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ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

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ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13. Additional Engineering, Additional Labor and Miscellaneous Services

This section addresses Additional Engineering, Additional Labor and Miscellaneous Services (e.g., Easy Access Dialing, Maintenance of Service, Access Service Billing Information, etc.).

The specific rates and charges for these activities are set forth in 13.4 (Rates and Charges).

For purposes of this section the terms "Basic Time", "Overtime" and "Premium Time" are defined as follows:

- Basic Time - Work related efforts of SWBT performed during a Normal Business Day.
- Overtime - Work related efforts of SWBT performed outside of a Normal Business Day and on Saturdays.
- Premium Time - Work related efforts of SWBT performed on Sundays and Holidays.

13.1 Additional Engineering

Additional Engineering will be provided by SWBT at the request of the customer only when:

- A customer requests additional technical information after SWBT has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.7.12 and 7.1.8, or
- Additional engineering time is incurred by SWBT to engineer a customer's request for a customized service as set forth in 7.1 (Service Configurations) preceding.

SWBT will notify the customer that Additional Engineering Charges will apply before any additional engineering is undertaken.

Additional Engineering Charges apply on a first and additional basis for each half hour or fraction thereof. If more than one engineer is involved in the same additional engineering project, the total amount of time of all engineers involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

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13.2 Additional Labor

In this section Normal Business Day is Monday - Friday, 8 am - 5 pm,
All charges apply per technician,
Holidays will be defined as: New Year's Day, Memorial Day,
Independence Day, Labor Day, Thanksgiving Day, the day
after Thanksgiving Day, and Christmas Day

Additional Labor is that labor requested by the customer on a given service and agreed to by SWBT as set forth in 13.2.1 through 13.2.5 following.

SWBT will notify the customer that Additional Labor Charges as set forth in 13.4 (Rates and Charges) will apply before any additional labor is undertaken. Additional Labor Charges apply on a first and additional basis for each half hour or fraction thereof. If more than one technician is involved in the same Additional Labor Project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

A call-out of a SWBT employee for additional labor at a time not consecutive with the employee's scheduled work hours is subject to a minimum charge of four hours, i.e., when Overtime and/or Premium Time charges apply.

For testing and maintenance services, if the customer elects not to release a circuit during SWBT's business day, SWBT will work with the customer to reach a mutually agreed upon time.

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13.2 Additional Labor (Cont'd)

13.2.1 Overtime Installation

Overtime installation is that SWBT installation effort outside a Normal Business Day.

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13.2 Additional Labor (Cont'd)

13.2.2

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13.2 Additional Labor (Cont'd)

13.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which SWBT personnel stand by to make installation acceptance tests or cooperative tests with a customer to verify facility repair on a given service.

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13.2 Additional Labor (Cont'd)

13.2.4 Testing and Maintenance with Other Local Exchange Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other local exchange companies (LECs), is that which is in addition to the normal effort required to test, maintain or repair facilities provided solely by SWBT.

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13.2 Additional Labor (Cont'd)

13.2.5 Other Labor

Other Labor is that additional labor not included in 13.2.1 through 13.2.4 preceding, including, but not limited to labor incurred to extend the Point of Termination as set forth in 2.1.4 (Provision of Services) preceding, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by another section of this tariff.

ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.3 Miscellaneous Services

13.3.1 Easy Access Dialing

(A) General Description

Easy Access Dialing is an arrangement whereby an end user customer (herein referred to as customer) for Telephone Exchange Service lines and/or trunks, Feature Group A (FGA) lines and Centrex lines, or the person or persons who have legal authority to give SWBT permission to place public pay telephones on their premises(s) and who control access to or usage of the public pay telephones, (herein referred to as agent) may select and designate to SWBT an interexchange carrier (IC) to access, without dialing an access code, except "1+" for intraLATA toll calls. These are referred to as the customer's IntraLATA Primary Interexchange Carrier (LPIC).

Each IC will have one or more access codes assigned to it for its various types of service. When a customer or agent selects an IC as its primary LPIC, only one access code of that IC may be incorporated into the switching system of SWBT permitting access to the IC(s) by the customer or agent without dialing an access code except "1".

Should a customer or agent wish to use other services of the same IC or services of a different IC, it will be necessary for the customer or agent to dial the necessary access code(s) to reach that IC's other service(s).

