
A20. OPTIONAL CALLING PLANS

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A20. OPTIONAL CALLING PLANS

A20.1 General

A20.1.1 Description Of Service

Optional Calling Plans are specially designed inter-city measured calling plans applicable to intrastate dial station-to-station long distance calls placed during the service period as prescribed in the plans defined herein. All other long distance calls will be billed as regular long distance calls. All offerings are restricted to designated exchange subscribers located within the State of Tennessee. An optional calling plan charge applies for each group billed exchange line over which the subscriber has access to place calls which are subject to such a plan.

A. (DELETED)

B. (DELETED)

C. (DELETED)

D. (DELETED)

E. Saver Service

1. Saver service is a set of specially designed toll Optional Calling Plans applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state.
2. Individual message detail is included as part of this service.
3. The service is offered in connection with outward customer dialed station-to-station calling plus automated or operator assisted station-to-station calls which are billed to the customer's account. Saver service discounts only apply to the message toll rates associated with such calls. (C)
4. The service is available in connection with individual line, PBX, Centrex Type Services and Remote Call Forwarding (RCF) Service except as specified in paragraph 6.
5. The service is offered on an account basis only.
6. The service is not available for use with IntraLATA Only Outward WATS and Combined Outward WATS in Section A19, Mobile Telephone Service, Dormitory Communications Service, and Long Distance Trunk Service.
7. Resale or shared use of Saver service is permitted. Use of the service is subject to terms and conditions in this Section and in Section A2, with the exceptions of paragraphs A2.2.1.A and A2.2.1.B, which restrict the use of service and prohibit payment to the customer by another for use of the service.
8. Two-Way WatsSaver service is offered in connection with outward dialed calling as described in paragraph 3, and with inward customer dialed station-to-station calling. By subscribing to Two-Way WatsSaver service, the customer agrees to be responsible for all outward toll calls (as described in paragraph 3) and all incoming intrastate, intraLATA toll calls. The service is offered only where facilities and billing capabilities exist.

A20.2 General Terms And Conditions

A20.2.1 Liability Of The Company

Adjustments for any reason will not be applicable on Optional Calling Plan Service until the subscriber has used a minimum usage allowance applicable to the given service within a billing cycle month.

(M)

A20. OPTIONAL CALLING PLANS

A20.2 General Terms And Conditions (Cont'd)

A20.2.2 Limitation Of Service

- A.** Offering of Optional Calling Plan Service is subject to the availability of facilities and/or billing capability as determined by the Company. Due to billing restrictions, the following additional limitations also apply:
1. (DELETED)
 2. (DELETED)
 3. (DELETED)
 4. With the exception of Saver service as specified in paragraph A20.1.1.E, plan usage time is accumulated by completed calls in tenths of minutes, any fraction counting as a tenth, and with a minimum connection time applicable of one minute. Usage time for any given billing month on two-way plans will be accumulated based on when usage data for calls in the reverse direction are available for computer processing rather than the date when made.
 5. Itemization of calls made under an Optional Calling Plan is not furnished; only a summary of total minutes of use as necessary for billing is provided. Individual message detail is included with Saver service and the CustomRate Plan.
 6. A customer may not subscribe to more than one Optional Calling Plan that covers the same time period and geographical area.
 7. Except for Saver service, as specified in paragraph A20.1.1.E, and CustomRate Plan as specified in paragraph A20.3.9, Optional Calling Plans do not include automated or operator-serviced conference or other calls requiring operator handling. For all Optional Calling Plans, an operator will:
 - a. Reach the called number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - b. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.
 8. Saver Service is only available to subscribers originating calls from exchange service provided by a Company central office switch.
- B.** Application of billing commences the day the Optional Calling Plan Service is provided and ends with termination of such service.

A20.2.3 Use Of Service

The service is furnished subject to terms and conditions in Section A2., including those terms and conditions which restrict use of the service to communications in which the customer has a direct interest and prohibit payment to the customer by another for use of the service, except as specified in paragraph A20.1.1.E.

A20.2.4 Minimum Contract Period

The minimum contract period is one month except as specified in Section A6, when a two-way subscriber has a foreign listing in the distant *exchange* which indicates no charge applies for direct dialed calls to his number. (T)

A20.2.5 Reserved For Future Use

A20.2.6 Suspension Of Service

With the exception of Saver service, service will be suspended for causes other than those enumerated in Section A2, only as a result of the suspension of the service with which associated.

