

President - Texas
AT&T Texas
Dallas, Texas
Issued: May 9, 2024
Effective: May 10, 2024

GENERAL EXCHANGE TARIFF
Section: 1
Sheet: 1
Revision: Original
Replacing:

MISCELLANEOUS SERVICE OFFERINGS

1. Universal Emergency Number Service

1.1 Miscellaneous Basic 911 Features

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>USOC</u>
Ringback Feature, per line {1} {2} {4}	\$5.30	\$169.60	91S
Switchhook Status Feature, per line {2} {3} {4}	0.00	63.60	91Z

1.2 8A Key Telephone System

1.2.1 Description

- (A) The 8A Key Telephone System, hereinafter termed 8A system, is designed for use with Universal Emergency Number Service, hereinafter termed "911", and allows for the provision of the following features: Call Transfer, Called Party Hold, Forced Disconnect, Switchhook Status and Emergency Ringback of the 911 calling party.
- (B) The 8A system equipment is arranged so that one wall-mounted cabinet will serve up to five 911 lines, four two-way lines and two attendant positions. The maximum system is composed of four wall-mounted units, accommodating twenty 911 lines, eight two-way lines and eight attendant positions.
- (C) The system permits termination of incoming 911 calls and call transfer to an emergency agency via two-way private lines or central office access lines.
- (D) Attendant positions use 18- or 30-button key sets. The Transfer, Transfer Release and Hold features are located in the pick-up key field of the attendant positions, which reduces the maximum number of line terminations per set to 15 and 27, respectively.

- {1} Direct Trunking and Called Party Hold feature required before Ringback feature can be added.
- {2} Central office portion only.
- {3} Direct Trunking required before Switchhook Status feature can be added.
- {4} Obsolete - Applicable to existing installations at existing locations for existing customers.

MISCELLANEOUS SERVICE OFFERINGS

1. Universal Emergency Number Service (Cont'd)

1.2 8A Key Telephone System

1.2.2 Definitions

(A) Call Transfer

Attendant can transfer the 911 incoming calling party to another agency via a two-way line circuit.

(B) Called Party Hold

A 911 connection is retained regardless of the switchhook status of the 911 calling party. The 8A attendant remains off-hook or places the calling party on hold. This feature is a function of the 911 central office trunk circuit and is applicable only to 911 calls trunked directly from the originating central office.

(C) Forced Disconnect

8A attendant can release the 911 connection even though the 911 calling party remains off-hook. This feature is a function of the 911 central office trunk circuit.

(D) Switchhook Status

Audible and visual indications alert an 8A attendant that the held on-hook 911 calling party has gone off-hook. This feature is limited to 911 calls trunked directly from the originating central office via metallic facilities.

(E) Emergency Ringback

An 8A attendant can ring the 911 calling party who goes on-hook after the call is answered by the attendant. This feature is limited to 911 calls trunked directly.

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MISCELLANEOUS SERVICE OFFERINGS

1. Universal Emergency Number Service (Cont'd)

1.2 8A Key Telephone System (Cont'd)

1.2.3 Regulations

- (A) The 8A system will be offered only for 911 applications that are under the control of one or more political subdivisions, acting as a single customer, or their agent. SWBT must be provided with satisfactory certification of appointment of the agent as the customer before installation of any system.
- (B) The Switchhook Status, Called Party Hold and Emergency Ringback features of the 8A system are only applicable to 911 lines directly trunked to the 8A system location from an originating central office. Mileage charges apply to lines directly trunked at the customer's request.
- (C) A maximum of eight two-way lines can be provided with each 8A system with no more than four of these being central office access lines.
- (D) All 911 lines terminating in the 8A system are incoming only.
- (E) The necessary power wiring, power outlets, and commercial power for the operation of the system are furnished by the customer, who assumes all responsibility for the safe condition of such wiring, outlets and power.
- (F) Message registers, recorder connectors and other items of equipment or service will be provided at existing rates as covered elsewhere in this tariff.

MISCELLANEOUS SERVICE OFFERINGS

1. Universal Emergency Number Service (Cont'd)

1.2 8A Key Telephone System (Cont'd)

1.2.4 Rates

- (A) The rates for the service features and equipment items for the 8A system, set forth below, are in addition to the established monthly and nonrecurring charges applicable to the services terminated in the system.
- (B) For an 8A Key Telephone System provided under Plan I and Plan II, the following regulations apply in addition to preceding and other regulations as stated in the General Exchange Tariff and the AT&T Texas Guidebook.
- (1) As a condition to providing service under Plan I, a written service application will be executed between the customer and SWBT for the equipment provided.
- (2) Monthly rates for Plan I are in the sum of fixed rates and variable rates and apply from the date equipment is placed in service subject to the following conditions:
- (a) Fixed rates apply in the form of monthly rates for fixed rate terms of either one, thirty-six, sixty, eighty-four or one hundred twenty months at the option of the customer.
- (I) Fixed rates apply for the duration of the fixed rate term, at which time charges for fixed rates are discontinued.
- (II) In the event that a part or all of the equipment provided under Plan I is disconnected prior to the expiration of the fixed rate term, the customer will be billed the sum of the present worth amount of the fixed monthly rates for the unexpired portion of the fixed rate term.
- (III) Fixed rates are not subject to change during the fixed rate term.
- (b) Variable rates apply for as long as the equipment remains in service, and are subject to change.
- (3) Monthly charges for Plan II apply from the date the equipment is placed in service, and are subject to change.
- (4) Temporary suspension of service as provided for in Part 2, Section 4 of the AT&T Texas Guidebook is not applicable to service and equipment provided under Plan I and Plan II.

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1. Universal Emergency Number Service (Cont'd)

1.2 8A Key Telephone System (Cont'd)

1.2.4 Rates (Cont'd)

(B) (Cont'd)

(5) Additional equipment provided under Plan I and Plan II may be added subsequent to the initial installation of the service upon payment of applicable installation charges, and subject to conditions and rates then in effect in SWBT's tariffs and Guidebooks. The customer may select any Plan I or Plan II payment option for the equipment added. If a Plan I payment option is selected, the customer will be given a choice of a separate or coterminous fixed rate term. A coterminous fixed rate term will expire within the same billing period as that of the fixed rate term of the initial service application. For the equipment added under a coterminous application, fixed rates will be adjusted on a present worth basis.

(6) Single customer orders may include equipment under both Plan I and/or Plan II contracts except that all equipment provided under Plan I on a single customer order and offered under this section of the tariff must be provided under the terms of the same Plan I fixed rate period.

(7) Subject to prior written consent of SWBT, service applications for equipment provided under Plan I may be transferred to others upon payment of a transfer charge provided that the assignment does not require SWBT to remove any of the equipment provided under Plan I from the premises where located. In addition, the Assignee shall establish financial responsibility to SWBT's satisfaction.

Transfer Charge \$ 50.00

(8) Equipment shall at all times remain the property of SWBT and the customer shall obtain no right, title or interest therein.

(9) Plan I customers may elect to prepay all of the unexpired portion of the fixed rate during the fixed rate term. The amount billed to the customer will be the present worth amount of the sum of the remaining monthly payments.

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1. Universal Emergency Number Service (Cont'd)

1.2 8A Key Telephone System (Cont'd)

1.2.4 Rates (Cont'd)

(B) (Cont'd)

- (10) Plan II customers may elect to change to any Plan I payment period. In the event, initial Plan I installation charges will not apply, the fixed rate term will commence as of the date the customer elects to make the change and the fixed monthly rates will be those which apply to new installations.
- (11) Where present worth amount or basis is referred to in regulations stated for this offering, the percentage to be used will be nine percent per annum.
- (12) Where reference is made to this regulation the fixed monthly rates will remain in effect for existing installations and for service ordered before and installed not more than six months after November 11, 1980.

(C) Nonrecurring Charges

Installation charges are in addition to service connection, move and change charges as provided for in other sections of this tariff. For Plan I service, the initial and subsequent installation charges may, at the customer's option, be paid at the time incurred or as an additional monthly charge over the fixed rate contract period. If the customer elects to pay the charges as an additive to the fixed monthly rate, the following annuity factors will be applied in determining the amount to be billed:

<u>Fixed Rate Period</u>	<u>Annuity Factor</u>
36 Months	.0329
60 Months	.0214
84 Months	.0166
120 Months	.0130

MISCELLANEOUS SERVICE OFFERINGS

1. Universal Emergency Number Service (Cont'd)

1.2 8A Key Telephone System (Cont'd)

1.2.4 Rates (Cont'd)

(D) Plan I Rates

		Fixed Monthly Rates				
		1	36	60		
		Month	Months	Months		USOC
Service	Charge					
(1) Common Equipment						
(a) Initial						
Unit . .	\$476.95	\$1,835.00	\$ 60.00	\$ 40.00		98A {1}
. .	768.40	5,300.00	175.00	115.00		98A
(b) Auxiliary						
Unit . .	386.85	1,315.00	45.00	30.00		98C {1}
. .	508.75	4,450.00	150.00	95.00		98C

		Fixed Monthly Rates				
		84	120	Variable		
		Months	Months	Monthly		
Service	Charge			Rate		USOC
(1) Common Equipment						
(a) Initial						
Unit . .	\$476.95	\$30.00	\$25.00	\$29.70		98A {1}
. .	768.40	88.00	69.00	29.70		98A
(b) Auxiliary						
Unit . .	386.85	25.00	20.00	23.05		98C {1}
. .	508.75	74.00	58.00	23.05		98C

{1} Refer to 1.2.4(B) (2), preceding, for application of rates.

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1. Universal Emergency Number Service (Cont'd)

1.2 8A Key Telephone System (Cont'd)

1.2.4 Rates (Cont'd)

(D) Plan I Rates (Cont'd)

		Fixed Monthly Rates				
Service Charge		1 Month	36 Months	60 Months	USOC	
(2)	Power Supply					
(a)	Initial Unit . .	\$53.00	\$ 70.00	\$3.00	\$2.00	98D {1}
	. .	63.60	150.00	4.80	3.20	98D
(b)	Auxiliary Unit . .	53.00	50.00	2.00	1.00	98G {1}
	. .	63.60	110.00	3.60	2.40	98G

		Fixed Monthly Rates				
Service Charge		84 Months	120 Months	Variable Monthly Rate	USOC	
(2)	Power Supply					
(a)	Initial Unit . .	\$53.00	\$1.50	\$1.00	\$1.05	98D {1}
	. .	63.60	2.50	1.90	1.05	98D
(b)	Auxiliary Unit . .	53.00	0.80	0.75	1.05	98G {1}
	. .	63.60	1.80	1.40	1.05	98G

{1} Refer to 1.2.4(B) (2), preceding, for application of rates.

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1. Universal Emergency Number Service (Cont'd)

1.2 8A Key Telephone System (Cont'd)

1.2.4 Rates (Cont'd)

(D) Plan I Rates (Cont'd)

	Service Charge	Fixed Monthly Rates			USOC
		1 Month	36 Months	60 Months	
(3) Attendant Position- 911 Feature Equipped {1}					
(a) 18-Button Set					
Rotary Dial .	\$296.75	\$280.00	\$10.00	\$ 6.00	91P {2}
Rotary Dial .	233.15	760.00	25.00	16.50	91P
TOUCH-TONE .	296.75	280.00	10.00	6.00	91P {2}
TOUCH-TONE .	233.15	810.00	27.00	17.50	91P
(b) 30-Button Set					
Rotary Dial .	381.55	335.00	15.00	8.00	91R {2}
Rotary Dial .	275.55	930.00	31.00	20.00	91R
TOUCH-TONE .	381.55	335.00	15.00	8.00	91R {2}
TOUCH-TONE .	275.55	980.00	33.00	21.00	91R

	Service Charge	Fixed Monthly Rates			USOC
		84 Months	120 Months	Variable Monthly Rate	
(3) Attendant Position- 911 Feature Equipped {1}					
(a) 18-Button Set					
Rotary Dial .	\$296.75	\$ 5.00	\$ 4.00	\$6.60	91P {2}
Rotary Dial .	233.15	12.75	10.00	6.60	91P
TOUCH-TONE .	296.75	5.00	4.00	7.15	91P {2}
TOUCH-TONE .	233.15	13.50	10.50	7.15	91P
(b) 30-Button Set					
Rotary Dial .	381.55	6.00	5.00	8.50	91R {2}
Rotary Dial .	275.55	15.50	12.25	8.50	91R
TOUCH-TONE .	381.55	6.00	5.00	9.30	91R {2}
TOUCH-TONE .	275.55	16.25	12.75	9.30	91R

{1} Mileage charges as provided in Part 15, Section 2 of the AT&T Texas Guidebook and rates and charges for central office trunking equipment also apply for Emergency Ringback feature, as provided in this tariff.
 {2} Refer to 1.2.4(B) (2), preceding, for application of rates.

MISCELLANEOUS SERVICE OFFERINGS

1. Universal Emergency Number Service (Cont'd)

1.2 8A Key Telephone System (Cont'd)

1.2.4 Rates (Cont'd)

(D) Plan I Rates (Cont'd)

		Fixed Monthly Rates				
		Service Charge	1 Month	36 Months	60 Months	USOC
(4)	Line Termination					
(a)	Incoming 911 line, each	\$26.50	\$ 25.00	\$ 1.00	\$0.75	98H {1}
	37.10	53.00	1.80	1.20	98H
(b)	Two-way private line, including transfer circuit, each	37.10	185.00	6.00	4.00	98J {1}
	53.00	390.00	13.00	8.50	98J
(c)	Two-way central office access line, including transfer circuit, each	58.30	235.00	8.00	5.00	98O {1}
	74.20	420.00	14.00	9.00	98O

		Fixed Monthly Rates				
		Service Charge	84 Months	120 Months	Variable Monthly Rate	USOC
(4)	Line Termination					
(a)	Incoming 911 line, each	\$26.50	\$ 0.50	\$ 0.40	\$2.10	98H {1}
	37.10	0.90	0.70	2.10	98H
(b)	Two-way private line, including transfer circuit, each	37.10	3.50	3.00	2.85	98J {1}
	53.00	6.50	5.25	2.85	98J
(c)	Two-way central office access line, including transfer circuit, each	58.30	4.00	3.00	4.25	98O {1}
	74.20	7.00	5.50	4.25	98O

{1} Refer to 1.2.4(B) (12), preceding, for application of rates.

