



Tariff Control No: \_\_\_\_\_

April 03, 2014

Filing Clerk  
Public Utility Commission of Texas  
1701 N. Congress  
Austin, TX 78711-3326

Dear Filing Clerk:

Re: Tariff filing of Southwestern Bell Telephone Company d/b/a AT&T Texas pursuant to PURA § 65.152(a)(1)

Attached for filing are the original and five copies of the following tariff sheets for Southwestern Bell Telephone Company d/b/a AT&T Texas. With this filing AT&T Texas is increasing rates for select Call Management and Package services. Customers were notified of these changes. This filing also includes clerical modifications to remove several obsolete footnotes and renumber several remaining footnotes.

| <u>Tariff</u>           | <u>Section</u> | <u>Sheet/Revision</u>   |
|-------------------------|----------------|-------------------------|
| General Exchange Tariff | 10             | Sheet 9, Revision 23    |
| General Exchange Tariff | 10             | Sheet 9.1, Revision 19  |
| General Exchange Tariff | 10             | Sheet 10, Revision 18   |
| General Exchange Tariff | 10             | Sheet 16, Revision 15   |
| General Exchange Tariff | 10             | Sheet 25, Revision 31   |
| General Exchange Tariff | 10             | Sheet 25.1, Revision 23 |
| General Exchange Tariff | 10             | Sheet 54.1, Revision 29 |
| General Exchange Tariff | 10             | Sheet 58, Revision 11   |
| General Exchange Tariff | 10             | Sheet 61, Revision 10   |
| General Exchange Tariff | 10             | Sheet 62, Revision 19   |
| General Exchange Tariff | 10             | Sheet 63, Revision 18   |
| General Exchange Tariff | 10             | Sheet 77, Revision 22   |
| General Exchange Tariff | 10             | Sheet 87, Revision 8    |

These tariff sheets have an effective date of April 3, 2014.



Texas Regulatory

AT&T Texas  
816 Congress Avenue  
Suite 1100  
Austin, TX 78701-2471

Acknowledgement and date of receipt of this filing are requested. Attached for this purpose is a duplicate letter with the attachment. Please call me at (512) 457-2270 if there are any questions regarding this matter.

Sincerely,

Emily Steele  
Area Manager – Regulatory Relations  
(512) 457-2270 Office  
(512) 870-1397 Fax

Attachments

cc: Director, Legal, PUC  
Assistant Director, Rate Regulation, PUC  
Public Counsel, Office of Public Utility Counsel

**CALL MANAGEMENT SERVICES**

**4. EasyOptions® Services - Rates (cont'd)**

4.1 The rates and charges apply in addition to the established rates and charges for the associated services. Only one Call Management discount can apply per line. The Company will apply the largest applicable discount to the customer's account.{6}

4.2 When applying the rates below, "first" monthly service rate is applied when a single service is ordered. When multiple services are ordered the "first" monthly service rate applies to the first service and the "additional" monthly service rate applies to the remaining services. The services are listed in priority order, (i.e., If multiple services are ordered, the "first" monthly rate applies to the first service appearing in the list. The additional monthly rate applies to all other services ordered).

**4.3 Rates and Charges**

**4.3.1 Residence Service**

Monthly Subscription, Per Line

Discounts may apply when multiple services are ordered. Use first monthly rate for first item purchased; use additional rate for all others. Order of services is significant.

| Service                                  | Monthly Rate |            | Installation Charge | USOC |     |
|--|--------------|------------|---------------------|------|-----|
|  | First        | Additional |                     |      |     |
| Caller ID-Calling<br>Number Delivery {2} | \$7.00       | \$7.00     | \$5.00              | NSD  |     |
| Caller ID-Calling Name<br>Delivery {2}   | 7.00         | 7.00       | 5.00                | NMP  |     |
| Call Return{12}                          | 8.50 (I)     | 8.50 (I)   | 5.00                | NSS  | (T) |
| Call Waiting {12}                        | 9.99 (I)     | 9.99 (I)   | 5.00                | ESX  | (T) |
| Call Blocker{12}                         | 8.50 (I)     | 8.50 (I)   | 5.00                | NSY  | (T) |
| Auto Redial{12}                          | 8.50 (I)     | 8.50 (I)   | 5.00                | NSQ  | (T) |
| Call Forwarding{12}                      | 9.00 (I)     | 9.00 (I)   | 5.00                | ESM  | (T) |
| Three-Way Calling{12}                    | 8.50 (I)     | 8.50 (I)   | 5.00                | ESC  | (T) |
| Speed Calling 8{12}                      | 8.50 (I)     | 8.50 (I)   | 5.00                | ESL  | (T) |
| Priority Call {12}                       | 7.00 (I)     | 7.00 (I)   | 5.00                | NSK  | (T) |
| Selective Call<br>Forwarding {12}        | 8.00 (I)     | 8.00 (I)   | 5.00                | NCE  | (T) |
| Anonymous Call<br>Rejection {12}         | 7.50 (I)     | 7.50 (I)   | 5.00                | AYK  | (T) |

