

AT&T TEXAS GUIDEBOOK

PART 5 - Centrex / Plexar Services
SECTION 4 - Plexar Service

2nd Revised Sheet 1
Replacing 1st Revised Sheet 1

PLEXAR-II

A. Descriptive Summary

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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1. PLEXAR-II Service is a central office based business communications system which serves customers with 1 or more stations within each serving central office. PLEXAR-II Service is provided through an arrangement of exchange access lines, PLEXAR stations and station line facilities, switching equipment, customer facility group, and other facilities located on the Company premises. A PLEXAR-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of PLEXAR-II exchange access lines to which they subscribe.
2. Integrated Services Digital Network (ISDN) is a set of standards for end-to-end digital voice and/or data transmission over the public switched network. These standards, defined by the International Telegraph and Telephone Consultative Committee (CCITT), are modified for North America in accord with recommendations of Telcordia.

PLEXAR-II Service offers National ISDN capability via the Basic Rate Interface (BRI)^{/1/}. Each PLEXAR-II BRI station consists of two "B" channels and one "D" channel. Each "B" channel transmits information, including digitized voice, at 64 kilobits per second (Kbps), and can be configured for either circuit switching or packet switching^{/2/}. Each "D" channel transmits signaling and other non-voice data at 16 Kbps, and can be configured for packet switching^{/2/}.

B. General

PLEXAR-II rates and charges provide for PLEXAR II stations including standard features, station line facilities (which include the outside plant facilities) and optional features. Exchange access line rates and charges apply as found in Part 4, Section 2 or Part 17, Section 2.

/1/ Not available on stations associated with Access Advantage Plus as found in Part 20, Section 6.

/2/ ISDN BRI packet switching is obsolete and only available to existing installations at existing locations for existing customers.

PLEXAR-II (cont'd)

E. Payment Plans^{/1/}

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1. The PLEXAR-II Payment Plan offers the customer two options for payment. They are as follows:

Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 12-, 24-, 36-, 48- or 60-month contract. During the course of the contract, fixed rates (recurring and nonrecurring) are not subject to the Company initiated rate increases.

Month-to-Month Plan

Under this plan the customer elects to pay month to month. Month-to-month rates (recurring and nonrecurring) are subject to the Company initiated rate changes.

Existing month-to-month customers may elect to convert to a 36-Month, 48-Month or 60-Month Fixed Monthly Rate Plan at any time, and thus receive a credit for the difference between the prior month-to-month recurring rate and the selected contracted rate. The maximum amount of credit allowed with this option will be that produced by six months of prior month-to-month service. The effective date of the selected Fixed Monthly Rate Plan will be the beginning date of the period of service being counted for credit.

If a customer elects to convert to a Fixed Monthly Rate Plan, the customer's bill will be credited for the difference between the prior month-to-month rate already paid, and the rates they would have paid had they instead been receiving service under the selected Fixed Monthly Rate Plan for the PLEXAR-II guidebook elements in service at the time of conversion. The effective date of the selected Fixed Monthly Rate Plan will be the beginning date of the period of service being counted for credit.

2. All one time (nonrecurring) charges specified within this guidebook can be deferred over the length of any fixed term on initial and subsequent installations of service. Annuity factors utilized in deferring these charges are as follows:

12 Months -- .0874
24 Months -- .0457
36 Months -- .0318
48 Months -- .0249
60 Months -- .0208

3. The customer's contract specifies the discount rate that will be used if a customer terminates service under the conditions specified in paragraph E.16 following. The discount rate used in initiating a contract is 9.37% and remains fixed over the life of the contract term.

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PLEXAR-II (cont'd)**E. Payment Plans^{/1/} (cont'd)**

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4. Additions to service under the two plans specified in paragraph E.1, preceding, can be added to the existing agreement.
5. Fixed monthly rate plan additions can be coterminous with the original contract or for a shorter term. If more than 90 days remain on the contract, apply rates equivalent to those of the original contract term. If less than 90 days remain, additions must be made only under a Month-to-Month option.
6. Additions to service under the Month-to-Month plan can be made at any time.
7. Additions to the fixed monthly rate plan that exceed the number of stations initially covered under the agreement are subject to the same termination liability charges as the initial stations.
8. Station rates, station line facility rates, facility terminating arrangements and optional features are covered under the Plexar-II payment plans. All other rates and charges not specifically covered in this section are not included. Plexar-II access lines are subject to terms and conditions specified in Part 4, Section 2 and Part 17, Section 2.
9. Existing Plexar-I and Centrex Service customers may convert to Plexar-II subject to the payment of the conversion charges specified in paragraph F.1 following.
10. With prior Company agreement, service under these plans may be transferred from one customer to another at the same location for a *Supersedure Fee* as identified in paragraph F.1 following. The new customer assumes all obligations under the existing contract. Changes and additions to the assumed service can be made after the first day of service has been assumed.
11. Reserved for Future Use
12. Termination charges will be applicable to the fixed monthly rate plan under the following conditions: if the subscriber (a) disconnects the entire service; (b) disconnects more than 35% of the maximum contracted station quantity installed during the duration of the contract.
13. The termination charge is calculated as follows:
 - a. Under the conditions listed above, subtract the allowable 35% station fluctuation from the maximum contracted station quantity installed during the duration of the contract. This is multiplied by
 - b. The monthly Plexar-II charges, multiplied by
 - c. The number of months of the contract not being fulfilled, multiplied by
 - d. Fifty percent (50%).

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PLEXAR-II (cont'd)**E. Payment Plans^{/1/} (cont'd)**

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14. In addition, the remainder of any installation and non-recurring charges that have been deferred must be paid in full.
15. Termination charges are not applicable to PLEXAR-II station line facilities under the following conditions: (a) when the customer adds PLEXAR-II access lines with an equivalent reduction in the number of station line facility rate elements; (b) the customer subscribes to Access Advantage Plus as found in Part 20, Section 6 and continues with an equivalent service arrangement subject to the allowable station fluctuation specified in paragraph E.12 above.
16. The customer may, at his option, prior to the expiration of the existing contract term, terminate the contract without incurring termination charges provided (a) customer signs a new contract at prevailing rates for a term at least as long as the period remaining in the original contract (b) continues with an equivalent Plexar service arrangement (i.e., current system size), and (c) agrees to pay the deferred installation and nonrecurring charges incurred on the original contract, by present worthing the remaining amount and applying current annuity factors as specified in paragraph E.2 preceding, for the new term.
17. At the conclusion of the fixed term for any contract, renewal procedures will be determined as follows.

Customers can renew the service at terms, conditions and rates that exist at the time of renewal, change to Month-to-Month rates for all rate elements (standard and optional), or subscribe to the Contract Extension Option.

'Thank You For Renewing' Credit Option: With this option, customers who sign a new Plexar-II term Payment Plan contract for their existing service with a 36-, 48- or 60-month contract term will receive a one-time bill credit of \$50 per station (Basic stations, ISDN BRI stations or Off-Premise stations), up to a maximum of \$1,500 per contract. This credit option is only available to existing Plexar-II customers (month-to-month or contract), but is not available to customers with more than twelve months remaining on their existing Plexar-II term Payment Plan contract. Standard Plexar-II termination charges will apply. This credit option is not available to customers covered under a Customer Specific Pricing (CSP) contract.

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PLEXAR-II (cont'd)

E. Payment Plans^{/1/} (cont'd)

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17. (cont'd)

Contract Extension Option

At any point during the last 12 months of a PLEXAR-II term contract, the customer may extend their contract for either an additional 12-month or 24-month^{/2/} period at the same rates provided under the original guidebook contract. Subject to the Company's right to seek to discontinue this option to extend the contract period or to otherwise change the terms and conditions of this option, the customer may exercise this option up to three separate times. Customers who exercise the option to extend the term of the contract are not entitled to a different rate based on the overall term of the contract as extended (e.g., customers who initially have a 36-month contract and extend it by an additional 24 months are not entitled to the rates allowed under a 60-month contract). An extension will begin on the expiration date of the existing contract, or extension. Requests to terminate contract extensions will be governed by the terms and conditions found in this same guidebook under Payment Plans.

18. Upon the expiration date, as noted on the Company billing records, of a contract or contract extension option, if the customer does not elect to subscribe to a new contract and does not request discontinuance of the service, service will be continued on a Month-to-Month basis. The Month-to-Month rates currently in effect at the time of expiration of the contract will apply. Once on a Month-to-Month Plan the customer will not have additional service commitment and will no longer be subject to termination charges. The Month-to-Month service rates will be subject to Company-initiated rate changes.

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/2/ Effective October 1, 2013, the 24-Month option will no longer be available for customers seeking to extend their contract under this option.

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PLEXAR-II (cont'd)**E. Payment Plans^{/1/} (cont'd)**

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19. Nonrecurring Charge Waiver Options

New Service

Nonrecurring charges associated with the installation of new PLEXAR-II service will be waived for new, winback and win customers. In addition, existing PLEXAR-II subscribers moving their PLEXAR-II service to a new location are eligible. Customers must agree to sign a 24-month or greater term Payment Plan and install a minimum of 8 stations. Nonrecurring charges will be waived for each analog or ISDN BRI Station connected during installation of the PLEXAR-II system.

Additional Lines

Nonrecurring charges associated with the installation of new PLEXAR-II stations will be waived for existing customers who agree to install a minimum of 3 additional stations and add the stations to an existing agreement.

The nonrecurring charges to be waived under these Waiver Options are as follows:

- Service Establishment Charge to Establish a New System (per Central Office)
- Station Rates, Initial Installation, Installation Charge (per station)
- Station Line Facility Rates Installation Charge (based on mileage)

These Waiver Options are not available to customers covered under a Customer Specific Pricing (CSP) contract.

20. Service Migration and Early Termination Charges

If Customer migrates an AT&T Plexar-II Service or Service Component (referred to as the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

- The Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months;
- The Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; and
- The Replacement Service is installed at the same Customer sites as the Terminated ILEC Service.

It is at the Company's sole discretion whether a product change satisfies these requirements.

