

## AT&T TEXAS GUIDEBOOK

PART 4 - Exchange Access Services  
SECTION 2 - Exchange Lines and Usage

21st Revised Sheet 10  
Replacing 20th Revised Sheet 10

### LOCAL EXCHANGE SERVICE (cont'd)

#### D. Business Service<sup>/1/</sup>

##### 1. Local Exchange Access Service

###### a. Rates

<u>Description</u>	<u>USOCs</u>	<u>Rate Groups</u> <u>1 through 8</u>	
1-Party, each	/1LB/ /1FL++/ /LWU/	\$2,774.00	(I)
1-Party, each <sup>/2/</sup>	/4FT/	2,774.00	(I)
Multi-Line Hunting	/1BH/ /77E/ /788/	2,774.00	(I)
One-Element			
Measured 1-Party <sup>/3/</sup>	/1ML/ /1MH/	2,774.00	(I)
Message Rate Option <sup>/3/</sup>	/VE7MA/	2,774.00	(I)
PBX			
Line, each	/TFB/ /TFBO1/ /TFBO2/ /TFBO3/	3,672.00	(I)
Trunk, each	/TRT++/ /THC/ /TUBO3/ /TFG++/	3,672.00	(I)
	/LBE/ /TFC/ /TFN/ /TFU/ /T9L/ /VE7/		
Plexar			
Line, each	/TFB1X/ /TFBOX/ /TFBCX/	145.00	
Trunk, each	/TCP1X/ /TCPOX/ /TCPCX/	145.00	
Hotel/Motel Measured Trunk <sup>/4,5/</sup>	/THB++/ /TMB/ /TMN/	3,672.00	(I)

/1/ The priority provisioning and restoration of services offered under this guidebook relative to the National Security Emergency Preparedness (NSEP) Telecommunications Service Priority (TSP) System shall be pursuant to the rates, terms and conditions as delineated in Part 8, Section 5, "Telecommunications Service Priority System". For application in this guidebook, such terms and conditions, rates and charges as are described in the Part 8, Section 5, "Telecommunications Service Priority System" shall be interpreted to apply on a "per request, per line/trunk" basis.

/2/ Applicable to only those "grandfathered customers" (customers with existing service at the same premises and under existing billing name) who previously had Suburban 4-Party Service and were converted to 1-Party Service at the time their respective exchange eliminated Suburban 4-Party Service as an offering.

/3/ The local message allowance is 100 outgoing local messages, and \$0.08 for each additional outgoing local message over 100. One-Element Measured 1-Party business service is offered only to customers located within the Company's Texas exchange central offices which have both the capability and capacity to offer such service.

/4/ In addition, a charge of \$0.06 per outgoing local message applies.

/5/ Hotel/Motel customers have the option of subscribing to Hotel/Motel Measured Trunks (USOC: THB) or PBX Trunks (USOC: TFB) for their guests' use. However, the mixing of flat and measured trunks for guests' use shall not be permitted.

**LOCAL EXCHANGE SERVICE (cont'd)****E. Hunting Line Services (cont'd)****2. Rates**

The monthly rates and installation charges set forth below apply to each line equipped for hunting.

	Monthly Rates <sup>/1/</sup>		Installation Charge <sup>/3/</sup>	<u>USOC</u>
	Residence 1-Party and Business 1-Element <u>Measured 1-Party</u>	Business Multi- Line Hunting and <u>PBX Trunk</u> <sup>/2/</sup>		
a. Series Hunting, per access line	\$0.50	Not applicable <sup>/4/</sup>	\$ 3.00 <sup>/4/</sup>	/HSHPT/
b. Circle Hunting, per access line <sup>/5/</sup>	\$57.00 (C)	\$57.00 (C)	3.00	/HSHCH/

/1/ All Hunting Line Services monthly rates apply equally to all basic local exchange access line customers, and also to Optional EACS customers and EMS customers who subscribe to hunting line service.

/2/ The Hunting Line Services rates specified for Business Multi-Line Hunting and PBX Trunk service are also applicable to Hotel/Motel Measured Trunks and to Residence PBX Trunks.

/3/ Installation charges apply only to the establishment of any type of hunting line service on a given access line, or the conversion from one type of hunting line service to any other type of hunting line service. In addition to an installation charge, as shown, Service Connection Charges, as specified in Part 3, Section 1, also apply to customer requests for Hunting Line Services.

/4/ Business Multi-Line Hunting service and PBX Trunk service include Series Hunting service as integral functions of such business types of local exchange access line service without additive (additional) monthly rates or installation charge(s).

/5/ This type of hunting is not permitted when local exchange access lines are arranged to hunt to EMS and/or one-way EACS lines within a hunting arrangement group.