A20.2.7 Reserved For Future Use

A20.2.8 Concessions

Optional Calling Plans are not subject to concessions.

A20.2.9 Reserved For Future Use

A20.2.10 Reserved For Future Use

A20.2.11 Nonrecurring Charges

- A.** Service Charges as specified in Section A4 apply, as appropriate.

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A20.3 Rates

The following charges apply for calls made subject to a plan.

A20.3.1 Reserved For Future Use

A20.3.2 Reserved For Future Use

A20.3.3 Reserved For Future Use

A20.3.4 Reserved For Future Use

A20.3.5 Reserved For Future Use

A20.3.6 Reserved For Future Use

A20.3.7 Reserved For Future Use

A20.3.8 Saver Service Options

A. Reserved for Future Use

B. Budgeting Plan (Business) - Depending upon the option selected, a customer may use up to an initial block of time of toll calling per account for a fixed monthly rate. In the same billing period, usage which exceeds the initial block of time will be billed on a per minute of use basis. At the customer's option, multiple accounts of a customer may be billed on the same bill, including accounts that represent separate locations and accounts that represent residential service. However, for the account to be eligible for the service, all services in the account must be billed on the same bill. Because this service is account based, partial billed to numbers (BTNs) are not eligible for the service; e.g., the consolidation of toll usage from multiple BTNs without the consolidation of all other service elements associated with those BTNs is not allowed.

1. Method of Determining Monthly Usage Charges

- a. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of 30 seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
- b. For the billing period, the amount for each call, as determined in a. preceding, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in c. following.
- c. The amount, as determined in b. preceding, is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes multiplied by rate per minute), for the billing account (Reference 3. following).

2. Rates

- a. Rates are applied according to the method specified in A20.3.8.B.1.

	Monthly Rate	Rate Per Minute	USOC	
(1) Business (WatsSaver service) - Option A - Per Month				(M)
(a) 120 minute (2 hour) minimum, per account	\$-	\$ -	OSW02	(M)
(b) Each additional minute of use	-	0.150	NA	(M)
(2) Business (WatsSaver service) - Option B - Per Month				(M)
(a) 300 minute (5 hour) minimum, per account	-	-	OSW05	(M)
(b) Each additional minute of use	-	0.140	NA	(M)
(3) Business (WatsSaver service) - Option C - Per Month				(M)
(a) 600 minute (10 hour) minimum, per account	-	-	OSW10	(M)
(b) Each additional minute of use	-	0.130	NA	(M)
(4) Business (WatsSaver service) - Option D - Per Month				(M)
(a) 1,500 minute (25 hour) minimum, per account	-	-	OSW25	(M)
(b) Each additional minute of use	-	0.125	NA	(M)
(5) Business (WatsSaver service) - Option E - Per Month				(M)
(a) 3,600 minute (60 hour) minimum, per account	-	-	OSW60	(M)
(b) Each additional minute of use	-	0.090	NA	(M)

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver Service Options (Cont'd)

B. Budgeting Plan (Business) (Cont'd)

- 3. Minimum Monthly Settlement Amount

The following minimums apply on a billing account basis as specified in B.1. preceding:

Minimum Monthly Settlement Amount

Option	Hours in Option	Settlement Amount
A	2	\$ 18.00
B	5	42.00
C	10	78.00
D	25	187.50
E	60	324.00

C. Aggregated Plan - 110-, 250-, 500-, and 1,000 Hour Options

- 1. This option is designed to meet communications requirements of business customers who generate a high volume of toll usage. For a guaranteed volume of usage, customers receive a guaranteed rate per minute of use.

Where billing capabilities permit, customers subscribing to these plans may elect a billing arrangement whereby separate billing will be rendered to specified locations including a summary of total aggregated usage provided to the main billing location. The customer at the main billing number must agree to be responsible for the Minimum Monthly Settlement Amount.

- 2. Method of Determining Monthly Usage Charges

- a. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of 30 seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
- b. For the billing period, the amount for each call, as determined in a. preceding, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in c. following.
- c. The amount, as determined in b. preceding, is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes multiplied by rate per minute), for the billing account (4. following).