(See Sheet 10 for Footnotes)

President - Texas  
 AT&T Texas  
 Dallas, Texas  
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**CALL MANAGEMENT SERVICES**

**4. EasyOptions® Services - Rates (cont'd)**

**4.3 Rates and Charges (cont'd)**

**4.3.1 Residence Service (cont'd)**

Monthly Subscription, Per Line (cont'd)

No discount for purchasing multiple services.

| Service   | Monthly First | Installation Charge{1} | USOC |
|---|---------------|------------------------|------|
| Call Forwarding-Busy Line                             | \$ .75        | \$ 5.00                | EVB  |
| Call Forward-Don't Answer                             | .75           | 5.00                   | EVD  |
| Call Forwarding-Busy Line/<br>Don't Answer            | 1.00          | 10.00                  | E5E  |
| Remote Access to Call Forwarding<br>Simultaneous Call | 1.00          | 5.00                   | RC3  |
| Forwarding{3}{4}                                      | 2.10          | 16.15{5}               | ESD  |
| Speed Calling 30 {10}                                 | N/A           | N/A                    |      |

Monthly Subscription Credit, Per Line (Package Discounts)

| <u>Service</u>                          | <u>Monthly Credit</u><br>{6} | <u>USOC</u> |     |
|---|------------------------------|-------------|-----|
| Caller ID Credit {2}                    | (4.05)                       | NNK         |     |
| Caller ID Value Package {7}{9}{11}      | (11.00)                      | RCRPD       | (T) |
| Caller ID Value Package Plus {8}{9}{11} | (18.00)                      | RCRCS       | (T) |

(See Sheet 10 for Footnotes)

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**CALL MANAGEMENT SERVICES**

**4. EasyOptions® Services - Rates (Cont'd)**

**Footnotes**

- {1} The installation charge is \$5.00 per service with a maximum installation charge of \$10.00 for two or more Call Management services per request per line, except when the Simultaneous Call Forwarding service is established.
- {2} If Calling Number and Calling Name are purchased together, the customer receives the Caller ID Credit of \$4.05 for residence.
- {3} One Call Forwarding feature (ESM) is applicable per line/trunk arranged.
- {4} One Simultaneous Call Forwarding feature (ESD) and one Call Forwarding feature (ESM) are applicable per line/trunk (non-hunting) used to establish connection.
- {5} Applies in addition to the installation charge for other Call Management services established on the same line.
- {6} The rates and charges for the individual services apply as appropriate. In addition, the package monthly discount is applied as a credit to the customer's account.
- {7} If Calling Number Delivery or Calling Name Delivery is purchased with Call Return (Flat-Rated) and Call Blocker, the Caller ID Value Package credit as shown above applies. This credit supersedes the Caller ID Credit.
- {8} If Calling Number Delivery, Calling Name Delivery, Call Return (Flat-Rated), and Call Blocker are all purchased together the Caller ID Value Package Plus Credit shown above applies. This credit supersedes the Caller ID credit.
- {9} At the customer's request, Call Forwarding-Busy Line; Call Forwarding-Don't Answer; or Call Forwarding-Busy Line/Don't Answer can be added to the package at no additional charge.
- {10} For residence customers, Speed Calling 30 is no longer available.

(D)

- {11} For residence customers, the footnoted monthly rate or monthly credit is effective coincident with the bill period date for customer bills dated January 8, 2013 through February 6, 2013.
- {12} For residence customers, the footnoted monthly rate or monthly credit is effective coincident with the bill period date for customer bills dated April 3, 2014 through May 1, 2014.

