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**DIRECTORY ASSISTANCE ACCESS SERVICE**

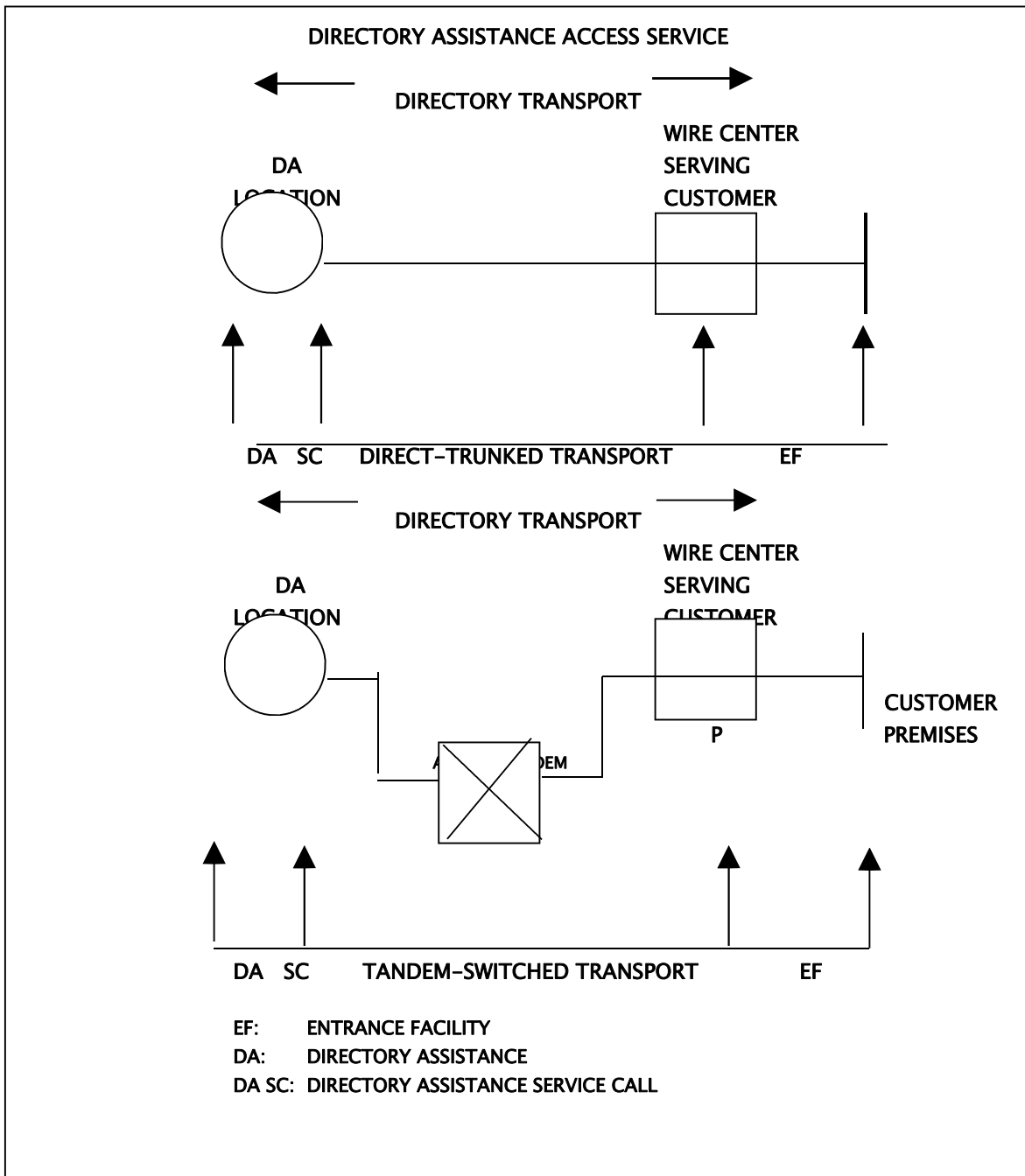
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**9.1 General**

Directory Assistance (DA) Access Service provides access to SWBT Directory Assistance Service locations (DA locations), use of DA access equipment and use of automated DA to provide telephone numbers or a report that a number is non-published. DA Access Service provides for the ability to terminate calls from a customer's premises to a SWBT DA location to obtain telephone listing information.

The following diagrams depict generic views of the components of DA Access Service and the manner in which the components are combined to provided a complete Access Service.



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**9.2 Service Description**

- (A) Upon being furnished a city, state and name and locality by the customer's end user, the SWBT's automated DA will provide or attempt to provide the telephone number listed in the SWBT's DA records associated with the name given. SWBT's contact with the customer's end user is limited to that effort necessary to provide a customer's end user's request for a telephone number; and SWBT will not transfer, forward or redial a customer's end user's call to any other location for any purpose other than the provision of DA Service.
- (B) Automated DA will respond to a maximum of three (3) telephone number requests per call to the automated DA. A telephone number which is not listed in DA records will not be available to the customer's end user. When the DA location or DA equipment or terminals are out of service due to a SWBT equipment failure, or an incorrect number is provided, a credit will apply as specified in Section 9.4.5 (Credit Allowance for DA Service). SWBT DA Access Service is not available for 800-555-1212 traffic.
- (C) SWBT will distribute the calls received over the DA Access Service to the automated DA using the DA location access equipment. SWBT will specify the DA location which provides the DA Service for each Numbering Plan Area code (NPA). The DA locations are specified in the National Exchange Carrier Association, Inc., Tariff F.C.C. No. 4 (NECA No. 4), Wire Center and Interconnection Information. When SWBT determines it necessary to change a DA location, the involved customer will be notified by SWBT six months prior to the change. For such changes, the regulations specified in Sections 2.1.4(F) and (G) will apply.

