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A3. BASIC LOCAL EXCHANGE SERVICE

A3.1 General

A. Rates for Basic Local Exchange Service are related to the total number of main station lines, PBX trunks, ESSX-1 Main Station lines and Centrex Type Services Main Station lines in the Local Calling Area.

B. The rates for service and equipment not specifically shown in this section are presented in other sections of this Guidebook.

C. Individual Residence and Business Main Station Line Service are comprised of serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the service offering selected by the customer.

D. Business Measured Service will be available only to customer provided public telephones where RegionServ is available. RegionServ is not available to customer-provided public telephones.
In locations where the Area Calling Plan is available[1], Business Measured Service and Business RegionServ will no longer be available.

E. Rates for basic local exchange service include Touch-Tone dialing capability which facilitates the origination of calls using instruments equipped for tone-type address signaling.

F. Residence Access Line Retention Offer
Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period. (N)
Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) flat rate access line(s) may be eligible to receive a $6 per month bill credit for 12 months. The following conditions apply:

1. Customers must keep the required services for 30 days to receive the benefit of this offer.
2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
3. If the customer disconnects the flat rate line(s) or moves from their current location, the remaining benefits will cease.
4. AT&T employees are not eligible for this offer.
5. Customer must be calling into AT&T to disconnect their local service.
6. This offer is available on a maximum of two (2) flat rate lines (a maximum monthly reward of $12).
7. Not stackable with any other regulated retention offer that provides a monthly discount.
8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s) and are calling to disconnect one or more access lines.
9. This offer is only available for retention purposes.
10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.

Note 1: Effective May 1, 2013, RegionServ is obsoleted for Residence customers.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule

A3.2.1 Flat Rate Schedule

The rates specified herein, with zone mileage charges when applicable to service furnished outside the base rate area of an exchange, entitle subscribers to an unlimited number of messages to all station lines bearing the designation of central offices within the serving exchange and additional exchanges as shown in A3.6, Local Calling Areas.

		Residence	Business	USOC
A.	The following schedule of monthly rates is applicable to Flat Rate Main Station Line Service which is available only on an individual line (1-Party) basis. Rate Groups include Main Station Lines, PBX Trunks, and Centrex Main Station Lines			
1.	Main Station Lines			
(a)	Group 1 (0 - 12,000)	**$50.00(I)**	**$1,530.00**	**NA**
(b)	Group 2(12,001 - 27,000)	**50.00(I)**	**1,530.00**	**NA**
(c)	Group 3 (27,001 - 85,000)	**50.00(I)**	**1,530.00**	**NA**
(d)	Group 4 (85,001 - 300,000)	**50.00(I)**	**1,530.00**	**NA**
(e)	Group 5 (300,001 - 500,000)	**50.00(I)**	**1,530.00**	**NA**
2.	PBX Trunks and Centrex Main Station Lines			
(a)	Group 1 (0 - 12,000)	**50.00(I)**	**1,530.00**	**NA**
(b)	Group 2(12,001 - 27,000)	**50.00(I)**	**1,530.00**	**NA**
(c)	Group 3 (27,001 - 85,000)	**50.00(I)**	**1,530.00**	**NA**
(d)	Group 4 (85,001 - 300,000)	**50.00(I)**	**1,530.00**	**NA**
(e)	Group 5 (300,001 - 500,000)	**50.00(I)**	**1,530.00**	**NA**
B.	The following exchanges have exception rates to the statewide group.			
1.	Exceptions from Schedule – Main Station Lines			
(a)	Cedar Grove (group 1C)	**50.00(I)**	**1,530.00**	**NA**
(b)	Lyles (group 2B)	**50.00(I)**	**1,530.00**	**NA**
(c)	Big Sandy (group 2C)	**50.00(I)**	**1,530.00**	**NA**
(d)	Summertown (group 2D)	**50.00(I)**	**1,530.00**	**NA**
(e)	Bulls Gap (group 3B)	**50.00(I)**	**1,530.00**	**NA**
(f)	Fork Ridge (See A3.10.5)	**10.02**	**30.95**	**NA**
(g)	Michie (See A3.10.6)	**10.00**	**36.11**	**NA**
(i)	South Fulton (See A3.10.7)	**9.07**	**28.10**	**NA**
(j)	South Guthrie (See A3.10.8)	**9.07**	**28.10**	**NA**
(k)	South Oak Grove (See A3.10.9)	**10.59**	**32.90**	**NA**
2.	Exceptions from Schedule – PBX Trunks and Centrex Main Station Lines			
(a)	Cedar Grove (group 1C)	**50.00(I)**	**1,530.00**	**NA**
(b)	Lyles (group 2B)	**50.00(I)**	**1,530.00**	**NA**
(c)	Big Sandy (group 2C)	**50.00(I)**	**1,530.00**	**NA**
(d)	Summertown (group 2D)	**50.00(I)**	**1,530.00**	**NA**
(e)	Bulls Gap (group 3B)	**50.00(I)**	**1,530.00**	**NA**
(f)	Fork Ridge (See A3.10.5)	**10.02**	**30.95**	**NA**
(g)	Michie (See A3.10.6)	**10.00**	**36.11**	**NA**
(i)	South Fulton (See A3.10.7)	**9.07**	**28.10**	**NA**
(j)	South Guthrie (See A3.10.8)	**9.07**	**28.10**	**NA**
(k)	South Oak Grove (See A3.10.9)	**10.59**	**32.90**	**NA**

Page 1.2 is hereby deleted in its entirety and removed from this Guidebook

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.2 Reserved For Future Use

A3.2.3 Measured Rate Schedule (Business)

A. The following schedule of monthly rates is applicable to Individual Line or Trunk Measured Rate Service in locations where facilities are available.

Measured rate service will not be offered where RegionServ is available with the exception of service provided to customer-provided public telephone (See A3.1.E.).

Measured rate service requires special equipment and arrangements and is furnished only when such equipment and arrangements are available.

The rates specified, with zone charges applicable to those services furnished outside the BRA of an exchange, entitle subscribers to a usage allowance for calls completed to stations in the local calling area, i.e., all stations bearing the designation of central offices of the serving exchange and additional exchanges as shown in A3.6, Local Calling Areas.

Charges for local usage in excess of the allowances are specified herein and are based on mechanized records kept of all calls originated on the line.

		Business	USOC
1.	Rate groups include Main Station Lines, PBX Trunks, and Centrex Main		
(a)	Group 1 (0 - 12,000)	**$1,530.00(I)**	**NA**
(b)	Group 2 (12,001 - 27,000)	**1,530.00(I)**	**NA**
(c)	Group 3 (27,001 - 85,000)	**1,530.00(I)**	**NA**
(d)	Group 4 (85,001 - 300,000)	**1,530.00(I)**	**NA**
(e)	Group 5 (300,001 - 500,000)	**1,530.00(I)**	**NA**
2.	The following exchange is an exception to the Statewide Group.		
(a)	Lyles (group 2B)	**1,530.00(I)**	**NA**
(b)	Bulls Gap (group 3B)	**1,530.00(I)**	**NA**
(c)	Cedar Grove (group 1C)	**1,530.00(I)**	**NA**
(d)	Big Sandy (group 2C)	**1,530.00(I)**	**NA**
(e)	Summertown (group 2D)	**1,530.00(I)**	**NA**

B. In addition to the rates stated herein, usage charges in paragraph C apply for all dialed sent paid local calls completed in excess of the Usage Allowance for Business Service.

1. Usage Allowance

		Usage Allowance	USOC
(a)	(Obsolete, See Section 103)		
(b)	(Obsolete, See Section 103)		
(c)	Business	**$10.00**	**NA**

When a customer subscribes to more than one measured rate line on the same premises and the lines are group billed and are on the same service account, the local usage charges on all such lines are combined. If usage allowances are applicable, they are also combined to determine the amount of charges for usage in excess of such allowances. Usage charges and/or usage allowances shall not be combined for measured rate lines structured on separate service accounts.

C. Usage Rates

1. The following rates apply for all local usage.
   a. Usage Rates - Local Measured Service (except Customer-Provided Public Telephones)
      Partial minutes count as full minutes for each individual call completed.
      (1) Band A

		Rate Per Minute Of Use	USOC
(a)	Initial Minute	**$.04**	**NA**
(b)	Additional Minute	**.02**	**NA**

Page 2.1 is hereby deleted in its entirety and removed from this Guidebook

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

(M1)

A3.2.3 Measured Rate Schedule *(Business)* (Cont'd) (C)(M2)

D. Time/Day Discount - A discount applies to the total computed charge for summarized calls originated during the time periods specified following. When application of a discount results in a fractional charge, the amount is rounded to the nearer whole cent. (M2)

	Rate Discounts and Application Periods							
	Mon.	**Tues.**	**Wed.**	**Thur.**	**Fri.**	**Sat.**	**Sun.**	
8:00 AM	Full	Full	Full	Full	Full	60%	60%	(M2)
to 5:00 PM[1]	Rate	Rate	Rate	Rate	Rate	Disc.	Disc.	(M2)
5:00 PM	35%	35%	35%	35%	35%	60%	35%	(M2)
to 11:00 PM[1]	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.	(M2)
11:00 PM	60%	60%	60%	60%	60%	60%	60%	(M2)
to 8:00 AM[1]	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.	(M2)

Day Rate Period = Full Rate
Evening Rate Period = 35% Discount
Night and Weekend Rate Period = 60% Discount (M2)

E. On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the holiday rate applicable is the Evening rate, unless a lower rate would normally apply. (M2) (M2)

F. Usage charges may be billed to numbers other than the measured service number. (M2)

G. Usage charges apply to operator assistance in addition to Operator Assisted Local Call surcharges (when applicable). Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances for dialed sent paid calls. (M2) (M2)

Note 1: To but not including.

Pages 3.1 and 3.2 are hereby deleted in their entirety and removed from this Guidebook (N)

M1 - Material previously appearing on this page now appears on page(s) 2 of this section.
M2 - Material appearing on this page previously appeared on page(s) 3.2 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.4 Message Rate Schedule (Business)

The following schedule of monthly rates is applicable to Individual Line Message Rate Main Station Line Service in locations where facilities are available.

The rates specified, with a zone charge when applicable to service furnished outside the BRA of an exchange, entitle subscribers to the number of messages specified to all stations in the local calling area; i.e., all stations bearing the designation of central offices of the serving exchange and additional exchanges as shown in A3.6, Local Calling Areas. Additional local calling area messages placed over the line during a month are charged for at the rates specified following based on mechanized records kept of all calls originated on the line. When a customer subscribes to more than one message rate line,

1. If the lines are non-consecutive each line is considered separately in determining additional messages; or
2. If the lines are consecutive the messages on all lines and the combined message allowance is used in determining billable additional messages.