At the time a customer or agent advises SWBT of its LPIC, SWBT will use the IC access code for that IC from the designated carrier list unless the customer at that time directs SWBT to use a different access code assigned to the customers chosen IC.

Interstate intraLATA toll calls, service between points in different states which are in the same Local Access and Transport Area, will be routed to the LPIC selected by the customer.

ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.3 Miscellaneous Services (Cont'd)

13.3.1 Easy Access Dialing (Cont'd)

(B) LPIC Assignments

SWBT will make changes in the customer's LPIC assignment pursuant to (1) through (3) following:

(1) New Service Requests

New customers will be asked to select a LPIC when they place an order with SWBT for Telephone Exchange Service, FGA, WATS Access Line Service and Plexar Service.

For Telephone Exchange Service, FGA, and WATS Access Line Service, customers may select a separate LPIC for each line requested.

For Plexar service, customers may select their LPIC for a single Plexar line, multiple Plexar Lines or the Plexar Group. A Plexar Group defines a group of Plexar facilities (i.e., line, trunks, attendant features, etc.) with a common dialing pattern. A customer may have multiple Plexar Groups.

Any change subsequent to the initial LPIC selection will incur Easy Access Dialing Change charges as set forth in Section 13.4.3, following, specific to the line or lines being changed.

New customers may also designate that they do not want a LPIC. This choice (No-LPIC) is considered a valid LPIC selection. Any subsequent changes will incur Easy Access Dialing Change charges as set forth in Section 13.4.3, following, specific to the line or lines being changed.

On all requests for new service, SWBT will notify the customer of the LPIC assigned to the relevant line(s).

ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.3 Miscellaneous Services (Cont'd)

13.3.1 Easy Access Dialing (Cont'd)

(B) LPIC Assignments (Cont'd)

(2) Existing Service Requests

(a) Customers of existing Telephone Exchange Service, FGA lines, WATS Access Line Service and Plexar Service may request changes to their LPIC according to the selection options set forth in (B)(1) preceding (e.g., separate LPIC, No-LPIC). For these services, SWBT will make LPIC changes based upon the following:

- (1) For customer initiated requests, SWBT will make LPIC changes upon notification by the customer of the change desired.
- (2) For IC initiated changes of customer LPIC assignments, SWBT will make LPIC changes pursuant to an IC-provided list of customers accepted by SWBT under a Limited Blanket Agency Agreement. ICs must obtain customer verification, pursuant to the commissions substantive rules on the Selection of Telecommunications Utilities, on all their customers and LPIC changes.

ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.3 Miscellaneous Services (Cont'd)

13.3.1 Easy Access Dialing (Cont'd)

(C) Rate Regulations

- (1) Unless otherwise specified, Easy Access Dialing Change charges apply to each LPIC selection on Telephone Exchange Service, FGA lines, WATS Access lines and Plexar lines, including changes to or from a No-LPIC designation.

Easy Access Dialing Change charges are set forth in Section 13.4.3 following.

- (2) Subsequent Selection

Any change to the customer's initial LPIC will result in LPIC Change Charges as set forth in 13.4.3 following.

A nonrecurring charge, as set forth in 13.4.3 following, to process a change in Presubscription is bifurcated into two (2) separate nonrecurring charges and applies as follows:

- (a) A nonrecurring charge applies when the request to change Presubscription is submitted through mechanized methods.
- (b) A nonrecurring charge applies when the request to change Presubscription is submitted through manual methods.

As used above, manual methods are (i) personal interaction between a customer, or a person acting on behalf of a customer, and a SWBT employee; and (ii) any written submission from a customer, or a person acting on behalf of a customer, to a SWBT service center. Mechanized methods shall include all other methods. If a request utilizing a mechanized method results in manual processing, the mechanized nonrecurring charge shall apply upon completion of the request.

- (3) Telephone Exchange Service lines, FGA and BSA-A lines, and WATS Access lines

For a single LPIC change, the per LPIC change charge applies. For multiple LPIC changes on a single order, the per LPIC change charge applies to the first LPIC changed and the per supplemental change charge applies to each additional LPIC. For LPIC changes requested on multiple access lines on a single order, the per LPIC change charge applies to the first LPIC changed and the per supplemental change charge applies to each additional LPIC.

ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.3 Miscellaneous Services (Cont'd)

13.3.1 Easy Access Dialing (Cont'd)

(C) Rate Regulations

(4) Plexar Lines

Easy Access Dialing Change charges are applied for each LPIC change on a per LPIC, per supplemental LPIC, per group and per additional group basis.

For LPIC change to a single Plexar line, the per LPIC Change charge applies. For LPIC changes to multiple Plexar lines on a single order, the per LPIC change charge applies to the first LPIC changed and the supplemental LPIC change charge applies to each additional LPIC changed.

(5) Pay Telephone SmartCoinsm Access Lines

If the customer's LPIC elects not to submit an order for its 1+ intraLATA sent paid traffic from SmartCoinsm Access Lines or fails to select a designated subcontractor (secondary service provider) for such traffic, the 1+ IntraLATA carrier sent paid traffic will be routed to the existing default 1+ intraLATA carrier (provided such carrier continues to accept the traffic) until the customers' LPIC is ready to handle the or 1+ intraLATA sent paid traffic, or makes arrangements with another IC to handle the traffic, as set forth in Section 21 Coin Services, following.

(6) Reseller

A reseller of the Company's Telephone Exchange Service (either lines or trunks), FGA lines, WATS Access lines or Plexar lines will be charged Easy Access Dialing nonrecurring charges as applicable.

ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.3 Miscellaneous Services (Cont'd)

13.3.1 Easy Access Dialing (Cont'd)

(C) Rate Regulations

(7) LPIC Disputes

The alleged unauthorized carrier will be billed the appropriate Easy Access Dialing Change Charge(s) for the alleged unauthorized change and the appropriate Easy Access Dialing Change Charge(s) to change the customer to their preferred IC. The Easy Access Dialing Change Charge(s) as set forth in section 13.4.3 (A) following will apply.

(8) Intraexchange Carrier Pays Billing Option

The Intraexchange Carrier Pays (IC Pays) Billing Option is an option that permits an Intraexchange Carrier to be charged by The Telephone Company for their end user's LPIC change charge when the Telephone Company changes an end user's primary IC assignment.

The LPIC change may either be requested via an IC-provided end user Or agent list submitted in the Customer Account Record Exchange (CARE) format (IC Pays - Carrier Initiated) or by the end user customer directly to the Telephone Company (IC Pays - Customer Initiated).

ICs that subscribe to "IC Pays - Carrier Initiated" have the option to redirect billing of the LPIC change charge on a case by case basis.

For ICs that subscribe to "IC Pays - Customer Initiated", all end user LPIC changes to the IC's CIC (and at the IC's option, changes from the IC's CIC to "No LPIC") initiated through the Telephone Company will be redirected to the IC.

The IC submitting the LPIC change must sign an IC Pays Billing Option agreement with the Telephone Company for either of the IC Pays Billing Options to apply.

When these conditions have been met, the end user customer will not be assessed the Presubscription change charge for the LPIC change. The IC participating in the IC Pays Billing Option will be charged the Presubscription change charge per line or trunk as set forth in Section 13.4.3 (A) following.

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13.3 Miscellaneous Services (Cont'd)

13.3.2 Maintenance of Service

The charges for Maintenance of Service are deregulated. Terms and conditions are located in the AT&T Interstate Access Guidebook.

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13.3 Miscellaneous Services (Cont'd)

13.3.3 Provision of Access Service Billing Information

- (A) The customer will receive its monthly bills in standard paper format.
- (B) At the option of the customer, and for an additional charge:
 - (1) Customer monthly bills may be provided on magnetic tape,
 - (2) Billing detail and/or information may be transmitted to the customer premises by data transmission,
 - (3) Additional copies of the customer monthly bill or service and features record may be provided in standard paper or microfiche format.
- (C) Upon acceptance by SWBT of an order for data transmission, SWBT will determine the period of time to implement the transmission of such material on an individual order basis.
- (D) The rates and charges for the provision of Access Service Billing Information are as shown in 13.4.5 (Rates and Charges).

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13.3 Miscellaneous Services (Cont'd)

13.3.4 Restoration Priority

SWBT will arrange a Special Access Service for Restoration Priority (RP) on receipt of certification in conformance with Part 64, Subpart D, Appendix A of the F.C.C.'s Rules and Regulations. A charge applies when a request to provide or change an RP is received either subsequent to the issuance of an Access Order or following installation of the Special Access Service. No charge applies when an RP is discontinued.

