00 | 5.00 | 5.00 | |
| 201-500 lines /CYA4X/ | 1,000.00 | 5.00 | 5.00 | 5.00 | 5.00 | |
| 501 or more lines /CYA5X/ | 1,200.00 | 5.00 | 5.00 | 5.00 | 5.00 | |
| <i>or</i> | | | | | | |
| per OmniPresence Remote System, | | | | | | |
| 2-6 OmniPresence remote lines /CYAXA/ | 100.00 | 5.00 | 5.00 | 5.00 | 5.00 | |

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|--------------------------------------|-------------------------------|-------------------|--|------------------------------------|------------------------------------|
| | | | 36 ^{/1/} <u>Months</u> | 60 ^{/1/} <u>Months</u> | 84 ^{/1/} <u>Months</u> |
| System Conversion | | | | | |
| Charges^{/2/} | | | | | |
| per system | | | | | |
| 2-50 lines /UDP1X/ | \$100.00 | | | | |
| 51-100 lines /UDP2X/ | 150.00 | | | | |
| 101-200 lines /UDP3X/ | 275.00 | | | | |
| 201-500 lines /UDP4X/ | 500.00 | | | | |
| 501 or more lines /UDP5X/ | 750.00 | | | | |

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/2/ Customers converting to Centrex Service where the System Conversion Charge applies will be subject to the monthly recurring \$5.00 *System Charge* shown on Sheet 103. (C)

1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

| Description /Billing Code/ | Nonrecurring Charge | Monthly Payment Term Payment Plans | | | | | | (C) |
|--|------------------------|---------------------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----|
| | | 1 Month | 12 ^{/2/} Months | 24 ^{/2/} Months | 36 ^{/2/} Months | 60 ^{/2/} Months | 84 ^{/2/} Months | |
| Centrex Lines, each | | | | | | | | |
| 7+ line categories include Centrex Mate | | | | | | | | |
| Basic line /NUM/ | | | | | | | | |
| 2+ line category | | \$821.00 | \$65.00(I) | \$21.00 | \$16.00 | \$15.25 | \$15.25 | |
| 7+ line category | | 821.00 | 65.00 | 21.00 | 15.25 | 14.50 | 14.50 | |
| 25+ line category | | 821.00 | 65.00 | 21.00 | 14.50 | 13.75 | 13.75 | |
| 50+ line category | | 821.00 | 65.00 | 21.00 | 13.75 | 13.00 | 13.00 | |
| 100+ line category | | 821.00 | 65.00 | 21.00 | 13.00 | 12.25 | 12.25 | |
| 200+ line category | | 821.00 | 65.00(I) | 21.00 | 13.00 | 12.25 | 12.25 | |
| Electronic Key line | | | | | | | | |
| /NUE/ | | | | | | | | |
| 2+ line category | \$15.00 | \$832.00 | \$65.00(I) | \$22.00 | \$19.00 | \$18.25 | \$18.25 | |
| 7+ line category | 15.00 | 832.00 | 65.00 | 22.00 | 18.25 | 17.50 | 17.50 | |
| 25+ line category | 15.00 | 832.00 | 65.00 | 22.00 | 17.50 | 16.75 | 16.75 | |
| 50+ line category | 15.00 | 832.00 | 65.00 | 22.00 | 16.75 | 16.00 | 16.00 | |
| 100+ line category | 15.00 | 832.00 | 65.00 | 22.00 | 16.00 | 15.25 | 15.25 | |
| 200+ line category | 15.00 | 832.00 | 65.00(I) | 22.00 | 16.00 | 15.25 | 15.25 | |
| Classroom Lines^{/1/} | | | | | | | | |
| | -- | -- | -- | -- | 11.25 | 11.25 | 11.25 | |

/1/ Classroom Lines are available only for K-12 Schools. (See Features.).

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms. (C)

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | | | | |
|--------------------------------------|-------------------------------|-------------------|--|------------------------------------|------------------------------------|--|--|--|
| | | | 36 ^{/1/} <u>Months</u> | 60 ^{/1/} <u>Months</u> | 84 ^{/1/} <u>Months</u> | | | |
| | | | Centrex Lines, each | | | | | |
| | | | 7+ line categories | | | | | |
| | | | Include Centrex Mate | | | | | |
| | | | <u>With Alternate Communication</u> | | | | | |
| | | | <u>Facilities /NUH/</u> | | | | | |

