

**MULTI-RING SERVICE<sup>/1/</sup>****A. Description**

1. Multi-Ring Service is an optional service that allows up to three telephone numbers to be assigned to one Network Access Line. In addition to the main billing number or the "dominant" number, a Customer may subscribe to one or two "dependent" numbers. Distinctive ringing cadences provide Customers with the ability to distinguish between incoming calls made to the dominant or dependent number(s).
2. A distinctive Call Waiting tone for each dependent number is provided when an access line is equipped with both Call Waiting and Multi-Ring Service.

**B. Regulations**

1. Multi-Ring Service is offered only to Residence and Business Basic Exchange Service Customers served by Central Offices arranged to provide such service.
2. Multi-Ring Service is not available with the following: Business Trunks, Centrex, DID trunks, or IIN lines, hunt arrangements, Semi-Public Telephone Service, Message Rate Service- Customer Owned Coin Operated Telephone Service, Dormitory Communications Service, and lines terminating in key equipment. (C)
3. All Multi-Ring Service telephone numbers associated with a Network Access Line must have an NXX (prefix) identical to the dominant number, and all numbers must originate from the same Central Office.
4. It shall be the responsibility of the Customer to provide Customer provided equipment (CPE) compatible with Multi-Ring Service.
5. Multi-Ring Service Customers are entitled to one white pages directory listing, at no additional charge, with each Multi-Ring number. The Multi-Ring listing may include a Private or Semi-Private Listing Service. Multi-Ring listings are subject to the directory listing regulations as specified in Part 12 Section 1.
6. All billable calls originating from an access line equipped with Multi-Ring Service will be billed to the dominant telephone number. All billable calls that terminate at a dependent telephone number will show the dependent number as the called party in the billing record.

/1/ Effective on or after November 1, 2012, Multi Ring 2nd Number will no longer be available to residence customers. Effective September 2, 2014, Multi Ring 1st Number will no longer be available for new residence subscriptions.

**MULTI-RING SERVICE<sup>/2/</sup> (Cont'd)**

(C)

**B. REGULATIONS (Cont'd)**

7. Customers whose access lines are equipped with both Multi-Ring Service and Call Forwarding Variable must select one of the following Call Forwarding arrangements:
  - a. Calls to both the dominant and the dependent number(s) will be forwarded to a single number when Call Forwarding is activated; or
  - b. Calls to the dominant number only will be forwarded when Call Forwarding is activated. Calls to dependent numbers will not be forwarded.

**C. RATES AND CHARGES**

1. A Service Ordering Charge and a Central Office Work Charge are applicable when adding Multi-Ring Service(s) to an existing Business access line,<sup>/1/</sup> or when changing from one Call Forwarding arrangement, as described in 1.B.7 above, to another.

An Installation Charge per order is applicable when adding one Multi-Ring Service to existing Residence Service. The Installation Charge is not applicable to Residence customers subscribing to more than one Multi-Ring Service, or a combination of Multi-Ring, Custom Calling, or Advanced Custom Calling Services on the same order.

/1/ The Service Ordering and Central Office Work Charge or Installation Charge to add Multi-Ring Service to eligible Residence or Business network access lines is waived for a period of ninety days following the effective date of this tariff, or for a period of 90 days after a Central Office is equipped to provide Multi-Ring Service.

/2/ Effective on or after November 1, 2012, Multi Ring 2<sup>ND</sup> Number will no longer be available to residence customers. Effective September 2, 2014, Multi Ring 1<sup>ST</sup> Number will no longer be available for new residence subscriptions. (N)  
(N)

**MULTI-RING SERVICE<sup>/1/</sup> (Cont'd)****C. RATES AND CHARGES (Cont;'d)**

- The rates and charges following are for Multi-Ring Service only and are in addition to the applicable service connection charges, monthly rates and non-recurring charges for access lines and other services or equipment with which they are associated.

