

AT&T TEXAS GUIDEBOOK

PART 17 - ISDN Services
SECTION 2 - ISDN Primary Rate Interface (PRI)

3rd Revised Sheet 5
Replacing 2nd Revised Sheet 5

PRIMARY RATE ISDN: SMARTTRUNK[®] SERVICE (cont'd)

A. General (cont'd)

5. Regulations

- a. The following regulations apply in addition to other regulations in this and other guidebooks of the Company. Regulations that apply on a per line basis in other guidebooks, will apply on a per channel basis in this guidebook.
- b. SmartTrunk Service requires PRI ISDN compatible customer-provided equipment (CPE) registered under FCC Part 68.
- c. Customer requests for ancillary services (such as additional listings) compatible with SmartTrunk Service will be furnished under the business rates and regulations of their respective guidebooks. Since the SmartTrunk Interface or Port provides ISDN signaling, Touch-Tone Service and charges are not applicable. Since the function of a DID trunk termination is included in the SmartTrunk Interface or Port, DID trunk termination charges are not applicable.
- d. SmartTrunk Service shall not be shared except under Part 2, Section 2, "Shared Tenant Service". Resale of SmartTrunk Service is prohibited except as provided under Part 4, Section 2.

6. Service Term

- a. The customer shall select a Service Term for each SmartTrunk Interface or Port Component of either Month-to-Month, 12, 24^{/1/}, 36^{/1/}, 48^{/1/} or 60^{/1/} continuous months. (C)
- b. Conversion of a Service Term Agreement for a SmartTrunk Interface:

If the customer selects a 12-, 24^{/1/}-, 36^{/1/}- or 48-month^{/1/} Service Term agreement, the customer may choose to convert to a longer Service Term period at any time prior to the expiration of that service term agreement. The new rate for the SmartTrunk Interface or Port will be the rate in effect at the time of conversion. (C)
- c. All SmartTrunk Service Components have a minimum service term of one month.

/1/ Effective September 30, 2024, SmartTrunk term periods exceeding 12 months will no longer be available. The Company will renew SmartTrunk Service only for additional 12-month terms by written amendment. If a 12-month term amendment is not signed, upon expiration of the term the month-to-month Volume Price Rates listed in the applicable Guidebook will apply. (C)

PRIMARY RATE ISDN: SMARTTRUNK® SERVICE (cont'd)

A. General (cont'd)

6. Service Terms (cont'd)

- e. Eligible business customers who subscribe to Optional Extended Metropolitan Service (EMS) can receive a discount off of the EMS rates in return for a 1 through 5-year term commitment for their EMS service.

Discounts applied to Optional EMS rates are as follows:

<u>Contract Terms</u>	<u>Discount</u>	
1-year	25%	
2-year ^{/1/}	26%	(C)
3-year ^{/1/}	28%	
4-year ^{/1/}	29%	
5-year ^{/1/}	31%	
1 to 5-year ^{/1/}	55%	(C)

Business customers eligible for the 25%, 26%, 28%, 29% and 31% discounts are those that agree to a 1 through 5-year^{/1/} contract term, respectively and have received a competitive local service offer and are considering changing their local service to another carrier within the AT&T Texas operating territory.

Business customers eligible for the 55% discount are those that agree to a 1 to 5-year^{/1/} contract term and currently have local service with another carrier within the AT&T Texas operating territory and now wish to establish local service with AT&T Texas. (C)

The 1-year term also has a 1-year renewable option. If the customer selects the 1-year renewable option, the plan will renew for 1-year intervals. A maximum of two 1-year renewals are available after the first 1-year term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 1-year term.

The business customers must not have had:

1. service disconnected for nonpayment, or
2. any past due bills for regulated service owed to the Company.

A termination charge will apply if the business customer disconnects any portion of their contracted service prior to the expiration of their term commitment. This charge will consist of 50% of the monthly rate for service disconnected times the number of months remaining on the contract.

This offer cannot be combined with any other monthly recurring charge discount offers.

