

PLEXAR-I SERVICE**A. General Regulations**

1. PLEXAR-I is an optional communications system arrangement for business customers which combines two or more individual exchange access lines into a PLEXAR-I group. PLEXAR-I is subject to the capability of the central office.

Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR-I is obsolete to existing customers, as defined in Part 2, Section 1, who are:

- a. Subscribing to the Package 1 or Package 2 offering:

Customers will continue to be allowed to make service additions, and move service to new service locations, as long as they are subscribers of the service, but cannot transfer service from one customer to another.

- b. Subscribing to obsoleted optional features:

Customers will continue to be allowed to make service and feature additions (including obsoleted features), and move service to new service locations, as long as they are subscribers of the service, but cannot transfer service from one customer to another.

- c. Subscribing to term prices prior to October 12, 2000:

Prior to the expiration of the existing service term:
Customers will continue to be allowed to make service additions, and move to new service locations as long as they are subscribers of the service, but cannot transfer service from one customer to another.

Upon expiration of the service term: Refer to paragraph B.5 or B.6 following.

PLEXAR-I customers will also have the option of converting their service to another PLEXAR Service arrangement, as offered in this Section.

PLEXAR-I Package 2 lines can be equipped with DigiLine Service in accordance with Part 6, Section 7. These lines can be combined into a PLEXAR-I Package 2 group and used to fulfill the minimum line requirement.^{/1,2/}

/1/ DigiLine Service is available only to existing systems. Outside moves are allowed within the same central office.

/2/ PLEXAR-I Package 2 is obsolete and available only to existing customers.

PLEXAR-I SERVICE (cont'd)**A. General Regulations (cont'd)**

2. In addition to the PLEXAR-I system charges and feature capability charge specified in the following, the rate for an Individual Flat-Rate Line, Multi-Line or Measured Business Exchange Access Line shall apply, as appropriate. PLEXAR-I lines can also be arranged for hunting.

For PLEXAR-I Package 2 lines equipped with DigiLine Service, the appropriate facility and equipment and Circuit Switched Voice/Circuit Switched Data (CSV/CSD) network options for each B Channel, PLEXAR Service/station-to-station - Unrestricted calling rates from Part 6, Section 7 will apply in lieu of the feature capability charge and exchange access line charge.^{/1,2/}

3. Listings will be furnished in accordance with the regulations set forth in Part 12, Section 1. (C)
4. The assignment of telephone numbers for PLEXAR-I shall be in accordance with 'Regulations Applying to All Customers' Contracts' in Part 2, Section 2, H.2.j.
5. All PLEXAR-I lines except those equipped for DigiLine Service, will be equipped with the standard features specified in 1.2, following, Feature Array. The only distinction in standard features between Standard Package 1 and Standard Package 2 is that Standard Package 2 includes Code Access Calling. Five optional features are available with Standard Package 2 that are not available with Standard Package 1.

Supplementary Service Options from Part 6, Section 7 are available for PLEXAR-I Package 2 lines equipped with DigiLine Service.^{/1,2/}

6. PLEXAR-I lines and extensions may be terminated at one customer premises, different premises--same central office, or different premises--different central office. Appropriate private line charges as stated in Part 15, Section 2 apply to PLEXAR-I.
7. Temporary suspension of service in accordance with Part 2, Section 4 will be provided.

/1/ DigiLine Service is available only to existing systems. Outside moves are allowed within the same central office.

/2/ PLEXAR-I Package 2 is obsolete and available only to existing customers.

PLEXAR-I SERVICE (cont'd)**A. General Regulations (cont'd)**

8. The Add-On/Consultation Hold and Call Forwarding features are furnished subject to transmission limitations. The Company does not guarantee satisfactory transmission on such arrangements. If the customer requests additional equipment to improve transmission and it is feasible, additional rates and charges based upon the costs incurred apply.
9. TOUCH-TONE service is required for PLEXAR-I. Each exchange access line must terminate in at least one TOUCH-TONE instrument in order to use the PLEXAR-I features. The rates and charges for TOUCH-TONE, as specified in Part 4, Section 2, are applicable for each exchange access line.
10. The Call Transfer Disconnect feature cannot be used to expand a local calling scope and is therefore not available to customers subscribing to optional Extended Metropolitan Service (EMS) or Extended Area Calling Service (EACS). PLEXAR-I customers who were subscribing to optional EMS or EACS and also subscribed to Call Transfer Disconnect via the Special Service Assembly Request process as of June 19, 1991, will still be entitled to receive the feature until their PLEXAR-I system is either disconnected, moved or superseded. Such customer system will be allowed to grow to the 30-station capacity of the PLEXAR-I system.
11. When multiple call forwarding features are activated on the same line, Call Forwarding (Variable) will take precedence over the Call Forwarding-Busy Line and Call Forwarding-Don't Answer features.
12. Any Company calling party may prevent the delivery of Calling Party Name and/or Number (CPN) to the called party by dialing an access code (*67 on their touch-tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code activates per call blocking. Per call blocking is available at no charge.

If a calling party activates blocking, the CPN will not be transmitted across the station line, including calls within and outside the Plexar group. Instead, Calling Name and/or Number Delivery (CND) subscribers will receive an anonymous indicator. This anonymous indicator notifies the CND subscriber that the calling party chose to block number delivery.

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The blocking of CND will not be provided on calls originating from Pay Telephone Exchange Access Service.

13. CND service is offered on a subscription basis which requires the customer to order the service. Where CND service is available, any calling party, whether they subscribe to CND or not, has per call blocking capability, unless that customer is calling from a Pay Telephone Exchange Access Service.

PLEXAR-I SERVICE (cont'd)

A. General Regulations (cont'd)

14. The Company shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a CND customer of a telephone number which the calling party has requested to be omitted from the Listing Information System or the disclosing of such telephone number to any person. (C)

The Company shall not be liable for any and all claims for damages caused by a telecommunications utility failure to transmit the privacy indicator to the called party when such indicator has been passed to the telecommunication utility by the Company.

15. A person may not use CND service to compile and sell specific local call information without the affirmative consent of approval of the originating telephone customer. This restriction does not prohibit the CND subscriber from:

- Verifying network performance or testing the provision of CND service;
- compiling, using, and disclosing aggregate CND information; or
- complying with applicable law or legal process.

16. CND information will not be displayed under the following conditions:

- If the called party is off-hook.
- If the called party answers during the first ring interval.

CND is not available with distinctive ringing services having silent interval length insufficient for CPN transmission.

Identification of specific stations or extensions served by CPE is not possible. The main listing number and name of the CPE will be displayed. (C)

CPN will not be displayed for calls made on a multiparty line. The called party will receive an "unavailable" indicator.

CND will be transmitted and displayed for calls made from another central office only if it is linked by appropriate facilities.

17. Arrangements with Call Forwarding/Transfer capabilities cannot be used on a continual basis to expand the local calling scope of any incoming calls originated from any party outside of the Plexar-I service arrangement.

18. A transfer of contract (supersedure) will be allowed. Refer to Part 3, Section 1 for applicable rates and charges.

PLEXAR-I SERVICE (cont'd)

B. Payment Plans^{/1/}

1. The customer shall select a service term of either Month-to-Month, 36, 48 or 60 consecutive months.

If the customer selects a 36, 48 or 60 month service term, the fixed rates (recurring and nonrecurring) are not subject to Company-initiated rate increases.

If the customer elects to pay month-to-month, the rates (recurring and nonrecurring) are subject to Company-initiated rate changes.

2. Additions to service under the two options specified in paragraph B.1, preceding, can be added to the existing agreement.

Additions to the 36, 48 and 60 month service terms can be coterminous with the original contract or for a shorter term. If the customer chooses a shorter term for the additions, rates applicable to the chosen term will apply. Coterminous additions will be treated as follows: If 90 days or more remain on the contract, rates equivalent to those for the existing contract term will apply. If less than 90 days remain, rates applicable to the Month-to-Month plan will apply.