<u>Description /Billing Code/</u>	Per Month	
	<u>Business</u>	<u>Residence</u>
Multi-Ring Service		
Multi-Ring 1 <sup>st</sup> number, per line /DRS1X <sup>/1/</sup>	\$5.00	\$11.99 (I)
Multi-Ring 2 <sup>nd</sup> number per line /DRS2X <sup>/1/</sup>	5.00	
Installation Charge Residence		6.00 per order

/1/ Effective on or after November 1, 2012, Multi Ring 2<sup>ND</sup> Number will no longer be available to residence customers. Effective September 2, 2014, Multi Ring 1<sup>st</sup> Number will no longer be available for new residence subscriptions.

**2. ALTERNATE ANSWERING SERVICE**

**A. Description**

1. Alternate Answering Service is an optional service that automatically transfers incoming calls that encounter a don't answer condition after a predetermined number of rings to a designated exchange telephone number or Direct Inward Dialing Service (DID) Station Number.

**B. Regulations**

1. Alternate Answering Service may be provided intraoffice, interoffice, or to a Direct Inward Dialing Service (DID) Station Number, where Central Office capacity and facilities permit.
2. Alternate Answering Service is offered only in association with Single Line Basic Exchange Service, and, unless specified otherwise, Business Trunk Service. (C)
3. The Alternate Answering Service customer is responsible for applicable local messages or Toll Charges as specified in applicable guidebooks for calls that are transferred from the incoming called number to the designated telephone number.
4. The Company does not guarantee the grade of transmission on calls that are transferred from the incoming called number to the designated telephone number because of distance and/or routing that may be used to complete the call.
5. Alternate Answering Service is provided on the condition that the facilities at the designated exchange telephone number location are adequate to handle calls without interfering with or impairing any services offered by the Company.
6. Temporary suspension of service is not offered with Alternate Answering Service.

**C. Rates and Charges**

1. Service Connection Charges are not applicable when adding Alternate Answering Service to an existing Network Access Line.
2. The following rates and charges are for Alternate Answering Service only and are in addition to the rates and charges for any other services required to furnish a communications system.

	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Per Month</u>
Alternate Answering Service Per Access Line	EVD	NO	\$0.75

**3. BUSY LINE TRANSFER SERVICE****A. Description**

1. Busy Line Transfer Service is an optional service that automatically transfers incoming calls to an alternate designated exchange telephone number or Direct Inward Dialing Service (DID) Station Number when the called telephone number is busy.

**B. Regulations**

1. Busy Line Transfer Service may be provided intraoffice, interoffice, or to a Direct Inward Dialing Service (DID) Station Number, where Central Office capacity and facilities permit.
2. Busy Line Transfer Service is offered only in association with Single Line Basic Exchange Service and, unless specified otherwise, Business Trunk Service. (C)
3. The Busy Line Transfer Service customer is responsible for applicable local messages or Toll Charges as specified in applicable guidebooks for calls that are transferred from the incoming called number to the alternate designated telephone number.
4. The Company does not guarantee the grade of transmission on calls that are transferred from the incoming called number to the designated exchange telephone number because of distance and/or routing that may be used to complete the call.
5. When Busy Line Transfer Service and Call Waiting Service are provided on an Exchange Access Line, Call Waiting Service takes precedence unless the Call Waiting Cancel feature is activated.
6. Busy Line Transfer Service is provided on the condition that the facilities at the alternate designated exchange telephone number location are adequate to handle calls without interfering with or impairing any services offered by the Company.
7. Temporary suspension of service is not offered with Busy Line Transfer Service.

## 3. BUSY LINE TRANSFER SERVICE (Cont'd)

## C. RATES AND CHARGES

1. An Installation Charge (in lieu of a Service Order Charge) and a Central Office Work Charge are applicable when adding Busy line Transfer Service to an existing Network Access Line.
2. The following rates and charges are for Busy Line Transfer Service only and are in addition to the rates and charges for any other services required to furnish a communications system.

	<u>USOC</u>	<u>Non-recurring Charge</u>	<u>Per Month</u>
Busy Line Transfer Service per Access Line <sup>1</sup>	EVB	NO	\$ .75

NOTE 1: Service Connection Charges are not applicable when adding Busy Line Transfer Service or the Multiple Call Option to an existing Network Access Line.

## 4. EASY CALL SERVICE

## A. DESCRIPTION

1. Easy Call Service is an optional service that automatically dials a designated exchange telephone number when the customer's Network Access Line is taken off-hook and dialing does not commence within seven seconds.