MISCELLANEOUS SERVICE OFFERINGS

1. Universal Emergency Number Service (Cont'd)

1.2 8A Key Telephone System (Cont'd)

1.2.4 Rates (Cont'd)

(D) Plan I Rates (Cont'd)

		Fixed Monthly Rates			
Service Charge	1 Month	36 Months	60 Months	USOC	
(5) Call Transfer					
(a) Initial Unit, facilities for first four two-way lines for each common equipment unit, each					
	\$15.90	\$230.00	\$ 8.00	\$5.00	98V {1}
	47.70	345.00	11.50	7.50	98V
(b) Additional unit, facilities for next four two-way lines, for each common equipment unit, each					
	15.90	230.00	8.00	5.00	98W {1}
	47.70	345.00	11.50	7.50	98W

		Fixed Monthly Rates			
Service Charge	84 Months	120 Months	Variable Monthly Rate	USOC	
(5) Call Transfer					
(a) Initial Unit, facilities for first four two-way lines for each common equipment unit, each					
	\$15.90	\$4.00	\$3.00	\$2.65	98V {1}
	47.70	5.75	4.50	2.65	98V
(b) Additional unit, facilities for next four two-way lines, for each common equipment unit, each					
	15.90	4.00	3.00	2.65	98W {1}
	47.90	5.75	4.50	2.65	98W

{1} Refer to 1.2.4(B) (12), preceding, for application of rates.

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1. Universal Emergency Number Service (Cont'd)

1.2 8A Key Telephone System (Cont'd)

1.2.4 Rates (Cont'd)

(D) Plan I Rates (Cont'd)

		Fixed Monthly Rates				
		Service	1	36	60	
		Charge	Month	Months	Months	USOC
(6)	Optional Features					
	(a) Switchhook Status, each 911 line {1} . . .	\$ 26.50	\$ 75.00	\$ 3.00	\$ 2.00	91Z11 {2}
	42.40	105.00	3.50	2.30	91Z11
	(b) Emergency Power, facilities for next four two-way lines, for each common equipment unit, each	164.30	1,925.00	65.00	45.00	98R {2}
	148.40	1,925.00	65.00	45.00	98R

		Fixed Monthly Rates				
		Service	84	120	Variable	
		Charge	Months	Months	Monthly Rate	USOC
(6)	Optional Features					
	(a) Switchhook Status, each 911 line {1} . . .	\$ 26.50	\$ 1.50	\$ 1.00	\$ 1.05	91Z11 {2}
	42.40	1.80	1.40	1.05	91Z11
	(b) Emergency Power, facilities for next four two-way lines, for each common equipment unit, each	164.30	35.00	25.00	27.55	98R {2}
	148.40	35.00	25.00	27.55	98R

{1} Service charges for central office trunking equipment also apply for Switchhook Status feature as provided in this tariff.
 {2} Refer to 1.2.4(B) (12), preceding, for application of rates.

MISCELLANEOUS SERVICE OFFERINGS

1. Universal Emergency Number Service (Cont'd)

1.2 8A Key Telephone System (Cont'd)

1.2.4 Rates (Cont'd)

(E) Plan II Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>USOC</u>
(1) Common Equipment			
(a) Initial Unit	\$132.50	\$768.40	98A
(b) Auxiliary Unit	111.30	508.75	98C
(2) Power Supply			
(a) Initial Unit	3.90	63.60	98D
(b) Auxiliary Unit	3.10	63.60	98G
(3) Attendant Position - 911 Feature Equipped {1}			
(a) 18-Button Set			
Rotary Dial	21.20	233.15	91P
TOUCH-TONE	22.80	233.15	91P
(b) 30-Button Set			
Rotary Dial	26.50	275.55	91R
TOUCH-TONE	27.00	275.55	91R
(4) Line Termination Units, each line terminated in common equipment			
(a) Incoming 911 line, each	2.10	37.10	98H
(b) Two-way private line, including transfer circuit, each	10.35	53.00	98J
(c) Two-way central office access line, including transfer circuit, each . .	11.90	74.20	98O

(See Sheet 13 for Footnotes)

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1. Universal Emergency Number Service (Cont'd)

1.2 8A Key Telephone System (Cont'd)

1.2.4 Rates (Cont'd)

(E) Plan II Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>USOC</u>
(5) Call Transfer			
(a) Initial Unit, facilities for first four two-way lines, for each common equipment unit, each . . .	9.30	47.70	98V
(b) Additional Unit, facilities for next four two-way lines, for each common equipment unit, each	9.30	47.70	98W
(6) Optional Features			
(a) Switchhook Status, each 911 line {2}	3.20	42.40	91Z11
(b) Emergency Power, maximum of three per system, each	61.50	148.40	98R

{1} Mileage charges as provided in Part 15, Section 2 of the AT&T Texas Guidebook and rates and charges for central office trunking equipment also apply for Emergency Ringback feature, as provided in this tariff.
 {2} Installation charges for central office trunking equipment also apply for the Switchhook Status feature, as provided in this tariff.

MISCELLANEOUS SERVICE OFFERINGS

2. EMERGENCY WARNING CALL DATABASE

2.1 Service Description

Emergency Warning Call Database provides a county, municipality, or other state or local government units with a file of telephone subscriber data from the Enhanced 9-1-1 Service database solely for the purposes of delivering and assisting in the delivery of emergency services pursuant to P.U.C. SUBST R. 26.272(e)(1)(B)(ii) and 47 U.S.C. §222. Emergency Services means 9-1-1 services and emergency notification services.

2.2 General Regulations

- 2.2.1** Customers of this service must be "911 customers" as referenced in the Texas General Exchange Tariff, Section 34, Sheet 1 or their authorized agents.
- 2.2.2** Telephone subscriber data for all customers served by the requesting 911 customer, regardless of carrier or class of service, will be included in the data file.
- 2.2.3** Telephone subscriber data provided to a 911 customer is confidential and proprietary. Subscriber data is provided for the purposes of delivering or assisting in the delivery of emergency services and may not be used or disclosed by "911 customer" or its agents or employees, for any other purpose. All other uses are prohibited.
- 2.2.4** The Emergency Warning Call Database may not be reproduced in any manner, unless specifically authorized in writing by Southwestern Bell. Upon request, the Customer will promptly return to Southwestern Bell all Emergency Warning Call Database information in a tangible form or certify to Southwestern Bell that such information has been destroyed.
- 2.2.5** Southwestern Bell will provide a copy of the database to the "911 customer". Southwestern Bell may not be held liable under Texas law for providing such database information.
- 2.2.6** Emergency Warning Call Database may be requested, at a maximum, once per month and will be delivered within 21 working days of receipt of a written request.
- 2.2.7** Emergency Warning Call Database will reflect data that exists in the Southwestern Bell 9-1-1 database as of the day the extract is produced.

MISCELLANEOUS SERVICE OFFERINGS

2. EMERGENCY WARNING CALL DATABASE (cont'd)

2.2 General Regulations (cont'd)

2.2.8 Emergency Warning Call Database customers are responsible for maintaining the confidentiality of the data contained within the extract.

2.2.9 To the extent allowed by the law, the customer and participating governmental units and agencies each agree to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, other than the Company's sole negligence, arising out of the customer's use of the Emergency Warning Call Database service whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.

2.3 Rates

There is a one time, non-recurring charge for each Emergency Warning Call Database extract requested. Charges will be based upon the per request fee plus the number of records in the extract as shown below. The charge for records will be rounded up to the next 10,000 segment.

<u>Description</u>	<u>Nonrecurring</u>
Emergency Warning Call Database	
- per request plus	\$400.00
- per 10, 000 records	20.00

Data elements will be provided on each file where they exist in the Southwestern Bell 9-1-1 database. Southwestern Bell will provide a list of data elements in the Southwestern Bell 9-1-1 Database to the Customer. The Customer may choose to obtain all data elements or may select the data elements to be included in the Emergency Warning Call Database extract. Data elements commonly selected include:

Telephone Number
Pilot Telephone Number
Customer Name
Service Address
Class of Service
Type of Service
Exchange Name
Emergency Service Number
Company ID
Local Service Provider ID

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. General

- 1.1 Universal Emergency Number Service (911) is a telephone exchange communications service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive and answer telephone calls placed by dialing number 911; it includes the services provided by the lines and may include equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls dialed to 911.

911 service is offered subject to the availability of facilities.

The 911 service customer may be a municipality, a council of governments, a communication district, or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire service within the telephone central office areas arranged for 911 service calling.

2. Regulations

- 2.1 This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. All agencies (i.e., fire, police and ambulance) that serve the same end user customer must be a part of one 911 system.
- 2.2 The 911 emergency telephone number is not intended to be a total replacement of the telephone service of the various public safety agencies which may participate in the use of this number and the public safety agencies must subscribe to other telephone service as provided in 2.19, following.
- 2.3 The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
- 2.4 911 service will be provided to only one PSAP for calling from any telephone number within any central office serving area, except that E911 service may be provided to more than one PSAP within a central office serving area if the Selective Routing (SR) service feature is provided. When E911 service is furnished to a customer with the SR service feature for a part of a central office serving area, if a request is received from a governmental unit with police and fire public safety responsibility for other parts of the central office serving area, that governmental unit must subscribe to a combination of E911 service features which includes the SR service feature at the rates specified in this tariff.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

2. Regulations (cont'd)

- 2.5** 911 service is a telephone exchange communications service and is arranged for one-way incoming service to an appropriate PSAP. Outgoing calls can only be made on a transfer basis.
- 2.6** 911 service is provided solely for the benefit of the customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any SBC obligation toward, or any right of action on behalf of, any third person or other legal entity.
- 2.7** The Company does not undertake to answer and forward 911 service calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
- 2.8** When SBC is the database provider, any terminal equipment used in connection with 911 service, whether such equipment is provided by the Company or the customer, shall be configured so that it is unable to extract any information from the 911 database other than information relating to an emergency call. Any subscriber information obtained from the 911 database in connection with an emergency call shall be used solely for the purpose of answering, handling and responding to emergency calls in a manner consistent with the nature of the emergency. Any permanent record associating a subscriber's telephone number with his name or address shall be secured by the customer and disposed of in a manner that will retain that security. The above is not meant to limit the use of manual query for the purpose of providing public safety service. SBC shall use its database solely for the provision and/or billing of emergency services in accordance with its tariff and applicable PUC rulings and orders

The use of Automatic Location Identification (ALI) on anything less than an entire SBC central office basis requires ALI rates based on the number of Exchange Access Arrangements (EAAs) served by that SBC central office or alternatively, the number of ANIs served by that SBC central office. The ALI rates for a central office may be divided among 911 customers when they so agree.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

2. Regulations (cont'd)

- 2.9** Temporary suspension of service is not provided for any part of 911 service.
- 2.10** 911 service information of telephone subscribers is confidential and the customer agrees to use such information only for the purpose of responding to emergency calls.
- 2.11** The telephone subscriber forfeits the privacy afforded by nonlisted and nonpublished service to the extent that subscriber information associated with the originating station location are furnished to the PSAP. The telephone subscriber (published and nonpublished) consents to the storage and retention of the subscriber name, telephone number and address in the 911 database and also consents to access to this information by the 911 customer for the sole purpose of responding to an emergency call.
- 2.12** The Company's entire liability to any person for interruption or failure of 911 service shall be limited by the terms set forth in this section and other sections of this tariff. SBC or its officers or employees may not be held liable for any claim, damage, or loss arising from the provision of 911 service unless it is proven that the act or omission proximately causing the claim, damage, or loss constitutes gross negligence, recklessness, or intentional misconduct.
- 2.13** The rates charged for 911 service do not include, and the Company does not undertake, inspection or constant monitoring to discover errors, defects and malfunctions in the service. The customer has the responsibility to report all errors, defects and malfunctions in the service to the Company.
- 2.14** Adjustments for service interruptions experienced by the customer or by persons calling the PSAP are governed by and limited to 'Regulations Applying to All Customers' Contracts' found in Part 2, Section 2 of the AT&T Texas Guidebook.
- 2.15** 911 service is furnished subject to all operating failures and interruptions including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. 911 service is furnished subject to any additional forms of service failures and service degradations resulting from the complexity of the service arrangement, program errors and failures, delays and errors in the input and processing of data used by the 911 database associated with the E911 service arrangement. The rates provided for this service are subject to the limitations which appear in this section and in other sections of this and other tariffs and Guidebooks.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

2. Regulations (cont'd)

- 2.16** 911 service will be designed by the Company to provide at least the minimum level of service reliability and quality required by the Public Utility Commission of Texas.
- 2.17** Because SBC Texas serving boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all calls received on its 911 service lines that originate from all telephones served by central offices within the 911 service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- 2.18** Application for 911 service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 service request.
- 2.19** In addition to all other terms and conditions, the following applies:
- 2.19.1** The customer has the responsibility for dispatching the appropriate emergency service within the 911 service area, or will undertake to transfer all 911 service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
- 2.19.2** The customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to a 911 service PSAP by calling parties.
- 2.19.3** The customer will subscribe to local exchange service at a 911 service PSAP location for administrative purposes, for placing outgoing calls and for receiving other emergency calls.
- 2.19.4** The customer has the responsibility to subscribe for, or provide, customer premises equipment capable of adequately handling the number of incoming 911 service lines installed by the Company. Where the customer provides its own customer premises equipment, the customer shall provide such equipment which is compatible with the 911 database and the features of the 911 service.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

2. Regulations (cont'd)

2.20 When the E911 Selective Router service feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service within various portions of the E911 service area. An Emergency Service Number (ESN) will be provided by the Company for each such combination. 911 ESNs will be carried in the selective router to permit routing of E911 service calls to the appropriate primary and secondary PSAPs responsible for handling E911 service calls from each telephone in the E911 service area.