**LOCAL EXCHANGE SERVICE (cont'd)****F. Extended Area Service (EAS) (cont'd)**3. Optional Extended Metropolitan Service (EMS)<sup>/1/</sup>

## a. Description

Extended Metropolitan Service (EMS) is a two-way optional service that enlarges a customer's local calling scope. EMS allows customers to make calls to and receive calls from customers of participating providers in specified exchanges. EMS requires subscribers to be assigned a number from a dedicated NPA/NXX so that calls originating in the subscriber's expanded calling area will be recognized in the network as a local call to the subscriber. EMS subscribers include all customers of ILECs and CLECs being served by a dedicated NPA/NXX code. Monthly rates for optional EMS include the basic local exchange service rate, and are shown in paragraph F.3.b. The local calling areas provided with EMS are listed in F.3.c, and are in addition to local calling areas listed in Part 4, Section 1. Tier 1 exchanges are contiguous to the metropolitan exchange; Tier 2 exchanges are not contiguous, but are near the metropolitan exchanges.

b. Rates<sup>/2/</sup>

<u>Service</u>		<u>Monthly Rate</u>		<u>USOC</u>	
		<u>Tier I</u>	<u>Tier II</u>		
Residence	Flat-Rate 1-Party	\$61.95.	\$61.95	1EW	
Business	Flat-Rate 1-Party				
	- Rate Groups 1, 2, 6, 7, 8	3,118.00	3,118.00	1EL	(I)
	- Rate Groups 3, 4, 5	3,118.00	3,118.00	1EL	(I)
	Multi-Line Hunting				
	- Rate Groups 1,2,6,7, 8	3,118.00	3,118.00	1NK	(I)
	- Rate Groups 3, 4, 5	3,118.00	3,118.00	1NK	(I)
	PBX Trunk	4,150.00	4,150.00	TTZ++, TRE	(I)
	Hotel/Motel Measured <sup>/4,5/</sup>	3,118.00	3,118.00	TAA++	(I)

See Sheet 49.1 for footnotes.

**PBX - DID/AIOD SERVICE (cont'd)****A. Central Office Portion of Direct Inward Dialing (DID) Service to Customer-Premises Located Switching Systems (cont'd)**

## 2. Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Non-ISDN PRI USOCs</u>	<u>ISDN-PRI USOCs</u>
DID Service to Customer-Premises Located Switching Systems, Per Trunk Group:				
<i>Category 1 (100 DID Numbers or Less)</i>				
First block of 100 DID numbers assigned	\$5,854.00 (I)	\$148.35	ND8	ZT8
First block of 10 DID numbers assigned	957.00 (I)	108.75	NDZ	ZT5
Each additional block of 10 DID numbers assigned over the first block of 10 DID numbers	636.00 (I)	4.40	NDA	ZT6
Each single Direct Inward Dialing Number assigned	267.00 (I)	10.50 <sup>/1/</sup>	--	ZTN
Each additional single Direct Inward Dialing Number assigned	267.00 (I)	10.50 <sup>/2/</sup>	--	ZTN

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per premises, per installation date.

**PBX - DID/AIOD SERVICE (cont'd)****A. Central Office Portion of Direct Inward Dialing (DID) Service to Customer-Premises Located Switching Systems (cont'd)**

## 2. Rates (cont'd)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Non-ISDN PRI USOCs</u>	<u>ISDN-PRI USOCs</u>
<i>Category 2 (Greater than 100 DID Numbers)</i>				
Each additional block of 100 DID numbers assigned over the first 100 DID numbers	\$585.00 (I)	\$148.35	ND9	ZT9
Each additional block of 10 DID numbers assigned over the first 100 DID numbers	145.00 (I)	14.85	NDH	ZT6X1
Each single Direct Inward Dialing Number assigned individually	267.00 (I)	10.50 <sup>/1/</sup>	--	ZTN
Each additional single Direct Inward Dialing Number assigned individually	267.00 (I)	10.50 <sup>/2/</sup>	--	ZTN
DID Trunk Termination, per trunk <sup>/3/</sup>				
With Dial Pulse (DP) Signaling	859.00 (I)	--	NDT	--
With Multifrequency (MF) Signaling	859.00 (I)	--	NTP	--
With Dual-Tone Multifrequency (DTMF) Signaling	859.00 (I)	--	NMD	--
Removal of a number from Direct Inward Dialing Number Block, Per DID number				
1st DID Number (per order)	--	200.00	REAHZ	REAHZ
Each Additional DID Number (per order)	--	20.00	REAHZ	REAHZ
Re-instatement of a number to Direct Inward Dialing Number Block				
1st DID Number (per order)	--	200.00	REAL9	REAL9
Each Additional DID Number (per order)	--	20.00	REAL9	REAL9

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per premises, per installation date.