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**CALL MANAGEMENT SERVICES**

**5. Personalized Ring Service - General Regulations (cont'd)**

- 5.6 Other than the allowances for calls to Directory Assistance Service which are furnished with the master number, in accordance with the provisions of Section 11 of this tariff, no additional allowances for calls to Directory Assistance Service are provided with Personalized Ring service.
- 5.7 Service Connection Charges, in accordance with the provisions of Section 27 of this tariff, are applicable for telephone number changes per telephone number.
- 5.8 The assigned Personalized Ring number must have the same class of service as the main telephone number to which the Personalized Ring is assigned.

**6. Personalized Ring Service - Rates**

- 6.1 The following rates and charges apply in addition to the established rates and charges for the access line (master number) and any other services with which Personalized Ring service is associated.

|                          | Residence    |                                      | Business     |                                      | USOC  |     |
|--------------------------|--------------|--------------------------------------|--------------|--------------------------------------|-------|-----|
|                          | Monthly Rate | Installation Charge <sup>1 2 3</sup> | Monthly Rate | Installation Charge <sup>1 2 3</sup> |       |     |
| One Dependent Number {4} | \$7.50 (I)   | \$5.00                               | \$6.50       | \$10.75                              | DRS   | (T) |
| Two Dependent Numbers    |              |                                      |              |                                      |       |     |
| - First {4}              | 7.50 (I)     | \$5.00                               | \$6.50       | \$10.75                              | DRS1X | (T) |
| - Second {4}             | 7.50 (I)     | --                                   | 5.00         | --                                   | DRS2X | (T) |

**6.2 Moves and Changes**

- 6.2.1 Installation charges will apply when the customer's telephone number is changed for his convenience.
- 6.2.2 Installation charges will not apply on outside moves of service if there is no telephone number change.

{1} Only one installation charge applies when the second dependent number is ordered at the same time as the first dependent number. When the second dependent number is ordered after the first dependent number an installation charge of \$5.00 for residence and \$10.75 for business applies.

{2} A maximum installation charge of \$10.00 for residence and \$10.75 for business customers is applicable when Personalized Ring service is ordered in conjunction with other Call Management services.

{3} Installation charge will not apply with purchase of BizSaver.

{4} For residence customers, the footnoted monthly rate is effective coincident with the bill period date for customer bills dated April 3, 2014 through May 1, 2014.

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**CALL MANAGEMENT SERVICES**

**13. The WORKS - General Regulations (cont'd)**

**13.2 Rates (cont'd)**

Unless otherwise noted, the rates and charges for the individual services apply. {3} The WORKS discount is applied as a credit to the customer's account. In addition, if a customer chooses to discontinue The WORKS package and notifies the Company of this decision within 30 days of the services connection, the Company will refund up to one month's monthly recurring charge. If the customer has subscribed to The WORKS package for a period of less than 30 days, the amount of the refund will be prorated for the appropriate portion of the monthly recurring charge. The Installation Charge associated with the services in The WORKS will also be refunded. The customer will be entitled to this adjustment one time only.

Only one Call Management discount can apply per line, except when the customer purchases Anonymous Call Rejection. The Company will apply the largest applicable discount to the customer's account.

|  | USOC  | Monthly Credit |     |
|--|-------|----------------|-----|
| Option 1 {1}{2}  |       |                |     |
| The WORKS (Residence)                                    | NLUXW | \$63.49{5}     | (I) |
| The WORKS (Business)                                     | NLUXY | 40.00{4}       |     |
| Option 2 {1}{2}  |       |                |     |
| The WORKS (Residence)                                    | NLUXX | 84.99{5}       | (I) |
| - For Ericsson Switches Without Anonymous Call Rejection | NLUYL | 77.49{5}       | (I) |
| - Without Anonymous Call Rejection/ with Privacy Manager | NLUZ1 | 81.99{5}       | (I) |
| The WORKS (Business)                                     | NLUXZ | 51.00{4}       |     |
| Option 3 {1}   |       |                |     |
| The WORKS (Residence)                                    | NLUXX | 84.99{5}       | (I) |

- {1} The applicable installation charge for residence customers is \$5.00 per feature added with a maximum of \$10.00.
- {2} Installation charges for business customers do not apply.
- {3} The individual service rates for Call Forwarding-Busy Line, Call Forwarding-Don't Answer, or Call Forwarding-Busy Line/Don't Answer do not apply when these features are added to The WORKS package.
- {4} The WORKS is obsolete as of December 16, 2002 for business customers. Only existing business customers who subscribed to The WORKS prior to December 16, 2002 may retain it at existing locations.
- {5} The WORKS is obsolete as of April 26, 2003 for residential customers. Only existing residential customers who subscribed to The WORKS prior to April 26, 2003 may retain it at existing locations.