Where SBC Texas is the database provider, the customer is responsible for providing the following information:

- 2.20.1** Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished by the 911 customer in a format mutually acceptable to all parties for that purpose at a mutually agreed upon time prior to the effective date of the service.
- 2.20.2** After establishment of service, it is the 911 customer's responsibility to continually verify the accuracy of the routing information contained in the Master Street Address Guide (MSAG) and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities, or any other matter that will affect the routing of E911 service calls to the proper PSAP.
- 2.20.3** The Company will provide to the customer, upon request, complete listings contained in the MSAG to permit customer verification of the accuracy of the police, fire and ambulance PSAP routing designations.
- 2.20.4** Changes, deletions and additions which the customer desires to have made in the MSAG should be submitted as they occur.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

2. Regulations (cont'd)

- 2.21** Cancellation of the service in whole or in part by the customer prior to establishment thereof, will require payment of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred up to the time of cancellation resulting from the customer's order for service, but not to exceed the total nonrecurring charges.
- 2.22** To the extent allowed by law, each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- 2.23** To the extent allowed by law, the customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities or the employees or agents of any one of them.
- 2.24** Summarized 911 database and ALI information and processing metrics shall be made available to the 911 customer on request. The content, format, and frequency of the reports will be determined by the Company in conjunction with the 911 customer. Such reports will be provided on an ICB basis and consistent with interconnection agreements to which the Company is a party and applicable PUC rulings and orders.
- 2.25** Network traffic studies will be made available to the customers on request. The studies will be performed on a time and materials basis.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

3. Explanation of Terms

911 Database Management Services Provider: The entity designated by a 911 administrative entity to provide 911 database management services that support the provision of 911 services.

911 Database Service: Services purchased by the 911 service customer that accepts, processes and validates subscriber record information for purposes of processing and routing of 911 emergency calls, and Automatic Location Identification. This service also provides database reports.

911 Network Services Provider: The Certificated Telecommunications Utility (CTU) designated by the 911 administrative entity to provide 911 network services.

E911: Enhanced 911 (E911) telecommunications system which includes network switching, database and PSAP terminal equipment elements capable of providing Selective Routing, Selective Transfer, ANI and ALI.

E911 Service Exchange Line: A line originating at the Selective Router and terminating at a PSAP.

Additional E911 Service Exchange Line: An additional line terminating at a PSAP that may be ordered by the customer as an optional feature.

Alternate Database Provider: A 911 Database Management Services Provider other than SBC or a provider of ALI information from a source other than the SBC 911 database.

Alternate Routing: A service control office feature which allows E911 service calls to be routed automatically to a designated alternate location if all E911 service lines to a primary PSAP are busy, or a primary PSAP closes down for a period (night service).

Automatic Location Identification (ALI): An E911 feature by which the address and name associated with the calling party's telephone number (identified by ANI) is forwarded to a primary or secondary PSAP for display. The address displayed on calls placed from additional telephones with the same telephone number at another address location will be that of the main service location.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

3. Explanation of Terms (cont'd)

ALI Record: A fully edited and MSAG validated customer name and address record associated with an ANI and stored in the SBC ALI database. The term includes records from SBC and other CTUs. The term does not include name and address records returned to the originating company due to errors.

Automatic Number Identification (ANI): A 911 service feature which provides the ability to obtain the calling customer's telephone number from the end office switching system and forward the calling customer's telephone number to a primary or secondary PSAP for display.

Automatic Number Location (ANI) Record: A record associated with ANI, processed by the DMS, and stored in the SBC Selective Routing database and/or the ALI database as applicable. The term includes records from SBC, other CTUs, PBX providers, and Alternate Database Providers.

Central Office Identification: A three-digit number provided in lieu of ANI, under special circumstances, which appears on the ANI display to enable PSAP personnel to identify the central office from which the 911 call originated.

Data Management System (DMS): A system of manual procedures and computer programs used to create, store and update the data required for the SR and ALI service features. Available only with E911.

Default Routing: A standard Selective Routing feature which provides the capability to automatically route an E911 service call to a predesignated PSAP or other location either when the Selective Routing service feature is not provided or when the Selective Routing service feature is provided but a particular E911 service call cannot be selectively routed for any reason.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

3. Explanation of Terms (cont'd)

Display and Transfer Unit: A selector console and associated common equipment for displaying ANI telephone numbers at a PSAP attendant position and used by an attendant to activate fixed, manual and/or selective call transfer services.

Display Unit: The display unit and associated common equipment for displaying ALI address or location information at PSAP attendant position.

End Office: A central office in the E911 service area which receives E911 service calls.

Enhanced 911 (E911) Service Control Office: The office providing tandem switching capabilities for E911 service calls from all end offices. It controls the switching of ANI information to a PSAP and also provides the Selective Routing service feature, Speed Calling features, call transfer services for each PSAP.

Exchange Access Arrangement (EAA): A telephone facility between a subscriber's premises and the telephone exchange network point. The number of exchange access arrangements served by an end office is equal to the total number of residence main telephones, business main telephones (excluding toll stations, WATS stations and dispatching terminals), PBX trunks, Centrex main stations, selected Direct Inward Dialing stations and other applicable main telephones.

Forced Disconnect: A standard service control office feature of E911 service which enables a PSAP attendant to release a connection even though the calling party has not hung up. This helps prevent blocking of the 911 service lines at a PSAP location.

Idle Tone Application: A feature that allows the PSAP attendant to distinguish between calls abandoned before they are answered and instances in which the calling party is unable to speak for any reason. If the call is abandoned, a distinct tone is heard. No tone is heard at the PSAP if the caller is on the line but unable to speak.

MSAG Record: A record will exist in the MSAG database for each unique combination of street name, street number range, community name, exchange and ESN for a specific geographic area.

Network Control Modem (NCM) installation: Installation that includes two NCMs (one at the PSAP, one at the selective router), mounting rack, wiring, installation and maintenance or replacement as needed.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

3. Explanation of Terms (cont'd)

Public Safety Answering Point (PSAP): An answering location for 911 service calls originating in a given area. A PSAP may be designated as primary or secondary which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call

Selective Routing (SR): A service feature which routes an E911 service call from an end office to a designated primary PSAP based on the ANI and ESN of the calling party.

Selective Routing Call Transfer Services: Service control office features available for each PSAP which provide the capability for an established E911 service call to be transferred to another PSAP or to some other desired destination by a PSAP attendant. The following characteristics identify the two types of call transfer services which may be used with E911 service.

Manual Transfer: Enables a primary or secondary PSAP attendant to transfer incoming E911 emergency calls.

Selective Transfer: Enables a primary or secondary PSAP attendant to transfer an incoming E911 emergency call to another agency (associated through the calling party's ANI telephone number).

Service Area: The geographical area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance.

Serving Central Office: The central office from which a PSAP, either primary or secondary, is served.

Speed Calling: A service control office feature which enables a PSAP attendant to place calls to a predesignated location by dialing a 2-digit number.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

4. 911 Service Features (cont'd)

4.1 E911 Combination Service

4.1.1 Subject to the availability of facilities, E911 Combination service is offered with four different combinations of service features.

(A) Automatic Number Identification (ANI)

Charges are based on the total number of exchange access arrangements served by the end offices for which ANI information is available for display at a PSAP.

(B) Automatic Number Identification and Selective Routing (ANI/SR)

Charges are based on the total number of ANI records served by the end offices to which both ANI and SR apply.

(C) Automatic Number Identification and Automatic Location Identification (ANI/ALI)

Charges are based on the total number of ANI records served by the end offices to which ANI and ALI apply.

(D) Automatic Number Identification, Automatic Location Identification and Selective Routing (ANI/ALI/SR)

Charges are based on the total number of ANI records served by the end offices to which ANI, ALI and SR apply.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

4. 911 Service Features (cont'd)

4.1 E911 Combination Service (cont'd)

4.1.2 Each combination of service features includes provision of E911 service lines to all primary PSAPs and to secondary PSAPs that are equipped to display ANI information. The number of lines to a PSAP will be determined by the Company based on anticipated call volumes. Secondary PSAPs, which do not meet these specifications, will receive calls on a transfer basis over the exchange network or additional E911 service exchange lines, which the customer may subscribe to.

4.1.3 The following standard features are included with each combination of service features.

- Forced Disconnect
- Default Routing
- Alternate Routing (night service)
- Speed Calling
- Central Office Call Transfer Services

4.2 E911 Service Elements

E911 Service Elements are the individual E911 Facilities, Service Features, and Other 911 Services elements that can be purchased separately to support an E911 system.

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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

5. 911 Service Rates and Charges

5.1 Messages

- 5.1.1** No charge will be applied by the Company to the calling party for calls placed to the 911 telephone number.
- 5.1.2** Charges for messages transferred over exchange facilities from a PSAP are billed according to rates applicable for calls placed within the service area of the serving central office.
- 5.1.3** Rates and charges as applicable are subject to and shall be interpreted consistent with the Stipulation and Memorandum of Understanding filed in P.U.C. Docket No. 26972.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

5. 911 Service Rates and Charges (cont'd)

5.2 E911 Combination Service

	Service Establishment Charge	Monthly Rate	Non- recurring Charge	USOC
5.2.1 Automatic Number Identification, per 1000 exchange access arrangements served. {1}	NA	\$25.45	\$ 151.00	E8X
5.2.3 Combined Automatic Number Identification and Selective Routing, per 1000 ANI records served. {1}				
5.2.4 Combined Automatic Number and Location Identification, per 1000 ANI records served. {1}	89.05{2}	91.15	1,470.50	E8T
5.2.5 Combined Automatic Number and Location Identification and Selective Routing, per 1000 ANI records served. {1}	89.05{2}	96.45	1,172.45	E8V
5.2.6 Additional E911 service exchange line termination at a PSAP (optional)	89.05{2}	108.10	1,748.75	E8Z
	NA	71.00	135.10	E8K

{1} Rounded to the nearest 1000 EAAs/ANIs served (e.g., 1499 or less rounds to 1000; 1500 to 2499 rounds to 2000), with a minimum billing of 1000 EAAs/ANIs per service feature, based on the maximum number of EAAs/ANIs in service during the most current twelve-month period at the time service is established and adjusted annually from the service establishment date. For each service combination where the count of EAAs/ANIs is adjusted upward, nonrecurring charges apply for each additional 1000 EAAs/ANIs.

{2} This Service Establishment Charge is applicable only with the initial combination of service features which includes ALI or SR. Customers with ALI or SR changing to another combination of service features which includes ALI or SR do not incur this charge.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

5. 911 Service Rates and Charges (cont'd)

5.3 E911 Service Elements

	Service Establishment Charge	Monthly Rate	Non-recurring Charge	USOC
5.3.1 <u>Facilities</u>				
A. PSAP Make Busy Circuit	NA	\$90.00	\$450.00	
B. Network Control Modem (NCM) (1)	NA	NA	3,756.00	
C. ALI Data (Analog) Circuit from PSAP to SBC Database {2}	NA	120.00	400.00	
D. ALI Data Circuit (Other technologies)	NA	ICB	ICB	
E. E911 service exchange line	NA	71.00	135.10	
F. SBC End Office to Selective Router Trunk	NA	39.00	165.00	

5.4 Service Features

5.4.1 Selective Routing {3} (Per 100 ANI records)	NA	1.40	NA	
				Per Hour Rate

5.5 Other 911 Services

5.5.1 Network Traffic Study	NA	NA	\$70.00 {4}	
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- (1) NCM needs to be purchased in conjunction with the PSAP Make Busy Circuit. If not an SBC PSAP, other charges may apply.
- {2} Rate elements apply to PSAPs located in SBC's certificated areas. Rates for non-SBC PSAPs are done on an ICB basis.
- {3} Rounded up to the next 100 ANI records (e.g., 99 or less records to 100; 101-199 records rounded up to 200 records).
- {4} Any incremental time is rounded up to the next whole hour.

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	Monthly Rate	Nonrecurring Charge
5.5.2 Database Service		
A. MSAG Management (per 1000 ALI records) {1}	ICB	ICB
B. Automatic Location Information Services Database Record Storage and Maintenance Processing of all records submitted to the 911 database for update (Per 1000 ALI records) {1}	ICB	ICB

	Service Establishment Charge	Monthly Rate	Non- recurring Charge	USOC
5.6 PSAP Equipment {2}				
5.6.1 Automatic Number Identification				
A. Master Controller providing common equipment, wiring and trunk equipment for up to four incoming lines and/or four Display and Transfer Units	NA	\$221.50	\$5,802.65	E9S
B. Auxiliary Controller providing common equipment and wiring for next eleven incoming lines and/or Display and Transfer Units, (maximum one per Master Control)	NA	60.40	1,450.65	E9E
C. Trunk equipment required with Auxiliary Controller for up to four incoming lines and/or Display and Transfer Units, (maximum three per Auxiliary Controller)	NA	16.95	445.10	E9Y

{1} Rounded up to the next 1000 records (e.g., 999 or less records to 1000; 1001-1999 records rounded up to the next 1000 records).

