First Revised Page 1

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EFFECTIVE: December 1, 2015

A27. SHARED TENANT SERVICE OFFERINGS

CONTENTS

A27.1 Sharing And Resale Of Basic Local Exchange Service	1	
A27.1.1 General	1	
A27.1.2 <i>Terms, Conditions</i> And Application Of Rates	1	(T)
A27.1.3 Rates	2	

EFFECTIVE: December 1, 2015

A27. SHARED TENANT SERVICE OFFERINGS A27.1 Sharing And Resale Of Basic Local Exchange Service

A27.1.1 General

- A. In general, Basic Local Exchange Service is furnished for the exclusive use of the subscriber, and the subscriber's family, guests, employees, agents, or representatives. Resale of Basic Local Exchange Service is permitted only under the specific conditions described in this *Guidebook*. For the purpose of this *Guidebook* section, "sharing" of Basic Local Exchange Service is considered synonymous with "resale" of Basic Local Exchange Service.
- **B.** When in the judgment of the Company it is deemed necessary, or when the projected number of clients is five or more, the customer must apply in writing to resell exchange services provided by the Company and may be required to submit layout maps defining the intended geographic resale area and anticipated development plan in terms of new or existing buildings. All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the reseller's communication system will be the responsibility of the reseller (customer of record)/owner. The reseller will be the single point of contact for all shared tenant services provided in the resale service area. Customers who choose to obtain service directly from the Company may subscribe to any local exchange service available. If a customer does business with both the reseller and the Company, measured service will be required.

Nothing in this *Guidebook* section impairs the Company's franchise or ability to operate in the state. This *Guidebook* is not intended, nor does it, enfranchise or certify the recipients of this service as a telecommunications company.

- **C.** Resale is permitted where facilities permit and within the confines of specifically identified contiguous property areas under the control of a single owner or within a common development with a single name identity, i.e., office parks, shopping centers, apartment complexes, condominiums. Areas designated for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be contiguous in the absence of the thoroughfare. The designated resale service area must be wholly within the confines of existing exchange boundaries.
- **D.** The premises definition as applies to resale of Basic Local Exchange Service is a resale area as defined by layout maps, if (T) appropriate. See premises as defined in Section A1.
- **E.** Private line services may be provided to tenants of resellers under the *terms and conditions* specified in Section A2, and (T) Section B2 of the Private Line *Guidebook*.
- **F.** Private interconnection of resale service areas within an exchange local calling area and LATA is prohibited. Tie Lines are restricted to the private use of a single resale client and cannot be used to access Local Exchange Service via Sharing and Resale trunks or lines. The reseller's communication switch may not be connected via private lines to other communications systems which subscribe to flat rate exchange service.
- G. All other terms and conditions specified in other sections of this Guidebook will apply.

A27.1.2 Terms, Conditions And Application Of Rates

A. Resale of Basic Local Exchange Service is available on a RegionServ basis where RegionServ is available, on a business measured rate service basis in locations where RegionServ is not available, or on a flat rate basis.

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A27. SHARED TENANT SERVICE OFFERINGS A27.1 Sharing And Resale Of Basic Local Exchange Service¹ (Cont'd)

A27.1.2 Terms, Conditions And Application Of Rates (Cont'd)

B. The client of the reseller is defined as a different business, firm, corporation, company, subsidiary, association, associate or a residence. A monthly client charge shown in paragraph A27.1.3.A.1 applies for each client of the reseller, except for Federal, State and Local Government, Telephone Answering Service, and Radio Common Carriers. One listing for each client of the reseller will be provided in the alphabetical section of the *Company's Listing Information System* at no extra charge. Other listings may be obtained under the conditions and rates specified in Section A6., Listings. Client listing charges will not be separately billed.

Note 1: Service initially available December 13, 1986.

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EFFECTIVE: December 1, 2015

A27. SHARED TENANT SERVICE OFFERINGS

A27.1 Sharing And Resale Of Basic Local Exchange Service¹ (Cont'd)

A27.1.2 Terms, Conditions And Application Of Rates (Cont'd)

- **C.** The service establishment charge shown in *paragraph* A27.1.3.B applies for all resale service applications processed under (T) this *Guidebook* and is in addition to all other applicable nonrecurring and recurring charges.
- **D.** Whether the tenants included in a resale service area are residence or business, such tenants may be served by the reseller and (T) the same business rates specified in this and other *Guidebooks* will apply to the reseller.
- **E.** The minimum period of service is 36 months with a Service Cancellation Fee (SCF) applicable at the date of termination based on the exchange rates in effect. The Service Cancellation Fee is reduced by 1/36 per month and will be an amount equal to the business measured rate and the appropriate client charges being billed at the time of termination. A six month notice is required prior to termination of service by the reseller. If a six month notice is not received, the reseller is liable for a penalty fee which equals six times the business measured rate and the appropriate client charges being billed at the time of notification. The penalty fee will be reduced by one-sixth for each month of advanced notice given. Where measured service is not available, the premium STS rate will be used in both calculations described herein.
- F. When a subscriber located within the designated resale service area wishes to be directly served by the Company on a non-resale basis, or when *AT&T Tennessee* or customer provided Coin Telephone Service is to be provided in the resale service area, the owner/developer will bear the responsibility for and cost of providing premises access for such services. At the Company's option, the owner/developer will make either cable pairs or their equivalents available, or provide facility support (conduit or poles) access to the Company at no charge for provision of these services.
- **G.** The STS provider shall obtain and guarantee the permission of the building owner to allow direct access by the Company to (T) any tenant upon the tenant's request. This is a condition for provisioning service for this *Guidebook*.
- H. All usual and applicable Service Charges and Installation Charges as appropriate indicated in this and other *Guidebooks* apply (T) to the activation, move or change of lines within the sharing and resale offering.
- I. Suspension of service as described in A2.3.16 is not applicable to this service.
- J. Transfer of service responsibility between resellers is permitted and will not change the initial service establishment date used (T) to calculate the SCF identified in *paragraph* E.
- **K.** When a subscriber has only one or two business individual lines and he uses the line(s) to serve more than one business/line of (T) business which he owns and operates as a single business entity, the subscriber is exempt from the provisions of this Section.

A27.1.3 Rates

		Monthly	Nonrecurring		
		Rate	Charge	USOC	
А.	Client Charge				
	1. Each				
	(a) Residence	\$ 4.00	-	RS6	
	(b) Business	10.00	-	BS6	
B.	Service Establishment Charge				
	1. Per application				
	(a) Each	-	30.00	NRCJT	
	Note 1: Service initially available Dec	cember 13, 1986.			

A27.1.3 Rates (Cont'd)

A27. SHARED TENANT SERVICE OFFERINGS

A27.1 Sharing And Resale Of Basic Local Exchange Service¹ (Cont'd)

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C.	(DELETED)		
		Note 1:	Changes in the rates and structure of the RegionServ offering that were effective 01/07/92 will

not be implemented until 04/18/92.