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**DIRECTORY ASSISTANCE ACCESS SERVICE**

**9.3 Service Provisioning**

**9.3.1 Manner of Provisioning**

- (A) DA Access Service is a terminating service only. Terminating traffic represents access capacity for all LATAs within the NPA for carrying traffic from the customer to the DA location.
- (B) Transport of Directory Assistance Access Service is provided between the customer's premises and a particular DA location using the Switched Transport facilities set forth in Section 6.5 (Switched Transport). These facilities include:
- Entrance Facility for the transport of the DA Access Service call from the customer's premises to SWBT's serving wire center.
  - Direct-Trunked Transport facility for transport of the DA Access Service Call from SWBT's serving wire center to the DA location without routing through an access tandem.
  - Tandem-Switched Transport facility for transport of the DA Access Service Call from SWBT's serving wire center to the DA location where the transport is routed through a tandem before reaching the DA location. Tandem-Switched Transport includes the switching functions performed by the access tandem.
- (C) At the customer's option and where technically feasible, DA Access Service may either be provided over trunk groups dedicated to DA Access Service or it may be combined with the customer's FGB, FGD Switched Access Service as set forth in (1) and (2) following.

(1) Dedicated Trunk Groups

When the customer requests trunk groups dedicated to DA Access Service, a Direct-Trunked Transport facility is required to transport the DA Access Service Call from SWBT's serving wire center to the DA location. An Entrance Facility for the dedicated trunk groups is also required for transport of the DA Access Service Call from the customer premises to the serving wire center. When dedicated trunk groups are requested, address signaling is not provided on either the Entrance Facility or the Direct-Trunked Transport.

When dedicated trunk groups are requested, SWBT may require the customer to order a separate trunk group for each NPA. Separate trunk groups will be required when SWBT notifies the customer that the mechanized search of its data base and its mechanized operator practices require a mechanized identification of the NPA code for which the customer's end user desires DA information.

(2) Combined Trunk Groups

When the customer requests to have DA Access Service combined with FGB, FGD traffic, a Tandem-Switched Transport facility is required (i.e., DA Access Service can only be combined with tandem routed trunk side Switched Access Services). An Entrance Facility for the trunk groups

**DIRECTORY ASSISTANCE ACCESS SERVICE**

**9.3 Service Provisioning** (Cont'd)

**9.3.1 Manner of Provisioning** (Cont'd)

(C) (2) Combined Trunk Groups (Cont'd)

combining the trunk side Switched Access Service and the DA Access Service is also required for transport of the DA Access Service Call from the customer premises to the serving wire center. When DA Access Service is combined with tandem routed trunk side Switched Access Services, wink start-start pulsing signaling is provided at the access tandem switch.

DA Access Service using combined trunk groups allows for transport of the DA Access Service call (411, 1-411, 555-1212 or NPA-555-1212) from the customer's premises to the access tandem to the DA location. However, only NPA codes handled by the DA location served by the access tandem switch will be processed.

(D) Trunk side switching is provided at the DA location.

(E) DA Access Service is ordered under the provisions specified in Section 5 (Ordering for Access Service). Also included in that section are charges associated with ordering DA Access Service.

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**9.3 Service Provisioning** (Cont'd)

**9.3.2 Determining the Number of Transmission Paths**

When a customer orders DA Access Service in trunk quantities, the customer specifies the number of transmission paths in trunks.

---

**DIRECTORY ASSISTANCE ACCESS SERVICE**

**9.3 Service Provisioning** (Cont'd)

**9.3.3 Interface Groups**

(A) Local Transport Interface Groups 2 through 9, as specified in 6.7.6 (Interface Groups), are provided for terminating the Directory Transport at the customer's premises. In addition, for each Interface Group, premises interface codes are available as a function of the SWBT switch supervisory signaling and Switched Access feature group. These premises interface codes are also specified in 6.7.6.

- When DA Service is provided over FGB or FGD Switched Access Service, the premises interface code for the combination will be the available premises interface code provided for the FGB or FGD Switched Access Service ordered by the customer.
- When DA Service is provided over access service trunk groups dedicated for DA traffic, the following premises interface codes are available:

4DS9-15	6EA2-E	4RV2-O
4DS9-31	6EA2-M	4AH5-B
4DS0-63	4SF3	4AH6-C
4DS6-44		4AH6-D
4DS6-27		

(B) Except as specified in 9.4.4 (DA Minimum Period), the interface groups and premises interface codes provided for DA Access Service utilizing Direct-Trunked Transport facilities are subject to the ordering conditions specified in Section 5 (Ordering for Access Service). For purposes of applying the ordering regulations, a DA location is considered to be a customer's end user's serving wire center.

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### 9.3 Service Provisioning (Cont'd)

#### 9.3.4 Transmission Specifications

DA Access Service is provided with either Type A or Type B transmission specifications described in 6.7.8 (Transmission Specifications). The specifications for the associated parameters are guaranteed to the DA location, whether routed directly or via an access tandem.

(A) When DA Access Service is provided over trunks dedicated to DA traffic, transmission specifications are provided as follows:

- Type B transmission specifications are provided with interface groups 2 through 9 when routed direct to a DA location.

(B) When DA Access Service is combined with a customer's FGB or FGD Switched Access Service, transmission specifications are provided as outlined below.

- Type B transmission specifications are provided with interface groups 2 through 9 when DA Access Service is combined with FGB Switched Access Service.

- Type A transmission specifications are provided when DA Access Service is combined with FGD Switched Access Service.

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**9.3 Service Provisioning** (Cont'd)

**9.3.5 Supervisory Signaling**

- (A) The DA location will provide trunk answer and disconnect supervisory signaling.
- (B) The customer's facilities at the premises of the ordering customer shall provide the necessary on-hook and off-hook supervision.