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|--|-------------------------------|-------------------|--|--|--|
| | | | <u>36^{/1/}</u> <u>Months</u> | <u>60^{/1/}</u> <u>Months</u> | <u>84^{/1/}</u> <u>Months</u> |
| An ISDN line requires an ISDN Service to make the Line operational | | | | | |
| ISDN Custom line /ZCZ/ | | | | | |
| 2+ line category | \$50.00 | \$20.00 | \$18.00 | \$17.25 | \$17.25 |
| 7+ line category | 50.00 | 20.00 | 17.25 | 16.50 | 16.50 |
| 25+ line category | 50.00 | 20.00 | 16.50 | 15.75 | 15.75 |
| 50+ line category | 50.00 | 20.00 | 15.75 | 15.00 | 15.00 |
| 100+ line category | 50.00 | 20.00 | 15.00 | 14.25 | 14.25 |
| 200+ line category | 50.00 | 20.00 | 15.00 | 14.25 | 14.25 |
| ISDN National line /ZNZ/ | | | | | |
| 2+ line category | 50.00 | 20.00 | 18.00 | 17.25 | 17.25 |
| 7+ line category | 50.00 | 20.00 | 17.25 | 16.50 | 16.50 |
| 25+ line category | 50.00 | 20.00 | 16.50 | 15.75 | 15.75 |
| 50+ line category | 50.00 | 20.00 | 15.75 | 15.00 | 15.00 |
| 100+ line category | 50.00 | 20.00 | 15.00 | 14.25 | 14.25 |
| 200+ line category | 50.00 | 20.00 | 15.00 | 14.25 | 14.25 |

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)****1. Service Elements (cont'd)**

| Description /Billing Code/ | Nonrecurring Charge | 1 Month | Monthly Payment Term Payment Plans | | |
|--|------------------------|------------|---------------------------------------|-----------------------------|-----------------------------|
| | | | 36 ^{/3/} Months | 60 ^{/3/} Months | 84 ^{/3/} Months |
| OmniPresence Remote | | | | | |
| Location-Basic line /NUH/ | | | | | |
| 2-6 line category | - | \$9.00 | \$8.00 | \$8.00 | \$8.00 |
| 7-24 line category | - | 9.00 | 7.80 | 7.70 | 7.65 |
| OmniPresence Remote | | | | | |
| Location-National ISDN | | | | | |
| Line /ZNZAX/ | | | | | |
| 2-6 line category | \$15.00 | 10.85 | 9.85 | 9.85 | 9.85 |
| 7-24 line category | 15.00 | 10.85 | 9.65 | 9.55 | 9.50 |
| OPTI-Centrex Basic | | | | | |
| Line /NUC//^{1/}, ^{2/} | | | | | |
| 2+ line category | 16.00 | 11.00 | 8.50 | 8.00 | 8.00 |
| 7+ line category | 16.00 | 11.00 | 8.00 | 7.50 | 7.50 |
| 25+ line category | 16.00 | 11.00 | 7.50 | 7.00 | 7.00 |
| 50+ line category | 16.00 | 11.00 | 7.00 | 6.50 | 6.50 |
| 100+ line category | 16.00 | 11.00 | 6.50 | 6.00 | 6.00 |
| 200+ line category | 16.00 | 11.00 | 6.50 | 6.00 | 6.00 |

/1/ OPTI-Centrex Basic lines require a Company 1.544 Mbps or higher facility with multiplexing. The channel may be a Dedicated Communications Service DS1 Local Distribution Channel with DS1 multiplexing or part of a higher speed arrangement. (See Reference Section)

/2/ The same charges apply for Ground Start on OPTI-Centrex Basic lines as those that apply for Basic Centrex lines. (See Optional Line Features, Ground Start Line)

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms.

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|--|-------------------------------|-------------------|--|------------------------------------|------------------------------------|
| | | | 36 ^{/1/} <u>Months</u> | 60 ^{/1/} <u>Months</u> | 84 ^{/1/} <u>Months</u> |
| ISDN Services | | | | | |
| Circuit Switched Voice Per "B" channel equipped /BSB5X/ | \$25.00 | \$4.70 | \$4.50 | \$4.30 | \$4.15 |
| Circuit Switched Data Per "B" channel equipped /BSB6X/ | 15.00 | 9.00 | 8.50 | 8.00 | 7.50 |
| Alternate Circuit Switched Voice/ Circuit Switched Data Per "B" channel equipped /BSB1X/ | 15.00 | 10.50 | 10.00 | 9.50 | 9.00 |

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|---|-------------------------------|-------------------|--|--|--|
| | | | <u>36^{/2/}</u> <u>Months</u> | <u>60^{/2/}</u> <u>Months</u> | <u>84^{/2/}</u> <u>Months</u> |
| Announcement Services | | | | | |
| Customer Premises Announcement | | | | | |
| - per announcement /N5A/ (Requires a Dedicate Communications Services channel) | \$185.00 | \$18.00 | \$17.00 | \$16.00 | \$15.00 |
| Central Office Recorded Announcement ^{/1/} | | | | | |
| - per announcement /RKQ/ | 180.00 | 40.00 | 37.00 | 34.00 | 30.00 |
| Customer Changeable Announcement Capability | | | | | |
| - per Dedicated Central Office Announcement Arrangement /ROK/ | 70.00 | 10.00 | 9.00 | 8.00 | 8.00 |
| Secondary Announcement | | | | | |
| - per announcement /RKQ/ | 180.00 | 40.00 | 37.00 | 34.00 | 30.00 |

/1/ For instances where the Company records the announcement on the customer's behalf, the Customization Charge as shown in this Section will also apply.

