AMERITECH ELECTRONIC BILLING OPTIONS (AEBO)

A. DESCRIPTION

Ameritech Electronic Billing Options (AEBO) offer customers an electronic copy of their exchange service monthly billing data for one full billing period in a non-paper, pre-selected media and in a standard record format selected by the Company.

The billing data may be provided on magnetic tape, CD-ROM or via Connect Direct transmission.

The non-paper copy of the customer's billing data is provided at the request of the customer and for the additional rates and charges as set forth in D. following.

B. DEFINITIONS

Connect Direct

A Company-initiated transmission that sends or "pushes" the data to the customer's host computer. The host computer must be able to accept the Company's transmission.

Master Account

Account to which service charges will be billed in the case where multiple accounts are combined on one bill.

Record

An entry on the customer's paper bill; e.g., each itemized call, each Other Charge and Credit (OC&C) entry, each payment or adjustment is one record.

1. AMERITECH ELECTRONIC BILLING OPTIONS (AEBO) (Cont'd)

C. TERMS AND CONDITIONS

- 1. Billing data received under this service does not constitute an invoice for payment and does not replace the paper bill as the legal billing document. The customer will continue to receive an official payment document that will be rendered on paper or an alternative media such as CD-ROM or electronically, and is to be returned to the Company with remittance.
- 2. The Company reserves the right to make changes to the records and/or file format as required to meet standardized modifications and/or Company needs.
- 3. Not all classifications of billing detail are available on all electronic media. The Company should be consulted for format options specifications.
- 4. There are no warranties, expressed or implied, including the warranties of merchantability or fitness for a particular purpose with regard to Ameritech Electronic Billing Options (AEBO). The Company's liability for lost, damaged or defective AEBO data is limited to the recreation of data upon notification by the customer within five (5) calendar days following the receipt of data.
 - In the event that there are problems or disputes regarding receipt of the data on magnetic tape or CD-ROM, the Company will forward to the customer a duplicate magnetic tape or CD-ROM at the same rates and charges as set forth in D. following, provided notification is received by the Company within thirty (30) calendar days of the bill date.
 - In the event of Connect Direct transmission failure resulting from Company error, the Company will re-transmit the data at no charge to the customer.
 - In the event of Connect Direct transmission failure resulting from failure of the customer's transmission line, or other customer error, the customer shall promptly notify the Company. The Company will re-transmit the data at the same rates and charges as set forth in D. following.
 - The Ameritech Electronic Billing Option (AEBO) customer service shall be established or discontinued effective with the next available full billing period following the customer's request. Partial billing periods are not available.

- 1. AMERITECH ELECTRONIC BILLING OPTIONS (AEBO) (Cont'd)
- C. TERMS AND CONDITIONS (Cont'd)
 - 5. Each month, the customer's billing data will be transmitted via Connect Direct, or mailed to the customer's master account billing address for magnetic tape(s) or CD-ROM(s) after the close of the applicable billing period.
 - 6. Magnetic tapes and CD-ROMs become the property of the customer and are not to be returned to the Company.
 - 7. Multiple accounts may be combined on one bill. If more than one account is included on a Connect Direct transmission, magnetic tape or CD-ROM, accounts will be listed in sequence by account number.
 - 8. Multiple accounts with the same bill date may be combined on any media selected. However, customers will receive a separate Connect Direct transmission, magnetic tape or CD-ROM for each bill date.
 - 9. The customer is responsible for providing and maintaining compatible premises equipment and software required to utilize data received.
 - 10. The customer is also responsible for providing and maintaining the equipment, software, service, and testing necessary to effectively and reliably receive Connect Direct transmissions of data.
 - 11. The customer may elect to make payment to the Company electronically, subject to technical requirements.
 - 12. Additional charges apply to change from one media selection to another, or to add accounts to the bill.

1. AMERITECH ELECTRONIC BILLING OPTIONS (AEBO) (Cont'd)

D. PRICES

The following rates and charges for the Ameritech Electronic Billing Options (AEBO) will be billed to a main telephone number on the regular monthly telephone bill.

The following rates and charges are in addition to the rates and charges for any other services to furnish a communications system.

Applicable Service Order charges apply.

Description	Nonrecurring Charge	Monthly Price
Customer Set-up - Per Master - Per Additional	\$25.00 15.00	
Add Accounts - Per Account	15.00	
Change Media - Per Master	15.00	
CD ROM - Per Master Account, per CD-ROM, per Bill Date		\$25.00

Original Sheet 5

AMERITECH ELECTRONIC BILLING OPTIONS (AEBO) (Cont'd) PRICES (Cont'd)

<u>Description</u>	Monthly Price	
Magnetic Tape - Per Master Account, per Magnetic Tape, per Bill Date	\$100.00	
Connect Direct - Per Master Account, per Bill Date, per Transmission		
Records		
Up to 20,000	20.00	
20,001 - 40,000	40.00	
40,001 - 60,000	60.00	
60,001 - 80,000	80.00	
80,001 - 100,000	100.00	
100,001 +	120.00	