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PLEXAR-II (cont'd)

F. Rates (cont'd)

3. Plexar-II Station Rates^{1/}

	Month to Month	12 Months	24 ^{9/} Months	36 ^{9/} Months	48 ^{9/} Months	60 ^{9/} Months	USOC	(C)
<i>1-29 Stations:</i>								
Basic Station	\$12.75	\$10.00	\$9.00	\$7.00	\$6.50	\$6.25		
USOCs: FZA, FZAX3, HRAX3, HRQ3X								
Off-Premises Station	12.75	10.00	9.00	7.00	6.50	6.25		
USOCs: FZN, FZNX3, HRNX3								
BRI Station ^{4,7/}	16.00	15.00	14.00	13.00	12.00	11.00	XR	B
- CVS/CSD, per B-Channel ^{5/}	7.50	7.25	7.00	6.75	6.50	6.25	LTG1X	
- B-Channel Packet, per B-Channel ^{5,6,8/}	55.00	53.00	51.00	49.00	47.00	45.00	LTG3X	
- D-Channel Packet, per D-Channel ^{5,6,8/}	3.75	3.50	3.00	2.25	2.00	1.75	LTG4X	
<i>30+ Stations:</i>								
Basic Station	11.75	9.00	8.00	6.00	5.50	5.25		
USOCs: FZA, FZAX3, HRAX3, HRQ3X								
Off-Premises Station	11.75	9.00	8.00	6.00	5.50	5.25		
USOCs: FZN, FZNX3, HRNX3								
BRI Station ^{4,7/}	15.00	14.00	13.00	12.00	11.00	10.00	XR	B
- CVS/CSD, per B-Channel ^{5/}	7.50	7.25	7.00	6.75	6.50	6.25	LTG1X	
- B-Channel Packet, per B-Channel ^{5,6,8/}	55.00	53.00	51.00	49.00	47.00	45.00	LTG3X	
- D-Channel Packet, per D-Channel ^{5,6,8/}	3.75	3.50	3.00	2.25	2.00	1.75	LTG4X	
Multi-Switch Station Additive ^{3/}	2.05	2.05	2.05	2.05	2.05	2.05	1LVTS	

** Additional Charges Apply – See Sheet 49 for per station Nonrecurring Charges and footnotes

PLEXAR-II (cont'd)

F. Rates (cont'd)

3. Plexar-II Station Rates^{/1/} (cont'd)

	<u>Installation Charge</u>
Initial Installation, per station USOCs: FZA, FZAX3, HRAX3, HRQX3 FZN, FZNX3, HRNX3, XRB	\$21.35
E1TAX, E2RX3	60.35
Subsequent Change Charge USOC: SG9PA	0.30 ^{/2/}

Footnotes:

- /1/ A charge for a PLEXAR-II arrangement shall be the rate for PLEXAR-II stations (Basic, BRI, or Off-Premises) and its associated station line facility rate.
- /2/ Applies per feature, per station, when making changes subsequent to initial system installation to add, change, or rearrange standard features. Not applicable to changes made by Plexar Mate.
- /3/ Not applicable to PLEXAR-II Off-Premises stations.
- /4/ Maximum of two B-Channels of either CSV/CSD or Packet (obsolete) and one D-Channel per BRI station.
- /5/ Applies in addition to the BRI station rate based on the customer's configuration of B & D channels.
- /6/ Apply MicroLink rates and charges for Packet calling (obsolete) outside the PLEXAR group.
- /7/ Not available when associated with Access Advantage Plus as found in Part 20, Section 6.
- /8/ ISDN BRI packet switching is obsolete and only available to existing installations at existing locations for existing customers.
- /9/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR-II (cont'd)

F. Rates (cont'd)

5. Facility Terminating Rates

	Month to <u>Month</u>	12 <u>Months</u>	24 ^{/6/} <u>Months</u>	Monthly Rates			<u>USOC</u>	(C)
				36 ^{/6/} <u>Months</u>	48 ^{/6/} <u>Months</u>	60 ^{/6/} <u>Months</u>		
Tie Trunk Terminations								
<i>Analog Facility</i> ^{1/}	\$30.00	\$26.25	\$26.25	\$26.25	\$26.25	\$26.25	KT6	
<i>Digital Facility</i>								
Per DS1 Connection ^{2/}	160.00	150.00	150.00	150.00	150.00	150.00	KES	
Per DS0 Channel ^{3/}	12.00	10.25	10.25	10.25	10.25	10.25	K6S	
<i>PRI Facility</i>								
Per Digital Direct Termination ^{2/}	800.00	750.00	600.00	500.00	400.00	300.00	UTAPX	
Optional Features Backup D-Channel, each ^{4/}								
Out-WATS Termination								
Per Termination ^{5/}	13.00	10.50	10.50	10.50	10.50	10.50	EET	
					Installation Charge		<u>USOC</u>	
Tie Trunk Terminations					\$41.60		KT6	
					50.65		KES	
					8.60		K6S	
					2,000.00		UTAPX	
Out-WATS Termination					81.40		EET	

/1/ Appropriate rates and charges for analog facilities apply.

/2/ Appropriate rates and charges for the Digital 1.544 Mbps facilities apply.

/3/ One DS1 connection is required per 24 DSOs.

/4/ For Optional Backup D-Channel USOC, Rates and Nonrecurring Charges, see Part 17, Section 2.

/5/ Appropriate guidebook rates and charges for the facility being terminated also apply

/6/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR-II (cont'd)

F. Rates (cont'd)

6. Optional Features

	Monthly Rates						<u>USOC</u>	(C)
	<u>Month to Month</u>	<u>12 Months</u>	<u>24^{/1/} Months</u>	<u>36^{/1/} Months</u>	<u>48^{/1/} Months</u>	<u>60^{/1/} Months</u>		
Additional Class of Service Restriction Per Station ^{/2/}	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50	SRL	
Anonymous Call Rejection Per Station	0.50	0.50	0.50	0.50	0.50	0.50	HAG	
Assume Dial Nine Per Serving Central Office	25.00	25.00	25.00	25.00	25.00	25.00	A9DPO	
							<u>USOC</u>	
Additional Class of Service Restriction Per System					\$18.50		SRLPS	
Per Station ^{/2/}					1.15		SRL	
Anonymous Call Rejection Per System					6.20		HAGPS	
Per Station					1.15		HAG	
Assume Dial Nine Per Serving Central Office					17.40		A9DPO	

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/2/ Applicable to each restriction added to the station. (C)

PLEXAR-II (cont'd)

F. Rates (cont'd)

6. Optional Features (cont'd)

	Month to <u>Month</u>	12 <u>Months</u>	24 ^{/1/} <u>Months</u>	Monthly Rates			<u>USOC</u>	(C)
				36 ^{/1/} <u>Months</u>	48 ^{/1/} <u>Months</u>	60 ^{/1/} <u>Months</u>		
Automatic Route Selection (ARS) - Basic								
Per Plexar-II Station in an ARS Arrangement	\$0.75	\$0.70	\$0.60	\$0.50	\$0.40	\$0.30	ABBPA	
B-Channel Packet Switched Data ^{/4,5/}								
X.25 Closed User Group, Per B-Channel	0.50	0.50	0.50	0.50	0.50	0.50	OFABA	
X.25 Incoming Calls Barred, Per B-Channel	0.50	0.50	0.50	0.50	0.50	0.50	OFABB	
X.25 Outgoing Calls Barred, Per B-Channel	0.50	0.50	0.50	0.50	0.50	0.50	OFABC	
X.25 Permanent Virtual Circuits, Per B-Channel	0.50	0.50	0.50	0.50	0.50	0.50	OFABD	
Busy Verification								
Per System	2.00	1.90	1.80	1.70	1.60	1.50	EDSPS	
							<u>Installation Charge</u>	<u>USOC</u>
Automatic Route Selection (ARS) - Basic								
<i>Initial Installation</i>								
Per System						\$185.90	1CRPB	
<i>Subsequent Change Charge</i>								
Per System ^{/2/}						185.90	SG9PB	
Per Plexar-II Station ^{/3/}						0.30	SG9PV	
B-Channel Packet Switched Data								
X.25 Closed User Group, Per B-Channel						3.00	OFABA	
X.25 Incoming Calls Barred, Per B-Channel						3.00	OFABB	
X.25 Outgoing Calls Barred, Per B-Channel						3.00	OFABC	
X.25 Permanent Virtual Circuits, Per B-Channel						3.00	OFABD	
Busy Verification								
					20.05	EDSPS		

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/2/ Applicable when making changes subsequent to initial optional feature installation to add or make changes to the ARS arrangement. (C)

/3/ Applicable when making changes subsequent to initial optional feature installation to equip additional stations or change the station accessibility to the ARS arrangement.

/4/ Available only to BRI Stations.

/5/ ISDN BRI packet switching is obsolete and only available to existing installations at existing locations for existing customers.

PLEXAR-II (cont'd)

F. Rates (cont'd)

6. Optional Features (cont'd)	Monthly Rates						USOC	(C)
	Month to Month	12 Months	24 ^{/3/} Months	36 ^{/3/} Months	48 ^{/3/} Months	60 ^{/3/} Months		
Call Forwarding Busy Line/Don't Answer Outside System Per Plexar-II Station equipped with:								
Busy	\$2.00	\$1.50	\$1.25	\$1.00	\$0.75	\$0.50	FBJ	
Don't Answer	2.00	1.50	1.25	1.00	0.75	0.50	FDJ	
Busy and Don't Answer	3.00	2.50	2.00	1.50	1.00	0.75	FVJ	
Call Forwarding Don't Answer – Incoming Only ^{/4/} Per Station	1.50	1.25	1.00	0.75	0.50	0.25	NQH	
Call Forwarding Interface Busy – Incoming Only ^{/4/} Per Station	1.50	1.25	1.00	0.75	0.50	0.25	NQY	
Call Forwarding Intragroup Only ^{/1/} Per Station	1.50	1.25	1.00	0.75	0.50	0.25	NQ7	
					Installation Charge		USOC	
Call Forwarding Busy Line/Don't Answer Outside System Equipped with:								
Busy					\$5.00		1CRCF	
Don't Answer					5.00		1CRCG	
Busy and Don't Answer					9.95		1CRCH	
Subsequent Change Charge Per Plexar-II Station ^{/1,2/}					0.30		SG9PV	
Call Forwarding Don't Answer – Incoming Only Per System					3.80		NQHPS	
Per Station					2.65		NQH	
Call Forwarding Interface Busy – Incoming Only Per System					3.80		NQYPS	
Per Station					2.65		NQY	
Call Forwarding Intragroup Only Per System					3.80		NQ7PS	
Per Station					2.65		NQ7	

/1/ Applies when making changes subsequent to initial optional feature installation to change the destination telephone number or the number of ringing cycles.

/2/ Not applicable when, at the request of an Enhanced Service Provider (ESP), the forwarded-to number(s) for Call Forwarding Busy, Call Forwarding Don't Answer, or Call Forwarding Busy and Don't Answer are changed by the Company on a mechanized basis in bulk rather than on a line by line basis. Applicable charges for this change will be billed as specified in Section 10 of this tariff.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

/4/ Available only to BRI Stations.