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|--|-------------------------------|-------------------|--|------------------------------------|------------------------------------|
| | | | 36 ^{/1/} <u>Months</u> | 60 ^{/1/} <u>Months</u> | 84 ^{/1/} <u>Months</u> |
| Area Wide Networking (AWN) <u>per network</u> | | | | | |
| 1-200 lines /NR9AE/ | \$700.00 | | | | |
| 201-500 lines /NR9AF/ | 1,000.00 | | | | |
| Additional 500 line block /NR9AG/ | 800.00 | | | | |
| Out of Network Numbers up to 10 numbers /NR9AL/ | 30.00 | | | | |
| per 50 number block /NR9AM/ | 30.00 | | | | |
| Numbers input by the Company up to 10 numbers /NR9AN/ | 75.00 | | | | |
| per 50 number block /NR9AO/ | 300.00 | | | | |
| <u>per line</u> /D6PLX/ | | \$1.00 | | | |
| Out of Network Numbers up to 10 numbers /D7P1X/ | | 1.00 | | | |
| per 50 number block /D7PBX/ | | 2.50 | | | |

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)****1. Service Elements (cont'd)**

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|--|-------------------------------|-------------------|--|------------------------------------|------------------------------------|
| | | | 36 ^{/1/} <u>Months</u> | 60 ^{/1/} <u>Months</u> | 84 ^{/1/} <u>Months</u> |
| Assume Dial "9" | | | | | |
| per system, per line /A9D/ (required on all lines) | \$5.00 | \$8.50 | \$7.50 | \$7.50 | \$7.50 |
| Attendant Console | | | | | |
| Digital, each /NG9PC/ (Requires 3 Basic lines) | 500.00 | 100.00 | 85.00 | 80.00 | 75.00 |
| ISDN, each /MD9PC/ (Requires 1 ISDN line) | 1,500.00 | 150.00 | 128.00 | 120.00 | 112.00 |
| Optional Features | | | | | |
| Attendant Call Detail Entry, per console /AE3PB/ | 20.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Attendant Conference (30 port) each /C3P/ (Requires conference service components) | 20.00 | 8.00 | 5.00 | 5.00 | 5.00 |
| Direct Station Selection and Busy Lamp Field per 100 stations /BUDPC/ | 50.00 | 2.50 | 2.50 | 2.50 | 2.50 |

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|--|-------------------------------|-------------------|--|------------------------------------|------------------------------------|
| | | | 36 ^{/1/} <u>Months</u> | 60 ^{/1/} <u>Months</u> | 84 ^{/1/} <u>Months</u> |
| Attendant Console (Cont'd) | | | | | |
| <u>Optional Features</u> (Cont'd) | | | | | |
| Name Display for Attendant Console | | | | | |
| per line /NDFPC/ | \$250.00 | \$20.00 | \$20.00 | \$20.00 | \$20.00 |
| Operational Measurements | | | | | |
| per console /AOKPC/ | 65.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Authorization Codes | | | | | |
| Initial 100 count /AKG1X/ | 350.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Additional Codes, per 25 or Fraction thereof /AKG/ | | | | | |
| | 80.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Station Specific | | | | | |
| Per line /AJN/ | 2.00 | 1.10 | 1.10 | 1.10 | 1.10 |
| ARS Basic | | | | | |
| Initial pattern /AR9/ | 250.00 | 10.00 | 7.50 | 6.00 | 5.00 |
| Additional pattern /ARH/ | 100.00 | 4.00 | 3.00 | 2.50 | 2.00 |
| Digit 1 Delivery /DTN1X/ | 300.00 | | | | |

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

| <u>Description</u> <u>/Billing Code/</u> | <u>Nonrecurring</u> <u>Charge</u> | <u>1</u> <u>Month</u> | <u>Monthly Payment</u> <u>Term Payment Plans</u> | | |
|---|--------------------------------------|--------------------------|---|--|--|
| | | | <u>36^{/1/}</u> <u>Months</u> | <u>60^{/1/}</u> <u>Months</u> | <u>84^{/1/}</u> <u>Months</u> |
| ARS Deluxe per system /AQVPS/ | \$1,200.00 | \$40.00 | \$30.00 | \$24.00 | \$20.00 |
| <u>Routing Arrangements</u> | | | | | |
| Additional ARS Pattern, each /ARH/ | 100.00 | 4.00 | 3.00 | 2.50 | 2.00 |
| IDDD Dialing Per system /A1GPS/ | 1,000.00 | 25.00 | 25.00 | 25.00 | 25.00 |
| Seven to Ten digitA screening per translation /AHAPS/ | 150.00 | | | | |
| Time of Day routing Per schedule /TMQ/ | 150.00 | 10.00 | 9.50 | 9.00 | 8.50 |
| Digit 1 Delivery /DTN1X/ | 300.00 | | | | |

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms.

