

President - Texas  
AT&T Texas  
Dallas, Texas  
Issued: May 9, 2024  
Effective: May 10, 2024

GENERAL EXCHANGE TARIFF  
Section: 1  
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**MISCELLANEOUS SERVICE OFFERINGS**

**1. Universal Emergency Number Service**

**1.1 Miscellaneous Basic 911 Features**

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>USOC</u>
Ringback Feature, per line {1} {2} {4}	\$5.30	\$169.60	91S
Switchhook Status Feature, per line {2} {3} {4}	0.00	63.60	91Z

**1.2 8A Key Telephone System**

**1.2.1 Description**

- (A) The 8A Key Telephone System, hereinafter termed 8A system, is designed for use with Universal Emergency Number Service, hereinafter termed "911", and allows for the provision of the following features: Call Transfer, Called Party Hold, Forced Disconnect, Switchhook Status and Emergency Ringback of the 911 calling party.
- (B) The 8A system equipment is arranged so that one wall-mounted cabinet will serve up to five 911 lines, four two-way lines and two attendant positions. The maximum system is composed of four wall-mounted units, accommodating twenty 911 lines, eight two-way lines and eight attendant positions.
- (C) The system permits termination of incoming 911 calls and call transfer to an emergency agency via two-way private lines or central office access lines.
- (D) Attendant positions use 18- or 30-button key sets. The Transfer, Transfer Release and Hold features are located in the pick-up key field of the attendant positions, which reduces the maximum number of line terminations per set to 15 and 27, respectively.

- {1} Direct Trunking and Called Party Hold feature required before Ringback feature can be added.
- {2} Central office portion only.
- {3} Direct Trunking required before Switchhook Status feature can be added.
- {4} Obsolete - Applicable to existing installations at existing locations for existing customers.

**MISCELLANEOUS SERVICE OFFERINGS**

**1. Universal Emergency Number Service (Cont'd)**

**1.2 8A Key Telephone System**

**1.2.2 Definitions**

**(A) Call Transfer**

Attendant can transfer the 911 incoming calling party to another agency via a two-way line circuit.

**(B) Called Party Hold**

A 911 connection is retained regardless of the switchhook status of the 911 calling party. The 8A attendant remains off-hook or places the calling party on hold. This feature is a function of the 911 central office trunk circuit and is applicable only to 911 calls trunked directly from the originating central office.

**(C) Forced Disconnect**

8A attendant can release the 911 connection even though the 911 calling party remains off-hook. This feature is a function of the 911 central office trunk circuit.

**(D) Switchhook Status**

Audible and visual indications alert an 8A attendant that the held on-hook 911 calling party has gone off-hook. This feature is limited to 911 calls trunked directly from the originating central office via metallic facilities.

**(E) Emergency Ringback**

An 8A attendant can ring the 911 calling party who goes on-hook after the call is answered by the attendant. This feature is limited to 911 calls trunked directly.

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**MISCELLANEOUS SERVICE OFFERINGS**

**1. Universal Emergency Number Service (Cont'd)**

**1.2 8A Key Telephone System (Cont'd)**

**1.2.3 Regulations**

- (A) The 8A system will be offered only for 911 applications that are under the control of one or more political subdivisions, acting as a single customer, or their agent. SWBT must be provided with satisfactory certification of appointment of the agent as the customer before installation of any system.
- (B) The Switchhook Status, Called Party Hold and Emergency Ringback features of the 8A system are only applicable to 911 lines directly trunked to the 8A system location from an originating central office. Mileage charges apply to lines directly trunked at the customer's request.
- (C) A maximum of eight two-way lines can be provided with each 8A system with no more than four of these being central office access lines.
- (D) All 911 lines terminating in the 8A system are incoming only.
- (E) The necessary power wiring, power outlets, and commercial power for the operation of the system are furnished by the customer, who assumes all responsibility for the safe condition of such wiring, outlets and power.
- (F) Message registers, recorder connectors and other items of equipment or service will be provided at existing rates as covered elsewhere in this tariff.

