AT&T Texas Section: 5
Dallas, Texas Sheet: 1
Issued: May 9, 2024 Revision: 11
Effective: May 10, 2024 Replacing: 10

# ORDERING FOR ACCESS SERVICE

5 Order	ring for Access Service	Sheet
J. Older	ing for Access Service	
5.1 Ge	neral	2
5.2 Acc 5.2.1 5.2.2 A.	Cess Order Ordering Conditions Ordering Requirements Feature Group A (FGA) Switched Access Service	3
в. С.	Feature Group B (FGB) and Feature Group D (FGD) Switched Access Service Switched Transport and Directory Transport	
D. E. F. G.	Services	7 7 .7.1 .7.1
H. I.	WATS Access Line Service	
J. K. L. M. N. O. P-Q R.	Line Information Data Base (LIDB) Validation Service	.8.1 .8.1 .8.2 .8.2
В.	Shared Use Facilities	10 11 12 ce 12
5.3.1 5.3.2 A. B. C.	te Regulations Access Order Charges Access Order Modification Charges Design Change Charge Service Date Change Charge/Dispatch Charge Expedited Order Charge Access Order Cancellation	13 14 14 15
5.3.4		19
J. 4 Na		2 0

AT&T Texas
Dallas, Texas
Issued: May 9, 2024
Effective: May 10, 2024

# ORDERING FOR ACCESS SERVICE

Section: 5

Revision: 3

Replacing: 2

Sheet: 2

# 5.1 General

This section contains the regulations and order related charges for Access Services provided in this tariff. These charges are in addition to applicable charges contained in other sections of this tariff.

An access order is the customer's request for SWBT to provide the customer with Access Services or to provide modifications to existing services. An access order may be submitted by Access Service Request (ASR) or by such other ordering processes as SWBT may provide. Depending upon the services, facilities or service interval dates requested, one or more access orders may be required to provide the customer with access service.

Access orders are processed on a first-come first-served basis. First-come first-served shall be based upon the received time and date stamped by SWBT on customer orders which contain the information as required for each respective service as delineated in this tariff. Customer orders shall not be deemed to have been received until such information is provided. When necessary, SWBT will attempt to seek clarification on a verbal basis. SWBT will initiate the order process within one working day of receipt of the customer's order.

ACCESS SERVICE TARIFF President - Texas

AT&T Texas Dallas, Texas Issued: May 9, 2024

Sheet: 3 Revision: 3 Effective: May 10, 2024 Replacing: 2

#### ORDERING FOR ACCESS SERVICE

Section: 5

#### 5.2 Access Order

#### 5.2.1 Ordering Conditions

An order for Access Service is subject to the following conditions:

- A customer may order an number of services of the same type and between the same premises on a single access order provided all details are for the same service (except for those for multipoint service).
- The customer shall provide all information necessary for SWBT to provide and bill for the requested service. Such information is described in 5.2.2 (Ordering Requirements).
- SWBT will establish a service date when the customer has provided an access order that contains the required information for each respective service. The date on which the service date is established is considered to be the application date. SWBT will provide a firm order confirmation to the customer and will advise the customer of the application date and the service date.
- (D) For Expanded Interconnection, an interconnector may, within a single wire center, order multiple quantities of designated basic transmission equipment associated with a single entrance cable on the same virtual collocation application form.

The interconnection cross connect is limited to one single point of termination address (e.g., aisle, bay, panel and jack) per access order.

President - Texas ACCESS SERVICE TARIFF AT&T Texas Section: 5

Sheet: 3.1

Revision: 1

AT&T Texas Dallas, Texas Issued: May 9, 2024

Effective: May 10, 2024 Replacing: Original

#### ORDERING FOR ACCESS SERVICE

# 5. Ordering for Access Service (Cont'd)

#### 5.2 Access Order (Cont'd)

#### 5.2.1 Ordering Conditions (Cont'd)

Except as provided below, SWBT shall permit a requesting telecommunications carrier to commingle an unbundled network element or a combination of unbundled network elements with wholesale services obtained from SWBT, to the extent provided by and subject to the terms and conditions of the requesting telecommunications carrier's interconnection agreement with SWBT (or, if applicable, of SWBT intrastate tariffs). (1)

SWBT need not provide access to (1) an unbundled DS1 loop in combination, or commingled, with a dedicated DS1 transport or dedicated DS3 transport facility or service, or to an unbundled DS3 loop in combination, or commingled, with a dedicated DS3 transport facility or service, or (2) an unbundled dedicated DS1 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled dedicated DS3 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled DS3 loop or a DS3 channel termination service, unless the requesting telecommunications carrier certifies that all of the following conditions are met. (1)

- (1) The requesting telecommunications carrier has received state certification to provide local voice service in the area being served or, in the absence of a state certification requirement, has complied with registration, tariffing, filing fee, or other regulatory requirements applicable to the provision of local voice service in that area.
- (1) In the event the Federal Communications Commission or a court, pursuant to any regulatory or judicial review of the FCC's Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 582 (released Aug. 21, 2003) (Triennial Review Order), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the FCC order or the issuance of the court's mandate. In that event, SWBT will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide SWBT instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

President - Texas ACCESS SERVICE TARIFF Section: 5

Sheet: 3.2

Revision: 1

AT&T Texas Dallas, Texas Issued: May 9, 2024

Effective: May 10, 2024

Replacing: Original

#### ORDERING FOR ACCESS SERVICE

# 5. Ordering for Access Service (Cont'd)

#### 5.2 Access Order (Cont'd)

#### 5.2.1 Ordering Conditions (Cont'd)

- (2) The following criteria are satisfied for each combined circuit, including each DS1 circuit, each DS1 enhanced extended link, and each DS1-equivalent circuit on a DS3 enhanced extended link:
  - Each circuit to be provided to each end user customer (i) will be assigned a local number prior to the provision of service over that circuit;
  - (ii) Each DS1-equivalent circuit on a DS3 enhanced extended link must have its own local number assignment, so that each DS3 must have at least 28 local voice numbers assigned to it;
  - (iii) Each circuit to be provided to each end user customer will have 911 or E911 capability prior to the provision of service over that circuit;
  - (iv) Each circuit to be provided to each end user customer will terminate in a collocation arrangement that meets the requirements detailed below;
  - Each circuit to be provided to each end user customer (V) will be served by an interconnection trunk that meets the requirements detailed below;
  - (vi) For each 24 DS1 enhanced extended links or other facilities having equivalent capacity, the requesting telecommunications carrier will have at least one active DS1 local service interconnection trunk that meets the requirements detailed below; and
  - (vii) Each circuit to be provided to each end user customer will be served by a switch capable of switching local voice traffic.

President - Texas ACCESS SERVICE TARIFF AT&T Texas Section: 5

Sheet: 3.3

AT&T Texas Dallas, Texas Issued: May 9, 2024

Issued: May 9, 2024 Revision: 1
Effective: May 10, 2024 Replacing: Original

#### ORDERING FOR ACCESS SERVICE

# 5. Ordering for Access Service (Cont'd)

#### 5.2 Access Order (Cont'd)

#### 5.2.1 Ordering Conditions (Cont'd)

A collocation arrangement meets the requirements in (iv) above if it is:

- (1) Established pursuant to section 251(c)(6) of the Act and located at SWBT's premises within the same LATA as the customer's premises, when SWBT is not the collocator; and
- (2) Located at a third party's premises within the same LATA as the customer's premises, when SWBT is the collocator.

