

AT&T TEXAS GUIDEBOOK

PART 7 - Central Office Optional Features
SECTION 1 - Custom Calling Features

13th Revised Sheet 4
Replacing 12th Revised Sheet 4

CUSTOM CALLING SERVICES (cont'd)

E. Rates

1. The rates and charges apply in addition to the established rates and charges for the associated services. Only one Custom Calling Services discount can apply per line. The Company will apply the largest applicable discount to the customer's account.^{1/}
2. When applying the rates below, "first" monthly service rate is applied when a single service is ordered. When multiple services are ordered the "first" monthly service rate applies to the first service and the "additional" monthly service rate applies to the remaining services. The services are listed in priority order (i.e., If multiple services are ordered, the "first" monthly rate applies to the first service appearing in the list. The additional monthly rate applies to all other services ordered).
3. Rates and Charges
 - a. Residence Service

Monthly Subscription, Per Line

Discounts may apply when multiple services are ordered. Use first monthly rate for first item purchased; use additional rate for all others. Order of services is significant.

| <u>Service</u> | <u>Monthly Rate</u> | | <u>Installation Charge</u> | <u>USOC</u> |
|---------------------------------|---------------------|-------------------|----------------------------|-------------|
| | <u>First</u> | <u>Additional</u> | | |
| Call Waiting ^{2/} | \$13.99 (I) | \$13.99 (I) | \$9.95 | ESX |
| Call Forwarding ^{2/} | 13.99 (I) | 13.99 (I) | 9.95 | ESM |
| Three-Way Calling ^{2/} | 13.99 (I) | 13.99 (I) | 9.95 | ESC |
| Speed Calling 8 ^{2/} | 13.99 (I) | 13.99 (I) | 9.95 | ESL |

No discount for purchasing multiple services.

| <u>Service</u> | <u>Monthly Rate</u> | <u>Installation Charge^{3/}</u> | <u>USOC</u> |
|--------------------------------|---------------------|---|-------------|
| Speed Calling 30 ^{4/} | N/A | N/A | |

Charge Per Activation, with Maximum Monthly Charge

| <u>Service</u> | <u>Per Activation</u> | <u>Maximum Monthly Charge</u> | <u>USOC</u> |
|---------------------------------|-----------------------|-------------------------------|-------------|
| Three-Way Calling ^{5/} | \$3.00 | None | 3UY |

See Sheet 5 for footnotes

CUSTOM CALLING SERVICES (cont'd)

C. Rates

1. The rates and charges apply in addition to the established rates and charges for the associated services. Only one Custom Calling Services discount can apply per line. The Company will apply the largest applicable discount to the customer's account.^{/13/}
2. When applying the rates below, "first" monthly service rate is applied when a single service is ordered. When multiple services are ordered the "first" monthly service rate applies to the first service and the "additional" monthly service rate applies to the remaining services. The services are listed in priority order (i.e., If multiple services are ordered, the "first" monthly rate applies to the first service appearing in the list. The additional monthly rate applies to all other services ordered).
3. Rates and Charges

Monthly Subscription, Per Line

a. Residence Service

Discounts may apply when multiple services are ordered. Use first monthly rate for first item purchased; use additional rate for all others. Order of services is significant.

| <u>Service</u> | <u>Monthly Rate</u> | | <u>Installation Charge</u> | <u>USOC</u> |
|--|---------------------|-------------------|----------------------------|-------------|
| | <u>First</u> | <u>Additional</u> | | |
| Call Return ^{/1/} | \$13.99 (I) | \$13.99 (I) | \$9.95 | NSS |
| Call Blocker ^{/1/} | 13.99 (I) | 13.99 (I) | 9.95 | NSY |
| Auto Redial ^{/1/} | 13.99 (I) | 13.99 (I) | 9.95 | NSQ |
| Priority Call ^{/1/} | 13.99 (I) | 13.99 (I) | 9.95 | NSK |
| Selective Call Forwarding ^{/1/} | 13.99 (I) | 13.99 (I) | 9.95 | NCE |
| Anonymous Call Rejection ^{/1/} | 13.99 (I) | 13.99 (I) | -- | AYK |

No discount for purchasing multiple services.

| <u>Service</u> | <u>Monthly Rate</u> | <u>Installation Charge^{/2/}</u> | <u>USOC</u> |
|---|---------------------|--|-------------|
| Remote Access to Call Forwarding | \$1.00 | \$9.95 | RC3 |
| Simultaneous Call Forwarding ^{/3,4/} | 2.10 | 16.15 ^{/5/} | ESD |

See Sheet 6 for footnotes

CALLER ID (cont'd)

