First Revised Page 1

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES

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(DELET	ED)	

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES

A108.1 General Provisions

(Obsoleted, 7-28-04, Type D) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/systemor entire moves of existing service to new locations.

A108.1.1 Facilities And Equipment

- **A.** The Company will provide facilities, as outlined herein, for Telephone Answering Bureaus (secretarial firms) for their use in furnishing telephone answering service for subscribers to individual line or two-party line exchange service when they are absent or do not desire to answer their calls personally.
- **B.** Specially designed telephone answering equipment is available for terminating a number of secretarial lines extending from telephone subscriber's service so that an attendant may answer incoming calls to the lines of subscribers who contract with the Telephone Answering Bureau. The equipment is designed to prevent the attendant from placing outgoing calls over such secretarial lines.
- **C.** Main station and local private line terminations may also be provided where the subscriber contracts with a Telephone Answering Bureau to receive all incoming calls or where the Telephone Answering Bureau wishes to terminate administrative service for answering purposes only.
- **D.** Foreign Exchange Service, and secretarial lines associated therewith may be terminated in telephone answering equipment for answering purposes only.
- **E.** Local exchange trunks may be terminated in a telephone answering switchboard for the purpose of completing local or long distance calls to and from administrative telephones furnished with and on the same premises as the telephone answering switchboard.
- F. The interconnection by the telephone answering bureau of its client's line with other lines or central office lines or other facilities is subject to the limitations of the equipment. Where such connections can be made and include connections to the Company exchange network, private line service, or long distance message telecommunications network, the responsibility of the Company shall be limited to the furnishing of facilities suitable for Exchange Service, Private Line Service or Long Distance Message Telecommunications Service and to the maintenance and operation of such facilities in a manner proper for such services.
- **G.** A concentrator-identifier is available for connecting a Telephone Answering Bureau with its client's extension lines, main station lines or main service terminated directly on the concentrator unit. In the latter case, the address of the Telephone Answering Bureau shall be shown in the listing for the main service.
- **H.** Occasional service may be provided to accommodate up to a maximum of 100 Telephone Answering Bureau clients. Any one of the 100 clients can be remotely associated by means of a control channel with any one of a maximum of 10 lines extending from the Central Office to the Telephone Answering Bureau but only 10 clients can be extended simultaneously. This equipment is designed to operate with the 557 switchboard and the 1A Telephone Answering Console.
- I. The Telephone Answering Bureau may bridge calls from secretarial lines to the general exchange network over exchange central office lines furnished the telephone answering bureau for administrative use; however, these facilities furnished by the Company are not designed for call bridging. The Company will not be liable for defects in transmission or other service difficulties arising out of or resulting from the Telephone Answering Bureau bridging calls.

A108.1.2 Initial Service Periods

- **A.** Concentrator-identifier equipment is provided for initial service periods of five years, with basic termination charges being applicable as indicated herein.
- **B.** Where entrance facilities require new construction which, in the opinion of the Company, is substantially in excess of that required for serving customers in general, a five (5) year initial service period applies.

(T)

First Revised Page 1.0.1

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A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES A108.2 Rates And Charges

(Obsoleted, 7-28-04, Type D) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations.

Telephone answering service facilities are billed at the rates and charges indicated herein to the Telephone Answering Bureau with the exception of the facilities outlined in A108.2.6 and the Occasional Service client charges specified in A108.2.5, which are billed to the client of the Telephone Answering Bureau.

A108.2.1 Central Office Lines And Stations For Administrative Use

- A. Associated with Pushbutton service, consoles and switchboards not arranged for making connections to administrative stations
 - 1. Rates and charges for Business Individual lines apply.
- B. Associated with switchboards arranged for making connections to administrative stations
 - 1. See PBX Trunks and Stations for rates and charges.

A108.2.2 Reserved For Future Use

A108.2.3 Reserved For Future Use

A108.2.4 Billing To The Client

A. Secretarial Line Channel

		Installation Charge	Monthly Rate	USOC
1.	Between terminations located in the same wire center serving area	0		
	a. Where the client is in the same building as the Telephone Answering	firm.		
	(1) Local channel			
	(a) Each	-	-	1LJ+B
	b. Where the client is located in a building other than that in which the Telephone Answering firm is located and the service is bridged in the wire center.	2		
	(1) Local Channel, each			
	(a) Type 2106 (DELETED)	\$22.00	\$3.55	1LJPJ
2.	Between terminations located in different wire centers			
	a. Where the client is directly connected to the Telephone Answering firm			
	 Interoffice channel including channel terminals measured betwee the client's wire center and the wire center of the Telephone Answering firm, per channel. 	een		
	(a) First 1/4 mile	-	26.50	1LJBR
	(b) Each additional 1/4 mile or fraction thereof(2) Local Channel, each	-	.40	1LJBX
	(a) Type 2106 (DELETED)	22.00	3.55	1LJBJ
3.	Where the client's service is connected to a concentrator located in the cliewire center	ent's		
	(a) Concentrator line termination, each	22.00	3.55	SLZ

