



## *Notice*

<b>Notification Type:</b>	Discontinued Service Offering
<b>Jurisdiction:</b>	TENNESSEE
<b>Notice Date:</b>	08/31/2025
<b>Package Number:</b>	TN-25-0030
<b>Service Name:</b>	CrisisLink grandfathering
<b>Tariff /Guidebook Sections:</b>	A034
<b>Expected Issue Date:</b>	08/29/2025
<b>Expected Effective Date:</b>	10/15/2025
<b>Descriptive Narrative:</b>	Except as otherwise indicated for Wire Centers in Section A2.3.1.E, effective October 15, 2025, CrisisLink Service will no longer be available for purchase by new or existing customers. In addition, requests to move, add, change, or renew existing service arrangements will not be accepted. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly rates until the service is discontinued.