PLEXAR-II (cont'd)

F. Rates (cont'd)

6. Optional Features (cont'd)

	Monthly Rates						USOC	(C)
	<u>Month to Month</u>	<u>12 Months</u>	<u>24^{/2/} Months</u>	<u>36^{/2/} Months</u>	<u>48^{/2/} Months</u>	<u>60^{/2/} Months</u>		
Custom Calling Services Per Plexar-II Station								
Auto Redial	\$1.15	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	NX9	
Call Blocker	0.90	0.75	0.75	0.75	0.75	0.75	NX5	
Call Return	1.15	0.95	0.95	0.95	0.95	0.95	NX8	
Priority Call	0.90	0.75	0.75	0.75	0.75	0.75	NX2	
Selective Call Forwarding								
Forwarding	0.90	0.75	0.75	0.75	0.75	0.75	NX6	
Call Management Services Package	2.95	2.65	2.65	2.65	2.65	2.65	NLH5U	
<i>(all 5 Custom Calling Services listed above)</i>								

	<u>Installation Charge</u>	<u>USOC</u>
Custom Calling Services Per System		
Auto Redial	\$34.20	NX9PS
Call Blocker	20.75	NX5PS
Call Return	34.20	NX8PS
Priority Call	20.75	NX2PS
Selective Call Forwarding	20.75	NX6PS
Call Management Services Package	130.65 ^{/3/}	NLH5V
<i>(all 5 Custom Calling Services listed above)</i>		

Per Plexar-II Station:		
Auto Redial	0.95	NX9
Call Blocker	0.95	NX5
Call Return	0.95	NX8
Priority Call	0.95	NX2
Selective Call Forwarding	0.95	NX6
Call Management Services Package	4.75 ^{/3/}	NLH5U
<i>(all 5 Custom Calling Services listed above)</i>		

/1/ Available only to BRI Stations.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

/3/ This charge applies only when the complete Call Management Services Package is subscribed to. If individual services have previously been installed, apply the individual installation charge for each service being installed in lieu of the Call Management Services Package installation charge. (C)

PLEXAR-II (cont'd)

F. Rates (cont'd)

6. Optional Features (cont'd)

	Monthly Rates							(C)
	<u>Month to Month</u>	<u>12 Months</u>	<u>24^{/1/} Months</u>	<u>36^{/1/} Months</u>	<u>48^{/1/} Months</u>	<u>60^{/1/} Months</u>	<u>USOC</u>	
Call Park Per Station	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20	C4Z	
					<u>Installation Charge</u>		<u>USOC</u>	
Call Trace ^{/2/} Per Plexar-II Station					\$0.95		N6T	
Per System					30.45		N6TPS	
Per Successful Trace					^{/3/}		---	
Call Park Per System					30.90		C4ZPS	
Per Station					1.15		C4Z	

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

/2/ At its option or upon receipt of a proper request from a law enforcement agency. The Company will set up a temporary tracing arrangement using Call Trace or manual trap and trace where Call Trace is not available at no charge to the customer when in the judgment of the Company or law enforcement agency the unwanted call(s) present a serious threat of bodily harm or destruction of property and the customer has not subscribed to Call Trace or subscription to Call Trace is not a suitable solution. (C)

/3/ Apply the Business Call Trace, Per Successful Trace, rate as specified in Part 7, Section 2.

PLEXAR-II (cont'd)

F. Rates (cont'd)

6. Optional Features (cont'd)

	Month to	12	24 ^{/3/}	Monthly Rates				(C)
	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>36^{/3/}</u>	<u>48^{/3/}</u>	<u>60^{/3/}</u>	<u>USOC</u>	
Cancel Call Waiting ^{/2/} Per Plexar-II Station	\$0.60	\$0.55	\$0.50	\$0.45	\$0.40	\$0.35	PQK	
Conference Calling – 6-Port Conference Arrangement Per Arrangement ^{/1/}	33.00	30.00	27.50	25.00	22.50	20.00	EAA	
D-Channel Packet Switched Data ^{/4,5/} X.25 Closed User Group, Per D-Channel	0.50	0.50	0.50	0.50	0.50	0.50	OFADA	
X.25 Incoming Calls Barred, Per D-Channel	0.50	0.50	0.50	0.50	0.50	0.50	OFADB	
X.25 Outgoing Calls Barred, Per D-Channel	0.50	0.50	0.50	0.50	0.50	0.50	OFADC	
X.25 Permanent Virtual Circuits, Per D-Channel	0.50	0.50	0.50	0.50	0.50	0.50	OFADD	
				Installation Charge			<u>USOC</u>	
Cancel Call Waiting Per System				\$8.55			1CRCW	
Conference Calling – 6-Port Conference Arrangement				19.35			EAA	
D-Channel Packet Switched Data X.25 Closed User Group, Per D-Channel				3.00			OFADA	
X.25 Incoming Calls Barred, Per D-Channel				3.00			OFADB	
X.25 Outgoing Calls Barred, Per D-Channel				3.00			OFADC	
X.25 Permanent Virtual Circuits, Per D-Channel				3.00			OFADD	

/1/ When combining two or more conference arrangements, a reduction of available ports will occur.

/2/ Not available to BRI stations.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

/4/ Available only to BRI Stations.

/5/ ISDN BRI packet switching is obsolete and only available to existing installations at existing locations for existing customers.

PLEXAR-II (cont'd)

F. Rates (cont'd)

6. Optional Features (cont'd)

	Monthly Rates							(C)
	<u>Month to</u> <u>Month</u>	<u>12</u> <u>Months</u>	<u>24^{/7/}</u> <u>Months</u>	<u>36^{/7/}</u> <u>Months</u>	<u>48^{/7/}</u> <u>Months</u>	<u>60^{/7/}</u> <u>Months</u>	<u>USOC</u>	
Message Waiting Indication ^{/4/} Per Plexar-II Station:								
With SMDI ^{/1,2/}	\$0.15	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	MWZ ^{/5/}	
Without SMDI ^{/3/}	0.00	0.00	0.00	0.00	0.00	0.00	MWC3X ^{/6/}	
					<u>Installation</u> <u>Charge</u>		<u>USOC</u>	
Message Waiting Indication					\$1.80		MWZ ^{/5/}	
					1.80		MWC3X ^{/6/}	

/1/ Requires Simplified Message Desk Interface (SMDI). These rates are in addition to the rates and charges for SMDI.

/2/ This charge is applicable to SMDI arrangements when calls are forwarded to the message desk hunt group within the PLEXAR-II system, whether utilizing an external message desk provider or customer-provided message desk equipment. This provides for activation of message waiting indication (audible and/or visual).

/3/ This charge is applicable to PLEXAR-II arrangements subscribing to voice mail services provided by an external message desk where calls are forwarded outside the PLEXAR-II system. This one time charge allows the activation of message waiting indication (audible and/or visual) per PLEXAR-II station. Additionally, rates and charges for "Call Forwarding/Busy Line Don't Answer Outside System" apply per PLEXAR-II station.

/4/ Not available with BRI Stations. For the message waiting indication feature available to BRI Stations see *Visual Message Waiting Indication* in paragraph C.2.

/5/ The MWZ USOC applies when both audible and visual alerting are provided. For audible signal only, the M9Z USOC applies; for visual signal only, the M5Z USOC applies. For Business Sets (DMS100) only, the MW4PK USOC applies.

/6/ The MWC3X USOC applies when both audible and visual alerting are provided. For audible signal only, the MW72X USOC applies; for visual signal only, the MWS USOC applies. For Business Sets (DMS100) only, the MW9PK USOC applies.

/7/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR-II (cont'd)

F. Rates (cont'd)

6. Optional Features (cont'd)

	Monthly Rates						<u>USOC</u>	(C)
	<u>Month to Month</u>	<u>12 Months</u>	<u>24^{/1/} Months</u>	<u>36^{/1/} Months</u>	<u>48^{/1/} Months</u>	<u>60^{/1/} Months</u>		
Music on Hold Per System	\$42.50	\$42.50	\$42.50	\$42.50	\$42.50	\$42.50	MHDPS	
Night Service Per Arrangement	7.50	7.00	6.50	6.00	5.50	5.00	NS6PA	
Number Retention Service ^{/2/}								
Outgoing Trunk Queuing ^{/3/} Per System	2.00	1.75	1.50	1.25	1.00	0.75	OTYPS	
					<u>Installation Charge</u>		<u>USOC</u>	
Music on Hold Per System					\$32.25		MHDPS	
Per Station					1.15		MHD	
Night Service					35.45		NS6PA	
Outgoing Trunk Queuing					28.45		OTYPS	

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

/2/ Number Retention Service has been eliminated. See paragraph D.16 for Rules and Regulations associated with transfer of telephone numbers. (C)

/3/ Not available on stations associated with Access Advantage Plus Service as found in Part 20, Section 6.

PLEXAR-II (cont'd)

F. Rates (cont'd)

6. Optional Features (cont'd)

	Monthly Rates							(C)
	<u>Month to</u> <u>Month</u>	<u>12</u> <u>Months</u>	<u>24^{/5/}</u> <u>Months</u>	<u>36^{/5/}</u> <u>Months</u>	<u>48^{/5/}</u> <u>Months</u>	<u>60^{/5/}</u> <u>Months</u>	<u>USOC</u>	
Plexar Mate (previously Customer Rearrangement Service (CRS) – Basic) ^{/1/} Per Plexar-II Station ^{/2/}	\$1.95 ^{/3/}	\$1.00	\$0.90	\$0.75	\$0.60	\$0.50	DWD	
Preferential Hunting Per Plexar-II Station	0.35	0.30	0.25	0.20	0.15	0.10	PHG	
Remote Access Capability ^{/7/} Per Remote Access Facility	19.50	19.00	18.50	18.00	17.50	17.00	RAUPS	
							<u>Installation Charge</u>	<u>USOC</u>
Plexar Mate Per Plexar Mate Database ^{/4/}					\$473.35		1CRCR	
Additional Plexar Mate Training, per hour					54.60		NR9TR	
Preferential Hunting <i>Initial Installation</i> Per Plexar-II Station					0.00		PHG	
<i>Subsequent Change Charge</i> Per Plexar-II Station ^{/6/}					0.30		SG9PV	
Remote Access Capability Initial Installation					13.60		RAUPS	
Subsequent Change Charge ^{/8/}					13.60		SG9PR	

/1/ Refer to paragraphs D.5 through D.9 preceding for parameters associated with this feature.

/2/ Applicable only to Plexar-II stations loaded into the Plexar Mate database.

/3/ Available only to existing Plexar Mate contracted customers at the conclusion of their fixed term contract.

/4/ A separate Plexar Mate database must be established for each *different* central office served by a single Plexar-II system. The installation charge applies to each Plexar Mate database established.

/5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

/6/ Applies when making changes subsequent to initial optional feature installation to add, change or rearrange a hunt line.

/7/ Appropriate rates and charges for incoming and outgoing facilities also apply.

/8/ Applies when making changes subsequent to initial optional feature installation when making changes associated with accessing the Remote Access Facility.