## B. REGULATIONS

1. Easy Call Service may be provided subject to the availability of suitable Central Office capacity and facilities.
2. Easy Call Service is offered only in association with Single Line Basic Exchange Service and, unless specified otherwise, Business Trunk Service.
3. The Easy Call Service customer is responsible for applicable Local Message Unit Charges or Toll Charges as specified in applicable tariffs for calls that are established by this service arrangement.
4. The Company does not guarantee the grade of transmission on calls that are established by Easy Call Service because of distance and/or routing that may be used to complete the call.
5. Temporary suspension of service is not offered with Easy Call Service.

## C. RATES AND CHARGES

1. The following rates and charges are for Easy Call Service only and are in addition to the rates and charges for any other services required to furnish a communications system.
2. Service Connection Charges are not applicable when adding Easy Call Service to an existing Network Access Line.

	<u>USOC</u>	<u>Non-recurring Charge</u>	<u>Per Month</u>
Easy Call Service per Network Access Line	WLS	NO	\$1.50

**5. MESSAGE WAITING INDICATION SERVICE****A. Description**

1. Message Waiting Indication Service is an optional service which allows a visual and/or audible tone signal, e.g., stutter dial tone, to be activated on a Network Access Line.
2. This optional feature, which is associated with Ameritech Message Signal Interface (MSI) Service, gives the MSI provider the ability to activate a message waiting indication signal on the end-user's Network Access Line.

**B. Regulations**

1. Message Waiting Indication Service is required on each end-user's Network Access Line so that the end user's line is capable of accepting message waiting indication signals.
2. Message Waiting Indication Service may be provided subject to the availability of suitable Central Office capacity and facilities.
3. Message Waiting Indication Service is offered only in association with Single Line Basic Exchange Service and, unless specified otherwise, Business Trunk Service. (C)
4. Temporary suspension of service is not offered with message Waiting Indication Service.
5. It shall be the responsibility of the customer to provide terminal equipment (CPE) compatible with visual Message Waiting Indication Service.



## 5. MESSAGE WAITING INDICATION SERVICES (Cont'd)

## C. RATES AND CHARGES

1. The following rates and charges are for Message Waiting Indication Service only and are in addition to the rates and charges for any other services required to furnish a communications system.
2. Service Connection Charges are not applicable when adding Message Waiting Indication Service to an existing Network Access Line.

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>
Message Waiting Indication Service per Network Access Line /MWN/	--	\$0.25

## 6. COMPLEMENTARY NETWORK SERVICES (CNS) PACKAGE

## A. DESCRIPTION

The Complementary Network Services (CNS) Package is an optional feature package that includes Message Waiting Indication Service, Busy Line Transfer Service, and Alternate Answer Service.

Message Waiting Indication Service allows a visual and/or audible signal to be activated on a Network Access Line.

Busy Line Transfer Service automatically transfers incoming calls to alternate designated exchange telephone numbers or to a Direct Inward Dialing (DID) Station Number when the called telephone number is busy.

Alternate Answering Service automatically transfers incoming calls that encounter a do not answer condition after a predetermined number of rings to a designated exchange telephone number or to a Direct Inward Dialing (DID) Station Number.

## B. Regulations

1. The Complementary Network Services (CNS) Package is available where facilities permit and is subject to the Message Waiting Tone Service, Busy Line Transfer Service, and Alternate Answer Service optional feature provisions specified in this section of the guidebook.
2. The CNS Package is offered only in association with Residence and Business Basic Exchange Service, Ameritech Custom Business Service and, unless specified otherwise, Business Trunk Service.