A. A local message charge applies in addition to the rates shown for Business Message Rate Individual Line Service.

1. Reserved for Future Use
   (a) Reserved for Future Use

B. Reserved for Future Use

C. Business Individual Line Service (Only where offered)

	Monthly Rate	USOC
1. Rate groups include Main Station Lines, PBX Trunks, and Centrex Main		
(a) Group 1 (0 - 12,000)	**$1,530.00(I)**	**1MB**
(b) Group 2 (12,001 - 27,000)	**1,530.00(I)**	**1MB**
(c) Group 3 (27,001 - 85,000)	**1,530.00(I)**	**1MB**
(d) Group 4 (85,001 - 300,000)	**1,530.00(I)**	**1MB**
(e) Group 5 (300,001 - 500,000)	**1,530.00(I)**	**1MB**
2. The monthly rates stated herein include an allowance per line for dialed sent paid local calls.		
(a) Allowance, 75 per line (rated at $.10 each)		**NA**
(b) Additional Local Message Charge, per call	**.10**	**NA**

A3.2.5 Centrex Rate Schedule

See Section A110 of this Guidebook.

A3.2.6 ESSX-1 Rate Schedule

See Section A112.

A3.2.7 Reserved For Future Use

A3.2.8 Reserved for Future Use

A3.2.9 RegionServ Rate Schedule[1]

A. RegionServ is an optional offering that provides local calling from the subscriber's home wire center to all Company exchanges in the State of Tennessee and in the same LATA within a forty mile radius based on airline mileage, in addition to the existing local calling area as described in A3.6. This service is subject to availability as determined by the Company.

B. This service is not available to customer provided public telephone subscribers.

C. Customers subscribing to RegionServ will be provided an access line as described following.

D. The access line for Business service is provided at the following rates. All other services offering RegionServ are provided for in the appropriate sections of this Guidebook.

	Monthly Rate	USOC
1. Access Line		
(a) (Obsolete, See Section A103)		
(b) (Obsolete, See Section A103)		
(c) Business (Rate Groups 1 - 3)	**$148.00**	**NA**
(d) Business (Rate Groups 4 - 5)	**148.00**	**NA**

E. In addition to the access line, customers are billed for all local calls at the charges described in G. Local usage charges for calls terminating in Band A will not exceed $12.00 for Residence[1] customers and $25.00 for Business customers per line, MultiServ service per line, trunk or ESSX service NAR, MultiServ PLUS service NAR, or BellSouth Centrex service NAR with the following exception. Local usage charges for resold services will not be capped.

Note 1: Effective May 1, 2013, RegionServ is obsoleted for Residence customers.

Pages 4.1, 5.0.1 and 5.0.2 are hereby deleted in their entirety and removed from this Guidebook.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.9 RegionServ Rate Schedule (*Cont'd*)[1] (T)

(M1)

F. Discount Usage Option (M2)

Customers may choose this option which provides a 20 percent discount on their total usage charges. This discount is in addition to the off-peak discount described in H. The following rate is in addition to the access line rate and is applicable per line, including MultiServ service per line, trunk or ESSX service NAR, MultiServ PLUS service NAR or BellSouth Centrex service NAR. In addition, if a customer subscribes to this option on any line, including MultiServ service per line, trunk or ESSX service NAR, MultiServ PLUS service NAR, or BellSouth Centrex service NAR on an account, he must subscribe for all lines on that account. (M2)

1. Discount Usage Option (M2)

		Monthly Rate	USOC	
(a)	20 percent discount	**$1.00**	**NA**	(M2)
(b)	Additive for Measured Rate - RegionServ Discount Usage Option for MultiServ service main station lines, MultiServ PLUS service NAR(s) or BellSouth Centrex service NAR(s).	**1.00**	**UPPMR**	(M2)

G. The following usage charges are applicable for all local calls and are based on airline mileage between wire centers. Wire center coordinates are specified in the National Exchange Carrier Association, Inc. F.C.C. Tariff No. 4. (M2)

Mileage Bands	Per Minute Charge	
A (0-16 miles, existing local calling area described in A3.6 and intra-county greater than 16 miles)	**$.02**	(M2)
B (17-30 miles)	**.05**	(M2)
C (Greater than 30 miles)	**.10**	(M2)

H. Time/Day Discount - The preceding usage rates are peak period rates and apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a fifty percent discount. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each period are totaled to obtain the total message charge. (M2)

I. In addition to the local calling described in paragraph A, if any wire center in an exchange in the same LATA as the originating exchange is located within 40 miles of any wire center in the originating exchange, local calling will be provided from the entire originating exchange to the entire terminating exchange. (M2)

J. Grouping rates for subscribers of RegionServ are described in A3.19.2. (M2)

K. Calls completed with operator assistance within the local calling area as described in A3.6.1 will be rated at the preceding usage charges in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage cap. All other calls completed with operator assistance will be billed at the applicable Long Distance Message Telecommunications Service (MTS) charges described in Section A18. (M2)

L. All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein. (M2)

A3.2.10 Complete Choice Service (Obsoleted, See Section A103) (M2)

Note 1: Effective May 1, 2013, RegionServ is obsoleted for Residence customers.

(M1) Material previously appearing on this page now appears on page(s) 4 of this section.
(M2) Material appearing on this page previously appeared on page(s) 5.1, 5.1.1, and 5.1.2 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.11 Area Plus Service

A. General

1. Area Plus service provides the features specified herein, including a flat rate access line. Touch-Tone Calling service is included in this service at no additional charge.
2. The rates specified herein for Area Plus service entitle a residence subscriber to unlimited calling to all exchange access lines in the local calling area as defined in A3.6.1, and in all other exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.1, and the exchanges in each LATA are listed in A3.6.3.
3. Calls completed with automated calling cards or operator assistance within the local calling area as described in A3.6.1., will be billed the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement. All other calls completed with operator assistance will be billed at the applicable Long Distance Message Telecommunications Service (MTS) charges described in Section A18.
4. Subscribers to any of the Area Plus services receive a thirty percent (30%) discount on rates specified in paragraph A18.3.1.B.2.b (1). This discount is applied after the appropriate time period discounts specified in paragraph A18.3.1.B.3 have been applied and after the calls have been aggregated to a monthly total. This discount applies to covered customer-dialed sent paid calls originated from the subscriber's service and to covered customer-dialed collect[2] calls accepted by the subscriber to any of the Area Plus services, including the operator surcharges on these calls. The discount is applied on a per line basis to each call type after the calls have been aggregated to a monthly total.
5. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.2.10 as available with Complete Choice service are available with these options of Area Plus service. Terms, conditions and limitations specified in paragraph A103.2.10 for Complete Choice service apply to these options of Area Plus service.[1]
6. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer grouping at no additional charge as specified in A103.2.10. All services/features specified in A103.2.10 as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.2.10 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises.[1]
7. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option.
8. Existing customers of Area Plus service with the Complete Choice option cannot take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.2.10, unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. The following monthly rates apply for Area Plus service
   a. Individual line service
      (1) Residence

		Suspend Rate	Monthly Rate	USOC
(a)	Per line (without the Complete Choice option)	**$15.50**	**$ 83.00(I)**	**AT3**
(b)	Per line with the Complete Choice option	**14.50**	**94.00(I)**	**ARZPK[1]**
(c)	Per Two-Line Plan package with the Complete Choice option or Credit for two individual lines qualifying as Two-Line Plan package	**29.00**	**109.95**	**ALM2L[1]** **CRD2P[1]**
(d)	Per Three-Line Plan package with the Complete Choice option	**43.50**	**155.95(I)**	**ALM3L[1]**

A3.2.12 PreferredPack Plan (Obsoleted, See Section A103)

A3.2.13 2 Pack Plan (Obsoleted, See Section A103)

Note 1: Complete Choice Obsoleted 2-19-09 Type D (See Section A103)

Note 2: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Local Verification/Interruption Service are discontinued.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.14 Complete Choice Enhanced Service

A. General

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:

   A13.9 Custom Calling Services excluding Customer Control[1] and Multipath[1] versions of the Call Forwarding features
   A13.19 TouchStar services excluding Personalized Ring 6[1] and Calling Number Delivery Blocking-Permanent[1]
   A13.34 RingMaster service
   A13.47 Message Waiting Indication

   A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.
4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service can not take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in paragraph 3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	**$7.50**	**$65.00(I)**	**PAMA8**

C. Complete Choice Enhanced Retention Offer

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period.

Existing residential customers who call to disconnect their local service may be eligible to receive an $8 monthly bill credit for 12 months on a maximum of 2 access lines. The following conditions apply:

1. Customer must have or newly subscribe to Complete Choice Enhanced to be eligible for this offer.
2. Complete Choice Enhanced is required on each line receiving the discount.
3. The access line(s) must be in service for a minimum of 60 days before the customer is eligible for this offer.
4. AT&T employees are not eligible for this offer.
5. This offer is available on a maximum of two (2) lines (a maximum monthly reward of $16).
6. This offer may not be combined with other residence line retention offers, including but not limited to the $6 x 12 Mo. Residence Access Line Retention Offer.
7. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s) and are calling to disconnect one or more access lines.
8. This offer is only available for retention purposes.
9. Customers must retain the required services for 30 days to receive the benefit of this offer.
10. The monthly bill credit will cease if the customer disconnects the line or the package or moves from their current location.
11. Eligible customers may only receive this offer once during the offer benefit period.
12. AT&T may discontinue this offer upon 14-day notice or less.

Note 1: These features are available separately as specified in A13.9 or A13.19.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.15 Complete Choice Basic Service ***(Obsoleted, See Section A103)*** (O)

Pages 5.1.3, 5.1.4, 5.1.5, 5.1.6, and 5.1.7 are hereby deleted in their entirety and removed from this Guidebook.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Reserved For Future Use

A3.4 (DELETED) (D)

A3.5 Reserved For Future Use

A3.6 Local Calling Areas

A3.6.1 General

The rates specified in A3.7.1 entitle subscribers to access all stations bearing the central office designations of additional exchanges as shown following. The local calling area of the exchange in the left-hand column also includes the exchanges listed in the right-hand column. (T)

Exchange [LATA]	**Additional Exchanges**
Adams-Cedar Hill [Nashville]	Cross Plains-Orlinda, Goodlettsville, Greenbrier, LaVergne[1] (Davidson County subscribers only), Nashville, Nolensville[1] (Davidson County subscribers only), Old Hickory, Springfield, White House
Arlington [Memphis]	Collierville, Covington, Drummonds[1], LaGrange, Mason[1], Memphis, Millington[1], Moscow (including South Moscow, MS and vicinitywhich is part of the Moscow exchange), Munford[1], Rosemark[1], Shelby Forest[1], Somerville, West Whiteville
Ashland City [Nashville]	Goodlettsville, Kingston Springs, LaVergne[1] (Davidson County subscribers only), Nashville, Nolensville[1] (Davidson County subscribers only), Old Hickory, Pleasant View, South Fredonia
Athens [Knoxville]	Charleston, Decatur, Englewood[1], Etowah, Niota[1], Riceville[1]
Bean Station [Knoxville]	Bulls Gap, Concord[1], Halls Crossroads[1], Knoxville, Mascot-Strawberry Plains, Morristown, Powell[1], Rutledge[1], Solway, Tate Springs[1], Washburn[1]
Bells [Memphis]	Alamo [1], Friendship [1], Maury City [1]
Bent Creek [Knoxville]	Chestnut Hill, Concord[1], Halls Crossroads[1], Knoxville, Mascot-Strawberry Plains, Newport (including Waterville, NC and vicinity which is part of the Newport exchange), Powell[1], Solway

