PART 4 - Exchange Access Services	20th Revised Sheet 10
SECTION 2 - Exchange Lines and Usage	Replacing 19th Revised Sheet 10

LOCAL EXCHANGE SERVICE (cont'd)

D. Business Service/1/

- 1. Local Exchange Access Service
 - a. Rates

Description	<u>USOCs</u>	Rate Groups <u>1 through 8</u>	
1-Party, each	/1LB/ /1FL++/ /LWU/	\$1,913.00	(I)
1-Party, each/2/	/4FT/	1,913.00	(I)
Multi-Line Hunting	/1BH/ /77E/ /788/	1,913.00	(I)
One-Element Measured 1-Party ^{/3/} Message Rate Option ^{/3/}	/1ML/ /1MH/ /VE7MA/	1,913.00 1,913.00	(I) (I)
PBX Line, each Trunk, each	/TFB/ /TFBO1/ /TFBO2/ /TFBO3/ /TRT++/ /THC/ /TUBO3/ /TFG++/ /LBE/ /TFC/ /TFN/ /TFU/ /T9L/ /VE7/	2,532.00 2,532.00	(l) (l)
Plexar Line, each Trunk, each	/TFB1X/ /TFBOX/ /TFBCX/ /TCP1X/ /TCPOX/ /TCPCX/	145.00 145.00	
Hotel/Motel Measured Trunk/4,5/	/THB++/ /TMB/ /TMN/	2,532.00	(I)

- /1/ The priority provisioning and restoration of services offered under this guidebook relative to the National Security Emergency Preparedness (NSEP) Telecommunications Service Priority (TSP) System shall be pursuant to the rates, terms and conditions as delineated in Part 8, Section 5, "Telecommunications Service Priority System". For application in this guidebook, such terms and conditions, rates and charges as are described in the Part 8, Section 5, "Telecommunications Service Priority System" shall be interpreted to apply on a "per request, per line/trunk" basis.
- /2/ Applicable to only those "grandfathered customers" (customers with existing service at the same premises and under existing billing name) who previously had Suburban 4-Party Service and were converted to 1-Party Service at the time their respective exchange eliminated Suburban 4-Party Service as an offering.
- /3/ The local message allowance is 100 outgoing local messages, and \$0.08 for each additional outgoing local message over 100. One-Element Measured 1-Party business service is offered only to customers located within the Company's Texas exchange central offices which have both the capability and capacity to offer such service.
- /4/ In addition, a charge of \$0.06 per outgoing local message applies.
- /5/ Hotel/Motel customers have the option of subscribing to Hotel/Motel Measured Trunks (USOC: THB) or PBX Trunks (USOC: TFB) for their guests' use. However, the mixing of flat and measured trunks for guests' use shall not be permitted.

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

LOCAL EXCHANGE SERVICE (cont'd)

F. Extended Area Service (EAS) (cont'd)

- 3. Optional Extended Metropolitan Service (EMS)/1/
 - a. Description

Extended Metropolitan Service (EMS) is a two-way optional service that enlarges a customer's local calling scope. EMS allows customers to make calls to and receive calls from customers of participating providers in specified exchanges. EMS requires subscribers to be assigned a number from a dedicated NPA/NXX so that calls originating in the subscriber's expanded calling area will be recognized in the network as a local call to the subscriber. EMS subscribers include all customers of ILECs and CLECs being served by a dedicated NPA/NXX code. Monthly rates for optional EMS include the basic local exchange service rate, and are shown in paragraph F.3.b. The local calling areas provided with EMS are listed in F.3.c, and are in addition to local calling areas listed in Part 4, Section 1. Tier 1 exchanges are contiguous to the metropolitan exchange; Tier 2 exchanges are not contiguous, but are near the metropolitan exchanges.

b. Rates/2/

		Month	y Rate		
<u>Service</u>		<u>Tier I</u>	<u>Tier II</u>	USOC	
Residence Business	Flat-Rate 1-Party Flat-Rate 1-Party	\$61.95.	\$61.95	1EW	
	- Rate Groups 1, 2, 6, 7, 8	2,150.00	2,150.00	1EL	(I)
	- Rate Groups 3, 4, 5	2,150.00	2,150.00	1EL	(1)
	Multi-Line Hunting				
	- Rate Groups 1,2,6,7, 8	2,150.00	2,150.00	1NK	(I)
	- Rate Groups 3, 4, 5	2,150.00	2,150.00	1NK	(I)
	PBX Trunk	2,862.00	2,862.00	TTZ++, TRE	(1)
	Hotel/Motel Measured ^{/4,5/}	2,150.00	2,150.00	TAA++	(I)

See Sheet 49.1 for footnotes.