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**DIRECTORY ASSISTANCE ACCESS SERVICE**

**9.3 Service Provisioning** (Cont'd)

**9.3.6 Testing**

**(A) Acceptance Testing**

At no additional charge, SWBT will, at the customer's request, cooperatively test, at the time of installation, the following parameters:

- loss,
- C-notched noise,
- C-message noise,
- 3-tone slope,
- d.c. continuity, and
- operational signaling.

When the Directory Transport is provided with interface groups 2 through 9, and the transport termination is two-wire (i.e., there is a four-wire to two-wire conversion in Directory Transport), balance parameters (equal level echo path loss) may also be tested.

For DA Transport using a DS1 or a DS3 connection as specified in 6.5 (Switched Transport), acceptance tests will include tests applicable to the connection as specified in Technical Reference TP 76625.

**(B) Testing Capabilities**

In addition to the acceptance tests described above, which are included with the installation of service, Additional Cooperative Scheduled Testing and Manual Scheduled Testing are available as described in 13.3.6 (Testing Services for Switched Access Service). For DA Transport facilities, as set forth in 9.3.1 (Manner of Provisioning), Additional Cooperative Testing and Nonscheduled Testing are available as described in 13.3.7 (Testing Services for Special Access Service).

The following testing capabilities are available on an ongoing basis when DA Access Service is combined with FGB or FGD Switched Access Service and routed through an access tandem to the DA location.

In the terminating direction, where equipment is available, FGB and FGD are provided with:

- seven digit access to balance (100 type) test line
- milliwatt (102 type) test line
- nonsynchronous or synchronous test line
- automatic transmission measuring (105 type) test line
- data transmission (107 type) test line
- loop around test line
- short circuit test line
- open circuit test line

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**9.3 Service Provisioning** (Cont'd)

**9.3.7 Special Facilities Routing**

A customer may request that DA Access Service provided over trunk groups dedicated for DA traffic be provided via Special Facilities Routing. The regulations, rates and charges for Special Facility Routing (Avoidance, Diversity and Cable Only) are specified in Section 11 (Special Facilities Routing).

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**9.3 Service Provisioning** (Cont'd)

**9.3.8 Design Layout Report**

At the request of the customer, SWBT will provide to the customer a Design Layout Report showing the makeup of the facilities and services provided by SWBT from the customer's premises to the DA location. The Design Layout Report will be provided to the customer at no charge, and will be reissued or updated whenever these facilities are materially changed.

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**DIRECTORY ASSISTANCE ACCESS SERVICE**

**9.4 Rate Regulations**

This section contains the specific regulations governing the rates and charges which apply for DA Access Service. There are three types of rates and charges that apply to the various rate categories of DA Access Service. These are nonrecurring charges, monthly recurring rates (including fixed and per mile rates) and usage rates. Jurisdictional reporting requirements for DA Access Service are as specified in 2.4 (Jurisdictional Reports). Ordering, rating and billing procedures as specified in 2.6 (Jointly Provided Access Service) will apply for access services where more than one local exchange company (LEC) is involved.

When the customer bills its end users, the customer shall be responsible for all contacts and arrangements with its end users concerning the provision and maintenance of, and the billing and collecting of charges for, DA Service furnished to its end users. When SWBT bills the customer's end users at the request of the customer, contacts and arrangements with customer's end users concerning the billing and collecting of charges will be as set forth in Section 8 (Billing and Collection Services).

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**DIRECTORY ASSISTANCE ACCESS SERVICE**

**9.4 Rate Regulations** (Cont'd)

**9.4.1 Rate Categories**

There are three rate categories which apply to DA Access Service:

- DA Interconnection Charge (described in (A) following)
- DA Service Call (described in (B) following), and
- Directory Transport (described in (C) following),

In addition, Switched Access nonrecurring charges may apply as specified in 6.8.2 (Nonrecurring Charges).

(A) DA Interconnection Charge

The DA Interconnection Charge rate category provides for certain switching capability and network operations type functions not assigned to other DA Access Service rate categories. This charge is assessed to all customers who interconnect with SWBT's DA locations and is applied on a per DA call basis.

(B) DA Service Call

The DA Service Call rate category provides for the use of SWBT's DA equipment and automated DA.

(C) Directory Transport

The Directory Transport rate category provides for the transmission facilities and transport termination used for DA Access Service in transporting a call between the customer's premises and the DA location.

Directory Transport provides a two-way voice frequency transmission path using facilities determined by SWBT as set forth in Section 6.5 of Tariff FCC No. 1, which permit the transport of calls in the terminating direction (from the premises of the ordering customer to the DA location).

(C)

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**9.4 Rate Regulations** (Cont'd)

**9.4.2 Nonrecurring Charges**

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service). Nonrecurring charges are applicable for installation of services, installation of DA Transport facilities, installation of features, and for certain service rearrangements. In addition, an Access Order Charge may be applicable as specified in 5.3.1 (Access Order Charges).

The nonrecurring charges which apply for DA Access Service are the applicable nonrecurring charges for Switched Transport facilities and FGB, FGD Switched Access Service as described in 6.8.2 (Nonrecurring Charges and Credits).

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**DIRECTORY ASSISTANCE ACCESS SERVICE**

**9.4 Rate Regulations** (Cont'd)

**9.4.3 Monthly Recurring and Usage Rates**

**(A) General**

Monthly recurring rates (including fixed and per mile rates) are flat recurring rates that apply each month or fraction thereof that a specific rate category is provided. For billing purposes, each month is considered to have thirty (30) days. Usage rates are rates that apply on a per unit basis (e.g., per call or per call per mile) when a specific rate element is used. Usage charges are accumulated over a monthly period.

**(B) DA Interconnection Charge**

A DA interconnection Charge is a usage rate which applies for each call which has been answered by or forwarded to automated DA. The number of calls answered by or forwarded to automated DA will be accumulated by SWBT's measuring equipment. No charge applies if the automated DA is unable to provide the requested telephone number.