/3/ Not applicable with Primary Rate ISDN: SmartTrunk<sup>SM</sup> Service or Digital Loop Service customers subscribing to the SuperTrunk option<sup>/4/</sup>.

/4/ Effective June 30, 2016, SuperTrunk service is grandfathered. See Part 20, Section 6.

**DISASTER ROUTING SERVICE (DRS) (cont'd)**

Effective July 15, 2024, Disaster Routing Service will no longer be available for purchase by new or existing customers. In addition, requests to move, add or change will not be accepted. The Company will continue to provide existing service to existing customers until the service is discontinued.

**E. Rates**

	<u>Monthly Charge</u>	<u>Installation Charge</u>	<u>USOC</u>
Service Establishment, per account, per location <sup>/1/</sup>	N/A	\$195.00	SEPRE
Forwarded Telephone Numbers, per Telephone Number Choice 1 <sup>/4/</sup>			
Telephone Numbers To Be Forwarded, per Telephone Number			
1 – 20	\$201.00 (I)	2.75	R7UFX
21 – 100	201.00 (I)	2.75	
101 – 250	201.00 (I)	2.75	
251 – 500	201.00 (I)	2.75	
501 – 1000	201.00 (I)	2.75	
1001 or more	201.00 (I)	2.75	
or			
Choice 2 <sup>/3,4/</sup>			
Telephone Numbers To Be Forwarded, per Telephone Number and per completed call			
1 – 20	201.00 (I)	2.75	R7UFC
21 – 100	201.00 (I)	2.75	
101 – 250	201.00 (I)	2.75	
251 – 500	201.00 (I)	2.75	
501 – 1000	201.00 (I)	2.75	
1001 or more	201.00 (I)	2.75	
Per Completed Call			
\$0.15			
Group of Telephone Numbers equipped, per group	2,261.00 (I)	45.00	R7NPG
Rearrangement Charges, per rearrangement <sup>/1,2/</sup>	N/A	95.00	RCHAX
Password Re-initialization, per occasion	N/A	20.00	NR91P

/1/ If ordered/rearranged with Intelligent Redirect only one charge applies.

/2/ A one-time charge will apply to the move, change or addition of an item. The addition of a telephone number to be equipped with DRS will incur the appropriate one-time charge. The addition of a group will incur the appropriate one-time charge. For a change to the Primary Interexchange Carrier (PIC) for DID and telephone numbers the charges outlined in the Access Service Tariff, FCC 73, Section 13.3.1, will apply. If DRS and Intelligent Redirect exist on the same account, and rearrangements for both are ordered at the same time, these charges will only apply once.

/3/ Applicable only when the customer has selected Choice 2 and has activated destination options 2 or 3. Customers who subscribe to DRS and Intelligent Redirect, on the same telephone number, are not eligible for Choice 2.

/4/ Choice 1 and Choice 2 can be provided to the same customer. However, all of the telephone numbers in each group must be all Choice 1 or Choice 2 charges.

**HOT LINE/WARM LINE<sup>/1,4/</sup>****A. Description of Service**

*Hot Line* provides a business access line the capability to automatically originate a call to a pre-assigned number. The call is immediately and automatically triggered by an off-hook condition. Incoming calls are received normally. Hot Line is available only where facilities permit.

*Warm Line* provides a business access line the capability to automatically originate a call to a pre-assigned number. The call is triggered by an off-hook condition, but after a five second waiting period. During the five second waiting period, the customer may manually dial an outgoing call. Incoming calls are received normally. Warm Line is available only where facilities permit.

**B. Rates**

The following rates and charges apply in addition to the established rates and charges for the access line and any other associated services.

	<u>Monthly Rate</u>	<u>Installation Charge<sup>/2/</sup></u>	<u>Service Charge<sup>/3/</sup></u>	<u>USOC</u>
Hot Line	\$752.00 (I)	\$10.75	\$5.00	HLA
Warm Line	752.00 (I)	10.75	5.00	WLS

/1/ Coin, multi-party and multi-lines are excluded from employing the Hot Line and Warm Line features.

/2/ A maximum installation charge of \$10.75 is applicable when Hot Line or Warm Line is ordered in conjunction with other Custom Calling Services.

/3/ The Service Charge of \$5.00 will be applied for any subsequent change in the called number.

/4/ Effective December 1, 2015, Hot Line and Warm Line are no longer available to residence customers.