(D)

			TE SERVICE OFFERINGS - TELEPHON to The Client (Cont'd)	E ANSWERING SE			(M)(T)
А.	Sec	retarial Li	ne Channel (Cont'd)				(M)
	4.	firm thro wire cer	he client is connected to a Telephone Answering ough a concentrator located in a different netr than the wire center from which rved from				(M)
			roffice channel including channel terminals asured between the serving wire centers				(M)
		(1)	Per channel				(M)
			(a) First 1/4 mile	Installation Charge \$-	Monthly Rate \$26.50	USOC 1LJDR	(M) (M)
		(2)	(b) Each additional 1/4 mile for fraction thereof Concentrator Line Termination	-	.40	1LJDX	(M) (M)
	5.	Betweer	(a) Each n terminations located in different exchanges	22.00	3.55	SLZ	(M) (M)
			ere the client is directly connected to the ephone Answering firm				(M)
		(1)	Interexchange channel including terminals measured between the rate center of the client's exchange and the rate center of the exchange of the Telephone Answering firm, per channel				(M)
			(a) First mile (See A9.1.3. for monthly charge)	-	-	1LH+4	(M)
			(b) Each additional mile or fraction thereof (See A9.1.3. for monthly charge)	-	-	1LH+6	(M)
		(2)	Interoffice channel including channel terminals may also apply between the client's wire center and his primary wire center or between the wire center of the Telephone Answering firm and its primary wire center, per channel				(M)
			(a) First 1/4 mile(b) Each additional 1/4 mile or fraction thereof	-	3.90 1.30	1LH+R 1LH+X	(M) (M)

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A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES A108.2.4 Billing To The Client (Cont'd)

- B. Service Connection Charges
 - 1. Secretarial lines connected either directly to the telephone answering facility or through concentrator-identifier equipment

	Charges as specified in the "Service Charges" section of this <i>Guidebook</i> apply.	(T)
2.	Main station lines	
	Charges specified in the "Service Charges" section of this <i>Guidebook</i> apply.	(T)
3.	Changes of client's lines from a direct connection to a telephone answering facility to a connection through concentrator-identifier equipment or vice versa are made without charge.	
Μ	ain station lines of clients terminated only in telephone answering facilities for answering purposes only.	
1.	The rate quoted in the "Basic Exchange Service" section of this <i>Guidebook</i> for individual line service applies, plus the charge specified in A108.2.4.A.5.a for a secretarial line termination.	(T)
ELE	TED)	(D)

(DELETED)

C.

(T)

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES A108.2 Rates And Charges (Cont'd)

A108.2.5 Reserved For Future Use

A108.2.6 Customer Operating Center Service

(Obsoleted 07-02-90, Type D; customers may continue to activate channels within their existing size of service cable.)

- A. Customer Operating Center Service (COCS) is designed for use by Telephone Answering Bureaus which utilize large (T) quantities of local channel of the types described in *paragraph* A108.2.6.E, between their locations and the serving wire center.
- B. Customer Operating Center Service is provided to Telephone Answering Bureaus at their option. The rates for Customer (T) Operating Center Service are billed in parts by the Company to the Telephone Answering Bureau and to its patronage and apply in lieu of the rates for individual channels specified in A108.2.4.
- C. For the purposes of this *Guidebook*, a Customer Operating Center is defined as a customer location:
 - 1. owned or leased by the customer over which the customer has control and provides security,
 - 2. from which the customer furnishes and administers service to multiple clients in a geographical area (the term "Clients" denotes a subscriber to the services offered by the owner or lessee of a Customer Operating Center),
 - 3. at which a system, or a group of systems, owned or leased by the customer whose operation is to receive signals and messages which are recorded, maintained and supervised by the customer,
 - 4. at which the customer has regularly scheduled observers and operators and/or equipment in attendance at all times which, upon receipt of a signal or message from a client, to take such action as shall be required under the rules established by the customer for their/its guidance.

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES A108.2 Rates And Charges (Cont'd)

A108	.2.6	Cust	ome	r Operating Center Service (Cont'd)	(M)
D.	Met	hod	Of Aj	pplying Rates	(M)
	1.	Co	mplei	ment of Cable Pairs	(M)
		a.	CO	CS is provided using a complement of cable pairs in the size and length specified in A108.2.6.E. following.	(T)(M)
		b.	A m	nonthly rate applies for each complement of cable pairs of a specific size and greater than 1/4 mile in length.	(M)
		c.	use	customer will provide in advance a forecast of the complement of cable pairs he wishes to have planned to his and agrees to payment of the charges for the complement of cable pairs whose airline distance is greater than 1/4 e whether circuits are activated or not.	(M)
		d.		monthly rate for each complement of cable pairs is based on the airline distance between the customer's rating center and its serving wire center. The maximum distance for COCS is 5/4 mile.	(M)
	2.	Lo	cal Cl	hannel	(M)
			nonth le pa	hly rate applies for each local channel activated in addition to the monthly rate for the dedicated complement of irs.	(M)
	3.	No	nrecu	urring Charge	(M)
				the charge applies for a connection or change of each local channel activated within the dedicated complement of irs. The service charges are as specified in <i>A108.2.6.F.</i> following.	(T)(M)
	4.	Ba	sic Te	ermination Liability	(M)
		a.		asic termination liability will apply for any facility placed new specifically for a customer for which no reuse is eseen if the initial use is discontinued.	(M)
		b.	The	termination liability period is 5 years.	(M)
		c.	The	amount of the basic termination liability is equal to the estimated amount for:	(M)
			(1)	Cost of the installed facilities provided including costs incurred for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Installed cost includes the cost of:	(M)
				- Equipment	
				- Engineering	
				- Transportation	
				- Rights of way	
			(2)	Any other costs associated with the particular situation.	(M)