PBX - DID/AIOD SERVICE (cont'd)

- A. Central Office Portion of Direct Inward Dialing (DID) Service to Customer-Premises Located Switching Systems (cont'd)
 - 2. Rates

Taco	Monthly <u>Rate</u>	Installation Charge	Non-ISDN PRI <u>USOCs</u>	ISDN-PRI <u>USOCs</u>		
DID Service to Customer-Premises Located Switching Systems, Per Trunk Group:						
Category 1 (100 DID Numbers or	Less)					
First block of 100 DID numbers assigned	\$4,037.00 (I)	\$148.35	ND8	ZT8		
First block of 10 DID numbers assigned	660.00 (I)	108.75	NDZ	ZT5		
Each additional block of 10 DID numbers assigned over the first block of 10 DID numbers	438.00 (I)	4.40	NDA	ZT6		
Each single Direct Inward Dialing Number assigned	147.00 (I)	10.50/1/		ZTN		
Each additional single Direct Inwa Dialing Number assigned	ard 147.00 (I)	10.50/2/		ZTN		

/1/ Applies to the first unit ordered per request, per customer premises, per installation date./2/ Applies to all other units ordered in addition to the initial unit per premises, per installation date.

PBX - DID/AIOD SERVICE (cont'd)

- A. Central Office Portion of Direct Inward Dialing (DID) Service to Customer-Premises Located Switching Systems (cont'd)
 - 2. Rates (cont'd)

•		Monthly <u>Rate</u>	Installation Charge	Non-ISDN PRI <u>USOCs</u>	ISDN-PRI <u>USOCs</u>
	Category 2 (Greater than 100 DID N	lumbers)			
	Each additional block of 100 DID numbers assigned over the first 100 DID numbers	\$403.00 (I)	\$148.35	ND9	ZT9
	Each additional block of 10 DID numbers assigned over the first 100 DID numbers	100.00 (I)	14.85	NDH	ZT6X1
	Each single Direct Inward Dialing Number assigned individually	184.00 (I)	10.50/1/		ZTN
	Each additional single Direct Inward Dialing Number assigned individually	y 184.00 (I)	10.50/2/		ZTN
	DID Trunk Termination, per trunk ^{/3/} With Dial Pulse (DP) Signaling With Multifrequency (MF) Signaling With Dual-Tone Multifrequency	592.00 (I) 592.00 (I)		NDT NTP	
	(DTMF) Signaling	592.00 (I)		NMD	
	Removal of a number from Direct Inward Dialing Number Block, Per DID number				
	1st DID Number (per order) Each Additional DID Number		200.00	REAHZ	REAHZ
	(per order)		20.00	REAHZ	REAHZ
	Re-instatement of a number to Direct	:t			
	Inward Dialing Number Block 1st DID Number (per order)		200.00	REAL9	REAL9
	Each Additional DID Number (per order)		20.00	REAL9	REAL9

- /1/ Applies to the first unit ordered per request, per customer premises, per installation date.
 /2/ Applies to all other units ordered in addition to the initial unit per premises, per installation date.
 /3/ Not applicable with Primary Rate ISDN: SmartTrunkSM Service or Digital Loop Service customers subscribing to the SuperTrunk option^{/4/}.
- /4/ Effective June 30, 2016, SuperTrunk service is grandfathered. See Part 20, Section 6.

DISASTER ROUTING SERVICE (DRS) (cont'd)

Effective July 15, 2024, Disaster Routing Service will no longer be available for purchase by new or existing customers. In addition, requests to move, add or change will not be accepted. The Company will continue to provide existing service to existing customers until the service is discontinued.