- 3. Rates¹

- a. The guaranteed toll usage for the Aggregated Plan is as follows:

	Monthly Rate	Rate Per Minute	USOC
(1) Plan AP110			
(a) 6,600 minutes (110 hours) minimum, per month, per account	\$-	\$ -	APT11
(b) Each additional minute of use	-	0.085	NA
(2) Plan AP250			
(a) 15,000 minutes (250 hours) minimum, per month, per account	-	-	APTA2
(b) Each additional minute of use	-	0.080	NA
(3) Plan AP500			
(a) 30,000 minutes (500 hours) minimum, per month, per account	-	-	APT5X
(b) Each additional minute of use	-	0.075	NA
(4) Plan AP1000			
(a) 60,000 minutes (1,000 hours) minimum, per month, per account	-	-	APT10
(b) Each additional minute of use	-	0.073	NA

Note 1: Rates are applied according to the method specified in 2. preceding.

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver Service Options (Cont'd)

C. Aggregated Plan – 110-, 250-, 500-, and 1,000-Hour Options (Cont'd)

4. Minimum Monthly Settlement Amount

The following minimums apply on a billing account basis as specified in *paragraph 2.*

(T)

Minimum Monthly Settlement Amount		
Option	Hours in Option	Settlement Amount
AP110	110	\$ 561.00
AP250	250	1,200.00
AP500	500	2,250.00
AP1000	1000	4,380.00

D. WatsSaver Service Term Discount Plan

1. The WatsSaver service Term Discount Plan is available for all business customers who subscribe to WatsSaver service, Two-way WatsSaver service, Aggregated Plans or Two-Way Aggregated Plans.

2. The WatsSaver service Term Discount Plan offers discounts off rates shown in *paragraphs* A20.3.8.B, A20.3.8.C, A20.3.8.F, and A20.3.8.G.

(T)

3. **(DELETED)**

(D)

4. For term plans entered into on or after April 3, 2001, a customer's liability for the termination of service prior to the time the customer's obligations under the term plan would have otherwise been satisfied are set forth in *paragraph* A2.4.10.E. **(DELETED)**

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(D)

5. A grace period of 90 days will apply to the initial contract. During the grace period, the customer may disconnect the service without termination liability.

6. The WatsSaver service Term Discount Plan will automatically renew for an equivalent term and usage commitment at the percent discount in effect when the term expires unless the customer provides written notification to cancel or change the Term Discount Plan, with such notification being received by the Company not less than 60 days and not more than 90 days prior to expiration of the contract.

7. The WatsSaver service Term Plan Discount is available as follows:

Discount	Term
5%	12 Months
8%	24 Months
11%	36 Months

8. Customers for this service will be required to sign a contract that contains the same Terms and Conditions that appear in this *guidebook*.

(T)

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver Service Options (Cont'd)

E. Budgeting Plan (Business) - Two-Way WatsSaver service. Depending upon the Option selected, a customer may use up to an initial block of time of toll calling per account for a fixed monthly rate. In the same billing period, usage which exceeds the initial block of time will be billed on a per minute of use basis. At the customer's option, multiple accounts of a customer may be billed on the same bill, including accounts that represent separate locations and accounts that represent residential service. However, for the account to be eligible for the service, all services in the account must be billed on the same bill. Because this service is account based, partial billed to numbers (BTNs) are not eligible for the service; e.g., the consolidation of toll usage from multiple BTNs without the consolidation of all other service elements associated with those BTNs is not allowed.

Budgeting Plan - Two-Way WatsSaver service applies to outward dialed calling as described in A20.1.1.E.3., preceding and all station-to-station dialed (DDD) calling in the reverse direction to the telephone of the subscriber to the plan as described in A20.1.1.E.8., preceding. Combined usage from both outward dialed toll calls and incoming toll calls (as previously described) will be used to satisfy the usage requirements of the plan options.

1. Method of Determining Monthly Usage Charges

- a. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of 30 seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
- b. For the billing period, the amount for each call, as determined in a., preceding, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in c., following.
- c. The amount, as determined in b., preceding, is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes multiplied by rate per minute), for the billing account (Reference 3., following).

2. Rates

- a. Rates are applied according to the method specified in A20.3.8.E.1.

