



Tariff Control No: _____

May 01, 2014

Filing Clerk
Public Utility Commission of Texas
1701 N. Congress
Austin, TX 78711-3326

Dear Filing Clerk:

Re: Tariff filing of Southwestern Bell Telephone Company d/b/a AT&T Texas pursuant to PURA § 65.152(a)(1)

Attached for filing are the original and five copies of the following tariff sheets for Southwestern Bell Telephone Company d/b/a AT&T Texas. With this filing AT&T Texas is increasing the rates for Directory Assistance Service - Customer Dialed, National Directory Assistance Service - Sent Paid Requests and Business Category Search - Sent Paid Requests , from \$1.99 to \$2.09. Customers were notified of these changes.

<u>Tariff</u>	<u>Section</u>	<u>Sheet/Revision</u>
General Exchange Tariff	11	Sheet 1, Revision 19
General Exchange Tariff	11	Sheet 1.1, Revision 7
General Exchange Tariff	21	Sheet 62, Revision 7
General Exchange Tariff	21	Sheet 66, Revision 3

These tariff sheets have an effective date of May 1, 2014.



Texas Regulatory

AT&T Texas
816 Congress Avenue
Suite 1100
Austin, TX 78701-2471

Acknowledgement and date of receipt of this filing are requested. Attached for this purpose is a duplicate letter with the attachment. Please call me at (512) 457-2270 if there are any questions regarding this matter.

Sincerely,

Emily Steele
Area Manager – Regulatory Relations
(512) 457-2270 Office
(512) 870-1397 Fax

Attachments

cc: Director, Legal, PUC
Assistant Director, Rate Regulation, PUC
Public Counsel, Office of Public Utility Counsel

DIRECTORY ASSISTANCE SERVICE

1. General

- 1.1 The Company furnishes Directory Assistance Service whereby customers may request assistance in determining local and intraLATA directory information. National Directory Assistance information may be found in Section 21 of this tariff. Directory Assistance Listing Information provided is from Company's Directory Assistance records, other companies, and in some circumstances specific numbers provided by a Business Customer or its representative.
- 1.2 The rates set forth below apply to calls from customers whose requests for local or intraLATA directory information are provided by the Company and billed to its subscribers.

2. Directory Assistance

2.1 Regulations

- 2.13 Customers may make two listing requests per call at no additional charge. Each additional listing request after the 1st two is \$2.09 each. There is a maximum of ten requests per call. Customers desiring more than one listing per call should inform the Directory Assistance operator at the beginning of the call. (E)
(I)
- 2.14 Where the customer places a call to the Directory Assistance attendant via an operator or has Directory Assistance charges billed to a telephone calling card, or a telephone number other than the originating number, the call shall be considered alternately billed. If dial facilities are not available, calls placed to Directory Assistance via an operator shall be considered as Customer dialed.

DIRECTORY ASSISTANCE SERVICE

2. Directory Assistance (cont'd)

2.1 Regulations (cont'd)

- 2.15** No credit will be given for requested telephone numbers that are nonpublished or nonlisted. No credit will be given for requested telephone numbers that are not found in the directory.
- 2.16** Charges for Directory Assistance Service are not applicable to calls placed from Hospitals, or from Pay Telephone Exchange Access Service as provided for in the Pay Telephone Exchange Access Service Tariff (Section 36) of the General Exchange Tariff. However, an end user may alternatively bill Directory Assistance from pay telephones to a calling card or a telephone number other than the originating number as specified in the Pay Telephone Exchange Access Service Tariff.
- 2.17** Customers whose physical or visual disabilities prevent them from using the telephone directory are also excluded from charging upon presentation of a certificate signed by any physician or issued by any agency recognized by the state as having the authority to certify such handicaps. Customers will be provided instructions for convenient use when they are not at their primary residence.
- 2.18** Calls placed from Pay Telephone Exchange Access Service will be given a maximum of two requests per call.

2.2 Rates and Changes

<u>Directory Assistance Rates</u>	<u>Rate per Use</u>	
Customer Dialed	\$2.09	(I)
Alternately Billed	2.25	

MISCELLANEOUS SERVICE OFFERINGS

28. National Directory Assistance Service

28.1 Service Description

National Directory Assistance (National DA) is a service whereby customers may request assistance in determining listing information on a nationwide basis. Requests for local or intraLATA listings are billed under the Directory Assistance charges as described in Section 11 of the General Exchange Tariff.

28.2 General Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of subscribers who are located outside their LATA.

28.2.1 The customer will be charged for each call; customers may request up to two (2) listings per call. Customers desiring more than one listing should inform the Directory Assistance operator at the beginning of the call that they want multiple listings. The National DA rate applies per call whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

28.2.2 There are no billing exemptions or allowances for National DA service requests.

28.2.3 National Directory Assistance will not be available from Hotel/Motel and Pay Telephones.

28.3 Rates

	Charge Per Call {1}		
	Residence	Business	
Sent Paid Requests	\$2.09	\$2.09	(I)
Alternately Billed Requests{2}	2.25	2.25	

{1} Up to two (2) listing requests can be made per call.

{2} National DA requests may be billed alternately by using a calling card or billing to a third number.

President - Texas
AT&T Texas
Dallas, Texas
Issued: May 1, 2014
Effective: May 1, 2014

GENERAL EXCHANGE TARIFF
Section: 21
Sheet: 66
Revision: 3
Replacing: 2

MISCELLANEOUS SERVICE OFFERINGS

30 Business Category Search (cont'd)

30.2 General Regulations (cont'd)

30.2.3 Business Category Search is not currently available from Hotel/Motel and Pay Telephones.

With respect to any claim or suit, by a customer or others, the Company shall not be liable for providing the name, address, and/or number of a business to a customer using BCS, for any errors or omissions, for the method of providing BCS, or for any other aspect of this service.

30.3 Rates

	<u>Charge per Listing Request</u>	
Sent Paid Requests	\$2.09	(I)
Alternately Billed Requests{1}	2.25	

{1} BCS requests may be billed alternately by using a calling card or billed to a third number.