An interconnection trunk meets the requirements of (v) and (vi) above in this certification if the requesting telecommunications carrier will transmit the calling party's number in connection with calls exchanged over the trunk and the trunk is located in the same LATA as the customer premises served by the EEL.(1)

(1) In the event the Federal Communications Commission or a court, pursuant to any regulatory or judicial review of the FCC's Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 582 (released Aug. 21, 2003) (Triennial Review Order), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the FCC order or the issuance of the court's mandate. In that event, SWBT will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide SWBT instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

AT&T Texas Dallas, Texas Issued: May 9, 2024

Sheet: 4 Revision: 3 Effective: May 10, 2024 Replacing: 2

#### ORDERING FOR ACCESS SERVICE

Section: 5

#### 5.2 Access Order (Cont'd)

#### Ordering Requirements 5.2.2

When placing an order for Access Service the customer is required to provide the following information:

- Customer name and premises address(es)Billing name and address (when different from customer name and address)
- Customer contact name(s) and telephone number(s) for the provisioning activities of order negotiation, order confirmation, interactive design, installation and billing

In addition to the information listed above, the customer shall provide, at a minimum, information for the specific service requested as described herein.

Where Access Services are jointly provided, additional regulations are set forth in 2.6 (Jointly-Provided Access Services).

For services which involve remote switching offices, remote switching office to host relationships are provided to all customers by SWBT. This information is contained in the Southwestern Bell End Office Profile report. Customers who want to receive this report may obtain ordering information from the User's Guide section of this tariff.

Except for virtual collocation, selection of facilities, equipment and traffic routing of Switched Access Services are based on standard engineering methods, available facilities and equipment, SWBT traffic routing plans, and the customer's order for FGA and FGB Switched Access Service as set forth in 6.7.2 (Design and Traffic Routing of Switched Access Service). If the customer desires routing or directionality different from that determined by SWBT, SWBT will work cooperatively with the customer in determining the routing and directionality of the service.

AT&T Texas Dallas, Texas Issued: May 9, 2024

Sheet: 4.1 Revision: 2 Effective: May 10, 2024 Replacing: 1

#### ORDERING FOR ACCESS SERVICE

Section: 5

#### 5.2 Access Order (Cont'd)

#### Ordering Requirements (Cont'd) 5.2.2

For virtual collocation, selection of the general type of equipment to be dedicated to the interconnector's use will be done by the interconnector. Selection of locations within the wire center for the placement of all virtual collocation facilities and basic transmission equipment will be done by SWBT. All other ordering requirements set forth in 5.2.2 apply.

For services which require Switched Transport or Directory Transport services, the customer must also specify the ordering minimum information as set forth in 5.2.2 (Switched Transport and Directory Transport Services).

All line side connections provided in the same access group will be limited to the same features and operating characteristics. All trunk side connections provided in the same access group will be limited to the same features and operating characteristics. The features and operating characteristics for line side and trunk side connections are specified in 6.4 (Switched Access Features) and 6.5 (Service Provisioning).

Regulations concerning the ordering of Testing Service, Additional Labor, Telecommunications Service Priority, Special Facilities Routing and Special Construction are contained in 5.2.6 (Provision of Other Services).

### (A) Feature Group A (FGA) Switched Access Service

The customer shall specify the Interexchange Carrier to which the FGA service is connected or, in the alternative, specify the means by which the FGA access communication is transported to another LATA.

AT&T Texas
Dallas, Texas
Issued: May 9, 2024
Effective: May 10, 2024

Issued: May 9, 2024 Revision: 3 Effective: May 10, 2024 Replacing: 2

#### ORDERING FOR ACCESS SERVICE

Section: 5

Sheet: 5

# 5.2 Access Order (Cont'd)

# 5.2.2 Ordering Requirements (Cont'd)

### (A) Feature Group A (FGA) Switched Access Service (Cont'd)

The customer shall also specify the number of lines and the first point of switching (i.e., dial tone office), the directionality of the service, and the Switched Transport and Local Switching features desired. The first point of switching cannot be an end office served by a Remote Switching System (RSS) or Remote Switching Module (RSM) because all traffic originating or terminating at a remote switching office must switch through its host office. In addition, the customer shall specify whether the ordered lines are for MTS/WATS-type or FX-ONAL services. The customer shall also specify which MTS/WATS-type FGA lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.

The customer shall indicate if the FGA Switched Access Service is to be provided with an extension to a different LATA. When an extension is indicated on the order, the customer must specify the customer designated premises within the LATA of the Switched Access FGA service at which the FGA extension is to be terminated.

The customer must also specify if new or existing Switched Transport facilities will be used. If a new Switched Transport facility or facilities are specified, additional information as set forth in (C) following is also required. If an existing Switched Transport facility or facilities are specified, such facilities must have a compatible interface and available capacity to install the FGA service. In addition, the customer must also specify the circuit facility assignment for the FGA or being installed.

# (B) Feature Group B (FGB) or Feature Group D (FGD), Switched Access Service

The customer shall specify the number of trunks directionality of the service, the entry switch and the Switched Transport and Switched Switching features desired. The first point of switching cannot be an end office provided by an (RSS) or (RSM) because all traffic originating or terminating at a remote switching office must switch through its host office. When an end office is the specified entry switch, SWBT will work cooperatively with the customer to determine if direct trunking to the end office will be provided.

When the customer orders trunk quantities to an access tandem, SWBT may request an estimate of the amount of traffic the customer will generate to and from each end office subtending the access tandem to assist SWBT in its own efforts to project further facility requirements. Traffic estimates to end offices provided by remote switching offices should be uniquely identified and not included in traffic estimates to the host. The traffic type must also be specified using the categories described in 6.7.1 (Manner of Provisioning), to enable efficient provisioning and billing functions.

When ordering FGB the customer shall specify the Interexchange Carrier to which the FGB service is connected or, in the alternative, specify the means by which the FGB access communication is transported to another LATA.

AT&T Texas Dallas, Texas

Sheet: 6 Issued: May 9, 2024 Revision: 3 Effective: May 10, 2024 Replacing: 2

#### ORDERING FOR ACCESS SERVICE

Section: 5

#### 5.2 Access Order (Cont'd)

#### 5.2.2 Ordering Requirements (Cont'd)

### Feature Group B (FGB) or Feature Group D (FGD), Switched Access Service (Cont'd)

When FGD Switched Access Service is ordered for the provision of MicroLink I Access Capability the customer must  $\hat{h}$ ave digital facilities between the customer designated premises and the access tandem or end office for originating and terminating traffic. The customer must also specify the traffic type as described in 6.5.1 (Manner of Provisioning).

# (C) Switched Transport and Directory Transport Services

When the customer orders Switched Transport Service or Directory Transport Service, the customer must designate at least one line side or trunk side Switched Access Servcice or Directory Assistance Access Service that will use the transport facility or facilities.

When a customer orders Switched Transport Service or Directory Assistance Access Service and specifies that the facility is to be interconnected with another transport facility, the customer must specifiy compatible channel interfaces.