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)****1. Service Elements (cont'd)**

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|---|-------------------------------|-------------------|--|------------------------------------|------------------------------------|
| | | | 36 ^{/1/} <u>Months</u> | 60 ^{/1/} <u>Months</u> | 84 ^{/1/} <u>Months</u> |
| Call Detail Recording Service (CDRS) | | | | | |
| File Transfer Arrangement, per customer /BTA/ | \$455.00 | | | | |
| per wire center /CRW/ | 36.00 | | | | |
| Per line, per customer when the total number of CDRS equipped lines are: | | | | | |
| 1 to 99 lines, each /CRW1X/ | | | \$.40 | | |
| 100 to 999 lines, each /CRW2X/ | | | .35 | | |
| Over 1,000 lines, each /CRW3X/ | | | .30 | | |
| Per FX trunk group terminated in CDRS arrangement per, occasion, per wire center /CRNGX/ | | | | | |
| per FX trunk /CMQES/ | 35.00 | | 6.00 | | |
| Per tie trunk group terminated In ACDRS arrangement per, occasion, per wire center /CRNHX/ | | | | | |
| per tie trunk /CMTES/ | 35.00 | | 6.00 | | |

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms. (C)

1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|---|-------------------------------|-------------------|--|--|--|
| | | | <u>36^{/1/}</u> <u>Months</u> | <u>60^{/1/}</u> <u>Months</u> | <u>84^{/1/}</u> <u>Months</u> |
| Call Detail Recording Service (CDRS) (Cont'd) | | | | | |
| Per WATS group terminated In CDRS per occasion, per wire center /CRNJX/ per WATS line /CWTES/ | \$35.00 | | \$6.00 | | |
| Local Call Detail Arrangement per wire center /LMDPW per Center line /LMD/ | 40.00 | | .05 | | |
| CDAR-D Per wire center /CYDPW/ (This charge is not applicable when CDAR-D is provided concurrent with the installation of CDRS common equipment) | 39.00 | | | | |
| per Centrex line /CYD/ | | | .10 | | |
| Call Forwarding Multi Path | | | | | |
| - Per system, per call forwarding arrangement /ESD/ | 50.00 | \$6.00 | 5.00 | \$5.00 | \$5.00 |

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms.

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)****1. Service Elements (cont'd)**

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|--|-------------------------------|-------------------|--|------------------------------------|------------------------------------|
| | | | 36 ^{/1/} <u>Months</u> | 60 ^{/1/} <u>Months</u> | 84 ^{/1/} <u>Months</u> |
| Call Waiting Lamp Interface | | | | | |
| - per unique timing state /SUGPL/ (Requires a Dedicated Communications Services channel) | \$50.00 | \$6.00 | \$6.00 | \$6.00 | \$6.00 |
| Centrex Mate (all stations must be equipped) | | | | | |
| per system /MLBPS/ | 600.00 | 60.00 | 60.00 | 60.00 | 60.00 |
| per station /MLB/ | | .40 | .40 | .40 | .40 |
| Centrex Message Signal Interface (CMSI) | | | | | |
| per system 1200 baud /SMQPS/ | 975.00 | 305.00 | 245.00 | 225.50 | 180.00 |
| per system 9600 baud /SM9PS/ (requires Dedicated Communications Service channel) | 1,700.00 | 1,100.00 | 850.00 | 775.00 | 545.00 |

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|---|-------------------------------|-------------------|--|------------------------------------|------------------------------------|
| | | | 36 ^{/3/} <u>Months</u> | 60 ^{/3/} <u>Months</u> | 84 ^{/3/} <u>Months</u> |
| Centrex Message Signal Interface – Expanded (CMSI-E) | | | | | |
| per system 1200 baud ^{/1/} /AEXLX/ | \$2,200.00 | \$4,100.00 | \$2,275.00 | \$1,995.00 | \$1,500.00 |
| Each CO after 5 /ML7AX/ | | 800.00 | 365.00 | 300.00 | 250.00 |
| per system 9600 baud ^{/1/} /AEXHX/ | 2,600.00 | 4,900.00 | 2,895.00 | 2,425.00 | 1,900.00 |
| Each CO after 5 /ML7AX// ^{/2/} | | 800.00 | 365.00 | 300.00 | 250.00 |

/1/ Requires a 3002 Dedicated Communications Service Channel between the customer premises and serving Central Office.