PLEXAR-II (cont'd)

F. Rates (cont'd)

6. Optional Features (cont'd)

	Month to <u>Month</u>	12 <u>Months</u>	24 ^{/5/} <u>Months</u>	Monthly Rates			<u>USOC</u>	(C)
				36 ^{/5/} <u>Months</u>	48 ^{/5/} <u>Months</u>	60 ^{/5/} <u>Months</u>		
Remote Access to Call Forwarding Per Station	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	FRC	
Routed Numbers Per Telephone Number Routed	0.25	0.25	0.25	0.25	0.25	0.25	R1SCX	
Simplified Message Desk Interface (SMDI) ^{/1/} Per System ^{/2,3,4/}	195.00	185.00	175.00	165.00	155.00	145.00	SMQPS	
					Installation <u>Charge</u>		<u>USOC</u>	
Remote Access to Call Forwarding Per System					\$31.15		FRCPS	
Per Station					1.15		FRC	
Routed Numbers Route Index Establishment Charge, per Route Established					150.00		SEPR1	
Simplified Message Desk Interface (SMDI)					77.25		SMQPS	

- /1/ Plexar-II stations in the SMDI message desk hunt group must be in the same Plexar-II system as the stations accessing the message desk.
- /2/ SMDI arrangements utilizing an external message desk/voice mail provider require access links and a voice grade channel, subscribed to by the external message desk/voice mail provider from Part 15, Section 2. The external message desk provider must also provide a modem conforming to the technical standards of the Company. Access links carry the voice traffic between the Plexar-II system and the message desk/mail box. The data channel carries called party number information and the message waiting indicator. The Plexar-II message desk hunt group is connected to the access links in the Central Office.
- /3/ SMDI arrangements utilizing customer-owned message desk/voice mail equipment require the Plexar-II customer to additionally subscribe to a voice grade data channel from Part 15, Section 2. Customer-provided modem, answering equipment, and Message Desk controller conforming to the technical specifications of the Company are also required. The message desk Plexar-II hunt group provides the access links to the customer premises.
- /4/ This rate provides for called party number delivery.
- /5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR-II (cont'd)

F. Rates (cont'd)

6. Optional Features (cont'd)

	Monthly Rates							(C)
	<u>Month to</u> <u>Month</u>	<u>12</u> <u>Months</u>	<u>24^{/1/}</u> <u>Months</u>	<u>36^{/1/}</u> <u>Months</u>	<u>48^{/1/}</u> <u>Months</u>	<u>60^{/1/}</u> <u>Months</u>	<u>USOC</u>	
Speed Calling – 30 Codes Per Plexar-II Station	\$0.40	\$0.30	\$0.30	\$0.30	\$0.30	\$0.30	E3Z	
Speed Calling – 50 Codes Per Plexar-II Station	0.60	0.50	0.50	0.50	0.50	0.50	E5V	
Split Service Offering Per Additional Common Block	10.00	9.00	8.00	7.00	6.00	5.00	SOJ	
Station Message Detail Recording (SMDR) Per Plexar-II Station	1.70	1.60	1.50	1.40	1.30	1.20	SMR	
Trunk Answer Any Station Per Arrangement	0.75	0.50	0.50	0.50	0.50	0.50	NTUPA	
					<u>Installation</u> <u>Charge</u>		<u>USOC</u>	
Speed Calling – 30 Codes Per System					\$10.50		1CRSC	
Speed Calling – 50 Codes Per System					10.50		1CRSD	
Split Service Offering					56.10		SOJ	
Station Message Detail Recording Per System					104.00		SMRPS	
Trunk Answer Any Station					7.20		NTUPA	

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

PLEXAR-II (cont'd)

F. Rates (cont'd)

6. Optional Features (cont'd)

	Monthly Rates ^{1/}						(C)
	<u>Month to</u> <u>Month</u>	<u>12</u> <u>Months</u>	<u>24^{6/}</u> <u>Months</u>	<u>36^{6/}</u> <u>Months</u>	<u>48^{6/}</u> <u>Months</u>	<u>60^{6/}</u> <u>Months</u>	<u>USOC</u>
Uniform Call Distribution (UCD)							
UCD, Per UCD Group ^{2/}							
With Queuing ^{3/}	\$45.00	\$40.00	\$40.00	\$40.00	\$40.00	\$40.00	UQAPG
Without Queuing	27.50	25.00	25.00	25.00	25.00	25.00	A6VPG
Additional Queue Slots,							
Per Queue Slot	1.50	1.00	1.00	1.00	1.00	1.00	QSSA1
Make Busy Key							
Per Key ^{4/}	4.00	3.75	3.75	3.75	3.75	3.75	DXVPB
Music on Queue							
Per UCD Group ^{4/}	32.00	30.00	30.00	30.00	30.00	30.00	MQQPG
Recorded Delay Announcement							
Per Announcement ^{2/}	36.25	35.00	35.00	35.00	35.00	35.00	RKDEX
Stop Hunt Key							
Per Key ^{1/}	4.00	3.75	3.75	3.75	3.75	3.75	BHKPB
UCD Queue Status Lamp							
Per UCD Group ^{2/}	16.50	15.50	15.50	15.50	15.50	15.50	AQQPG
UCD on Business Sets ^{3/}							
Per UCD Group	9.00	8.50	8.50	8.50	8.50	8.50	UGPPG
Per Business Set	0.15	0.10	0.10	0.10	0.10	0.10	UGPPK
Visual Message Waiting Indication ^{5/}							
Per B-Channel	0.50	0.50	0.50	0.50	0.50	0.50	OFABN

	<u>Installation</u> <u>Charge</u>	<u>USOC</u>
Uniform Call Distribution (UCD)		
UCD, Per UCD Group ^{2/}		
With Queuing ^{3/}	\$46.50	UQAPG
Without Queuing	26.35	A6VPG
Additional Queue Slots, per Queue Slot	2.10	QSSA1
Make Busy Key, per Key ^{4/}	0.00	DXVPB
Music on Queue, per UCD Group ^{4/}	30.25	MQQPG
Recorded Delay Announcement, per Announcement ^{2/}	118.70	RKDEX
Stop Hunt Key, per Key ^{2/}	0.00	BHKPB
UCD Queue Status Lamp, per UCD Group ^{2/}	19.00	AQQPG
UCD on Business Set ^{3/}		
Per UCD Group	22.20	UGPPG
Per Business Set	1.55	UGPPK
Visual Message Waiting Indication, per B-Channel	2.65	OFABN

See Sheet 66 for footnotes

PLEXAR-II (cont'd)

F. Rates (cont'd)

6. Optional Features (cont'd)

Uniform Call Distribution (UCD) (cont'd)

Footnotes:

- /1/ Customers subscribing to UCD prior to the effective date of this guidebook (January 19, 1995) pursuant to the Special Service Arrangement Request (SSAR) process will either be (1) grandfathered (if their SSAR rate is less than the applicable guidebook monthly rate) under the same regulations specified in their SSAR contract until the expiration of their respective contract or (2) converted to the applicable guidebook monthly rate (if their SSAR rate is greater than the applicable guidebook monthly rate).
- /2/ Maximum of 25 agents per UCD group.
- /3/ Equal to 30% of all UCD stations in the group.
- /4/ A voice grade channel may be required for this service. Apply the appropriate rates and charges as specified in Part 15, Section 2.
- /5/ Available only to BRI stations. For Basic stations, this functionality is provided through the *Message Waiting Indication* optional feature.
- /6/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

(C)
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(C)

PLEXAR-II (cont'd)

F. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features

	Monthly Rates							(C)
	Month to Month	12 Months	24 ^{/9/} Months	36 ^{/9/} Months	48 ^{/9/} Months	60 ^{/9/} Months	USOC	
Automatic Call Distribution (ACD) ^{6,7/}								

Electronic Business Sets

Basic Feature Package Per Agent ^{1,2/}	\$14.25	\$14.00	\$13.75	\$13.50	\$13.25	\$13.00	BQEPA
Advanced Feature Package Per Agent ^{1,2,8/}	4.00	3.00	3.00	3.00	3.00	3.00	BQAPA
Display Feature Package Per Agent ^{1,8/}	3.00	2.60	2.60	2.60	2.60	2.60	BQVBA
					Installation Charge		USOC
Automatic Call Distribution (ACD) Electronic Business Sets <i>Service Establishment Charge</i>							
Basic Feature Package, Per Agent <i>Initial Installation</i>					\$400.00 ^{3/}		SEPE2
Basic Feature Package, Per System					262.85 ^{4/}		BQEPS
Basic Feature Package, Per Agent					8.75		BQEPA
Advanced Feature Package, Per Agent ^{2/}					46.00		BQAPA
Display Feature Package, Per System					24.85		BQVPS
Display Feature Package, Per Agent					43.20		BQVBA
<i>Subsequent Change Charge^{5/}</i>							
Basic Feature Package, Per System					253.30		BQESS
Basic Feature Package, Per Agent					2.80		BQESA
Advanced Feature Package, Per Agent					46.00		BQASA
Display Feature Package, Per System					24.85		BQVSS
Display Feature Package, Per Agent					43.20		BQVSA

- /1/ Features in this package are not available on an individual basis.
- /2/ A voice grade channel may be required for Call Delay Announcement or Queue Status Lamps. Apply the appropriate rates and charges as specified in Part 15, Section 2.
- /3/ Also applies to supervisor sets that are agent sets as well.
- /4/ When combining Electronic Business Sets and Non-Electronic Sets, apply the Non-Electronic Set Installation charge (USOC: BQBPS).
- /5/ Applies when making changes subsequent to initial optional feature installation to add, change or rearrange features contained in the Basic, Advanced or Display Feature Packages.
- /6/ Not available to BRI Stations.
- /7/ Not available on stations associated with Access Advantage Plus as found in Part 20, Section 6.
- /8/ Requires the Basic Feature Package. These rates are in addition to the rates for the Basic Feature Package.
- /9/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

PLEXAR-II (cont'd)

F. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

	Month to <u>Month</u>	12 <u>Months</u>	24 ^{/12/} <u>Months</u>	Monthly Rates				(C)
				36 ^{/12/} <u>Months</u>	48 ^{/12/} <u>Months</u>	60 ^{/12/} <u>Months</u>	<u>USOC</u>	

Automatic Call Distribution (ACD)^{1,2/} (cont'd)

Electronic Business Sets (cont'd)

Optional Features

Additional ACD Directory Number Per Number	\$0.20	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15	BQGOB
Additional ACD Directory Number Priority Per Number	0.20	0.15	0.15	0.15	0.15	0.15	BQGOD
Additional Incoming Call Queue (10%) Per ACD Group	6.00	5.00	5.00	5.00	5.00	5.00	BQGOF
Additional Secondary Directory Number Per Number	0.20	0.15	0.15	0.15	0.15	0.15	BQGMB
Agent Key Per Agent	0.10	0.05	0.05	0.05	0.05	0.05	BQGMC
Attendant Console to ACD Per Console	2.50	2.00	2.00	2.00	2.00	2.00	BQGMD

	Installation <u>Charge</u>	<u>USOC</u>
Additional ACD Directory Number, Per Number	\$0.00	BQGOB
Additional ACD Directory Number Priority, Per Number	0.00	BQGOD
Additional Incoming Call Queue (10%), Per System	48.60	BQGOE
Additional Secondary Directory Number, Per Number	0.00	BQGMB
Agent Key, Per Agent	0.00	BQGMC
Attendant Console to ACD, Per Console	0.00	BQGMD

See Sheet 77 for footnotes

PLEXAR-II (cont'd)

F. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

	Month to <u>Month</u>	12 <u>Months</u>	24 ^{/12/} <u>Months</u>	Monthly Rates			<u>USOC</u>	(C)
				36 ^{/12/} <u>Months</u>	48 ^{/12/} <u>Months</u>	60 ^{/12/} <u>Months</u>		

Automatic Call Distribution (ACD)^{1,2/} (cont'd)

Electronic Business Sets (cont'd)

Optional Features (cont'd)

Call Agent Key Per Agent	\$0.10	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05	BQGME
Call Transfer with Time Per ACD Group	2.50	2.00	2.00	2.00	2.00	2.00	BQGMF
Controlled Interflow Per ACD Group	6.00	5.00	5.00	5.00	5.00	5.00	BQGMH
Display Agent Summary Key Per ACD Supervisor	0.15	0.10	0.10	0.10	0.10	0.10	BQGMK
Emergency Key Per Agent ^{10/}	0.60	0.55	0.55	0.55	0.55	0.55	BQGMM
Enhanced Group Status Display Per System	6.00	5.00	5.00	5.00	5.00	5.00	BQGMN

		<u>Installation Charge</u>	<u>USOC</u>
Call Agent Key, Per Agent		\$0.00	BQGME
Call Transfer with Time, Per Agent		10.75	BQGOT
Controlled Interflow, Per ACD System		10.75	BQGMG
Display Agent Summary Key, Per ACD Supervisor		0.00	BQGMK
Emergency Key, Per System ^{10/}		64.90	BQGML
Enhanced Group Status Display, Per System		0.00	BQGMN