The minimum information required to order Switched Transport Service or Directory Transport Service is set forth in (C)(1) through (C)(3) following. Such information is in addition to the information required to order line side or trunk side Switched Access Service or Directory Assistance Access Service.

# (1) Entrance Facility

If the Entrance Facility is new, the customer must specify the customer premises, the connection type (Voice Grade, DS1 or DS3), the interface group and the Switched Transport features (including multiplexing, if this feature is desired at the serving wire center).

If the Entrance Facility is existing, the customer must provide the information set forth in 5.2.2(A) and (B) above.

### Direct-Trunked Transport

If the Direct-Trunked Transport is new, the customer must specify the connection type (Voice Grade, DS1 or DS3), the channel interface and the Switched Transport features desired (including multiplexing). If multiplexing is requested, the customer must specify the type of multiplexing required and each hub where the multiplexer or multiplexers are to be installed.

The customer must also specify the Entrance Facility to which the Direct-Trunked Transport is interconnected and whether or not the Entrance Facility is new or existing. The Entrance Facility must have an interface that is with the Direct-Trunked Transport compatible requested.

AT&T Texas Dallas, Texas Issued: May 9, 2024

Revision: 1 Effective: May 10, 2024

Replacing: Original

#### ORDERING FOR ACCESS SERVICE

Section: 5

Sheet: 6.1

#### 5.2 Access Order (Cont'd)

#### 5.2.2 Ordering Requirements (Cont'd)

# Switched Transport and Directory Transport Services (Cont'd)

# (2) Direct-Trunked Transport (Cont'd)

If the Entrance Facility to which the Direct-Trunked Transport is to be interconnected is new, additional information as specified in (C)(1), is required. If either the Direct-Trunked Transport or the Entrance Facility (to which the Direct-Trunked Transport is to be interconnected) is existing, additional information, as set forth in 5.2.2(A) and (B) preceding must be provided.

# Tandem-Switched Transport

If the Tandem-Switched Transport is new, the customer must specify the connection type (Voice Grade, DS1 or DS3) to be used between the serving wire center and the access tandem. The customer must also specify the Switched Transport features desired (including multiplexing) and whether the direct rating option or the tandem rating option is to be used. If multiplexing is requested, the customer must select the direct rating option and specify the type of multiplexing required and each hub where the multiplexer or multiplexers are to be installed.

Until July 1, 1994, only one rating option can be selected per customer per access tandem. If both tandem routed Switched Access Services and tandem routed DA Access Services are to be provided at the same access tandem, the rating option selected must be the same for both. In addition, when the Tandem-Switched Transport is jointly provided, as set forth in 2.6 (Jointly Provided Access Service), the rating option selected (or its equivalent) must be the same for all exchange telephone companies involved in providing the service.

The customer must also specify the Entrance Facility to which the Tandem-Switched Transport is to be interconnected and whether or not the Entrance Facility is new or existing. The Entrance Facility must have an interface that is compatible with the Tandem-Switched Transport being requested.

If the Entrance Facility to which the Tandem-Switched Transport is to be interconnected is new, additional information as specified in (C)(1) preceding is required. If either the Tandem-Switched Transport or Entrance Facility (to which the Tandem-Switched Transport is to be interconnected) is existing, additional information, as set forth in 5.2.2(A) and (B) must also be provided.

AT&T Texas Dallas, Texas Issued: May 9, 2024

Effective: May 10, 2024 Replacing: Original

#### ORDERING FOR ACCESS SERVICE

Section: 5

Revision: 1

Sheet: 6.2

# 5.2 Access Order (Cont'd)

#### 5.2.2 Ordering Requirements (Cont'd)

### (C) Switched Transport and Directory Transport Services (Cont'd)

To determine the number of lines or trunks to order, the customer may first wish to calculate the Busy Hour Minutes of Capacity (BHMCs) and then use those BHMCs to determine the number of lines or trunks. BHMCs may be determined by the customer in the following manner:

- (1) For each day, determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10-11 AM hour).
- (2) For the same hour period (i.e., busy hour), determine the sum of the twenty consecutive days in a calendar year which represent the largest number of minutes of use.
- (3) Determine the average Busy Hour Minutes of Capacity (i.e., BHMC) by dividing the sum from Step (2) by 20.

When the customer orders a change to the rating option for Tandem-Switched Transport, the rating change must be made for all tandem routed services provided at the access tandem.

ACCESS SERVICE TARIFF President - Texas

AT&T Texas Dallas, Texas Issued: May 9, 2024

Sheet: 7 Revision: 3 Effective: May 10, 2024 Replacing: 2

#### ORDERING FOR ACCESS SERVICE

Section: 5

#### 5.2 Access Order (Cont'd)

#### 5.2.2 Ordering Requirements (Cont'd)

### (D) 800 Number Portability Access Service (NPAS)

Direct routing will be provided from SSP equipped end offices, i.e., end offices equipped to provide customer identification. All 800 traffic originating from end offices not equipped to provide customer identification will require routing to an access tandem where the customer identification function is available. Information regarding 800 NPAS identification function is contained in the Southwestern Bell End Office Profile report. Customers wishing to receive this report may obtain ordering information from the Reference to Technical Publications Section of this Tariff.

800 NPAS requires FGD or BSA-D Switched Access Service. customer shall designate which originating FGD or BSA-D Switched Access Service trunk groups are to be associated with 800 NPAS. Calls originating from an Area of Service in which the customer has not ordered sufficient originating FGD or BSA-D Switched Access Service will be blocked.

#### (E) 900 Access Service

Customers shall specify the LATAs from which they wish to receive originating 900 Access Service calls, the 900-NXX codes to be activated in a given LATA and the desired due date of the order. 900 Access Service calls originating from LATAs in which the customer has not ordered 900 Access Service will be blocked.

900 Access Service may be combined with either FGB or FGD Switched Access Service. The customer must have LATA-wide originating Switched Access Service in order to receive 900 Access Service traffic. The customer shall designate which FGB, or FGD Switched Access Service trunk groups are to be associated with 900 Access Service. 900 Access Service traffic may be originated over FGB Switched Access Service from a non-equal access end office. However, when FGD Switched Access Service becomes available in an end office, 900 Access Service traffic originating from that end office must be provided with FGD Switched Access Service.

Information regarding 900 Access Service Screening Offices is contained in the Southwestern Bell End Office Profile report. Customers who want to receive this report may obtain ordering information from the User's Guide section of this tariff.

AT&T Texas Dallas, Texas Issued: May 9, 2024 Effective: May 10, 2024

Sheet: 7.1
Revision: 3
Replacing: 2

Section: 5

#### ORDERING FOR ACCESS SERVICE

# 5.2 Access Order (Cont'd)

# 5.2.2 Ordering Requirements (Cont'd)

### (F) Directory Assistance (DA) Access Service

When Directory Asistance Access Service is ordered, the customer must also specify if new or existing Directory Transport services or interconnection cross connects are to be used. If a new Directory Transport facility or interconnection cross connects is specified, additional information as set forts in 5.2.2.(C) (Switched Transport and Directory Transport Services) is also required. If an existing Directory Transport facility or facilities are specified, such facilities must have a compatible interface and available capacity to install the service. In addition, the customer must specify the circuit facility assignment for the service being ordered.