d. The maximum termination liability defined preceding is reduced by 1/60th for each month of a 5 year period that the (M) complement of cable pairs is in service from the date it is placed in service for a specific customer.

TN-18-0051

EFFECTIVE: November 1, 2018

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES A108.2 Rates And Charges (Cont'd)

A108.2.6 Customer Operating Center Service (Cont'd)

- E. Monthly Rates COC Service
 - 1. Airline Distance In 1/4 Mile Or Fraction Thereof
 - a. Per complement of cable pairs

(1)	50 Pairs	Monthly Rate	USOC
(2)	(a) 1/4 mile 100 Pairs	-	1LZ5A
(3)	(a) 1/4 mile 200 Pairs		1LZ1A
(4)	(a) 1/4 mile 300 Pairs	-	1LZ2A
(5)	(a) 1/4 mile 400 Pairs		1LZ3A
	(a) 1/4 mile (DELETED)		1LZ4A

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A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES A108.2 Rates And Charges (Cont'd)

A108.2.6 Customer Operating Center Service (Cont'd)

- E. Monthly Rates COC Service (Cont'd)
 - 1. Airline Distance In 1/4 Mile Or Fraction Thereof (Cont'd)

		Monthly Rate	USOC
a.	Per complement of cable pairs (Cont'd)		
	(6) 600 Pairs		
	(a) 1/4 mile	-	1LZ6A
	(7) (DELETED)		(
	(8) 1200 Pairs		
	(a) 1/4 mile	-	1LZCA
b.	Per local channel activated		
	(1) Channel Type 2106		
	(a) 1/4 mile	-	1LZ++
	(b) 1/2 mile	-	1LZ++
	(c) 3/4 mile	-	1LZ++
	(d) 4/4 mile	-	1LZ++
	(e) 5/4 mile	-	1LZ++
	(2) Channel Type 2106 (Patron Billing)		
	(a) 1/4 mile	\$4.08	WZZE5
	(b) $1/2$ mile	4.08	WZZE5
	(c) 3/4 mile	4.08	WZZE5
	(d) $4/4$ mile	4.08	WZZE5
	(e) 5/4 mile	4.08	WZZE5

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EFFECTIVE: December 1, 2015

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES A108.2 Rates And Charges (Cont'd)

A108.2.6 Customer Operating Center Service (Cont'd)

- **E.** Monthly Rates COC Service (Cont'd)
 - 1. Airline Distance In 1/4 Mile Or Fraction Thereof (Cont'd)
 - b. Per local channel activated (Cont'd)

		Monthly	
		Rate	USOC
(3) Channel 2107			
(a) 1/4 mile		\$ 2.99	1LZ++
(b) 1/2 mile		2.99	1LZ++
(c) $3/4$ mile		2.99	1LZ++
(d) $4/4$ mile		2.99	1LZ++
(e) $5/4$ mile		2.99	1LZ++
(4) Channel 2007			
(a) $1/4$ mile		24.15	1LZ++
(b) $1/2$ mile		24.15	1LZ++
(c) $3/4$ mile		24.15	1LZ++
(d) $4/4$ mile		24.15	1LZ++
(e) $5/4$ mile		24.15	1LZ++
See Private Line Guidebo	ok, paragraph B103.10 for rates		
(1) Channel Type 1204			

(1) Channel Type 1204 (2) Channel Type 1205

(2) Channel Type 1205 (2) Channel Type 2462

(3) Channel Type 2463(4) Channel Type 2464

(5) Channel Type 2230

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EFFECTIVE: December 1, 2015

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES A108.2 Rates And Charges (Cont'd)

A108.2.6 Customer Operating Center Service (Cont'd)

F. Nonrecurring Charges

1. An installation charge applies to each Type 2106 local channel activated in addition to the nonrecurring charges specified in Section A4.

		Installation	
		Charge	USOC
(a)	Charges billed to the client	\$25.30	NA

2. (DELETED)

3. The Channel Connecting Charge covers work associated with activating a Type 2107 local channel in a complement of cable pairs. The charge applies for each channel activated.

		Charge	USOC
(a)	Channel Connecting Charge	\$64.40	NA

Pages 1.6 through 5 are hereby deleted in their entirety and removed from this Guidebook.