**BUSY-OUT ARRANGEMENTS – ROTARY NUMBER GROUP<sup>/2,3/</sup>****A. Rates and Charges**

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>USOC</u>
1. For each group of central office lines or PBX trunks so arranged			
Control equipment at the central office <sup>/4/</sup>			
a. Busy-Out Arrangement, one member, one line	\$820.00 (I)	\$0.00	P89
b. Random Make Busy one member, multiple lines	19.45	0.00	P2Y
2. Signaling channel	As specified in Part 15, Section 2		
3. Change in point of break-in rotary number group	0.00	12.70	----

/1/ The service charge is applicable only to the first line improved per service order.

/2/ The Company reserves the right to limit the number of trunks or lines that can be busied out in any Electronic Switching System, but will not limit this number to less than 10 in a 100-Line group in a No. 1 ESS-equipped central office.

/3/ Not applicable for WATS service.

/4/ Includes the provision of two busy-out arrangements within a single rotary number group. Separate signaling channels and control keys will be required for each separate arrangement.



**INTELLINUMBER<sup>/8/</sup> (cont'd)****C. Application of Rates (cont'd)****10. Charge Per Completed Call Routed**

A usage sensitive charge will apply for each completed call routed using IntelliNumber. All such calls are billed at the same rate level based on the total number of routed and completed calls billed on one customer's bill during a billing month.

**11. Obsolete Customer Accuracy Report**

As an option, the customer may elect to receive Customer Accuracy Report(s). The Customer Accuracy Report will provide the level of call routing accuracy and a list of ZIP Codes being routed to the default telephone number. This report can be provided on a weekly or a monthly basis via paper or diskette. A monthly and nonrecurring charge will apply per IntelliNumber on Individual Reports. A monthly and nonrecurring charge will apply per Master IntelliNumber on aggregate reports.<sup>/1/</sup>

**12. IntelliNumber Feature Options**

A monthly and an installation charge will apply for each option per telephone number equipped with IntelliNumber as noted in this section.

**D. Rates**

	<u>Monthly Charge</u>	<u>Installation Charge</u>	<u>USOC</u>
IntelliNumber			
- Per Master IntelliNumber	\$3,784.00 (I)	\$525.00	SNR
- Per Dependent IntelliNumber	3,784.00 (I)	200.00	SDR
- Per Trade Area <sup>/6/</sup>	2,506.00 (I)	N/A	R7ECX
Customer ZIP Code Reload, per reload <sup>/1/</sup>	N/A	25.00	NR9ZA
IntelliNumber Number Change	N/A	95.00	REANY
<i>Zip Code Mapping:<sup>/6/</sup></i>			
ZIP Code Mapping, per Trade Area <sup>/2/</sup>	N/A	75.00	NR9ZB
ZIP Code Mapping Changes, per Trade Area			
6 to 9 digit	N/A	61.00	REANZ
5 digit only	N/A	20.00	REAN1
ZIP Codes Refresh, per Trade Area	N/A	43.00	NR9ZC

<sup>/1/</sup> The reports option is obsolete as of June 26, 2003.

See Sheet 7 for other footnotes

**AT&T TEXAS GUIDEBOOK**

PART 20 - Grandfathered Services  
SECTION 6 - Central Office Services

19th Revised Sheet 6  
Replacing 18th Revised Sheet 6

**INTELLINUMBER<sup>/8/</sup> (cont'd)**
**D. Rates (cont'd)**

	<u>Monthly Charge</u>	<u>Installation Charge</u>	<u>USOC</u>
Additional Routing Options, per Telephone Number <sup>/3/</sup>			
Time-Of-day/Day-Of-Week Routing	\$2,506.00 (I)	\$12.00	RZ9PN
Specific Date Routing	8.00	12.00	RZ3PN
Allocation Routing	2,506.00 (I)	12.00	RZ5PN
Shared Trade Area	10.00	25.00	RZ5PA
Additional Routing Logic Change Charge, per telephone number, per occurrence, per shared trade area, per shared area <sup>/4/</sup>	N/A	12.00	NR9EE
Obsolete Customer Accuracy Report <sup>/7/</sup>			
Weekly Individual	\$30.00	\$10.00	RA4ZW
Monthly Individual	10.00	10.00	RA4ZM
Weekly Aggregate	30.00	10.00	RA4AW
Monthly Aggregate	10.00	10.00	RA4AM
IntelliNumber Feature Options, per IntelliNumber			
Number Prompt	3,784.00 (I)	115.00	RZQPN
Default Announcement	50.00	355.00	RZAPN
Announcement Script Change	N/A	355.00	RCHAA
<u>Charge Per Completed Call Routed<sup>/5/</sup></u>		<u>Rate Per Call</u>	
1-4,999 Completed Calls		\$0.08	
5,000-19,999 Completed Calls		0.07	
20,000-49,999 Completed Calls		0.06	
50,000 or more Completed Calls		0.05	

See Sheet 7 for footnotes