**MISCELLANEOUS SERVICE OFFERINGS**

**1. Universal Emergency Number Service (Cont'd)**

**1.2 8A Key Telephone System (Cont'd)**

**1.2.4 Rates**

- (A) The rates for the service features and equipment items for the 8A system, set forth below, are in addition to the established monthly and nonrecurring charges applicable to the services terminated in the system.
- (B) For an 8A Key Telephone System provided under Plan I and Plan II, the following regulations apply in addition to preceding and other regulations as stated in the General Exchange Tariff and the AT&T Texas Guidebook.
  - (1) As a condition to providing service under Plan I, a written service application will be executed between the customer and SWBT for the equipment provided.
  - (2) Monthly rates for Plan I are in the sum of fixed rates and variable rates and apply from the date equipment is placed in service subject to the following conditions:
    - (a) Fixed rates apply in the form of monthly rates for fixed rate terms of either one, thirty-six, sixty, eighty-four or one hundred twenty months at the option of the customer.
      - (I) Fixed rates apply for the duration of the fixed rate term, at which time charges for fixed rates are discontinued.
      - (II) In the event that a part or all of the equipment provided under Plan I is disconnected prior to the expiration of the fixed rate term, the customer will be billed the sum of the present worth amount of the fixed monthly rates for the unexpired portion of the fixed rate term.
      - (III) Fixed rates are not subject to change during the fixed rate term.
    - (b) Variable rates apply for as long as the equipment remains in service, and are subject to change.
  - (3) Monthly charges for Plan II apply from the date the equipment is placed in service, and are subject to change.
  - (4) Temporary suspension of service as provided for in Part 2, Section 4 of the AT&T Texas Guidebook is not applicable to service and equipment provided under Plan I and Plan II.

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**MISCELLANEOUS SERVICE OFFERINGS**

**1. Universal Emergency Number Service (Cont'd)**

**1.2 8A Key Telephone System (Cont'd)**

**1.2.4 Rates (Cont'd)**

(B) (Cont'd)

(5) Additional equipment provided under Plan I and Plan II may be added subsequent to the initial installation of the service upon payment of applicable installation charges, and subject to conditions and rates then in effect in SWBT's tariffs and Guidebooks. The customer may select any Plan I or Plan II payment option for the equipment added. If a Plan I payment option is selected, the customer will be given a choice of a separate or coterminous fixed rate term. A coterminous fixed rate term will expire within the same billing period as that of the fixed rate term of the initial service application. For the equipment added under a coterminous application, fixed rates will be adjusted on a present worth basis.

(6) Single customer orders may include equipment under both Plan I and/or Plan II contracts except that all equipment provided under Plan I on a single customer order and offered under this section of the tariff must be provided under the terms of the same Plan I fixed rate period.

(7) Subject to prior written consent of SWBT, service applications for equipment provided under Plan I may be transferred to others upon payment of a transfer charge provided that the assignment does not require SWBT to remove any of the equipment provided under Plan I from the premises where located. In addition, the Assignee shall establish financial responsibility to SWBT's satisfaction.

Transfer Charge . . . . . \$ 50.00

(8) Equipment shall at all times remain the property of SWBT and the customer shall obtain no right, title or interest therein.

(9) Plan I customers may elect to prepay all of the unexpired portion of the fixed rate during the fixed rate term. The amount billed to the customer will be the present worth amount of the sum of the remaining monthly payments.

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**MISCELLANEOUS SERVICE OFFERINGS**

**1. Universal Emergency Number Service (Cont'd)**

**1.2 8A Key Telephone System (Cont'd)**

**1.2.4 Rates (Cont'd)**

(B) (Cont'd)

- (10) Plan II customers may elect to change to any Plan I payment period. In the event, initial Plan I installation charges will not apply, the fixed rate term will commence as of the date the customer elects to make the change and the fixed monthly rates will be those which apply to new installations.
- (11) Where present worth amount or basis is referred to in regulations stated for this offering, the percentage to be used will be nine percent per annum.
- (12) Where reference is made to this regulation the fixed monthly rates will remain in effect for existing installations and for service ordered before and installed not more than six months after November 11, 1980.

