

Regulations, Rates and Charges
applying to the provision of Exchange and
Network Services and Bell Channel Services within the
operating territory of

WISCONSIN BELL, LLC. (C)

in the State of

WISCONSIN

as provided herein.

Wisconsin Bell, LLC offers services under this Guidebook. Wisconsin Bell, LLC is also known as AT&T Wisconsin, SBC Wisconsin, SBC Ameritech Wisconsin, and Ameritech Wisconsin. Services offered pursuant to this Guidebook may be offered under any of these names or under the brand name AT&T or SBC. In this Guidebook, Wisconsin Bell, LLC. is also referred to as "the Company" or "Company". All regulated services offered by Wisconsin Bell, LLC, whether under that name, the names AT&T Wisconsin, SBC Wisconsin, SBC Ameritech Wisconsin, or Ameritech Wisconsin or under the brand name AT&T or SBC, are subject to the terms and conditions of this Guidebook. (C)

Business Feature Promotion II

A promotional period will be established from January 1, 2011 through March 31, 2017. During this period, eligible business customers will receive a 50% discount per month on up to ten (10)^{/2/} vertical features per line. A waiver of the applicable installation charges associated with adding these features will also be provided.

Eligible customers are those business customers who are subscribed to Business Local Calling Assurance when it is part of the All For Less bundle^{/1/}. These eligible customers who subscribe to a 12- or 24-month term agreement for the All For Less bundle with Business Local Calling Assurance will receive 50% off the standard tariff rate for up to ten (10) of the following services per line^{/2/}: Busy Line Transfer, Alternate Answering, Three-Way Calling, Speed Calling 8, Speed Calling 30, Call Waiting, Call Screening, Automatic Callback, Repeat Dialing, and Multi Ring.

Customers will receive these discounted rates as long as they remain subscribed to Business Local Calling Assurance when it is part of the All For Less bundle. When the customer's All For Less subscription expires these discounted rates will no longer apply.

There is no termination fee associated with this Feature Promotion. This Feature Promotion cannot be combined with any other promotions or packages.

- ^{/1/} The All For Less bundle combines Business Local Calling Assurance, provided by Wisconsin Bell, LLC with services offered by affiliates of Wisconsin Bell, LLC (Long Distance and non-regulated Internet services) in a bundled offering. (C)
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- ^{/2/} For customers who subscribe to this offer on or after 1-1-12, Speed Calling 8 is not eligible for the 50% discount.

1. CROSS BOUNDARY FOREIGN EXCHANGE (CBFX) SERVICE^{/2/}**A. DESCRIPTION**

Cross Boundary Foreign Exchange Service is Network Access Line service furnished from a Central Office adjacent to the Exchange normally serving the area in which the Customer is located. It is not available in connection with Public or Semi-Public Communications service or Customer Owned Coin Operated Telephone Service.

Cross Boundary Foreign Exchange Service may be furnished between two Exchanges of Wisconsin Bell, LLC or between an Exchange of Wisconsin Bell, LLC and an Exchange of an independent telephone company in the State of Wisconsin, when the independent company is willing to concur in arrangements for the furnishing of such service. In those cases where a portion of the service is furnished by an independent company, the rates and regulations of the independent company apply to the part of the service it furnishes.

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B. REGULATIONS

Cross Boundary Foreign Exchange service shall not be used for resale of service as described in Part 2, Section 2, of this guidebook. This prohibition shall not apply to a Customer who is a communications Common Carrier in a public message telegram business.

Cross Boundary Foreign Exchange service will be provided between adjacent Exchanges through facilities the Company deems most economical. If special construction is required, construction charges in Part 2, Section 5, apply.

Cross Boundary Foreign Exchange service Customers have the same Basic Exchange Services and Local Service Area, the same rates for Message Toll Service and the same Rules and Regulations as apply in the foreign Exchange from which the service is furnished.

Cross Boundary Foreign Exchange service is prohibited between Exchanges which are within each other's Local Service Area, as defined in Part 2, Section 1, for Customer accounts established at their present location after December 22, 1983, except as noted below.¹

/1/ Cross Boundary Foreign Exchange Service is allowed to Jackson or Hubertus exchange end users residing in the Village of Germantown for the purpose of providing dialtone from the Cedarburg, Thiensville, or Menomonee Falls exchanges, pursuant to P.S.C. of Wisconsin letter order in Docket No. 6720-TV-117, dated December 18, 1998.