/2/ Not available to customers who choose the Remote Activation of Message Waiting Indicator-Alternate Network Delivery option.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms. (C)

1. CENTREX SERVICE (Cont'd)**F. PRICES (Cont'd)****1. Service Elements (Cont'd)**

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|--|-------------------------------|-------------------|--|------------------------------------|------------------------------------|
| | | | 36 ^{/1/} <u>Months</u> | 60 ^{/1/} <u>Months</u> | 84 ^{/1/} <u>Months</u> |
| Centrex Routed Number | | | | | |
| Route index establishment charge per route established | \$150.00 | | | | |
| Per telephone number Routed | | \$.25 | \$.25 | \$.25 | \$.25 |
| Centrex Station Identification (CSI) | | | | | |
| per CTX tie line group equipped /STNPG/ | 1,500.00 | | | | |
| per tie line arranged /STN/ | | 5.00 | 5.00 | 5.00 | 5.00 |

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms. (C)

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|--|-------------------------------|-------------------|--|------------------------------------|------------------------------------|
| | | | 36 ^{/2/} <u>Months</u> | 60 ^{/2/} <u>Months</u> | 84 ^{/2/} <u>Months</u> |
| Centrex Virtual Network (CVN) (Cont'd | | | | | |
| <u>OMNIPRESENCE CVN^{/1/}</u> | | | | | |
| Remote OmniPresence AVN per line/channel /300 16KFX/ | | \$15.00 | | | |
| Hub OmniPresence CVN Per each channel /1U2F1/ | | 43.00 | | | |

/1/ For Nonrecurring Charges, see *Area Wide Networking*, per network feature described elsewhere in this offering.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms. (C)
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(C)

1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|---|-------------------------------|-------------------|--|------------------------------------|------------------------------------|
| | | | 36 ^{/1/} <u>Months</u> | 60 ^{/1/} <u>Months</u> | 84 ^{/1/} <u>Months</u> |
| Conference Services | | | | | |
| six port conference circuit, each /EQ6/ | \$50.00 | \$75.00 | \$75.00 | \$75.00 | \$75.00 |
| Linking with four additional conference ports each arrangement /EQ6PA/ | 100.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Conferencing Preset per group /MO9/ | 400.00 | 25.00 | 25.00 | 25.00 | 25.00 |
| Privacy Release Conference Control per system equipped /PE8/ | 25.00 | 20.00 | 20.00 | 20.00 | 20.00 |
| Customized Calling Diverting | | | | | |
| Public or private network facilities per system /RSHPS/ | 165.00 | | | | |

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)****1. Service Elements (cont'd)**

| <u>Description</u> <u>/Billing Code/</u> | <u>Nonrecurring</u> <u>Charge</u> | <u>1</u> <u>Month</u> | <u>Monthly Payment</u> <u>Term Payment Plans</u> | | |
|---|--------------------------------------|--------------------------|---|--|--|
| | | | <u>36^{/1/}</u> <u>Months</u> | <u>60^{/1/}</u> <u>Months</u> | <u>84^{/1/}</u> <u>Months</u> |
| Do Not Distrub | | | | | |
| - per line /ZDMDB/ | \$5.00 | \$3.00 | \$2.00 | \$2.00 | \$2.00 |
| - per group of lines /DJDPG/ 4.00 | | 50.00 | 4.00 | 4.00 | 4.00 |
| Dial Plan for Advanced Solutions (DPAS) | | | | | |
| - per DPAS Dial Plan | | | | | |
| - established or Centrex | | | | | |
| - Dial Plan or System Added /SEPA3/ | 200.00 | | | | |
| Basic Dial Plan option, | | | | | |
| - per Centrex Stn | | | | | |
| - /D6PAB/ | 1.00 | .50 | | | |
| Deluxe Dial Plan option, | | | | | |
| - per Centrex Stn | | | | | |
| - /D6PAD/ | 1.00 | 1.75 | | | |
| Electronic Directory Interface (EDI) Service | | | | | |
| - per EDI service /EDT/ | 1,000.00 | 88.00 | 71.00 | 48.00 | 40.00 |
| - per lines equipped | | | | | |
| 1 - 250 /EDT1X/ | 225.00 | 45.00 | 36.00 | 27.00 | 18.00 |
| 251 - 500 /EDT2X/ | 225.00 | 90.00 | 72.00 | 54.00 | 36.00 |
| 501 - 1,000 /EDT3X/ | 225.00 | 179.00 | 143.00 | 108.00 | 72.00 |
| 1001 - 2,000 /EDT4X/ | 225.00 | 358.00 | 286.00 | 216.00 | 144.00 |
| 2,001 - 4,000 /EDT5X/ | 225.00 | 716.00 | 572.00 | 432.00 | 288.00 |
| 4,001+ /EDT6X/ | 225.00 | 1,432.00 | 1,144.00 | 864.00 | 576.00 |