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13.3 Miscellaneous Services (Cont'd)

13.3.5 Standard Jacks - Registration Program

Standard jacks provided by SWBT connect Registered Equipment to those services that are subject to the Registration Program as set forth in Technical Reference Publication AS No. 1. The use of jacks is covered in Part 68 of the F.C.C.'s Rules and Regulations. Specific jacks are described in the document on file with the F.C.C. entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configurations Described in Subpart F of Part 68 of the F.C.C.'s Rules and Regulations."

These jacks are used to terminate services provided by SWBT. Other services or facilities provided by SWBT or by others may also be terminated in any spare capacity of the jacks remaining after installation without additional charge for the use of such capacity.

The nonrecurring charges for standard jacks, which include installation, and their typical uses are set forth in 13.4 (Rates and Charges).

ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.3 Miscellaneous Services (Cont'd)

13.3.6 Testing Services for Switched Access Services

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in 13.4 (Rates and Charges). Other testing services, which are described in 6.5.9 (Testing), are provided by SWBT in association with Switched Access Service and are furnished at no additional charge.

Testing Services are normally provided by SWBT personnel at SWBT locations. However, a customer may request SWBT personnel to perform testing services at the customer premises, as set forth in 13.3.7(B) following.

The Testing Services offered under this section of the tariff are made subject to the availability of the necessary qualified personnel and test equipment at the various test locations.

Testing Services for Switched Access Services (excluding Switched Transport) are comprised of:

- Tests which are performed during the installation of a Switched Access Service, and
- Tests which are performed after acceptance of such access services by a customer, i.e., in-service tests.

These in-service tests may be further divided into two broad categories of tests: scheduled and nonscheduled.

Scheduled tests are those tests performed by SWBT on a regular basis, e.g., monthly, which result in the measurement of Switched Access Service.

Scheduled tests may be performed on:

- An automatic basis (i.e., no SWBT or customer technicians involved),
- On a cooperative basis (i.e., SWBT technician(s) involved at SWBT office(s) and customer technician(s) involved at customer's premises), or
- A manual basis (i.e., SWBT technician(s) involved at SWBT office(s) and at customer's premises).

Nonscheduled tests are performed by SWBT "on demand", which result in the measurement of Switched Access Service. Nonscheduled tests may involve SWBT technicians at SWBT offices and at the customer's premises.

For Switched Transport, the optional Testing Services set forth in 13.3.7 (Testing Services for Special Access) are also available. Tests for Voice Grade Special Access are available for Switched Transport using voice grade connections, tests for Special Access digital services are available for Switched Transport using DS1 connections, and tests for MegaLink Custom service are available for Switched Transport using DS3 connections.

13.3 ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
13.3 Miscellaneous Services (Cont'd)

13.3.6 Testing Services for Switched Access Services (Cont'd)

Rates and charges for Testing Services for Switched Access Service are as specified in 13.4.8. When charges apply on a first and additional basis for each half hour or fraction thereof and more than one technician is involved in the same testing project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

In addition, a call-out of a SWBT employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours, i.e., Overtime and/or Premium Time.

(A) Additional Cooperative Acceptance Testing (ACAT)

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Services involves SWBT provision of a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for example, consist of the following tests:

- C-Notched Noise
- Impulse Noise
- Phase Jitter
- Signal to C-Notched Noise Ratio
- Intermodulation (nonlinear) Distortion
- Frequency Shift (Offset)
- Envelope Delay Distortion
- Dial Pulse Percent Break

(B) Automatic Scheduled Testing (AST)

Automatic Scheduled Testing (AST) to the first point of switching of Switched Access Services (Feature Groups B and D) where the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent, will consist of monthly loss and C-message noise tests and annual balance test. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the IC may also order, at additional charges, gain-slope and C-notched noise testing.

SWBT will provide a monthly AST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

AST is provided as Basic Testing or Additional Testing. Basic Testing is divided into three categories, i.e., 1004 Hz Loss Tests, C-Message Noise Tests and Return Loss (Balance) Tests. An order for testing must consist of, at a minimum, twelve (12) 1004 Hz Loss Tests per transmission path and one (1) Return Loss (Balance) Test per transmission path, per year. Basic Testing is subject to a one year minimum contract period and annually thereafter.