Additions to service under the Month-to-Month plan can be made at any time.

3. All charges specified in this offering, excluding those that are rate referenced to other product offerings, are covered under the Plexar-I payment plans. All other rates and charges not specifically covered in this section are not included. Plexar-I access lines are subject to terms and conditions specified in Part 4, Sections 1 and 2.

/1/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR-I SERVICE (cont'd)**B. Payment Plans^{1/1} (cont'd)**

4. If the customer disconnects the Plexar-I and/or optional features prior to the expiration of the 36, 48 or 60 month service term, the customer shall pay a termination charge for the applicable rate elements disconnected. This charge will be waived if the customer converts the arrangement to another Plexar service for a service term that equals or exceeds the number of months remaining on the customer's Plexar-I agreement. This charge will also be waived for Plexar-I customers who move their service to another Company-served location within Texas if the service terms are continued at the new location. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. The termination charge shall be:
 - a. The number of applicable stations disconnected, multiplied by
 - b. The monthly Plexar-I charges, multiplied by
 - c. The number of months of the contract not being fulfilled, multiplied by
 - d. Fifty percent (50%).
5. Upon expiration of the 36, 48 or 60 month service term, the customer may:
 - a. Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then current rate. This monthly rate will be subject to any rate changes implemented by the Company.
 - b. Continue service by selecting a new service term of 36, 48 or 60 months. The new service term will commence on the day following the expiration of the previous service term.

'Thank You For Renewing' Credit Option: With this option, customers who sign a new Plexar-I term Payment Plan contract for their existing service with a 36, 48 or 60 month contract term will receive a one-time bill credit of \$50.00 per station, up to a maximum of \$1,500 per contract. This credit option is only available to existing Plexar-I customers (month-to-month or contract), but is not available to customers with more than twelve months remaining on their existing Plexar-I term Payment Plan contract. Standard Plexar-I termination charges will apply. This credit option is not available to customers covered under a Customer Specific Pricing (CSP) contract.
 - c. Discontinue the service.
6. If the service term agreement expires and the customer has not notified the Company regarding which option they elect, service will continue at the monthly rate in effect at that time for the month-to-month option.

^{1/1} Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR-I SERVICE (cont'd)

B. Payment Plans^{/1/} (cont'd)

7. Service Migration and Early Termination Charges

If Customer migrates an AT&T Plexar-I Service or Service Component (referred to as the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

- The Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months;
- The Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; and
- The Replacement Service is installed at the same Customer sites as the Terminated ILEC Service.

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It is at the Company's sole discretion whether a product change satisfies these requirements.

^{/1/} Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR-I SERVICE (cont'd)**C. Feature Array**

The following is a list of standard and optional features available:^{/2/}

Standard Features

Add-On/Consultation Hold
Call Hold
Call Pickup
Station-to-Station Dialing (Intercom)
Transfer

Optional Features

Auto Redial
Call Blocker
Call Forwarding
Call Forwarding-Busy Line Inside
Call Forwarding-Don't Answer Inside
Call Forwarding-Busy Line/Don't Answer Inside
Call Forwarding-Busy Line Outside
Call Forwarding-Don't Answer Outside
Call Forwarding-Busy Line/Don't Answer Outside
Call Return
Call Trace
Call Transfer Disconnect
Call Waiting
Calling Name Delivery
Calling Number Delivery
Calling Number & Name Delivery
Convenience Dialing I
Customer Alerting Enablement
Priority Call
Remote Access To Call Forwarding
Selective Call Forwarding
Simultaneous Ring One Number
Toll Restriction

Obsolete Features Available Only to Existing Customers

Code Access Calling^{/1/}
Automatic Callback Calling^{/1/}
Conference Calling^{/1/}
Convenience Dialing II^{/1/}
Directed Call Pickup^{/1/}
Distinctive Ringing
Uniform Call Distribution

/1/ Only available with PLEXAR-I Standard Package 2 offering.

/2/ Supplementary Service Options from Part 6, Section 7 will apply in lieu of PLEXAR-I standard and optional features for PLEXAR-I Package 2 lines equipped with DigiLine Service. PLEXAR-I system charge applies. DigiLine Service is available only to existing systems as of the effective date of DigiLine Service (Part 6, Section 7) in Docket No. 10687 until otherwise ordered by the Commission. Outside moves are allowed within the same central office.

PLEXAR-I SERVICE (cont'd)**D. Feature Descriptions**

Add On/Consultation Hold - This feature allows a PLEXAR-I station user to add on another Plexar-I user or outside line to an established call. In addition, the station user can place any call on hold, thereby freeing the line for the purpose of originating another call or answering a waiting call.

Auto Redial - Enables the customer to automatically redial the last outgoing telephone number dialed. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.^{/1/}

Automatic Callback Calling - This feature allows a PLEXAR-I user who encounters a busy condition when calling another PLEXAR-I line to dial an activation code and be automatically called back when the call line becomes idle.^{/2/}

Call Blocker - Enables a customer to block the last incoming call or calls from a designated list of telephone numbers. To block specified telephone numbers, the customer can construct or modify a telephone number screening list by dialing a unique code. The Company's equipment will screen incoming calls against the customer's list and block those on the list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. To block unknown telephone numbers, a customer can activate a code after receiving an unwanted call and block the number. Callers whose numbers are blocked are directed to a Company recorded announcement. The blocking feature will not function if CLASS is not also available in the central office of the calling party's telephone number.

Call Forwarding - This feature, when activated, allows all calls to a PLEXAR-I line to be automatically forwarded to a selected PLEXAR-I within the system or outside the system.

Call Forwarding-Busy Line - Inside System - This feature allows for forwarding of an incoming call to a preselected PLEXAR-I line within the system when a busy condition is encountered. The preselected PLEXAR-I line is changeable.

Call Forwarding - Don't Answer - Inside System - This feature allows for forwarding of an incoming call to a preselected PLEXAR-I line within the system when the called line does not answer after a predetermined number of rings. The preselected PLEXAR-I line and predetermined number of rings are changeable.

Call Forwarding-Busy Line - Outside System - This feature allows for forwarding of an incoming call to a preselected number outside the system when a busy condition is encountered. The preselected number is changeable.

Call Forwarding - Don't Answer - Outside System - This feature allows for forwarding of an incoming call to a preselected number outside the system when the called line does not answer after a predetermined number of rings. The preselected number and predetermined number of rings are changeable.

Call Hold - This feature allows a PLEXAR-I station user to hold any call in progress by depressing the switchhook and then dialing a code, thereby, freeing the line for purpose of originating another call or answering a waiting call. The held call cannot be added to another call.

/1/ Some customer-provided equipment may not recognize the distinctive ringing patterns associated with these services.

/2/ Obsolete, available only to existing customers.

PLEXAR-I SERVICE (cont'd)**D. Feature Descriptions (cont'd)**

Call Pickup - This feature allows a PLEXAR-I station user to answer any call within an associated preset pickup group. If more than one line within the pickup group has an unanswered call, the call that is answered is the one that has been ringing the longest.

Call Return - Enables the customer to automatically redial the telephone number of the most recent incoming call or attempted incoming call. The Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation of Call Return if the most recent incoming call telephone number is busy. This feature cannot return a call to a line that is not associated with a telephone number (e.g. multi-line hunt group) or to a line with call forwarding activated. This feature will not function if the calling party's telephone number has been Call Forwarded.^{/1/}

Call Trace - Enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. If the trace is successful, the Company's equipment will record the incoming call detail (not the conversation). A successful trace cannot be made if the incoming call originates in a central office not equipped for Call Trace service. The result of the trace will not be provided to the customer directly. Such call detail may be provided only to law enforcement authorities upon proper request. For further action to be taken, the customer is required to contact the Company during normal work hours and work days.

Call Transfer Disconnect - This feature will allow a PLEXAR-I station user to transfer a call to another telephone number within or outside the PLEXAR-I system, hang up, and permit the two remaining parties to continue with the call. The PLEXAR-I station user would then be free to place or accept another call. The transferred call may originate from within or outside the PLEXAR-I system. The PLEXAR-I user is prohibited from using this feature to avoid toll charges.

Call Waiting - This feature allows a PLEXAR-I station user engaged in a conversation to be alerted via an audible tone that another caller is attempting to reach him. The called line can retrieve the waiting call by depressing the switchhook placing the existing call on hold and answer the waiting call.

Where facilities permit, Call Waiting subscribers may deactivate Call Waiting for the duration of one call by dialing a 3 or 4 character access code. Call Waiting is automatically reactivated for the next originating or terminating call.

Calling Name Delivery - Enables the subscriber station line to identify the calling party by a displayed name before the call is answered. This displayed name is the name associated with the calling party number. When a Calling Name Delivery equipped line is on-hook, the calling party name is transmitted across the line during the silent interval between the first and second ring. Calling Name Delivery subscribers must provide, and connect, their own compatible CPE to process the Calling Name Delivery transmission.

Calling Number Delivery - Allows the transmission of Calling Party Number (CPN) to the subscriber's access lines. When a Calling Number Delivery equipped line is on-hook, CPN is transmitted across the line during the silent interval between the first and second ring. Calling Number Delivery subscribers must provide and connect their own compatible customer premises equipment (CPE) in order to process the CPN transmission.

/1/ Some customer-provided equipment may not recognize the distinctive ringing patterns associated with these services.

PLEXAR-I SERVICE (cont'd)**D. Feature Descriptions (cont'd)**

Code Access Calling - This feature permits dial access to special facilities such as outward Wide Area Telecommunications Service (WATS).

Conference Calling - This feature allows a PLEXAR-I user to establish conference connections involving up to six conferees (including the conference controller).^{/1/}

Convenience Dialing I - This feature allows a PLEXAR-I station user to have abbreviated codes assigned to up to six frequently called numbers. The list of frequently called numbers may be common to the entire PLEXAR-I system or unique to each PLEXAR-I station line. A common list is controlled by one designated PLEXAR-I station line in the PLEXAR-I system. Unique lists are controlled by the individual PLEXAR-I station line.

Convenience Dialing II - This feature is the same as Convenience Dialing I except that up to 30 numbers can be programmed.^{/1/}

Customer Alerting Enablement - (Message Waiting Indication) - Provides an audible alerting tone (intermittent dial tone) from the customer's serving central office and/or a signal which provides visual indication on the customer's CPE indicating waiting messages.

Directed Call Pickup - This feature provides the ability for a call directed to a PLEXAR-I station line that is in any Call Pickup group to be answered by any other station user within the PLEXAR-I system by dialing a unique answer code and the extension number of the line to be answered.^{/1/}

Distinctive Ringing - This feature is provided on a per system basis and allows a PLEXAR-I user to distinguish between incoming exchange calls and incoming intercom calls. This is done by associating a Distinctive Ringing pattern with the incoming call based upon its source.^{/1/}

Priority Call - Provides the customer with a distinctive alerting signal, ring or call waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify a telephone number screening list by dialing a unique code. The Company's equipment will screen incoming calls against the customer's list and provide the Priority Call feature for the telephone numbers on the customer's list.^{/2,3/}

Remote Access To Call Forwarding - Permits a customer that also subscribes to the Call Forwarding feature to activate, deactivate or change Call Forwarding from a remote location. Remote Access to Call Forwarding can only be accessed from a touch-tone telephone. All charges incurred to access the remote number will be billed appropriately.

/1/ Obsolete, available only to existing customers.

/2/ Some customer-provided equipment may not recognize the distinctive ringing patterns associated with these services.

/3/ A customer may subscribe to both Priority Call and Call Waiting features. A distinctive Call Waiting tone is provided with the Priority Call feature.

PLEXAR-I SERVICE (cont'd)**D. Feature Descriptions (cont'd)**

Selective Call Forwarding - Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number within the exchange or on the Long Distance Telecommunications Network where facilities permit. The customer can construct or modify a telephone number screening list by dialing an activation code. The Company's equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. The customer is responsible for the payment of toll charges for each call between his Selective Call Forwarding - equipped telephone and the telephone to which the call is being forwarded. The transmission may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.^{/1,2/}

Simultaneous Ring One Number - Causes one additional telephone number of the customer to ring simultaneously whenever the PLEXAR station number is dialed. The customer's PLEXAR station and the Simultaneous Ring One Number telephone number must be served from the same central office switch.

Simultaneous Ring One Number is only available where equipment, features and facilities are available. Other restrictions and limitations may apply.

Station-To-Station Dialing (Intercom) - This feature provides intrasystem communications. This is accomplished by dialing a preassigned station code.

Toll Restriction - This feature restricts long distance calling to allow only WATS and the Company's Business Offices and Repair Services to be completed. All other long distance calls are denied, including calls to operator services. Denied calls are directed to a Central Office Announcement.

Transfer - This feature allows a PLEXAR-I station user to transfer any established call to another station within or outside the PLEXAR-I system. This is accomplished by depressing the switchhook while on a two-party call, dialing the desired party, using the Consultation Hold and/or Add-On features and hanging up. Only one party on the final connection can be outside the PLEXAR-I system.

Uniform Call Distribution (UCD) - UCD is a type of hunting which provides for an even distribution of incoming calls among the available members of a hunt group.^{/3/}

/1/ A customer may subscribe to both Call Forwarding and Selective Call Forwarding features. However, both features may not be activated at the same time.

/2/ The maximum amount of telephone numbers available for each customer's list may vary depending on switch type.

/3/ Obsolete, available only to existing customers.

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{/3/}

	Monthly Rates				
	<u>Month to Month</u>	<u>36 Month</u>	<u>48 Month^{/8/}</u>	<u>60 Month^{/8/}</u>	<u>USOC</u>
Plexar-I System Charge	\$5.00	\$1.00 ^{/6/} 3.00	\$1.00 ^{/6/} 2.50	\$1.00 ^{/6/} 2.00	ABCPS ABCPR
Standard Package 1, per system ^{/6/}	3.20	N/A	N/A	N/A	ABCS1
Standard Package 2, per system ^{/6/}	9.55	N/A	N/A	N/A	ABCS2
Plexar-I Feature Capability Charge, Per Plexar-I Line equipped					
Month-to-Month	5.25	N/A	N/A	N/A	ABCFC ABCFD
Service Terms: Without Optional Feature	N/A	0.10 ^{/6/} 2.50	0.10 ^{/6/} 2.25	0.10 ^{/6/} 2.00	ABCFG ABCF3
With Optional Feature	N/A	0.00 ^{/6,7/} 1.50	0.00 ^{/6,7/} 1.25	0.00 ^{/6,7/} 1.00	ABCFE ABCFF ABCF4 ABCF5

	Installation Charge		
	<u>Month to Month</u>	<u>36/48/60 Month^{/8/}</u>	<u>USOC</u>
Plexar-I System Charge	\$8.00	\$0.00	ABCPS ABCPR
Standard Package 1, per system ^{/6/}	2.10	N/A	ABCS1
Standard Package 2, per system ^{/6/}	63.60 ^{/4/}	N/A	ABCS2
Plexar-I Feature Capability Charge, Per Plexar-I Line equipped			
Month-to-Month	13.00	N/A	ABCFC ABCFD
Service Terms: Without Optional Feature	N/A	0.00	ABCFG ABCF3
With Optional Feature	N/A	0.00 ^{/7/}	ABCFE ABCFF ABCF4 ABCF5

See Sheet 15 for footnotes.

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{/3/} (cont'd)

	Monthly Rates				
	Month to <u>Month</u>	36 <u>Month</u> ^{/6/}	48 <u>Month</u> ^{/8/}	60 <u>Month</u> ^{/6/}	<u>USOC</u>
Auto Redial, Per Plexar-I Line equipped	\$3.00	\$0.50 ^{/6/} 1.10	\$0.35 ^{/6/} 1.00	\$0.20 ^{/6/} 0.80	NL9 NL92R
Automatic Callback Calling, Common Equipment Per Plexar-I Line equipped ^{/6/}	36.05 0.90	N/A N/A	N/A N/A	N/A N/A	ABCAC ABCAL
Call Blocker, Per Plexar-I Line equipped	3.00	0.50 ^{/6/} 1.10	0.35 ^{/6/} 1.00	0.20 ^{/6/} 0.80	NL5 NL52R
Call Forwarding, Per Plexar-I Line equipped ^{/5/}	1.20	0.50 ^{/6/} 0.65	0.35 ^{/6/} 0.60	0.20 ^{/6/} 0.50	ABCCF ABCCR
Call Forwarding-Busy Line Inside System, Per Plexar-I Line equipped ^{/5/}	2.50	0.35 ^{/6/} 1.25	0.20 ^{/6/} 1.15	0.10 ^{/6/} 0.90	ABCA1 ABCA6

	Installation Charge		
	Month to <u>Month</u>	36/48/60 <u>Month</u> ^{/8/}	<u>USOC</u>
Auto Redial, Per Plexar-I Line equipped	\$5.00 ^{/1,2/}	\$2.50 ^{/2/}	NL9, NL92R
Automatic Callback Calling, Common Equipment Per Plexar-I Line equipped ^{/6/}	37.10 16.95 ^{/1,2/}	N/A N/A	ABCAC ABCAL
Call Blocker, Per Plexar-I Line equipped	5.00 ^{/1,2/}	2.50 ^{/1,2/}	NL5, NL52R
Call Forwarding, Per Plexar-I Line equipped ^{/5/}	5.00 ^{/1,2/}	2.50 ^{/1,2/}	ABCCF, ABCCR
Call Forwarding-Busy Line Inside System, Per Plexar-I Line equipped ^{/5/}	5.00 ^{/1,2/}	2.50 ^{/1,2/}	ABCA1, ABCA6

See Sheet 15 for footnotes

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{/3/} (cont'd)

		Monthly Rates				
	<u>Month to Month</u>	<u>36 Month</u>	<u>48 Month^{/8/}</u>	<u>60 Month^{/8/}</u>	<u>USOC</u>	
Call Forwarding-Don't Answer Inside System, Per Plexar-I Line equipped ^{/5/}	\$2.50	\$0.35 ^{/6/} 1.25	\$0.20 ^{/6/} 1.15	\$0.10 ^{/6/} 0.90	ABCA2 ABCA7	
Call Forwarding-Busy Line/Don't Answer Inside System, Per Plexar-I Line equipped ^{/5/}	2.50	0.50 ^{/6/} 1.25	0.25 ^{/6/} 1.15	0.15 ^{/6/} 0.90	ABCAA ABCAR	
		Installation Charge				
	<u>Month to Month</u>	<u>36/48/60 Month^{/8/}</u>			<u>USOC</u>	
Call Forwarding-Don't Answer Inside System, Per Plexar-I Line equipped ^{/5/}	\$5.00 ^{/1,2/}	\$2.50 ^{/1,2/}			ABCA2, ABCA7	
Call Forwarding-Busy Line/Don't Answer, Inside System, Per Plexar-I Line equipped ^{/5/}	5.00 ^{/1,2/}	2.50 ^{/1,2/}			ABCAA, ABCAR	

See Sheet 15 for footnotes

PLEXAR-I SERVICE (cont'd)**E. Rates and Charges^{/3/} (cont'd)**

Footnotes:

- /1/ The installation charge is not applicable if the optional feature is installed at the same time as the PLEXAR-I line.
- /2/ Only one installation charge applies (the higher of \$16.95/\$8.00/\$5.00/\$2.50) per PLEXAR-I line when adding any number of these optional features subsequent to the installation of the PLEXAR-I line.
- /3/ Supplementary Service option rates from Part 6, Section 7 will apply in lieu of the Feature Capability Charge and PLEXAR-I optional feature rates for PLEXAR-I Package 2 lines equipped with DigiLine Service. PLEXAR-I System Charge is applicable. DigiLine Service is available only to existing systems. Outside moves are allowed within the same central office.
- /4/ This charge also applies if establishing code access calling code subsequent to the installation of the PLEXAR-I system.
- /5/ Arrangements with Call Forwarding capabilities cannot be used on a continual basis to expand the Local Calling Scope of any incoming calls originated from any party outside of the PLEXAR-I service arrangement.
- /6/ Obsolete, available only to existing customers, as specified in paragraph A.1.
- /7/ Requires the Plexar-I line to be equipped with at least one optional feature, excluding Call Trace and Customer Alerting Enablement.
- /8/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{/3/} (cont'd)

	Monthly Rates				
	<u>Month to Month</u>	<u>36 Month</u>	<u>48 Month^{/9/}</u>	<u>60 Month^{/9/}</u>	<u>USOC</u>
Call Forwarding-Busy Line, Outside System Per Plexar-I Line equipped ^{/5/}	\$3.00	\$0.35 ^{/8/} 1.65	\$0.20 ^{/8/} 1.50	\$0.10 ^{/8/} 1.20	ABCA3 ABCA8
Call Forwarding-Don't Answer, Outside System Per Plexar-I Line equipped ^{/5/}	3.00	0.35 ^{/8/} 1.65	0.20 ^{/8/} 1.50	0.10 ^{/8/} 1.20	ABCA4 ABCA9
Call Forwarding-Busy Line/Don't Answer, Outside System Per Plexar-I Line equipped ^{/5/}	4.00	0.50 ^{/8/} 2.20	0.25 ^{/8/} 2.00	0.15 ^{/8/} 1.60	ABCA5 ABCAB
Call Return, Per Plexar-I Line equipped	3.00	0.50 ^{/8/} 1.10	0.35 ^{/8/} 1.00	0.20 ^{/8/} 0.80	NL8 NL82R
Call Trace ^{/6/} , Per Plexar-I Line equipped Per Activation	0.00 0.00	0.00 0.00	0.00 0.00	0.00 0.00	N8T

	Installation Charge		
	<u>Month to Month</u>	<u>36/48/60 Month^{/9/}</u>	<u>USOC</u>
Call Forwarding-Busy Line Outside System, Per Plexar-I Line equipped ^{/5/}	\$5.00 ^{/1,2/}	\$2.50 ^{/1,2/}	ABCA3, ABCA8
Call Forwarding-Don't Answer Outside System, Per Plexar-I Line equipped ^{/5/}	5.00 ^{/1,2/}	2.50 ^{/1,2/}	ABCA4, ABCA9
Call Forwarding-Busy Line/Don't Answer Outside System, Per Plexar-I Line equipped ^{/5/}	5.00 ^{/1,2/}	2.50 ^{/1,2/}	ABCA5, ABCAB
Call Return, Per Plexar-I Line equipped	5.00 ^{/1,2/}	2.50 ^{/1,2/}	NL8, NL82R
Call Trace ^{/6/} , Per Plexar-I Line equipped Per Activation	5.00 ^{/1,2/} _{/7/}	0.25 _{/7/}	N8T

See Sheet 18 for footnotes

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{/3/} (cont'd)

Monthly Rates					
	<u>Month to Month</u>	<u>36 Month</u>	<u>48 Month^{/9/}</u>	<u>60 Month^{/9/}</u>	<u>USOC</u>
Call Transfer Disconnect, Per Plexar-I Line equipped ^{/3,5/}	\$4.00	\$0.75 ^{/8/} 3.20	\$0.50 ^{/8/} 3.00	\$0.25 ^{/8/} 2.80	ABCTD ABCTR
Call Waiting, Per Plexar-I Line equipped	1.10 ^{/4/}	0.50 ^{/8/} 0.60	0.35 ^{/8/} 0.55	0.20 ^{/8/} 0.45	ABCCW ABCC8
Calling Name Delivery, Per Plexar-I Line equipped	7.50	2.00 ^{/8/} 3.30	1.75 ^{/8/} 3.00	1.50 ^{/8/} 2.40	NNM NNJ
Calling Number Delivery, Per Plexar-I Line equipped	7.50	2.00 ^{/8/} 3.30	1.75 ^{/8/} 3.00	1.50 ^{/8/} 2.40	NLD NNO
Calling Number & Name Delivery, Per Plexar-I Line equipped	9.00	3.00 ^{/8/} 5.00	2.50 ^{/8/} 4.50	2.00 ^{/8/} 3.60	NCN NLM

Installation Charge			
	<u>Month to Month</u>	<u>36/48/60 Month^{/9/}</u>	<u>USOC</u>
Call Transfer Disconnect Per Plexar-I Line equipped ^{/3,5/}	\$5.00 ^{/1,2/}	\$2.50 ^{/1,2/}	ABCTD, ABCTR
Call Waiting Per Plexar-I Line equipped	5.00 ^{/1,2/}	2.50 ^{/1,2/}	ABCCW, ABCC8
Calling Name Delivery Per Plexar-I Line equipped	5.00 ^{/1,2/}	2.50 ^{/1,2/}	NNM, NNJ
Calling Number Delivery Per Plexar-I Line equipped	5.00 ^{/1,2/}	2.50 ^{/1,2/}	NLD, NNO
Calling Number & Name Delivery Per Plexar-I Line equipped	5.00 ^{/1,2/}	2.50 ^{/1,2/}	NCN, NLM

See Sheet 18 for footnotes

PLEXAR-I SERVICE (cont'd)**E. Rates and Charges^{/3/} (cont'd)**

Footnotes:

- /1/ The installation charge is not applicable if the optional feature is installed at the same time as the PLEXAR-I line.
- /2/ Only one installation charge applies (the higher of \$16.95/\$5.00/\$2.50) per PLEXAR-I line when adding any number of these optional features subsequent to the installation of the PLEXAR-I line.
- /3/ Supplementary Service option rates from Part 6, Section 7 will apply in lieu of the Feature Capability Charge and PLEXAR-I optional feature rates for PLEXAR-I Package 2 lines equipped with DigiLine Service. PLEXAR-I System Charge is applicable. DigiLine Service is available only to existing systems. Outside moves are allowed within the same central office.
- /4/ This rate includes the Cancel Call Waiting option where available.
- /5/ Arrangements with Call Forwarding/Transfer capabilities cannot be used on a continual basis to expand the Local Calling Scope of any incoming calls originated from any party outside of the PLEXAR-I service arrangement.
- /6/ At its option or upon receipt of a proper request from a law enforcement agency, the Company will set up a temporary tracing arrangement using Call Trace or manual trap and trace where Call Trace is not available at no charge to the customer when in the judgment of the Company or law enforcement agency, the unwanted call(s) present a serious threat of bodily harm or destruction of property and the customer has not subscribed to Call Trace or subscription to Call Trace is not a suitable solution.
- /7/ Apply the Business Call Trace, Per Successful Trace rate as specified in Part 7, Section 2.
- /8/ Obsolete, available only to existing customers as specified in paragraph A.1.
- /9/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{/3/} (cont'd)

	Monthly Rates				
	<u>Month to Month</u>	<u>36 Month</u>	<u>48 Month^{/6/}</u>	<u>60 Month^{/6/}</u>	<u>USOC</u>
Convenience Dialing I, Per list	\$0.40	\$0.35	\$0.25	\$0.15	ABCD1
Convenience Dialing II, Per list ^{/4/}	1.40	N/A	N/A	N/A	ABCD2
Conference Calling, Per Conference Arrangement ^{/4/}	78.40	N/A	N/A	N/A	ABCCC
Conference Calling, per Plexar-I Line equipped to access Conference Arrangement ^{/4/}	0.00	N/A	N/A	N/A	EANCC
Customer Alerting Enablement, Per Plexar-I Line equipped MWC ^{/5/}	0.00	0.00	0.00	0.00	
Directed Call Pickup, Per Plexar-I Line equipped ^{/4/}	0.05	N/A	N/A	N/A	ABCCP
	Installation Charge				
	<u>Month to Month</u>	<u>36/48/60 Month^{/6/}</u>			<u>USOC</u>
Convenience Dialing I, Per list	\$5.00 ^{/1,2/}	\$2.50 ^{/1,2/}			ABCD1
Convenience Dialing II, Per list ^{/4/}	16.95	N/A			ABCD2
Conference Calling, Per Conference Arrangement ^{/4/}	37.10	N/A			ABCCC
Conference Calling, per Plexar-I Line equipped to access Conference Arrangement ^{/4/}	6.35 ^{/1,2/}	N/A			EANCC
Customer Alerting Enablement, Per Plexar-I Line equipped MWC ^{/5/}	5.00 ^{/1,2/}	2.50 ^{/1,2/}			^{/1,2/}
Directed Call Pickup, Per Plexar-I Line equipped ^{/4/}	16.95 ^{/1,2/}	N/A			ABCCP

See Sheet 22 for footnotes

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{/3/} (cont'd)

	Monthly Rates				
	<u>Month to Month</u>	<u>36 Month</u>	<u>48 Month^{/6/}</u>	<u>60 Month^{/6/}</u>	<u>USOC</u>
Distinctive Ringing, Common equipment, per system ^{/4/}	\$24.65	N/A	N/A	N/A	ABCDR
Class B Ringing/Tone, per Plexar-I Line equipped	1.60	N/A	N/A	N/A	ABCDL
Priority Call, Per Plexar-I Line equipped	3.00	\$0.50 ^{/4/} 1.50	\$0.35 ^{/4/} 1.40	\$0.20 ^{/4/} 1.10	NL3 NL32R
Remote Access to Call Forwarding, Per Plexar-I Line equipped	2.75	0.50 ^{/4/} 1.50	0.35 ^{/4/} 1.40	0.20 ^{/4/} 1.10	HRM MRM2R
Selective Call Forwarding, Per Plexar-I Line equipped	2.00	0.50 ^{/4/} 1.10	0.35 ^{/4/} 1.00	0.20 ^{/4/} 0.80	NL6 NL62R
Simultaneous Ring One Number, Per Plexar-I Station equipped	2.50	2.50	2.50	2.50	S3S1X

	Installation Charge		
	<u>Month to Month</u>	<u>36/48/60 Month^{/6/}</u>	<u>USOC</u>
Distinctive Ringing, Common Equipment, per system ^{/4/}	\$16.95	N/A	ABCDR
Class B Ringing/Tone, Per Plexar-I Line equipped	16.95 ^{/1,2/}	N/A	ABCDL
Priority Call, Per Plexar-I Line equipped	5.00 ^{/1,2/}	\$2.50 ^{/1,2/}	NL3, NL32R
Remote Access to Call Forwarding, Per Plexar-I Line equipped	5.00 ^{/1,2/}	2.50 ^{/1,2/}	HRM, HRM2R
Selective Call Forwarding, Per Plexar-I Line equipped	5.00 ^{/1,2/}	2.50 ^{/1,2/}	HL6, HL62R
Simultaneous Ring One Number, Per Plexar-I Station equipped	6.50 ^{/1,2/}	6.50 ^{/1,2/}	S3S1X

See Sheet 22 for footnotes

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{/3/} (cont'd)

		Monthly Rates			
	<u>Month to Month</u>	<u>36 Month</u>	<u>48 Month</u> ^{/6/}	<u>60 Month</u> ^{/6/}	<u>USOC</u>
Toll Restriction, Per Plexar-I Line equipped	\$1.05	\$0.50 ^{/4/} 0.80	\$0.35 ^{/4/} 0.75	\$0.20 ^{/4/} 0.70	MVPTL MVP2R
UCD, Per Plexar-I Line equipped ^{/4/}	0.15	N/A	N/A	N/A	ABCUC
		Installation Charge			
	<u>Month to Month</u>	<u>36/48/60 Month</u> ^{/6/}		<u>USOC</u>	
Toll Restriction, Per Plexar-I Line equipped	\$5.00 ^{/1,2/}	\$2.50 ^{/1,2/}			MVPTL, MVP2R
UCD, Per Plexar-I Line equipped ^{/4/}	16.95 ^{/1,2/}	N/A			ABCUC

See Sheet 22 for footnotes

PLEXAR-I SERVICE (cont'd)

E. Rates and Charges^{/3/} (cont'd)

Footnotes:

- /1/ The installation charge is not applicable if the optional feature is installed at the same time as the PLEXAR-I line.
- /2/ Only one installation charge applies (the higher of \$16.95/\$5.00/\$2.50) per PLEXAR-I line when adding any number of these optional features subsequent to the installation of the PLEXAR-I line.
- /3/ Supplementary Service Option rates from Part 6, Section 7 will apply in lieu of PLEXAR-I optional feature rates for PLEXAR-I Package 2 lines equipped with DigiLine Service. DigiLine Service is available only to existing systems. Outside moves are allowed within the same central office.
- /4/ Obsolete, available only to existing customers, as specified in paragraph A.1.
- /5/ The MWC USOC applies when both audible and visual alerting are provided. For audible signal only, the MW7 USOC applies; for visual signal only, the MWQ2X USOC applies.
- /6/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR-I SERVICE (cont'd)

F. Nonrecurring Charges

PLEXAR-I nonrecurring charges are in addition to appropriate service charges as specified in Part 3, Section 1. Other nonrecurring charges applicable to PLEXAR-I are as follows:

	<u>Nonrecurring Charge</u>	<u>USOC</u>
Change Charges ^{/1,2/}		
Call Forwarding Busy Line/Don't Answer Parameters ^{/3/}	8.00	ABCC4
Call Pickup Group Assignments	8.00	ABCC1
Access to Code Access Calling Codes ^{/4/}	16.95	ABCC2
Controlling Line for Convenience Dialing Station-to-Station Dialing (Intercom)	8.00	ABCC5
Code Assignments	8.00	ABCC3
Uniform Call Distribution Patterns ^{/4/}	16.95	ABCC7

/1/ Only one installation charge applies (the higher of \$16.95/\$8.00) per PLEXAR-I line when changing any number of these features.

/2/ Not applicable to PLEXAR-I Package 2 lines equipped with DigiLine Service. DigiLine Service is available only to existing systems. Outside moves are allowed within the same central office.

/3/ Not applicable when, at the request of an Enhanced Service Provider (ESP), the forwarded-to number(s) for Call Forwarding-Busy Line Outside, Call Forwarding-Don't Answer Outside, or Call Forwarding-Busy Line/Don't Answer Outside are changed by the Company on a mechanized basis in bulk rather than on a line by line basis. Applicable charges for this change will be billed as specified in Part 7, Section 3.

/4/ Obsolete, available only to existing customers.

PLEXAR EXPRESS**A. Descriptive Summary**

Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

Plexar Express is a network service for business customers that is comparable to a key system or PBX business communications system. It provides similar capabilities through an offering of commonly used business communications features.

A customer can equip each person/place in their enterprise needing access to telecommunications with a Plexar Express station, with no minimum and no maximum size requirement for this service. Stations in a system share Plexar Express Access Lines for incoming and outgoing calls to the Public Switched Telephone Network.

One or more customer locations within a serving central office area are grouped into a single Plexar Express system. "Intercom" calling using less-than-seven-digit dialing among all the Plexar Express stations in a single system is provided at no additional cost. Linking of separate Plexar Express systems for intercom calling requires tie lines or other arrangements from other product offerings and may require Plexar Express tie line termination charges.

While this service is available to business customers of any size, the feature set is more appropriate for small/medium-sized customers. If more numerous and more sophisticated features are necessary, they can be provided through other members of the Plexar family.

PLEXAR EXPRESS (cont'd)**B. General**

1. Plexar Express consists of three main elements: stations, loops and tie line terminations.

Plexar Express Stations provide call handling and Custom Calling Services such as Call Forwarding, Call Hold, etc. (C)

A "loop," the common term for outside plant facilities, connects each station to the Company's central office switch. Within Plexar Express, one type of loop (a Plexar Express Intercom Loop) only provides for station-to-station calling (intercom calls). Another type of loop (a Plexar Express Access Line), besides providing station-to-station calling, also provides for calling to or from the Public Switched Telephone Network.^{/1/}

The total number of stations determines the total number of loops, with customers determining how many intercom and how many access line loops they need. A customer with 15 stations needs 15 loops, from any combination of intercom loops and/or access lines. The outside calling capability of access lines is shared among all stations, it is not dedicated to any specific station, just as in a key system or a PBX.

Plexar Express tie line terminations are available for terminating either analog, digital or other tie line arrangements into the Plexar Express system. These can link two or more systems together that are located in different central office serving areas. If multiple locations are located in the same central office serving area, tying arrangements are inherent in the Plexar Express system at no extra charge.

2. Feature Array

- a. Standard Features

The following standard features are available with each Plexar Express Station subject to the serving central office capability:

Call Forwarding - Busy Line - All Calls

Automatically forwards incoming calls to a preselected telephone number, when the called Plexar Express station is busy.

Call Forwarding - Don't Answer - All Calls

Automatically forwards incoming calls to a preselected telephone number, when the called Plexar Express station does not answer after a predetermined number of ringing cycles.

Call Forwarding - Variable

Forwards incoming calls to a telephone number, either inside or outside the Plexar Express system automatically after a user has invoked this feature.

Call Hold

Allows a Plexar Express station user to hold one call for any length of time provided that neither party goes on-hook (hangs up).

/1/ Intercom loops are not applicable to stations associated with Integrated Pathway Service as found in Part 6, Section 7.

PLEXAR EXPRESS (cont'd)

B. General (cont'd)

2. Feature Array (cont'd)

a. Standard Features (cont'd)

Call Pickup

Allows a Plexar Express station user to answer any call within an associated preset pickup group.

Call Transfer

Allows a Plexar Express station user to transfer any established call to another telephone number within or outside the Plexar Express system. While the Plexar Express line(s) may still be in use, the Plexar Express station user is then free to accept another call.

Direct Inward Dialing (DID)

Allows an incoming call from the Public Switched Telephone Network to reach a Plexar Express station's telephone number without attendant assistance.

Direct Outward Dialing (DOD)

Allows a Plexar Express station to gain access to the Public Switched Telephone Network without attendant assistance.

Hunting - Basic

Provides hunting for an idle station starting with the called station and ending with the last station in the prearranged group, completing the call to the first idle station encountered.

Station-to-Station Dialing (Intercom)

Allows a Plexar Express station user to directly dial other stations within the same Plexar Express system, typically by dialing fewer digits than the normal 7-digit telephone number, usually dialing just 3, 4, or 5 digits.

Three-Way Calling

Allows a Plexar Express station user to add a third party to any established call for a three-party conference, without the assistance of an attendant.

Touch-Tone Dialing

All stations are equipped for Touch-Tone dialing.

PLEXAR EXPRESS (cont'd)**B. General (cont'd)**

2. Feature Array (cont'd)

b. Optional Features

The following Optional Features are available with Plexar Express at the rates and charges provided herein, subject to the serving central office capability.

Assume Dial Nine

Provides for systemwide configuration that allows access to the Public Switched Telephone Network without the need to dial the digit "9."

Call Waiting / Cancel Call Waiting

"Call Waiting" informs a busy station user that another call is waiting by applying a "call waiting tone," while the calling party hears ringing. "Cancel Call Waiting" allows the station user to inhibit the operation of Call Waiting for one call. Call Waiting is enabled on the next call unless Cancel Call Waiting is engaged again for the next call.

Calling Name Delivery

Enables the subscriber station to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the Calling Party Number. When a Calling Name Delivery equipped station is on-hook, the Calling Party Name is transmitted during the silent interval between the first and second ring. Calling Name Delivery subscribers must provide, and connect, their own compatible CPE to process the Calling Name Delivery transmission.

Calling Number Delivery

Utilizes specific network capabilities to transmit Calling Party Number (CPN) associated with an incoming call to the called party's station. The CPN of the incoming call is transmitted during the silent interval between the first and second ring. CPN subscribers must provide, and connect, their own compatible premises equipment in order to process the CPN transmission.

Message Waiting Indication

Notifies a station user of a waiting message from an optional voice mail system by an audible alerting tone (intermittent dial tone) from the customer's serving central office and/or a signal which activates a visual indication on the stations set.^{/1/}

/1/ Visual message waiting indication cannot be provided on stations associated with Access Advantage Plus Service as found in Part 20, Section 6. These stations may be equipped with the audible alerting tone only (MW71X). (C)

PLEXAR EXPRESS (cont'd)

B. General (cont'd)

2. Feature Array (cont'd)

b. Optional Features (cont'd)

Routed Numbers

This feature routes calls to a Plexar System telephone number to an answering point at the customer location. Plexar Routed Numbers include the Plexar telephone number and the routing facility. Calls must be routed within the customer's common block. Customers may request Routed Numbers in quantities that do not exceed either 1) the customer's current in service Plexar station capacity or 2) the customer's Plexar station capacity that is in service 6 months following installation of new Plexar system. Customers must convert 50% of their Routed Numbers to Plexar stations within 36 months of when they were first established as Routed Numbers. Customers must convert 100% of their Routed Numbers to Plexar stations within 60 months of when they were first established as Routed Numbers. Customers who fail to meet the percentages listed previously, must return the Routed Numbers not converted to the Company to be disconnected and made available for other customer's use.

Speed Calling

Allows a station user to place calls to a previously designated list of frequently dialed numbers by dialing a speed-calling code for those numbers instead of the full telephone numbers desired.

Toll Restriction

Restricts the completion of originating calls to a limited area only.

PLEXAR EXPRESS (cont'd)**C. Rules and Regulations**

1. Plexar Express is an optional network service providing a communications system for business customers of any size. This service is available only where the necessary facilities exist.
2. Nonrecurring and monthly recurring charges exist for this service.

All charges except for Access Lines, Private Line charges and End User Common Line (EUCL) are found in this offering. Charges for Access Lines are applied by rate reference to the appropriate Multiline monthly rate as found in Part 4, Section 2.

Although EUCL charges will be billed per Plexar Express local exchange access line as prescribed by the Federal Communications Commission, a partial credit of these EUCL charges is provided. The result of the credit is that a customer net pays EUCL charges on the number of Plexar Express Access Lines, despite being billed EUCL on the number of Plexar Express stations. This credit will appear once each month on the customer's bill. No credit or debit will be applied to the customer's partial month's EUCL charges for stations that may have been added or deleted during the bill period.

3. Listings will be furnished in accordance with regulations set forth in Listings, Part 12, Section 1. (C)
4. All Plexar Express stations will be equipped with the standard features specified in the Plexar Express Station descriptions of paragraph B.2.a.
5. The assignment of telephone numbers for Plexar Express shall be in accordance with 'Regulations Applying to All Customers' Contracts' in Part 2, Section 2. Where facilities allow, transfer of telephone numbers between Plexar Express and other services will be permitted as follows:
 - Business customers converting between Plexar/Centrex Service will be permitted to retain their existing telephone numbers at no charge.
 - Business customers changing to Plexar Express Service may retain up to five of their existing telephone numbers, per serving central office, at no charge. For charges applicable to telephone numbers exceeding five, see paragraph E., Rates and Charges.
 - Plexar Express customers may transfer one or more of their existing telephone numbers for use with other business services. Charges will apply for each number transferred. For applicable charges see paragraph E., Rates and Charges. Charges do not apply when the customer disconnects the entire Plexar Express system.
6. Temporary suspension of service will be permitted in accordance with Part 2, Section 4.
7. Plexar Express stations shall have available the calling scope associated with the Plexar Express serving central office as defined in Part 4, Section 1. A Plexar Express Off-Premises station will be furnished the same service as a Plexar Express Basic station, where equipment and facilities are available. Private Line charges as specified in Part 15, Section 2 apply to Off-Premises stations instead of loop charges.

PLEXAR EXPRESS (cont'd)**C. Rules and Regulations (cont'd)**

8. A Plexar Express customer may be served by the same serving central office (referred to as normal serving office) or a different serving central office than the one in which they are located. If service is provided from a serving office other than their normal serving office, the rates and charges specified in this guidebook are applicable in addition to the rates, charges, terms and conditions of Foreign Service Office (FSO)/Foreign Exchange (FX) Services) specified in Part 4, Section 3 and Part 15, Section 2.
9. Touch-tone Calling Service is required for Plexar Express. Each exchange access line (Plexar Express Access Line) must terminate in at least one Touch-tone instrument in order to utilize the Plexar Express features.
10. Off-Premises stations consists of two rate elements, the Off-Premises station rate from this guidebook and applicable private line charges from Part 15, Section 2. An Off-Premises station is used when a customer chooses to have a station be part of a system located in a central office other than the normal serving central office for that station's location.
11. The customer may move Plexar Express service where facilities permit, subject to the appropriate service connection charges and any other appropriate charges resulting from the customer's requirements (i.e., overtime hours, special construction). The old contract will not be affected.
12. CCO features, to the extent offered in this guidebook, will function as specified in Part 7.
13. Caller ID Interaction: Any Company customer may prevent the display of their Calling Party Name and/or Number by activating blocking immediately prior to placing a call. Calling Party Name and/or Number blocking is available on a per call basis, at no charge. It is activated by dialing a specific access code. If a calling party has activated Calling Party Name and/or Number blocking, the Calling Party Name and/or Number will not be transmitted to the display equipment of the Calling Party Name and/or Number subscriber. Instead, the subscriber will receive a privacy indicator. This privacy indicator notifies the subscriber that the calling party chose to block Calling Party Name and/or Number delivery.

An originating caller's Calling Party Name and/or Number may not be displayed at the called party as set forth in Part 7, Section 2.

14. In addition to the provisions of Part 2, Section 2, the Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name and/or telephone number which the calling party has requested to be omitted from the Listing Information System or by the disclosing of such name and/or telephone number to any person. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name and/or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. The Company shall not be liable for any claims for damages caused by a telecommunications utility's failure to transmit the privacy to the called party when such indicator has been passed to the telecommunications utility by the Company. (C)

PLEXAR EXPRESS (cont'd)**D. Payment Plans^{/1/}**

1. The Plexar Express Payment Plan offers the customer two options for payment. They are as follows:

Fixed Monthly Rate Plan: Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 12, 24, 36, 48 or 60 month contract. During the course of the contract, fixed rates (recurring and nonrecurring) are not subject to Company initiated rate increases.

Month-to-Month Plan: Under this plan the customer elects to pay month to month. Month-to-month rates (recurring and nonrecurring) are subject to Company initiated rate changes.

2. All one time (nonrecurring) charges specified within this guidebook can be converted into monthly charges to be paid over the length of any contract term for initial and subsequent installations of service. Annuity factors utilized in deferring these charges are as follows:

12 Months - .0876	24 Months - .0458
36 Months - .0320	48 Months - .0250
60 Months - .0209	

3. Additions to service under the two plans specified in paragraph D.1, preceding, can be added to the existing agreement.

Additions to the Fixed Monthly Rate Plan can be coterminous with the original contract or for a shorter term. Additions to service under the Month-to-Month plan can be made at any time.

4. All charges specified in this guidebook, excluding those that are rate referenced from other product offerings, are covered under the Plexar Express payment plans. All other rates and charges not specifically covered in this section are not included. Plexar Express access lines are not included in these payment plans.

/1/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR EXPRESS (cont'd)

D. Payment Plans^{/1/} (cont'd)

5. Customers can add or drop any number of any Plexar Express service elements during their contract without incurring termination liability except regarding Plexar Express stations. Termination of stations incurs termination liability if the number of stations dropped exceeds 35% of the highest number of stations attained during the contract. The number of stations dropped that exceed this allowable number is the net terminated stations.

Termination liability is the result of multiplying four components: (a) number of net terminated stations, times (b) monthly Plexar Express station charge (plus the 0-2 mile Plexar Express Intercom Loop charge) relevant for that customer's contract type, times (c) the number of months of the contract not being fulfilled, times (d) fifty percent (50%).

For example, a customer who began with 15 stations and whose highest number attained was 20 stations, drops 10 stations in the 19th month of the 36-month contract. The allowable 35% termination fluctuation on 20 stations is 7 stations, so the net terminated stations are 3 stations (10 dropped less the allowed 7). Termination liability would be 3 stations, times the 3-year monthly station rate plus the 3-year 0-2 mile Plexar Express Intercom rate, times 17 months unfulfilled, times 50%.

6. Termination liability charges specified in paragraph D.5 are not applicable to Plexar Express Intercom Loops when the customer subscribes to Integrated Pathway Service as found in Part 6, Section 7 and continues with an equivalent Plexar service arrangement subject to the allowable station fluctuation also specified in paragraph D.5.
7. Service Migration and Early Termination Charges

If Customer migrates an AT&T Plexar Express Service or Service Component (referred to as the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

- The Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months;
- The Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; and
- The Replacement Service is installed at the same Customer sites as the Terminated ILEC Service.

(C)
(C)
(D)
(D)

It is at the Company's sole discretion whether a product change satisfies these requirements.

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PLEXAR EXPRESS (cont'd)

E. Rates and Charges

		Monthly Rates					
	<u>Month to</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>USOC</u>
	<u>Month</u>	<u>Month</u>	<u>Month</u>	<u>Month</u>	<u>Month</u>	<u>Month</u>	
					^{/11/}	^{/11/}	
<i>Stations</i>							
Basic Station	\$8.00	\$7.80	\$7.60	\$7.40	\$7.20	\$7.00	RKY
Off-Premises Station	8.00	7.80	7.60	7.40	7.20	7.00	FZP
<i>Loops^{/1/}</i>							
Access Line	Apply appropriate Multiline monthly rate from Part 4, Section 2 ^{/8/}						
Intercom Loop ^{/7/}							
0-2 Mile Loop	12.00	11.80	11.60	11.40	11.20	11.00	AXGHX
Over 2 Mile Loop	30.00	29.80	29.60	29.40	29.20	29.00	AXGGX
<i>Tie Line Terminations</i>							
Analog Tie Line Termination	35.00	35.00	35.00	35.00	35.00	35.00	AGT
Digital Tie Line Termination ^{/2/}							
DS1	195.00	195.00	195.00	195.00	195.00	195.00	T1L
DS0	17.50	17.50	17.50	17.50	17.50	17.50	TDA
<i>Installation</i>							
					<u>Charge</u>		<u>USOC</u>
System Establishment, per System ^{/3,6/}					\$100.00		SEPEZ
Station Installation, per Station ^{/6/}					21.35		RKY, FZP
Analog Tie Line Termination					69.50		AGT
Digital Tie Line Termination ^{/2/}							
DS1					69.50		T1L
<i>Subsequent Change</i>							
System Subsequent Change, per Serving C.O. ^{/4/}					41.50		REAJ3
Station Subsequent Change, per Station ^{/5/}					0.50		REAJ1
<i>Transfer of Telephone Numbers</i>							
					<u>Charge</u>		<u>USOC</u>
To Plexar Express, per Number					\$25.00 ^{/9/}		NR9TF
To Other Business Services, per Number					25.00 ^{/10/}		NR9TG

Refer to Sheet 34 for footnotes

PLEXAR EXPRESS (cont'd)**E. Rates and Charges (cont'd)**

Footnotes:

- /1/ Applies in addition to the station charge
- /2/ One DS1 connection is required per 24 DS0s
- /3/ Applies per serving central office
- /4/ Applies when changes are made affecting entire system
- /5/ Applies when changes are made affecting a single station
- /6/ The Company will waive the \$100.00 Service Establishment Charge and \$21.35 Station Installation Charge to new customers upon receipt of a signed 36, 48 or 60 month contract between the promotional period of April 1, 1999 through June 30, 1999. Customers already subscribing to this service are not eligible for this promotion.
- /7/ Not applicable on stations associated with Access Advantage Plus Service as found in Part 20, Section 6. (C)
- /8/ In addition, apply the monthly Touch-Tone line rate, specified in Part 4, Section of this Guidebook, to access lines arranged for outgoing or two-way traffic. (C)
- /9/ Standard capability of a Plexar Express arrangement includes the customer retaining a maximum of five existing telephone numbers, at the time of initial installation, per serving central office. This charge applies to those numbers exceeding five. When the customer requests the addition of telephone numbers subsequent to initial installation, this charge applies.
- /10/ Not applicable when the customer disconnects the entire Plexar Express system.
- /11/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR EXPRESS (cont'd)

E. Rates and Charges (cont'd)

Optional Features

	Monthly Rates						<u>USOC</u>
	<u>Month to Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>48 Month</u> <small>/1/</small>	<u>60 Month</u> <small>/1/</small>	
Call Waiting/Cancel Call Waiting, per Station	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20	C3WSX
Caller ID per Station ^{/2/}							
Calling Number Delivery	1.50	1.50	1.50	1.50	1.50	1.50	NUD
Calling Name Delivery	1.50	1.50	1.50	1.50	1.50	1.50	NNJ
Calling Name & Number Delivery	2.50	2.50	2.50	2.50	2.50	2.50	NLM

Nonrecurring Charges
Installation Charge USOC

Call Waiting/Cancel Call Waiting per System		\$17.90	C3WPS
per Station		0.50	C3WSX
Caller ID			
<i>Calling Number Delivery:</i>			
per System		17.65	NUDPS
per Station ^{/3/}		1.45	NUD
<i>Calling Name Delivery:</i>			
per System		5.30	NR9FH
per Station		1.45	NNJ
<i>Calling Name & Number Delivery:</i>			
per System		22.95	NLMPS
per Station		2.90	NLM
Conversion Charges			
<i>Calling Number Delivery to Calling Name & Number Delivery</i>			
per System		5.30	NR9FJ
per Station		1.45	NR9FE
<i>Calling Name Delivery to Calling Name & Number Delivery</i>			
per System		17.65	NR9FG
per Station		1.45	NR9FF

/1/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

/2/ For DMS-100 central offices not equipped with the software package NTXR83AA, these rates apply only to those individual Non-Business Set stations assigned Caller ID and to all Business Sets with Display Stations.

/3/ For DMS-100 central offices not equipped with the software package NTCR83AA, these rates apply only to those Non-Business Sets assigned Caller ID.

PLEXAR EXPRESS (cont'd)

E. Rates and Charges (cont'd)

Optional Features (cont'd)

	Monthly Rates						<u>USOC</u>
	<u>Month to Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>48 Month</u> <small>/2/</small>	<u>60 Month</u> <small>/2/</small>	
Message Waiting Indication, per Station	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	MWC2X ^{/1/}
Routed Numbers, per Telephone Number Routed	0.25	0.25	0.25	0.25	0.25	0.25	R1SCX
Speed Calling, per Station	0.20	0.20	0.20	0.20	0.20	0.20	SLW
Toll Restriction, Per Station	0.25	0.25	0.25	0.25	0.25	0.25	SR2
					<u>Installation Charge</u>		<u>USOC</u>
Message Waiting Indication, per System					\$5.30		NR9FK
per Station					0.50		MWC2X ^{/1/}
Routed Numbers, Route Index Establishment Charge, per Route Established					150.00		SEPR1
Speed Calling, per System					11.20		SLWPS
per Station					0.50		SLW
Toll Restriction, per System					93.50		SR2PS
per Station					0.50		SR2

/1/ The MWC2X USOC applies when both audible and visual alerting are provided. For audible signal only, the MW71X USOC applies; for visual signal only, the MWQ USOC applies.

/2/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.