

## 1. INTEGRATED INFORMATION NETWORK

## A. DESCRIPTION

Integrated Information Network (IIN) Service is a package of custom designed, customer specific, telecommunications services utilizing a digital Central Office switching system for customers' video, voice, and data switching functions.

The specific features and facilities included in IIN Service may vary between customers. This offering is customer specific and will be tailored to meet the individual customers' needs. An Agreement of Service, outlining the features and capacities to be provided, will be produced for each IIN Service customer.

The following measured services will not be provided as a part of IIN Service:

800 Service  
Coin Service

Public Network Directory Service  
Toll Services  
WATS

1. INTEGRATED INFORMATION NETWORK (Cont'd)

B. DEFINITIONS

**Commitment Period**

The agreed upon time, in months, during which the customer will retain IIN Service and is responsible for all rates and charges.

**IIN Service Area**

The geographical area, usually the same as the wire center area, in which IIN Service is provided for a specific customer.

**IIN Service Transport**

The connecting facility between the Company's digital switching equipment and the customer's premises.

## 1. INTEGRATED INFORMATION NETWORK (Cont'd)

## C. TERMS AND CONDITIONS

1. **Provision of Service**

Integrated Information Network (IIN) Service is provided at the option of the Company and can only be provided from Company Central Offices equipped with digital switching systems that have been programmed to provide such service. At the option of the Company, these types of Central Offices may be arranged to host Remote Switching Modules (RSM), located on Company owned or leased premises, to furnish IIN Service to customers.

2. **Minimum Service Period**

The minimum service period for IIN Service is one year from the date of first service at the main location. The main location is the customer location with the largest number of IIN Service transports.

3. **Standard Intercept Service**

Incoming telephone calls, either DID or Intercommunication, to either a vacant or disconnected number, within the number assignment allocated to IIN Service, will receive a recorded announcement that states that the caller has reached a non-working number and to consult their directory. Intercept service on the lines listed in the directory will also be provided upon complete disconnection of the entire service.

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**1. INTEGRATED INFORMATION NETWORK (Cont'd)****C. Terms and Conditions (Cont'd)****4. Directory Listings**

One main directory listing is included with IIN Service. A note following the main service listing may be provided without additional charge, calling attention to the fact that stations may be dialed directly if the number is known. Additional directory listings may be furnished at the charges specified in Part 12, Section 1, of this guidebook.

**5 Connection with Other Systems**

A voice grade communication channel(s) provided between IIN Services or between IIN Service and Centrex Service will only be provided as a tie trunk(s). A voice grade communication channel(s) provided between IIN Service and a PBX System, or IIN Service and a Multifunction System (Hybrid), i.e., systems that can be arranged through the common equipment to satisfy both the definition of Dial Private Branch Exchange Service and Button Telephone Service, will only be provided as tie trunk(s).

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1. INTEGRATED INFORMATION NETWORK (Cont'd)
- C. TERMS AND CONDITIONS (Cont'd)

6. **IIN Service Transport provided to a customer's location(s) outside of the customer's normal serving wire center area.**

- A. IIN Service Transport may be provided on a direct basis from a Central Office location outside of the customer's normal serving wire center area.

Where IIN Service Transport is provided on a direct basis from a Central Office located outside of the customer's normal serving wire center area, charges and rates for IIN Service Transport will be negotiated on an individual customer basis, as specified in 13 following.

This service arrangement is only available when the total number of Service Transports provided direct is 200 or greater.

- B. IIN Service Transport may be provided on an interoffice basis from a Central Office location outside of the customer's normal serving wire center area.

When IIN Service Transport is provided on an interoffice basis from a Central Office located outside of the customer's normal serving wire center area, charges and rates for IIN Transport Service and Inter-wire Center Exchange Service apply as specified in Part 15, Section 2.

7. **Temporary Suspension of Service**

Temporary Suspension of Service is not offered with IIN Service.

8. **Measured Usage Allowance**

The rates for an IIN Service Transport Line do not include any local usage allowance.

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- C. TERMS AND CONDITIONS (Cont'd)

9. **Cancellation of Service**

In the event of a customer initiated cancellation of equipment and facilities before completion, or after installation is complete, but prior to service being established, a charge to recover the loss on equipment and facilities in the process of building or being installed, the cost of installation labor, the cost of removal and other expenses will apply. In addition, the applicable Service Charge(s) as specified in Part 3, Section 1, of this tariff would also apply.

10. **Reductions/Removal of IIN Service**

In the even that a customer has prepaid for services for a specified commitment period and chooses to remove the entire service prior to the prepaid period, a discounted refund may be made. Such refunds may be made based on the Company's estimate of economic reusability of the only features and facilities used to provide the IIN Service to the specific customer and after all costs and expenses associated with the provision of the IIN Service to the customer have been recovered..

Reductions of twenty (20) percent or greater, of IIN Service transports which have been prepaid, also qualify for such refund treatment.

1. INTEGRATED INFORMATION NETWORK (Cont'd)
- C. TERMS AND CONDITIONS (Cont'd)

11. **Payment for Service**

Due to the customer specific nature of IIN Service, rates and charges will be negotiated with IIN Service customers on an individual basis, at the time the order is placed with the Company. The total customer charges to the customer will always exceed the Company's appropriate costs to provide the service to that specific customer and provide a contribution.

12. **Government Entity**

Any government entity (as defined in Part 2, Section 1, of this guidebook) may authorize any other governmental entity to use its IIN Service. The initial primary user will be considered the customer and will be responsible for the payment of all incurred charges.

1. INTEGRATED INFORMATION NETWORK (Cont'd)
- C. TERMS AND CONDITIONS (Cont'd)

13. **Tariff Requirements**

This tariff is filed under Sec. 196.194 Wis. Stats. Therefore, any contract or amendment to such a contract shall be compensatory as determined under Sec. 196.204(5) and (6) Wis. Stats. Within 20 days after a contract or an amendment to such a contract has been executed, the Company shall submit to the Commission written notice of the general nature of the contract and the parties to the contract.

The receipt of notification of any contract or amendment to a contract established under this guidebook shall not constitute approval of all terms and provisions therein. The Commission retains jurisdiction to investigate on its own motion or upon complaint any contractual term or provision under which the tariffed service is offered, and to take any necessary action pursuant to such investigation, including issuing orders.



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