

AT&T TEXAS GUIDEBOOK

PART 7 - Central Office Optional Features
SECTION 5 - Other Central Office Optional Features

16th Revised Sheet 5
Replacing 15th Revised Sheet 5

COMPLETE CHOICE® ENHANCED (cont'd)

B. Regulations (cont'd)

11. Complete Choice Enhanced may be included in other packages and bundles that are marketed under other names. Complete Choice Enhanced may also be bundled with other additional services at a combined price that exceeds the Complete Choice Basic guidebook price.
12. Complete Choice Enhanced may be ordered on one or more access lines.
13. Complete Choice Enhanced is only available with flat rate 1-Party exchange access line service.
14. A nonrecurring charge will apply to the installation of Complete Choice Enhanced the first time a new or existing customer subscribes to the package, except that the nonrecurring Complete Choice Enhanced installation charge will not apply to existing customers who convert to Complete Choice Enhanced from Select Feature Package or Complete Choice® Basic. Payment of the Complete Choice Enhanced Installation charge ensures that no subsequent nonrecurring charges will apply if the customer de-selects or re-selects one or more features for as long as the customer maintains Complete Choice Enhanced on that line. If a customer disconnects Complete Choice Enhanced from a line, the Complete Choice Enhanced Installation charge would apply again to re-establish Complete Choice Enhanced on that line. The Complete Choice Enhanced Installation charge is a line-level charge. If the customer subscribes to Complete Choice Enhanced on any additional access line, the nonrecurring feature and package Installation charges will be assessed to each such line.
15. Standard non-recurring charges associated with ordering and/or installing the access line may apply.

C. Rates and Charges

The following discounted charges include the monthly recurring rates for local exchange service and will apply to Complete Choice® Enhanced. Additional Service Connection Charges associated with local exchange service may apply.

	<u>USOC</u>	<u>Monthly Rate</u> <small>/1,3/</small>	<u>Installation Charge</u>	
Complete Choice® Enhanced	SM7FF		\$5.00	
With local exchange access line	PGOC4	\$72.00		(I)
Without Caller ID	PGOC4	71.00 ^{2/}		(I)

/1/ Residence customers with Lifeline Service and/or Optional EMS Service will pay a package rate that reflects the difference between their monthly recurring Lifeline and/or EMS rates and the monthly recurring line rate for a local exchange access line.

/2/ The difference between this price and the Complete Choice® Enhanced with Caller ID price may be reflected on the customer's bill as a credit. No credit will be given if Caller ID Service is available and the customer deselects it from the package.

/3/ Residence customers who subscribe to Complete Choice® Enhanced and one of the following services will receive a credit for Optional EMS service rates reflected in footnote /1/ above: AT&T Unlimited Nationwide Calling Advantage 1, 2, 3, or 4.

COMPLETE CHOICE® BASIC^{/2/} (cont'd)**B. Regulations (cont'd)**

10. Complete Choice Basic is only available with flat rate 1-Party local exchange access line service.
11. A nonrecurring charge will apply to the installation of Complete Choice Basic the first time a new or existing customer subscribes to the package, except that the nonrecurring Complete Choice Basic installation charge will not apply to existing customers who convert to Complete Choice Basic from Select Feature Package or the Complete Choice® Enhanced package. Payment of the Complete Choice Basic Installation charge ensures that no subsequent nonrecurring charges will apply if the customer de-selects or re-selects one or more features for as long as the customer maintains Complete Choice Basic on that line. If a customer disconnects Complete Choice Basic from a line, the Complete Choice Basic Installation charge would apply again to re-establish Complete Choice Basic on that line. The Complete Choice Basic Installation charge is a line-level charge. If the customer subscribes to Complete Choice Basic on any additional access line, the nonrecurring feature and package Installation charges will be assessed to each such line.
12. Standard non-recurring charges associated with ordering and/or installing the access line may apply.

C. Rates and Charges

The following discounted charges include the monthly recurring rates for local exchange service and will apply to Complete Choice Basic. Additional Service Connection Charges associated with local exchange service may apply.

	<u>USOC</u>	<u>Monthly Rate^{/1/}</u>	<u>Installation Charge</u>	
Complete Choice® Basic	SM7FF		\$5.00	
- with local exchange access line	PGOC3	\$65.75		(I)

/1/ Residence customers with Lifeline Service and/or Optional EMS Service will pay a package rate that reflects the difference between their monthly recurring Lifeline and/or EMS rates and the monthly recurring line rate for a local exchange access line.

/2/ Effective February 1, 2021, Complete Choice Basic Package is no longer available to new customers. Existing customers may keep the package until they move or make changes to their service.