(requires an ISDN line (OB+D))

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms. (C)

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

| Description /Billing Code/ | Nonrecurring Charge | 1 Month | Monthly Payment Term Payment Plans | | |
|-------------------------------|------------------------|------------|---------------------------------------|-----------------------------|-----------------------------|
| | | | 36 ^{/1/} Months | 60 ^{/1/} Months | 84 ^{/1/} Months |

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms. (C)
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(C)

1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)****1. Service Elements (cont'd)**

| <u>Description</u> <u>/Billing Code/</u> | <u>Nonrecurring</u> <u>Charge</u> | <u>1</u> <u>Month</u> | <u>Monthly Payment</u> <u>Term Payment Plans</u> | | |
|--|--------------------------------------|--------------------------|---|--|--|
| | | | <u>36^{/1/}</u> <u>Months</u> | <u>60^{/1/}</u> <u>Months</u> | <u>84^{/1/}</u> <u>Months</u> |
| High Speed Data per line /DP9/ | \$419.00 | \$12.00 | \$10.00 | \$ 9.50 | \$ 9.50 |
| Music On Hold Interface Per system /MOH/ (requires a Dedicated Communications Services channel) | 185.00 | 18.00 | 16.00 | 16.00 | 16.00 |
| Network Speed Calling per 100 number block speed call list, or fraction thereof /NWSPS/ | 100.00 | 2.50 | 2.50 | 2.50 | 2.50 |
| Number Retention Service (See Sheet 132.1 following) | | | | | |
| Outgoing Deluxe Trunk Queuing per termination /QOCPG/ | 200.00 | 8.00 | 7.25 | 7.00 | 6.80 |
| Personal Call Screening Per group /EV3/ | 50.00 | 5.00 | 5.00 | 5.00 | 5.00 |

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|---|-------------------------------|-------------------|--|--|--|
| | | | <u>36^{/1/}</u> <u>Months</u> | <u>60^{/1/}</u> <u>Months</u> | <u>84^{/1/}</u> <u>Months</u> |
| Private Facility Access Termination | | | | | |
| <u>Trunk Side Access</u> termination, each /2PV/ | \$75.00 | \$25.00 | \$25.00 | \$25.00 | \$25.00 |
| Analog 4-Wire Termination per arrangement /4PV/ | 75.00 | 25.00 | 25.00 | 25.00 | 25.00 |
| DS1 Connection (24 channel digital termination) each arrangement /D1E1X/ (Requires a Dedicate Communications Services channel) | 1,500.00 | 350.00 | 300.00 | 285.00 | 270.00 |
| Analog Tie Trunk DS1/DS3 Interface /NR9CW/ (Requires a Dedicate Communications Services channel) | 12.00 | | | | |

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms.

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

| Description /Billing Code/ | Nonrecurring Charge | 1 Month | Monthly Payment Term Payment Plans | | |
|---|------------------------|------------|---------------------------------------|-----------------------------|-----------------------------|
| | | | 36 ^{/1/} Months | 60 ^{/1/} Months | 84 ^{/1/} Months |
| Private Facility Access Termination (Cont'd) | | | | | |
| Trunk Side Access (Cont'd) | | | | | |
| PRI Connection (24 channel digital Termination) /DUG1X/ each arrangement | \$2,000.00 | \$450.00 | \$440.00 | \$430.00 | |
| Optional Features | | | | | |
| "D" Channel Backup, each /CPBXD/ | 200.00 | 120.00 | 115.00 | 110.00 | |
| Network Ring Again per arrangement /ZRA/ | 400.00 | 75.00 | 65.00 | 55.00 | |
| Network Name Display per arrangement /ZNN/ | 400.00 | 75.00 | 65.00 | 55.00 | |

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms. (C)

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

| Description /Billing Code/ | Nonrecurring Charge | 1 Month | Monthly Payment Term Payment Plans | | |
|-------------------------------|------------------------|------------|---------------------------------------|-----------------------------|-----------------------------|
| | | | 36 ^{/1/} Months | 60 ^{/1/} Months | 84 ^{/1/} Months |
| Queue Slots | | | | | |
| - per slot /AQA/ | \$10.00 | \$4.00 | \$3.00 | \$3.00 | \$3.00 |

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms. (C)

1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|--------------------------------------|-------------------------------|-------------------|--|------------------------------------|------------------------------------|
| | | | 36 ^{/1/} <u>Months</u> | 60 ^{/1/} <u>Months</u> | 84 ^{/1/} <u>Months</u> |
| Special Billing Arrangement | | | | | |
| Government Entity | | | | | |
| - per each subdivision | | | | | |
| - of the single bill /MON/ | \$162.30 | \$2.90 | | | |