See Sheet 77 for footnotes

PLEXAR-II (cont'd)

F. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

	Month to <u>Month</u>	12 <u>Months</u>	24 ^{12/} <u>Months</u>	Monthly Rates				(C)
				36 ^{12/} <u>Months</u>	48 ^{12/} <u>Months</u>	60 ^{12/} <u>Months</u>	<u>USOC</u>	
Automatic Call Distribution (ACD) ^{1,2/} (cont'd)								

Electronic Business Sets (cont'd)

Optional Features (cont'd)

Forced Agent Availability Per System	\$6.00	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00	BQGMO
Increased MIS Links Per MIS Link	21.00	20.00	20.00	20.00	20.00	20.00	BQGMQ
Line of Business Code Key Per Agent	1.40	1.35	1.35	1.35	1.35	1.35	BQGMR
Load Management Per System	2.50	2.00	2.00	2.00	2.00	2.00	BQGMS
MIS Interface Per Interface ^{7,10/}	1.50	1.25	1.25	1.25	1.25	1.25	BQGMU
Multistage Queue Status Refresh Per ACD Group	2.50	2.00	2.00	2.00	2.00	2.00	BQGMW

		<u>Installation Charge</u>	<u>USOC</u>
Forced Agent Availability, Per System		\$0.00	BQGMO
Increased MIS Links, Per System		10.75	BQGMP
Line of Business Code Key, Per Agent		69.70	BQGMR
Load Management, Per System		0.00	BQGMS
MIS Interface, Per System		87.15	BQGMT
Multistage Queue Status Refresh, Per System		10.75	BQGMV

See Sheet 77 for footnotes

PLEXAR-II (cont'd)

F. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

	Month to <u>Month</u>	12 <u>Months</u>	24 ^{/12/} <u>Months</u>	Monthly Rates				(C)
				36 ^{/12/} <u>Months</u>	48 ^{/12/} <u>Months</u>	60 ^{/12/} <u>Months</u>	<u>USOC</u>	
Automatic Call Distribution (ACD) ^{1,2/} (cont'd)								
Electronic Business Sets (cont'd)								
<i>Optional Features (cont'd)</i>								
Music on Delay (Queue) Per System ^{/10/}	\$2.50	\$2.00	\$2.00	\$2.00	\$2.00	\$2.00	BQGOG	
Night Service Recorded Announcement and Forward Per System	2.50	2.00	2.00	2.00	2.00	2.00	BQGOH	
Observe Agent Per Observe Key	3.00	2.00	2.00	2.00	2.00	2.00	BQGMX	
Overflow of Enqueued Calls Per ACD Group	1.25	1.00	1.00	1.00	1.00	1.00	BQGOK	
Remote Load Management Per System	1.50	1.25	1.25	1.25	1.25	1.25	BQGMY	
Second and Third Recorded Announcements Per Announcement	1.25	1.00	1.00	1.00	1.00	1.00	BQGOL	
							<u>Installation Charge</u>	<u>USOC</u>
Music on Delay (Queue), Per System ^{/10/}					\$0.00		BQGOG	
Night Service Recorded Announcement and Forward, Per System					21.75		BQGOH	
Observe Agent, Per Observe Key					0.00		BQGMX	
Overflow of Enqueued Calls, Per System					13.55		BQGOJ	
Remote Load Management, Per System					166.15		BQGMY	
Second and Third Recorded Announcements, Per System					64.90		BQGMZ	

See Sheet 77 for footnotes

PLEXAR-II (cont'd)

F. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

	Month to <u>Month</u>	12 <u>Months</u>	24 ^{/12/} <u>Months</u>	Monthly Rates				(C)
				36 ^{/12/} <u>Months</u>	48 ^{/12/} <u>Months</u>	60 ^{/12/} <u>Months</u>	<u>USOC</u>	
Automatic Call Distribution (ACD) ^{1,2/} (cont'd)								
Electronic Business Sets (cont'd)								
<i>Optional Features (cont'd)</i>								
Status Lamp Enhanced Per Agent ^{10/}	\$1.00	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	BQGM2	
Transfer to Incalls Key Per Agent	0.15	0.10	0.10	0.10	0.10	0.10	BQGM3	
User Interface to MIS Per MIS Interface ^{8/}	1.50	1.25	1.25	1.25	1.25	1.25	BQGM4	
Variable Wrap-Up Time Per System	1.25	1.00	1.00	1.00	1.00	1.00	BQGM5	
Virtual Facility Group (VFG) Data in ACD/MIS Per ACD Group	0.15	0.10	0.10	0.10	0.10	0.10	BQGM7	
Walkaway/Closed Key Per Agent	0.15	0.10	0.10	0.10	0.10	0.10	BQGM8	
					<u>Installation Charge</u>		<u>USOC</u>	
Status Lamp Enhanced, Per Agent ^{10/}					\$0.00		BQGM2	
Transfer to Incalls Key, Per Agent					0.00		BQGM3	
User Interface to MIS, Per MIS Interface ^{8/}					0.00		BQGM4	
Variable Wrap-Up Time, Per System					21.75		BQGM5	
Virtual Facility Group (VFG) Data in ACD/MIS, Per System					24.85		BQGM6	
Walkaway/Closed Key, Per Agent					0.00		BQGM8	

See Sheet 77 for footnotes

PLEXAR-II (cont'd)

F. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

	Month to <u>Month</u>	12 <u>Months</u>	24 ^{/12/} <u>Months</u>	Monthly Rates			60 ^{/12/} <u>Months</u>	<u>USOC</u>	(C)
				36 ^{/12/} <u>Months</u>	48 ^{/12/} <u>Months</u>				
Automatic Call Distribution (ACD) ^{1,2/} (cont'd)									
Non-Electronic Sets									
Basic Feature Package Per Agent ^{10,13/}	\$12.75	\$12.50	\$12.25	\$12.00	\$11.75	\$11.50		BQBPA	
<i>Optional Features</i>									
Additional ACD Directory Number Per Number	0.20	0.15	0.15	0.15	0.15	0.15		BQHOB	
Additional ACD Directory Number Priority Per Number	0.20	0.15	0.15	0.15	0.15	0.15		BQHOD	
Additional Incoming Call Queue (10%) Per ACD Group	6.00	5.00	5.00	5.00	5.00	5.00		BQHOF	
							<u>Installation Charge</u>	<u>USOC</u>	
Basic Feature Package <i>Service Establishment Charge</i> Per Agent					\$488.00 ^{11/}			SEPE4	
<i>Initial Installation</i> Per System					334.55			BQBPS	
Per Agent					32.50			BQBPA	
<i>Subsequent Change Charge^{4/}</i> Per System					305.90			BQBSS	
Per Agent					21.70			BQBSA	
Additional ACD Directory Number, Per Number					0.00			BQHOB	
Additional ACD Directory Number Priority, Per Number					0.00			BQHOD	
Additional Incoming Call Queue (10%), Per System					48.60			BQHOE	

See Sheet 77 for footnotes

PLEXAR-II (cont'd)

F. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

	<u>Month to</u> <u>Month</u>	<u>12</u> <u>Months</u>	<u>24^{12/}</u> <u>Months</u>	<u>Monthly Rates</u>			<u>USOC</u>	(C)
				<u>36^{12/}</u> <u>Months</u>	<u>48^{12/}</u> <u>Months</u>	<u>60^{12/}</u> <u>Months</u>		
Business Set Interface ^{1,2/}								
Basic Business Set Interface Package								
Per Business Set ^{13/}	\$1.75	\$1.70	\$1.65	\$1.60	\$1.55	\$1.50	BPZ	
Business Set Display Feature Package								
Per Business Set ^{3,13/}	0.50	0.45	0.40	0.35	0.30	0.25	BPJ	
Individual Business Line								
Per Business Set ^{3/}	0.15	0.10	0.10	0.10	0.10	0.10	BPZ1R	
<i>Optional Features</i>								
Call Park ^{1,5/}								
Per Plexar-II Station	0.15	0.10	0.10	0.10	0.10	0.10	C5Z	
					<u>Installation</u> <u>Charge</u>		<u>USOC</u>	
Basic Business Set Interface Package								
<i>Initial Installation</i>								
Per System					\$22.85		1CRS1	
Per Business Set					8.75		BPZ	
<i>Subsequent Change Charge^{4/}</i>								
Per System					5.65		SG9PX	
Per Business Set					0.30		SG9PV	
Business Set Display Feature Package ^{3,13/}								
<i>Initial Installation</i>								
Per System					39.35		1CRS2	
Per Business Set					0.00		BPJ	
<i>Subsequent Change Charge^{4/}</i>								
Per System					8.45		SG9S2	
Per Business Set					0.30		SG9PV	
Individual Business Line ^{4/}								
<i>Initial Installation</i>								
Per System					57.30		1CRS3	
Per Business Set					0.00		BPZ1R	
Call Park, Per System					10.95		1CRCP	

See Sheet 77 for footnotes

PLEXAR-II (cont'd)

F. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

	<u>Month to</u> <u>Month</u>	<u>12</u> <u>Months</u>	<u>24^{/12/}</u> <u>Months</u>	<u>Monthly Rates</u>			<u>USOC</u>	(C)
				<u>36^{/12/}</u> <u>Months</u>	<u>48^{/12/}</u> <u>Months</u>	<u>60^{/12/}</u> <u>Months</u>		
Business Set Interface ^{/1,2/} (cont'd)								
<i>Optional Features (cont'd)</i>								
Direct Station Selection/Busy Lamp Field Per Business Set ^{/3/}	\$12.50	\$12.50	\$12.50	\$12.50	\$12.50	\$12.50	BUDPK	
Last Number Redial ^{/1/} Per Station	0.25	0.25	0.25	0.25	0.25	0.25	LNJ	
Meet-Me Conference ^{/2/} Per 6-Port Conference Arrangement ^{/1/}	33.00	30.00	27.50	25.00	22.50	20.00	MMJPA	
Simultaneous Ring One Number ^{/1/} Per Plexar-II Station Equipped	2.50	2.50	2.50	2.50	2.50	2.50	S3S1X	
Visual Message Waiting Indication ^{/2,6,9/} Per Station	1.50	1.50	1.50	1.50	1.50	1.50	MLN	
							<u>Installation</u> <u>Charge</u>	<u>USOC</u>
Direct Station Selection/Busy Lamp Field, Per Business Set ^{/3/}					\$5.00		BUDPK	
Last Number Redial Per System					1.40		LNJPS	
Per Station					1.15		LNJ	
Meet Me Conference ^{/14/}					8.45		MMJPA	
Simultaneous Ring One Number <i>Initial Installation</i> Per Plexar-II Station equipped					6.50		S3S1X	
Visual Message Waiting Indication Per System					14.90		MLNPS	
Per Station					2.65		MLN	

See Sheet 77 for footnotes

PLEXAR-II (cont'd)

F. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

Footnotes

- /1/ Not available to BRI Stations.
- /2/ Not available on stations associated with Access Advantage Plus as found in Part 20, Section 6.
- /3/ This feature/feature package requires the Basic Business Set Interface Package. These rates are in addition to the rates for the Business Set Interface Package.
- /4/ Applies when making changes subsequent to initial optional feature installation to add, change, or rearrange features contained in the Basic Feature Package or Business Set Display Feature Package.
- /5/ Available only to existing customers who have the feature.
- /6/ Not available to BRI stations. For the message waiting indication feature available to BRI Stations see *Visual Message Waiting Indication* in paragraph C.2.
- /7/ This feature requires *User Interface to MIS*. The rates for *User Interface to MIS* are in addition to the MIS Interface rates.
- /8/ This feature requires *MIS Interface*. The rates for *MIS Interface* are in addition to the User Interface to MIS rates.
- /9/ This feature is for use with customer equipment that requires a voltage signal to activate the message waiting light.
- /10/ A voice grade channel may be required for this service. Apply the appropriate rates and charges as specified in Part 15, Section 2.
- /11/ Also applies to supervisor sets that are agent sets as well.
- /12/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.
- /13/ Features in this package are not available on an individual basis.
- /14/ When combining two or more conference arrangements, a reduction of available ports will occur.