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Benton [Chattanooga]	Cleveland, Copper Basin, Georgetown, Tennga, GA and vicinity which is part of the Benton exchange	(T)
Bethel Springs [Memphis]	Adamsville[1], Milledgeville (687-XXXX numbers only)[1], Selmer	(T)
Big Sandy [Memphis]	Camden, Paris	(T)
Blanche [Nashville]	Ardmore[1], AL (including Ardmore[1], TN and vicinity which is part of the Ardmore[1], AL exchange), Fayetteville, Flintville, McBurg[1], Petersburg	(T)
Bolivar [Memphis]	Grand Junction, Middleton, West Whiteville, Whiteville	(T)
Brownsville [Memphis]	Stanton[1]	(T)
Bulls Gap [Knoxville]	Bean Station, Greenville[1], Morristown, Mosheim[1], Rogersville, Surgoinsville	(T)
Camden [Memphis]	Big Sandy	(T)
Carthage [Nashville]	Chestnut Mound[1], Defeated[1], Gordonsville[1], Highland[1], Pleasant Shade[1]	(T)
Cedar Grove [Memphis]	Atwood[1], Bruceton[1], Huntingdon, McKenzie, Trezevant[1]	(T)
Centerville [Nashville]	Lyles, Spencer Mill	(T)

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Charleston[1] [Chattanooga]	Apison[2], Athens, Chattanooga (Tennessee subscribers only), Cleveland, Collegedale[2], Englewood[2], Etowah, Georgetown, Niota[2], Ooltewah[2], Riceville[2], Soddy-Daisy	
Charlotte[1] [Nashville]	Dickson, Goodlettsville, Kingston Springs, ***LaVergne***[2] (Davidson County subscribers only), Lyles, Nashville, Nolensville[2] (Davidson County subscribers only), Old Hickory, Vanleer, West Vanleer, White Bluff	(T)

Note 1: See A3.6.2. for additional local calling.

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Chattanooga [Chattanooga]	Apison[1], Chickamauga[1], GA, Collegedale[1], Georgetown, High Point[1], GA, Kensington[1], GA, LaFayette[1], GA, Noble[1], GA, Ooltewah[1], Ringgold[1], GA, Rising Fawn[1], GA, Rossville, GA and vicinity which is part of the Chattanooga exchange, Soddy-Daisy, Trenton[1], GA, Villanow[1], GA, WestBrow[1], GA. Tennessee subscribers also receive local calling to Charleston, Cleveland, College Station[1], Dayton, Decatur, Dunlap[1], Fall Creek Falls[1], Jasper, Nine Mile[1], Pikeville[1], South Pittsburg, Spring City and Whitwell.	
Chestnut Hill [Knoxville]	Bent Creek, Concord[1], Halls ***Crossroads***[1], Knoxville, Mascot-Strawberry Plains, Newport (including Waterville, NC and vicinity which **is** part of the Newport exchange), Powell[1], Solway	(T)
Clarksville [Nashville]	Cunningham, East Sango, Fredonia, Oak Grove, KY (including South Oak Grove, TN and vicinity which is part of the Oak Grove, KY exchange), Palmyra, Sango, South Cunningham, South Fredonia	
Cleveland [Chattanooga]	Apison[1], Benton, Charleston, Chattanooga (Tennessee subscribers only), Collegedale[1], Georgetown, Ooltewah[1], Soddy-Daisy	
Clinton [Knoxville]	Claxton[1], Concord[1], Halls ***Crossroads***[1], Knoxville, Lake City, Mascot-Strawberry Plains, Norris, Oak Ridge, Oliver Springs, Powell[1], Solway	(T)
Collierville [Memphis]	Arlington, Memphis, Millington[1], Moscow (including South Moscow, MS and vicinity which is part of the Moscow exchange), Mount Pleasant, MS and vicinity which is part of the Collierville exchange, Rosemark[1], Shelby Forest[1], West Whiteville. Tennessee subscribers also receive local calling to Covington, Drummonds[1], LaGrange, Mason[1], Munford[1] and Somerville.	
Columbia [Nashville]	Culleoka, Hampshire, Mount Pleasant, North Spring Hill, Santa Fe, Spring Hill, Summertown, Williamsport	
Copper Basin [Chattanooga]	Benton, GA, Blue Ridge[1], GA, Dial[1], GA, Lakewood[1], GA, Liberty, NC and vicinity which is part of the Copper Basin exchange, McCaysville, GA and vicinity which is part of the Copper Basin exchange.	

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Covington [Memphis]	Arlington, Collierville (Tennessee subscribers only), Drummonds[1], Mason[1] (Tipton County subscribers only), Memphis (Tennessee subscribers only), Millington[1], Munford[1], Rosemark[1], Shelby Forest[1]	
Cross Plains-Orlinda [Nashville]	Adams-Cedar Hill, Goodlettsville, Greenbrier, ***LaVergne***[1] (Davidson County subscribers only), Nashville, Nolensville[1] (Davidson County subscribers only), Old Hickory, Springfield, White House.	(T)
Culleoka [Nashville]	Columbia, Hampshire, Mount Pleasant, North Spring Hill, Santa Fe, Spring Hill, Williamsport.	

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange		
[LATA]	**Additional Exchanges**	(C)
Cumberland City ***[Nashville]***	Dover	(C)
Cumberland Gap ***[Winchester, KY]***	Cumberland Gap, VA, Middlesboro, KY (including Fork Ridge,[2] TN which ***is*** part of the Middlesboro, KY exchange), New Tazewell[1], Sharps Chapel[1]	(C)
Cunningham ***[Nashville]***	Clarksville, East Sango, Fredonia, Oak Grove, KY (including South Oak Grove, TN and vicinity which ***is*** part of the Oak Grove, KY exchange), Palmyra, Sango, South Cunningham, South Fredonia	(C)
Dandridge ***[Knoxville]***	Concord[1], Halls Cross Roads[1], Jefferson City, Knoxville, Mascot-Strawberry Plains, Powell[1], Solway, White Pine	(C)
Dayton ***[Chattanooga]***	Apison[1], Chattanooga (Tennessee subscribers ***only***), Collegedale[1], Georgetown, Ooltewah[1], Soddy-Daisy, Spring City	(C)
Decatur ***[Chattanooga]***	Apison[1], Athens, Chattanooga (Tennessee subscribers ***only***), Collegedale[1], Georgetown, Ooltewah[1], Soddy-Daisy	(C)
Dickson ***[Nashville]***	Charlotte, Goodlettsville, Kingston Springs, Lavergne[1] (Davidson County subscribers only), Lyles, Nashville, Nolensville[1] (Davidson County subscribers only), Old Hickory, Spencer Mill, Vanleer, West Vanleer, White Bluff	(C)
Dover ***[Nashville]***	Cumberland City	(C)
Dyer ***[Memphis]***	Bradford[1], Brazil[1], Gibson, Humboldt, Kenton, Medina, Milan, Rutherford[1], Trenton, Yorkville[1]	(C)

Note 1: Independent Company Exchange

Note 2: Theoretical Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Dyersburg [Memphis]	Newbern, Trimble[1]	
East Sango [Nashville]	Clarksville, Cunningham, Fredonia, Goodlettsville, ***LaVergne***[1] (Davidson County subscribers only), Nashville, Nolensville[1] (Davidson County subscribers only), Oak Grove, KY (including South Oak Grove, TN and vicinity which is part of the Oak Grove, KY exchange), Old Hickory, Palmyra, Sango, South Cunningham, South Fredonia	(T)

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Eagleville [1] [Nashville]	Fosterville[2] (Rutherford County subscribers only), Goodlettsville, ***LaVergne***[2], Murfreesboro, Nashville, Nolensville[2] (Davidson County subscribers only), Old Hickory, Smyrna	(T)
Elkton [Nashville]	Ardmore[2], AL (including Ardmore[2], TN which is part of the Ardmore[2], AL exchange), Lynnville, Minor Hill[2], Pulaski	
Etowah [Knoxville]	Athens, Charleston, Englewood[2], Niota[2], Riceville[2]	

Note 1: See A3.6.2. for additional local calling.

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Fairview [Nashville]	College Grove[1], Franklin, Goodlettsville, LaVergne[1] (Davidson County subscribers only), Nashville, Nolensville[1], ***North Spring Hill[2]***, Old Hickory, Triune	(C)
Fayetteville [Nashville]	Blanche, Flintville, McBurg[1], Petersburg	
Flintville [Nashville]	Blanche, Fayetteville, McBurg[1], Petersburg	
Fork Ridge[3] [Winchester, KY]	Middlesboro, KY (of which Fork Ridge is a part), Pineville, KY, Cumberland Gap, Cumberland Gap, VA,	(T)
Franklin [Nashville]	College Grove[1], Fairview, Goodlettsville, LaVergne[1] (Davidson County subscribers only), Nashville, Nolensville[1], ***North Spring Hill[2],*** Old Hickory, Triune	(C)
Fredonia [Nashville]	Clarksville, Cunningham, East Sango, Oak Grove, KY (including South Oak Grove, TN and vicinity which is part of the Oak Grove, KY exchange), Palmyra, Sango, South Cunningham, South Fredonia	
Gallatin [Nashville]	Bethpage[1], Goodlettsville, Hendersonville, LaVergne[1] (Davidson County subscribers only), Nashville, Nolensville[1] (Davidson County subscribers only), Oak Grove[1], Old Hickory, Portland, Westmoreland[1], White House	
Gatlinburg [Knoxville]	Concord[1], Halls Crossroads[1], Knoxville, Mascot-Strawberry Plains, Powell[1], Sevierville, Solway	
Georgetown [Chattanooga]	Apison[1], Benton, Charleston, Chattanooga, Cleveland, Collegedale[1], Dayton, Decatur, Jasper, Ooltewah[1], Soddy-Daisy, South Pittsburg, Spring City, Whitwell	

Note 1: Independent Company Exchange

Note 2: This change will be implemented March 28, 2004 (N)

Note 3: Theoretical Exchange **(T)**

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Gibson [Memphis]	Bradford[1], Brazil[1], Dyer, Humboldt, Medina, Milan, Rutherford[1], Trenton, Yorkville[1]	
Gleason [Memphis]	Dresden[1], Greenfield, Latham[1], Martin[1], Palmersville[1], Sharon[1], Sidonia[1]	(T)
Goodlettsville [Nashville]	Adams-Cedar Hill, Alexandria[1] (Wilson County subscribers only), Ashland City, Auburntown[1] (Wilson County subscribers only), Charlotte, College Grove[1], Cross Plains-Orlinda, Dickson, Eagleville, East Sango, Fairview, Fosterville[1] (Rutherford County subscribers only), Franklin, Gallatin, Greenbrier, Hendersonville, Kingston Springs, LaVergne[1], Lebanon, Liberty[1] (Wilson County subscribers only), Milton[1], Mount Juliet[1], Murfreesboro, Nashville, Nolensville[1], Norene[1], North Spring Hill, Old Hickory, Pleasant View, Portland, Smyrna, South Cunningham, South Fredonia, Spencer Mill, Springfield, Triune, Vanleer, Watertown, West Vanleer, White Bluff, White House, Woodbury[1] (Rutherford County subscribers only)	(T)