{2} Obsolete, applicable only to existing service arrangements prior to the effective date of this tariff.

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5. 911 Service Rates and Charges (cont'd)

5.6 PSAP Equipment {1} (cont'd)

	<u>Service Establishment Charge</u>	<u>Monthly Rate</u>	<u>Non- recurring Charge</u>	<u>USOC</u>
5.6.1 <u>Automatic Number Identification</u> (cont'd)				
D. Display and Transfer Unit		\$ 14.85	\$ 373.60	E9U
Commercial power conversion unit (optional)	NA	37.10	870.40	E9P
5.6.2 <u>Automatic Location Identification</u>				
A. Master Controller for up to three ALI Display Units				
- installed at same time as ANI equipment	\$678.30	386.85	7,074.45	E8L
- added to existing ANI system.	678.30	386.85	7,420.25	E8L
B. Auxiliary Controller for up to four additional ALI Display Units (maximum three per Master Controller).	NA	37.10	751.15	E8N
C. Display Unit	NA	68.90	945.90	E8P
D. Interior wiring for Display Unit.	NA	1.05	63.60	E8Q

{1} Obsolete, applicable only to existing service arrangements prior to the effective date of this tariff.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

5. 911 Service Rates and Charges (cont'd)

5.7 Subsequent Installation Charges {1}

Additional PSAP equipment may be added subsequent to the initial establishment of service upon payment of the following subsequent installation charges which are in addition to applicable nonrecurring charges. Only one subsequent installation charge will apply per customer request. The highest rate applies when two different pieces of equipment are involved.

	Installation Charge	USOC
5.7.1 ANI Auxiliary Controller	\$373.60	E9E
5.7.2 ANI Trunk Equipment	437.15	E9Y
5.7.3 ANI Display and Transfer Unit	274.25	E9U
5.7.4 ALI Auxiliary Controller	302.05	E8N
5.7.5 ALI Display Unit	290.15	E8P

5.8 Moves and Changes

- 5.8.1 Nonrecurring charges for a new combination of E911 Combination service features which includes a service feature already subscribed to by the customer will be based on the difference between the nonrecurring charges previously paid by the customer and the nonrecurring charges for the new combination of E911 Combination service features requested.
- 5.8.2 Charges for customer requests which necessitate a redesign of the service will be based on the rates and charges specified in this tariff for the combination of E911 Combination service requested, excluding nonrecurring charges previously paid for the same E911 Combination service.
- 5.8.3 Customer requests to move equipment located on the customer's premises will be based on actual costs incurred, not to exceed the nonrecurring charges specified in this Subsection 5.
- 5.8.4 For E911 Combination Service customers, installation of additional facilities necessary to maintain the level of service described in 2.16, preceding, will be provided by the Company at no additional charge to the customer.

{1} Obsolete, applicable only to existing service arrangements prior to the effective date of this tariff.

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PAY TELEPHONE EXCHANGE ACCESS SERVICE

Beginning June 1, 2021, new orders for these services will no longer be accepted. Current subscribers may keep their service at its existing location. The Company currently plans to discontinue this service on, or after June 1, 2025.

1. DEFINITIONS

The following words and terms, when used in this section, will have the following meaning unless the context clearly indicates otherwise.

PAY TELEPHONE EXCHANGE ACCESS SERVICE (PTEAS) - A two-way, or, optionally, a one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer premises, and the network interface.

OPERATOR SERVICE - Any service using live operator or automated operator functions for the handling of telephone service, such as local collect, toll calling via collect, and third number billing.{1} The transmission of "1-800 and 1-888" numbers, where the called party has arranged to be billed, is not operator service.

ORIGINATING LINE SCREENING (OLS) - A two digit code passed by the local switching system with the ANI at the beginning of a call that provides information about the originating line.

"0+" CALL - A call made by the caller dialing the digit "0" followed by the terminating telephone number. On some automated call equipment, a digit or digits may be dialed between the "0" and the terminating telephone number.

"0-" CALL - A call made by the caller dialing the digit "0" and no other digits within 5 seconds. A "0-" call may be made after a digit (or digits) to access the local network is (are) dialed.

{1} Effective March 19, 2016, Collect, Person-to-Person and Bill to Third Number calls are discontinued.

PAY TELEPHONE EXCHANGE ACCESS SERVICE

1. DEFINITIONS - (Cont'd)

PAY TELEPHONE SERVICE - A telecommunications service utilizing any coin, coinless, credit card reader, or cordless instrument that can be used by members of the general public, or business patrons, employees, and/or visitors of the premises owner or lessee where pay telephone service is installed, provided that the user pays for local or toll calls from such instrument on a per call basis. Pay per call telephone service provided to inmates of correctional facilities is pay telephone service. Coinless telephones provided in guest rooms by a hotel/motel are not pay telephones. A telephone that is primarily used by business patrons, employees, and/or visitors of the premises owner is not a pay telephone if:

- all local calls and "1-800" and "1-888" calls from such telephones are free to the end user

PROVIDER OF PAY TELEPHONE SERVICE - A subscriber to PTEAS, that registers with the Public Utility Commission of Texas (Commission) to provide pay telephone service to end users.

2. GENERAL

- 2.1 PTEAS is a 2-Way, or, optionally a 1-Way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer premises, and the network interface.{1} 900/976 call restriction are provided at no additional charge. {2}
- 2.2 All pay telephone service providers must register with the Commission, using Commission-prescribed forms, in order to do business in the state of Texas. SWBT will not provide PTEAS to a person required to be registered under Substantive Rule 23.54, subsection (b), unless that person provides a Commission-supplied proof of registration.
- 2.3 In the case of 1-Way PTEAS, intercept treatment will be provided.
- 2.4 "Rules and Regulations Applying to All Customer Contracts" as described in Part 2, Section 2 of the AT&T Texas Guidebook is applicable to the provision of PTEAS.
- 2.5 No person, business, government or entity of any type will be permitted to subscribe to PTEAS where such service is being used primarily for the purpose of placing directory assistance calls. If such PTEAS is installed, and is subsequently discovered by the Telephone Company, by whatever means, that such service is being used primarily for the purpose of placing directory assistance calls, such service will be disconnected after giving the customer a written 20-day notice of violation and disconnection. The Telephone Company further reserves the right to refuse to connect, or re-connect, such PTEAS at such premises in the future.

{1}For purposes of this tariff, the term "Customer" is defined as the party who subscribes to PTEAS.

{2} 900/976 call restriction restricts calls to these pay-per-call information services to only those calls which are alternately billed.

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2. GENERAL - (Cont'd)

2.6 The PTEAS customer shall sign an agreement to indemnify and hold Southwestern Bell Telephone Company harmless from any and all loss, damage and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of detailed toll billing records {2} to the PTEAS customer by Southwestern Bell Telephone Company, including but not limited to, any disclosure of said detailed toll billing records by the PTEAS customer.

The PTEAS telephone number will be omitted from the directory, where available, and the Company's Listing Information System records at no additional charge.

2.7 At the customer's request, a primary listing will be provided at no charge in the local telephone directory, where available, for the exchange where the service is provided, otherwise in the Company's Listing Information System. For further information on the rates and regulations for listings, please refer to 'Listings' found in Part 11, Section 2 of the AT&T Texas Guidebook.

2.8 Pay telephone service providers using automated call completion technology to complete operator service calls may request the information and services described in clauses (A) and (B) of this paragraph from SWBT. The service and/or information will be provided at the same prices, terms and conditions as provided to any other interexchange carrier if requested prior to December 31, 1991.

(A) Validation information (e.g. whether an access line is equipped with billed number screening, or whether an access line is a pay telephone) will be made available through SWBT's own data base, by making arrangements with another local exchange carrier to provide the information or by making arrangements with a third-party vendor.

(B) Billing and collection services will be offered. However, if validation information is available for calls that the pay telephone service provider (or a third-party billing and collection agent operating on behalf of the pay telephone service provider) will bill through SWBT, the pay telephone service provider is required to validate the call and is allowed to submit the call for billing only if the call was validated.

2.9 SWBT will not initiate a maintenance service call or take any other action in response to a trouble report on a PTEAS line until such time as requested by the pay telephone owner or its agent. The pay telephone owner must keep SWBT advised of the identity of the pay telephone owner or agent authorized to request a maintenance service call.

{2} Detailed toll billing records include only toll calls billed by Southwestern Bell Telephone Company.

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2. GENERAL - (Cont'd)

- 2.10 SWBT will provide directory assistance service under the provisions of Part 11, Section 2 of the AT&T Texas Guidebook. However, SWBT is not required to provide such service to PTEAS lines accessible to inmates of confinement facilities.
- 2.11 The customer shall be responsible for the installation, operation and maintenance of the PTEAS used in connection with this service.
- 2.12 The customer shall be responsible for the payment of Maintenance of Service Charges, as provided for in Section 8 of the General Exchange Tariff, for visits by a SWBT employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided pay telephones and the maintenance/repair call is authorized by the owner or agent.
- 2.13 The PTEAS provider is responsible for the payment of charges for all local and toll messages, except as provided in Substantive Rule 23.54 subsection (h) of this section;
- 2.14 The PTEAS provider must comply with all applicable federal, state and local laws and regulations.
- 2.15 PTEAS may be connected to, from or through a customer-provided telecommunications switching system, or Southwestern Bell Telephone Company-provided central office based PBX-type switching system, provided that the pay telephone service provider meets all requirements of Substantive Rule 23.54. The pay telephone service provider must ensure that access to E-911, 911, and/or 0- is not blocked and must comply with all legislative and rule requirements regarding the operation of E-911 and 911. This access configuration is not allowed if it prevents usage measurement, by SWBT, of the PTEAS access line.
- 2.16 Pay telephone must be registered in compliance with Part 68 of the FCC's Registration Program or e connected behind an FCC registered coupler.

3. LINE CONCENTRATOR TERMINALS

- 3.1 Customer provided line concentrator terminals are equipment interconnect devices which allow pay telephone service providers the option of connecting numerous pay telephones to a lesser number of PTEAS access lines. This type of terminal equipment may be connected at the customer's premises to Telephone Company provided PTEAS under the following conditions.
- (A) Such connections shall be made in accordance with the provisions of 'Connections of Terminal Equipment and Communications Systems' found in Part 2, Section 9 of the AT&T Texas Guidebook.
- (B) The equipment must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC registered coupler.

PAY TELEPHONE EXCHANGE ACCESS SERVICE

3. LINE CONCENTRATOR TERMINALS (Cont'd)

3.1 (Cont'd)

- (C) Any pay telephones interconnected to PTEAS access lines via a line concentrator terminal must be able to access 911 Emergency Service in areas with 911 capabilities, or "0" (operator) in areas without 911 capabilities, on a priority basis. This means any of the pay telephones must be able to override a call in progress, should all the access lines be in a busy condition, in order to have immediate access to emergency services.
- (D) In the event of commercial power failure, the line concentrator terminal shall be provided with an emergency power supply that will automatically be activated to provide at least 24 hours of emergency service. If the premises is equipped with standby power to which the concentrator is connected, this shall satisfy the requirement.
- (E) Line concentrator terminals cannot be connected to, from, or through any customer provided telecommunications switching system or Telephone Company provided central office based PBX-type switching system.
- (F) No fewer than six pay telephones may be connected to a line concentrator terminal.
- (G) The concentration ratio may not be greater than two pay telephones to one PTEAS access line (2:1), with a call completion ratio of 96% during the busy hour.
- (H) Non-compliance with any section of this tariff shall result in disconnection upon proper written notice.

4. CALL SCREENING AND SERVICES

4.1 Billed Number Screening (BNS) {1}

- 4.1.1 BNS is provided at the customer's option at no charge. It is a process by which the Carrier (LEC, IXC, OSP, etc.) validates customer acceptance of incoming Billed to Third Party or Collect calls by means of a data base query.

{1} Effective March 19, 2016, Collect, Person-to-Person and Bill to Third Number calls are discontinued.

PAY TELEPHONE EXCHANGE ACCESS SERVICE

4. CALL SCREENING AND SERVICES (Cont'd)

4.1 Billed Number Screening (BNS) {1} - (Cont'd)

4.1.2 Customers who elect not to subscribe to Billed Number Screening, as described in paragraph 4.1.1 preceding, will be fully responsible for all collect calls and third number billed calls which are billed to customer's exchange access line. Southwestern Bell Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying such charges. Customer will hold Southwestern Bell Telephone Company harmless from and against any liability or loss resulting from all such collect calls and third number billed calls.

4.2 Selective Class of Call Screening (SCOCS) {1}{2}

4.2.1 SCOCS is an optional service feature which may be provided where such facilities are available. It enables a customer, by means of a Telephone Company-provided line screening code to restrict outgoing operator handled calls from a designated access line to only those calls which are charged to the called number (Collect) or a third number. {1}

SCOCS is only effective where (1) Southwestern Bell Telephone Company carries the call or (2) the carrier (LEC, IXC, OSP or other entities which are affected by the terms and conditions of Substantive Rule 23.54 or 23.55) which carries the call recognizes the originating line screening which identifies the line as one that subscribes to SCOCS and only permits calls in conformity therewith.

However, if the customer subscribes to SCOCS, the customer will not be responsible for message charges incurred for calls placed in violation of the call screening restrictions. If a carrier for which the Telephone Company is the billing agent carries a call from a line subscribed to SCOCS, the Telephone Company will adjust such message when the customer brings the situation to the Telephone Company's attention. Such message charges will be charged back as uncollectible to the carrier.