**(C) DA Service Call**

A DA Service Call is a usage rate which applies for each call that has been answered by or forwarded to automated DA. The number of calls answered by or forwarded to automated DA will be accumulated by SWBT measuring equipment. No charge applies if the automated DA is unable to provide the requested telephone number.

**(D) Directory Transport**

The Directory Transport rate element is composed of the following:

- Entrance Facility
- Direct-Trunked Transport
- Tandem-Switched Transport (which is composed of a Tandem-Switched Directory Transmission rate and a Directory Tandem Switching rate).

Rates for Directory Transport are specific to the subcategory being provided and are described below:

**(1) Entrance Facility**

A monthly rate applies to each Entrance Facility provided for DA Access Service on either a per point of termination basis (for Voice Grade) or on a per type of connection basis (for DS1 and DS3). The monthly rate is set forth in Section 6.9.2 of Tariff FCC No. 1. (C)

When the Entrance Facility is dedicated to DA Access Service, the monthly rate for the Entrance Facility applies. When DA Access Service is provided over a Switched Transport Entrance Facility that combines both DA Access Service and Switched Access Service, only one Switched Transport Entrance Facility charge applies.

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**DIRECTORY ASSISTANCE ACCESS SERVICE**

**9.4 Rate Regulations** (Cont'd)

**9.4.3 Monthly Recurring and Usage Rates** (Cont'd)

**(D) Directory Transport** (Cont'd)

(2) Direct-Trunked Transport

For each Direct-Trunked Transport facility provided for DA Access Service, the following monthly rates apply:

- a fixed monthly rate
- a monthly rate per mile

on a per connection type basis (i.e., Voice Grade, DS1 or DS3). The monthly rates are set forth in Section 6.9.2 of Tariff FCC No. 1. Mileage measurement is set forth in Section 9.4.3 (D) (4). (C)

The monthly rates for Direct-Trunked Transport apply only when the Direct-Trunked Transport facility is dedicated to DA Access Service. When DA Access Service is provided over a Switched Transport Direct-Trunked Transport facility that combines both DA Access Service and Switched Access Service (i.e., some of the channels is the facility transport only DA Access Service and other channels in the facility transport only Switched Access services), only one Direct-Trunked Transport rate applies.

When the customer specifies the direct rating option on tandem routed DA Access Service, the Direct-Trunked Transport rates apply to the interoffice links between the serving wire center and the access tandem.

(3) Tandem-Switched Transport

Tandem-Switched Transport is provided as two subelements:

- Tandem-Switched Directory Transmission
- Directory Tandem Switching

There are also two rating options which apply to Tandem-Switched Transport:

- tandem rating option
- direct rating option

Only one rating option may be selected per customer per access tandem. When the customer has both tandem routed Switched Access Service and tandem routed DA Access Service at the same access tandem, the rating option selected must be the same for both services.

The application of the Tandem-Switched Transport subelements is set forth in Section 9.4.3 (D) (3) (a) and (b). The tandem rating option and the direct rating option are set forth in (c) following.

(a) Tandem-Switched Directory Transmission

A per call rate and a per call per mile rate applies to each DA call which has been answered by or forwarded to automated DA when the transport was provided using a Tandem-Switched Transport facility. Mileage measurement is described in Section 9.4.3 (D) (4).



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**DIRECTORY ASSISTANCE ACCESS SERVICE**

**9.4 Rate Regulations** (Cont'd)

**9.4.3 Monthly Recurring and Usage Rates** (Cont'd)

**(D) Directory Transport** (Cont'd)

(3) Tandem-Switched Transport (Cont'd)

(b) Directory Tandem Switching

A rate per call applies to each DA call which has been answered by or forwarded to automated DA when the transport was provided using a Tandem-Switched Transport facility.

(c) Rating Options

- Tandem Rating Option

The tandem rating option applies Tandem-Switched Directory Transmission rates to the mileage measured from the serving wire center to the DA location. Directory Tandem Switching is also applied for the switching functions of the access tandem.

- Direct Rating Option

The direct rating option applies Direct-Trunked Transport rates to mileage measured from the serving wire center to the access tandem. When the direct rating option is selected, the customer can also specify routing to hubbing locations between the serving wire center and the access tandem. If intermediate hubbing is requested, mileage between hubs is also measured as set forth in Section 6.8.5 of Tariff FCC No. 1. Tandem-Switched Directory Transmission rates are applied to the mileage measured from the access tandem to the DA location. Directory Tandem Switching is also applied for the switching functions of the access tandem. (C)

(4) Mileage

The mileage for Directory Transport is measured from the serving wire center for the premises of the ordering customer to the DA location. These two wire centers may be in different LATAs. In addition, the premises of the ordering customer must be in the LATA where DA Service is requested or in the LATA of the DA location. The measurement will be performed and charges determined as described in Section 6.8.5 of Tariff FCC No. 1. (C)

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**DIRECTORY ASSISTANCE ACCESS SERVICE**

**9.4 Rate Regulations** (Cont'd)

**9.4.4 DA Minimum Period**

DA Access Service is provided for a minimum period of six months. A minimum period of six months applies for each additional period of service ordered or extended.

If DA Access Service is discontinued prior to the end of each six month period, the charges that apply for the remaining months are the non-recoverable costs less estimated net salvage. Non-recoverable costs include the non-recoverable cost of equipment and material ordered, provided or used, plus the non-recoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs.

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**DIRECTORY ASSISTANCE ACCESS SERVICE**

**9.4 Rate Regulations** (Cont'd)

**9.4.5 Credit Allowance for DA Service**

(A) Per call credits will be allowed for a DA Service Call, DA Interconnection Charges and Tandem-Switched Transport in the following situations. The customer shall report such calls and include the following information.

**(1) SWBT Equipment Failure**

When a DA call is not completed because the DA location or DA equipment or terminals are out of service due to a SWBT equipment failure, a credit allowance is applicable.

