

**TOLL RESTRICTION****A. Regulations**

1. Toll Restriction Service will be available to a customer *only* if the customer's serving central office and NNX code have a Universal Emergency Number Service (911) in operation.
2. Toll Restriction is an optional, Company-provided, central office activated, service which prohibits anyone from originating a direct dialed (1+), or a call to directory assistance or an operator assisted (0 or 0+). Outgoing long distance call from a designated local exchange access line. Any such calls, when attempted, will be routed to a central office announcement provided by the Company, which will inform the user that long distance calls are restricted from that line. Toll Restriction Service will also restrict certain outgoing local calls, as specified in paragraph A.6, and under LOCAL OPERATOR ASSISTANCE SERVICE in Part 11, Section 1, paragraph D.1.b.
3. Toll Restriction Service will be provided in conjunction with the following local exchange access line services, as specified in Part 4, Section 2, paragraph C. (Residence Service) and paragraph D. (Business Service):
  - a. Residence one-party, flat-rate service which is designated by the following Uniform Service Order Codes: USOCs – 1FW
  - b. Business one-party, flat-rate service which is designated by the following Uniform Service Order Codes: USOCs – 1LB, 1FL++ and LWU
  - c. Business multiline hunting service which is designated by the following Uniform Service Order Codes: USOCs – 1FL, 77E and 788

For business multiline terminal (access line) hunting groups, each local exchange access line in the hunting group must be equipped with Toll Restriction (DH2) Service.

4. Toll Restriction Service will not be provided with the following exchange access line services, as specified in Part 4, Section 2, paragraph C. (Residence Service) and paragraph D. (Business Service):
  - a. Residence Local Exchange Access Lines:
    - Two-party, flat-rate service.
    - Suburban four-party, flat-rate service.
    - Rural eight-party, flat-rate service.
    - PBX trunks, flat-rate service.
    - Economy one-element measured, one-party service.
  - b. Business Local Exchange Access Lines:
    - One-element measured, one-party service.
    - Information terminal, flat-rate service.
    - PBX trunk, flat-rate service.
    - Suburban flat-rate service.
    - Rural eight-party, flat-rate service.
    - Hotel/Motel measured trunk service.

(C)

**TOLL RESTRICTION (cont'd)****A. Regulations (cont'd)**

5. Under the provisions of this guidebook, Toll Restriction Service is only available in the Company central offices equipped with 1/1A ESS or Digital Switching equipment. Customer requests for Toll Restriction Service in other types of central offices must be processed by means of a Special Service Arrangement Request (SSAR) on an individual case basis where Company facilities permit.
6. Outgoing long distance and local calls that *are restricted*, when the dialed number is preceded by a one plus (1+), zero (0), zero plus (0+), or when a call is placed to an Information Delivery Service telephone number, are as follows:
  - Any direct dialed 1+ long distance call. Examples: (1+ Area Code + xxx-xxxx), (1+ xxx-xxxx), (five-digit carrier access code + 1+ xxx-xxxx) or (five-digit carrier access code + 1+ Area Code + xxx-xxxx)
  - Any local or long distance 0+ or 0 call, even in the event of an emergency. Examples: (0+ xxx-xxxx), (0+ Area Code + xxx-xxxx), five-digit carrier access code + 0+ XXX-XXXX), (five-digit carrier access code + Area code + xxx-xxxx), or (0)
  - Any Directory Assistance call for local or long distance numbers. Examples: 411, (1+ 411), (1+ 555-1212)
  - Any call placed to a local DIAL 976 telephone number. Example: (976-xxxx)
  - Any call to an emergency telephone number if it is a long distance call
7. Outgoing long distance and local calls that are not restricted are as follows:
  - Any local seven-digit call. Example: (xxx-xxxx)
  - Any call to an Inward WATS service. Example: (1+800+xxx-xxxx)
  - Where Company facilities permit, any one plus (1+) calls to the Company business offices and repair services.
8. The minimum contract period for Toll Restriction Service is one (1) month.
9. The customer indemnifies and saves harmless the Company from any and all claims, losses and damages that may be caused by Toll Restriction Service. See 'Regulations Applying to all Customers' Contracts' found in Part 2, Section 2, paragraph I. *Liability of the Company*.

(C)  
(D)

**TOLL RESTRICTION (cont'd)**

**B. Service Connection Charges**

In addition to the rates and charges outlined in paragraph C. below, the Secondary Service Ordering Charge is applicable for both residence and business customers when Toll Restriction Service is added to an existing access line. The Secondary Service Ordering Charge is found in Part 3, Section 1, paragraph B.1. The Central Office Access Charge, outlined in the same paragraph, is *not* applicable.

**C. Rates and Charges**

The following rates and charges apply in addition to the appropriate charges found under Service Connections, Moves and Changes in Part 3, Section 1.

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>USOC</u>
Toll Restriction <sup>/1/</sup>			
Per residence access line equipped	\$5.00	\$3.00	DH2
Per business access line equipped	20.00	3.00	DH2

**D. Waiver of Charges**

Toll Restriction charges described in paragraphs B. and C. preceding, may be waived for customers meeting eligibility requirements described in Part 4, Section 4.

/1/ Local exchange access lines that can be equipped for Toll Restriction Service are specifically outlined under paragraph A.3.