

1. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM**A. DESCRIPTION**

The Telecommunications Service Priority (TSP) System is a service developed to meet the requirements of the Federal Government, which provides the regulatory, administrative, and operational framework for the priority installation and/or restoration of the National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP telecommunications services and requires and authorizes priority action by the Telephone Company providing such services.

Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission (FCC) Rules and Regulations.

In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" Office of Emergency Communications (OEC) Handbook 3-1-2 dated December 1, 1989. (C)

B. DEFINITIONS

1. **INVOCATION** occurs when a service vendor receives a provisioning priority. To invoke NSEP treatment, a service user must obtain authorization from their invocation official and then request and be assigned a provisioning priority from the TSP Program Office. The service user then conveys the provisioning priority to the service vendor.
2. **VERIFICATION** occurs when the service vendor contacts the TSP Program Office to verify that the invocation has official authorization or to resolve questions regarding the TSP assignment.
3. **CONFIRMATION** occurs when the prime service vendor submits reports confirming completion of the TSP service orders directly to the TSP Program Office.
4. **PREEMPTION** occurs when facilities and provisioning do not exist to provide the TSP services and new additions cannot be made to meet the NSEP need. Existing services may be preempted to provide the necessary TSP service.
5. **RECONCILIATION** is the periodic comparison of the TSP service information and the resolution of discrepancies in that information.

1. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Cont'd)

C. REGULATIONS

1. The customer for TSP System service must be the same customer for the Exchange Service with which it is associated.
2. Under certain conditions, it may be necessary to preempt one or more customer services with a lower or no restoration priority in order to install or restore NSEP telecommunications service(s) of a higher priority. If such preemption is necessary, and if circumstances permit, the Company will make reasonable effort to notify the preempted service customer of the action to be taken.
3. The customer, in obtaining TSP System service, acknowledges and consents to the provision of certain customer service record information by the Company to the Federal Government to maintain and administer its overall TSP System. This customer service record information includes only TSP Authorization Code and Company Circuit/Service identification.
4. When Priority Restoration Maintenance and Administration is discontinued (Revocation of Assigned Restoration Priority), and the associated Exchange Service is continued in service, no charge applies for such a discontinuance.
5. Credit allowance for service interruption for Priority Restoration Maintenance and Administration shall be the same as for the Exchange Service with which it is associated.
6. Certain activities associated with the TSP System performed by the Company in compliance with Part 64.401, Appendix A of the FCC Rules and Regulations are included in the rate elements as follows:
 - a. Priority Installation Invocation includes System Development, Verification, Confirmation, and Preemption.
 - b. Priority Restoration Level Implementation includes System Development, Verification, and Confirmation.
 - c. Priority Restoration Level Change includes Verification and Confirmation.
 - d. Priority Restoration Maintenance and Administration includes Reconciliation and Preemption.

1. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Cont'd)
C. REGULATIONS (Cont'd)

7. The Company, due to circumstances beyond its control, when performing Priority Restoration (Repair) of an Exchange Service in compliance with Part 64.401, Appendix A, of the FCC Rules and Regulations will attempt, but may not be in a position to notify the customer regarding certain Exchange Services where additional labor charges apply before the required additional labor is undertaken. The customer, in obtaining a Restoration Priority, recognizes that quoting charges and obtaining permission to proceed with the restoration of certain Exchange Services will cause unnecessary delays and, as a result, would be contrary to the aforementioned Rules and Regulations. In subscribing to Restoration Priority service the customer recognizes this condition and grants the Company the right to quote charges after the restoration has been completed.

D. RATES AND CHARGES

The following rates and charges are in addition to all other rates and charges that may be applicable for other services that may be furnished under the provisions of this guidebook which operate in conjunction with the TSP System. These rates and charges apply per line or circuit.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Non-recurring Charge</u>
Priority Installation (PI) of an Exchange Service - Invocation includes System Development, Verification, Confirmation, and Preemption			
Prime Service Vendor	P1APX	---	\$120.00
Subcontractor	P1ASX	---	120.00
Priority Restoration (PR) Level Implementation on an Exchange Service			
When PR level is implemented (includes System Development, Verification, and Confirmation)			
Prime Service Vendor	PR5PX	---	120.00
Subcontractor	PR5SX	---	120.00

1. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Cont'd)
D. RATES AND CHARGES (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Non-recurring Charge</u>
Priority Restoration (PR) Level Implementation on an Exchange Service (Cont'd)			
When PR level is changed on an associated working Exchange Service (includes Verification and Confirmation)			
Prime Service Vendor	PR8PX	---	\$5.50
Subcontractor	PR8SX	---	5.50
Maintenance and Administration of PR service (includes Reconciliation and Preemption)			
Prime Service Vendor	PR9PX	\$2.10	---
Subcontractor	PR9SX	2.10	---