Additional Testing is divided into two categories, i.e., Gain-Slope Tests and C-Notched Noise Tests. Additional Testing may be ordered by the customer 60 days prior to the start of the customer prescribed schedule. The customer may also specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.1 Miscellaneous Services (Cont'd)

13.3.6 Testing Services for Switched Access Services (Cont'd)

(C) Cooperative Scheduled Testing (CST)

Cooperative Scheduled Testing (CST) to the first point of switching for Switched Access Services (Feature Groups B and D and Directory Access Service not routed through an access tandem), where SWBT provides a technician and its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance measurements, the customer may also order, at additional charges, gain-slope and C-notched noise testing.

SWBT will provide, on a quarterly basis, a CST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

CST is provided as Basic Testing or Additional Testing. Basic Testing is divided into three categories, i.e., 1004 Hz Loss Tests, C-Message Noise Tests and Return Loss (Balance) Tests. An order for testing must consist of, at a minimum, four (4) 1004 Hz Loss Tests per transmission path, four (4) C-Message Noise Tests per transmission path and one (1) Return Loss (Balance) Test per transmission path, per year. Basic Testing is subject to a one year minimum contract period and annually thereafter.

Additional Testing is divided into two categories, i.e., Gain-Slope Tests and C-Notched Noise Tests. Additional Testing may be ordered by the customer 60 days prior to the start of the customer prescribed schedule. The customer may also specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

(D) Manual Scheduled Testing (MST)

Manual Scheduled Testing (MST) to the first point of switching for Switched Access Services (Feature Groups B and D and Directory Access Service not routed through an access tandem), where SWBT provides a technician at its office(s) and at the customer's premises, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the customer may also order, at additional charges, gain-slope and C-notched noise testing.

SWBT will provide, on a quarterly basis, a MST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.3 Miscellaneous Services (Cont'd)

13.3.6 Testing Services for Switched Access Services (Cont'd)

(D) Manual Scheduled Testing (MST) (Cont'd)

MST is provided as Basic Testing or Additional Testing. Basic Testing is divided into three categories, i.e., 1004 Hz Loss Tests, C-Message Noise Tests and Return Loss (Balance) Tests. An order for testing must consist of, at a minimum, four (4) 1004 Hz Loss Tests per transmission path, four (4) C-Message Noise Tests per transmission path and one (1) Return Loss (Balance) Test per transmission path, per year. Basic Testing is subject to a one year minimum contract period and annually thereafter.

Additional Testing is divided into two categories, i.e., Gain-Slope Tests and C-Notched Noise Tests. Additional Testing may be ordered by the customer 60 days prior to the start of the customer prescribed schedule. The customer may also specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

(E) Nonscheduled Testing (NST)

Nonscheduled Testing (NST) to the first point of switching for Switched Access Services is where:

- The customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent ("automatic testing"), or
- SWBT provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests ("cooperative testing"), or
- SWBT provides a technician at its office(s), and/or at the customer's premises with suitable test equipment to perform the required tests ("manual testing").

Nonscheduled Tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require.

(F) Obligations of the Customer

- (1) The customer shall provide the Remote Office Test Line priming data to SWBT, as appropriate, to support AST as set forth in (B) preceding or NST as set forth in (E) preceding.
- (2) The customer shall make the facilities to be tested available to SWBT at times mutually agreed upon.

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13.3 Miscellaneous Services (Cont'd)

13.3.7 Testing Services for Special Access Service

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in 13.4 (Rates and Charges). Other testing services (i.e., Acceptance Testing) are described in 7.1 and are provided by SWBT in association with Special Access Service are furnished at no additional charge.

Testing services are normally provided by SWBT personnel at SWBT locations. However, a customer may request SWBT personnel to perform testing services at the customer premises, as set forth in (A) and (B) following.

The Testing Services offered under this section of the tariff are made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A) following.

Rates and Charges for Testing Services for Special Access Service apply on a first and additional basis for each half hour or fraction thereof. If more than one technician is involved in the same testing project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

In addition, a call-out of a SWBT employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours, i.e., Overtime and/or Premium Time.

(A) Additional Cooperative Acceptance Testing (ACAT)

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, SWBT will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing on Voice Grade Services or Special Access Digital Services. At the customer's request, SWBT will provide a technician at the customer's premises or at the end user premises.