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms. (C)

1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)****1. Service Elements (cont'd)**

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|---|-------------------------------|-------------------|--|------------------------------------|------------------------------------|
| | | | 36 ^{/3/} <u>Months</u> | 60 ^{/3/} <u>Months</u> | 84 ^{/3/} <u>Months</u> |
| Split Service^{/1/} | | | | | |
| per system, per additional customer group /EBSPG/ | \$200.00 | \$5.00 | \$5.00 | \$5.00 | \$5.00 |
| Station Message Detail Recording | | | | | |
| Central Office ^{/2/} | | | | | |
| per system /CSH/ | \$1,000.00 | 75.00 | 75.00 | 75.00 | 75.00 |
| per termination /SMDPT/ | 50.00 | 2.50 | 2.50 | 2.50 | 2.50 |
| per record /CMA/ (message) | | .02 | .02 | .02 | .02 |
| Customer Dialed Account Recording (See Reference Section) | | | | | |
| Premises ^{/2/} | | | | | |
| per system /MDR/ (Requires a Dedicated Communications Services channel or a dial-up exchange access line) | 1,600.00 | 300.00 | 300.00 | 300.00 | 300.00 |
| per termination /SMDPT/ | 50.00 | 2.50 | 2.50 | 2.50 | 2.50 |

/1/ Effective September 1, 1996, this feature is not longer available to new *Centrex Service* customers or to existing customers expanding their current systems.

/2/ Effective January 29, 1999, this feature is not longer available to new *Centrex Service* customers or to existing customers expanding their current systems.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms.

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1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)****1. Service Elements (cont'd)**

| Description <u>/Billing Code/</u> | Nonrecurring <u>Charge</u> | 1 <u>Month</u> | Monthly Payment <i>Term Payment Plans</i> | | |
|---|-------------------------------|-------------------|---|--|--|
| | | | <u>36^{/1/}</u> <u>Months</u> | <u>60^{/1/}</u> <u>Months</u> | <u>84^{/1/}</u> <u>Months</u> |
| Supplemental Three Digit Dialing | | | | | |
| - per system, /T3NPS | \$125.00 | | | | |
| - per three digit access code /T38/ | 75.00 | | | | |
| Trunk Verification from Designated Station | | | | | |
| - per system /BVSPS/ | 50.00 | \$10.00 | \$10.00 | \$10.00 | \$10.00 |
| Uniform Call Distribution (UCD) with queuing | | | | | |
| - per UCD group /UQZPG/ | 175.00 | 11.00 | 10.00 | 10.00 | 10.00 |
| - per line equipped /A82/ | 5.00 | 4.00 | 3.00 | 3.00 | 3.00 |
| - per Electronic Key Line /UGP/ | 5.00 | 4.50 | 3.50 | 3.50 | 3.50 |
| Customer Dialed Account Recording (See Reference Section) | | | | | |
| Virtual Routing Digit Dialing | | | | | |
| - each group of 24 access Paths /VF1/ | | 100.00 | 100.00 | 100.00 | 100.00 |

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms.

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(C)

1. CENTREX SERVICE (cont'd)**F. Prices (cont'd)****3. Payment Plans^{/1/}****- Month to Month**

The minimum period is one month, unless otherwise specified.

- Term Payment Plans

The Contract Plan is a payment plan that allows customers to pay a fixed price for equipment and service over optional payment periods (terms). A different monthly price applies for the duration of each payment period. The monthly price varies inversely with the length of the payment period, e.g., the monthly price for a shorter period is greater than that for a longer period.

Contract Plans are available for payment periods of 12 Months^{/1/}, 24 Months^{/1/}, 36 Months^{/1/}, 60^{/1/} Months or 84^{/1/} Months. (C)

The 12 Month^{/1/} term is also available as a 12 Month^{/1/} verbal agreement. The customer will receive written notification of their selection outlining the details of the agreement. (C)

During the effective term of a Contract Plan period, the monthly price is not subject to Company-initiated changes for payment periods longer than one month.

Service covered by a 12^{/1/} or 24^{/1/} months contract includes: (C)
Centrex Intercommunication lines

Services covered by a 36^{/1/}, 60^{/1/} or 84^{/1/} months contract include:
Centrex Intercommunication lines
Optional System Features (no Termination Liability applies)
Optional Line Features (no Termination Liability applies)

The same payment plan must apply to Interconnection lines and features.

