

AT&T Texas 816 Congress Avenue Suite 1100 Austin, TX 78701-2471

Tariff Control No:

August 29, 2014

Filing Clerk Public Utility Commission of Texas 1701 N. Congress Austin, TX 78711-3326

Dear Filing Clerk:

Re: <u>Tariff filing of Southwestern Bell Telephone Company d/b/a AT&T Texas pursuant to PURA §</u> 52.007(d-2)(1)

Attached for filing are the original and five copies of the following tariff sheets for Southwestern Bell Telephone Company d/b/a AT&T Texas. With this filing AT&T Texas is changing the residence late payment charge from \$5.50 plus 1% of the unpaid balance to a flat charge of \$6.50. The percentage is being eliminated. Customers were notified of this change.

| Tariff | Section | Sheet/Revision |
|-------------------------|---------|-----------------------|
| General Exchange Tariff | 23 | Sheet 10.2/Revision 7 |

This tariff sheet has an effective date of September 1, 2014.

Acknowledgement and date of receipt of this filing are requested. Attached for this purpose is a duplicate letter with the attachment. Please call me at (512) 457-2270 if there are any questions regarding this matter.

Sincerely,

Emily Steele Area Manager – Regulatory Relations (512) 457-2270 Office (512) 870-1397 Fax

Attachments

cc: Public Counsel, Office of Public Utility Counsel

President - Texas AT&T Texas Dallas, Texas Issued: August 29, 2014 Effective: September 1, 2014

REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

6. Payments for Service - cont'd

Charges left unpaid two calendar days after the bill due date will be subject to a late payment charge. The 7.5% charge on business bills shall not be applied to any balance to which the charge was applied in a previous billing. A charge of \$6.50 will be applicable on all residence bills left unpaid two calendar days after the bill due date. The charge shall only apply on undisputed amounts or if the dispute is resolved in favor of the Company.

(C)

For purposes of applying the charge, the due date should be extended to the first following business day if it would otherwise fall on a weekend or holiday.

In the case of federal agencies, the Company will assume that a federal agency has actually received the bill no later than 10 days after the bill date stated on the bill. That date will trigger a 30-day time period that the federal agency has to pay the bill before late payment charges are assessed. This charge should not be applied to amounts owed by State Agencies.

Any customer that meets the eligibility requirements for the Lifeline Discount Telephone Service Program, as outlined in Section 1 of the Local Exchange Tariff, 3.1.1(C)(2), respectively, may elect service options and payment arrangements, as described in 3.1.1 (C)(7) of the aforementioned tariff without electing to subscribe to Lifeline Service.

6.1.1 <u>Notice to all Non-Residential Customers Required by the Public</u> Utility Commission of Texas

Texas' Prompt Payment Act (PPA) applies to AT&T's service to governmental entities of the State of Texas and establishes requirements related to purchases by a governmental entity, including the time for payment, the accrual and payment of interest on overdue payments, and disputed payments. Governmental entities should contact the Company to advise it of their PPA eligibility.