C. Rates (cont'd)

3. Rates and Charges

a. Residence Service

Monthly Subscription, Per Line

Discounts may apply when multiple services are ordered. Use first monthly rate for first item purchased; use additional rate for all others. Order of services is significant.

| <u>Service</u> | <u>Monthly Rate</u> | | <u>Installation Charge</u> | <u>USOC</u> |
|---------------------------------------|---------------------|-------------------|----------------------------|-------------|
| | <u>First</u> | <u>Additional</u> | | |
| <i>Caller ID</i> | | | | |
| Calling Number Delivery ^{1/} | \$13.99 (I) | \$13.99 (I) | \$9.95 | NSD |
| Calling Name Delivery ^{1/} | 13.99 (I) | 13.99 (I) | 9.95 | NMP |

Monthly Subscription Credit, per line (Package Discounts)

| <u>Service</u> | <u>Monthly Credit^{2/}</u> | <u>USOC</u> |
|--------------------------------|------------------------------------|-------------|
| Caller ID Credit ^{1/} | (\$13.99) | NNK (I) |

b. Business Service

Monthly Subscription, Per Line

Discounts may apply when multiple services are ordered. Use first monthly rate for first items purchased; use additional rate for all others. Order of services is significant.

| <u>Service</u> | <u>Monthly Rate</u> | | <u>Installation Charge^{7,9/}</u> | <u>USOC</u> |
|---------------------------------------|---------------------|-------------------|---|-------------|
| | <u>First</u> | <u>Additional</u> | | |
| <i>Caller ID</i> | | | | |
| Calling Number Delivery ^{8/} | \$30.43 | \$30.43 | \$10.75 | NSD |
| Calling Name Delivery ^{8/} | 30.43 | 30.43 | 10.75 | NMP |

Monthly Subscription Credit, per line (Package Discounts)

| <u>Service</u> | <u>Monthly Credit</u> | <u>USOC</u> |
|--------------------------------|-----------------------|-------------|
| Caller ID Credit ^{8/} | (\$5.00) | NNK |

See Sheet 11 for footnotes

CALLER ID (cont'd)

C. Rates (cont'd)

3. Rates and Charges (cont'd)

Footnotes

- /1/ If Calling Number and Calling Name are purchased together, the customer receives the Caller ID Credit of \$13.99 for residence.
- /2/ The rates and charges for the individual services apply as appropriate. In addition, the package monthly discount is applied as a credit to the customer's account.
- /3/ Reserved
- /4/ Reserved
- /5/ Reserved
- /6/ Reserved
- /7/ The installation charge is \$10.75 for one or more Custom Calling Services per request per line, except when the Simultaneous Call Forwarding service is established.
- /8/ If Calling Number and Calling Name are purchased together, the customer receives the applicable Caller ID Credit in paragraph C.3.
- /9/ If the customer is coming to AT&T Texas from another carrier this charge is waived for the Custom Calling Services required to establish Custom BizSaver Flat Rate Bundle(s), Multi-line Bundle(s) or Additional Line Options 1 and 2.

(C)

PERSONALIZED RING SERVICE (cont'd)

B. Rates

1. The following rates and charges apply in addition to the established rates and charges for the access line (master number) and any other services with which Personalized Ring service is associated.

| | Residence | | Business | | |
|--|-------------------------------|--|-------------------------------|--|-------------|
| | <u>Monthly</u> <u>Rate</u> | <u>Installation</u> <u>Charge</u> <small>/1,2,3/</small> | <u>Monthly</u> <u>Rate</u> | <u>Installation</u> <u>Charge</u> <small>/1,2,3/</small> | <u>USOC</u> |
| One Dependent Number ^{/4/} | \$13.99 (I) | \$9.95 | \$6.50 | \$10.75 | DRS |
| Two Dependent Numbers | | | | | |
| First ^{/4/} | 13.99 (I) | 9.95 | 6.50 | 10.75 | DRS1X |
| Second ^{/4/} | 13.99 (I) | -- | 5.00 | -- | DRS2X |

2. Moves and Changes
 - a. Installation charges will apply when the customer's telephone number is changed for his convenience.
 - b. Installation charges will not apply on outside moves of service if there is no telephone number change.

/1/ Only one installation charge applies when the second dependent number is ordered at the same time as the first dependent number. When the second dependent number is ordered after the first dependent number an installation charge of \$9.95 for residence and \$10.75 for business applies.

/2/ A maximum installation charge of \$9.95 for residence and \$10.75 for business customers is applicable when Personalized Ring service is ordered in conjunction with other Custom Calling Services.

/3/ Installation charge will not apply with purchase of BizSaver.

/4/ For residence customers, the footnoted monthly rate is effective coincident with the bill period date for customer bill periods March 1, 2021, through March 31, 2021.