{1} Effective March 19, 2016, Collect, Person-to-Person and Bill to Third Number calls are discontinued.

{2} Selective Class of Call Screening is not available in conjunction with SmartCoin access line.

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4. CALL SCREENING AND SERVICES (Cont'd)

4.2 Selective Class of Call Screening (SCOCS) {1}{2} - (Cont'd)

4.2.2 Originating line screening for a designated PTEAS access line can be arranged by providing one of the three following types of SCOCS.

- (A) Type I, Basic SCOCS - An outgoing call will not be permitted unless the end user makes arrangements to have the call billed to a called telephone number (Collect Call) or a third telephone number.
- (B) Type II Collect Only-Inmate calls - Under this arrangement only an outgoing call billed to a called telephone number (Collect Call) is permitted.

{1} Effective March 19, 2016, Collect, Person-to-Person and Bill to Third Number calls are discontinued.

{2} Selective Class of Call Screening is not available in conjunction with SmartCoin access line.

PAY TELEPHONE EXCHANGE ACCESS SERVICE

4. CALL SCREENING AND SERVICES- (Cont'd)

4.2 Selective Class of Call Screening (SCOCS){1}{2} - (Cont'd)

4.2.2 (Cont'd)

(C) Type III, Coinless Only SCOCS - An outgoing call will not be permitted unless the end user makes arrangements to have the call billed to a called telephone number (Collect Call) or a third telephone number.

4.2.3 No variation, alteration or refashion of the screening codes, billing restrictions, applicable access or other general provision of SCOCS will be permitted.

4.2.4 In those serving central offices where call screening is not available, the Telephone Company will not bill any call, including, but not limited to, third number billed, collect, "0" or "0+" calls to a number which has been clearly identified as a pay telephone to the Telephone Company-provided operator at the time of the call attempt. However, Southwestern Bell will not be responsible for refunds or adjustment of charges for calls placed through other than Telephone Company-provided operators except as provided in Substantive Rule 23.54, Section (h) relating to fraud protection.

4.2.5 All local calls and calls to Telephone Company numbers such as repair service, Directory Assistance Services and to public emergency numbers, such as 911, will be permitted from the PTEAS access line. However, these requirements may be waived when pay telephones are accessible to inmates in confinement facilities.

4.2.6 Customers who elect not to subscribe to Selective Class of Call Screening, as described in paragraph 4.2.1 preceding, will be fully responsible for all calls billed to customer's exchange access line. Southwestern Bell Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold Southwestern Bell Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.

{1} Effective March 19, 2016, Collect, Person-to-Person and Bill to Third Number calls are discontinued.

{2} Selective Class of Call Screening is not available in conjunction with SmartCoin access line.

PAY TELEPHONE EXCHANGE ACCESS SERVICE

4. CALL SCREENING AND SERVICES - (Cont'd)

4.3 Central Office Call Blocking

4.3.1 Local and "1+" call blocking provides central office blocking of all local calls (7 digit) and direct dialed toll calls from coinless telephones. However, a uniform access code 950-XXXX assigned to a carrier for its international communications is not blocked but is routed to that carrier. The calls blocked include, but are not limited to, "1+", "10XXX+1", "10XXX+011", "101XXXX+1" and "101XXXX+011" type calls. This service is offered in serving offices where facilities exist.

4.3.2 International Direct Dialed (IDD) call blocking is an optional service arrangement which provides central office blocking of direct dialed international calls ("011", "10XXX+011" and "101XXXX+011") from coin operated telephones to telephone numbers outside the North American Dialing Plan. This service is offered in serving offices where facilities exist.

Customers who elect not to subscribe to IDD call blocking shall be responsible for the payment of all charges associated with IDD calls and shall indemnify and hold Southwestern Bell Telephone Company harmless from any and all loss and expense occasioned by fraudulent international calls which may be placed from the PTEAS access line.

4.4 Answer Supervision - Line Side

Answer supervision-Line Side provides "off-hook" supervisory signals to customer premises equipment. These signals originate from the "called" party's serving (terminating) central office to a line interface at the "calling" party's serving (originating) central office. This feature provides the signal that allows billing to begin. This feature is not compatible with the Call Waiting, Speed Calling and Three-Way Calling features when provided Selective Class of Call Screening.¹

4.5 SmartCoinSM

SmartCoinSM service is offered, at the customer's option, where the necessary facilities are available. SmartCoinSM access lines may be provided as either two-way or one-way originating only access lines. With the exception of Dial Tone First and Answer Supervision Line Side, the services included on SmartCoinSM Access Lines apply only on local and intraLATA toll calls that are handled by the Telephone Company.

¹ Answer Supervision equivalent functionality is included at no additional charge with SmartCoinSM service.

PAY TELEPHONE EXCHANGE ACCESS SERVICE

4. CALL SCREENING AND SERVICES - (Cont'd)

4.5 SmartCoinSM - (Cont=d)

PTEAS customers subscribing to SmartCoinSM services will furnish Rate Information in a mutually agreed upon format or media by a date set by SWBT, in advance of the date when the Sent Paid Quotation Services are to be undertaken. Customer will inform SWBT, in writing, of any change to be made to such Rate Information according to a mutually agreed upon schedule. Customer is solely responsible for ensuring that Rate Information furnished to SWBT complies with state and federal rules. Customer will indemnify and hold SWBT harmless from any and all claims resulting from SWBT's quotation of this Rate Information to end users of the customer's pay telephone set.

A telephone number change may be required when an existing PTEAS access line is converted to a SmartCoinSM access line.

When subscribing to SmartCoinSM, the customer is responsible, on the site owner's behalf, for arranging for proper handling of coin calls by their chosen carrier or their carrier's agent.

The Telephone Company will not be liable for shortages of coins collected and deposited at the customer's equipment.

Calls placed from PTEAS access lines equipped with the SmartCoinSM feature will be rated as follows:

- A. Sent paid local calls which do not require the assistance of an operator will be rated by the customer's pay telephone set. The Telephone Company network will receive a signal from the pay telephone set indicating that the local rate has been satisfied.
- B. Operator handled sent paid local calls and sent paid calls to SWBT directory assistance will be rated to the end user at the price established by the customer.
- C. Telephone Company handled non-sent paid local calls and non-sent paid calls to SWBT directory assistance will be rated to the end user and billed the appropriate SWBT operator service charge or directory assistance charge as specified in paragraph 7 of this tariff. No charges will be billed to the PTEAS customer for these types of calls.
- D. Sent paid intraLATA long distance calls will be rated to the end user at the price established by the customer. The PTEAS customer will be billed the rates specified in Paragraph 7.4 of this tariff.
- E. Telephone Company handled non-sent paid intraLATA long distance calls will be rated to the end user and billed at the rates specified in Paragraph 7.4 of this tariff. No charges will be billed to the PTEAS customer for these types of calls.

PAY TELEPHONE EXCHANGE ACCESS SERVICE

4. CALL SCREENING AND SERVICES - (Cont'd)

4.5 SmartCoinSM (Cont=d)

Services included with SmartCoinSM access lines are:

- A. Dial Tone First (DTF) - DTF enables customers to dial certain calls without requiring coin deposits, e.g., 911 Emergency Services.
- B. Originating Line Screening - A two digit code passed by the local switching system with the Automatic Number Identification (ANI) at the beginning of a call that identifies the originating line as a pay telephone.¹
- C. Coin Supervision (Coin Collect and Coin Return) - is used to control the disposition of the coins held in the customer provided equipment. Coin collect is used when a call has been completed and coin return is used if no answer or busy condition is encountered.
- D. Coin Administration - SWBT operators will attempt to release stuck coins at the request of an end user. When coins cannot be released, the end user will be referred to the PTEAS customer as indicated on the telephone instrument instruction card.
- E. Answer Supervision-Line Side - Equivalent timing functionality as provided by Answer Supervision is provided through the customer's serving central office.
- F. Operator Services - SWBT=s operator system will handle all local and intraLATA calls dialed 0-, 0+ and 1+.
- G. Sent Paid Quotation - SWBT operator or the Automated Coin Telephone Service quotes a charge to the end user for the deposit of coins when the end user is originating 1+, 0+, or 0-call which is not alternatively billed.
- H. Automatic Rate Table - Updated Rates for local and intraLATA sent paid calls will be established by the SmartCoinSM feature. SmartCoinSM will automatically reflect rate changes and the network will determine if the rate has been satisfied.
- I. Automatic NPA-XXX Update - New area codes and central office prefixes will automatically be added to SmartCoinSM via Bellcore updates. This list will properly identify local versus long distance terminating line designation.

¹ This feature is available where appropriate Telephone Company facilities exist.

PAY TELEPHONE EXCHANGE ACCESS SERVICE

5. VIOLATION OF REGULATIONS

- 5.1 If a PTEAS subscriber is in violation of a tariff provision, SWBT will notify the PTEAS subscriber of the violation in writing. Such notice must refer to the specific tariff provisions being violated. The notice must state that the PTEAS subscriber is subject to disconnection by SWBT of the instrument(s) in violation of the tariff unless the violation is corrected and Southwestern Bell Telephone Company is notified, in writing, within 20 days of receipt of such notice that the violation has been corrected. SWBT may disconnect the instrument(s) that are in violation of the tariff on or after the 20th day after receipt of the notice by the PTEAS subscriber, if the PTEAS subscriber did not notify SWBT in writing within 20 days of receipt of the notice that the violation was corrected. However, if the PTEAS subscriber has filed a complaint with the commission regarding the disconnection and has provided Southwestern Bell Telephone Company with a copy of the complaint that indicates that the complaint has been filed with the commission's complaint office, within 20 days of receipt of the notice of violation, Southwestern Bell Telephone Company will not disconnect the instrument(s) pending resolution of the complaint by the Commission.
- 5.2 Pursuant to Substantive rule 23.54(k), should a pay telephone service provider be found to be in violation of Commission Rules, SWBT will disconnect the PTEAS upon order of the Commission.
- 5.3 Where a pay telephone is discovered to be connected to the network and is being billed under any tariff other than the PTEAS tariff, the Telephone Company will back-bill the difference between the PTEAS rate for 6 months, and the rate the customer actually paid, unless the customer can show that the pay telephone instrument was connected at a later date, in which case the back-billing shall run from the date of connection.
- 5.4 If a customer fails to pay the amount back-billed pursuant to the above-stated provision, the Telephone Company shall suspend service, pursuant to Substantive Rule 23.45(h) on the PTEAS access line and on any other business service provided by the Telephone Company to the PTEAS customer, until such time as the back-billed amount is paid in full.

PAY TELEPHONE EXCHANGE ACCESS SERVICE

6. RATES AND CHARGES

6.1 Exchange Access Line:

The definition of the term "Rate Group" is the same as that in the Local Exchange Tariff.

Description	Monthly Local Access Line Rate	Nonrecurring Charge{1}	USOC
PTEAS - 2-Way Service, each Without IDD Blocking			
<u>Rate Group</u>			
1	\$18.85	-	12J
2	18.85	-	12J
3	18.85	-	12J
4	18.85	-	12J
5	18.85	-	12J
6	18.85	-	12J
7	18.85	-	12J
8	18.85	-	12J
PTEAS - 1-Way Service, each Without IDD Blocking			
<u>Rate Group</u>			
1	18.85	-	11J
2	18.85	-	11J
3	18.85	-	11J
4	18.85	-	11J
5	18.85	-	11J
6	18.85	-	11J
7	18.85	-	11J
8	18.85	-	11J

{1} See Paragraph 6.4, Service Connection and Other Charges.

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6. RATES AND CHARGES (cont'd)

6.1 Exchange Access Line: (cont'd)

Description	Monthly Local Access Line Rate	Nonrecurring Charge{1}	USOC
PTEAS - Basic, With IDD Blocking, 2-Way Service, each			
<u>Rate Group</u>			
1	\$18.85	\$10.00	17W
2	18.85	10.00	17W
3	18.85	10.00	17W
4	18.85	10.00	17W
5	18.85	10.00	17W
6	18.85	10.00	17W
7	18.85	10.00	17W
8	18.85	10.00	17W
PTEAS - Basic, With IDD Blocking, 1-Way Service, each			
<u>Rate Group</u>			
1	18.85	10.00	170
2	18.85	10.00	170
3	18.85	10.00	170
4	18.85	10.00	170
5	18.85	10.00	170
6	18.85	10.00	170
7	18.85	10.00	170
8	18.85	10.00	170
PTEAS - Local and 1+ Blocking 2-Way Service, each			
<u>Rate Group</u>			
1	18.85	-	12K
2	18.85	-	12K
3	18.85	-	12K
4	18.85	-	12K
5	18.85	-	12K
6	18.85	-	12K
7	18.85	-	12K
8	18.85	-	12K

{1} See Paragraph 6.4, Service Connection and Other Charges.

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6. RATES AND CHARGES (cont'd)

6.1 Exchange Access Line: (cont'd)

Description	Monthly Local Access Line Rate	Nonrecurring Charge{2}	USOC
PTEAS - Local and 1+ Blocking 1-Way Service, each			
<u>Rate Group</u>			
1	\$18.85	-	11K
2	18.85	-	11K
3	18.85	-	11K
4	18.85	-	11K
5	18.85	-	11K
6	18.85	-	11K
7	18.85	-	11K
8	18.85	-	11K

6.2 SmartCoinSM {1}

Description	Monthly Local Access Line Rate	Nonrecurring Charge	USOC
2-Way Service, each	2.25	-	11Z
1-Way Service, each	2.25	-	1GZ

{1} This rate applies in addition to the rate specified in 6.1.

{2} See Paragraph 6.4, Service Connection and Other Charges.