	Monthly Rate	Rate Per Minute	USOC	
(1) Business (Two-Way service) - Option A - Per Month				(M)
(a) 120 minute (2 hour) minimum, per account	\$-	\$ -	OSX02	(M)
(b) Each additional minute of use	-	.150	NA	(M)
(2) Business (Two-Way service) - Option B - per month				(M)
(a) 300 minute (5 hour) minimum, per account	-	-	OSX05	(M)
(b) Each additional minute of use	-	0.140	NA	(M)
(3) Business (Two-Way service) - Option C - per month				(M)
(a) 600 minute (10 hour) minimum, per account	-	-	OSX10	(M)
(b) Each additional minute of use	-	0.130	NA	(M)
(4) Business (Two-Way service) - Option D - per month				(M)
(a) 1500 minute (25 hour) minimum, per account	-	-	OSX25	(M)
(b) Each additional minute of use	-	0.125	NA	(M)
(5) Business (Two-Way service) - Option E - per month				(M)
(a) 3,600 minute (60 hour) minimum, per account	-	-	OSX60	(M)
(b) Each additional minute of use	-	0.090	NA	(M)

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver Service Options (Cont'd)

E. Budgeting Plan (Business) – Two-Way WatsSaver service (Cont'd)

3. Minimum Monthly Settlement Amount

The following minimums apply on a billing account basis as specified in 1. preceding:

Option	Hours in Option	Minimum Monthly Settlement Amount	Settlement Amount
A	2		\$18.00
B	5		42.00
C	10		78.00
D	25		187.50
E	60		324.00

F. Aggregated Plan - 110 -, 250 - and 500 Hour Options - Two-Way

- 1. This option is designed to meet communications requirements of business customers who generate a high volume of toll usage and who desire to pay for all toll usage in the reverse direction. For a guaranteed volume of usage, customers receive a guaranteed rate per minute of use.

Where billing capabilities permit, customers subscribing to these plans may elect a billing arrangement whereby separate billing will be rendered to specified locations including a summary of total aggregated usage provided to the main billing location. The customer at the main billing number must agree to be responsible for the Minimum Monthly Settlement Amount.

- 2. Aggregated - Two-Way applies to outward dialed calling as described in A20.1.1.E.3., preceding and all station-to-station dialed (DDD) calling in the reverse direction to the telephone of the subscriber to the plan as described in A20.1.1.E.8., preceding. Combined usage from both outward dialed toll calls and incoming toll calls (as previously described) will be used to satisfy the usage requirements of the plan option.
- 3. Method of Determining Monthly Usage Charges
 - a. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of 30 seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
 - b. For the billing period, the amount for each call, as determined in a. preceding, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in c. following.
 - c. The amount, as determined in b. preceding, is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes multiplied by rate per minute), for the billing account (reference 5., following).

4. Rates¹

- a. The guaranteed toll usage for the Aggregated Plan - Two-Way is as follows:

	Monthly Rate	Rate Per Minute	USOC
(1) Plan AP110			
(a) 6,600 minutes (110 hours) minimum, per month, per account	\$-	\$ -	APX11
(b) Each additional minute of use	-	0.085	NA
(2) Plan AP250			
(a) 15,000 minutes (250 hours) minimum, per month, per account	-	-	APXA2
(b) Each additional minute of use	-	0.080	NA
(3) Plan AP500			
(a) 30,000 minutes (500 hours) minimum, per month, per account	-	-	APX5X
(b) Each additional minute of use	-	0.075	NA

Note 1: Rates are applied according to the method specified in 3. preceding.

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver Service Options (Cont'd)

F. Aggregated Plan - 110 -, 250 - and 500 Hour Options - Two-Way¹ (Cont'd)

5. Minimum Monthly Settlement Amount

The following minimums apply on a billing account basis as specified in paragraph 3

	Minimum Monthly Settlement Amount		
Option	Hours in Option	Settlement Amount	
AP110	110	\$ 561.00	
AP250	250	1,200.00	
AP500	500	2,250.00	

A20.3.9 Custom Rate Plan

A. Description of Service

1. Custom Rate Plan is an Optional Calling Plan offered to residential customers and is applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state. Eligible calls include those dialed on a Station-to-Station basis (as either Dial or Operator). These classes of calls are defined in Section A1., Definition of Terms. (C)

2. Individual message detail is included as part of this service.

B. Timing of Messages

1. Initial thirty second rates given in the rate schedule in E.3 are for connections of thirty seconds or any fraction thereof. All additional one-tenth minute rates given in the rate schedule in E.3 are for each additional one-tenth minute or any fraction thereof that the connection continues beyond the first thirty seconds.

2. The time at the beginning of each billing increment determines the applicable rate period for that billing increment. The time observed at the rate center of the calling station applies. (C)

3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.