/2/ Effective 10/1/2012, Residence Cross Boundary Foreign Exchange Service will no longer be offered to new residence customers. Current subscribers may continue the service until they move or make any changes to their service.

1. CENTREX SERVICE

D. FEATURES (Cont'd)

1. Feature Availability (Cont'd)

N/A - Not Applicable Std.-Standard Opt.-Optional

Classroom Line¹

Classroom Lines are Centrex Lines which allow out dialing only to the Local Service Area and 911 Universal Emergency Telephone Number Service and have the following feature availability. Access to Directory Assistance and Operator Service is not available from Classroom Lines.

Caller ID	Opt.
Intercom Calling	Std.
Touch-Tone	Std.
Direct Outward Dialing-restricted to calls within the Local Service Area and 911 Universal Emergency Telephone Number Service	Std.
Direct Inward Dialing	Std.

NOTE 1: Classroom Lines are available only to Kindergarten through 12th Grade schools. "Schools" as used herein is limited to those public and private institutions which are located in Wisconsin Bell, LLC service areas.

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6. CONNECTIONS - A GROUP DISCUSSION NETWORK¹

A. DESCRIPTION

Connections - A Group Discussion Network is a public, entertainment-related teleconferencing service in which users dial a special telephone number and join an ongoing, casual, group conversation. New arrivals are introduced with a tone that lets participants know when someone has joined the group. The tone indicates that Connections - A Group Discussion Network is public rather than private communication.

B. AVAILABILITY OF SERVICE

Connections - A Group Discussion Network will be available in the Milwaukee Metroplan area only. When other exchanges gain 976 calling capability, the service will be expanded to those exchanges.

C. REGULATIONS

1. The Telephone Company is not responsible for the content of messages transmitted on this service and shall assume no liability for any claims arising directly or indirectly from the material transmitted over the facilities or the use thereof.
2. No provision is made for operator handled calls, calls from hotel/motel lines, 4 party lines or from any Telephone Company provided Public Communications Service telephone, or calls placed using WATS lines, cellular and/or mobile lines.
3. Information operators will inform callers requesting the Connections - A Group Discussion Network telephone number that a charge to the calling party will apply if the telephone number is called.

NOTE 1: Connections - A Group Discussion Network is suspended until further notice. Wisconsin Bell, LLC will provide notice to the Public Service Commission at least 30 days prior to reinstatement of this service. (C)
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6. CONNECTIONS - A GROUP DISCUSSION NETWORK¹ (Cont'd)

D. RATES AND CHARGES

Connections - A Group Discussion Network calls will be charged on a frequency and duration basis. The minimum charge of a Connections - A Group Discussion Network call will be for one minute of use. Timing will begin upon access of the recorded announcement. Additional period charges are accumulated in one minute increments.

Initial minute charge per call (minimum) \$.20

Each additional minute or fraction thereof² \$.08

NOTE 1: Connections - A Group Discussion Network is suspended until further notice. Wisconsin Bell, LLC will provide notice to the Public Service Commission at least 30 days prior to reinstatement of this service. (C)
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NOTE 2: The charges for Connections - A Group Discussion Network are in addition to any appropriate local message charges and long distance charges.

1. CUSTOM 800 SERVICE^{/2/} (Cont'd)

D. Application of Monthly Rates for Access Line and Usage (Cont'd)

8. Allowance for Interruptions

No credit is allowed for interruptions to the access line of less than two hours. Interruptions to the access line of two hours or over not due to negligence of the Customer are credited to the Customer at 1/720 of the monthly charge for the access line for each hour or major fraction thereof of interruption.

E. Method of Determining Charges

The monthly charges for Custom 800 Service are determined using steps 1 through 4 following:

1. Determine the total hours used for each Custom 800 number rounded to the nearest tenth.
2. Multiply the total hours used by the usage charge in Section F below.
3. Determine the charge for each Custom 800 number by multiplying the subscription fee per 800 number in Section F by the number of 800 numbers.
4. Determine the total charges by adding the amounts developed in 2 and 3 above.

