

---

**1. OBLIGATIONS OF THE COMPANY TO FURNISH SERVICE**

- A. **Obligation To Furnish Service** . The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service, and its ability to secure and retain without incurring unreasonable expense suitable facilities and rights for the construction and maintenance of the necessary poles, lines, circuits and equipment.

The obligation is further dependent on the Customer's furnishing a location and environment for Company equipment and facilities which will not damage them nor interfere with their operation.

In addition and subject to the appropriate regulatory approvals, the Company may grandfather all services governed by this Guidebook in certain geographic areas. Once grandfathered, such services will no longer be available for purchase and existing customers will no longer be able to move, add or change their existing service.<sup>(1)</sup>

For service availability by Wire Center: [https://cpr.att.com/common/DLS\\_Filing\\_Info.htm](https://cpr.att.com/common/DLS_Filing_Info.htm)

For service availability by address: <https://cpr.att.com:8443/search/csiServiceAvailability>

(C)

- B. **Installation, Maintenance And Repair**

Costs associated with the installation, relocation, changing and maintenance of equipment and facilities on the Customer's Premises, done by the Company, are borne by the customer. Equipment and facilities furnished by the Company on the Customer's Premises are the property of the Company, whose agents and employees shall have the right to enter the Premises at any reasonable hour for the purposes of installing, inspecting or repairing, or upon termination of the service, of removing the equipment and facilities.

The Company will maintain and repair equipment and facilities which it furnishes to Customers, for as long a period as replacement components are available from the manufacturer or from stock. When the manufacturer will no longer provide the required components, and none are available from stock, components required will be provided at charges based on cost when the Company is able, by special manufacture or procurement from outside sources, to procure the required components.

**Note 1:** Effective on or after December 31, 2023 (as permitted by the FCC), neither new nor existing customers will be permitted to purchase services in certain geographic areas.