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AT&T Texas  
Dallas, Texas  
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**CALL MANAGEMENT SERVICES**

**13. The WORKS - General Regulations (cont'd)**

**13.2 Rates (cont'd)**

|   | USOC  | Monthly Credit |     |
|---|-------|----------------|-----|
| <u>Option 3</u> {1} (cont'd)<br>The WORKS (Residence) | NLXXX | \$84.99{2}     | (I) |

{1} The applicable installation charge for residence customers is \$5.00 per feature added with a maximum of \$10.00.

{2} The WORKS is obsolete as of April 26, 2003 for residential customers. Only existing customers who subscribe to the WORKS prior to April 26, 2003 may retain it at existing locations.



**CALL MANAGEMENT SERVICES**

**20. The BASICS<sup>SM</sup> (cont'd)**

**20.1 General Regulations (cont'd)**

**20.1.5** The BASICS is obsolete for business customers as of December 16, 2002, except for existing business customers at existing locations who subscribed to The BASICS prior to December 16, 2002.

**20.2 Rates (cont'd)**

Unless otherwise noted, the monthly recurring rates for the individual services apply. {1}

The BASICS discount is applied as credit to the customer's account. Only one Call Management discount can apply per line, except when the customer purchases Anonymous Call Rejection. The Company will apply the largest applicable discount to the customer's account.

There is no installation charge associated with this package.

**RESIDENCE**

The following discount is applicable as a credit to the residence customer's monthly bill.

|              | USOC  | Monthly Credit |     |
|--------------|-------|----------------|-----|
| - The BASICS | RCRTT | \$36.99 {3}{4} | (I) |

**BUSINESS{5}**

The following discount is applicable as a credit to the business customer's monthly bill.

|              | USOC  | Monthly Credit            |
|--------------|-------|---------------------------|
| - The BASICS | PGOCE | \$26.45 <sup>CR</sup> {2} |

**CALL MANAGEMENT SERVICES**

**22. Outgoing Call Control {4}(Cont'd)**

**22.2 Rates**

|                            | <u>Monthly<br/>Charge</u> | <u>Installation<br/>Charge</u> | <u>USOC</u> |     |
|----------------------------|---------------------------|--------------------------------|-------------|-----|
| OCC Service                |                           |                                |             |     |
| Residence{4}               | \$ 8.50{1}{5}(I)          | \$10.00{1}                     | OC4         | (C) |
| Business                   | 19.95{2}                  | 10.00                          | OC4         |     |
| - with Bizsavers or WORKS  | 9.95{3}                   | 10.00{3}                       | OC4         |     |
| - with Business Essentials | 9.95{3}                   | 10.00{3}                       | OC4         |     |
| - with Business Preferred  | 9.95{3}                   | 10.00{3}                       | OC4         |     |
| Reset PIN                  |                           |                                |             |     |
| Residence                  | N/A                       | 2.00{1}                        | N/A         |     |
| Business                   | N/A                       | 2.00                           | N/A         |     |
| Change Language preference |                           |                                |             |     |
| Residence                  | N/A                       | 2.00                           | N/A         |     |
| Business                   | N/A                       | 3.00                           | N/A         |     |

- {1} Monthly charge and installation charges are waived for customers meeting eligibility requirements described in 3.1.1(B) (Tel-Assistance Service Program) of the Local Exchange Tariff (Section 1). The monthly charge is reduced to \$1.95 (\$5.00 reduction) and installation charges are waived for customers meeting eligibility requirements described in 3.1.1(C) (Lifeline Discount Telephone Service Program) of the Local Exchange Tariff (Section 1).
- {2} Package discounts will apply if purchased in conjunction with a Toll Saver with 1+ Saver Package as set forth in Section 5 of the Long Distance Message Telecommunications Tariff, or a Toll Saver with Local Plus Package as set forth in Section 38 of the General Exchange Tariff.
- {3} The difference between the price for OCC Service-Business and the price when OCC Service-Business is purchased in conjunction with an eligible package will be applied as a monthly credit to the customer's bill. Installation charges will not be applied when Outgoing Call Control is purchased as a package with Business Essentials, Business Preferred, any BizSaver or any variation of THE WORKS.
- {4} Outgoing Call Control is grandfathered for residence customers as of March 1, 2014, except for existing residence customers at existing locations who subscribed to the service prior to March 1, 2014.
- {5} This rate is effective coincident with the bill period date for customer bills dated April 3, 2014 through May 1, 2014. (N)