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Grand Junction [Memphis]	Bolivar, LaGrange, Michigan City, MS and vicinity which is part of the Grand Junction exchange , Middleton, West Whiteville, Whiteville	
Greenback [Knoxville]	Concord[1], Halls ***Crossroads***[1], Knoxville, Lenoir City, Loudon, Maryville, Mascot-Strawberry Plains, Powell[1], Solway	(T)
Greenbrier [Nashville]	Adams-Cedar Hill, Cross Plains-Orlinda, Goodlettsville, ***LaVergne***[1] (Davidson County subscribers only), Nashville, Nolensville[1] (Davidson County subscribers only), Old Hickory, Springfield, White House	(T)
Greenfield [Memphis]	Dresden[1], Gleason, Latham[1], Martin[1], Palmersville[1], Sharon[1], Sidonia[1]	
Halls [Memphis]	Henning, Ripley	
Hampshire [Nashville]	Columbia, Culleoka, Mount Pleasant, North Spring Hill, Santa Fe, Spring Hill, Williamsport	
Harriman [Knoxville]	Concord[1], Halls ***Crossroads***[1], Kingston, Knoxville, Mascot-Strawberry Plains, Oakdale[1], Oliver Springs, Powell[1], Rockwood, Solway	(T)
Hartsville [Nashville]	Green Grove[1], Hillsdale[1]	
Henderson [Memphis]	Milledgeville (688-XXXX numbers only)[1]	
Hendersonville [Nashville]	Gallatin, Goodlettsville, ***LaVergne***[1] (Davidson County subscribers only), Nashville, Nolensville[1] (Davidson County subscribers only), Old Hickory, Portland, White House	(T)
Henning [Memphis]	Halls, Ripley	

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Hohenwald[1] [Nashville]		(T)
Hornbeak[1] [Memphis]	Kenton, Troy, Union City	(T)
Humboldt[1] [Memphis]	Bradford[2], Brazil[2], Dyer, Gibson, Medina, Milan, Rutherford[2], Trenton, Yorkville[2]	(T)
Huntingdon[1] [Memphis]	Atwood [2], Bruceton [2], Cedar Grove, McKenzie, Trezevant [2]	(T)
Huntland [Nashville]	Estill Springs [2], Francisco, AL and vicinity which is part of the Huntland exchange, Sewanee, Winchester	(T)
Jackson[1] [Memphis]		(T)

Note 1: See A3.6.2. for additional local calling.

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges
Jasper [Chattanooga]	Apison[1], Chattanooga (Tennessee subscribers only), Collegedale[1], Georgetown, Ooltewah[1], Soddy-Daisy, South Pittsburg, Whitwell
Jefferson City [Knoxville]	Concord[1], Dandridge, Halls Crossroads[1], Knoxville, Mascot-Strawberry Plains, Powell[1], Solway, White Pine
Jellico [Knoxville]	Corbin, KY, Jellico, KY and vicinity which is part of the Jellico exchange, LaFollette, Williamsburg, KY
Kenton [Memphis]	Dyer, Hornbeak, Mason Hall[1], Rutherford[1], Trenton, Troy, Union City
Kingston [Knoxville]	Concord[1], Halls Crossroads[1], Harriman, Knoxville, Mascot-Strawberry Plains, Oliver Springs, Powell[1], Rockwood, Solway
Kingston Springs [Nashville]	***Ashland City***, Charlotte, Dickson, Goodlettsville, LaVergne[1] (Davidson County subscribers only), Lyles, Nashville, Nolensville[1] (Davidson County subscribers only), Old Hickory, ***Pleasant View, South Fredonia***, Spencer Mill, Vanleer, West Vanleer, White Bluff (C)
Knoxville [Knoxville]	Bean Station, Bent Creek, Chestnut Hill, Claxton[1], Clinton, Concord[1], Dandridge, Gatlinburg, Greenback, Halls Crossroads[1], Harriman, Jefferson City, Kingston, Lake City, Lenoir City, Loudon, Maryville, Mascot-Strawberry Plains, Maynardville, Norris, Oak Ridge, Oliver Springs, Powell[1], Rockwood, Rutledge[1], Sevierville, Sharps Chapel[1], Solway, Tate Springs[1], Washburn[1], West Sweetwater, White Pine
LaFollette [Knoxville]	Jellico
LaGrange [Memphis]	Arlington, Collierville (Tennessee subscribers only), Grand Junction, Memphis (Tennessee subscribers only), Millington[1], Moscow, Rosemark[1], Shelby Forest[1], Somerville

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Lake City [Knoxville]	Claxton[1], Clinton, Concord[1], Halls ***Crossroads***[1], Knoxville, Mascot-Strawberry Plains, Norris, Oak Ridge, Oliver Springs, Powell,[1] Solway	(T)
Lawrenceburg [Nashville]	Ethridge[1], Five Points[1], Leoma[1], Loretto[1], Saint Joseph[1], Summertown	
Lebanon [Nashville]	Goodlettsville, ***LaVergne***[1] (Davidson County subscribers only), Mount Juliet[1], Nashville, Nolensville[1] (Davidson County subscribers only), Norene[1], Old Hickory, Watertown	(T)
Lenoir City [Knoxville]	Concord[1], Greenback, Halls ***Crossroads***[1], Knoxville, Loudon, Mascot-Strawberry Plains, Powell[1], Solway	(T)
Lewisburg [Nashville]	Belfast[1], Chapel Hill, Cornersville, Petersburg	
Lexington [Memphis]	Parsons, Sardis, Scotts Hill	(C)
Loudon [Knoxville]	Concord, Greenback, Halls ***Crossroads***[1], Knoxville, Lenoir City, Mascot-Strawberry Plains, Powell, Solway	(T)

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Lyles [Nashville]	Centerville, Charlotte, Dickson, Kingston Springs, Spencer Mill, Vanleer, West Vanleer, White Bluff	
Lynchburg [Nashville]		
Lynnville [Nashville]	Elkton, Minor Hill [1], Pulaski	
Madisonville [Knoxville]	Ball Play [1], Coker Creek [1], Sweetwater, Tellico Plains [1], Vonore [1], West Sweetwater	
Manchester [Nashville]	Beech Grove [1], Hillsboro [1], Pelham [1], Tullahoma	
Maryville [Knoxville]	Concord[1], Greenback, Halls ***Crossroads***[1], Knoxville, Mascot-Strawberry Plains, Powell[1], Solway	(T)
Mascot-Strawberry Plains [Knoxville]	Bean Station, Bent Creek, Chestnut Hill, Claxton[1], Clinton, Concord[1], Dandridge, Gatlinburg, Greenback, Halls ***Crossroads***[1], Harriman, Jefferson City, Kingston, Knoxville, Lake City, Lenoir City, Loudon, Maryville, Maynardville, Norris, Oak Ridge, Oliver Springs, Powell[1], Rockwood, Rutledge[1], Sevierville, Sharps Chapel[1], Solway, Tate Springs[1], Washburn,[1], West Sweetwater, White Pine	(T)
Maynardville [Knoxville]	Concord[1], Halls ***Crossroads*** [1], Knoxville, Mascot-Strawberry Plains, Powell[1], Sharps Chapel[1], Solway	(T)
McEwen [Nashville]	New Johnsonville[1], Waverly	
McKenzie [Memphis]	Atwood,[1] Bruceton,[1] Cedar Grove, Henry [1], Huntingdon, Trezevant [1]	
Medina [Memphis]	Bradford [1], Brazil [1], Dyer, Gibson, Humboldt, Milan, Rutherford [1], Trenton, Yorkville [1]	
Memphis (Memphis Metropolitan-Tennessee Zone) [Memphis]	Arlington, Collierville, Marion, AR, Memphis, MS (which is part of the Tennessee ***exchange***), Millington[1], Moscow (including South Moscow, MS and vicinity which is part of the Moscow exchange), Rosemark[1], Shelby Forest[1], West Memphis, AR, West Whiteville. Tennessee subscribers also receive local calling to Covington, Drummonds[1], LaGrange, Mason[1], Munford[1] and Somerville.	(T)

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Michie[1] [Jackson, MS]	Rienzi[2], MS, Corinth, MS (of which Michie is a part)	
Middleton [Memphis]	Bolivar, Grand Junction, West Whiteville, Whiteville	
Milan [Memphis]	Atwood[2], Bradford[2], Brazil[2], Dyer, Gibson, Humboldt, Medina, Rutherford[2], Trenton, Yorkville[2]	
Morristown [Knoxville]	Bean Station, Bulls Gap	
Moscow [Memphis]	Arlington, Collierville, LaGrange, Memphis, ***Memphis, MS***, Millington[2], Rosemark[2], Shelby Forest[2], Somerville, South Moscow, MS and vicinity which is part of the Moscow exchange.	(C)
Mount Pleasant [***Nashville***]	Columbia, Culleoka, Hampshire, North Spring Hill, Santa Fe, Spring Hill, Summertown, Williamsport	(T)
Murfreesboro [Nashville]	Eagleville, Goodlettsville, Milton[2], Nashville, Old Hickory, Smyrna, Fosterville[2] (Rutherford County subscribers only), ***LaVergne***[2], Nolensville[2] (Davidson County subscribers only), Woodbury[2], Woodland[2]	(T)
Nashville [Nashville]	Adams-Cedar Hill, Alexandria[2] (Wilson County subscribers only), Ashland City, Auburntown[2] (Wilson County subscribers only), Charlotte, College Grove[2], Cross Plains-Orlinda, Dickson, Eagleville, East Sango, Fairview, Fosterville[2] (Rutherford County subscribers only), Franklin, Gallatin, Goodlettsville, ***Greenbrier***, Hendersonville, Kingston Springs, ***LaVergne***[2], Lebanon, Liberty[2] (Wilson County subscribers only), Milton[2], Mount Juliet[2], Murfreesboro, Nolensville[2], Norene[2], North Spring Hill, Old Hickory, Pleasant View, Portland, Smyrna, South Cunningham, South Fredonia, Spencer Mill, Springfield, Triune, Vanleer, Watertown, West Vanleer, White Bluff, White House, Woodbury[2] (Rutherford County subscribers only)	(T)
Newbern [Memphis]	Dyersburg, Trimble[2], Yorkville[2]	
Newport [Knoxville]	Bent Creek, Chestnut Hill, Waterville, NC and vicinity which is part of the Newport exchange	
Normandy [Nashville]	Flat Creek[2], Fosterville[2] (Bedford County subscribers only), Shelbyville, Tullahoma, Unionville[2], Wartrace	