## 6. COMPLEMENTARY NETWORK SERVICES (CNS) PACKAGE (Cont'd)

## C. RATES AND CHARGES

1. Service Connection Charges are not applicable when adding the CNS Package to a Network Access Line.
2. The following rates and charges are for the CNS Package only and are in addition to the rates and charges for any other services required to furnish a telecommunications system.
3. Complementary Network Service Package is provided at a discount as follows:

<u>Description /Billing Code/</u>	<u>Monthly Credit</u>
Complementary Network Service /VFZ3F/ Package, per line equipped When Message Waiting Indication, Busy Line Transfer, and Alternate Answering Services provided on the same line, a monthly credit will be applied.	\$0.25

**CUSTOMER CONTROL OPTION<sup>/1/</sup>**

## A. DESCRIPTION

Customer Control Option allows customers with Alternate Answering and/or Busy Line transfer service to activate and deactivate the service

## B. TERMS AND CONDITIONS

1. Customer Control Option is only provided with Alternate Answering and/or Busy Line Transfer service.
2. A separate Customer Control Option is required for each Alternate Answering and Busy Line Transfer feature.
3. Customer Control Option is provided subject to the availability of Central Office capacity and facilities.
4. The Monthly Price for the Customer Control Options are in addition to the Monthly Prices for Alternate Answering and Busy Line Transfer services.

## C. PRICES

1. Service Elements

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>
Per Alternate Answering Feature /ERD/	--	\$1.00
Per Busy Line Transfer Feature /ERB/	--	1.00

/1/ Effective September 1, 2015, Customer Control Option will be eliminated for residence subscribers.

(C)  
(D)

## 8. STAR CODE ACCESS TO VOICE MAIL

## A. DESCRIPTION

Star Code Access To Voice Mail Service is abbreviated dialing access to Voice Mail from the customer premises via an abbreviated code (\*and a two-digit code).

The customer, when calling from the line on which the voice mailbox is associated, will use the feature by picking up the telephone handset and dialing an abbreviated code (\*and a two-digit code). This action will forward the call to the customer's voice mailbox.

## B. TERMS AND CONDITIONS

1. Star Code Access To Voice Mail Service requires Alternate Answering and/or Busy Line Transfer on the customer's exchange line. The call forward number for Star Code Access to Voice Mail Service must be the same as that of Alternate Answering and/or Busy Line Transfer.
2. Star Code Access To Voice Mail Service is provided subject to the availability of Central Office capacity and facilities.
3. The Monthly Price for the Star Code Access To Voice Mail Service is in addition to the Monthly Prices for Alternate Answering and Busy Line Transfer services.
4. Star Code Access To Voice Mail Service is offered only in association with residence and business exchange services and unless specified otherwise, business trunks. Star Code Access To Voice Mail Service is not available with Centrex system stations, semi-public service.

8. STAR CODE ACCESS TO VOICE MAIL (Cont'd)

C. PRICES

1. Service Elements

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>	
		<u>Residence</u>	<u>Business</u>
Star Code Access to Voice Mail Service /SQAV1, SQAV5, SQAVS/		\$.30	\$.30

## 9. VOICE MAIL FEATURES PACKAGE

## A. DESCRIPTION

The Voice Mail Features package is an optional package that includes Message Waiting Indication, Busy Line Transfer, Alternate Answer and Star Code Access To Voice Mail Service.

Message Waiting Indication provides for a visual and audible signal to be activated on a Network Access Line.

Busy Line Transfer automatically transfers incoming calls to alternate designated exchange telephone numbers or to a Direct Inward Dialing (DID) Station Number when the called telephone number is busy.

Alternate Answering automatically transfers incoming calls that encounter a do not answer condition after a predetermined number of rings to a designated exchange telephone number or to a Direct Inward Dialing (DID) Station Number.

Star Code Access To Voice Mail Service is abbreviated dialing access to Voice Mail from the customer premises via an abbreviated code (\* and a two-digit code).

## B. TERMS AND CONDITIONS

1. The Voice Mail Features package is available where facilities permit and is subject to the Message Waiting Indication, Busy Line Transfer, Alternate Answer, and Star Code Access to Voice Mail optional feature provisions specified in this section of the guidebook.
2. The Voice Mail Features package is offered only in association with residence and business exchange services and unless specified otherwise, business trunks. Voice Mail Features package is not available with Centrex system stations, semi-public service.

## 9. VOICE MAILFEATURES PACKAGE (Cont'd)

## C. PRICES

## 1. Service Elements

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>
<b><u>Residence</u></b> Voice Mail Features Package /FPR4K/	--	\$1.50
<b><u>Business</u></b> Voice Mail Features Package /FPR4L/	--	1.50