The customer shall report such calls and include the DA number dialed, the time of the call and the date of the call. The number of calls for which a credit will apply will be developed by SWBT in cooperation with the customer.

**(2) Incorrect Number**

When automated DA or DA equipment provides an incorrect number for a call, a credit allowance is applicable.

The customer shall report such calls and include the number requested, the number provided and the reason the number provided is incorrect. The number of calls for which a credit will apply will be developed by SWBT in cooperation with the customer.

**(3) Application of Credit Amount**

- The amount of credit to be applied per call is the sum of all DA Service Call rates (i.e., DA Interconnection Charge, DA Service Call and Tandem-Switched Transport per call rates). These rates are specified in Section 9.5.

- The credit allowance for the Switched Access usage sensitive portion of the call in the originating LATA of the DA call is as specified in Section 9.5(E).

(4) No charge applies if the automated DA is unable to prove the requested telephone company.

(B) Credit allowances for monthly recurring rates are only available for service interruptions and will be provided as set forth in Section 2.5.5.

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**DIRECTORY ASSISTANCE ACCESS SERVICE**

**9.4 Rate Regulations** (Cont'd)

**9.4.6 Moves**

A move involves a change in the physical location of one of the following:

- The point of termination at the customer's premises.
- The customer's premises.

Moves will be treated and charged for as specified in 6.8.10 (Moves). When the move involves a change in the physical location of the customer's premises, minimum period requirements will be established at the new location as specified in 6.8.10 and the customer will remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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**DIRECTORY ASSISTANCE ACCESS SERVICE**

**9.5 Rates and Charges**

		<u>Rate per Call</u>
<b>(A) DA Interconnection Charge</b>		
Premium		\$0.004502
<b>(B) DA Service Call</b>		\$ 0.25
<b>(C) Directory Transport</b>		
(1) <u>Entrance Facility</u>	Monthly recurring rates and nonrecurring charges for Entrance Facility used for Directory Assistance Access Service are those contained in 6.9.2(A) (Entrance Facilities).	
(2) <u>Direct-Trunked Transport</u>	Monthly recurring rates and nonrecurring charges for Direct-Trunked Transport facilities used for Directory Assistance Access Service are those contained in 6.9.2(B) (Direct-Trunked Transport).	
(3) <u>Tandem Switched Transport</u>		
(a) <u>Tandem-Switched Directory Transmission</u>		<u>Rate Per Call</u>
		\$ 0.000100
		<u>Rate per Call</u> <u>Per Mile</u>
		\$ 0.000017
(b) <u>Directory Tandem Switching</u>		<u>Rate per Call</u>
		\$ 0.000766
		<u>Nonrecurring Charge</u>
	Nonrecurring charges for Direct-Trunked Transport facilities used for Directory Assistance Access Service are those contained in 6.9.2(C) (Tandem-Switched Transport).	
<b>(D) Directory Access Service Installation (TPP++)</b>		
first trunk		<u>Nonrecurring Charge</u> \$ 35.00
additional trunk, each		\$ 30.00
<b>(E) Switched Access Service</b>		
<b><u>Credit Allowance for DA Calls</u></b>		
-Per originating call billed as:		
(1) Premium FGA/FGB		<u>Rate Per Call</u> .030540
(2) Non-premium FGA/FGB		.014389

**FEDERAL GOVERNMENT SPECIALIZED SERVICES OR ARRANGEMENTS**

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**FEDERAL GOVERNMENT SPECIALIZED SERVICES OR ARRANGEMENTS**

**10.1 General**

This section covers Specialized Services or Arrangements that are provided to a customer for use only by agencies or branches of the Federal Government and other users authorized by the Federal Government. In addition, this section covers the Telecommunications Service Priority (TSP) System procedures as set forth in this section and administered by the Office of Emergency Communications (OEC).

The services described in this section are provided for command and control communications, state emergency operations centers, communications for national security, emergency preparedness, and presidential requirements. They are required to assure continuity of Government in emergency and crisis situations and to provide for national security.

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**FEDERAL GOVERNMENT SPECIALIZED SERVICES OR ARRANGEMENTS**

**10.2 Service Provisioning**

Service for command and control communications and for national security and emergency preparedness sometimes require short notice and short duration service provisions. These provisions are especially needed to meet presidential requirements or in response to natural, man-made, or declared emergencies. Requirements of this type cannot be forecasted and are usually needed for a relatively short period.

**(A) Provisioning Intervals**

(1) Emergency Conditions

The services set forth in this section will be provided on the date requested or as soon as possible thereafter when the emergency falls into one of the following categories:

- (a) State of crisis declared by the National Command Authorities (includes commitments made to the Office of Emergency Communications in the "National Plan for Emergencies and Major Disasters").
- (b) Efforts to protect endangered U.S. personnel or property both in the U.S. and abroad (includes space vehicle recovery and protection efforts).
- (c) Communications requirements resulting from hostile action, a major disaster or a major civil disturbance.
- (d) The director (Cabinet level) of a Federal department, Commander of a Unified/Specified Command, or head of a military department has certified that a communications requirement is so critical to the protection of life and property or to the National Defense that it must be processed immediately.
- (e) Political unrest in foreign countries which affect the national interest.
- (f) Presidential service.

- (2) The interval provisions in Section 5 (Ordering for Access Service) will apply when orders for services set forth in this section of the tariff are requested under conditions other than those described in (1) preceding.

**(B) Facility Availability**

In order to insure communications during periods of emergency, SWBT will, within the limits of good management, make available the necessary facilities to restore service in the event of damage or to provide temporary emergency service.

**(C) Temporary Facility Utilization**

The provision of service under emergency conditions may require the availability of facilities, such as portable microwave equipment, which are provided on a temporary basis by SWBT or the customer.