**(C) Nonrecurring Charges**

Installation charges are in addition to service connection, move and change charges as provided for in other sections of this tariff. For Plan I service, the initial and subsequent installation charges may, at the customer's option, be paid at the time incurred or as an additional monthly charge over the fixed rate contract period. If the customer elects to pay the charges as an additive to the fixed monthly rate, the following annuity factors will be applied in determining the amount to be billed:

<u>Fixed Rate Period</u>	<u>Annuity Factor</u>
36 Months	.0329
60 Months	.0214
84 Months	.0166
120 Months	.0130

**MISCELLANEOUS SERVICE OFFERINGS**

**1. Universal Emergency Number Service (Cont'd)**

**1.2 8A Key Telephone System (Cont'd)**

**1.2.4 Rates (Cont'd)**

**(D) Plan I Rates**

		Fixed Monthly Rates				
		1	36	60		
		Month	Months	Months		USOC
Service	Charge					
(1) Common Equipment						
(a) Initial						
Unit . .	\$476.95	\$1,835.00	\$ 60.00	\$ 40.00		98A {1}
. .	768.40	5,300.00	175.00	115.00		98A
(b) Auxiliary						
Unit . .	386.85	1,315.00	45.00	30.00		98C {1}
. .	508.75	4,450.00	150.00	95.00		98C

		Fixed Monthly Rates				
		84	120	Variable		
		Months	Months	Monthly		
Service	Charge			Rate		USOC
(1) Common Equipment						
(a) Initial						
Unit . .	\$476.95	\$30.00	\$25.00	\$29.70		98A {1}
. .	768.40	88.00	69.00	29.70		98A
(b) Auxiliary						
Unit . .	386.85	25.00	20.00	23.05		98C {1}
. .	508.75	74.00	58.00	23.05		98C

{1} Refer to 1.2.4(B) (2), preceding, for application of rates.

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**MISCELLANEOUS SERVICE OFFERINGS**

**1. Universal Emergency Number Service (Cont'd)**

**1.2 8A Key Telephone System (Cont'd)**

**1.2.4 Rates (Cont'd)**

**(D) Plan I Rates (Cont'd)**

		Fixed Monthly Rates				
Service Charge		1 Month	36 Months	60 Months	USOC	
(2)	Power Supply					
(a)	Initial Unit . .	\$53.00	\$ 70.00	\$3.00	\$2.00	98D {1}
	. .	63.60	150.00	4.80	3.20	98D
(b)	Auxiliary Unit . .	53.00	50.00	2.00	1.00	98G {1}
	. .	63.60	110.00	3.60	2.40	98G

		Fixed Monthly Rates				
Service Charge		84 Months	120 Months	Variable Monthly Rate	USOC	
(2)	Power Supply					
(a)	Initial Unit . .	\$53.00	\$1.50	\$1.00	\$1.05	98D {1}
	. .	63.60	2.50	1.90	1.05	98D
(b)	Auxiliary Unit . .	53.00	0.80	0.75	1.05	98G {1}
	. .	63.60	1.80	1.40	1.05	98G

{1} Refer to 1.2.4(B) (2), preceding, for application of rates.



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**1. Universal Emergency Number Service (Cont'd)**

**1.2 8A Key Telephone System (Cont'd)**

**1.2.4 Rates (Cont'd)**

**(D) Plan I Rates (Cont'd)**

	Service Charge	Fixed Monthly Rates			USOC
		1 Month	36 Months	60 Months	
(3) Attendant Position- 911 Feature Equipped {1}					
(a) 18-Button Set					
Rotary Dial .	\$296.75	\$280.00	\$10.00	\$ 6.00	91P {2}
Rotary Dial .	233.15	760.00	25.00	16.50	91P
TOUCH-TONE .	296.75	280.00	10.00	6.00	91P {2}
TOUCH-TONE .	233.15	810.00	27.00	17.50	91P
(b) 30-Button Set					
Rotary Dial .	381.55	335.00	15.00	8.00	91R {2}
Rotary Dial .	275.55	930.00	31.00	20.00	91R
TOUCH-TONE .	381.55	335.00	15.00	8.00	91R {2}
TOUCH-TONE .	275.55	980.00	33.00	21.00	91R