These tests may, for example, consist of the following:

(1) Voice Grade Services

- VG1 through VG5: Attenuation Distortion, C-Message Noise and Echo Control, or
- VG6 through VG12: Attenuation Distortion, C-Message Noise, Echo Control, Impulse Noise, Phase Jitter, Intermodulation Distortion, Envelope Delay Distortion and Frequency Shift.

(2) Special Access Digital Services

- Additional testing time, e.g. 24 hours, or
- Additional test patterns not defined in Technical Reference Publication 76625, or
- Phase Jitter.

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13.3 Miscellaneous Services (Cont'd)

13.3.7 Testing Services for Special Access Service (Cont'd)

(B) Nonscheduled Testing (NST)

When a customer provides a technician at its premises with suitable test equipment to perform the required tests, SWBT will provide a technician at its office for the purpose of conducting Nonscheduled Testing. At the customer's request, SWBT will provide a technician at the customer's premises. Nonscheduled tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require.

(C) Obligation of the Customer

When the customer subscribes to the Testing Service as set forth in this section, the customer shall make the facilities to be tested available to SWBT at times mutually agreed upon.

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13.4 Rates and Charges

The applicable FID or USOC is included where appropriate.

13.4.1 Additional Engineering

<u>Additional Engineering Periods (AEH)</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic time	\$ 66.00	\$ 39.79
Overtime	73.41	47.20

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13.4 Rates and Charges (Cont'd)

13.4.2 Additional Labor

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(A) <u>Installation</u> (ALH)		
- Overtime	\$ 29.31	\$ 3.10
- Premium Time	32.42	6.21
(B) <u>Stand by</u> (ALT)		
- Basic Time	0.00	17.91
- Overtime	0.00	21.01
- Premium Time	0.00	24.12
(C) <u>Testing and Maintenance with Other Local Exchange Companies, or Other Labor</u> (ALK)		
- Basic Time	44.12	17.91
- Overtime	47.22	21.01
- Premium Time	50.33	24.12
(D) <u>Special Access Move Charges</u>		

The charges for moving the point of termination of Special Access Service within the same building are as follows:

	<u>Nonrecurring Charge</u>		
	<u>Basic</u>	<u>Overtime</u>	<u>Premium</u>
Initial Charge			
- First 15 minutes or fraction thereof of billable work	\$ 18.50	\$ 22.75	\$ 27.00
Additional Charge			
- Each additional 15 minutes or fraction thereof of billable work	10.50	12.50	14.75

SWBT offers to provide this service only during normal working hours from 8:00 a.m. to 5:00 p.m., Monday through Friday. All work other than during normal working hours shall be performed at the sole discretion of SWBT at the rates indicated above.

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13.4 Rates and Charges (Cont'd)

13.4.3 Easy Access Dialing

(A) Easy Access Dialing Change Charge

Nonrecurring Charge

Residence/Business Plexar Lines:

- per manual LPIC charge	\$4.38
- per manual supplemental LPIC change	2.36
- per mechanized LPIC change	1.61
- per mechanized supplemental LPIC change	1.61

Plexar Groups:

- per group change	\$27.16
- per group supplemental line change	.34

(B) (Reserved for Future Use)

(C) (Reserved for Future Use)

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13.4 Rates and Charges (Cont'd)

13.4.4 Maintenance of Service

(This section is intentionally left blank.)

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13.4 Rates and Charges (Cont'd)

13.4.5 Provision of Access Service Billing Information

	<u>Rates</u>
(A) Provision of Standard Billing Detail and/or Information in magnetic tape format - per record (DMT)	ICB
(B) Data Transmission to a customer's premises of Billing Detail and/or Information - per record transmitted (BOD DT)	ICB
(C) Additional Copies of the customer's monthly bill or service and feature record in standard paper or microfiche format - per page (NOB NEL) - per microfiche record (BOD FH)	ICB

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13.4 Rates and Charges (Cont'd)

13.4.6 Restoration Priority

Per service arranged

Nonrecurring Charge

\$ 104.02

ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.4 Rates and Charges (Cont'd)

13.4.7 Standard Jacks - Registration Program

The nonrecurring charges, which include installation, for standard jacks and their typical uses are set forth following:

	<u>Nonrecurring Charge</u>
(A) <u>Standard Voice Jacks</u>	
(1) Miniature six-position jacks for connection of terminal equipment as follows:	
(a) Single line telephone set surface or flushed mounted. (RJ11C)	\$ 10.00
(b) Single line telephone sets wall mounted. (RJ11W)	10.00
(c) Two-line nonkey telephone sets surface or flush mounted. (RJ14C)	10.00
(d) Single-line bridged 4-wire exchange 2/RT, T1/R1. (RJ1DC)	10.00
(e) Two-line nonkey telephone sets wall mounted. (RJ14W)	10.00
(f) Special single line equipment for use in hospital critical care areas. (RJ17C)	10.00
(g) 9DB single line data equipment with mode indication and mode indication common leads. This jack is normally used in association with a series jack. (RJ16X)	10.00
(h) Three-line nonkey telephone sets and ancillary devices. (RJ25C)	49.00

ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.4 Rates and Charges (Cont'd)

13.4.7 Standard Jacks - Registration Program (Cont'd)

	<u>Nonrecurring Charge</u>
(A) <u>Standard Voice Jacks</u> (Cont'd)	
(2) 50 Position Miniature Ribbon for connection of multiline terminating equipment and channel derivation devices as follows:	
(a) For connection to 2-wire tie trunks E&M type I signaling. (12 line capacity) (RJ2EX)	\$ 160.00
(b) For connection to 4-wire tie trunks E&M type I signaling. (8 line capacity) (RJ2GX)	160.00
(c) For connection to 2-wire tie trunks E&M type II signaling. (8 line capacity) (RJ2FX)	160.00
(d) For connection to 4-wire tie trunks E&M type II signaling. (6 line capacity) (RJ2HX)	160.00
(e) For connection to off-premises station lines. (25 line capacity) (RJ21X)	160.00
(f) For use with series devices such as toll restrictors. (12 line capacity) (RJ71C)	105.00
(g) For connection of up to 12 line bridged 4-wire exchange 2/RT, T1/R1. (RJ2DX)	100.00
(3) Series Jacks for connection of terminal equipment as follows:	
(a) Single line alarm reporting devices. (RJ31X)	66.00
(b) Series ancillary devices such as automatic dialers. Single line sets with exclusion. (RJ32X)	66.00
(c) Two line telephone sets with exclusion on one line. (RJ37X)	66.00

ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.4 Rates and Charges (Cont'd)

13.4.7 Standard Jacks - Registration Program (Cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u>
(A) <u>Standard Voice Jacks</u> (Cont'd)		
(4) Weatherproof Jack for use with single line telephone sets used at locations such as boats and marinas. (RJ15C)		\$ 120.00
(B) <u>Standard Data Jacks</u>		
(1) Universal Data Jack for use in connecting fixed loss loop (FLL) and programmed (P) types of data equipment. (1 line capacity) (RJ41S)		65.00
(2) Programmed Data Jack for use in connecting programmed data equipment. (1 line capacity) (RJ45S)		65.00
(3) Multiple Line Universal Data Jack for use in connecting fixed loss loop (FLL) and programmed (P) types of data equipment. This jack will terminate up to eight lines. The selection of this jack requires the use of the equipment listed following. (RJ26X)		250.00
(a) Multiple Line Universal Data Jack Circuit Cards. For use with RJ26X. One circuit card per circuit required. (RJ26S)		79.00
(b) Multiple Line Universal Data Jack Mounting options. For use with RJ26X. One required per per RJ26X.		
- Wall Mounting with cover. (RJM3X)		45.00
- Rack Mounting. (19 inch or 23 inch) (RJM4X)		28.00

ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.4 Rates and Charges (Cont'd)

13.4.8 Testing Services for Switched Access Services

(A) Additional Cooperative Acceptance Testing (ACAT)

<u>Testing Periods (UBCX+)</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time	\$ 43.75	\$ 17.54
Overtime	47.02	20.81
Premium Time	50.29	24.08

(B) Automatic Scheduled Testing (AST)

	<u>Monthly Rates</u>
(1) <u>Basic Tests</u> (UBGX+)	
(a) 1004 Hz Loss Tests performed within a one year period, per test ordered, per transmission path	\$ 0.06
(b) C-Message Noise Tests performed within a one year period, per test ordered, per transmission path	0.06
(c) Return Loss (Balance) Tests performed within a one year period, per test ordered, per transmission path	0.06
(2) <u>Additional Tests</u> (UBGX+)	
(a) Gain-Slope Tests performed within a one year period, per test ordered, per transmission path	0.06
(b) C-Notched Noise Tests performed within a one year period, per test ordered, per transmission path	0.06