PAY TELEPHONE EXCHANGE ACCESS SERVICE

6. RATES AND CHARGES - (Cont'd)

6.3 Selective Class of Call Screening:

Selective Class of Call Screening will be provided, at the customer's option, at the following one-time charges per PTEAS access line: {1}

	<u>Nonrecurring Charge</u>	<u>USOC</u>
Type I, Basic, per line		
2-Way Service	\$ 20.00	UGHO2
1-Way service	\$ 20.00	UGHO1
Type II, Collect Only-Inmate, per line		
1-way Service	\$ 20.00	PSEST
Type III, Coinless Only, per line		
2-Way	\$ 20.00	UGHO3
1-Way	\$ 20.00	UGHB3

6.4 Service Connection and Other Charges:

6.4.1 Rates and Charges contemplate only a standard business local exchange access line service installation.

6.4.2 Service Connection Charges, specified in Part 3, Section 1 of the AT&T Texas Guidebook for standard business exchange access lines, apply in addition to all other charges in this Tariff for PTEAS. These charges will also apply when, upon customer request, an existing PTEAS access line incurs subsequent activity to change to and/or from a SmartCoin access line.

6.4.3 Where Touch-Tone Service, Custom Calling Service and/or other services are desired, charges as specified in the appropriate Parts/Sections of the AT&T Texas Guidebook are applicable for PTEAS at the same rates and charges applicable to standard business exchange access lines.

6.4.4 Charges for long distance directory assistance calls, as provided by Other Common Carriers and not by the Company, will be at rates and charges specified by such Other Common Carriers.

6.4.5 Charges and rates for long distance message telecommunications service, as provided by the Company, will be as specified in Part 9, Section 1 of the AT&T Texas Guidebook. Charges for such long distance service, as provided by Other Common Carriers and not the Company, will be at rates and charges specified by such Other Common Carriers.

6.4.6 PTEAS with IDD blocking - a one-time charge of \$20.00 will be imposed on the customer under the following conditions:

(A) When either a 1-Way or 2-Way PTEAS access line with IDD blocking (USOCs 15Y and 19Y) is initially installed.

(B) When, upon customer request, an existing 1-Way or 2-Way PTEAS access line incurs subsequent activity to install or remove IDD blocking.

{1} Selective Class of Call Screening is not available in conjunction with SmartCoin access lines.

PAY TELEPHONE EXCHANGE ACCESS SERVICE

6. RATES AND CHARGES - (Cont'd)

6.5 International Direct Dial:

As described in paragraph 4.3.2 preceding, the customer may subscribe to the International Direct Dial (IDD) blocking feature for an additional charge.

	<u>Nonrecurring</u>	<u>USOC</u>
International Direct Dial Per Public Access Line	\$ 20.00	NR4BK

This feature will be available where appropriate Company facilities exist.

6.6 Answer Supervision - Line Side

Answer Supervision-Line Side will be provided, at the customer's option, at the following charges per Customer Owned Pay Telephone Service access line: {1}

<u>USOC</u>	<u>Monthly</u>	<u>Nonrecurring Charge</u>	
Answer Supervision, Per Line	\$ 5.50	\$ 7.00	USW1X

6.7 Billed Number Screening

Billed Number Screening (BNS) will be provided, at the customer's option, at the following charges per Customer Owned Pay Telephone Service access line:

<u>onrecurring</u>	<u>Monthly</u>	<u>Charge</u>	<u>FID</u>
Billed Number Screening, Per Line	\$ 0.00	\$ 0.00	TBE

{1} Answer Supervision equivalent functionality is included at no additional charge with SmartCoin service.

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7. Charges to End Users for Services from Pay Telephones

A pay telephone is defined as the equipment placed by a Payphone Service Provider to facilitate the provisioning of pay telephone services to end users. Such service is utilized by the use of coins or alternative billing mechanisms.

The following charges apply: 1) to end users for alternatively billed calls placed from pay telephones subscribed to SWBT's services or 2) when an end user chooses to utilize SWBT's alternatively billed services rather than those of the company to which the pay telephone is subscribed.

Sent paid calls (calls paid for with currency at the time the call is made) are provided under the terms, rates and conditions of the Payphone Service Provider furnishing the pay telephone.

7.1 Service Charges

In compliance with the Federal Communications Commission's order in Docket No. 90-571, released August 25, 1995, local Telecommunications Relay Service (TRS) calls made from payphones will be provided free of charge.

PAY TELEPHONE EXCHANGE ACCESS SERVICE

7. Charges to End Users for Services from Pay Telephones (Cont'd)

7.2 Operator Assistance Services

Regulations for Operator Assistance Services can be found in Part 9, Section 1 or Part 11, Section 1 of the AT&T Texas Guidebook.{4}

7.2.1 Rates

Station-to-Station Service	Local	LDMTS
Collect (Non-Inmate){4}	3.95	3.95
- Non-Automated	3.75	3.75
- Semi-Automated		
	3.45	2.95
Collect (Inmate) {4}		
Billed to a Third Number {4}	5.30	5.30
- Non-Automated	3.95	3.95
- Semi-Automated		
Person to Person Service {1}{4}	9.30	8.95
- Non-Automated	9.30	8.95
- Semi-Automated		
Other Services {2}{4}	3.95	
- Line Status Verification {3}	3.95	
- Busy Interrupt {3}		

7.3 Payphone Use Charge

The Payphone Use Charge applies to all completed 0+ and 0- intraLATA non-sent paid calls placed from payphones. Non-sent paid is defined as a call which is placed without advance deposit of currency at the payphone. The Payphone Use Charge will apply in addition to applicable Operator Assistance Charges specified in Paragraph 7.2, above.

- Payphone Use Charge \$.50

- {1} Person-to-Person service may be billed to a third number or billed as collect at no additional charge.{4}
- {2} Information also appears in Part 11, Section 2 of the AT&T Texas Guidebook.
- {3} This charge is not applicable where the Company-provided operator is requested to verify or interrupt intraLATA interexchange calls to or from authorized emergency agencies (i.e., police, fire and ambulance). Agencies that are not obvious emergency agencies may apply to the Company for an exemption so that charges as set forth, for line status verification and busy interrupt, are not applicable.{4}
- {4} Effective March 19, 2016, Collect, Person-to-Person and Bill to Third Number calls are discontinued.

PAY TELEPHONE EXCHANGE ACCESS SERVICE

7. Charges to End Users for Services from Pay Telephones (Cont'd)

7.4 Directory Assistance Service

Regulations for Directory Assistance Service can be found in Part 11, Section 2 of the AT&T Texas Guidebook.

7.4.1 Rates

The following rate applies when an end user has Directory Assistance charges billed to a telephone number other than the originating number.

Each call (maximum 2 requests per call) \$0.60

7.5 Long Distance Message Telecommunications Service

This service is furnished under the guidelines of Part 9, Section 1 (Regulations) and Part 9, Section 2 (Two-Point Service) of the AT&T Texas Guidebook.

7.5.1 Rates {1}{2}

Rate <u>Mileage</u>	Day Initial <u>1-Minute</u>	Day Each Additional <u>Minute</u>
1-17	\$ 0.10	\$ 0.09
18-22	0.15	0.14
23-28	0.22	0.20
29-34	0.26	0.25
35-41	0.33	0.31
42-51	0.33	0.31
52-66	0.33	0.31
67-81	0.36	0.35
82-105	0.36	0.35
Over	0.36	0.35

7.5.2 Operator Assistance service charges specified in Paragraph 7.2.1 of this tariff may be applied in addition to the Pay Telephone Rate Schedule listed in Paragraph 7.5.1, above.

{1} For sent paid calls originated the pay telephone, these rates apply to the PTEAS customer. Send paid calls are provided to the end user under the terms, rates, and conditions of the PTEAS customer.

{2} These rates do not apply to a local exchange company that elects incentive regulation under Chapter 58 of the Public Utility Regulatory Act.

DEER PARK EMERGENCY NETWORK SERVICE

1. Service Description

- 1.1 Deer Park Emergency Network Service (ENS) is an optional, specific use communications arrangement. ENS is a private switched network which permits calling among subscribers to this service. ENS is neither designed nor available for use as normal, primary service to the public switched telephone network. All ENS station lines are equipped with an individual measured rate line, local exchange access capability and standard features specified in paragraph 4.1.
- 1.2 ENS is provided to and available for only those officially designated disaster recovery organizations and individuals whose communications are considered critical in a state of emergency or disaster. Provision of this service is subject to the authorization described in paragraph 2.1.
- 1.3 ENS facilities are segregated from the public switched network to the extent technically feasible. ENS provides for emergency communication between authorized ENS customers and is not subject to delay, blockage or interruption as a result of overload conditions in the public switched network. Calls from the public switched network to an ENS station may be blocked at the discretion of the ENS customer so as to preserve the integrity of the ENS private network.
- 1.4 The basic rates specified in paragraph 6 are applicable for ENS stations subject to the following primary serving central offices:
- | | |
|----------------|----------------|
| Apollo | Med Center |
| Deer Park | Mission |
| East Ellington | Seabrook |
| Greenwood | Walnut |
| Hudson | West Ellington |
| LaPorte | |
- 1.5 Service requested outside of the primary serving central offices or for authorized customers in non-SWBT exchanges may be provided, if agreed to by SWBT, at basic ENS rates plus applicable FSO/FX charges. Such service will be subject to the terms and conditions of the Private Line Service Tariff in addition to the terms and conditions of this tariff.
- 1.6 ENS will be furnished in accordance with the regulations, payment provisions and secured credit and charges specified in paragraphs 2 and 3.
- 1.7 Federal End User Common Line charges will be billed as set forth in the FCC No. 73 Access Service Tariff.
- 1.8 ENS, when furnished at the same premises in combination with other Local Exchange Service, shall not be considered to be in conflict with the rules of Paralleling Service contained in 'Regulations Applying to All Customers' Contracts' in Part 2, Section 2 of the AT&T Texas Guidebook.
- 1.9 SWBT will provide ENS subject to the availability of suitable facilities. Where suitable facilities do not exist, special construction charges may apply as set forth in Part 2, Section 5 of the AT&T Texas Guidebook.

DEER PARK EMERGENCY NETWORK SERVICE

2. Rules and Regulations

- 2.1 Deer Park Emergency Network Service (ENS) is available only to those organizations and individuals with a bona fide need to respond to and manage emergency situations. An application for service must be submitted to the Local Emergency Planning Committee (LEPC) for the location where the service is to be provided. The application will be forwarded by the appropriate LEPC to the Deer Park Local Emergency Planning Committee (Deer Park) for final review and approval. Deer Park will then forward the request to SWBT for implementation. In unusual circumstances, and at Deer Park's discretion, an application for service may be submitted directly to Deer Park. In no case will SWBT accept service applications directly.
- 2.2 The tariff monthly rates, service connections, moves and changes, installation charges and service establishment charges specified in the tariffs of SWBT will apply for all services and equipment where appropriate. A Special Installation Charge will apply to all customers ordering ENS. The Special Installation Charge as set forth in paragraph 6 is applicable for and in addition to any existing nonrecurring charges for any other SWBT tariff service.
- 2.3 This is a limited scope service offering and will be available only in those serving central offices as listed in paragraph 1.4, except as otherwise provided under paragraph 1.5.
- 2.4 Sufficient securable floor space and the necessary power wiring, power outlets, commercial power and conduit for the operation of tariff services are furnished by the customer who assumes all responsibility for the safe condition of such floor space, wiring, outlets, power and conduit.
- 2.5 Listings are not provided with this service.
- 2.6 Special Service Arrangements consist of modifications of standard tariffed services and as provided in Part 2, Section 7 of the AT&T Texas Guidebook. Special Service Arrangements will be furnished, when practicable, by SWBT at charges equivalent to the cost of providing such arrangements if in connection with and not detrimental to any of the services furnished under SWBT tariffs or Guidebooks.
- 2.7 Temporary suspension of service is not provided for any part of ENS.
- 2.8 The rates for ENS do not include, and SWBT does not undertake, inspection or constant monitoring to discover errors, defects, and malfunctions of the service. The customer has the responsibility to report all errors, defects, and malfunctions in the service to SWBT.
- 2.9 The Deer Park LEPC may assign its coordination and approval duties to a successor entity. However, SWBT reserves the right, upon notice of good cause to the successor entity, to discontinue Emergency Network Service.
- 2.10 ENS shall not be shared or jointly used and resale is prohibited.

DEER PARK EMERGENCY NETWORK SERVICE

3. Payment Provisions and Secured Credit

- 3.1 Emergency Network Service (ENS) is available for a minimum billing period (MBP) of either 12, 36, or 60 months. After the initial MBP, the service can be renewed for the same MBP, a different MBP, or under the month-to-month option.
- 3.2 Charges for a fractional part of a month, after the initial MBP specified in paragraph 3.1, are computed on the basis of a thirty-day month.
- 3.3 Installation and nonrecurring charges can be deferred over the length of the initial MBP. The annuity factors used in developing these deferred charges will be based on SWBT's authorized intrastate rate of return on net investment as approved by the Public Utility Commission at the time of the order for service.
- 3.4 A termination charge based on the present worth of the amount of remaining monthly payments will be applicable if the customer disconnects more than 20% of the ENS station lines ordered during a MBP. In addition, the present worth of any installation and nonrecurring charges remaining that have been deferred must be paid in full on any station line disconnected. The discount factors used in developing these termination charges will be based on SWBT's authorized intrastate rate of return on net investment as approved by the Public Utility Commission at the time of the termination.
- 3.5 Additions may be made to existing services provided at least ninety days remain in the MBP. These additions will be coterminous with the original MBP. Additions made with less than ninety days remaining in the MBP may be made under a separate MBP or under the month-to-month option.
- 3.6 Applicants for service whose financial responsibility is not established to the satisfaction of SWBT, will be required to make a suitable security deposit in accordance with the provisions specified in 'Regulations Applying to All Customers' Contracts' found in Part 2, Section 2 of the AT&T Texas Guidebook.
- 3.7 The ENS customer assumes responsibility for all charges on toll messages originating at facilities ordered by him or her and for messages received on which the charges have been reversed with the consent of the person answering the facility, unless another party assumes responsibility for payment of a call under an arrangement agreeable to SWBT and the other party.