Note 1: Theoretical Exchange

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Norris [Knoxville]	Claxton[1], Clinton, Concord[1], Halls Crossroads[1], Knoxville, Lake City, Mascot-Strawberry Plains, Oak Ridge, Oliver Springs, Powell[1], Solway	
North Spring Hill [Nashville]	Columbia, Culleoka, Fairview, Franklin, Goodlettsville, Hampshire, LaVergne[1], (Davidson County subscribers only), Mount Pleasant, Nashville, Nolensville[1], (Davidson County subscribers only), Old Hickory, Santa Fe, Spring Hill, Triune, Williamsport	(T)
Oak Ridge [Knoxville]	Claxton[1], Clinton, Concord[1], Halls Crossroads[1], Knoxville, Lake City, Mascot-Strawberry Plains, Norris, Oliver Springs, Powell[1], Solway	
Old Hickory [Nashville]	Adams-Cedar Hill, Alexandria[1] (Wilson County subscribers only), Ashland City, Auburntown[1] (Wilson County subscribers only), Charlotte, College Grove[1], Cross Plains-Orlinda, Dickson, Eagleville, East Sango, Fairview, Fosterville[1] (Rutherford County subscribers only), Franklin, Gallatin, Goodlettsville, Greenbrier, Hendersonville, Kingston Springs, LaVergne[1], Lebanon, Liberty[1] (Wilson County subscribers only), Milton[1], Mount Juliet[1], Murfreesboro, Nashville, Nolensville[1], Norene[1], North Spring Hill, Pleasant View, Portland, Smyrna, South Cunningham, South Fredonia, Spencer Mill, Springfield, Triune, Vanleer, Watertown, West Vanleer, White Bluff, White House, Woodbury[1] (Rutherford County subscribers only)	
Oliver Springs [Knoxville]	Claxton[1], Clinton, Concord[1], Halls Crossroads[1], Harriman, Kingston, Knoxville, Lake City, Mascot-Strawberry Plains, Norris, Oak Ridge, Powell[1], Rockwood, Solway	
Palmyra [Nashville]	Clarksville, Cunningham, East Sango, Fredonia, Oak Grove, KY (including South Oak Grove, TN and vicinity which is part of the Oak Grove, KY exchange), Sango, South Cunningham, South Fredonia	
Paris [Memphis]	Big Sandy, Cottage Grove[1], Henry[1], Puryear [1]	
Petersburg [Nashville]	Belfast[1], Blanche, Chapel Hill[1], Cornersville[1], Fayetteville, Flintville, Lewisburg, McBurg[1]	
Pleasant View [Nashville]	Ashland City, Goodlettsville, ***Kingston Springs***, LaVergne[1] (Davidson County subscribers only), Nashville, Nolensville[1] (Davidson County subscribers only), Old Hickory, ***South Fredonia***	(C)

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Portland [Nashville]	Gallatin, Goodlettsville, Hendersonville, ***LaVergne***[1] (Davidson County subscribers only), Nashville, Nolensville[1] (Davidson County subscribers only), Oak Grove[1], Old Hickory, White House	(T)
Pulaski [Nashville]	Elkton, Lynnville, Minor Hill[1], Veto, AL and vicinity which is part of the Pulaski exchange	
Ridgely [Memphis]	Tiptonville	
Ripley [Memphis]	Halls, Henning	

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Rockwood [Knoxville]	Concord[1], Halls ***Crossroads***[1], Harriman, Kingston, Knoxville, Mascot-Strawberry Plains, Oliver Springs, Powell[1], Solway	(T)
Rogersville [Knoxville]	Bulls Gap, Surgoinsville	

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Sango [Nashville]	Clarksville, Cunningham, East Sango, Fredonia, Oak Grove, KY (including South Oak Grove, TN and vicinity which is part of the Oak Grove, KY exchange), Palmyra, South Cunningham, South Fredonia	
Santa Fe [Nashville]	Columbia, Culleoka, Hampshire, Mount Pleasant, North Spring Hill, Spring Hill, Williamsport	
Savannah [Memphis]	Adamsville[1], Milledgeville[1] (687-XXXX numbers only), Shiloh[1] (including Yellow Creek[1], MS and vicinity which is part of the Shiloh[1] exchange)	
Selmer [Memphis]	Adamsville [1], Bethel Springs, Milledgeville (687-XXXX numbers only)[1]	
Sevierville [Knoxville]	Concord[1], Gatlinburg, Halls ***Crossroads***[1], Knoxville, Mascot-Strawberry Plains, Powell[1], Solway	(T)
Sewanee [Nashville]	Estill Springs[1], Huntland, Winchester	
Shelbyville [Nashville]	Beech Grove [1], Flat Creek[1], Fosterville (Bedford County subscribers only)[1], Normandy, Unionville[1], Wartrace	
Smyrna [Nashville]	Eagleville, Fosterville[1], Goodlettsville, ***LaVergne***[1], Murfreesboro, Nashville, Nolensville[1] (Davidson County subscribers only), Old Hickory	(T)
Sneedville [Knoxville]		
Soddy-Daisy [Chattanooga]	Apison[1], Charleston, Chattanooga, Cleveland, Collegedale[1], College Station[1], Dayton, Decatur, Dunlap[1], Fall Creek Falls[1], Georgetown, Jasper, Nine Mile[1], Ooltewah[1], Pikeville[1], South Pittsburg, Spring City, Whitwell	
Solway [Knoxville]	Bean Station, Bent Creek, Chestnut Hill, Claxton[1], Clinton, Concord[1], Dandridge, Gatlinburg, Greenback, Halls ***Crossroads***[1], Harriman, Jefferson City, Kingston, Knoxville, Lake City, Lenoir City, Loudon, Maryville, Mascot-Strawberry Plains, Maynardville, Norris, Oak Ridge, Oliver Springs, Powell[1], Rockwood, Rutledge[1], Sevierville, Sharps Chapel[1], Tate Springs[1], Washburn[1], West Sweetwater, White Pine	(T)
Somerville [Memphis]	Arlington, Collierville (Tennessee subscribers only), LaGrange, Mason[1] (certain subscribers in Fayette County only), Memphis (Tennessee subscribers only), Millington[1], Moscow, Rosemark[1], Shelby Forest[1]	

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges
South Cunningham [Nashville]	Clarksville, Cunningham, East Sango, Fredonia, Goodlettsville, LaVergne[1] (Davidson County subscribers only), Nashville, Nolensville[1] (Davidson County subscribers only), Oak Grove, KY (including South Oak Grove, TN and vicinity which is part of the Oak Grove, KY exchange), Old Hickory, Palmyra, Sango, South Fredonia
South Fredonia [Nashville]	***Ashland City***, Clarksville, Cunningham, East Sango, Fredonia, Goodlettsville, LaVergne[1] (Davidson County subscribers only), ***Kingston Springs***, Nashville, Nolensville[1] (Davidson County subscribers only), Oak Grove, KY (including South Oak Grove, TN and vicinity which is part of the Oak Grove, KY exchange), Old Hickory, Palmyra, ***Pleasant View***, Sango, South Cunningham (C)
South Fulton[1] [Owensboro, KY]	Cayce, KY, Fulton, KY (of which South Fulton is a part), Hickman, KY, Water Valley, KY
South Guthrie[1] [Owensboro, KY]	Elkton, KY, Guthrie, KY (of which South Guthrie is a part), Sharon Grove, KY, Trenton, KY,
South Oak Grove[1] [Nashville]	Bluff Springs, KY, Clarksville, Crofton, KY, Cunningham, East Sango, Fredonia, Gracey, KY, Hopkinsville, KY, Lafayette, KY, Oak Grove, KY (of which South Oak Grove is a part), Palmyra, Pembroke, KY, Sango, South Cunningham, South Fredonia
South Pittsburg [Chattanooga]	Apison[2], Chattanooga (Tennessee subscribers only), Collegedale[2], Georgetown, Jasper, Ooltewah[2], Soddy-Daisy, Whitwell
Spencer Mill [Nashville]	Centerville, Charlotte, Dickson, Goodlettsville, Kingston Springs, LaVergne[1], (Davidson County subscribers only) Lyles, Nashville, Nolensville[1] (Davidson County subscribers only), Old Hickory, Vanleer, West Vanleer, White Bluff

Note 1: Theoretical Exchange

Note 2: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Spring City [Chattanooga]	Apison[1], Chattanooga (Tennessee subscribers only), Collegedale[1], Dayton, Georgetown, Ooltewah[1], Soddy-Daisy	
Spring Hill [Nashville]	Columbia, Culleoka, Hampshire, Mount Pleasant, North Spring Hill, Santa Fe, Williamsport	(T)
Springfield [Nashville]	Adams-Cedar Hill, Cross Plains-Orlinda, Goodlettsville, Greenbrier, ***LaVergne[1]*** (Davidson County subscribers only), Nashville, Nolensville1 (Davidson County subscribers only), Old Hickory, White House	
Summertown [Nashville]	Columbia, Ethridge [1], ***Five Points[1]***, Lawrenceburg, Leoma[1], Loretto[1], Mount Pleasant, Saint Joseph[1]	(T)
Surgoinsville [Knoxville]	Bulls Gap, Rogersville	
Sweetwater [Knoxville]	Ball Play[1], Coker Creek[1], Madisonville, Tellico Plains[1], Vonore[1], West Sweetwater	

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
Tiptonville [Memphis]	Ridgely, Bessie Bend, KY and vicinity which is part of the Tiptonville exchange	
Trenton [Memphis]	Bradford[1], Brazil[1], Dyer, Gibson, Humboldt, Kenton, Medina, Milan, Rutherford[1], Yorkville[1]	
Triune [Nashville]	College Grove[1], Fairview, Franklin, Goodlettsville, LaVergne[1] (Davidson County subscribers only), Nashville, Nolensville[1], ***North Spring Hill[2],*** Old Hickory	(C)
Troy [Memphis]	Hornbeak, Kenton, Union City	
Tullahoma [Nashville]	Hillsboro[1], Manchester, Normandy, Pelham[1]	
Union City [Memphis]	Hornbeak, Kenton, Mason Hall[1], Troy, Jordan, KY and vicinity which is part of the Union City exchange	
Vanleer [Nashville]	Charlotte, Dickson, Goodlettsville, Kingston Springs, LaVergne[1] (Davidson County subscribers only), Lyles, Nashville, Nolensville[1] (Davidson County subscribers only), Old Hickory, Spencer Mill, White Bluff	
Wartrace [Nashville]	Beech Grove[1], Flat Creek[1], Fosterville[1] (Bedford County subscribers only), Normandy, Shelbyville, Unionville[1]	
Watertown [Nashville]	Goodlettsville, LaVergne[1] (Davidson County subscribers only), Lebanon, Mount Juliet[1], Nashville, Nolensville[1] (Davidson County subscribers only), Norene[1], Old Hickory	
Waverly [Nashville]	McEwen, New Johnsonville[1]	
West Sweetwater [Knoxville]	Ball Play[1], Coker Creek[1], Concord[1], Halls Crossroads[1], Knoxville, Madisonville, Mascot-Strawberry Plains, Powell[1], Sweetwater, Solway, Tellico Plains[1], Vonore[1]	