# (G) Special Access Service

For all Special Access Services, the customer must specify the customer designated premises, interconnection cross connects, or hubs involved, the type of service (e.g., Voice Grade or WATS Access Line, High Capacity, etc.), the channel interface, technical specification package and features desired. For multipoint services, the customer may request different channel interfaces at each premises; however, all such interfaces must be compatible.

If Special Access Services are exempt from the Special Access Surcharge, as described in 7.2.5 (Special Access Surcharge), the customer shall furnish the required certification when placing the access order.

AT&T Texas Dallas, Texas Issued: May 9, 2024

Sheet: 8 Revision: 7 Effective: May 10, 2024 Replacing: 6

#### ORDERING FOR ACCESS SERVICE

Section: 5

#### 5.2 Access Order (Cont'd)

#### 5.2.2 Ordering Requirements (Cont'd)

### (H) WATS Access Line Service

In addition to the ordering requirements for Special Access Service specified in (F) preceding, for WATS Access Line Service the customer must also specify the originating or terminating type of calling for which the service is to be provided, the type of address signaling and the type of supervisory signaling desired. A WATS Access Line shall be ordered in lines for use with FGD Switched Access Service on an originating or terminating basis. A WATS Access Line shall be ordered in lines for use with FGA and FGB Switched Access Service on a terminating basis only. WATS Access Line Service may be ordered by all customers, both end users and Interexchange Carriers. Additionally, when the necessary screening functions are not provided at the wire center which serves the customer's premises, SWBT will provide the service to the nearest wire center where capacity exists. In these circumstances, the customer will be so notified and the order will be changed to designate the appropriate premises. No charge will apply for the order modification.

- (I) For Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service, the customer must provide the following information to the Telephone Company at the time of ordering:
  - -Number of access links
  - -Link Type
  - -Signaling Link Code

  - -Customer Signaling Point Code -Common Language Location Identifier (CLLI) code of the Telephone Company interconnecting Signal Transfer Point
  - -Contact telephone number for installation and maintenance of the customer's designated premises

When ordering CCS/SS7 Interconnection Service, the customer will provide an estimate of total annual volume and busy hour busy month volume projected for a period of three years. The forecast should be itemized by message type. The Telephone Company will utilize this forecast in its own efforts to project further facility requirements.

# (J) Line Information Data Base (LIDB) Validation Service

Line Information Data Base (LIDB) Validation Service is provided in conjunction with CCS/SS7 Interconnection Service, as set forth in Section 23 (Common Channel Signaling/Signaling System 7). order to utilize LIDB Validation Service, the customer must have  ${\tt CCS/SS7}$  Interconnection Service to the two SWBT Signaling Transfer Points (STPs) designated by SWBT as the interconnecting STP pair to be utilized for interconnection to the CCS/SS7 SWBT's STP locations are provided in the National network. Exchange Carriers Association, Inc. Tariff F.C.C. No. 4

The customer must provide a LIDB Validation Service Order Form which specifies the originating point codes (OPCs) of the customer's designated Operator Service Systems (OSSs) sending the query or queries and the desired due date of the order.

AT&T Texas
Dallas, Texas
Issued: May 9, 2024

Issued: May 9, 2024 Revision: 9 Effective: May 10, 2024 Replacing: 8

#### ORDERING FOR ACCESS SERVICE

Section: 5

Sheet: 8.1

# 5.2 Access Order (Cont'd)

# **5.2.2** Ordering Requirements (Cont'd)

- (K) Signaling System 7 (SS7) Signaling is provided in conjunction with CCS/SS7 Interconnection Service as set forth in Section 22 and is only available with FGD Switched Access Service. The customer must specify at the time of ordering the:
  - -switching point codes -trunk identification codes

The customer must also identify the CCS/SS7 Interconnection Service Link associated with the FGD trunk group.

### (L) Reserved for Future Use

# (M) Multiple 64 Clear Channel Capability (64 CCC)

When FGD switched Access Service is ordered for the provision of Multiple 64 CCC, the customer must have direct routed digital transport facilities between the customer designated premises and the multiple 64 CCC end office for originating and terminating traffic. To ensure availability of transporting Multiple 64 CCC rates at speeds up to 1536 Kbps, the customer must, at a minimum, order 24 FGD trunks or contiguous increments of 24 FGD trunk groups, equipped with the following:

- SS7 Signaling
- 64 CCC
- Multiple 64 CCC

In addition, the customer must specify one of three trunk allocation schemes: fixed, floating or flexible. In the fixed allocation scheme, the FGD trunks selected for a Multiple 64 CCC call are contiguous and the first FGD trunk is constrained to certain fixed starting points. In the floating allocation scheme, the FGD trunks selected for a Multiple 64 CCC call are contiguous, but the position of the first trunk can float. For the flexible allocation scheme, the FGD trunks selected for a Multiple 64 CCC call may occupy non-contiguous positions within a group of 24 FGD trunks.

Customer may segregate their originating and terminating Multiple 64 CCC traffic by specifying dedicated Multiple 64 CCC trunk group(s) on the order. A Multiple 64 CCC trunk group(s) represents access capacity for carrying only Multiple 64 CCC traffic.

President - Texas ACCESS SERVICE TARIFF
AT&T Texas Section: 5

AT&T Texas Dallas, Texas Issued: May 9, 2024 Effective: May 10, 2024

Sheet: 8.2
4 Revision: 2
2024 Replacing: 1

#### ORDERING FOR ACCESS SERVICE

# 5.2 Access Order (Cont'd)

#### 5.2.2 Ordering Requirements (Cont'd)

# (N) Network Components

On arrangements where Network Components are billed to more than one entity, the following terms and conditions apply:

- (1) The end-to-end Network Components must be ordered on one Access Service Request (ASR) by one ordering entity.
- (2) The ordering entity, as specified in (1) above, placing the ASR must provide all the information specified in 5.5.2 (Ordering Requirements) for each entity to be billed.
- (3) Requests for additions, changes, or disconnects must be placed by the ordering entity, as specified in (1) above.
- (4) In the event of a billing dispute, it must be initiated by the ordering entity, as specified in (1) above. SWBT will negotiate with the ordering entity as set forth in 2.5 (Billing Regulations).

# (O) Carrier Identification Code Parameter (CIP)

The customer must specify per trunk group or tandem, and all associated Carrier Identification Codes, the end offices that will be used to pass originating Carrier Identification Code Parameter (CIP) to the customer s designated premises. The customer s end office must be equipped with SS7 Signaling and is provided in conjunction with Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service as set forth in Section 22. End offices so equipped may be found in NECA Tariff F.C.C. No. 4.

# (P)-(Q) (Reserved for Future Use)

AT&T Texas Dallas, Texas Issued: May 9, 2024

Effective: May 10, 2024 Replacing: Original

#### ORDERING FOR ACCESS SERVICE

# 5.2 Access Order (Cont'd)

# 5.2.2 Ordering Requirements (Cont'd)

# (R) Expanded Interconnection/Virtual Collocation

### (1) Bona fide Request

The interconnector must specify the SWBT central office desired for virtual collocation. In addition, SWBT must be in receipt of the written description of the interconnector-designated equipment and the engineering design charge. The engineering design charge is specified in 25.7.5 (Rates and Charges) and is required per collocation request, per central office. The written description must include, at a minimum, the following:

Section: 5

Revision: 1

Sheet: 8.3

- manufacturer's name,
- equipment name,
- equipment type or model number, and
- the quantity of equipment.