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DEER PARK EMERGENCY NETWORK SERVICE

4. Deer Park Emergency Network Service Features

4.1 Standard features associated with this service are:

- Automatic Identified Outward Dialing
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Call Forwarding - Variable
- Call Hold
- Call Pickup
- Call Transfer Individual - All Calls
- Call Transfer Individual - Incoming Only
- Call Transfer Internal Only
- Direct Inward Dialing
- Direct Outward Dialing
- Intercom Dialing (Station to Station)
- Multiline Hunt - Circle Hunting
- Semi-Restricted Station (Originate and Terminate)
- Six Port Conference Bridge (2 bridges)
- Speed Calling - Six Code
- Three-Way Calling
- Toll Restriction
- Twenty-Eight Port Conference Bridge

4.2 Optional features offered with this service include:

- Authorization Codes
- Remote Access

DEER PARK EMERGENCY NETWORK SERVICE

5. Liabilities

- 5.1 SWBT's entire liability to any person for interruption or failure of Emergency Network Service (ENS) shall be limited by the terms set forth in this section and other sections of this tariff. SWBT or its officers or employees, may not be held liable for any claim, damage, or loss arising from the provision of ENS unless it is proven that the act or omission proximately causing the claim, damage, or loss constitutes gross negligence, recklessness, or intentional misconduct on the part of SWBT.
- 5.2 ENS is provided solely for the benefit of the ENS customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any SWBT obligation toward, or any right of action on behalf of, any third person or other legal entity.
- 5.3 To the extent allowed by law, the ENS customer agrees to release, indemnify, defend and hold harmless SWBT from any and all loss, claims, demands, suits or other action, or any liability whatsoever, to any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the ENS customer or others.
- 5.4 ENS is furnished subject to all operating failures and interruptions including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. ENS is furnished subject to any additional forms of service failures and service degradations resulting from the complexity of the service arrangement.
- 5.5 Adjustments for service interruptions experienced by the ENS customer are governed by and limited to 'Regulations Applying to All Customers' Contracts' found in Part 2, Section 2 of the AT&T Texas Guidebook.

DEER PARK EMERGENCY NETWORK SERVICE

6. Rates and Charges

	<u>Monthly Rates</u>	<u>Nonrecurring Charges {1}</u>
6.1 Emergency Network Service (ENS), per each station line {2}{3}{4}		
-- Minimum Billing Period (MBP)		
-- 12 months	\$ 50.00	\$ 34.00
-- 36 months	42.50	34.00
-- 60 months	35.00	34.00
-- Month-to-Month Option {5}	50.00	NA
6.2 Special Installation Charge, per each station line {6}	NA	167.00
6.3 Optional Features		
-- Remote Access, per station		
-- 12 months {7}	0.90	NA
-- 36 months	0.72	NA
-- 60 months	0.53	NA
-- Authorization Codes, per system	NA	43.00 {8}
-- Authorization Codes, per station		
-- 12 months {7}	0.17	2.00 {8}
-- 36 months	0.14	2.00 {8}
-- 60 months	0.10	2.00 {8}

- {1} Charges for service connections, moves and changes are not applicable for this service.
- {2} Except as provided in paragraph 1.5, the availability of ENS is limited to the locations specified in paragraph 1.4.
- {3} Federal End User Common Line charges specified in the FCC No. 73 Access Service Tariff apply in addition to the rates and charges specified in this tariff for each station line.
- {4} These rates include an imputed 1MB rate for Rate Group 8. Usage charges will apply to those calls that exceed the "free" call allowance, in accordance with Part 4, Section 2 of the AT&T Texas Guidebook.
- {5} This rate will apply only after the initial MBP, and if the MBP is not renewed and another MBP is not requested.
- {6} The Special Installation Charge applies per each ENS station line. This charge applies to new ENS connections and outside moves of existing ENS stations.
- {7} This rate will apply as the month-to-month rate at the expiration of the initial MBP, unless the customer requests the same or a different MBP.
- {8} This charge applies only if the feature is installed subsequent to the initial installation of the system or station or for a subsequent change to an installed feature.

WIRELESS 9-1-1 SERVICE

1. General

1.1 Wireless 9-1-1 Service (W 9-1-1) is a service offering which routes wireless calls to specific Public Safety Answering Points (PSAPs), provides a Mobile Directory Number (MDN) for callback information and the appropriate caller location information to properly enable and support the Federal Communication Commission's (FCC) Phase I and Phase II requirements on wireless carriers established in Docket Number 94-102 and provides the W 9-1-1 service consistent with industry standards and any applicable regulatory requirements.

1.2 This service will support the following wireless E9-1-1 design solutions:

- A. Call path Associated Signaling (CAS){1}
- B. Non-Call path Associated Signaling (NCAS)
 - 1. Third-party NCAS
 - 2. SBC NCAS
- C. Hybrid

The W 9-1-1 Customer may be a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated, or a third party provider of 9-1-1 database services.

2. Regulations

In addition to the following rules and regulations, the Rules and Regulations in the *9-1-1 Emergency Number Service* Section 34 of the Company's General Exchange Tariff shall also apply.

2.1 Request for Phase II service activation: (1) can only be initiated by a 9-1-1 customer; (2) must be provided to the Company (SBC) in writing 120 days prior to the desired live service date, recognizing that the parties thereto will negotiate an actual agreed activation date; and (3) must identify service locations, the scope of work needed and other pertinent arrangements to enable SBC Texas to plan its workload.

2.2 Wireless 9-1-1 will be provided where facilities permit. If facilities are not available, SBC will negotiate a mutually agreeable live service date with the Customer.

2.3 The minimum number of digits that the PSAP CPE must be capable of receiving is dependent on the wireless solution. A PSAP must be able to accept 8, 10, or 20 digits when the wireless solution is NCAS, Hybrid, or CAS, respectively. If a PSAP CPE does not meet these requirements, SBC will continue to selectively route wireless 9-1-1 calls to the designated PSAPs. However, the PSAP may not receive call-back or location information for these calls.

2.4 The Customer acknowledges that W 9-1-1 service requires that the respective wireless carriers have the capability to forward the wireless subscribers call and associated call data to SBC for transport to the W 9-1-1 Customer.

{1} The CAS solution does not support Phase II and customers that utilize CAS for Phase I will be required to migrate to NCAS or Hybrid solutions for Phase II implementation.

WIRELESS 9-1-1 SERVICE

2. Regulations (cont'd)

2.5 In addition to all other terms and conditions, the following applies:
{1}{2}

2.5.1 When SBC is the database provider, the W 9-1-1 Customer is responsible for ensuring that the wireless carrier creates, maintains, and forwards to SBC current pANI data according to the format and procedure specified by SBC.

2.5.2 W 9-1-1 Service Wireless End User's information is confidential. The W 9-1-1 Customer agrees to use such information only for the purpose of responding to emergency calls.

2.5.3 The W 9-1-1 Customer has the responsibility for reporting all errors, defects and malfunctions that they are aware of to SBC in a timely manner provided SBC is the service provider.

2.5.4 The W 9-1-1 Customer will be responsible for any local or long distance toll associated with the call-back of wireless callers or the transferring of calls to non-PSAP locations.

2.5.5 The W 9-1-1 Customer and SBC acknowledge and accept the authority and the jurisdiction of the Public Utility Commission of Texas to address non-compliance or resolve disputes related to the rates, terms, and services herein, as may be appropriate.

2.6 SBC or its officers or employees, may not be held liable for any claim, damage, or loss arising from the provision of W 9-1-1 Service unless it is proven that the act or omission proximately causing the claim, damage, or loss constitutes gross negligence, recklessness, or intentional misconduct on the part of SBC.

2.7 W 9-1-1 Service is provided solely for the benefit of the W 9-1-1 customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any LEC obligation toward, or any right of action on behalf of, any third person or other legal entity.

2.8 To the extent allowed by law, the W 9-1-1 customer agrees to release, indemnify, defend and hold harmless SBC from any and all loss, claims, demands, suits or other action, or any liability whatsoever, to any other party or person, for any person injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the W 9-1-1 customer or others.

{1} Customer obligations described are for situations where the E 9-1-1 customer is also the W 9-1-1 customer.

{2} SBC will participate in all coordination efforts as appropriate.

WIRELESS 9-1-1 SERVICE

2. Regulations (cont'd)

- 2.9** To the extent allowed by law, the W 9-1-1 customer also agrees to release, indemnify and hold harmless SBC for an infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 9-1-1 service features and the equipment associated therewith, or by any services furnished by SBC in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing W 9-1-1 service hereunder, and which arise out of the negligence of SBC or the negligence or other wrongful act of the W 9-1-1 customer, its user, agencies or municipalities or the employee or agents of any one of them.
- 2.10** The SBC supported segment of the W 9-1-1 Service will be designed to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 9-1-1 systems are equipped with the features required to provide W 9-1-1 Service.
- 2.11** To the extent allowed by law, the W 9-1-1 Customer agrees to indemnify, defend and hold harmless SBC for any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from W 9-1-1 Customer providing SBC with inaccurate, out of date or improperly formatted MDN or pANI data. To the extent allowed by law, the wireless carrier agrees to indemnify, defend and hold harmless SBC for any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from wireless carrier providing SBC with inaccurate, out of date or improperly formatted MDN or pANI data.
- 2.12** To the extent allowed by law, the W 9-1-1 Customer agrees to indemnify, defend, and hold harmless SBC from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from any and all equipment failure or defects or errors in transmission on the part of the W 9-1-1 Customer. To the extent allowed by law, the wireless carrier agrees to indemnify, defend, and hold harmless SBC from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from any and all equipment failure or defects or errors in transmission on the part of the wireless carrier.
- 2.13** Adjustments for service interruptions experienced by the W 9-1-1 Customer are governed by and limited to the terms set forth in "Regulations Applying to All Customers' Contracts" found in Part 2, Section 2 of the AT&T Texas Guidebook.
- 2.14** The Wireless End User forfeits the privacy afforded by nonlisted and nonpublished service to the extent that the telephone number, the address and name associated with the originating station location are furnished to the PSAP and to the LEC. The Wireless End User (published and nonpublished) consents to the storage and retention of Wireless End User's location and telephone number in the database and also consents to access to this information by the PSAP for the sole purpose of responding to an emergency call.

WIRELESS 9-1-1 SERVICE

3. Explanation of Terms

9-1-1 Selective Router: A central office providing tandem switching capability for 9-1-1 calls. It controls switching of ANI information to the PSAP and also provides the Selective Routing function capability and certain maintenance functions for each PSAP.

Mobile Directory Number (MDN): A 10-digit telephone number that identifies the calling party and can be used as a call back number.

Pseudo-Automatic Number Identification (pANI): A number, consisting of the same number of digits as ANI, but is used in place of an ANI to convey a special meaning. The specific meaning assigned to the pANI is determined by agreements, as necessary, between the telephone system originating the call, intermediate telephone systems handling and routing the call, and the destination telephone system. The pANI identifies the location of the base station or cell site through which a mobile call originates.

Wireless Call: Initial call generated by a wireless end user via the digits "9-1-1" and delivered by the wireless carrier to the Company for routing to the designated PSAP. The Company does not have to be the 9-1-1 database provider for the PSAP in order to route the call to the designated PSAP.

Wireless Carrier: A private entity that provides telephone service to residential or business end users served by the provider's wireless switch.

Mobile Switching Center: A switch that provides wireless telephone service.

Wireless End User: An individual or organization authorized to use the telephone services provided by the wireless switch.

Call path Associated Signaling (CAS): A wireless 9-1-1 solution set that utilizes the voice transmission path to also deliver the Mobile Directory Number and the caller's location to the PSAP.

Non-Call path Associated Signaling (NCAS): A wireless 9-1-1 solution set that utilizes one transmission path to deliver the voice and a separate transmission to deliver the Mobile Directory Number and the caller's location to the PSAP.

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3. Explanation of Terms (cont'd)

Hybrid: A wireless 9-1-1 solution set that utilizes one transmission path to deliver the voice and Mobile Directory Number to the PSAP and a separate transmission path to deliver the callers location information to the PSAP.

Emergency Services Routing Digits (ESRD): A 10-digit number that is used to identify the cell site/section serving the caller. The selective router uses the ESRD to selectively route the call to the designated PSAP.

Emergency Service Routing Key (ESRK): A 10-digit number that is normally used to identify an ongoing wireless 9-1-1 call and to correlate the associated data for that call. The selective router uses the ESRK to selectively route the call to the designated PSAP.

9-1-1 Tandem to 9-1-1 Tandem Transfer: The ability to transfer a 9-1-1 call from PSAP served by one 9-1-1 Tandem (a.k.a. Selective Router) to a PSAP served by a different 9-1-1 Tandem.

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WIRELESS 9-1-1 SERVICE

4. W 9-1-1 Service Rates and Charges

4.1 Rates

<u>Description</u>	Single Payment Option
W 9-1-1 Service Selective Routing and Database with wireless switch features, ALI Server upgrades, Selective Routing (SR), SR and ALI database upgrades, record entry, storage and processing, Tandem to Tandem Transfer and Trunks.{5}	4,100,000.00 {1}{2}{3}{4}{5}

* All footnotes are located on Original Sheet 7 in this Section.