Note 1: Independent Company Exchange

Note 2: This change will be implemented March 28, 2004 (N)

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange *[LATA]*	Additional Exchanges	
West Vanleer *[Nashville]*	Charlotte, Dickson, Erin[1], Goodlettsville, Kingston Springs, Lavergne[1] (Davidson County subscribers only), Lyles, Nashville, Nolensville[1] (Davidson County subscribers only), Old Hickory, Spencer Mill, Tennessee Ridge[1], White Bluff	(C) (C)
West Whiteville *[Memphis]*	Arlington, Bolivar, Collierville, Grand Junction, Memphis, Middleton, Millington[1], Rosemark[1], Shelby Forest[1], Whiteville	(C)
White Bluff *[Nashville]*	Charlotte, Dickson, Goodlettsville, Kingston Springs, Lavergne[1] (Davidson County subscribers only), Lyles, Nashville, Nolensville[1] (Davidson County subscribers only), Old Hickory, Spencer Mill, Vanleer, West Vanleer	(C)

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges	
White House [Nashville]	Adams-Cedar Hill, Cross Plains-Orlinda, Gallatin, Goodlettsville, Greenbrier, Hendersonville, ***LaVergne***[1] (Davidson County subscribers only), Nashville, Nolensville[1] (Davidson County subscribers only), Old Hickory, Portland, Springfield	(T)
White Pine [Knoxville]	Concord[1], Dandridge, Halls ***Crossroads***[1], Jefferson City, Knoxville, Mascot-Strawberry Plains, Powell[1], Solway	(T)
Whiteville [Memphis]	Bolivar, Grand Junction, Middleton, West Whiteville	

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 General (Cont'd)

Exchange [LATA]	Additional Exchanges
Whitwell [Chattanooga]	Apison[1], Chattanooga (Tennessee subscribers only), Collegedale[1], Georgetown, Jasper, Ooltewah[1], Soddy-Daisy, South Pittsburg
Williamsport [Nashville]	Columbia, Culleoka, Hampshire, Mount Pleasant, North Spring Hill, Santa Fe, Spring Hill
Winchester [Nashville]	Estill Springs[1], Huntland, Sewanee

A3.6.2 Exceptions

1. County-Wide Calling

In addition to the local calling areas as described in A3.6.1, toll free calling on a (1+) or (0+) basis is provided between all local exchange service located within the same county. Toll charges will be eliminated on these calls; however, these calls will be rated and charged as local calls for customers who subscribe to a local usage based pricing option. On operator assisted calls, appropriate local operator service charges will apply. Intra-county toll calls that terminate to a Local Exchange Company that is not participating in County-Wide Calling will be rated at appropriate toll charges found in Section A18. (T)

This service will be provided to subscribers moving into designated fringe areas within 7 days of the inward move when the exchanges are controlled by ***AT&T*** Tennessee. In other locations, a maximum of 30 days will be required to provide this service. (T)

These additional local calling areas are not provided to the following:

- Sent paid Customer-Provided Public Telephone Service
- Outward Wide Area Telecommunications Service (WATS) and 800 Service
- Originating Cellular Service
- Quoted Charges
- Foreign Exchange
- Remote Call Forwarding

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.3 List of Exchanges by Local Access and Transport Area (LATA)

Chattanooga LATA

Apison	Dayton	McCaysville, ***GA***	Spring City	(T)
Benton	Decatur	Nine Mile	Stevenson, AL	
Bridgeport, GA	Dunlap	Noble, GA	Tennga, ***GA***	(T)
Charleston	Fall Creek Falls	Ooltewah	Trenton, GA	
Chattanooga	Georgetown	Pikeville	Villanow, GA	
Chickamauga, GA	High Point, GA	Ringgold, GA	West Brow, GA	
Cleveland	Jasper	Rising Fawn, GA	Whitwell	
College Station	Kensington, GA	Rossville, ***GA***		(T)
Collegedale	Lafayette, GA	Soddy Daisy		
Copper, Basin	Liberty	South Pittsburg		

Knoxville LATA

Athens	Halls Cross Roads	New Tazewell	Sharps Chapel
Ball Play	Harriman	Newport	Sneedville
Bean Station	Huntsville	Niota	Solway
Bent Creek	Jefferson City	Norris	Sunbright
Bulls Gap	Jellico	Oak Ridge	Surgoinsville
Chestnut Hill	Kingston	Oakdale	Sweetwater
Claxton	Knoxville	Oliver Springs	Tate Springs
Clinton	La Follette	Oneida	Tellico Plains
Coker Creek	Lake City	Petros	Vonore
Concord	Lenoir City	Powell	Wartburg
Dandridge	Loudon	Riceville	Washburn
Deer Lodge	Madisonville	Robbins	Waterville
Englewood	Maryville	Rockwood	West Sweetwater
Etowah	Mascot-***Strawberry Plains***	Rogersville	White Pine (T)
Gatlinburg	Maynardville	Rutledge	
Greenback	Morristown	Sevierville	

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.3 List of Exchanges by Local Access and Transport Aea (LATA) (Cont'd)

Memphis LATA

Adamsville	Dyer	Mason	Rutherford	
Alamo	Dyersburg	Mason Hall	Sardis	
Arlington	Friendship	Maury City	Savannah	
Atwood	Gibson	McKenzie	Scotts Hill	
Bells	Gleason	Medina	Selmer	
Bessie Bend	Grand Junction	Memphis	Sharon	
Bethel Springs	Greenfield	Michigan City, ***MS***	Shelby Forest	(T)
Big Sandy	Halls	Middleton	Shiloh	
Bolivar	Henderson	Milan	Sidonia	
Bradford	Henning	Milledgeville	Somerville	
Brazil	Henry	Millington	South Moscow	
Brownsville	Hernando, ***MS***	Moscow	Stanton	(T)
Bruceton	Hornbeak	Mount Pleasant	Tiptonville	
Byhalia, ***MS***	Humboldt	Munford	Trenton	(T)
Camden	Huntingdon	Newbern	Trezevant	
Cedar Grove	Jackson	Olive Branch, ***MS***	Trimble	(T)
Chulahoma, ***MS***	Jordan	Palmersville	Troy	(T)
Collierville	Kenton	Paris	Union City	
Covington	LaGrange	Parsons	West Whiteville	
Decaturville	Latham	Ridgely	Whiteville	
Dresden	Lexington	Ripley	Yellow Creek	
Drummonds	Martin	Rosemark	Yorkville	

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.3 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

Nashville LATA

Adams-Cedar Hill	Eagleton	Liberty	Rock Island	
Alexandri	***Eagleville***	Linden	Sango	(T)
Ardmore, AL	East Sango	Livingston	Santa Fe	
Ashland City	Elkton	Lobelville	Sewanee	
Auburntown	Erin	Loretto	Shelbyville	
Baxter	Estill Springs	Lyles	Smithville	
Beech Grove	Ethridge	Lynchburg	Smyrna	
Beersheba	Fairview	Lynnville	South Cunningham	
Belfast	Fayetteville	Manchester	South Fredonia	
Bethpage	Five Points	McBurg	South Oak Grove	(T)
Blanche	Flat Creek	McEwen	Sparta	
Bon Decroft	Flintville	McMinnville	Spencer	
Byrdstown	Fosterville	Milton	Spencer Mill	
Carthage	Franciscoalabama	Minor Hill	Spring Hill	
Celina,	Franklin	Monteagle	Springfield	
Centertown	Fredonia	Monterey	St. Joseph	
Centerville	Gainesboro	Moss	Summertown	
Chapel Hill	Gallatin	Mount Juliet	Tansi	
Charlotte	Goodlettsville	Mount Pleasant	Temperance Hall	
Chestnut Mound	Gordonsville	Murfreesboro	Tennessee Ridge	
Clarkrange	Granville	Nashville	Tracy City	
Clarksville	Green Grove	New Johnsonville	Triune	
Clifton	Greenbrier	Nolensville	Tullahoma	
College Grove	Hampshire	Norene	Unionville	
Collinwood	Hartsville	Normandy	Vanleer	
Columbia	Hendersonville	North Spring Hill	Veto	
Cookeville	Highland	North Springs	Viola	
Cookeville South	Hillsboro	Oak Grove, ***KY***	Wartrace	(T)
Cornersville	Hillsdale	Old Hickory	Watertown	
Crawford	Hohenwald	Old Zion	Waverly	
Cross Plains Orlinda	Huntland	Palmyra	Waynesboro	
Crossville	Jamestown	Pelham	***West Vanleer***	(T)
Culleoka	Kingston Springs	Petersburg	Westmoreland	
Cumberland City	Laager	Pleasant Hill	White Bluff	
Cunningham	Lafayette	Pleasant Shade	White House	
Defeated	Lavergne	Pleasant View	Williamsport	
Dibrell	Lawrenceburg	Portland	Winchester	
Dickson	Lebanon	Pulaski	Woodbury	
Dover	Leoma	Red Boiling Springs	Woodland	
Doyle	Lewisburg	Rickman		

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (T)

A3.7.1 Flat Rate *Exchanges* (T)

A. ***Rate Groups (R.G.)***[2] (M)(T)

(T)

Adams-Cedar Hill
R. G. 5
Arlington
R. G. 5
Ashland City
R. G. 5
Athens
R. G. 3
Bean Station
R. G. 4
Bells
R. G. 1
Bent Creek
R. G. 4
Benton
R. G. 3
Bethel Springs
R. G. 2
Big Sandy[1]
R. G. 2C
Blanche
R. G. 2

Note 1: Exception Rate
Note 2: See paragraph A3.2.1 for Flat Rate Schedule. (N)

Material previously appearing on this page now appears on page(s) 1.1 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups (R.G.)***[2] (Cont'd) (M)(T)

(T)

Bolivar
R. G. 2
Brownsville
R. G. 1
Bulls Gap[1]
R. G. 3B
Camden
R. G. 1
Carthage
R. G. 1

Note 1: Exception Rate.
Note 2: See paragraph A3.2.1 for Flat Rate Schedule. (N)

Material previously appearing on this page now appears on page(s) 1.1 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups***[2] (Cont'd) (M)(T)

(T)

Cedar Grove[1]
R. G. 1C
Centerville
R. G. 1
Charleston
R. G. 4
Charlotte
R. G. 5
Chattanooga
R. G. 4
Chestnut Hill
R. G. 4
Clarksville
R. G. 3
Cleveland
R. G. 4
Clinton
R. G. 4
Collierville
R. G. 5
Columbia
R. G. 3
Copper Basin
R. G. 2
Covington
R. G. 5
Cross Plains-Orlinda
R. G. 5
Culleoka
R. G. 3
Cumberland City
R. G. 1

Note 1: Exception Rate.
Note 2: See paragraph A3.2.1 for Flat Rate Schedule. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups (R.G.)***[1] (Cont'd) (M)(T)