In addition, if the interconnector desires to be considered a potential vendor of the equipment being designated, the bona fide request must include an attachment with a price quote for the designated equipment as well as information sufficient for SWBT to determine the reasonableness of the offered price as set forth in 25.2.1(C) (Designation of Dedicated Equipment).

Receipt of the application form and fifty percent of the quotation of the nonrecurring charges, as set forth in  $25.5.2\,(\text{A})$  (Nonrecurring Charges for Installation) constitutes a bona fide request.

AT&T Texas Dallas, Texas Issued: May 9, 2024

Effective: May 10, 2024 Replacing: Original

#### ORDERING FOR ACCESS SERVICE

# 5.2 Access Order (Cont'd)

# 5.2.2 Ordering Requirements (Cont'd)

# (R) Expanded Interconnection/Virtual Collocation (Cont'd)

### (1) Bona fide Request (Cont'd)

Receipt of the engineering design charge and the Expanded Interconnection application form(s) will determine the order of priority (i.e., first come-first served basis) of interconnectors' requests. If the equipment requested on the application form is not tariffed in Section 25, SWBT will tariff such equipment within 30 days of receipt of the application form and fifty percent of the quotation of the nonrecurring charges to become effective on 30 days' notice.

Section: 5

Revision: 1

Sheet: 8.4

# (2) Minimum Ordering Requirements

The interconnector shall specify the description of the equipment (including manufacturer's name, equipment name, equipment type and model number and quantity of equipment), the release date of the software/firmware, cabling specifications and facility assignments between designated equipment. The interconnector will provide remote monitoring and control as described in Section 25.

The interconnector may specify a maximum of two single mode dielectric fiber optic cables per wire center. The interconnector shall specify the number of fibers in each cable and the number of riser tails needed to splice all fibers provided at the time of installation.

President - Texas ACCESS SERVICE TARIFF
AT&T Texas Section: 5

AT&T Texas Dallas, Texas Issued: May 9, 2024

Effective: May 10, 2024 Replacing: Original

#### ORDERING FOR ACCESS SERVICE

# 5.2 Access Order (Cont'd)

# 5.2.2 Ordering Requirements (Cont'd)

# (R) Expanded Interconnection/Virtual Collocation (Cont'd)

(2) Minimum Ordering Requirements (Cont'd)

The interconnector must also designate basic transmission equipment to be dedicated to its use. The interconnector must also specify the number and type of interconnection cross connects desired for the interconnection of their designated arrangement.

Sheet: 8.5

Revision: 1

(3) Interconnection Cross Connect

For the interconnection cross connect specified in 25.5 (Rate Regulations for Virtual Collocation), an order is limited to a single point of termination address. The interconnector must identify each interconnection cross connect as either switched, special or shared use. When ordering the interconnection cross connect to be provided as switched or shared use, the interconnector must specify the number of channels to be used for switched access services.

When ordering the interconnection cross connect, the interconnector must specify the existing SWBT-provided tariffed service or switched transport connection that connects to its interconnection cross connect. The SWBT-provided service or switched transport connection so specified may be either an existing or new circuit. If new, it must be ordered at the same time as the interconnection cross connect. The interconnector must also provide the frame address information (e.g., floor, aisle, bay, panel and jack) on the Access Order.

(4) Access Order Charges, as set forth in 5.4 (Access Order Charges) will apply to orders for virtual collocation.

President - Texas ACCESS SERVICE TARIFF AT&T Texas Section: 5

Sheet: 9

AT&T Texas Dallas, Texas Issued: May 9, 2024

Issued: May 9, 2024 Revision: 4
Effective: May 10, 2024 Replacing: 3

#### ORDERING FOR ACCESS SERVICE

### 5. Ordering for Access Service (cont'd)

### 5.2 Access Order (cont'd)

# 5.2.3 Service Provisioning Intervals

The time required to provision the service (i.e., the period between the application date and the service date) is known as the service interval. Such intervals will be established in accordance with published interval guidelines and where possible, will reflect the customer's requested service date.

Schedules that specify installation intervals will also specify the services and quantities of the services that can be provided as specified in Section 5.2.3.1(B) and (C). SWBT will adhere to the intervals as specified in Section 5.3.2(C) (1), except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

A schedule of intervals applicable for Expanded Interconnection is located in SWBT's Technical Publication for Expanded Interconnection. SWBT's intervals for equipment are subject to equipment availability from the manufacturer and the published intervals will be adhered to except:

- During circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions), and
- When an interconnector designates equipment that is not used by SWBT to provision its other access services and SWBT must, therefore, first obtain training regarding the installation, maintenance and administration of the equipment designated as well as obtain the equipment itself.

Access Services will be installed during SWBT business days. If a customer requests that installation be done outside of normally scheduled work hours, and SWBT agrees to this request, the customer will be subject to applicable charges described in 13.2 (Additional Labor).

AT&T Texas
Dallas, Texas
Issued: May 9, 2024

Issued: May 9, 2024 Effective: May 10, 2024

Replacing: Original

Sheet: 9.1

Section: 5

Revision: 1

#### ORDERING FOR ACCESS SERVICE

# 5. Ordering for Access Service (cont'd)

#### 5.2 Access Order (cont'd)

# 5.2.3 Service Provisioning Intervals (cont'd)

# 5.2.3.1 Negotiated Interval

 $\ensuremath{\mathsf{SWBT}}$  will negotiate a service date interval with the customer when:

- There is no standard interval for the service, or
- The quantity of Access Services ordered exceeds the quantities specified in Section 5.3.2(C)(1), or
- The customer requests a service date beyond the applicable standard interval service date.

Standard Intervals	
Analog/Voice Grade/DS0	10 days
DS1	5 days

SWBT will offer a service date based on the type and quantity of Access Services the customer has requested. The negotiated interval may not exceed by more than six months the standard interval service date, or, when there is no standard interval, SWBT's offered service date.

AT&T Texas Dallas, Texas Issued: May 9, 2024 Effective: May 10, 2024 Section: 5
Sheet: 10
Revision: 4
Replacing: 3

#### ORDERING FOR ACCESS SERVICE

# 5.2 Access Order (Cont'd)

# 5.2.4 Selection of Facilities for Access Orders

When there are analog or digital high capacity facilities to the customer's serving wire center for Switched Access or to a hub for Special Access, or STP Access Connection or when there are digital high capacity facilities to an interconnecting STP or FSPOI for CCS/SS7 Interconnection Service, the customer must specify a channel assignment or transmission path for each service ordered.

When a customer requests a Rollover, the Connecting Facility Assignments (CFAs) or specific point of termination (for interconnection cross connects) must be specified for the facilities involved in the Rollover for each service. The customer will provide this information to SWBT or the Interconnector during the order process.

For all other access orders, the option to request a specific transmission path or channel is not provided except as described in Section 11.

