



Tariff Control No: _____

February 28, 2014

Filing Clerk
Public Utility Commission of Texas
1701 N. Congress
Austin, TX 78711-3326

Dear Filing Clerk:

Re: Tariff filing of Southwestern Bell Telephone Company d/b/a AT&T Texas pursuant to PURA § 65.152(a)(1)

Attached for filing are the original and five copies of the following tariff sheets for Southwestern Bell Telephone Company d/b/a AT&T Texas. With this filing AT&T Texas is Grandfathering Residence Outgoing Call Control service. Customers were notified of this change.

<u>Tariff</u>	<u>Section</u>	<u>Sheet/Revision</u>
General Exchange Tariff	10	Sheet 57, Revision 2
General Exchange Tariff	10	Sheet 58, Revision 10

These tariff changes have an effective date of March 1, 2014.

Acknowledgement and date of receipt of this filing are requested. Attached for this purpose is a duplicate letter with the attachment. Please call me at (512) 457-2270 if there are any questions regarding this matter.

Sincerely,

Emily Steele
Area Manager – Regulatory Relations(512) 457-2270
(512) 870-1397

Attachments

cc: Director, Legal, PUC
Assistant Director, Rate Regulation, PUC
Public Counsel, Office of Public Utility Counsel

CALL MANAGEMENT SERVICES

22. OUTGOING CALL CONTROL {1}

(N)

22.1 General Regulations

22.1.1 Service Description: OCC allows customers to selectively restrict certain types of calls from originating from their telephone line. Four OCC settings exist which permit OCC customers to allow or restrict calls in each of the following categories:

Long Distance (including interLATA and intraLATA)
International
900 or 976 calls
Directory Assistance (local and long distance)

22.1.2 By default, all calls are allowed in all four categories described in paragraph 22.1.1. Changes in these settings may be made by using an interactive voice response (IVR) system. There is no charge for a customer to change OCC settings using the IVR system.

22.1.3 The IVR system supports English and Spanish languages. When a customer orders OCC, the language preference will be set, as requested by the customer. Customers who wish to make subsequent changes to their language preference must call the SWBT service center. A charge will apply, as described in paragraph 22.2.

22.1.4 OCC customers will have a personal identification number (PIN) which may be used under two circumstances:

22.1.4.1 The PIN may be used to override the current OCC setting and place a call that is currently restricted.

22.1.4.2 The PIN must be used to enter the IVR system to make changes in the OCC settings on a line.

22.1.5 Exception lists: For Long Distance, International and 900/976 categories, OCC customers may enter a limited number of telephone numbers that are allowed, even when calls within the category are restricted. These telephone numbers are entered or deleted using the IVR system.

22.1.6 Scope: OCC is available on most business and residence lines, however the service cannot be provided in conjunction with certain complex business services including, but not limited to Reserve Line, DID, Private Coin, Centrex, Plexar, DigiLine, Select Video and SmartTrunk.

22.1.7 Lines with OCC may not originate sent-paid, operator handled calls, including sent-paid calls using Directory Assistance Call Completion. For technical reasons, this is true, regardless of the OCC settings currently in effect.

22.1.8 OCC is available where facilities permit.

22.1.9 OCC Customers may continue to be subject to Long Distance Availability Limits.

{1} Outgoing Call Control is grandfathered for residence customers as of March 1, 2014, except for existing residence customers at existing locations who subscribed to the service prior to March 1, 2014.

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CALL MANAGEMENT SERVICES

22. Outgoing Call Control {4}(Cont'd)

(N)

22.2 Rates

	<u>Monthly Charge</u>	<u>Installation Charge</u>	<u>USOC</u>
OCC Service			
Residence{4}	\$ 7.50{1}	\$10.00{1}	OC4
Business	19.95{2}	10.00	OC4
- with Bizsavers or WORKS	9.95{3}	10.00{3}	OC4
- with Business Essentials	9.95{3}	10.00{3}	OC4
- with Business Preferred	9.95{3}	10.00{3}	OC4
Reset PIN			
Residence	N/A	2.00{1}	N/A
Business	N/A	2.00	N/A
Change Language preference			
Residence	N/A	2.00	N/A
Business	N/A	3.00	N/A

{1} Monthly charge and installation charges are waived for customers meeting eligibility requirements described in 3.1.1(B) (Tel-Assistance Service Program) of the Local Exchange Tariff (Section 1). The monthly charge is reduced to \$1.95 (\$5.00 reduction) and installation charges are waived for customers meeting eligibility requirements described in 3.1.1(C) (Lifeline Discount Telephone Service Program) of the Local Exchange Tariff (Section 1).

{2} Package discounts will apply if purchased in conjunction with a Toll Saver with 1+ Saver Package as set forth in Section 5 of the Long Distance Message Telecommunications Tariff, or a Toll Saver with Local Plus Package as set forth in Section 38 of the General Exchange Tariff.

{3} The difference between the price for OCC Service-Business and the price when OCC Service-Business is purchased in conjunction with an eligible package will be applied as a monthly credit to the customer's bill. Installation charges will not be applied when Outgoing Call Control is purchased as a package with Business Essentials, Business Preferred, any BizSaver or any variation of THE WORKS.

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{4} Outgoing Call Control is grandfathered for residence customers as of March 1, 2014, except for existing residence customers at existing locations who subscribed to the service prior to March 1, 2014.

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