	Service Charge	Fixed Monthly Rates			USOC
		84 Months	120 Months	Variable Monthly Rate	
(3) Attendant Position- 911 Feature Equipped {1}					
(a) 18-Button Set					
Rotary Dial .	\$296.75	\$ 5.00	\$ 4.00	\$6.60	91P {2}
Rotary Dial .	233.15	12.75	10.00	6.60	91P
TOUCH-TONE .	296.75	5.00	4.00	7.15	91P {2}
TOUCH-TONE .	233.15	13.50	10.50	7.15	91P
(b) 30-Button Set					
Rotary Dial .	381.55	6.00	5.00	8.50	91R {2}
Rotary Dial .	275.55	15.50	12.25	8.50	91R
TOUCH-TONE .	381.55	6.00	5.00	9.30	91R {2}
TOUCH-TONE .	275.55	16.25	12.75	9.30	91R

{1} Mileage charges as provided in Part 15, Section 2 of the AT&T Texas Guidebook and rates and charges for central office trunking equipment also apply for Emergency Ringback feature, as provided in this tariff.  
 {2} Refer to 1.2.4(B) (2), preceding, for application of rates.

**MISCELLANEOUS SERVICE OFFERINGS**

**1. Universal Emergency Number Service (Cont'd)**

**1.2 8A Key Telephone System (Cont'd)**

**1.2.4 Rates (Cont'd)**

**(D) Plan I Rates (Cont'd)**

		Fixed Monthly Rates				
		Service Charge	1 Month	36 Months	60 Months	USOC
(4)	Line Termination					
(a)	Incoming 911 line, each . . . . .	\$26.50	\$ 25.00	\$ 1.00	\$0.75	98H {1}
	. . . . .	37.10	53.00	1.80	1.20	98H
(b)	Two-way private line, including transfer circuit, each . . . . .	37.10	185.00	6.00	4.00	98J {1}
	. . . . .	53.00	390.00	13.00	8.50	98J
(c)	Two-way central office access line, including transfer circuit, each . . . . .	58.30	235.00	8.00	5.00	98O {1}
	. . . . .	74.20	420.00	14.00	9.00	98O

		Fixed Monthly Rates				
		Service Charge	84 Months	120 Months	Variable Monthly Rate	USOC
(4)	Line Termination					
(a)	Incoming 911 line, each . . . . .	\$26.50	\$ 0.50	\$ 0.40	\$2.10	98H {1}
	. . . . .	37.10	0.90	0.70	2.10	98H
(b)	Two-way private line, including transfer circuit, each . . . . .	37.10	3.50	3.00	2.85	98J {1}
	. . . . .	53.00	6.50	5.25	2.85	98J
(c)	Two-way central office access line, including transfer circuit, each . . . . .	58.30	4.00	3.00	4.25	98O {1}
	. . . . .	74.20	7.00	5.50	4.25	98O

{1} Refer to 1.2.4(B) (12), preceding, for application of rates.

**MISCELLANEOUS SERVICE OFFERINGS**

**1. Universal Emergency Number Service (Cont'd)**

**1.2 8A Key Telephone System (Cont'd)**

**1.2.4 Rates (Cont'd)**

**(D) Plan I Rates (Cont'd)**

		Fixed Monthly Rates			
Service Charge	1 Month	36 Months	60 Months	USOC	
(5) Call Transfer					
(a) Initial Unit, facilities for first four two-way lines for each common equipment unit, each . . . . .					
	\$15.90	\$230.00	\$ 8.00	\$5.00	98V {1}
	47.70	345.00	11.50	7.50	98V
(b) Additional unit, facilities for next four two-way lines, for each common equipment unit, each . . . . .					
	15.90	230.00	8.00	5.00	98W {1}
	47.70	345.00	11.50	7.50	98W