AT&T Texas
Dallas, Texas
Issued: October 14, 2024
Effective: October 15, 2024

#### ORDERING FOR ACCESS SERVICE

Section: 5

Revision: 4

Replacing: 3

Sheet: 11

# 5.2 Access Order (Cont'd)

# 5.2.5 Shared Use Facilities

Shared Use (i.e., Switched Access and Special Access services provided over Special Access facilities) is allowed. All Shared Use facilities will be ordered and provided as Special Access. While Shared Use is allowed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service. When placing an order for the individual service(s) the customer must specify a channel assignment for each service ordered. Shared Use of Switched Access facilities (i.e., Special Access Services provided over Switched Access facilities) is not allowed.

(C) (D)

(D)

ACCESS SERVICE TARIFF President - Texas

AT&T Texas Dallas, Texas Issued: May 9, 2024

Sheet: 12 Revision: 2 Effective: May 10, 2024 Replacing: 1

#### ORDERING FOR ACCESS SERVICE

Section: 5

#### 5.2 Access Order (Cont'd)

#### 5.2.6 Provision of Other Services

# (A) Testing Service, Additional Labor and Special Facilities Routing

Testing Service, Additional Labor, Telecommunications Service Priority and Special Facilities Routing may be ordered with an access order concurrent with the associated Access Services. Alternatively, with the agreement of SWBT, Testing Service, Additional Labor and Special Facilities Routing may subsequently be added to the access order at any time, up to and including the service date for the Access Service. When added subsequently, Design Change Charges described in 5.3.2(A) (Design Change Charges) may apply.

In addition to the rates and charges specified in this tariff for Testing Service, Additional Labor and Special Facilities Routing, rates and charges for the associated Access Services and ordering charges contained in this section will also apply.

# (B) Additional Engineering

Additional Engineering is not an ordering option but will be applied to an access order when SWBT determines additional engineering is necessary to accommodate a customer request. Additional engineering will only be required as specified in 13.1 (Additional Engineering). When additional engineering is required, the customer will be notified and furnished with a written statement setting forth the justification for the additional engineering as well as an estimate of the charges. If the customer agrees to the additional engineering, a firm order will be established. If, after being notified that additional engineering of SWBT facilities is required, the customer does not want the service or facilities, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the additional engineering may not exceed the estimated amount by more than 10%.

The regulations, rates and charges for Additional Engineering as specified in 13.1 (Additional Engineering) are in addition to the regulations, rates and charges specified in this section.

# (C) Special Construction

Special Construction, as provided in Section 14, is not an ordering option, but will be applied to an access order when special construction is necessary to accommodate a customer

The regulations, rates and charges for special construction as specified in Section 14 are in addition to the regulations, rates and charges specified in this tariff.

President - Texas ACCESS SERVICE TARIFF AT&T Texas Section: 5

AT&T Texas Dallas, Texas Issued: May 9, 2024

Effective: May 10, 2024 Replacing: Original

#### ORDERING FOR ACCESS SERVICE

Sheet: 13

Revision: 1

# 5.3 Rate Regulations

# 5.3.1 Access Order Charges

An Access Order Charge will apply **per Switched and Special** Access Order as follows.

- For Chargeable Administrative Changes, as set forth in 6.6.2(C)(2) (Nonrecurring Charges for Service Rearrangements) and 7.2.4(D) (Service Rearrangements).

An Access Order Charge will apply **per Switched** Access Order as follows:

- For the establishment, addition, change or deletion of a Carrier Identification Code, as set forth in 6.6.2(B)(1) (Nonrecurring Charges for Installation of Features).
- When a change of customer name or a change in billing data (name, address, contact name or telephone number) is requested in conjunction with a change in the customer of record, as set forth in 6.6.2(C) (Nonrecurring Charges for Service Rearrangements).

Access Order Charges are as specified in 5.4 (Rates and Charges).

AT&T Texas Dallas, Texas Issued: May 9, 2024 Effective: May 10, 2024

Sheet: 14
2024 Revision: 5
10, 2024 Replacing: 4

#### ORDERING FOR ACCESS SERVICE

Section: 5

#### 5.3 Rate Regulations (Cont'd)

### 5.3.2 Access Order Modification Charges

The customer may request a modification of its access order at any time prior to the service date or notification by SWBT that service is available for the customer's use, whichever is later. SWBT will make every effort to accommodate a requested modification when it is able to do so during normal business hours with the normal work force assigned to complete such an order. If the modification cannot be made with the normal work force during normal business hours, SWBT will notify the customer. If the customer still desires the access order modification, SWBT will schedule a new service date. All charges for access order modifications will apply on a per occurrence basis.

- Special Access Service channels;

- Switched Access Service lines and trunks;

Switched Transport channels or Directory Transport channels;

- STP Access Connection

MicroLink II Service Access Terminations;

CCS/SS7 STP port terminations;

- LIDB OPCs

 Interconnection arrangement, basis arrangements, conversion arrangements, arrays, termination cards, and interconnection cross connects.

Any increase in the number of Special Access Service channels, Switched Access Service lines, trunks or busy hour minuts of capacity, STP Access Connection, CCS/S7 STP Port Terminations or LIDB IPCs, MicroLink II Service access terminations, or Expanded Interconnection entrance cables, basic arrangements, conversion arrangements, arrays, terminaitoncards, and interconnection cross connects and switched transport connection will be treated as a new access order (for the increased amount only).

If SWBT specifies that order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer (e.g., the upgrading by SWBT of the channel termination from effective two-wire to effective four-wire) and the customer authorizes the suggested order modifications, these changes will be made without order modification charges being incurred by the customer. However, charges for the Special Access Service provided to the customer will apply.

Rate regulations for access order modification charges are specified following.

# (A) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an access order which requires engineering review. An engineering review is a review by SWBT personnel of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes to a pending order include such things as the addition or deletion of Switched Access features, the addition or deletion of Special Access optional features or functions, and a change in the type of transport termination (Switched Access only), type of channel interface, type of interface group or technical specification package.

A design change also includes changes to an Expanded Interconnection arrangement.

Design changes do not include a change of customer premises, end user premises, end office switch, feature group type, Switched Transport or Directory Transport channel type, Special Access channel type, or type of MicroLink II Service access terminations. Changes of this nature will require the issuance of a new access order and the cancellation of the original access order.

Section: 5

Sheet: 15

AT&T Texas Dallas, Texas Issued: May 9, 2024

Issued: May 9, 2024 Revision: 2 Effective: May 10, 2024 Replacing: 1

#### ORDERING FOR ACCESS SERVICE

### 5. Ordering for Access Service (cont'd)

#### 5.3 Rate Regulations (cont'd)

# 5.3.2 Access Order Modification Charges (cont'd)

#### A. Design Change Charge (cont'd)

SBC will review the requested change and notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If a change of service date is required, the Service Date Change Charge described in (B) following will also apply.

The Design Change Charge will apply on a per access order per occurrence basis for each access order requiring a design change. Design Change Charges are specified in 5.4 (Rates and Charges).

# B. Service Date Change Charge/Dispatch Charge

1. A customer may request a change in the access order service date for the installation of new services or rearrangements of existing services provided the new service date is not more than 45 calendar days beyond the original service date. When such a request is made, SBC will accordingly delay the start of service and a Service Date Change Charge will apply. The application date will not change as a result of a service date change.