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PLEXAR-I SERVICE

A. General Regulations

1. PLEXAR-I is an optional communications system arrangement for business customers which combines two or more individual exchange access lines into a PLEXAR-I group. PLEXAR-I is subject to the capability of the central office.

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR-I is obsolete to existing customers, as defined in Part 2, Section 1, who are:

- a. Subscribing to the Package 1 or Package 2 offering:

Customers will continue to be allowed to make service additions, and move service to new service locations, as long as they are subscribers of the service, but cannot transfer service from one customer to another.

- b. Subscribing to obsoleted optional features:

Customers will continue to be allowed to make service and feature additions (including obsoleted features), and move service to new service locations, as long as they are subscribers of the service, but cannot transfer service from one customer to another.

- c. Subscribing to term prices prior to October 12, 2000:

Prior to the expiration of the existing service term:
Customers will continue to be allowed to make service additions, and move to new service locations as long as they are subscribers of the service, but cannot transfer service from one customer to another.

Upon expiration of the service term: Refer to paragraph B.5 or B.6 following.

PLEXAR-I customers will also have the option of converting their service to another PLEXAR Service arrangement, as offered in this Section.

PLEXAR-I Package 2 lines can be equipped with DigiLine Service in accordance with Part 6, Section 7. These lines can be combined into a PLEXAR-I Package 2 group and used to fulfill the minimum line requirement.^{/1,2/}

/1/ DigiLine Service is available only to existing systems. Outside moves are allowed within the same central office.

/2/ PLEXAR-I Package 2 is obsolete and available only to existing customers.

PLEXAR-I SERVICE (cont'd)

B. Payment Plans^{/1/}

(C)

1. The customer shall select a service term of either Month-to-Month, 36, 48 or 60 consecutive months.

If the customer selects a 36, 48 or 60 month service term, the fixed rates (recurring and nonrecurring) are not subject to Company-initiated rate increases.

If the customer elects to pay month-to-month, the rates (recurring and nonrecurring) are subject to Company-initiated rate changes.

2. Additions to service under the two options specified in paragraph B.1, preceding, can be added to the existing agreement.

Additions to the 36, 48 and 60 month service terms can be coterminous with the original contract or for a shorter term. If the customer chooses a shorter term for the additions, rates applicable to the chosen term will apply. Coterminous additions will be treated as follows: If 90 days or more remain on the contract, rates equivalent to those for the existing contract term will apply. If less than 90 days remain, rates applicable to the Month-to-Month plan will apply.

Additions to service under the Month-to-Month plan can be made at any time.

3. All charges specified in this offering, excluding those that are rate referenced to other product offerings, are covered under the Plexar-I payment plans. All other rates and charges not specifically covered in this section are not included. Plexar-I access lines are subject to terms and conditions specified in Part 4, Sections 1 and 2.

^{/1/} Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

(C)

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PLEXAR-I SERVICE (cont'd)

B. Payment Plans^{/1/} (cont'd)

(C)

4. If the customer disconnects the Plexar-I and/or optional features prior to the expiration of the 36, 48 or 60 month service term, the customer shall pay a termination charge for the applicable rate elements disconnected. This charge will be waived if the customer converts the arrangement to another Plexar service for a service term that equals or exceeds the number of months remaining on the customer's Plexar-I agreement. This charge will also be waived for Plexar-I customers who move their service to another Company-served location within Texas if the service terms are continued at the new location. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. The termination charge shall be:

- a. The number of applicable stations disconnected, multiplied by
- b. The monthly Plexar-I charges, multiplied by
- c. The number of months of the contract not being fulfilled, multiplied by
- d. Fifty percent (50%).

5. Upon expiration of the 36, 48 or 60 month service term, the customer may:

- a. Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then current rate. This monthly rate will be subject to any rate changes implemented by the Company.
- b. Continue service by selecting a new service term of 36, 48 or 60 months. The new service term will commence on the day following the expiration of the previous service term.

'Thank You For Renewing' Credit Option: With this option, customers who sign a new Plexar-I term Payment Plan contract for their existing service with a 36, 48 or 60 month contract term will receive a one-time bill credit of \$50.00 per station, up to a maximum of \$1,500 per contract. This credit option is only available to existing Plexar-I customers (month-to-month or contract), but is not available to customers with more than twelve months remaining on their existing Plexar-I term Payment Plan contract. Standard Plexar-I termination charges will apply. This credit option is not available to customers covered under a Customer Specific Pricing (CSP) contract.

c. Discontinue the service.

6. If the service term agreement expires and the customer has not notified the Company regarding which option they elect, service will continue at the monthly rate in effect at that time for the month-to-month option.

^{/1/} Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR-I SERVICE (cont'd)

B. Payment Plans^{/1/} (cont'd)

(C)

7. Service Migration and Early Termination Charges

If Customer migrates an AT&T Plexar-I Service or Service Component (referred to as the “Terminated ILEC Service”) to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the “Replacement Service”), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

- The Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months;
- The Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; and
- The Replacement Service is installed at the same Customer sites as the Terminated ILEC Service.

It is at the Company’s sole discretion whether a product change satisfies these requirements.

^{/1/} Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

(C)

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PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{3/}

		Monthly Rates					
	Month to Month	36 Month ^{8/}	48 Month ^{8/}	60 Month ^{8/}	USOC	(C)	
Plexar-I System Charge	\$5.00	\$1.00 ^{6/} 3.00	\$1.00 ^{6/} 2.50	\$1.00 ^{6/} 2.00	ABCPS ABCPR		
Standard Package 1, per system ^{6/}	3.20	N/A	N/A	N/A	ABCS1		
Standard Package 2, per system ^{6/}	9.55	N/A	N/A	N/A	ABCS2		
Plexar-I Feature Capability Charge, Per Plexar-I Line equipped							
Month-to-Month	5.25	N/A	N/A	N/A	ABCFC ABCFD		
Service Terms: Without Optional Feature	N/A	0.10 ^{6/} 2.50	0.10 ^{6/} 2.25	0.10 ^{6/} 2.00	ABCFG ABCF3		
With Optional Feature	N/A	0.00 ^{6,7/} 1.50	0.00 ^{6,7/} 1.25	0.00 ^{6,7/} 1.00	ABCFE ABCFF ABCF4 ABCF5		

		Installation Charge				
	Month to Month	36/48/60 Month ^{8/}		USOC	(C)	
Plexar-I System Charge	\$8.00	\$0.00		ABCPS ABCPR		
Standard Package 1, per system ^{6/}	2.10	N/A		ABCS1		
Standard Package 2, per system ^{6/}	63.60 ^{4/}	N/A		ABCS2		
Plexar-I Feature Capability Charge, Per Plexar-I Line equipped						
Month-to-Month	13.00	N/A		ABCFC ABCFD		
Service Terms: Without Optional Feature	N/A	0.00		ABCFG ABCF3		
With Optional Feature	N/A	0.00 ^{7/}		ABCFE ABCFF ABCF4 ABCF5		

See Sheet 15 for footnotes.

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{3/} (cont'd)

		Monthly Rates				
	Month to <u>Month</u>	36 <u>Month</u> ^{8/}	48 <u>Month</u> ^{8/}	60 <u>Month</u> ^{8/}	<u>USOC</u>	(C)
Auto Redial, Per Plexar-I Line equipped	\$3.00	\$0.50 ^{6/} 1.10	\$0.35 ^{6/} 1.00	\$0.20 ^{6/} 0.80	NL9 NL92R	
Automatic Callback Calling, Common Equipment Per Plexar-I Line equipped ^{6/}	36.05 0.90	N/A N/A	N/A N/A	N/A N/A	ABCAC ABCAL	
Call Blocker, Per Plexar-I Line equipped	3.00	0.50 ^{6/} 1.10	0.35 ^{6/} 1.00	0.20 ^{6/} 0.80	NL5 NL52R	
Call Forwarding, Per Plexar-I Line equipped ^{5/}	1.20	0.50 ^{6/} 0.65	0.35 ^{6/} 0.60	0.20 ^{6/} 0.50	ABCCF ABCCR	
Call Forwarding-Busy Line Inside System, Per Plexar-I Line equipped ^{5/}	2.50	0.35 ^{6/} 1.25	0.20 ^{6/} 1.15	0.10 ^{6/} 0.90	ABCA1 ABCA6	

	Month to <u>Month</u>	36/48/60 <u>Month</u> ^{8/}	<u>USOC</u>	(C)
Auto Redial, Per Plexar-I Line equipped	\$5.00 ^{1,2/}	\$2.50 ^{2/}	NL9, NL92R	
Automatic Callback Calling, Common Equipment Per Plexar-I Line equipped ^{6/}	37.10 16.95 ^{1,2/}	N/A N/A	ABCAC ABCAL	
Call Blocker, Per Plexar-I Line equipped	5.00 ^{1,2/}	2.50 ^{1,2/}	NL5, NL52R	
Call Forwarding, Per Plexar-I Line equipped ^{5/}	5.00 ^{1,2/}	2.50 ^{1,2/}	ABCCF, ABCCR	
Call Forwarding-Busy Line Inside System, Per Plexar-I Line equipped ^{5/}	5.00 ^{1,2/}	2.50 ^{1,2/}	ABCA1, ABCA6	

See Sheet 15 for footnotes

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{3/} (cont'd)

		Monthly Rates					
	Month to <u>Month</u>	36 <u>Month^{8/}</u>	48 <u>Month^{8/}</u>	60 <u>Month^{8/}</u>	<u>USOC</u>	(C)	
Call Forwarding-Don't Answer Inside System, Per Plexar-I Line equipped ^{5/}	\$2.50	\$0.35 ^{6/} 1.25	\$0.20 ^{6/} 1.15	\$0.10 ^{6/} 0.90	ABCA2 ABCA7		
Call Forwarding-Busy Line/Don't Answer Inside System, Per Plexar-I Line equipped ^{5/}	2.50	0.50 ^{6/} 1.25	0.25 ^{6/} 1.15	0.15 ^{6/} 0.90	ABCAA ABCAR		
		Installation Charge					
	Month to <u>Month</u>	36/48/60 <u>Month^{8/}</u>			<u>USOC</u>	(C)	
Call Forwarding-Don't Answer Inside System, Per Plexar-I Line equipped ^{5/}	\$5.00 ^{1,2/}	\$2.50 ^{1,2/}			ABCA2, ABCA7		
Call Forwarding-Busy Line/Don't Answer, Inside System, Per Plexar-I Line equipped ^{5/}	5.00 ^{1,2/}	2.50 ^{1,2/}			ABCAA, ABCAR		