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PRIMARY RATE ISDN: SMARTTRUNK® SERVICE (cont'd)**A. General (cont'd)**

11. Options Available on the Expiration of the Service Term for the SmartTrunk Interface or Port

If the customer has a 12-, 24^{/1/}-, 36^{/1/}-, 48^{/1/}- or 60-month^{/1/} Service Term contract, the customer may: (C)

- a. At any time during the Service Term or an existing term extension as provided in this paragraph, extend the Service Term contract with the same rates, terms and conditions for an additional 12-, 24^{/1/}- or 36^{/1/}-months. SmartTrunk Port term extensions do not include associated DS1 facility when provisioned over higher level transport service's vacant bandwidth (as described in paragraph A.3). The availability of this term extension option at any time is subject to the Company's right to discontinue or to otherwise change this option. Customers who exercise the term extension are not entitled to a different rate based on the overall term as extended (e.g., customers who initially have a 36^{/1/}-month Service Term and extend it by an additional 24^{/1/} months are not entitled to the rates allowed under a 60-month Service Term). An extension will begin on the expiration date of the existing Service Term contract or term extension. The customer will be required to sign an addendum to their Service Term contract for each term extension. During the 12-, 24^{/1/}- or 36^{/1/}-month Service Term contract extension period(s), the customer may terminate the service, or any service components, at any service location on thirty (30) days' notice without incurring a termination charge; (C)

Terms outlined in Paragraph B.1, disallowing any Company-initiated rate increases for the duration of either the 12-, 24^{/1/}-, or 36^{/1/}-month Service Term, do not apply to 12-, 24^{/1/}- or 36^{/1/}-month Service Term extension rates. AT&T reserves the right to change 12-, 24^{/1/}- or 36^{/1/}-month Service Term extension rates (increase or decrease) at any time. Pursuant to applicable requirements, the Customer will be notified in advance of any price increases to their 12-, 24^{/1/}- or 36^{/1/}-month Service Term contract extension rates.; or (C)

- b. if customer has not entered into a new Service Term contract (per Paragraph c.), or term extension (per Paragraph a.): (C)
- for customer contracts expiring prior to November 1, 2017, continue service at the Month-to-Month price then currently in effect for the Month-to-Month Payment Plan, or
 - for customer contracts expiring on or after November 1, 2017, continue service at the Monthly Extension rates in effect at the time the Service Term contract expires until the customer cancels or renews the service with a new Service Term contract. Subsequently, customers under the Monthly Extension rates may convert their existing service to either a 12-, 24^{/1/}- or 36^{/1/}-month Service Term at the then current rates. The customer will not be assessed any associated non-recurring charges as long as the physical serving arrangement does not change. (C)

Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate.; or

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PRIMARY RATE ISDN: SMARTTRUNK® SERVICE (cont'd)

B. Rate Applications

1. Rate Stability for SmartTrunk Interface or Port

The SmartTrunk Interface or Port monthly rate will not be subject to Company-initiated rate increases for the duration of either the 12-, 24^{/1/-}, 36^{/1/-}, 48^{/1/-} or 60-month^{/1/} Service Term selected by the. If the rate for a SmartTrunk Interface or Port is lowered for a particular Service Term agreement arrangement, the Company will also lower this rate for any customer with an unexpired Service Term agreement for the same arrangement. (C)

2. Optional Deferred Payment of Service Connection Charges, Installation Charges and/or Special Construction Charge Available Only for Customers Selecting Either the 12-, 24^{/1/-}, 36^{/1/-}, 48^{/1/-} or 60-month^{/1/} Service Term. Before service is established, the customer may request to spread all the service connection charges, installation charges (including the installation charges associated with optional features) and/or special construction charge over a payment term of either 12, 24^{/1/}, 36^{/1/}, 48^{/1/} or 60^{/1/} continuous months but not to exceed the 12-, 24^{/1/-}, 36^{/1/-}, 48^{/1/-} or 60-month^{/1/} Service Term. The customer cannot change the deferred payment term. The deferred payment monthly charge will equal the service connection charges, installation charges and/or special construction charge multiplied by the appropriate annuity factor shown below: (C)

	Payment Term (in months)				
	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>
Annuity Factor	0.0875	0.0457	0.0318	0.0249	0.0208

Upon 30-days prior notification to the Company, the customer may terminate the deferred payment term by paying the remaining principal in full. No credit will be made for interest already paid to accrued. This optional deferred payment is not offered for customers selecting the Month-to-Month service term.