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**FEDERAL GOVERNMENT SPECIALIZED SERVICES OR ARRANGEMENTS**

**10.2 Service Provisioning** (Cont'd)

**(D) Utilization of Government Owned Facilities**

In order to meet the requirements of agencies or branches of the Federal Government, SWBT may utilize government-owned facilities when necessary to provide service.

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**FEDERAL GOVERNMENT SPECIALIZED SERVICES OR ARRANGEMENTS**

**10.3 Service Descriptions**

The following unique services are provided to a customer for use only by agencies or branches of the Federal Government, other authorized users and state emergency operations centers.

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**FEDERAL GOVERNMENT SPECIALIZED SERVICES OR ARRANGEMENTS**

**10.3 Service Descriptions** (Cont'd)

**10.3.1 Voice Grade Special Access Service**

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using customer provided equipment, as well as Special Access Service. Separate metallic, telegraph or voice grade services, where required by the customer provided equipment or switching operation, are furnished in accordance with the applicable sections of this tariff.

All Voice Grade Secure Communications provide an approximate bandwidth of 10-50,000 Hertz and can be used to transmit either voice frequency signaling or supervisory tones.

**(A) Voice Grade Secure Communications Type I**

- Furnished on two-wire or four-wire metallic facilities for two-point secure communications between a customer premises location and an end user's premises.
- The net loss of the conditioned service (with or without additional conditioning) shall not vary by more than four dB at 1,000 Hz from the levels specified following.

T-3 Conditioning - The absolute loss (referenced to one milliwatt) with respect to frequency shall not exceed:

15 dB at 10 Hz  
13 dB at 100 Hz  
9 dB at 1,000 Hz  
20 dB at 10,000 Hz  
30 dB at 50,000 Hz

Additional conditioning (available in one or two directions on four-wire facilities only) - The absolute loss (referenced to one milliwatt) with respect to frequency shall not exceed:

0 dB at 1,000 Hz  
+ 1 dB between 1,000 Hz and 40,000 Hz  
± 2 dB between 10 Hz and 50,000 Hz  
- (+ means more loss)

**(B) Voice Grade Secure Communications Type II**

- Furnished on four-wire metallic facilities for duplex operation for two-point secure communications between a customer premises (which is located on an end user's premises) and an end user's premises.
- Services are conditioned as follows:

G-1 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same as Voice Grade Secure Communications Type I services without additional conditioning.

**FEDERAL GOVERNMENT SPECIALIZED SERVICES OR ARRANGEMENTS**

**10.3 Service Descriptions** (Cont'd)

**10.3.1 Voice Grade Special Access Service** (Cont'd)

**(C) Voice Grade Secure Communications Type III**

- Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between a customer premises switch and an end user's premises.

- Services are conditioned as follows:

G-2 Conditioning - The absolute loss with respect to frequency and the net loss variation from the switch to an end user's premises shall be the same as Voice Grade Secure Communications Type I services without additional conditioning; from an end user's premises to the switch shall be the same as Voice Grade Secure Communications Type I services with additional conditioning.

**(D) Voice Grade Secure Communications Type IV**

- Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between two customer premises switches.

- Service is conditioned as follows:

G-3 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same in both directions of transmission as Voice Grade Secure Communications Type I services with additional conditioning.

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**FEDERAL GOVERNMENT SPECIALIZED SERVICES OR ARRANGEMENTS**

**10.3 Service Descriptions** (Cont'd)

**10.3.2 Wideband Digital Special Access Service**

Service arrangements for secured communications to accommodate the transmission of binary digital baseband signals in a random polar format.

**(A) Wideband Secure Communications Type I**

For transmission at the rate of 18,750 bits per second.

**(B) Wideband Secure Communications Type II**

For transmission at the rate of 50,000 bits per second.

**(C) Wideband Secure Communications Type III**

For transmission at the rate of 50,000 bits per second, or to accommodate the transmission of restored polar two-level facsimile signals with a minimum signal element width of twenty microseconds at a rate of 50,000 bits per second.

**10.3.3 Telecommunications Service Priority (TSP) System**

- (A)** The TSP System is a service, developed to meet the requirements of the Federal Government for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System is available for both Switched and Special Access Services. The TSP System applies only to NSEP telecommunications services, and requires and authorizes priority action by the Telephone Company providing such services.

Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

The TSP System applicability is limited to Access Services that the Telephone company can discretely identify for priority provisioning and restoring.

In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunication Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" National Communications System (NCS) Handbook 3-1-2 and in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" Office of Emergency Communications (OEC) Manual 3-1-1.

- (B)** Some of the rate elements required for the TSP System are included in other sections of this tariff as general service offerings. This section makes reference to them for regulations, rates, and charges in order to reflect the complete TSP System.
- (C)** The customer for TSP System Service also must be the same customer for the Access Service with which it is associated.
- (D)** Under certain conditions it may be necessary to preempt one or more customer services with a lower or no restoration priority in order to install or restore NSEP telecommunications services(s) of a higher priority. If such preemption is necessary, and if circumstances permit, the Telephone Company will make reasonable effort to notify the preempted service customer of the action being taken. Credit allowance for such

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**FEDERAL GOVERNMENT SPECIALIZED SERVICES OR ARRANGEMENTS**

**10.3 Service Descriptions** (Cont'd)

**10.3.3 Telecommunications Service Priority (TSP) System** (Cont'd)

- (D) (Cont'd)  
service preemption shall be made in accordance with the provisions set forth in 2.5.5 (E) preceding concerning Temporary Surrender of a Service.
- (E) The customer, in obtaining TSP System service, acknowledges and consents to the provision of certain customer service record information by the Telephone Company to the Office of Emergency Communications (OEC) in order for the OEC to maintain and administer its overall TSP System. This customer service record information will include only TSP Authorization Code and Telephone Company Circuit/Service ID.
- (F) When TSP is revoked, or discontinued, and the associated Access Service is continued in service, no charge applies for such a discontinuance.
- (G) Credit allowance for service interruption for Telecommunications Service Priority shall be the same as for the Access Service with which it is associated as set forth in 2.5.5 preceding.
- (H) Certain activities associated with the TSP System performed by the Telephone Company are included in the following rate elements:
- (1) Priority Installation (Provisioning) - The act of supplying telecommunications service to a customer, including all associated transmission, wiring, and equipment, if provided by the Telephone Company, at an earlier time than standard order intervals would allow.
  - (2) Priority Restoration Level Implementation (Assignment) - The act of designating the priority level for the restoration of a particular NSEP telecommunications service.
  - (3) Priority Restoration Level Change - The act of changing the priority level assignment for a NSEP telecommunications service. This includes any extension of an existing priority level assignment to an expanded NSEP service.
  - (4) Priority Restoration Administration and Maintenance - The act of administering and maintaining the TSP system in such a manner that it corresponds to the National Communications System data base.
- (I) When performing Priority Restoration (Repair), and/or Priority Installation, of an Access Service, the Telephone Company will attempt to notify the customer regarding certain Access Services where additional labor charges apply, as set forth in 13.2 following, before the required additional labor is undertaken. The customer, in obtaining a Priority Restoration, recognizes that quoting charges and obtaining permission to proceed with the restoration of certain Access Services may cause unnecessary delays and, as a result, would be contrary to the aforementioned Rules and Regulations.

In subscribing to TSP Service the customer recognizes this condition and grants the Telephone Company the right to quote charges after the restoration or installation has been completed.

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**10.3 Service Descriptions** (Cont'd)

**10.3.3 (Reserved for Future Use)**

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**10.3 Service Descriptions** (Cont'd)

**10.3.4 (Reserved for Future Use)**



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**FEDERAL GOVERNMENT SPECIALIZED SERVICES OR ARRANGEMENTS**

**10.4 Rate Regulations**

This section contains information related to the rate elements applicable to Federal Government Specialized Services or Arrangements. Rates and charges associated with these rate elements are listed in 10.5. The rates and charges for certain of these services shall be developed on an ICB basis and shall be consistent with the rates and charges for services offered in other sections of this tariff. Additional rates and charges may be applicable for other services which operate in conjunction with the Telecommunications Service Priority (TSP) System.

**(A) Federal Government Regulations**

In accordance with Federal Government Regulations, all service provided to the Federal Government will be billed in arrears. However, this provision does not apply to other customers that obtain services under the provisions of this tariff to provide their services to the Federal Government.

**(B) Mileage Application**

Mileage, when used for rate application between two serving wire centers or between an end office switch and the customer's serving wire center, shall be determined by the V and H Coordinates Method as set forth in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 and administered as set forth in 6.8.5 (Determining Local Transport Mileage and Charges) or 7.2.6 (Mileage Measurement).

**(C) Moves**

Move Charges apply to the services set forth in 6 (Switched Access Service) 10.3.1 (Voice Grade Special Access Service) and 10.3.2 (Wideband Digital Special Access Service) as follows:

(1) Service Without a Termination Charge

- (a) When the service is moved to a different building, the nonrecurring charge applies.
- (b) When the service is moved to a new location in the same building, a charge of one-half the nonrecurring charge applies.

(2) Service With a Termination Charge

- (a) When a service with a termination charge associated with it is moved and is reinstalled at a new location, the customer may elect:
  - To pay the unexpired portion of the termination charge for the service, if any, with the application of a nonrecurring charge and the establishment of a new termination charge for such service at the new location.
  - To continue service subject to the unexpired portion of the termination charge, if any, and pay the estimated costs of moving such service, provided that the customer requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

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**FEDERAL GOVERNMENT SPECIALIZED SERVICES OR ARRANGEMENTS**

**10.4 Rate Regulations (Cont'd)**

**(C) Moves (Cont'd)**

(2) Service With a Termination Charge (Cont'd)

(b) Move charges include the estimated costs of removal, restoration of services or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision, materials, administration, and any other specific items of cost directly attributable to the move.

**(D) (Reserved for Future Use)**

**(E) (Reserved for Future Use)**

**(F) Telecommunications Service Priority (TSP) System**

The TSP system rates and charges are in addition to all other rates and charges that may be applicable for other services furnished under the provisions of this tariff which operate in conjunction with the TSP system. This includes, but is not limited to, Maintenance of Service as set forth in 13.3.2 following.

Access Ordering Charges addressed under Section 5.2 of this tariff apply to TSP.

This Priority Installation (PI) charge and the Priority Restoration (PR) charge are applied per circuit for Special Access Service; per line or trunk for Switched Access Service. PI and PR apply only one time per circuit or line except when there is subsequent order activity to add legs or lines to the service. One PI or PR will apply each time leg(s) are added to an existing TSP service. No TSP charges apply to subsequent order activity that does not affect the TSP assignment.

The Priority Level Change charge (PR8) applies when the only TSP order activity is that of changing priority levels. It applies each time the level is changed to a higher or a lower level.

The Administration and Maintenance charge (PR9) applies per line or trunk for Switched Access Service and per circuit for Special Access Service. Each leg of the multipoint service will be treated as a separate circuit and the PR9 will apply on a per leg basis.