See Sheet 15 for footnotes

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{/3/} (cont'd)

Footnotes:

- /1/ The installation charge is not applicable if the optional feature is installed at the same time as the PLEXAR-I line.
- /2/ Only one installation charge applies (the higher of \$16.95/\$8.00/\$5.00/\$2.50) per PLEXAR-I line when adding any number of these optional features subsequent to the installation of the PLEXAR-I line.
- /3/ Supplementary Service option rates from Part 6, Section 7 will apply in lieu of the Feature Capability Charge and PLEXAR-I optional feature rates for PLEXAR-I Package 2 lines equipped with DigiLine Service. PLEXAR-I System Charge is applicable. DigiLine Service is available only to existing systems. Outside moves are allowed within the same central office.
- /4/ This charge also applies if establishing code access calling code subsequent to the installation of the PLEXAR-I system.
- /5/ Arrangements with Call Forwarding capabilities cannot be used on a continual basis to expand the Local Calling Scope of any incoming calls originated from any party outside of the PLEXAR-I service arrangement.
- /6/ Obsolete, available only to existing customers, as specified in paragraph A.1.
- /7/ Requires the Plexar-I line to be equipped with at least one optional feature, excluding Call Trace and Customer Alerting Enablement.
- /8/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{/3/} (cont'd)

		Monthly Rates					
	Month to Month	36 Month ^{/9/}	48 Month ^{/9/}	60 Month ^{/9/}	USOC		(C)
Call Forwarding-Busy Line, Outside System Per Plexar-I Line equipped ^{/5/}	\$3.00	\$0.35 ^{/8/} 1.65	\$0.20 ^{/8/} 1.50	\$0.10 ^{/8/} 1.20	ABCA3 ABCA8		
Call Forwarding-Don't Answer, Outside System Per Plexar-I Line equipped ^{/5/}	3.00	0.35 ^{/8/} 1.65	0.20 ^{/8/} 1.50	0.10 ^{/8/} 1.20	ABCA4 ABCA9		
Call Forwarding-Busy Line/Don't Answer, Outside System Per Plexar-I Line equipped ^{/5/}	4.00	0.50 ^{/8/} 2.20	0.25 ^{/8/} 2.00	0.15 ^{/8/} 1.60	ABCA5 ABCAB		
Call Return, Per Plexar-I Line equipped	3.00	0.50 ^{/8/} 1.10	0.35 ^{/8/} 1.00	0.20 ^{/8/} 0.80	NL8 NL82R		
Call Trace ^{/6/} , Per Plexar-I Line equipped Per Activation	0.00 0.00	0.00 0.00	0.00 0.00	0.00 0.00	N8T		

		Installation Charge				
	Month to Month	36/48/60 Month ^{/9/}		USOC		(C)
Call Forwarding-Busy Line Outside System, Per Plexar-I Line equipped ^{/5/}	\$5.00 ^{/1,2/}	\$2.50 ^{/1,2/}		ABCA3, ABCA8		
Call Forwarding-Don't Answer Outside System, Per Plexar-I Line equipped ^{/5/}	5.00 ^{/1,2/}	2.50 ^{/1,2/}		ABCA4, ABCA9		
Call Forwarding-Busy Line/Don't Answer Outside System, Per Plexar-I Line equipped ^{/5/}	5.00 ^{/1,2/}	2.50 ^{/1,2/}		ABCA5, ABCAB		
Call Return, Per Plexar-I Line equipped	5.00 ^{/1,2/}	2.50 ^{/1,2/}		NL8, NL82R		
Call Trace ^{/6/} , Per Plexar-I Line equipped Per Activation	5.00 ^{/1,2/} ^{/7/}	0.25 ^{/7/}		N8T		

See Sheet 18 for footnotes

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{3/} (cont'd)

		Monthly Rates					
	<u>Month to Month</u>	<u>36 Month^{9/}</u>	<u>48 Month^{9/}</u>	<u>60 Month^{9/}</u>	<u>USOC</u>		(C)
Call Transfer Disconnect, Per Plexar-I Line equipped ^{3,5/}	\$4.00	\$0.75 ^{8/} 3.20	\$0.50 ^{8/} 3.00	\$0.25 ^{8/} 2.80	ABCTD ABCTR		
Call Waiting, Per Plexar-I Line equipped	1.10 ^{4/}	0.50 ^{8/} 0.60	0.35 ^{8/} 0.55	0.20 ^{8/} 0.45	ABCCW ABCC8		
Calling Name Delivery, Per Plexar-I Line equipped	7.50	2.00 ^{8/} 3.30	1.75 ^{8/} 3.00	1.50 ^{8/} 2.40	NNM NNJ		
Calling Number Delivery, Per Plexar-I Line equipped	7.50	2.00 ^{8/} 3.30	1.75 ^{8/} 3.00	1.50 ^{8/} 2.40	NLD NNO		
Calling Number & Name Delivery, Per Plexar-I Line equipped	9.00	3.00 ^{8/} 5.00	2.50 ^{8/} 4.50	2.00 ^{8/} 3.60	NCN NLM		

		Installation Charge				
	<u>Month to Month</u>	<u>36/48/60 Month^{9/}</u>		<u>USOC</u>		(C)
Call Transfer Disconnect Per Plexar-I Line equipped ^{3,5/}	\$5.00 ^{1,2/}	\$2.50 ^{1,2/}		ABCTD, ABCTR		
Call Waiting Per Plexar-I Line equipped	5.00 ^{1,2/}	2.50 ^{1,2/}		ABCCW, ABCC8		
Calling Name Delivery Per Plexar-I Line equipped	5.00 ^{1,2/}	2.50 ^{1,2/}		NNM, NNJ		
Calling Number Delivery Per Plexar-I Line equipped	5.00 ^{1,2/}	2.50 ^{1,2/}		NLD, NNO		
Calling Number & Name Delivery Per Plexar-I Line equipped	5.00 ^{1,2/}	2.50 ^{1,2/}		NCN, NLM		

See Sheet 18 for footnotes

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{/3/} (cont'd)

Footnotes:

- /1/ The installation charge is not applicable if the optional feature is installed at the same time as the PLEXAR-I line.
- /2/ Only one installation charge applies (the higher of \$16.95/\$5.00/\$2.50) per PLEXAR-I line when adding any number of these optional features subsequent to the installation of the PLEXAR-I line.
- /3/ Supplementary Service option rates from Part 6, Section 7 will apply in lieu of the Feature Capability Charge and PLEXAR-I optional feature rates for PLEXAR-I Package 2 lines equipped with DigiLine Service. PLEXAR-I System Charge is applicable. DigiLine Service is available only to existing systems. Outside moves are allowed within the same central office.
- /4/ This rate includes the Cancel Call Waiting option where available.
- /5/ Arrangements with Call Forwarding/Transfer capabilities cannot be used on a continual basis to expand the Local Calling Scope of any incoming calls originated from any party outside of the PLEXAR-I service arrangement.
- /6/ At its option or upon receipt of a proper request from a law enforcement agency, the Company will set up a temporary tracing arrangement using Call Trace or manual trap and trace where Call Trace is not available at no charge to the customer when in the judgment of the Company or law enforcement agency, the unwanted call(s) present a serious threat of bodily harm or destruction of property and the customer has not subscribed to Call Trace or subscription to Call Trace is not a suitable solution.
- /7/ Apply the Business Call Trace, Per Successful Trace rate as specified in Part 7, Section 2.
- /8/ Obsolete, available only to existing customers as specified in paragraph A.1.
- /9/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{/3/} (cont'd)

	Monthly Rates					USOC	(C)
	Month to Month	36 Month ^{/6/}	48 Month ^{/6/}	60 Month ^{/6/}			
Convenience Dialing I, Per list	\$0.40	\$0.35	\$0.25	\$0.15		ABCD1	
Convenience Dialing II, Per list ^{/4/}	1.40	N/A	N/A	N/A		ABCD2	
Conference Calling, Per Conference Arrangement ^{/4/}	78.40	N/A	N/A	N/A		ABCCC	
Conference Calling, per Plexar-I Line equipped to access Conference Arrangement ^{/4/}	0.00	N/A	N/A	N/A		EANCC	
Customer Alerting Enablement, Per Plexar-I Line equipped MWC ^{/5/}	0.00	0.00	0.00	0.00			
Directed Call Pickup, Per Plexar-I Line equipped ^{/4/}	0.05	N/A	N/A	N/A		ABCCP	
	Installation Charge					USOC	(C)
	Month to Month	36/48/60 Month ^{/6/}					
Convenience Dialing I, Per list	\$5.00 ^{/1,2/}	\$2.50 ^{/1,2/}			ABCD1		
Convenience Dialing II, Per list ^{/4/}	16.95	N/A			ABCD2		
Conference Calling, Per Conference Arrangement ^{/4/}	37.10	N/A			ABCCC		
Conference Calling, per Plexar-I Line equipped to access Conference Arrangement ^{/4/}	6.35 ^{/1,2/}	N/A			EANCC		
Customer Alerting Enablement, Per Plexar-I Line equipped MWC ^{/5/}	5.00 ^{/1,2/}	2.50 ^{/1,2/}			^{/1,2/}		
Directed Call Pickup, Per Plexar-I Line equipped ^{/4/}	16.95 ^{/1,2/}	N/A			ABCCP		

See Sheet 22 for footnotes

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{3/} (cont'd)

		Monthly Rates					
	Month to Month	36 Month ^{6/}	48 Month ^{6/}	60 Month ^{6/}	USOC	(C)	
Distinctive Ringing, Common equipment, per system ^{4/}	\$24.65	N/A	N/A	N/A	ABCDR		
Class B Ringing/Tone, per Plexar-I Line equipped	1.60	N/A	N/A	N/A	ABCDL		
Priority Call, Per Plexar-I Line equipped	3.00	\$0.50 ^{4/} 1.50	\$0.35 ^{4/} 1.40	\$0.20 ^{4/} 1.10	NL3 NL32R		
Remote Access to Call Forwarding, Per Plexar-I Line equipped	2.75	0.50 ^{4/} 1.50	0.35 ^{4/} 1.40	0.20 ^{4/} 1.10	HRM MRM2R		
Selective Call Forwarding, Per Plexar-I Line equipped	2.00	0.50 ^{4/} 1.10	0.35 ^{4/} 1.00	0.20 ^{4/} 0.80	NL6 NL62R		
Simultaneous Ring One Number, Per Plexar-I Station equipped	2.50	2.50	2.50	2.50	S3S1X		
		Installation Charge					
	Month to Month	36/48/60 Month ^{6/}			USOC	(C)	
Distinctive Ringing, Common Equipment, per system ^{4/}	\$16.95	N/A			ABCDR		
Class B Ringing/Tone, Per Plexar-I Line equipped	16.95 ^{1,2/}	N/A			ABCDL		
Priority Call, Per Plexar-I Line equipped	5.00 ^{1,2/}	\$2.50 ^{1,2/}			NL3, NL32R		
Remote Access to Call Forwarding, Per Plexar-I Line equipped	5.00 ^{1,2/}	2.50 ^{1,2/}			HRM, HRM2R		
Selective Call Forwarding, Per Plexar-I Line equipped	5.00 ^{1,2/}	2.50 ^{1,2/}			HL6, HL62R		
Simultaneous Ring One Number, Per Plexar-I Station equipped	6.50 ^{1,2/}	6.50 ^{1,2/}			S3S1X		