(T)

Cumberland Gap
R. G. 2
Cunningham
R. G. 3
Dandridge
R. G. 4
Dayton
R. G. 4
Decatur
R. G. 4
Dickson
R. G. 5
Dover
R. G. 1
Dyer
R. G. 2
Dyersburg
R. G. 2
Eagleville
R. G. 5
East Sango
R. G. 5
Elkton
R. G. 2
Etowah
R. G. 3

Note 1: See paragraph A3.2.1 for Flat Rate Schedule. (N)

Material previously appearing on this page now appears on page(s) 1.1 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups (R.G.)***[1] (Cont'd) (M)(T)

(T)

Fairview
R. G. 5
Fayetteville
R. G. 2
Flintville
R. G. 2

Note 1: See paragraph A3.2.1 for Flat Rate Schedule. (N)

Material previously appearing on this page now appears on page(s) 1.1 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups*(Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups (R.G.)***[1] (Cont'd) (M)(T)

(T)

Fork Ridge
See A3.10.5
Franklin
R. G. 5
Fredonia
R. G. 3
Gallatin
R. G. 5
Gatlinburg
R. G. 4
Georgetown
R. G. 4
Gibson
R. G. 2
Gleason
R. G. 2
Goodlettsville
R. G. 5
Grand Junction
R. G. 2
Greenback
R. G. 4
Greenbrier
R. G. 5
Greenfield
R. G. 2
Halls
R. G. 1

Note 1: See paragraph A3.2.1 for Flat Rate Schedule. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups (R.G.)***[1] (Cont'd) (M)(T)

(T)

Hampshire
R. G. 3
Harriman
R. G. 4
Hartsville
R. G. 1
Henderson
R. G. 1
Hendersonville
R. G. 5
Henning
R. G. 1
Hohenwald
R. G. 1
Hornbeak
R. G. 2
Humboldt
R. G. 2
Huntingdon
R. G. 2
Huntland
R. G. 2

Note 1: See paragraph A3.2.1 for Flat Rate Schedule. (N)

Material previously appearing on this page now appears on page(s) 1.1 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups (R.G.)***[1] (Cont'd) (M)(T)

(T)

Jackson
R. G. 3
Jasper
R. G. 4
Jefferson City
R. G. 4
Jellico
R. G. 3
Kenton
R. G. 2

Note 1: See paragraph A3.2.1 for Flat Rate Schedule. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups***[2] (Cont'd) (M)(T)

(T)

Kingston
R. G. 4
Kingston Springs
R. G. 5
Knoxville
R. G. 5
LaFollette
R. G. 2
LaGrange
R. G. 5
Lake City
R. G. 4
Lawrenceburg
R. G. 2
Lebanon
R. G. 5
Lenoir City
R. G. 4
Lewisburg
R. G. 2
Lexington
R. G. 2
Loudon
R. G. 4
Lyles[1]
R. G. 2B

Note 1: Exception Rate.
Note 2: See paragraph A3.2.1 for Flat Rate Schedule. (N)

Material previously appearing on this page now appears on page(s) 1.1 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups (R.G.)***[1] (Cont'd) (M)(T)

(T)

Lynchburg
R. G. 1
Lynnville
R. G. 2
Madisonville
R. G. 2
Manchester
R. G. 3
Maryville
R. G. 4

Note 1: See paragraph A3.2.1 for Flat Rate Schedule. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups (R.G.)***[1] (Cont'd) (M)(T)

(T)

Mascot-Strawberry Plains
R. G. 5
Mayrdville
R. G. 4
McEwen
R. G. 1
McKenzie
R. G. 2
Medi
R. G. 2
Memphis Metro
R. G. 5
Michie
See A3.10.6
Middleton
R. G. 2
Milan
R. G. 2
Morristown
R. G. 3
Moscow
R. G. 5 (Tennessee Only)
R. G. 1 (Mississippi Only)

Note 1: See paragraph A3.2.1 for Flat Rate Schedule. (N)

Material previously appearing on this page now appears on page(s) 1.1 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups (R.G.)***[1] (Cont'd) (M)(T)

(T)

Mt. Pleasant
R. G. 3
Murfreesboro
R. G. 5
Nashville
R. G. 5
Newbern
R. G. 2

Note 1: See paragraph A3.2.1 for Flat Rate Schedule. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups (R.G)[1]*** (Cont'd) (M)(T)

(T)

Newport
R. G. 2
Normandy
R. G. 3
Norris
R. G. 4
North Spring Hill
R. G. 5
Oak Ridge
R. G. 4
Old Hickory
R. G. 5
Oliver Springs
R. G. 4
Palmyra
R. G. 3
Paris
R. G. 2
Petersburg
R. G. 3
Pleasant View
R. G. 5
Portland
R. G. 5

Note 1: See paragraph A3.2.1 for Flat Rate Schedule. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups (R.G.)***[1] (Cont'd) (M)(T)

(T)

Pulaski
R. G. 2
Ridgely
R. G. 1
Ripley
R. G. 1
Rockwood
R. G. 4
Rogersville
R. G. 2

Note 1: See paragraph A3.2.1 for Flat Rate Schedule. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups (R.G.)***[1] (Cont'd) (M)(T)

(T)

Sango
R. G. 3
Santa Fe
R. G. 3
Savannah
R. G. 2
Selmer
R. G. 2
Sevierville
R. G. 4
Sewanee
R. G. 2
Shelbyville
R. G. 2
Smyrna
R. G. 5
Sneedville
R. G. 1

Note 1: See paragraph A3.2.1 for Flat Rate Schedule. (N)

Material previously appearing on this page now appears on page(s) 1.1 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups (R.G.)***[1] (Cont'd) (M)(T)

(T)

Soddy-Daisy
R. G. 4
Solwa
R. G. 5
Somerville
R. G. 5
South Cunningham
R. G. 5
South Fredonia
R. G. 5
South Fulton
See A3.10.7
South Guthrie
See A3.10.8

Note 1: See paragraph A3.2.1 for Flat Rate Schedule. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups (R.G.)***[2] (Cont'd) (M)(T)

(T)

South Oak Grove
See A3.10.9
South Pittsburg
R. G. 4
Spencer Mill
R. G. 5
Spring City
R. G. 4
Springfield
R. G. 5
Spring Hill
R. G. 3
Summertown[1]
R. G. 2D
Surgoinsville
R. G. 2
Sweetwater
R. G. 2

Note 1: Exception Rate.
Note 2: See paragraph A3.2.1 for Flat Rate Schedule. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.1 Flat Rate *Exchanges* (Cont'd) (T)

A. ***Rate Groups (R.G.)***[1] (Cont'd) (M)(T)

(T)

Tiptonville
R. G. 1
Trenton
R. G. 2
Triune
R. G. 5
Troy
R. G. 2
Tullahoma
R. G. 3
Union City
R. G. 2
Vanleer
R. G. 5

Note 1: See paragraph A3.2.1 for Flat Rate Schedule. (N)

Material previously appearing on this page now appears on page(s) 1.1 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate Groups (Cont'd)

A3.7.1 Flat Rate Exchanges (Cont'd)

A. Rate Groups (R.G.)[1] (Cont'd)

Wartrace
R. G. 2
Watertown
R. G. 5
Waverly
R. G. 1
West Vanleer
R. G. 5
West Sweetwater
R. G. 4
West Whiteville
R. G. 5
White Bluff
R. G. 5
White House
R. G. 5
White Pine
R. G. 4
Whiteville
R. G. 2
Whitwell
R. G. 4
Williamsport
R. G. 3
Winchester
R. G. 2

Note 1: See paragraph A3.2.1 for Flat Rate Schedule.

Page 29.1 is hereby deleted in its entirety and removed from this Guidebook (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate *Groups* (Cont'd) (T)

A3.7.2 Message Rate *Exchanges*[1] (T)

A. Individual Line Message Rate Service is offered only in the exchanges shown herein. (M)
(M)
(M)

Note 1: Effective May 1, 2013, Message Rate Service is obsoleted for Residence customers.

Material previously appearing on this page now appears on page(s) 4 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate Groups (Cont'd)

A3.7.2 Message Rate Exchanges *(Business)* (Cont'd) (T)

A. Individual Line Message Rate Service is offered only in the exchanges shown herein. (M)

B. Rate Groups (R.G.)[2] (T)

Arlington[1] (T)
R. G. 5
Chattanooga
R. G. 4
Clarksville
R. G. 3
Collierville
R. G. 5
Fairview
R. G. 5
Franklin[1]
R. G. 5
Goodlettsville
R. G. 5
Hendersonville
R. G. 5
Knoxville
R. G. 5
Mascot-Strawberry Plains[1] (T)
R. G. 5
Maynardville[1] (T)
R. G. 4
Memphis Metro
R. G. 5
Nashville
R. G. 5
Old Hickory
R. G. 5
Soddy-Daisy
R. G. 4

(DELETED) (D)

Note *1*: Exception: Message Rate Service is offered only in connection with Hotel and Hospital Private Branch Exchange Service as provided in A3.20. (T)

Note *2*: See paragraph A3.2.4 for Message Rate Schedule. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate Groups (Cont'd) (T)

A3.7.2 Message Rate Exchanges *(Business)* (Cont'd) (T)

C. Reserved for Future Use (T)

D. ***Reserved for Future Use*** (T)

1. ***Reserved for Future Use*** (T)

Pages 31.1 through 35.1 are hereby deleted in their entirety and removed from this Guidebook.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate Groups (Cont'd)

A3.7.2 (DELETED) (D)

A3.7.3 Reserved For Future Use

A3.7.4 Measured Rate Exchanges *(Business)* (C)

A. Individual line measured rate service is available only in certain central offices of the exchanges shown herein.

1. Rate Groups (R.G.)[2]

Adams-Cedar Hill	R. G. 5	
Arlington	R. G. 5	
Ashland City	R. G. 5	
Athens	R. G. 3	
Bean Station	R. G. 4	(M)
Bells	R. G. 1	(M)
Bent Creek	R. G. 4	(M)
Benton	R. G. 3	(M)
Bethel Springs	R. G. 2	(M)
Big Sandy[1]	R. G. 2C	(M)
Blanche	R. G. 2	(M)
Bolivar	R. G. 2	(M)
Brownsville	R. G. 1	(M)
Bulls Gap[1]	R. G. 3B	(M)
Camden	R. G. 1	(M)
Carthage	R. G. 1	(M)

(DELETED)

Note 1: Exception Rate. (M)

Note 2: See paragraph A3.2.3 for Measured Rate Schedule.