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**FEDERAL GOVERNMENT SPECIALIZED SERVICES OR ARRANGEMENTS**

**10.4 (Reserved for Future Use)**

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**FEDERAL GOVERNMENT SPECIALIZED SERVICES OR ARRANGEMENTS**

**10.5 Rates and Charges**

**10.5.1 Voice Grade Special Access Service Charges**

Each rate element is shown with its associated USOC, where applicable.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Termination Charge</u>
<b>(A) <u>Voice Grade Secure Communications Type I</u></b>			
Each T-3 Conditioning (GCA++)	ICB	ICB	ICB
Additional Conditioning per service termination (GTO++)	ICB	ICB	ICB
<b>(B) <u>Voice Grade Secure Communications Type II</u></b>			
Each G-1 Conditioning (GCB++)	ICB	ICB	ICB
<b>(C) <u>Voice Grade Secure Communications Type III</u></b>			
Each G-2 Conditioning (GCC++)	ICB	ICB	ICB
Additional Conditioning per service termination (G20++)	ICB	ICB	ICB
<b>(D) <u>Voice Grade Secure Communications Type IV</u></b>			
Each G-3 Conditioning (GCD++)	ICB	ICB	ICB
Additional Conditioning per service termination (G30++)	ICB	ICB	ICB

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**10.5 Rates and Charges (Cont'd)**

**10.5.2 Wideband Digital Special Access Service**

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Termination Charge</u>
<b>(A) <u>Wideband Secure Communications Type I</u></b>			
Each (GW1++)	ICB	ICB	ICB
<b>(B) <u>Wideband Secure Communications Type II</u></b>			
Each (GW2++)	ICB	ICB	ICB
<b>(C) <u>Wideband Secure Communications Type III</u></b>			
Each (GW3++)	ICB	ICB	ICB

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**FEDERAL GOVERNMENT SPECIALIZED SERVICES OR ARRANGEMENTS**

**10.5 Rates and Charges** (Cont'd)

**10.5.3 Telecommunications Service Priority (TSP) System**

The following rates and charges are in addition to all other rates and charges that may be applicable to the associated service provided. None of the following rates or charges will apply for any individual or entity who is granted a restoration priority level of one (1), two (2) or three (3).

	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(A) Priority Installation (PI) of an Access Service (Per Circuit, Line or Trunk) <sup>1</sup>			
Prime Service Vendor <sup>2</sup>	P1APX	NONE	\$60.00
Subcontractor <sup>3</sup>	P1ASX	NONE	60.00
(1) Expedited		Regulations, rates and charges are the (Emergency or same as those set forth in 5.3.2 (C) Essential) preceding for the Switched or Special Access Service for which PI is required.	
(2) Utilizing Specially Constructed Facilities		Regulations, rates and charges are the same as those set forth in Section 14 following for Special Construction of the facilities for Switched or Special Access Service for which PI is required.	
(B) Priority Restoration (PR) of an Access Service (Per Circuit, Line, or Trunk)			
(1) PR level implementation <sup>1</sup>			
Prime Service Vendor	PR5PX	NONE	\$60.00
Subcontractor	PR5SX	NONE	60.00
(2) PR level change ONLY on existing TSP Access Service			
Prime Service Vendor	PR8PX	NONE	\$60.00
Subcontractor	PR8SX	NONE	60.00
(C) Administration and maintenance of PR (Per Circuit, Line, or Trunk) <sup>4</sup>			
Prime Service Vendor	PR9PX	\$4.10	\$60.00
Subcontractor	PR9SX	3.34	60.00

<sup>1</sup> When an Access Service is ordered with both PI and PR, the nonrecurring charge for PR Implementation applies.

<sup>2</sup> Prime Service Vendor denotes Status of the Telephone Company when it contracts directly with a TSP end-user, or the end-user's authorized agent, to provide all, or a portion, of a TSP service.

<sup>3</sup> Subcontractor denotes status of the Telephone Company when it contracts with a Prime Service Vendor to provide a portion of a TSP service to a TSP end-user.

<sup>4</sup> Each leg of a Special Access multipoint service will be treated as a separate circuit and charges apply as described preceding in this section.

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**10.5 Rates and Charges** (Cont'd)

**10.5.4 (Reserved for Future Use)**

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**SPECIAL FACILITIES ROUTING OF ACCESS SERVICE**

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## **SPECIAL FACILITIES ROUTING OF ACCESS SERVICE**

### **11.1 Description of Special Facilities Routing**

The services provided under this tariff are provided over such routes and facilities as SWBT may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, SWBT provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

#### **(A) Diversity**

Two or more services must be provided over not more than two different physical routes.

#### **(B) Avoidance**

A service must be provided on a route which avoids specified geographical locations.

#### **(C) Cable-Only Facilities**

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by SWBT.

### **11.2 Availability of Special Routing Facilities**

Avoidance and Diversity are available on Switched Access Service as set forth in Section 6; Narrowband, Voice Grade and Wideband Analog Special Access Services as set forth in 7.3.2, 7.3.4 and 7.3.7 and Special Federal Government Access Services as set forth in Section 10.

Cable-Only Facilities are available for Switched Access Service as set forth in Section 6; Voice Grade Special Access Services as set forth in 7.3.4 and Special Federal Government Access Services as set forth in Section 10.

### **11.3 Provision of Special Routing Information**

In order to avoid the compromise of special routing information, SWBT will provide the required routing information for each specially routed service only to the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

### **11.4 Rates and Charges**

The rates and charges for Special Facilities Routing of Access Services will be developed on an individual case basis and are in addition to all other rates and charges that may be applicable for services provided under other sections of this tariff.

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**SPECIALIZED SERVICE OR ARRANGEMENTS**

**Sheet**

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**FEDERAL GOVERNMENT SPECIALIZED SERVICES OR ARRANGEMENTS**

**12. Specialized Service or Arrangements**

Specialized Service or Arrangements may be provided by SWBT, at the request of a customer, on an individual case basis if such service or arrangements meet the following criteria:

- The requested service or arrangements are not offered under other sections of this tariff.
- The facilities utilized to provide the requested service or arrangements are of a type normally used by SWBT in furnishing its other services.
- The requested service or arrangements are provided within a LATA.
- The requested service or arrangements are compatible with other SWBT services, facilities, and its engineering and maintenance practices.
- This offering is subject to the availability of the necessary SWBT personnel and capital resources.