

President - Texas
AT&T Texas
Dallas, Texas
Issued: April 18, 2017
Effective: April 19, 2017

ACCESS SERVICE TARIFF
Section: 5
Sheet: 8.1
Revision: 7
Replacing: 6

ORDERING FOR ACCESS SERVICE

5.2 Access Order (Cont'd)

5.2.2 Ordering Requirements (Cont'd)

- (K) Signaling System 7 (SS7) Signaling is provided in conjunction with CCS/SS7 Interconnection Service as set forth in Section 22 and is only available with FGD Switched Access Service. The customer must specify at the time of ordering the:

- switching point codes
- trunk identification codes

The customer must also identify the CCS/SS7 Interconnection Service Link associated with the FGD trunk group.

(L) **Operator Call Processing**

The customer must specify the specific LATAs where the customer desires Operator Call Processing and whether Inward Assistance is (D) to be provided. The customer must also specify if FGD Switched (D) Access Service will be used to interconnect between the Operator Service System (OSS) tandem(s) and the customer's premises and whether or not operator functionality, coin station control or both are to be provided by the customer.

OSS tandem interconnection requirements are specified in 17.3.1 (Manner of Provisioning). Information regarding OSS tandem locations is contained in the Southwestern Bell Interexchange Customer Information Handbook. Customers wishing to receive this information may obtain ordering information from the User's Guide section of this tariff.

(M) **Multiple 64 Clear Channel Capability (64 CCC)**

When FGD switched Access Service is ordered for the provision of Multiple 64 CCC, the customer must have direct routed digital transport facilities between the customer designated premises and the multiple 64 CCC end office for originating and terminating traffic. To ensure availability of transporting Multiple 64 CCC rates at speeds up to 1536 Kbps, the customer must, at a minimum, order 24 FGD trunks or contiguous increments of 24 FGD trunk groups, equipped with the following:

- SS7 Signaling
- 64 CCC
- Multiple 64 CCC

In addition, the customer must specify one of three trunk allocation schemes: fixed, floating or flexible. In the fixed allocation scheme, the FGD trunks selected for a Multiple 64 CCC call are contiguous and the first FGD trunk is constrained to certain fixed starting points. In the floating allocation scheme, the FGD trunks selected for a Multiple 64 CCC call are contiguous, but the position of the first trunk can float. For the flexible allocation scheme, the FGD trunks selected for a Multiple 64 CCC call may occupy non-contiguous positions within a group of 24 FGD trunks.

Customer may segregate their originating and terminating Multiple 64 CCC traffic by specifying dedicated Multiple 64 CCC trunk group(s) on the order. A Multiple 64 CCC trunk group(s) represents access capacity for carrying only Multiple 64 CCC traffic.

OPERATOR SERVICES

	<u>Sheet</u>	
17. Operator Services	2	
17.1 General	2	
17.2 Service Description	3	
17.2.1 Reserved for Future Use	3	(T)
17.2.2 Inward Assistance	4	
17.3 Service Provisioning	5	
17.3.1 Manner of Provisioning	5	
17.3.2 Reserved for Future Use	6	(T)
17.3.3 Design Blocking	7	
17.3.4 Interface Groups and Transmission Parameters	8	
17.3.5 Signaling	9	
17.3.6 Testing	10	
17.3.7 Design Layout Report	11	
17.4 Liability of SWBT	12	
17.5 Rate Regulations	13	
17.5.1 Reserved for Future Use	14	(T)
17.5.2 Inward Assistance	15	
17.6 Rates and Charges	16	
(A) Reserved for Future Use	16	(T)
(B) Inward Assistance	16	

President - Texas
AT&T Texas
Dallas, Texas
Issued: April 18, 2017
Effective: April 19, 2017

ACCESS SERVICE TARIFF
Section: 17
Sheet: 2
Revision: 3
Replacing: 2

OPERATOR SERVICES

17.1 General

Operator Service is provided to customers from SWBT Operator Service System (OSS) Tandem locations. Operator Call Processing, an Operator Service, provides the ability to perform call processing activities for customers through the use of the SWBT operators. Operator Call Process Service is deployed at all SWBT end offices in a Local Access and Transport area (LATA). The OSS Tandem locations are provided in Volume 4 of the Southwestern Bell Interexchange Customer Information Handbook.

Operator Call Processing Service is provided as individual Inward (D) Assistance functions (Operator Assistance). This service provides for (D) the use of the SWBT OSS equipment and operators associated directly with providing the specific Operator Call Processing activity.