WIRELESS 9-1-1 SERVICE

4. W 9-1-1 Service Rates and Charges (cont')

4.1 Rates (cont'd)

- {1} The rate described in Paragraph 4.1 above is the result of an agreement between SBC Texas and the 9-1-1 Customers it serves, said agreement filed with and approved by the Texas Public Utility Commission in its Docket Nos. 26792 and 26759. That agreement and this tariff cover SBC Texas' nonrecurring charges and five years (from November 1, 2003 to October 31, 2008) of the recurring charges for the SBC Texas Wireless 9-1-1 Service.
- {2} Prior to termination of this tariff on October 31, 2008, SBC Texas and the W 9-1-1 Customers will negotiate the terms and rates for extension of the service herein described past the five-year term of this tariff. SBC Texas shall not discontinue the service after the expiration of this tariff unless specifically approved by a discontinuance order of the Commission. Any extension of the terms and rates past the five-year term shall be subject to approval by the Commission. Interim rates, if necessary given the absence of a successor agreement, will commence November 1, 2008 and will be \$820,000.00 annually, will ignore a growth factor, and will be payable on a monthly basis in a single payment of \$68,333.33, apportioned among the 9-1-1 Customers in the same manner set forth in the Stipulation and Agreement reached in Docket Nos. 26792 and 26759 and attached hereto as pages 8-11 of this tariff.
- {3} This agreement applies to all Texas Public Safety Answering Points (PSAPs) that receive 9-1-1 service from SBC Texas. The following pages show the portion of the \$4,100,000.00 single sum payment attributable to each such PSAP and due on or before October 30, 2003. Payment of the full \$4,100,000.00 by October 30, 2003 is a condition precedent of any PSAP receiving wireless service from SBC Texas pursuant to the terms of this tariff, and should such full payment not be made on or before October 30, 2003, this tariff shall become null and void and SBC Texas shall continue to provide the services herein under the interim rates set forth in Docket No. 20857 until new interim rates or final rates for wireless 9-1-1 service are established by the Texas Public Utility Commission. SBC Texas will not negotiate separate terms and conditions for Texas PSAPs that decline to participate in this single payment agreement. SBC Texas shall add a new W 9-1-1 Customer via an ICB approach that shall not exceed the terms and rates that the W 9-1-1 Customer would have paid if its population had participated in the lump sum payment approach initially.
- {4} If SBC Texas incurs significant incremental expenses to provide Wireless 9-1-1 service to the Customers during the term of this agreement, SBC Texas reserves the right to seek reimbursement from the Customers subject to regulatory approval of the Texas Public Utility Commission.
- {5} In applications utilizing a third party database provider, SBC Texas will not assess the completeness of the received ALI record, but will simply deliver it to the PSAP. It will be the responsibility of the third party database provider to ensure that the ALI record provides both the W 9-1-1 Phase I and II data as required by the FCC.

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WIRELESS 9-1-1 SERVICE

9-1-1 Entity	Population	Percent	SBC Pop	Percent	Settlement Cost
COGs					
AACOG	169,097	0.7930%	169,097	0.8885%	\$ 36,429.04
ATCOG	271,930	1.2752%	77,103	0.4051%	16,610.51
BVDC	115,851	0.5433%	99,217	0.5213%	21,374.60
CAPCO	1,405,701	6.5918%	1,117,684	5.8728%	240,785.79
CTCOG	381,511	1.7890%	370,024	1.9443%	79,715.31
CBCOG	249,119	1.1682%	249,119	1.3090%	53,668.40
CVCOG	147,931	0.6937%	0	0.0000%	-
DETCOG	359,383	1.6853%	359,383	1.8884%	77,422.88
ETCOG	305,873	1.4343%	76,611	0.4025%	16,504.52
GCRPC	164,993	0.7737%	164,993	0.8669%	35,544.90
HOTCOG	109,710	0.5145%	109,710	0.5765%	23,635.13
HGAC	714,850	3.3522%	714,850	3.7561%	154,002.13
LRGVDC	611,253	2.8664%	611,253	3.2118%	131,683.94
MRGDC	156,290	0.7329%	156,290	0.8212%	33,669.99
NRPC	77,913	0.3654%	77,913	0.4094%	16,785.02
NCTCOG	976,759	4.5803%	976,759	5.1323%	210,425.92
PBRPC	104,160	0.4884%	104,160	0.5473%	22,439.48
PRPC	183,640	0.8611%	183,640	0.9649%	39,562.08
RGCOG	24,791	0.1163%	24,791	0.1303%	5,340.79
SETRPC	385,208	1.8064%	385,208	2.0241%	82,986.44
SPAG	109,877	0.5152%	16,078	0.0845%	3,463.73
STDC	273,745	1.2837%	273,745	1.4384%	58,973.65
TCOG	122,399	0.5740%	37,125	0.1951%	7,997.94
WCTCOG	191,291	0.8970%	118,715	0.6238%	25,575.10
Total COGs					\$1,394,597.31

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9-1-1 Entity	Population	Percent	SBC Pop	Percent	Settlement Cost
Home-Rule Cities					
Addison PD	14,220	0.0667%	14,220	0.0747%	\$ 3,063.45
Aransas Pass PD	8,202	0.0385%	0	0.0000%	-
Cedar Hill	34,135	0.1601%	34,135	0.1794%	7,353.80
Coppell PD	36,768	0.1724%	0	0.0000%	-
Corpus Christi	278,193	1.3045%	278,193	1.4618%	59,931.90
Dallas Emg. Comm. Office	1,196,826	5.6123%	1,196,826	6.2887%	257,835.57
Denison FD	23,009	0.1079%	23,009	0.1209%	4,956.89
DeSoto	38,859	0.1822%	38,859	0.2042%	8,371.50
Duncanville	36,544	0.1714%	36,544	0.1920%	7,872.78
Ennis PD	16,862	0.0791%	16,862	0.0886%	3,632.63
Farmers Branch PD	27,521	0.1291%	27,521	0.1446%	5,928.93
Garland PD	217,917	1.0219%	0	0.0000%	-
Glenn Heights PD	7,511	0.0352%	7,511	0.0395%	1,618.12
Higland Park Department of Public Safety	8,897	0.0417%	8,897	0.0467%	1,916.71
Hutchins PD	2,798	0.0131%	2,798	0.0147%	602.78
Kilgore PD	11,462	0.0537%	0	0.0000%	-
Lancaster FD/PD	26,537	0.1244%	26,537	0.1394%	5,716.94
Longview PSAP	73,739	0.3458%	73,739	0.3875%	15,885.80
Mesquite PD	126,678	0.5940%	126,678	0.6656%	27,290.60
Portland PD	14,959	0.0701%	0	0.0000%	-
Plano	233,483	1.0949%	233,483	1.2268%	50,299.90
Richardson PD	94,432	0.4428%	94,432	0.4962%	20,343.75
Rowlett Police and Fire Comm. Ctr	46,734	0.2192%	0	0.0000%	-
Sherman PD	35,646	0.1672%	0	0.0000%	-
University Park PD	23,554	0.1105%	23,554	0.1238%	5,074.30
Wylie	16,793	0.0787%	0	0.0000%	-
Total Home Rule Cities					\$487,696.33

President - Texas
 AT&T Texas
 Dallas, Texas
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GENERAL EXCHANGE TARIFF
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WIRELESS 9-1-1 SERVICE

9-1-1 Entity	Population	Percent	SBC Pop	Percent	Settlement Cost
Districts					
9-1-1 Network of East Texas	178,119	0.8353%	178,119	0.9359%	\$38,372.67
Abilene--Taylor County 9-1-1	132,043	0.6192%	132,043	0.6938%	28,446.39
Austin County Emg. Comm. District	24,031	0.1127%	24,031	0.1263%	5,177.07
Bexar Metro 9-1-1 Network District	1,589,452	7.4535%	1,589,452	8.3517%	342,420.09
Brazos County Emerg. Comm. District	155,449	0.7290%	0	0.0000%	-
Calhoun County 9-1-1 Emg. Comm. District	20,600	0.0966%	20,600	0.1082%	4,437.92
Cameron County Emg. Comm. District	344,621	1.6160%	344,621	1.8108%	74,242.67
Dallas SO	14,500	0.0680%	14,500	0.0762%	3,123.78
Denco Area 9-1-1 District	485,971	2.2789%	0	0.0000%	-
El Paso County 9-1-1 District	688,263	3.2275%	688,263	3.6164%	148,274.42
Emg. Comm. District of Ector County	120,856	0.5667%	120,856	0.6350%	26,036.35
Galveston County Emg. Comm. District	177,147	0.8307%	177,147	0.9308%	38,163.27
Greater Harris County 9-1-1 Emg. Network	3,739,554	17.5360%	3,739,554	19.6493%	805,622.58
Henderson County 9-1-1 Comm. District	74,714	0.3504%	0	0.0000%	-
Howard County 9-1-1 Comm. District	33,892	0.1589%	33,892	0.1781%	7,301.45
Kerr County Emg. 9-1-1 Network	44,275	0.2076%	44,275	0.2326%	9,538.29
Lubbock Emg. Comm. District	270,016	1.2662%	270,016	1.4188%	58,170.30

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GENERAL EXCHANGE TARIFF
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WIRELESS 9-1-1 SERVICE

9-1-1 Entity	Population	Percent	SBC Pop	Percent	Settlement Cost
McLennan County Emg. Assistance District	215,532	1.0107%	215,532	1.1325%	\$46,432.66
Medina County 9-1-1 District	39,974	0.1875%	39,974	0.2100%	8,611.71
Midland Emg. Comm. District	116,187	0.5448%	116,187	0.6105%	25,030.49
Montgomery County Emg. Comm. District	312,366	1.4648%	312,366	1.6413%	67,293.88
Potter--- Randall Cty. Emg. Comm. District	220,468	1.0338%	220,468	1.1584%	47,496.04
Tarrant County 9-1-1 District	1,803,729	8.4583%	1,803,729	9.4776%	388,582.38
Texas Eastern 9-1-1 Network (a) Wichita--- Wilbarger 9-1-1 Comm. District	111,374	0.5223%	62,235	0.3270%	13,407.46
	146,331	0.6862%	146,331	0.7689%	31,524.50
Total Districts					\$2,217,706.35
TOTALS	21,325,018	100%	19,031,457	100%	\$4,100,000.00

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AT&T Texas
Dallas, Texas
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GENERAL EXCHANGE TARIFF
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APPLICATION OF TARIFF

Southwestern Bell Telephone Company, LLC, hereinafter referred to as "the Company", is a Delaware LLC with its headquarters in Dallas, Texas that provides telecommunications common carrier services in Texas as well as Arkansas, Kansas, Missouri, and Oklahoma. Southwestern Bell Telephone Company, LLC does business in the state of Texas under the name "AT&T Texas," effective May 10, 2024. AT&T Texas adopts all tariff references in effect on that date under its prior name "Southwestern Bell Telephone Company" until such time as those tariff references are revised.

The El Paso County portion of each section of this tariff applies only to services and facilities furnished or made available by AT&T Texas within El Paso County, Texas.

The Company may discontinue certain Company services in geographic areas for which the Company has no customers subscribing to those services.

In addition and subject to the appropriate regulatory approvals, the Company may grandfather all services governed by this Tariff in certain geographic areas. Once grandfathered, such services will no longer be available for purchase and existing customers will no longer be able to move, add or change their existing service. ¹

For service availability by Wire Center:

https://cpr.web.att.com/pdf/dsa/zero_demand_tracker.pdf

For service availability by address:

<https://cpr.att.com:8443/search/csiServiceAvailability>

The rates and services provided in this tariff are regulated and approved by the Public Utility Commission of Texas (Commission) in compliance with the Public Utility Regulatory Act and the rules adopted by the Commission.

This tariff hereby cancels in its entirety the Mountain States Telephone and Telegraph Company Tariff covering services offered in El Paso County, Texas, as adopted by AT&T Texas on January 1, 1982.

Whenever reference is made in this tariff to other intrastate Texas tariffs of AT&T Texas, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

Subsequent compliance tariff filings will be made as necessary to implement the provisions of the Stipulation as authorized by the Commission's Order in Docket No. 8585.

- (1) Effective on or after December 31, 2023 (as permitted by the FCC), neither new nor existing customers will be permitted to purchase services in certain geographic areas.

President - Texas
AT&T Texas
Dallas, Texas
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GENERAL EXCHANGE TARIFF
Section: Appl. of Tariff
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APPLICATION OF TARIFF (Cont'd)

EXPLANATION OF SYMBOLS

The following symbols will be used in the right-hand margins of each tariff page to indicate changes made on the sheets:

- (C) Indicates a Change in Regulation
- (D) Indicates Discontinued Rate or Regulation
- (E) Indicates Correction of an Error Made During a Revision
- (I) Indicates Rate Increase
- (M) Indicates a Move of Text but no Change in Text, Rate or Regulation
- (N) Indicates a New Rate or Regulation
- (R) Indicates a Rate Reduction
- (T) Indicates a Change in Text but no Change in Rate or Regulation

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1	Miscellaneous Service Offerings
	1.1 Universal Emergency Number Service
	1.2 Emergency Warning Call Database
2	Universal Emergency Number Service (911)
3	Pay Telephone Exchange Access Service
4	Deer Park Emergency Network Service
5	Wireless 9-1-1 Service

Services formerly contained herein may now be found in the AT&T Texas Guidebook, Advanced Services Guidebook or Out of Territory Guidebook available at: www.att.com/servicepublications - See Part 1, Section 3 of the guidebooks for an alphabetical list of services.

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