		Fixed Monthly Rates			
Service Charge	84 Months	120 Months	Variable Monthly Rate	USOC	
(5) Call Transfer					
(a) Initial Unit, facilities for first four two-way lines for each common equipment unit, each . . . . .					
	\$15.90	\$4.00	\$3.00	\$2.65	98V {1}
	47.70	5.75	4.50	2.65	98V
(b) Additional unit, facilities for next four two-way lines, for each common equipment unit, each . . . . .					
	15.90	4.00	3.00	2.65	98W {1}
	47.90	5.75	4.50	2.65	98W

{1} Refer to 1.2.4(B) (12), preceding, for application of rates.

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**MISCELLANEOUS SERVICE OFFERINGS**

**1. Universal Emergency Number Service (Cont'd)**

**1.2 8A Key Telephone System (Cont'd)**

**1.2.4 Rates (Cont'd)**

**(D) Plan I Rates (Cont'd)**

		Fixed Monthly Rates				
		Service	1	36	60	
		Charge	Month	Months	Months	USOC
(6)	Optional Features					
	(a) Switchhook Status, each 911					
	line {1} . . .	\$ 26.50	\$ 75.00	\$ 3.00	\$ 2.00	91Z11 {2}
	. . . . .	42.40	105.00	3.50	2.30	91Z11
	(b) Emergency Power, facilities for next four two-way lines, for each common equipment unit, each .	164.30	1,925.00	65.00	45.00	98R {2}
	. . . . .	148.40	1,925.00	65.00	45.00	98R

		Fixed Monthly Rates				
		Service	84	120	Variable Monthly Rate	
		Charge	Months	Months	Rate	USOC
(6)	Optional Features					
	(a) Switchhook Status, each 911					
	line {1} . . .	\$ 26.50	\$ 1.50	\$ 1.00	\$ 1.05	91Z11 {2}
	. . . . .	42.40	1.80	1.40	1.05	91Z11
	(b) Emergency Power, facilities for next four two-way lines, for each common equipment unit, each . . . . .	164.30	35.00	25.00	27.55	98R {2}
	. . . . .	148.40	35.00	25.00	27.55	98R

{1} Service charges for central office trunking equipment also apply for Switchhook Status feature as provided in this tariff.  
 {2} Refer to 1.2.4(B) (12), preceding, for application of rates.

**MISCELLANEOUS SERVICE OFFERINGS**

**1. Universal Emergency Number Service (Cont'd)**

**1.2 8A Key Telephone System (Cont'd)**

**1.2.4 Rates (Cont'd)**

**(E) Plan II Rates**

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>USOC</u>
(1) Common Equipment			
(a) Initial Unit . . . . .	\$132.50	\$768.40	98A
(b) Auxiliary Unit . . . . .	111.30	508.75	98C
(2) Power Supply			
(a) Initial Unit . . . . .	3.90	63.60	98D
(b) Auxiliary Unit . . . . .	3.10	63.60	98G
(3) Attendant Position - 911 Feature Equipped {1}			
(a) 18-Button Set			
Rotary Dial . . . . .	21.20	233.15	91P
TOUCH-TONE . . . . .	22.80	233.15	91P
(b) 30-Button Set			
Rotary Dial . . . . .	26.50	275.55	91R
TOUCH-TONE . . . . .	27.00	275.55	91R
(4) Line Termination Units, each line terminated in common equipment			
(a) Incoming 911 line, each . . . . .	2.10	37.10	98H
(b) Two-way private line, including transfer circuit, each . . . . .	10.35	53.00	98J
(c) Two-way central office access line, including transfer circuit, each . .	11.90	74.20	98O

(See Sheet 13 for Footnotes)

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**1. Universal Emergency Number Service (Cont'd)**

**1.2 8A Key Telephone System (Cont'd)**

**1.2.4 Rates (Cont'd)**

**(E) Plan II Rates**

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>USOC</u>
(5) Call Transfer			
(a) Initial Unit, facilities for first four two-way lines, for each common equipment unit, each . . .	9.30	47.70	98V
(b) Additional Unit, facilities for next four two-way lines, for each common equipment unit, each . . . . .	9.30	47.70	98W
(6) Optional Features			
(a) Switchhook Status, each 911 line {2} . . . . .	3.20	42.40	91Z11
(b) Emergency Power, maximum of three per system, each . . . . .	61.50	148.40	98R

{1} Mileage charges as provided in Part 15, Section 2 of the AT&T Texas Guidebook and rates and charges for central office trunking equipment also apply for Emergency Ringback feature, as provided in this tariff.  
 {2} Installation charges for central office trunking equipment also apply for the Switchhook Status feature, as provided in this tariff.

**MISCELLANEOUS SERVICE OFFERINGS**

**2. EMERGENCY WARNING CALL DATABASE**

**2.1 Service Description**

Emergency Warning Call Database provides a county, municipality, or other state or local government units with a file of telephone subscriber data from the Enhanced 9-1-1 Service database solely for the purposes of delivering and assisting in the delivery of emergency services pursuant to P.U.C. SUBST R. 26.272(e)(1)(B)(ii) and 47 U.S.C. §222. Emergency Services means 9-1-1 services and emergency notification services.

**2.2 General Regulations**

- 2.2.1 Customers of this service must be "911 customers" as referenced in the Texas General Exchange Tariff, Section 34, Sheet 1 or their authorized agents.
- 2.2.2 Telephone subscriber data for all customers served by the requesting 911 customer, regardless of carrier or class of service, will be included in the data file.
- 2.2.3 Telephone subscriber data provided to a 911 customer is confidential and proprietary. Subscriber data is provided for the purposes of delivering or assisting in the delivery of emergency services and may not be used or disclosed by "911 customer" or its agents or employees, for any other purpose. All other uses are prohibited.
- 2.2.4 The Emergency Warning Call Database may not be reproduced in any manner, unless specifically authorized in writing by Southwestern Bell. Upon request, the Customer will promptly return to Southwestern Bell all Emergency Warning Call Database information in a tangible form or certify to Southwestern Bell that such information has been destroyed.
- 2.2.5 Southwestern Bell will provide a copy of the database to the "911 customer". Southwestern Bell may not be held liable under Texas law for providing such database information.
- 2.2.6 Emergency Warning Call Database may be requested, at a maximum, once per month and will be delivered within 21 working days of receipt of a written request.
- 2.2.7 Emergency Warning Call Database will reflect data that exists in the Southwestern Bell 9-1-1 database as of the day the extract is produced.

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**MISCELLANEOUS SERVICE OFFERINGS**

**2. EMERGENCY WARNING CALL DATABASE (cont'd)**

**2.2 General Regulations (cont'd)**

**2.2.8** Emergency Warning Call Database customers are responsible for maintaining the confidentiality of the data contained within the extract.

**2.2.9** To the extent allowed by the law, the customer and participating governmental units and agencies each agree to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, other than the Company's sole negligence, arising out of the customer's use of the Emergency Warning Call Database service whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.

**2.3 Rates**

There is a one time, non-recurring charge for each Emergency Warning Call Database extract requested. Charges will be based upon the per request fee plus the number of records in the extract as shown below. The charge for records will be rounded up to the next 10,000 segment.

<u>Description</u>	<u>Nonrecurring</u>
Emergency Warning Call Database	
- per request plus	\$400.00
- per 10, 000 records	20.00

Data elements will be provided on each file where they exist in the Southwestern Bell 9-1-1 database. Southwestern Bell will provide a list of data elements in the Southwestern Bell 9-1-1 Database to the Customer. The Customer may choose to obtain all data elements or may select the data elements to be included in the Emergency Warning Call Database extract. Data elements commonly selected include:

Telephone Number  
Pilot Telephone Number  
Customer Name  
Service Address  
Class of Service  
Type of Service  
Exchange Name  
Emergency Service Number  
Company ID  
Local Service Provider ID