Texas Regulatory



AT&T Texas 816 Congress Avenue Suite 1100 Austin, TX 78701-2471

Tariff Control No: _____

March 18, 2014

Filing Clerk Public Utility Commission of Texas 1701 N. Congress Austin, TX 78711-3326

Dear Filing Clerk:

Re: <u>Tariff filing of Southwestern Bell Telephone Company d/b/a AT&T Texas pursuant to PURA §</u> <u>65.152(a)(1)</u>

Attached for filing are the original and five copies of the following tariff sheets for Southwestern Bell Telephone Company d/b/a AT&T Texas. With this filing AT&T Texas is eliminating Long Distance Availability Limits. Long Distance Availability Limits is a collection tool AT&T has used to place limits on inter/intraLATA toll calling by residential customers. The Company feels this tool is no longer needed due to the shifts in calling patterns and customers using unlimited toll plans with their landline and/or wireless service.

Eliminating Long Distance Availability Limits lifts restrictions on the customer's account and since this change is beneficial and less restrictive, no customer notice is planned.

<u>Tariff</u>	Section	Sheet/Revision
General Exchange Tariff	10	Sheet 57, Revision 3
General Exchange Tariff	23	Sheet Index 1, Revision 8
General Exchange Tariff	23	Sheet 37, Revision 3
General Exchange Tariff	23	Sheet 38, Revision 1

These tariff sheets have an effective date of March 18, 2014.

Acknowledgement and date of receipt of this filing are requested. Attached for this purpose is a duplicate letter with the attachment. Please call me at (512) 457-2270 if there are any questions regarding this matter.

Sincerely,

Emily Steele Area Manager – Regulatory Relations

Attachments cc: Public Counsel, Office of Public Utility Counsel

GENERAL EXCHANGE TARIFF Section: 10 Sheet: 57 Revision: 3 Replacing: 2

CALL MANAGEMENT SERVICES

22. OUTGOING CALL CONTROL {1}

22.1 General Regulations

22.1.1 <u>Service Description</u>: OCC allows customers to selectively restrict certain types of calls from originating from their telephone line. Four OCC settings exist which permit OCC customers to allow or restrict calls in each of the following categories:

> Long Distance (including interLATA and intraLATA) International 900 or 976 calls Directory Assistance (local and long distance)

- 22.1.2 By default, all calls are allowed in all four categories described in paragraph 22.1.1. Changes in these settings may be made by using an interactive voice response (IVR) system. There is no charge for a customer to change OCC settings using the IVR system.
- 22.1.3 The IVR system supports English and Spanish languages. When a customer orders OCC, the language preference will be set, as requested by the customer. Customers who wish to make subsequent changes to their language preference must call the SWBT service center. A charge will apply, as described in paragraph 22.2.
- 22.1.4 OCC customers will have a personal identification number (PIN) which may be used under two circumstances:
- 22.1.4.1 The PIN may be used to override the current OCC setting and place a call that is currently restricted.
- 22.1.4.2 The PIN must be used to enter the IVR system to make changes in the OCC settings on a line.
- 22.1.5 Exception lists: For Long Distance, International and 900/976 categories, OCC customers may enter a limited number of telephone numbers that are allowed, even when calls within the category are restricted. These telephone numbers are entered or deleted using the IVR system.
- 22.1.6 <u>Scope:</u> OCC is available on most business and residence lines, however the service cannot be provided in conjunction with certain complex business services including, but not limited to Reserve Line, DID, Private Coin, Centrex, Plexar, DigiLine, Select Video and SmartTrunk.
- 22.1.7 Lines with OCC may not originate sent-paid, operator handled calls, including sent-paid calls using Directory Assistance Call Completion. For technical reasons, this is true, regardless of the OCC settings currently in effect.
- 22.1.8 OCC is available where facilities permit.

(D)

(D)

{1} Outgoing Call Control is grandfathered for residence customers as of March 1, 2014, except for existing residence customers at existing locations who subscribed to the service prior to March 1, 2014.

REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS INDEX

	Sheet
1. Regulations Applying to All Customers' Contracts	1
1.1 Regulations Applying to Customer Complaints	1
2. Application for Service	2
3. Application of Business and Residence Rates	3
4. Advance Payments and Deposits	6
5. Use of Service and Facilities	8
6. Payments for Service	10
7. Obligations of Customers and Rights of SWBT	13
8. Liability of SWBT	16
<pre>8.1 General. 8.2 Facilities. 8.3 Defacement of Premises. 8.4 Errors. 8.5 Interruption. 8.6 Indemnification. 8.7 Gross Negligence or Willful Misconduct. 8.8 Service Guarantee.</pre>	
9. Transfer of Contracts	17
10. Termination of Contracts	18
11. Special Charges, Fees and Taxes	21
12. 900/976 Call Restriction	22
13. Distance Learning	24
13.1 Educational Percentage Discount Rate (Erate)	24.1
14. Terms and Conditions for the Location of Demarcation Points.	25
15. Customer Access to the Telephone Network	32
16. Sales and Removals of SWBT-Owned Inter/Intrabuilding Cable	35
17. Reserved	38
18. Disaster Relief	39

(C)

President - Texas AT&T Texas Dallas, Texas Issued: March 18, 2014 Effective: March 18, 2014 GENERAL EXCHANGE TARIFF Section: 23 Sheet: 37 Revision: 3 Replacing: 2

REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17. Reserved

(C) (D) President - Texas AT&T Texas Dallas, Texas Issued: March 18, 2014 Effective: March 18, 2014

REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17. <u>Reserved</u>

(C) (D)