

President - Texas
AT&T Texas
Dallas, Texas
Issued: April 15, 2025
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ACCESS SERVICE TARIFF
Section: 2
Sheet: 12
Revision: 4
Replacing: 3

GENERAL REGULATIONS

2.1 Undertaking of SWBT (Cont'd)

2.1.4 Provision of Services

- (A) SWBT will provide to the customer, upon reasonable notice, services offered in other applicable sections of this tariff at rates and charges specified therein, to the extent that such services are or can be made available with reasonable effort and after provisions have been made for SWBT's Telephone Exchange Service.

In the event that the customer's request cannot be fulfilled with existing facilities and equipment or the request is not consistent with SWBT's filed tariffs and technical references contained therein, alternative designs may be provided by SWBT. Additionally, SWBT will work with the customer to reach an agreeable solution.

The Company may discontinue certain Company services in geographic areas for which the Company has no customers subscribing to those services.

The Company may grandfather or discontinue Company services in certain geographic areas at its discretion, subject to any applicable regulatory approvals. All services described in this Tariff will no longer be available for purchase by new or existing customers in certain geographic areas in Texas. In addition, requests to move, add or change existing service will not be accepted. Existing customers may cancel features on their existing service.

For service availability by Wire Center: https://cpr.web.att.com/pdf/dsa/zero_demand_tracker.pdf
For service availability by address: <https://cpr.att.com:8443/search/csiServiceAvailability>

- (B) The services provided under this tariff are provided over such routes and facilities as SWBT may elect. Requests for special facilities or routing of access service will be provided in accordance with Section 11 (Special Facilities Routing of Access Services) or Section 14 (Special Construction), as appropriate.
- (C) The services in this tariff will be provided as follows:
- (1) The service will include any entrance cable or drop wiring and wiring or cable as set forth in Part 68 of the F.C.C.'s Rules and Regulations.
 - (2) The service will be installed by SWBT to a point of demarcation.
- (D) Standard Jacks, discussed in 13.3.5 (Standard Jacks-Registration Program), are used where appropriate to terminate services. Jacks other than those used to terminate services may be provided by SWBT as specified in the General Exchange Tariff.
- (E) Except as provided for equipment and systems subject to F.C.C. Part 68 Regulation at 47 C.F.R. Section 68.110(b), SWBT may, where such action is reasonably required in the operation of its business:
- (1) Substitute, change or rearrange any facilities used in providing service under this tariff, including but not limited to:
 - substitution of different metallic facilities,
 - substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities, and
 - substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities.
 - (2) Change minimum network protection criteria;
 - (3) Change operating or maintenance characteristics of facilities; or
 - (4) Change operations or procedures of SWBT.