Example:

A customer schedules 13 1004 HZ Loss Tests, 13 C-Message Noise Tests and 2 Return Loss Tests on one trunk for a year. The charges will be computed as follows:

$$\begin{array}{r}
 13 \times .06 = \$ 0.78 \\
 +13 \times .06 = \quad 0.78 \\
 + 2 \times .06 = \quad 0.12 \\
 \hline
 \$ 1.68 \text{ per month, per trunk}
 \end{array}$$

ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.4 Rates and Charges (Cont'd)

13.4.8 Testing Services for Switched Access Services (Cont'd)

(C) Cooperative Scheduled Testing (CST)

	<u>Monthly Rates</u>
(1) <u>Basic Tests</u> (UBSX+) {1}	
(a) 1004 Hz Loss Tests performed within a one year period, per test ordered, per transmission path	\$ 0.34
(b) C-Message Noise Tests performed within a one year period, per test ordered, per transmission path	0.25
(c) Return Loss (Balance) Tests performed within a one year period, per test ordered, per transmission path	0.55
(2) <u>Additional Tests</u> (UBSX+)	
(a) Gain-Slope Tests performed within a one year period, per test ordered, per transmission path	0.34
(b) C-Notched Noise Tests performed within a one year period, per test ordered, per transmission path	0.25

Example:

A customer schedules 6 1004 Hz Loss Tests, 6 C-Message Noise Tests and 4 Return Loss Tests on one trunk each month for a year. The charges will be computed as follows:

$$\begin{array}{r} 6 \times \$0.34 = \$ 2.04 \\ +6 \times 0.25 = 1.50 \\ +4 \times 0.55 = 2.20 \\ \hline \$ 5.74 \text{ per month, per trunk} \end{array}$$

{1} Subject to a one year minimum contract period, and annually thereafter.

ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.4 Rates and Charges (Cont'd)

13.4.8 Testing Services for Switched Access Services (Cont'd)

(D) Manual Scheduled Testing (MST)

Monthly
Rates

(1) Basic Tests (UBMX+) {1}

- | | |
|---|---------|
| (a) 1004 Hz Loss Tests performed within a one year period, per test ordered, per transmission path | \$ 0.90 |
| (b) C-Message Noise Tests performed within a one year period, per test ordered, per transmission path | 0.59 |
| (c) Return Loss (Balance) Tests performed within a one year period, per test ordered, per transmission path | 1.20 |

(2) Additional Tests (UBMX+)

- | | |
|--|------|
| (a) Gain-Slope Tests performed within a one year period, per test ordered, per transmission path | 0.90 |
| (b) C-Notched Noise Test performed within a one year period, per test ordered, per transmission path | 0.59 |

Example: See (C) preceding.

(E) Nonscheduled Testing (NST) - Automatic (USCX+)

Nonrecurring
Charges

- | | |
|---|----------|
| (1) 1004 Hz Loss, per test performed | \$ 12.44 |
| (2) C-Message Noise, per test performed | 12.44 |
| (3) Return Loss (Balance), per test performed | 12.44 |
| (4) Gain-Slope, per test performed | 12.44 |
| (5) C-Notched Noise, per test performed | 12.44 |

{1} Subject to a one year minimum contract period, and annually thereafter.

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13.4 Rates and Charges (Cont'd)

13.4.8 Testing Services for Switched Access Services (Cont'd)

(F) Nonscheduled Testing (NST) - Cooperative

<u>Testing Periods</u> (USSX+)	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time	\$ 43.75	\$ 17.54
Overtime	47.02	20.81
Premium Time	50.29	24.08

(G) Nonscheduled Testing (NST) - Manual

<u>Testing Periods</u> (USMX+)	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time	43.93	17.72
Overtime	47.12	20.91
Premium Time	50.31	24.10

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Rates and Charges (Cont'd)

13.4.9 Testing Services for Special Access Service

(A) Additional Cooperative Acceptance Testing (ACAT)

<u>Testing Periods</u> (SNTX+)	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time	\$ 44.12	\$ 17.91
Overtime	47.22	21.01
Premium Time	50.33	24.12

(B) Nonscheduled Testing (NST)

<u>Testing Periods</u> (SNOX+)	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time	44.12	17.91
Overtime	47.22	21.01
Premium Time	50.33	24.12