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**CALL MANAGEMENT SERVICES**

**24. Privacy Manager (cont'd)**

**24.3 Rates and Charges**

|                           |      | Monthly Rate   |     | Installation |
|---------------------------|------|--|-----|--------------|
|                           | USOC | With Select Call Individ.<br>Management Package(s) {1} |     | Charge {2}   |
| <u>Residence Services</u> |      |  |     |              |
| Privacy Manager           | CPU  | \$9.00 {3} (I)   | --- | \$5.00       |

{1} This discounted rate applies only when purchased in addition to The WORKS or The BASICS.

{2} The installation charge is \$5.00 per service with a maximum of \$10.00 for two or more Call Management services per request, per line for residence and a maximum of \$10.75 for business customers per request, per line, except when Simultaneous Call Forwarding is established. If the service is ordered in conjunction with The WORKS, BizSaver, or The BASICS then the Installation Charges are waived.

{3} For residence customers, the footnoted monthly rate is effective coincident with the bill period date for customer bills dates April 3, 2014, through May 1, 2014.

(C)  
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**CALL MANAGEMENT SERVICES**

**25. Essentials Plan {1}**

**25.1 General Regulations**

**25.1.1** The Essentials Plan enables residence customers to subscribe to a predetermined package of service and receive a credit on their monthly bill.

**25.1.2** The Essentials Plan contains the following services:

RESIDENCE

Caller ID (Name and Number)

Three-Way Calling (monthly rate basis only)

Call Waiting

**25.1.3** Any of these services can still be purchased on an individual basis under the terms specified in the appropriate tariff sections.

**25.1.4** The applicable installation charge applies for this package and for residence customers is \$5.00 per feature added with a maximum of \$10.00.

**25.2 Rates**

RESIDENCE

The following discount is applicable as a credit to the residence customer's monthly bill.

|                                   | USOC  | Monthly Credit        |     |
|-----------------------------------|-------|-----------------------|-----|
| Essentials Plan <sup>SM</sup> {2} | RCR4Z | \$19.49 <sup>CR</sup> | (I) |

{1} Essential Plan is obsolete except for existing customers at existing locations who subscribed to the package prior to January 4, 2005.

{2} For residence customers, the footnoted rate is effective coincident with the bill period date for customer bills dated April 3, 2014, through May 1, 2014. (C)  
(C)

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**CALL MANAGEMENT SERVICES**

**26. SBC Advantage Plan<sup>SM</sup> {1}**

**26.1 General Regulations**

**26.1.1** The SBC Advantage Plan enables residence customers to subscribe to a predetermined package of services and receive a discount (or credit) on their monthly bill.

**26.1.2** The SBC Advantage Plan contains the following services:

RESIDENCE

Caller ID (Name and Number)  
Three-Way Calling (monthly rate basis only)  
Call Waiting  
Call Blocker  
Call Forwarding  
Call Waiting ID  
Privacy Manager (optional)

**26.1.3** Any of these services call still be purchased on an individual basis under the terms specified in the appropriate tariff sections.

**26.1.4** The applicable installation charge applies for this package and for residence customers; it is \$5.00 per feature added with a maximum of \$10.00.

**26.2 Rates**

RESIDENCE

The following discount is applicable as a credit to the residence customer's monthly bill.

|   | <u>USOC</u> | <u>Monthly<br/>Credit</u> {2} |     |
|---|-------------|-------------------------------|-----|
| SBC Advantage Plan <sup>SM</sup>                              | RCR4X       | \$50.49                       | (I) |
| SBC Advantage Plan <sup>SM</sup><br>(without Privacy Manager) | RCR4Y       | 41.49                         | (I) |

{1} SBC Advantage Plan is obsolete except for existing customers at existing locations who subscribed to the package prior to January 4, 2005.

