



Tariff Control No: \_\_\_\_\_

March 27, 2014

Filing Clerk  
Public Utility Commission of Texas  
1701 N. Congress  
Austin, TX 78711-3326

Dear Filing Clerk:

Re: Tariff filing of Southwestern Bell Telephone Company d/b/a AT&T Texas pursuant to PURA § 52.007(d-2)

Attached for filing are the original and five copies of the following tariff sheets for Southwestern Bell Telephone Company d/b/a AT&T Texas. With this filing AT&T Texas is clarifying rules applicable in deregulated exchanges.

<u>Tariff</u>	<u>Section</u>	<u>Sheet/Revision</u>
General Exchange Tariff	23	Sheet 1/Revision 3
Local Exchange Tariff	Appl. of Tariff	Sheet 1/Revision 5

These tariff sheets have an effective date of March 27, 2014.

Acknowledgement and date of receipt of this filing are requested. Attached for this purpose is a duplicate letter with the attachment. Please call me at (512) 457-2270 if there are any questions regarding this matter.

Sincerely,

Emily Steele  
Area Manager – Regulatory Relations  
(512) 457-2270 Office  
(512) 870-1397 Fax

Attachments

cc: Public Counsel, Office of Public Utility Counsel

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**REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS**

**1. Regulations Applying to all Customers' Contracts**

The regulations specified herein are in addition to the regulations contained in other sections of this General Exchange Tariff or in the Local Exchange Tariff. Failure on the part of the customers to observe these regulations of SWBT automatically gives SWBT the right to cancel the contract and discontinue the furnishing of service.

SWBT's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

The regulations covering the connection of equipment, accessories or facilities provided and maintained by the customer are contained in other sections of this tariff.

SWBT shall not knowingly permit an automatic dialing-announcing device used for solicitation purposes to the public which cannot be terminated at will from the called station to be operated over its telephone network.

AT&T reserves the right to refuse to provide service at an address where a property owner or prospective customer seeks to impose unreasonable restrictions or requirements on the provision of service. Service will be provided at such address only after such restrictions or requirements have been removed.

(N)  
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(N)

**1.1 Regulations Applying to Customer Complaints**

In accordance with 26.30 of the Commission's Substantive Rules, SWBT shall, upon receiving a complaint by a customer at a SWBT business office, either by letter or by telephone, promptly conduct an investigation of such complaint and advise the complainant of the results thereof. The complainant must be informed that he or she may receive any complaint results in writing. In the event the complainant is dissatisfied with SWBT's report, the complainant may request for supervisory review and SWBT shall advise the complainant of the Public Utility Commission of Texas complaint process. SWBT shall provide the customer with the address and telephone number of the Consumer Affairs Division of the Commission and if applicable, the Commission's TTY number for the deaf and hearing impaired.

When a complaint is pending before the Commission, basic local service may not be suspended or disconnected for nonpayment of disputed charges, but the customer is obligated to pay any undisputed portion of the bill.

President - Texas  
AT&T Texas  
Dallas, Texas  
Issued: March 27, 2014  
Effective: March 27, 2014

LOCAL EXCHANGE TARIFF  
Section: Appl. of Tariff  
Sheet: 1  
Revision: 5  
Replacing: 4

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### APPLICATION OF TARIFF

Southwestern Bell Telephone Company, hereinafter referred to as "the Company", is a Missouri corporation with its headquarters in Dallas, Texas that provides telecommunications common carrier services in Texas as well as Arkansas, Kansas, Missouri, and Oklahoma. Southwestern Bell Telephone Company does business in the state of Texas under the name "AT&T Texas," effective January 4, 2006. AT&T Texas adopts all tariff references in effect on that date under its prior name "SBC Texas" until such time as those tariff references are revised.

This tariff contains the regulations and rates which apply to Local Exchange services furnished by AT&T Texas.

The rates and services provided in this tariff are regulated and approved by the Public Utility Commission of Texas (Commission) in compliance with the Public Utility Regulatory Act and the rules adopted by the Commission.

Such regulations and rates are in addition to the other regulations and rates in other tariffs of SWBT and are hereby made part of this tariff.

AT&T reserves the right to refuse to provide service at an address where a property owner or prospective customer seeks to impose unreasonable restrictions or requirements on the provision of service. Service will be provided at such address only after such restrictions or requirements have been removed.

(N)  
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(N)

### EXPLANATION OF SYMBOLS

The following symbols will be used in the right-hand margins of each tariff page to indicate changes made on the sheets:

- (C) Indicates a Change in Regulation
- (D) Indicates Discontinued Rate or Regulation
- (E) Indicates Correction of an Error Made During a Revision
- (I) Indicates Rate Increase
- (M) Indicates a Move of Text but no Change in Text, Rate or Regulation
- (N) Indicates a New Rate or Regulation
- (R) Indicates a Rate Reduction
- (T) Indicates a Change in Text but no Change in Rate or Regulation