Services not covered by a 12^{/1/}, 24^{/1/}, 36^{/1/}, 60^{/1/} or 84^{/1/} months contract are: (C)
Centrex Exchange Access Line Charge
End User Common Line Charge

^{/1/} Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms. (N)
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(N)

1. CENTREX SERVICE (Cont'd)**F. Prices (Cont'd)****3. Payment Plans (Cont'd)^{/1/}****- Term Payment Plans (Cont'd)**Minimum Line Capacity Categories

Centrex provides 7 digit telephone numbers in Line Categories with the following capacities:

Number of Lines

2+
7+
25+
50+
100+
200+

- Additions

Customers may add additional lines and/or features to existing Centrex service anytime during the contract term. All additions of Centrex lines will be added at contracted prices. All additions to existing Centrex service will be coterminous with the original contract.

Upon growth to a higher Line Category, the customer may commit to a new term commitment that is equal to or longer than the remaining life of the existing contract. The customer will become liable for the new Line Category at the designated Term Payment Plan's current monthly price. These prices will not be subject to Company-initiated increases for the duration of the new Term Payment Plan selected.

If the customer chooses not to contract for a higher Line Category, the monthly price for the additional Centrex lines will be the price appropriate to the Line Category of the customer's existing Term Payment Plan.

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms.

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1. CENTREX SERVICE (Cont'd)**F. Prices (Cont'd)****3. Payment Plans (Cont'd)^{/1/}****- Contract Options**

Prior to the completion of a contract, a customer may enter into a new contract with the same or a larger Line Category for a term equal to, or greater than, the term remaining on the original contract at the prices currently in effect at the time of the new contract. The customer will begin paying the new contract prices on the day of signing the new contract.

'Thank You For Renewing' Credit Option

Effective September 30, 2024, the Thank you for Renewing Credit Option will no longer be available for customers.

Eligible customers are those month-to-month Centrex customers, renewing Centrex term payment plan contract customers, or new customers, who choose either a three, five or seven year term payment plan period. Eligible customers will receive a one-time bill credit of \$50.00 per line, up to a maximum of \$1,500.00 per contract. Existing customers must have 12 months or less on an existing contract or currently be on month-to-month rates. The customer must commit to the highest line category possible given the number of Centrex lines purchased under contract. In addition to the eligibility criteria noted above, the customer must not have had service disconnected for nonpayment, and not have any past due bills for regulated service owed to the Company. This option is not available to customers with Centrex provided under an Individual Case Basis (ICB) offering.

Nonrecurring Charge Waiver Options

The following Waiver Options are available (given the specified conditions are met), but are not applicable to customers covered under an Individual Case Basis (ICB) contract.

New Service

Effective September 30, 2024, the Nonrecurring Charge Waiver Option will no longer be available for customers.

Nonrecurring charges associated with the installation of new Centrex service will be waived for new, winback and win customers. In addition, existing Centrex subscribers moving their Centrex service to a new location are eligible. Customers must agree to sign a 24-month or greater Term Payment Plan and install a minimum of 8 stations. Nonrecurring charges will be waived for each analog or ISDN BRI station connected during installation of the Centrex system.

Additional Lines

Nonrecurring charges associated with the installation of new Centrex stations will be waived for existing customers who agree to install a minimum of 3 additional stations and add the stations to an existing agreement.

The nonrecurring charges to be waived under these Waiver Options are as follows:

- Service Ordering Charge and Central Office Line Connection Charge
- System Charge
- Electronic Key Line NRC Charges
- ISDN National Line and ISDN Custom Line NRC Charges

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 Months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms.

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1. CENTREX SERVICE (Cont'd)**F. Prices (Cont'd)****3. Payment Plans (Cont'd)^{/1/}****- Contract Options (Cont'd)**

During the last twelve months of a term contract, the customer may extend its contract with the same Line Category for an additional 12 month period at the same rates provided under the original contract. At the end of the Customer's first extension term, the customer may exercise the option to extend the contract again up to two additional times provided that at the time of expiration, extension terms are still offered by the Company through this guidebook. Customers who exercise the option to extend the term of the contract are not entitled to a different rate based on the overall term of the contract as extended (e.g., customers who initially have a 36-month contract and extend it by an additional 24 months are not entitled to the rates allowed under a 60-month contract). An extension will begin on the expiration date of the existing contract or, if applicable, of the contract as extended. Requests to terminate contract extensions will be governed by the terms and conditions found in 1.F.3. (- Termination Charges) following.

Upon expiration of a contract or contract extension, if the customer does not elect to subscribe to a new contract and does not request discontinuance of the service, service will be continued on a month-to-month basis. The month-to-month prices currently in effect at the time of expiration of the contract will apply. Once on a month-to-month basis the customer will have not additional service commitment and will no longer be subject to termination charges. The month-to-month service prices will be subject to Company-initiated price changes.

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right on 30 days' prior notice to customer, to modify the applicable rates and terms.

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