If a design change has been requested as described in (A) preceding, and the engineering review cannot be completed within the 45 calendar day timeframe, the new service date may need to exceed the original service date by more than 45 calendar days. If such a service date change is necessary to accommodate a customer requested design change, both the Service Date Change Charge and the Design Change Charge apply.

In all other cases, if the customer requests a service date which exceeds the allowable service date change period previously described, the order must be cancelled by the customer. The customer must issue a new order specifying the desired service date if Access Service is still required.

- 2. A new service date may be established that is prior to the original service date if SBC determines it can accommodate the customer's request without delaying service dates for orders of other customers. If the service date is changed to an earlier date, and SBC determines that additional labor or extraordinary costs are necessary to meet the earlier service date requested by the customer, the customer will be notified by SBC that an Expedited Order Charge, as specified in (C) following, applies. The Expedited Order Charge is in addition to the Service Date Change Charge.
- 3. Failure to notify, as noted below, SBC prior to the original service date to request a different service date will result in the application of a Service Date Change Dispatch Charge for installation, moves and rearrangement of services.

President - Texas ACCESS SERVICE TARIFF
AT&T Texas Section: 5

Dallas, Texas Issued: May 9, 2024 Effective: May 10, 2024

Sheet: 16
Revision: 8
Replacing: 7

# ORDERING FOR ACCESS SERVICE

# 5. Ordering for Access Service (cont'd)

#### 5.3 Rate Regulations (cont'd)

# 5.3.2 Access Order Modification Charges (cont'd)

# B. Service Date Change Charge/Dispatch Charge (cont'd)

If a SWBT technician is dispatched to the customer's premises on the scheduled service date and the customer is not ready to accept service or the customer has failed to notify SBC before 3:00PM (CT) on the business day prior to the scheduled service date that the service date needs to be changed, a Service Date Change Dispatch Charge will apply.

If the customer reschedules the service date, a Service Date Change Charge, as set forth following will also apply. If the customer cancels the service date, cancellation charges will also apply in accordance with terms and conditions for cancellation charges as set forth in Section 5.3.3. Cancellation of the order will not preclude the application of the Service Date Change Charge and/or the Service Date Change Dispatch Charge assessed for prior occurrences on the same order.

A Service Date Change Charge is applicable on a per order per occurrence basis for each service date changed. Service Date Change Charges are specified in Section 5.4 (Rates and Charges).

(4) An exception to the Service Date Change Charge provisions in Section 5.3.2.B.1 and 2, above, applies for AT&T Switched Ethernet Service. The following provisions apply:

If a customer is unable to accept service on the original due date, the customer may issue one or more supplements to an access order to change the original due date to a date no more than 120 calendar days after the original due date. When such requests are made, SWBT will accordingly delay the start of service and the customer will incur a Service Date Change Charge. The first supplement to the access order must be received by SWBT on or before 30 calendar days after the original due date.

If a customer issues a supplement to an access order to extend the original due date but is unable to accept Service within 121 calendar days after the original due date, one of the following will apply:

- If Service has not been fully provisioned, SWBT will cancel the order on the 121st calendar day after the original due date and the charges specified in Section 5.4 will apply, or
- the charges specified in Section 5.4 will apply, or

   If Service has been fully provisioned, SWBT will begin billing
  for the Service on the 121st calendar day after the original due
  date.

If a customer is unable to accept Service within 31 calendar days after the original due date, and SWBT has not received a supplement to the access order to extend the due date within 30 calendar days after the original due date, one of the following will apply:

- If Service has not been fully provisioned, SWBT will cancel the order on the  $31^{\rm st}$  calendar after the original due date and charges specified in Section 5.4 will apply, or
- If Service has been fully provisioned, SWBT will begin billing for the Service on the  $31^{\rm st}$  calendar day after the original due date.

Section: 5

AT&T Texas Dallas, Texas Issued: May 9, 2024

Sheet: 16.1 Revision: 4 Effective: May 10, 2024 Replacing: 3

#### ORDERING FOR ACCESS SERVICE

# 5. Ordering for Access Service (cont'd)

#### 5.3 Rate Regulations (cont'd)

#### 5.3.2 Access Order Modification Charges (cont'd)

# C. Expedited Order Charge

# (1) Analog (Metallic, Telegraph, Video and Wideband Analog), Voice Grade, DS0 (Wideband Data and Digital Link) and DS1 Access Services

If a customer desires that service be provided on a due date earlier than the standard interval, the customer may request that service be provided on an expedited service interval. To qualify for an expedited interval the customer must provide End User premises access, where needed, until 11PM (CT), Monday-Friday.

If, upon reviewing availability of equipment, facilities and scheduled workload, SBC agrees to provide service on an expedited basis and the customer accepts this proposal, an Expedite Order Charge will apply.

The maximum number of circuits, which may be expedited, is limited to twelve (12) two-point or six (6) multi-point Analog/DSO circuits at the same location; and a limit of nine (9) DS1 circuits at the same location. When the number of access circuits exceeds the maximum threshold the interval will be negotiated and expediting will not be an option.

If SBC determines that service can be provided on an expedited basis, the following charges will apply based upon agreed upon expedited service interval. The Expedited Order Charge applies on a per order basis, regardless of the number of circuits on the order.

	Analog/Voice Grad	de/DSO Access Services
	Expedited Service	
USOC	Intervals	Expedited Order Charge
EODXN	9 days	\$ 375.00
EODXL	8 days	425.00
EODXJ	7 days	475.00
EODXG	6 days	525.00
EODXE	5 days	575.00
EODXC	4 days	625.00
EODXA	3 days	675.00
EODWR	2 days	1,500.00
EODWQ	1 days	2,000.00
EODWP	0 days	2,500.00

AT&T Texas
Dallas, Texas
Issued: May 9, 2024
Effective: May 10, 2024

Revision: 2 Replacing: 1

Section: 5

Sheet: 16.2

#### ORDERING FOR ACCESS SERVICE

# 5. Ordering for Access Service (cont'd)

#### 5.3 Rate Regulations (cont'd)

#### 5.3.2 Access Order Modification Charges (cont'd)

# (C) Expedited Order Charge (cont'd) DS1 Access Service

	Expedited Service	
USOC	Intervals	Expedited Order Charge
EODXR	4 days	\$ 625.00
EODXP	3 days	675.00
EODWO	2 days	1,500.00
EODWN	1 days	2,000.00
EODWM	0 days	2,500.00

- (a) In addition to expedited order charges, special construction charges may apply, if SWBT determines that additional cost will be incurred.
- (b) When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as specified in Section 5.3.2(B) also applies.
- (c) If SWBT is subsequently unable to meet an agreed upon expedited service date, no Expedited Order Charge will apply, unless the missed service date was caused by the customer.

# (2) For all Access Services, excluding Analog, Voice Grade, DSO and DS1 Access Services

If the customer desires that service be provided on an earlier date than that which has been established for the access order or the provision of the Access Service, the customer may request that service be provided on an expedited basis. If SWBT determines that service can be provided on the requested date and that additional labor costs or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. The total charges to the customer for the Additional Engineering may not exceed the estimate amount by more than 10%. If the customer instructs SWBT to proceed, such additional charges will be determined and billed to the customer as follows:

To calculate the additional labor charges, SWBT will, upon authorization from the customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable additional labor charges as set forth in 13.4.