Operator Call Processing is provided in conjunction with the rules, regulations and services of the specified Access Services found in Section 2 (General Regulations), Section 3 (Carrier Common Line Access Service), Section 5 (Ordering for Access Service) and Section 6 (Switched Access Service).

President - Texas
AT&T Texas
Dallas, Texas
Issued: April 18, 2017
Effective: April 19, 2017

ACCESS SERVICE TARIFF
Section: 17
Sheet: 3
Revision: 6
Replacing: 5

OPERATOR SERVICES

17.2 Service Descriptions

17.2.1 Reserved for Future Use

(T)

(D)

(D)

OPERATOR SERVICES

17.3 Service Provisioning

17.3.1 Manner of Provisioning

- (A) Operator Call Processing trunking between the customer's premises and the OSS Tandem is provisioned as Switched Access Feature Group D (FGD) service and may be arranged, per the customer's request, as either 1-way or 2-way service. These trunk groups are established as final trunks and will be assigned data registers to obtain usage, peg count, and overflow attempt information. If a trunk(s) does not currently exist between the customer's premises and the OSS Tandem(s), the customer must establish FGD service to SWBT's OSS Tandem(s). SWBT will provide trunk side switching along with trunk answer and disconnect supervisory signaling to the customer.
- (B) (Reserved for Future Use)
- (C) When the OSS Tandem also functions as the Message Toll Service (MTS) Access Tandem, the customer may combine Operator Call Processing traffic with its MTS Switched Access traffic between the OSS Tandem and the customer's premises provided the trunk group has the same signaling and routing requirements as specified for Inward Assistance. However, Operator Call Processing traffic may not be combined with MTS Switched Access traffic if the customer provides operator functionality or coin station control.
- (D)

President - Texas
AT&T Texas
Dallas, Texas
Issued: April 18, 2017
Effective: April 19, 2017

ACCESS SERVICE TARIFF
Section: 17
Sheet: 6
Revision: 4
Replacing: 3

OPERATOR SERVICES

17.3 Service Provisioning (Cont'd)

17.3.2 Reserved for Future Use

(T)

(D)

(D)

President - Texas
AT&T Texas
Dallas, Texas
Issued: April 18, 2017
Effective: April 19, 2017

ACCESS SERVICE TARIFF
Section: 17
Sheet: 9
Revision: 3
Replacing: 2

OPERATOR SERVICES

17.3 Service Provisioning (Cont'd)

17.3.5 Signaling

(A) The customer shall provide the necessary on-hook, off-hook, answer supervision, and disconnect supervision at the customer's premises.

(D)

(D)

(B) For Inward Assistance, the Telephone Company will provide Equal Access signaling for FGD service. (T)

(C) Signaling specifications for Operator Call Processing Service are set forth in Technical Reference FR-NWT-000271. (T)

President - Texas
AT&T Texas
Dallas, Texas
Issued: April 18, 2017
Effective: April 19, 2017

ACCESS SERVICE TARIFF
Section: 17
Sheet: 14
Revision: 2
Replacing: 1

OPERATOR SERVICES

17.5 Rate Regulations (Cont'd)

17.5.1 Reserved for Future Use

(T)

(D)

(D)

President - Texas
AT&T Texas
Dallas, Texas
Issued: April 18, 2017
Effective: April 19, 2017

ACCESS SERVICE TARIFF
Section: 17
Sheet: 16
Revision: 3
Replacing: 2

OPERATOR SERVICES

17.6 Rates and Charges

The following rates are shown with the applicable USOC, where appropriate.

		(D)
		(D)
(A) <u>Reserved for Future Use</u>		(T)
(B) <u>Inward Assistance</u>	<u>Per Attempt</u>	
(1) Operator Assistance (ZZUOH)	0.22	

(D)
(D)

TABLE OF CONTENTS

	<u>Sheet</u>
17. <u>OPERATOR SERVICES</u>	2
17.1 General.....	2
17.2 Service Description.....	3
17.2.1 Reserved for Future Use.....	3 (T)
17.2.2 Inward Assistance.....	4
17.3 Service Provisioning.....	5
17.3.1 Manner of Provisioning.....	5
17.3.2 Reserved for Future Use.....	6 (T)
17.3.3 Design Blocking.....	7
17.3.4 Interface Groups and Transmission Parameters.....	8
17.3.5 Signaling.....	9
17.3.6 Testing.....	10
17.3.7 Design Layout Report.....	11
17.4 Liability of SWBT.....	12
17.5 Rate Regulations.....	13
17.5.1 Reserved for Future Use.....	14 (T)
17.5.2 Inward Assistance.....	15
17.6 Rates and Charges.....	16