E. Rates

nales	Monthly <u>Charge</u>	Installation <u>Charge</u>	<u>USOC</u>
Service Establishment, per account, per location/1/	N/A	\$195.00	SEPRE
Forwarded Telephone Numbers, per Telephone Numb <i>Choice 1</i> ^{/4/} Telephone Numbers To Be Forwarded, per Telephone			
$\begin{array}{c} 1 - 20 \\ 21 - 100 \\ 101 - 250 \\ 251 - 500 \\ 501 - 1000 \\ 1001 \text{ or more} \end{array}$	\$138.00 (I) 138.00 (I) 138.00 (I) 138.00 (I) 138.00 (I) 138.00 (I)	2.75 2.75 2.75 2.75 2.75 2.75 2.75	R7UFX
Choice $2^{(3,4)}$ Telephone Numbers To Be Forwarded, per Telephone 1 - 20 21 - 100 101 - 250 251 - 500 501 - 1000 1001 or more	Number and p 138.00 (l) 138.00 (l) 138.00 (l) 138.00 (l) 138.00 (l) 138.00 (l)	er completed call 2.75 2.75 2.75 2.75 2.75 2.75 2.75 2.75	R7UFC
Per Completed Call \$0.15			
Group of Telephone Numbers equipped, per group	1,559.00 (I)	45.00	R7NPG
Rearrangement Charges, per rearrangement/1,2/	N/A	95.00	RCHAX
Password Re-initialization, per occasion	N/A	20.00	NR91P

- /1/ If ordered/rearranged with Intelligent Redirect only one charge applies.
- /2/ A one-time charge will apply to the move, change or addition of an item. The addition of a telephone number to be equipped with DRS will incur the appropriate one-time charge. The addition of a group will incur the appropriate one-time charge. For a change to the Primary Interexchange Carrier (PIC) for DID and telephone numbers the charges outlined in the Access Service Tariff, FCC 73, Section 13.3.1, will apply. If DRS and Intelligent Redirect exist on the same account, and rearrangements for both are ordered at the same time, these charges will only apply once.
- /3/ Applicable only when the customer has selected Choice 2 and has activated destination options 2 or
 3. Customers who subscribe to DRS and Intelligent Redirect, on the same telephone number, are not eligible for Choice 2.
- /4/ Choice 1 and Choice 2 can be provided to the same customer. However, all of the telephone numbers in each group must be all Choice 1 or Choice 2 charges.

HOT LINE/WARM LINE^{/1,4/}

A. Description of Service

Hot Line provides a business access line the capability to automatically originate a call to a preassigned number. The call is immediately and automatically triggered by an off-hook condition. Incoming calls are received normally. Hot Line is available only where facilities permit.

Warm Line provides a business access line the capability to automatically originate a call to a preassigned number. The call is triggered by an off-hook condition, but after a five second waiting period. During the five second waiting period, the customer may manually dial an outgoing call. Incoming calls are received normally. Warm Line is available only where facilities permit.

B. Rates

The following rates and charges apply in addition to the established rates and charges for the access line and any other associated services.

	Monthly <u>Rate</u>	Installation Charge ^{/2/}	Service <u>Charge</u> ^{/3/}	<u>USOC</u>
Hot Line	\$518.00 (I)	\$10.75	\$5.00	HLA
Warm Line	518.00 (I)	10.75	5.00	WLS

/1/ Coin, multi-party and multi-lines are excluded from employing the Hot Line and Warm Line features.

/2/ A maximum installation charge of \$10.75 is applicable when Hot Line or Warm Line is ordered in conjunction with other Custom Calling Services.

/3/ The Service Charge of \$5.00 will be applied for any subsequent change in the called number.

^{/4/} Effective December 1, 2015, Hot Line and Warm Line are no longer available to residence customers.

BUSY-OUT ARRANGEMENTS – ROTARY NUMBER GROUP^{/2,3/}

A. Rates and Charges

na		Monthly <u>Rate</u>	Service <u>Charge</u>	<u>USOC</u>
1.	For each group of central office lines or PBX trunks so arranged			
	Control equipment at the central office/4/			
	a. Busy-Out Arrangement, one member, one line	\$565.00 (I)	\$0.00	P89
	b. Random Make Busy one member, multiple lines	19.45	0.00	P2Y
2.	Signaling channel	As specifie	ed in Part 15, S	Section 2
3.	Change in point of break-in rotary number group	0.00	12.70	

/1/ The service charge is applicable only to the first line improved per service order.