4. **(DELETED)** (D)

5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network or by the Company operator.

6. Chargeable time does not include time lost because of faults or defects in the service.

C. **(DELETED)** (D)

D. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate applicable is the discount rate in E.4.

Note 1: Rates are applied according to the method specified in paragraph 3.

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.9 Custom Rate Plan (Cont'd)

E. Rates and Charges

1. There is no monthly recurring charge for this service.
2. Charges for each eligible message are determined as follows:
 - a. The initial billing increment for connections between all points is thirty seconds. Additional billing increments are in one-tenth minute increments. Initial thirty second and additional one-tenth minute rates for all messages are specified in the Basic Rate Schedule Table in paragraph 3.
 - b. If any portion of a message occurs in the discount rate period, the Basic Rate Schedule charges are discounted, as specified in paragraph 4.
 - c. For any Station-to-Station *or* Operator Station-to-Station message, the applicable Service Charges specified in paragraph 5 are added to the Basic Rate Schedule charge. (C)
3. Basic Rate Schedule
 - a. Reserved For Future Use
 - b. Basic Rate Schedule (Day Rate Period)

	Initial Thirty Seconds	Additional One-Tenth Minute Each or Fraction Therefore	USOC
(1) Rate Mileage			
(a) All distances	\$.05	\$.01	OSR20

4. Rate Periods and Rate Discounts

- a. Rate periods and rate discounts are described in the table following.

	Rates and Applicable Periods							
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.	
7:00 AM to 6:00 PM ¹	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	50% Disc.	50% Disc.	
6:00 PM to 7:00 AM ¹	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	

- b. Day Rate Period = Full Rate = Peak Period
Discount Rate Period = 50% Discount = Off-Peak Period
- c. Discounts for the discount rate period are expressed as a percent reduction of the Basic Rate Schedule charges (in paragraph 3). The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.
- d. No discount applies for that portion of a message occurring in the Day rate period.
- e. When a message spans more than one rate period, total charges for the billing increments in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.
5. Service Charges
 - a. For station-to-station messages, the applicable Service Charges shown in A18.3.1.B are in addition to the Basic Rate Schedule charge for that message. Discounts do not apply to the Service Charges. (C)

Note 1: To, but not including.

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A20.4 (DELETED)

(D)

A20. OPTIONAL CALLING PLANS

A20.5 BellSouth 25¢ Call Plan

A20.5.1 Description of Service

- A. The 25¢ Call Plan is an optional calling plan that is available to residence customers only. The 25¢ Call Plan provides for message based pricing for 1+ direct distance dialed (DDD) intrastate intraLATA toll calls. Customers are charged \$.25 per call for each eligible intrastate intraLATA toll call. The mileage distance to the location the subscriber is calling and the length of time spent on the call are eliminated as pricing variables for this plan. A monthly recurring charge per line is also assessed.
- B. This service is available only where facilities and billing capabilities exist.

A20.5.2 Limitations of Subscription

- A. Subscribers to 25¢ Call Plan are restricted from purchasing either LATA-wide calling plans of Section A3, or other Section A20 optional calling plans on the same line.
- B. The 25¢ Call Plan customers must pre-subscribe to AT&T Tennessee as their intraLATA toll provider.
- C. Subscription to 25¢ Call Plan is on a per line basis.

A20.5.3 General

- A. The suspension terms and conditions of A2.3.16 for access lines are applicable to the 25¢ Call Plan service.
- B. Service charges as specified in Section A4 apply for subscribing or canceling subscription to this plan.

A20.5.4 Application of Charges

- A. Subscribers to 25¢ Call Plan service are regularly billed monthly recurring charges in advance. The message charges are billed monthly in arrears.
- B. Time-of-day discounts specified in A18.3.1 do not apply to 25¢ Call Plan calls.
- C. Long Duration Calls as defined in Section A1 will be billed an additional per call charge (\$.25) for each 24 hour period or fraction thereof, past the second midnight recorded.
- D. Intrastate intraLATA toll calls which are not eligible for this plan will be billed in accordance with A18.3.1.

A20.5.5 Rates and Charges

- A. 25¢ Call Plan

	Monthly Rate	USOC	
1. Residence line			
(a) Each	\$12.95	P25	(1)
	Per Call Rate		
2. Message			
(a) Each	\$.25	NA	

Pages 7.1 through 43 are hereby deleted in their entirety and removed from this Guidebook.