3. Disconnection of Service Prior to the Expiration of the Service Term

a. If the customer disconnects a SmartTrunk Interface or Port prior to the expiration of the 12-, 2^{/1/4-}, 36^{/1/-}, 48^{/1/-} or 60^{/1/-}-month Service Term, the customer shall pay a termination charge. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. In addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), customer termination liability from cancellation of SmartTrunk service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's Service Term. (C)

b. If the customer disconnects a SmartTrunk Interface or Port prior to the expiration of the 12-, 24^{/1/-}, 36^{/1/-}, 48^{/1/-} or 60^{/1/-}-month Service Term and the installation charge and/or special construction charge were deferred at the time service was established (pursuant to paragraph B.2), the customer shall pay a charge equal to the deferred payment monthly charge, times the number of months remaining on the deferred payment term for each SmartTrunk Interface or Port disconnected. (C)

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PRIMARY RATE ISDN: SMARTTRUNK® SERVICE (cont'd)

B. Rate Applications (cont'd)

7. Rate Schedule^{/1,2/}

Service Components	USOC	Monthly Rate	Installation Charge ^{/3/}		
			First	Additional ^{/4/}	
SmartTrunk Interface (SI) each ^{/5/} /ZPAZD/					
Service Terms					
Month-to-Month		\$28,770.00	\$4,500.00	\$3,750.00	
12 Months ^{/6,9/}		1,320.00	1,200.00	300.00	
24 Months ^{/6,7,9/}		1,210.00	1,100.00	275.00	(C)
36 Months ^{/6,7,9/}		980.00	1,000.00	260.00	
48 Months ^{/6,7,9/}		920.00	900.00	250.00	
60 Months ^{/6,7,9/}		860.00	800.00	200.00	(C)
SmartTrunk Port, each ^{/5,8/} /TZ1P1/					
Service Terms					
Month-to-Month		26,464.00	3,000.00	2,750.00	
12 Months ^{/6,9/}		1,150.00	1,000.00	200.00	
24 Months ^{/6,7,9/}		1,040.00	900.00	180.00	(C)
36 Months ^{/6,7,9/}		810.00	800.00	170.00	
48 Months ^{/6,7,9/}		750.00	700.00	160.00	
60 Months ^{/6,7,9/}		690.00	600.00	150.00	(C)

/1/ Service Connection Charges apply per Part 3, Section 1.

/2/ Unless otherwise noted, all service components are offered in both a National ISDN format and a vendor-specific format. "Vendor-specific" refers to the vendor of the SmartTrunk Service serving office switching system. Vendor-specific ISDN is sometimes referred to as "proprietary" ISDN.

/3/ Payment of service connection charges and installation charges may be spread pursuant to paragraph B.2 or pursuant to Part 2, Section 2, "Installment billing for business customers"

/4/ The additional installation charge applies only when an additional SI or Port is ordered and installed with the first SI or Port on the same service request, same SmartTrunk serving central office, same installation date and for the same customer.

/5/ Rates are in addition to those specified for DID, tie line services, Outward WATS and Inward 800 in other service publications of the Company.

/6/ Business customers who currently have service with another carrier and now establish Primary Rate ISDN SmartTrunk Service with the Company will receive a waiver of all Installation Charges, Service Connection Charges, and Conversion Charges associated with this rate element. To be eligible, the customer must not currently have any past due bills for service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts. This offer cannot be combined with any other nonrecurring and/or conversion charge credit or waiver offers.

/7/ Effective September 30, 2024, SmartTrunk term periods exceeding 12 months will no longer be available. The Company will renew SmartTrunk Service only for additional 12-month terms by written amendment. If a 12-month term amendment is not signed, upon expiration of the term the month-to-month Volume Price Rates listed in the applicable Guidebook will apply. (C)

/8/ The SmartTrunk Port has the same functionality as the SmartTrunk Interface but does not include the facility from the customer's premises to the SmartTrunk Serving Office. This facility is purchased separately and must be Company-provided, at a DS1 or greater level, and must conform to Technical Specifications listed in paragraph A.4. (C)

/9/ Upon expiration of the Service Term, if customer has not entered into a new Service Term contract or term extension, or disconnected service, Monthly Extension rates will apply (see Paragraph A.11.b.). Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate.