TN-18-0050 EFFECTIVE: October 1, 2018

### A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

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TN-19-0006 EFFECTIVE: January 15, 2019

### A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

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TN-18-0032 EFFECTIVE: May 15, 2018

### A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

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TN-18-0052 EFFECTIVE: November 1, 2018

### A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

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Contents Page 4 (which had previously been deleted) is hereby re-instated into this Guidbeook.

TN-18-0050 EFFECTIVE: October 1, 2018

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.1 (DELETED)

TN-18-0050 EFFECTIVE: October 1, 2018

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.1 (DELETED) (Cont'd)

(D)

TN-18-0050 EFFECTIVE: October 1, 2018

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.1 (DELETED) (Cont'd)

A113.2 Reserved For Future Use

TN-18-0036 EFFECTIVE: June 15, 2018

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.3 (DELETED)

TN-18-0036 EFFECTIVE: June 15, 2018

### A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.3 (DELETED) (Cont'd)

A113.4 Reserved For Future Use

A113.5 Reserved For Future Use

**A113.6 Reserved For Future Use** 

A113.7 Reserved For Future Use

A113.8 Reserved For Future Use

TN-24-0012 EFFECTIVE: April 28, 2024

### A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

### A113.9 Reserved For Future Use

A113.10 Reserved For Future Use

A113.11 Reserved For Future Use

A113.12 Reserved For Future Use

A113.13 Reserved For Future Use

A113.14 Reserved For Future Use

A113.15 Reserved For Future Use

A113.16 Reserved For Future Use

### A113.17 Feature Packages

### A113.17.1 The Feature Package

(Obsoleted January 9, 2004, Type B. Not available for new installations, additions or on transfers of service to a new location.)

#### Description of Service

- This feature package provides a package of network features/services for residence customers. 1.
- The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line<sup>1</sup>, Call Forwarding Don't Answer<sup>1</sup> (with or without Ring Control), Star 98 Access<sup>1</sup>

A13.19 Caller ID, Call Return

A13.47 Message Waiting Indication<sup>1</sup>

### Terms, Conditions and Limitations of Service

- This feature package is only available to individual line residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in paragraph A113.17.1.A.2.
- All terms, conditions and limitations specified in the Guidebook sections listed in paragraph A113.17.1.A.2 apply to the respective features/services requested as part of this package. Nonrecurring programming fees do not apply for features/services requested as part of this package.
- All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
- Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
- Existing customers of this feature package cannot take advantage of special promotions for this feature package or any of the features/services specified in paragraph A113.17.1.A.2, unless specifically allowed by the terms of the special promotion.
- This feature package is not available with a line provided as part of any Complete Choice service or plan, a line specified in this Guidebook as Message Rate or Measured Service.
- This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge 7. applies

#### Rates and Charges

(a)

1. The following monthly rate applies for this feature package.

Monthly Rate USOC PAMA11 Per feature package \$45,00(T) or PAMA2

The PAMA1 USOC must be used to provision the plan when one or more of the Note 1: features/services that refer to this footnote are included in this feature package.

TN-17-0053 EFFECTIVE: August 1, 2017

# A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.18 Reserved For Future Use A113.19 TouchStar Service

(Obsoleted March 21, 1995, Type D) Existing Caller ID – Multi-Line<sup>2</sup> customers may retain their existing service as specified in this section if they so choose. However, if these customers want to change or add to their existing service, they will have to convert to Caller ID – Basic<sup>3</sup> or Caller ID – Deluxe<sup>1</sup> as specified in A13.19. Service charges from Section A4 shall not apply for such conversions. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19.

#### **A113.19.1 Definitions of Feature Offerings**

#### A. Caller ID – Multi-Line<sup>2</sup>

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming calls.

The following information is transmitted to the Caller ID – Multi-Line<sup>2</sup> customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received.

A service order is required to establish or discontinue Caller ID – Multi-Line<sup>2</sup>. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID – Multi-Line² will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

If the incoming call is from a caller who subscribes to and/or has activated Calling Number Delivery Blocking as described in paragraph A13.19.2 or A13.19.2.M, the calling number will not be delivered.

If the incoming call is from a line equipped with RingMaster service, the number transmitted will always be the main number rather than any dependent RingMaster service number.

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the number transmitted and available for display will always be the main number of the hunt group unless the number is Telephone Number (TN) identified.

Caller ID – Multi-Line<sup>2</sup> is not available on operator handled calls.

### **B.** Caller ID – Basic<sup>3</sup> (Name Delivery)

(Obsoleted September 21, 1995, Type D) Existing Caller ID - Basic (name delivery) customers may retain their service as specified herein, if they so choose. This service is not available for new installations or transfers of service to new locations after 09/21/95.

This feature enables the customer to view on a display unit the Directory Name on incoming calls.

Note 1: Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence subscribers.

Note 2: Effective July 1, 2017, Caller ID – Multi-Line is no longer available for residence subscribers.

Note 3: Effective August 1, 2017, Caller ID – Basic is no longer available for residence subscribers.

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(N)

TN-17-0053 EFFECTIVE: August 1, 2017

### A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.19 TouchStar Service (Cont'd)

### A113.19.1 Definitions of Feature Offerings (Cont'd)

**B.** Caller ID – Basic<sup>1</sup> (Name Delivery) (Cont'd)

When Caller ID - Basic is activated on a customer's line, the Directory Names of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller who subscribes to RingMaster service, the name transmitted will always be the main directory name rather than the RingMaster service name.

If the incoming call is from a caller served by a PBX, only the directory name of the PBX is transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the directory name transmitted will always be the main name of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group. Calling party name information via Caller ID - Basic is not available on operator handled calls.

C. Anonymous Call Rejection

See A.13.19.2 for Definition of Anonymous Call Rejection.

### A113.19.2 Terms, Conditions and Limitations of Service

- **A.** The Following Limitations Apply:
  - 1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain numbers of subscribers served out of TouchStar service equipped offices.

Note 1: Effective August 1, 2017, Caller ID – Basic is no longer available for residence subscribers.

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TN-17-0053 EFFECTIVE: August 1, 2017

### A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.19 TouchStar Service (Cont'd)

### A113.19.2 Terms, Conditions and Limitations of Service (Cont'd)

- **A.** The Following Limitations Apply: (Cont'd)
  - 2. TouchStar service is available to single line and multi-line residence and business customers who have rotary or Touch-Tone service. Caller ID Basic³ and Caller ID are available to single and multi-line residence² and business customers. Effective March 21, 1995, Caller ID-Multi-Line² which was available only for line side terminations equipped with hunting (grouping) arrangements will no longer be available to new customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Caller ID Basic, Caller ID, Call Tracking (BCLID), and Caller ID Multi-Line² cannot be provisioned for Basic 911 customers. Effective September 22, 1995, Caller ID Basic³ (name delivery) will no longer be available for new customers.
  - 3. TouchStar service basic features cannot be provisioned with toll terminals, trunks or some remote switching locations.
  - 4. Appropriate service charges apply except during Company selected periods of special promotion.
  - 5. The Company will deliver all numbers, subject to technical limitations, including numbers associated with Non-published Listing Service as described in Section A6, unless the caller subscribes to and/or has activated Calling Number Delivery Blocking.
  - 6. Calling party number information via Caller ID Multi-Line<sup>2</sup> is not available on operator handled calls.
  - 7. Number information transmitted via Caller ID Multi-Line<sup>2</sup> is intended solely for the use of the subscriber of this feature. Resale of this information is prohibited by this Guidebook.
  - 8. The Company liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers and/or names is limited as set forth in A2.5.
  - Calling Number Delivery Blocking-Permanent is available upon request, facilities permitting, to the following customer groups:
    - a. Agencies established shelters of private, non-profit and publicly funde
    - d domestic violence intervention agencies and federal, state and local law enforcement agencies.

### A113.19.3 Rates

- **A.** Reserved for Future Use
- **B.** Individual Features (Cont'd)
  - 1. Business

	Monthly Rate	USOC
(a) through (q) Reserved for Future Use		
(r) Anonymous Call Rejection (Per line) <sup>1</sup>	\$3.50	HBY

C. Reserved for Future Use

**Note 1:** Obsoleted October 31, 2012. Not available for new installations, additions to existing service or transfers of existing service to a new location on or after October 31, 2012 for business subscribers.

Note 2: Effective July 1, 2017, Caller ID – Multi-Line is no longer available for residence subscribers.

Note 2: Effective August 1, 2017, Caller ID – Basic is no longer available for residence subscribers.

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(D)

TN-17-0053 EFFECTIVE: August 1, 2017

### A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.19 TouchStar Service (Cont'd)

### A113.19.3 Rates (Cont'd)

**D.** Rotary (Grouping) Arrangements

Rate USOC

- Caller ID Multi-Line<sup>1,3</sup>
  - a. Residence/Business
    - (1) Per Calling Number Delivered<sup>2</sup>

(a) Each \$ .02 NSDUS

2. Caller ID - Basic (Name Delivery)

(a) (DELETED)
(b) Business, per line 7.50 NSW

Note 1: Effective March 21, 1995, all existing Caller ID - Multi-Line<sup>3</sup> customers may retain this service as specified in this section of the Guidebook or change to the service provided under Caller ID-Basic or Caller ID as specified in A13.19. If existing Caller ID - Multi-Line<sup>3</sup> customers change or add to their existing service, then they will have to convert to Caller ID-Basic or Caller ID. Service charges from Section A4 shall not apply for such conversions. All new single and multi-line residence and business customers desiring a TouchStar service calling number delivery feature will have to use Caller ID-Basic or Caller ID. Call Tracking (BCLID) is available for PBX customers as well as business multi-line customers.

**Note 2:** Total usage charge will not exceed \$10.00 per line.

**Note 3:** Effective July 1, 2017, Caller ID – Multi-Line is no longer available for residence subscribers.

TN-18-0032 EFFECTIVE: May 15, 2018

### A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.20 Reserved For Future Use

A113.21 Reserved For Future Use

A113.22 Reserved For Future Use

A113.23 Reserved For Future Use

A113.24 Reserved For Future Use

A113.25 Extension Line Channels

### A113.25.1 Reserved For Future Use

### A113.25.2 Methods Of Applying Rates

A. Channels Between Buildings on the Same Premises

(Obsoleted, 11/01/87, Type B: See Private Line Guidebook, Section B103, paragraph B103.2.2.A.3 for leasing of continuous property channels where spare capacity is available in existing cable facilities. Channel service will be discontinued when associated cable facilities can no longer be economically maintained.)

These channels are provided to extend exchange, Centrex or ESSX-1 Service terminated in a non-button telephone, to another building on the same premises or to extend communications systems such as PBX or Key Systems to other buildings on the same premises.

When the customer provides his own communications system, such as a PBX or Key System, the customer may provide the facilities required to extend the use of his system from one building to another on the same premises.

When all terminations are located on the same premises a mileage charge applies for the direct airline distance between buildings, determined in one-tenth mile increments (a fractional one-tenth mile being considered as a full one-tenth mile).

### A113.25.3 Reserved For Future Use

### A113.25.4 Rates And Charges

A. Channels Between Buildings on the Same Premises

(Obsoleted 01/01/87, Type B; See Private Line Guidebook, Section B103, paragraph B103.2.2.A.3 for leasing of continuous property channels where spare capacity is available in existing cable facilities. Channel service will be discontinued when associated cable facilities can no longer be economically maintained.)

1. Per two point channel

		Installation	Monthly		
		Charge	Rate	USOC	
(a)	Each 1/10 mile or fraction thereof <sup>1</sup>	\$38.62	<b>\$.86</b>	1LLBE	
	<b>Note 1:</b> The installation charge is per channel.				

**A113.26 (DELETED)** 

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EFFECTIVE: June 1, 2005

# A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.27 Emergency Reporting Service

A113.27.1 Reserved For Future Use A113.27.2 Reserved For Future Use A113.27.3 (DELETED)

EFFECTIVE: June 1, 2005

# A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.27 Emergency Reporting Service (Cont'd)

A113.27.3 (DELETED) (Cont'd) A113.27.4 Reserved For Future Use (D)

A113.27.5 (DELETED)

EFFECTIVE: June 1, 2005

# A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.27 Emergency Reporting Service (Cont'd)

A113.27.5 (DELETED) (Cont'd)

A113.27.6 Reserved For Future Use

EFFECTIVE: January 15, 2019 TN-19-0006

### A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.27 Emergency Reporting Service (Cont'd) A113.27.7 (DELETED)

TN-19-0006 EFFECTIVE: January 15, 2019

### A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.27 Emergency Reporting Service (Cont'd)

A113.27.7 (DELETED) (Cont'd)

(D)

### **A113.28 Announcement Facilities**

### A113.28.1 General

(Obsoleted July 26, 2004, Type D – Not available for new installations, moves, adds, or transfers of service.) Announcement facilities will be eliminated after January 1, 2005.

Announcement facilities are provided, where available, to the customer's premises for connection to electronic or electromechanical devices that provide recorded announcements to calling parties.

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# A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.39 (DELETED) (Cont'd)

# A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.39 (DELETED) (Cont'd)

# A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.39 (DELETED) (Cont'd)

# A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.39 (DELETED) (Cont'd)

TN-24-0001 EFFECTIVE: March 1, 2024

### A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

- A113.40 Reserved For Future Use
- A113.41 Reserved For Future Use
- A113.42 Reserved For Future Use
- A113.43 Reserved For Future Use
- A113.44 Reserved For Future Use
- A113.45 Reserved For Future Use
- A113.46 Reserved For Future Use
- A113.47 Reserved For Future Use
- A113.48 Reserved For Future Use
- A113.49 Reserved For Future Use
- A113.50 Reserved For Future Use
- A113.51 Reserved For Future Use
- A113.52 Reserved For Future Use
- A113.53 Reserved For Future Use
- A113.54 Reserved For Future Use
- A113.55 Reserved For Future Use
- A113.56 Reserved For Future Use
- A113.57 Warm Line Service<sup>1</sup>

### A113.57.1 General

- **A.** Warm Line Service provides a business customer who has basic exchange line service with a time delayed automatic dialing capability. If the customer with this service goes off-hook and initiates dialing within the time delay period, the call will proceed normally as dialed. If dialing does not commence within the time delay period (0-20 seconds), a preprogrammed number is automatically dialed. The preprogrammed number and time-delay period are selected by the customer at the time service is established and can be changed only via service order.
- **B.** Warm Line Service may be used only in connection with individual line service.
- **C.** Warm Line Service is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.

#### A113.57.2 Rates and Charges

A. Warm Line Service

The rates and charges for this service are in addition to normal service and monthly charges for individual line service found in Sections A3 and A4, respectively.

1. Per Line Equipped

		Nonrecurring	Monthly	
		Charge	Rate	USOC
(a)	Business	\$25.00	\$263.00(I)	WLS

**Note 1:** Effective April 22, 2014, Warm Line Service is obsoleted for business customers and withdrawn for residential customers.

TN-18-0032 EFFECTIVE: May 15, 2018

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.58 (DELETED)

TN-18-0032 EFFECTIVE: May 15, 2018

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.58 (DELETED) (Cont'd)

TN-18-0052

EFFECTIVE: November 1, 2018

### A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.59 Reserved For Future Use

A113.60 Reserved For Future Use

A113.61 Reserved For Future Use

A113.62 Reserved For Future Use

A113.63 Reserved For Future Use

A113.64 Reserved For Future Use

A113.65 Reserved For Future Use

A113.66 Reserved For Future Use A113.67 Reserved For Future Use

A113.68 Reserved For Future Use

A113.69 Reserved For Future Use

**A113.70 (DELETED)** 

(D)

Pages 20 is hereby deleted in *its* entirety and removed from this Guidebook. Effective March 1, 2018, Page 19 (which had previously been deleted) is hereby re-instated into this Guidebook.