{2} The footnoted monthly credit is effective coincident with the bill period date for customer bills dated April 3, 2014, through May 1, 2014. (C)  
(C)

**CALL MANAGEMENT SERVICES**

**32. uSelect<sup>SM</sup>6 (cont'd)**

**32.4 Limitations (cont'd)**

8. The package is provided subject to the availability of Central Office capacity and facilities and the availability of each EasyOptions<sup>®</sup> service in the customer's serving Central Office.
9. If the customer subscribes to more than five EasyOptions services on the uSelect<sup>SM</sup> Selection List, the five most expensive services will be placed within the uSelect package. Services purchased in excess of those purchased as component services of uSelect6 will be charged at their standard tariff rates.

**32.5 Rates and Charges**

**Monthly Subscription, Per Line {5}**

|                 | USOC  | Monthly Rate{1}          |                          | Installation Charge |
|-----------------|-------|--------------------------|--------------------------|---------------------|
|                 |       | Noncompetitive Exchanges | Competitive Exchanges{2} |                     |
| uSelect6        | PGO4L |                          |                          | \$5.00              |
| Rate Group 1    |       | \$16.67{4} (I)           | \$12.82{4} (I)           |                     |
| Rate Group 2    |       | 16.67                    | 12.82                    |                     |
| Rate Group 3    |       | 16.67                    | 12.82                    |                     |
| Rate Group 4    |       | 16.67                    | 12.82                    |                     |
| Rate Group 5    |       | 16.67                    | 12.82                    |                     |
| Rate Group 6    |       | 16.67                    | 12.82                    |                     |
| Rate Group 7    |       | 16.67                    | 12.82                    |                     |
| Rate Group 8    |       | 16.67{4} (I)             | 12.82{4} (I)             |                     |
| 2-Line uSelect6 | PGOF6 |                          |                          | 5.00                |
| Rate Group 1    |       | 20.34                    | 12.64                    | (C)                 |
| Rate Group 2    |       | 20.34                    | 12.64                    |                     |
| Rate Group 3    |       | 20.34                    | 12.64                    |                     |
| Rate Group 4    |       | 20.34                    | 12.64                    |                     |
| Rate Group 5    |       | 20.34                    | 12.64                    |                     |
| Rate Group 6    |       | 20.34                    | 12.64                    |                     |
| Rate Group 7    |       | 20.34                    | 12.64                    |                     |
| Rate Group 8    |       | 20.34                    | 12.64                    | (C)                 |

- {1} Customers who subscribe to Optional Extended Metropolitan Service (Tier I and Tier II) will pay the Rate Group 8 monthly rate.
- {2} Refer to Paragraph 4 of the Local Exchange Tariff for competitive exchanges.
- {3} The rates in this column are for the following competitive exchanges: Alice, Anthony, Beeville, Belton, Bridge City, Lockhart, Luling, Orange, San Diego, Silsbee, Smithville, Snyder, Sweetwater, Taylor and Vidor.
- {4} These rates are effective coincident with the bill period date for customer bills dated April 3, 2014 through May 1, 2014. (C)
- {5} This package is obsolete as of January 1, 2008. Customers who subscribed to the package prior to January 1, 2008 may retain the package at their current location only

CALL MANAGEMENT SERVICES

35. Select Feature Package (cont'd)

35.2 Rates and Charges {1}{3}{4}

Monthly Subscription, Per Line Discounted Rates for Select Feature Package.

|                                  | Recurring<br>Monthly<br>Rate | Nonrecurring<br>Installation<br>Charge |
|----------------------------------|------------------------------|--|
| USOC:                            | PGO36                        | SM7FF                                  |
| Select Feature Package           |                              |  |
| - with <b>Standard Plus</b> line | \$37.00 (I)                  | \$5.00                                 |
| - without Caller ID Service {2}  | 36.00 (I)                    | 5.00                                   |

- {1} This package is obsolete as of November 14, 2008. Customers who subscribed to the package prior to November 14, 2008 may retain the package at their current location only.
- {2} The difference between this recurring monthly rate and the recurring monthly rate for Select Feature Package with Caller ID may be reflected on the customer's bill as a credit. No credit will be given if Caller ID Service is available and the customer deselects it from the package.
- {3} Tribal Lands Lifeline customers will pay a package rate that reflects the Tribal Lands Lifeline Discount rate in lieu of the monthly recurring line rate for a Standard/Standard Plus exchange access line.
- {4} Residence customers with Lifeline Service and/or Optical EMS Service will pay a package rate that reflects the difference between their monthly recurring Lifeline and/or EMS rates and the monthly recurring line rate for a basic Standard or Standard Plus access line.