See Sheet 22 for footnotes

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{/3/} (cont'd)

		Monthly Rates				
	Month to <u>Month</u>	36 <u>Month</u> ^{/6/}	48 <u>Month</u> ^{/6/}	60 <u>Month</u> ^{/6/}	<u>USOC</u>	(C)
Toll Restriction, Per Plexar-I Line equipped	\$1.05	\$0.50 ^{/4/} 0.80	\$0.35 ^{/4/} 0.75	\$0.20 ^{/4/} 0.70	MVPTL MVP2R	
UCD, Per Plexar-I Line equipped ^{/4/}	0.15	N/A	N/A	N/A	ABCUC	
		Installation Charge				
	Month to <u>Month</u>	36/48/60 <u>Month</u> ^{/6/}			<u>USOC</u>	(C)
Toll Restriction, Per Plexar-I Line equipped	\$5.00 ^{/1,2/}	\$2.50 ^{/1,2/}			MVPTL, MVP2R	
UCD, Per Plexar-I Line equipped ^{/4/}	16.95 ^{/1,2/}	N/A			ABCUC	

See Sheet 22 for footnotes

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{/3/} (cont'd)

Footnotes:

- /1/ The installation charge is not applicable if the optional feature is installed at the same time as the PLEXAR-I line.
- /2/ Only one installation charge applies (the higher of \$16.95/\$5.00/\$2.50) per PLEXAR-I line when adding any number of these optional features subsequent to the installation of the PLEXAR-I line.
- /3/ Supplementary Service Option rates from Part 6, Section 7 will apply in lieu of PLEXAR-I optional feature rates for PLEXAR-I Package 2 lines equipped with DigiLine Service. DigiLine Service is available only to existing systems. Outside moves are allowed within the same central office.
- /4/ Obsolete, available only to existing customers, as specified in paragraph A.1.
- /5/ The MWC USOC applies when both audible and visual alerting are provided. For audible signal only, the MW7 USOC applies; for visual signal only, the MWQ2X USOC applies.
- /6/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR EXPRESS

A. Descriptive Summary

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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Plexar Express is a network service for business customers that is comparable to a key system or PBX business communications system. It provides similar capabilities through an offering of commonly used business communications features.

A customer can equip each person/place in their enterprise needing access to telecommunications with a Plexar Express station, with no minimum and no maximum size requirement for this service. Stations in a system share Plexar Express Access Lines for incoming and outgoing calls to the Public Switched Telephone Network.

One or more customer locations within a serving central office area are grouped into a single Plexar Express system. "Intercom" calling using less-than-seven-digit dialing among all the Plexar Express stations in a single system is provided at no additional cost. Linking of separate Plexar Express systems for intercom calling requires tie lines or other arrangements from other product offerings and may require Plexar Express tie line termination charges.

While this service is available to business customers of any size, the feature set is more appropriate for small/medium-sized customers. If more numerous and more sophisticated features are necessary, they can be provided through other members of the Plexar family.

PLEXAR EXPRESS (cont'd)

D. Payment Plans^{/1/}

(C)

1. The Plexar Express Payment Plan offers the customer two options for payment. They are as follows:

Fixed Monthly Rate Plan: Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 12, 24, 36, 48 or 60 month contract. During the course of the contract, fixed rates (recurring and nonrecurring) are not subject to Company initiated rate increases.

Month-to-Month Plan: Under this plan the customer elects to pay month to month. Month-to-month rates (recurring and nonrecurring) are subject to Company initiated rate changes.

2. All one time (nonrecurring) charges specified within this guidebook can be converted into monthly charges to be paid over the length of any contract term for initial and subsequent installations of service. Annuity factors utilized in deferring these charges are as follows:

12 Months - .0876	24 Months - .0458
36 Months - .0320	48 Months - .0250
60 Months - .0209	

3. Additions to service under the two plans specified in paragraph D.1, preceding, can be added to the existing agreement.

Additions to the Fixed Monthly Rate Plan can be coterminous with the original contract or for a shorter term. Additions to service under the Month-to-Month plan can be made at any time.

4. All charges specified in this guidebook, excluding those that are rate referenced from other product offerings, are covered under the Plexar Express payment plans. All other rates and charges not specifically covered in this section are not included. Plexar Express access lines are not included in these payment plans.

^{/1/} Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR EXPRESS (cont'd)**D. Payment Plans^{/1/} (cont'd)**

(C)

5. Customers can add or drop any number of any Plexar Express service elements during their contract without incurring termination liability except regarding Plexar Express stations. Termination of stations incurs termination liability if the number of stations dropped exceeds 35% of the highest number of stations attained during the contract. The number of stations dropped that exceed this allowable number is the net terminated stations.

Termination liability is the result of multiplying four components: (a) number of net terminated stations, times (b) monthly Plexar Express station charge (plus the 0-2 mile Plexar Express Intercom Loop charge) relevant for that customer's contract type, times (c) the number of months of the contract not being fulfilled, times (d) fifty percent (50%).

For example, a customer who began with 15 stations and whose highest number attained was 20 stations, drops 10 stations in the 19th month of the 36-month contract. The allowable 35% termination fluctuation on 20 stations is 7 stations, so the net terminated stations are 3 stations (10 dropped less the allowed 7). Termination liability would be 3 stations, times the 3-year monthly station rate plus the 3-year 0-2 mile Plexar Express Intercom rate, times 17 months unfulfilled, times 50%.

6. Termination liability charges specified in paragraph D.5 are not applicable to Plexar Express Intercom Loops when the customer subscribes to Integrated Pathway Service as found in Part 6, Section 7 and continues with an equivalent Plexar service arrangement subject to the allowable station fluctuation also specified in paragraph D.5.
7. Service Migration and Early Termination Charges

If Customer migrates an AT&T Plexar Express Service or Service Component (referred to as the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

- The Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months;
- The Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; and
- The Replacement Service is installed at the same Customer sites as the Terminated ILEC Service.

It is at the Company's sole discretion whether a product change satisfies these requirements.

^{/1/} Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

(C)

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PLEXAR EXPRESS (cont'd)

E. Rates and Charges

	Monthly Rates							(C)	
	<u>Month to</u> <u>Month</u>	<u>12</u> <u>Month</u>	<u>24^{11/}</u> <u>Month</u>	<u>36^{11/}</u> <u>Month</u>	<u>48^{11/}</u> <u>Month</u>	<u>60^{11/}</u> <u>Month</u>	<u>USOC</u>		
<i>Stations</i>									
Basic Station	\$8.00	\$7.80	\$7.60	\$7.40	\$7.20	\$7.00	RKY		
Off-Premises Station	8.00	7.80	7.60	7.40	7.20	7.00	FZP		
<i>Loops^{1/}</i>									
Access Line	Apply appropriate Multiline monthly rate from Part 4, Section 2 ^{8/}								
Intercom Loop ^{7/}									
0-2 Mile Loop	12.00	11.80	11.60	11.40	11.20	11.00	AXGHX		
Over 2 Mile Loop	30.00	29.80	29.60	29.40	29.20	29.00	AXGGX		
<i>Tie Line Terminations</i>									
Analog Tie Line Termination	35.00	35.00	35.00	35.00	35.00	35.00	AGT		
Digital Tie Line Termination ^{2/}									
DS1	195.00	195.00	195.00	195.00	195.00	195.00	T1L		
DS0	17.50	17.50	17.50	17.50	17.50	17.50	TDA		
<u>Installation Charge</u>									
<u>USOC</u>									
<i>Installation</i>									
System Establishment, per System ^{3,6/}					\$100.00		SEPEZ		
Station Installation, per Station ^{6/}					21.35		RKY, FZP		
Analog Tie Line Termination					69.50		AGT		
Digital Tie Line Termination ^{2/}									
DS1					69.50		T1L		
<i>Subsequent Change</i>									
System Subsequent Change, per Serving C.O. ^{4/}					41.50		REAJ3		
Station Subsequent Change, per Station ^{5/}					0.50		REAJ1		
<u>Nonrecurring Charge</u>									
<u>USOC</u>									
<i>Transfer of Telephone Numbers</i>									
To Plexar Express, per Number					\$25.00 ^{9/}		NR9TF		
To Other Business Services, per Number					25.00 ^{10/}		NR9TG		

Refer to Sheet 34 for footnotes

PLEXAR EXPRESS (cont'd)

E. Rates and Charges (cont'd)

Footnotes:

- /1/ Applies in addition to the station charge
- /2/ One DS1 connection is required per 24 DS0s
- /3/ Applies per serving central office
- /4/ Applies when changes are made affecting entire system
- /5/ Applies when changes are made affecting a single station
- /6/ The Company will waive the \$100.00 Service Establishment Charge and \$21.35 Station Installation Charge to new customers upon receipt of a signed 36, 48 or 60 month contract between the promotional period of April 1, 1999 through June 30, 1999. Customers already subscribing to this service are not eligible for this promotion.
- /7/ Not applicable on stations associated with Access Advantage Plus Service as found in Part 20, Section 6.
- /8/ In addition, apply the monthly Touch-Tone line rate, specified in Part 4, Section of this Guidebook, to access lines arranged for outgoing or two-way traffic.
- /9/ Standard capability of a Plexar Express arrangement includes the customer retaining a maximum of five existing telephone numbers, at the time of initial installation, per serving central office. This charge applies to those numbers exceeding five. When the customer requests the addition of telephone numbers subsequent to initial installation, this charge applies.
- /10/ Not applicable when the customer disconnects the entire Plexar Express system.
- /11/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR EXPRESS (cont'd)

E. Rates and Charges (cont'd)

Optional Features (cont'd)

	Monthly Rates							(C)
	<u>Month to Month</u>	<u>12 Month</u>	<u>24^{/2/} Month</u>	<u>36^{/2/} Month</u>	<u>48^{/2/} Month</u>	<u>60^{/2/} Month</u>	<u>USOC</u>	
Message Waiting Indication, per Station	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	MWC2X ^{/1/}	
Routed Numbers, per Telephone Number Routed	0.25	0.25	0.25	0.25	0.25	0.25	R1SCX	
Speed Calling, per Station	0.20	0.20	0.20	0.20	0.20	0.20	SLW	
Toll Restriction, Per Station	0.25	0.25	0.25	0.25	0.25	0.25	SR2	
						<u>Installation Charge</u>	<u>USOC</u>	
Message Waiting Indication, per System per Station					\$5.30 0.50		NR9FK MWC2X ^{/1/}	
Routed Numbers, Route Index Establishment Charge, per Route Established					150.00		SEPR1	
Speed Calling, per System per Station					11.20 0.50		SLWPS SLW	
Toll Restriction, per System per Station					93.50 0.50		SR2PS SR2	

/1/ The MWC2X USOC applies when both audible and visual alerting are provided. For audible signal only, the MW71X USOC applies; for visual signal only, the MWQ USOC applies.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for (C) Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)