- /2/ The Company reserves the right to limit the number of trunks or lines that can be busied out in any Electronic Switching System, but will not limit this number to less than 10 in a 100-Line group in a No. 1 ESS-equipped central office.
- /3/ Not applicable for WATS service.
- /4/ Includes the provision of two busy-out arrangements within a single rotary number group. Separate signaling channels and control keys will be required for each separate arrangement.

PART 20 - Grandfathered Services SECTION 6 - Central Office Services

INTELLINUMBER^{/8/} (cont'd)

C. Application of Rates (cont'd)

10. Charge Per Completed Call Routed

A usage sensitive charge will apply for each completed call routed using IntelliNumber. All such calls are billed at the same rate level based on the total number of routed and completed calls billed on one customer's bill during a billing month.

11. Obsolete Customer Accuracy Report

As on option, the customer may elect to receive Customer Accuracy Report(s). The Customer Accuracy Report will provide the level of call routing accuracy and a list of ZIP Codes being routed to the default telephone number. This report can be provided on a weekly or a monthly basis via paper or diskette. A monthly and nonrecurring charge will apply per IntelliNumber on Individual Reports. A monthly and nonrecurring charge will apply per Master IntelliNumber on aggregate reports.^{/1/}

12. IntelliNumber Feature Options

A monthly and an installation charge will apply for each option per telephone number equipped with IntelliNumber as noted in this section.

D.	Rates	Monthly <u>Charge</u>	Installation Charge	<u>USOC</u>
	IntelliNumber - Per Master IntelliNumber - Per Dependent IntelliNumber - Per Trade Area ^{/6/}	\$2,609.00 (I) 2,609.00 (I) 1,728.00 (I)	\$525.00 200.00 N/A	SNR SDR R7ECX
	Customer ZIP Code Reload, per reload/1/	N/A	25.00	NR9ZA
	IntelliNumber Number Change	N/A	95.00	REANY
	Zip Code Mapping: ^{/6/}			
	ZIP Code Mapping, per Trade Area/2/	N/A	75.00	NR9ZB
	ZIP Code Mapping Changes, per Trade Area 6 to 9 digit 5 digit only	N/A N/A	61.00 20.00	REANZ REAN1
	ZIP Codes Refresh, per Trade Area	N/A	43.00	NR9ZC

/1/ The reports option is obsolete as of June 26, 2003.

See Sheet 7 for other footnotes

INTELLINUMBER^{/8/} (cont'd)

D. Rates (cont'd)

	Monthly <u>Charge</u>	Installation Charge	<u>USOC</u>
Additional Routing Options, per Telephone Number	3/		
Time-Of-day/Day-Of-Week Routing	\$1,728.00 (I)	\$12.00	RZ9PN
Specific Date Routing	8.00	12.00	RZ3PN
Allocation Routing	1,728.00 (I)	12.00	RZ5PN
Shared Trade Area	10.00	25.00	RZ5PA
Additional Routing Logic Change Charge, per telephone number, per occurrence, per shared trade area, per shared area ^{/4/}	N/A	12.00	NR9EE
Obsolete Customer Accuracy Report ^{/7/} Weekly Individual Monthly Individual Weekly Aggregate Monthly Aggregate	\$30.00 10.00 30.00 10.00	\$10.00 10.00 10.00 10.00	RA4ZW RA4ZM RA4AW RA4AM
IntelliNumber Feature Options, per IntelliNumber Number Prompt Default Announcement Announcement Script Change	2,609.00 (I) 50.00 N/A	115.00 355.00 355.00	RZQPN RZAPN RCHAA
Charge Per Completed Call Routed ^{/5/}		Rate Per Call	
1-4,999 Completed Calls 5,000-19,999 Completed Calls 20,000-49,999 Completed Calls 50,000 or more Completed Calls		\$0.08 0.07 0.06 0.05	