F. Rates and Charges – Custom 800 Service

Custom 800 Service will be provided at levels above costs incurred by Wisconsin Bell, LLC and at or below the maximum rates contained in this guidebook. A Price List containing the Rate Schedule for these plans will be furnished to the Commission and be made available to customers a minimum of ten days prior to their effective date. The Price List is located in 1.1 following. (C)

1. Common Line Termination

Subscription Fee Per 800 Number	<u>USOC</u> WFA	<u>Nonrecurring Charge^{/1/}</u> \$14.00	<u>Per Month</u> \$9.00
Usage Charge			<u>Per Hour</u> \$10.80

/1/ Service Order charges as contained in Part 3 Section 1 do not apply to Custom 800 Service.

/2/ Effective December 31, 2021, Custom 800 Service is withdrawn for residential customers.

2. DEFINITION OF TERMS (Cont'd)

Station

A location at which a Bell Channel Service is terminated.

Station Connection

Amplifying equipment and services including special supervision which may be required when a station transmits a program to or receives a program from an interexchange network.

Studio

The premises of a customer in which program material regularly originates for transmission to loud speakers or is received for sound recording.

Switch Termination

A line port on a central office based circuit switch.

Synchronous

A data transmission method where sending and receiving devices operate continuously in step with each other and are maintained by means of correction if necessary, in a desired timing.

Telephone Company (or Company)

Wisconsin Bell, LLC.

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5. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE (Cont'd)

5.5 ALLOWANCE FOR INTERRUPTION (Cont'd)

D. NO CREDIT ALLOWANCE(Cont'd)

4. Interruptions of a service during any period in which the Company is not afforded access to the premises where the service is terminated.
5. Interruption of service due to the failure of equipment or systems provided by the customer or others.

6. USE

6.1 CHANNEL SPECIFICATIONS

A. GENERAL

Channel specifications, defined in Section 2 of this part, indicate basic technical parameters and, sometimes, past uses for a channel type. Past uses must not be treated as a recommendation. Customer requirements vary depending on many factors. Use of the technical parameters for a circuit type is the recommended method to select the BELL Channel Service type appropriate for a customer's or user's application.

6.2 CHANNEL DERIVATION AND FACILITY USE

All use of Company provided facilities not otherwise defined in P.S.C. of W. tariffs or F.C.C. regulations remain for the exclusive use of Wisconsin Bell, LLC in the provision of its services. (C)
Customers may derive additional channels only within specifications of the channel type provided to the customers. The Company makes no representation as to the suitability of channels derived by customer provided equipment.

1. CHANNELS (Cont'd)

1.4 INTER-WIRE CENTER EXCHANGE SERVICE

Inter-Wire Center Exchange Service (IWCES) is exchange service furnished from a wire center other than that from which the customer's service is normally provided. IWCES may be provided between wire centers in the same or different exchanges.

1.4.1 SERVICE COMPONENTS

A. GENERAL

There are three basic service components for IWCES:

- a type 2006 inter-wire center channel
- a type 2006 local distribution channel
- a single party, non-public exchange line.

Rates and charges for type 2006 channels are in section 1.5 following. Rates for Wisconsin Bell, LLC exchange lines appear in Part 4, Section 2. This service is not available in connection with public or semi-public telephone service. Optional calling to the Milwaukee Metroplan area is not available with IWCES.

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2. JOINT TELECOMMUNICATIONS SERVICES

2.1 NORTHERN WISCONSIN EDUCATIONAL COMMUNICATIONS SYSTEMS (NWECS)

In accordance with Wisconsin Statute Sec. 196.19(4), the Telephone Company concurs in the joint tariff offering of Wisconsin Independent Telecommunications Systems, Inc. for the provision of service to Northern Wisconsin Educational Communications Systems (NWECS).

The terms and conditions of Wisconsin Bell Inc.'s undertaking are set forth in the Master Agreement for Provision of Distance Learning Service between Wisconsin Bell, LLC, and Wisconsin Independent Telecommunications Systems, Inc. as may be amended and filed with the Commission from time to time. (C)

The resale of video Distance Learning Service or provision of non-educational services for economic gain is strictly prohibited.