President - Texas ACCESS SERVICE TARIFF
AT&T Texas Section: 5

Sheet: 16.3

Revision: 1

AT&T Texas Dallas, Texas

Issued: May 9, 2024 Effective: May 10, 2024

ffective: May 10, 2024 Replacing: Original

#### ORDERING FOR ACCESS SERVICE

# 5. Ordering for Access Service (cont'd)

- 5.3 Rate Regulations (cont'd)
  - 5.3.2 Access Order Modification Charges (cont'd)
    - (C) Expedited Order Charge
      - (2) For all Access Services, excluding Analog, Voice Grade, DSO and DS1 Access Services (cont'd)
        - (a) Extraordinary Costs: The special construction terms and conditions specified in Section 14 will be used by SWBT to determine charges to recover the extraordinary costs, which may be involved. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions in Section 14. Extraordinary costs for Expanded Interconnection are developed on an Individual Case Basis (ICB) as described in 25.3 (Individual Case Basis).
        - (b) When the request for expediting occurs subsequent to the issuance of the access order, a Service Date Change Charge as specified in (B) preceding also applies.
        - (c) If SWBT is subsequently unable to meet an agreed upon expedited service date, no Expedited Order Charge will apply, unless the missed service date was caused by the customer.

# (D) Partial Cancellation Charge

Any decrease in the number of the following Access Services or Arrangements ordered will be treated as a partial cancellation and the charges described in 5.3.3 (Access Order Cancellation Charges) will apply.

- CCS/SS7 STP port terminations
- MicroLink II Service access terminations
- Special Access channels
- Switched Access Service lines, trunks, Switched Transport channels or Directory Transport channels

President - Texas ACCESS SERVICE TARIFF
AT&T Texas Section: 5

AT&T Texas Dallas, Texas Issued: May 9, 2024 Effective: May 10, 2024

Sheet: 17 Revision: 3 Replacing: 2

#### ORDERING FOR ACCESS SERVICE

# 5.3 Rate Regulations (Cont'd)

#### 5.3.3 Access Order Cancellation

- (A) A customer may cancel an access order at any time prior to notification by SWBT that service is available for the customer's use. The cancellation date is the date SWBT receives written notice from the customer that the order is to be cancelled.
- (B) Except as specified in Sections 5.3.3(C) and 5.3.3(E), when a customer cancels an Access Order on, or after, the Application Date a Cancellation Charge applies as follows:
  - (1) Costs incurred by SWBT in conjunction with the installation of the Access Service start on the Application Date. {1} This date is also known as the order date.
  - (2) Where the customer cancels an Access Order prior to the Application Date, no charges shall apply.
  - (3) When the customer cancels an Access Order on or after the Application Date, a cancellation charge will apply.

Calculation of the Cancellation Charge is as follows:

- (a) If the customer has requested a Service Date Change beyond the original service date, the resulting additional business days are included in the Service Interval.
- (b) When counting the number of business days in the Service Interval or the number of business days from the Access Order Application Date through the Access Order Cancellation Date, count the Application Date as day one.

{1} The application date is the date on which the service date is established and given to the customer. It is not necessarily the date the customer initially requests service or contacts SWBT.

AT&T Texas Dallas, Texas Issued: May 9, 2024

Sheet: 18 Revision: 4 Effective: May 10, 2024 Replacing: 3

#### ORDERING FOR ACCESS SERVICE

Section: 5

#### 5.3 Rate Regulations (Cont'd)

#### 5.3.3 Access Order Cancellation (Cont'd)

- (B) (Cont'd)
  - (c) Cancellation Charge Formula:

Daily Charge (Installation Charges Rearrangement Charges) divided by the number of Business Days in the Service Interval.

The number of Business Days from Access Order Application Date through the Access Order Cancellation Date multiplied by the Average Daily Charge plus the Access Order Charge is equal to the Cancellation Charge.

- When the customer cancels an order for the discontinuance of service, no charges apply for the cancellation. {1}
- Any decrease in the number of the following Access Services or Arrangements ordered will be treated as a partial cancellation and the charges described in 5.3.3 (Access Order Cancellation Charges) will apply.
  - CCS/SS7 STP port terminations
  - Dark Fiber Facility Arrangement strands
  - LIDB OPCs
  - MegaLink Custom Service channels
  - MicroLink II Service access terminations
  - FRS links or ports
  - Special Access channels
  - STN access nodes, DTL volume option or additional DTLs
  - Switched Access Service lines, trunks, DNAL channels, Switched Transport channels or Directory Transport channels
- (E) Provisions in this Section 5.3.3(E) apply to the service(s) listed below:
  - AT&T Switched Ethernet

Cancellation charges for services are applied based upon the tiered fee schedule outlined below.

When a customer cancels an Access Order for a service, cancellation charges will apply, even when nonrecurring installation charges would otherwise be waived, as follows:

When an order for a service is cancelled, applicable charges will be calculated based on the number of calendar days between SWBT's receipt of the Access Order and the cancellation date. A cancellation charge will apply on a per port connection basis as shown in the table below:

USOC	Cancellation	Cancellation
	Date - Calendar	Charge
	Days After	(Per Port
	Receipt of Order	Connection)
NRFSC	0-10	\$0.00
NRFSD	11-30	\$0.00
NRFSE	31-61	\$2,000.00
NRFSF	61+	\$3,000.00

In those cases where the customer has requested a Service Date Change, the number of business days beyond the original service date will be included for purposes of calculating this charge.

AT&T Texas Dallas, Texas Issued: May 9, 2024

Effective: May 10, 2024 Replacing: Original

#### ORDERING FOR ACCESS SERVICE

Section: 5

Revision: 1

Sheet: 19

# 5.3 Rate Regulations (Cont'd)

#### 5.3.4 Minimum Period Charges

When a monthly recurring rate applies to Access Service, the minimum period for which Access Service is provided and for which charges are applicable is one month, except where specified otherwise in this tariff.

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory. This terminology does not refer to when billing is stopped, but rather distinguishes a disconnect from a service rearrangement.

Service rearrangements may be made without a change in minimum period requirements where so specified in this tariff.

AT&T Texas
Dallas, Texas

Issued: May 9, 2024 Revision: 5
Effective: May 10, 2024 Replacing: 4

# ORDERING FOR ACCESS SERVICE

# 5. Ordering for Access Service (cont'd)

### 5.4 Rate and Charges

The following charges are shown with their associated USOCs.

# A. Access Order Charges (NRB1X)

1.	The following access	order charge applies to Switched Access Service,
	Directory Assistance	Service and Operator Call Processing Service.
		Charge per

Access Order

Section: 5

Sheet: 20

Switched Access Order Charge ...... \$17.00

 The following access order charge applies to Special Access Service, Network Reconfiguration Service, and Expanded Interconnection. Charge per

Access Order

Special Access Charge.....\$13.00

The following access order charge applies to LIDB Validation Service, per order form.

> Charge per Access Order

LIDB Validation Charge......\$19.00

# B. Access Order Modification Charges

Charge per order per occurrence

Charge per order per occurrence per service date changed

2. Service Date Change Charge (OMC).....\$26.50

Charge per order Per occurrence

3. Service Date Change Dispatch Charge (VT6DN) ...... \$200.00