Page 36.1 is hereby deleted in its entirety and removed from this Guidebook (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate Groups (Cont'd)

A3.7.4 Measured Rate Exchanges *(Business)* (Cont'd) (C)

A. (Cont'd)

1. Rate Groups (R.G.)[2] (Cont'd)

Cedar Grove[1]	R. G. 1C	
Centerville	R. G. 1	
Charleston	R. G. 4	
Charlotte	R. G. 5	
Chattanooga	R. G. 4	
Chestnut Hill	R. G. 4	
Clarksville	R. G. 3	
Cleveland	R. G. 4	
Clinton	R. G. 4	
Collierville	R. G. 5	
Columbia	R. G. 3	
Copper Basin	R. G. 2	
Covington	R. G. 5	
Cross Plains-Orlinda	R. G. 5	
Culleoka	R. G. 3	
Cumberland City	R. G. 1	(M)
Cumberland Gap	R. G. 2	(M)
Cunningham	R. G. 3	(M)
Dandridge	R. G. 4	(M)
Dayton	R. G. 4	(M)
Decatur	R. G. 4	(M)
Dickson	R. G. 5	(M)
Dover	R. G. 1	(M)
Dyer	R. G. 2	(M)
Dyersburg	R. G. 2	(M)
Eagleville	R. G. 5	(M)
East Sango	R. G. 5	(M)
Elkton	R. G. 2	(M)
Etowah	R. G. 3	(M)
Fairview	R. G. 5	(M)
Fayetteville	R. G. 2	(M)
Flintville	R. G. 2	(M)
Franklin	R. G. 5	(M)
Fredonia	R. G. 3	(M)
Gallatin	R. G. 5	(M)

Note 1: Exception Rate.
Note 2: See paragraph A3.2.3 for Measured Rate Schedule.

Page 37.1 and 37.2 are hereby deleted in their entirety and removed from this Guidebook (N)

Material appearing on this page previously appeared on page(s) 37.1 and 37.2 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate Groups (Cont'd)

A3.7.4 Measured Rate Exchanges *(Business)* (Cont'd) (C)

A. (Cont'd)

1. **Rate Groups (R.G.)**[1] (Cont'd)

Gatlinburg	R. G. 4	
Georgetown	R. G. 4	
Gibson	R. G. 2	
Gleason	R. G. 2	
Goodlettsville	R. G. 5	
Grand Junction	R. G. 2	
Greenback	R. G. 4	
Greenbrier	R. G. 5	
Greenfield	R. G. 2	
Halls	R. G. 1	
Hampshire	R. G. 3	
Harriman	R. G. 4	
Hartsville	R. G. 1	
Henderson	R. G. 1	
Hendersonville	R. G. 5	
Henning	R. G. 1	(M)
Hohenwald	R. G. 1	(M)
Hornbeak	R. G. 2	(M)
Humboldt	R. G. 2	(M)
Huntingdon	R. G. 2	(M)
Huntland	R. G. 2	(M)
Jackson	R. G. 3	(M)
Jasper	R. G. 4	(M)
Jefferson City	R. G. 4	(M)
Jellico	R. G. 3	(M)
Kenton	R. G. 2	(M)
Kingston	R. G. 4	(M)
Kingston Springs	R. G. 5	(M)
Knoxville	R. G. 5	(M)
LaFollette	R. G. 2	(M)
LaGrange	R. G. 5	(M)
Lake City	R. G. 4	(M)

Note 1: See paragraph A3.2.3 for Measured Rate Schedule.

Page 38.1 and 38.2 are hereby deleted in their entirety and removed from this Guidebook (N)

Material appearing on this page previously appeared on page(s) 38.1 and 38.2 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate Groups (Cont'd)

A3.7.4 Measured Rate Exchanges *(Business)* (Cont'd) (C)

A. (Cont'd)

1. Rate Groups (R.G.)[2] (Cont'd)

Lawrenceburg	R. G. 2	
Lebanon	R. G. 5	
Lenoir City	R. G. 4	
Lewisburg	R. G. 2	
Lexington	R. G. 2	
Loudon	R. G. 4	
Lyles[1]	R. G. 2B	
Lynchburg	R. G. 1	
Lynnville	R. G. 2	
Madisonville	R. G. 2	
Manchester	R. G. 3	
Maryville	R. G. 4	
Mascot-Strawberry Plains	R. G. 5	
Maynardville	R. G. 4	
McEwen	R. G. 1	(M)
McKenzie	R. G. 2	(M)
Medina	R. G. 2	(M)
Memphis Metro	R. G. 5	(M)
Middleton	R. G. 2	(M)
Milan	R. G. 2	(M)
Morristown	R. G. 3	(M)
Moscow	R. G. 5 (Tennessee Only); R. G. 1 (Mississippi Only)	(M)
Mt. Pleasant	R. G. 3	(M)
Murfreesboro	R. G. 5	(M)
Nashville	R. G. 5	(M)
Newbern	R. G. 2	(M)
Newport	R. G. 2	(M)
Normandy	R. G. 3	(M)
Norris	R. G. 4	(M)
North Spring Hill	R. G. 5	(M)
Oak Ridge	R. G. 4	(M)

Note 1: Exception Rate

Note 2: See paragraph A3.2.3 for Measured Rate Schedule.

Page 39.1 and 39.2 are hereby deleted in their entirety and removed from this Guidebook

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate Groups (Cont'd)

A3.7.4 Measured Rate Exchanges *(Business)* (Cont'd) (C)

A. (Cont'd)

1. Rate Groups (R.G.)[1] (Cont'd)

Old Hickory	R. G. 5	
Oliver Springs	R. G. 4	
Palmyra	R. G. 3	
Paris	R. G. 2	
Petersburg	R. G. 3	
Pleasant View	R. G. 5	
Portland	R. G. 5	
Pulaski	R. G. 2	
Ridgely	R. G. 1	
Ripley	R. G. 1	
Rockwood	R. G. 4	
Rogersville	R. G. 2	
Sango	R. G. 3	
Santa Fe	R. G. 3	
Savannah	R. G. 2	
Selmer	R. G. 2	(M)
Sevierville	R. G. 4	(M)
Sewanee	R. G. 2	(M)
Shelbyville	R. G. 2	(M)
Smyrna	R. G. 5	(M)
Sneedville	R. G. 1	(M)
Soddy-Daisy	R. G. 4	(M)
Solway	R. G. 5	(M)
Somerville	R. G. 5	(M)
South Cunningham	R. G. 5	(M)
South Fredonia	R. G. 5	(M)
South Pittsburg	R. G. 4	(M)
Spencer Mill	R. G. 5	(M)
Spring City	R. G. 4	(M)
Springfield	R. G. 5	(M)
Spring Hill	R. G. 3	(M)
Summertown[1]	R. G. 2D	(M)
Surgoinsville	R. G. 2	(M)
Sweetwater	R. G. 2	(M)

Note 1: See paragraph A3.2.3 for Measured Rate Schedule.

Page 40.1 and 40.2 are hereby deleted in their entirety and removed from this Guidebook

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Exchange Rate Groups (Cont'd)

A3.7.4 Measured Rate Exchanges *(Business)* (Cont'd) (C)

A. (Cont'd)

1. Rate Groups (R.G.)[1] (Cont'd)

Tiptonville	R. G. 1	
Trenton	R. G. 2	
Triune	R. G. 5	
Troy	R. G. 2	
Tullahoma	R. G. 3	
Union City	R. G. 2	
Vanleer	R. G. 5	
Wartrace	R. G. 2	
Watertown	R. G. 5	
Waverly	R. G. 1	
West Sweetwater	R. G. 4	
West Vanleer	R. G. 5	
West Whiteville	R. G. 5	
White Bluff	R. G. 5	
White House	R. G. 5	
White Pine	R. G. 4	
Whiteville	R. G. 2	(M)
Whitwell	R. G. 4	(M)
Williamsport	R. G. 3	(M)
Winchester	R. G. 2	(M)

A3.8 Joint User (Obsoleted - See Section A103.) (M)

Note 1: See paragraph A3.2.3 for Measured Rate Schedule.

Page 41.0.1 and 41.1 are hereby deleted in their entirety and removed from this Guidebook (N)

Pages 41.2 through 44 are hereby deleted in their entirety and removed from this Guidebook. (M)

Material appearing on this page previously appeared on page(s) 41.0.1 and 41.1 of this section.
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A3. BASIC LOCAL EXCHANGE SERVICE

A3.9 Zone Mileage Charge

A3.9.1 Reserved For Future Use

A3.9.2 Zone Charges

A. Where zone rate areas are designated on Exchange Service Area or other maps, the following Zone 1 charge applies in connection with service outside the base rate area in addition to the basic rate for service:

1. Individual Line or Trunk

	Monthly Rate	USOC	
(a) Zone 1	**$1.50**	**1LS1+**	(I)

A3.10 Local Exceptions

A3.10.1 Concessions

A. A concession of 33-1/3 percent from the regular business rates is available in the following exchanges for Charitable Institutions and Churches as defined in A3.18.

1. Cumberland City
2. Dover
3. Fredonia
4. Palmyra
5. Sango

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions (Cont'd)

(M)

(DELETED) (The Goodlettsville - Greenbrier information has been deleted.) (D)

Material previously appearing on this page now appears on page(s) 45 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions (Cont'd)

A3.10.2 Morristown Area Calling Plan[1] (T)

A. The Morristown Area Calling Plan is an optional offering for the Morristown exchange that provides local calling from the subscriber's home wire center to all wire centers within a 40 mile radius based on airline mileage, in addition to the existing local calling area as described in A3.6. Customers in Morristown cannot subscribe to RegionServ described in A3.2.9. (T)

B. This service is not available to customer-provided public telephone subscribers.

C. Customers subscribing to the Morristown Area Calling Plan will be provided an access line as described following.

D. The access line for Business service and Network Access Register is provided at the following rates. All other services offering the Morristown Area Calling Plan are provided for in the appropriate sections at rates specified for RegionServ. (O)

	Monthly Rate	USOC	
1. Access line, each			
(a) ***(Obsoleted, See Section A103)***			(O)
(b) ***(Obsoleted, See Section A103)***			(O)
(c) Business (Rate Groups 1 - 3)	**$27.29**	**NA**	
(d) Business (Rate Groups 4 - 5)	**30.29**	**NA**	
2. ESSX service NAR, each			
(a) Inward Only	**14.79**	**NA**	
(b) Outward Only	**14.79**	**NA**	
(c) Both Way	**14.79**	**NA**	

E. In addition to the access line, customers must choose a usage package from the following options. Customers subscribing to a resold exchange service such as Shared Tenant Service must choose an option from F. A combination of usage packages is not allowed on the same premises on the same account. (T)

1. Option 1 - Economy

With this usage package, customers are billed for all local calls at the charges described in G. Local usage charges for calls terminating in Bands A, B, C and D will not exceed $25.00 for Business customers per line, trunk or ESSX service NAR with the following exception. Local usage charges for hospital patient rooms and hotel guest rooms will not be capped. (T)(O)

(a) Per line **-** **NA**

Note 1: Effective May 1, 2013, Morristown Area Calling Plan is obsoleted for Residence customers. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions (Cont'd)

A3.10.2 Morristown Area Calling Plan (Cont'd)[1] (T)

E. (Cont'd)

2. Option 2 - Standard

This option includes a $4.00 usage allowance on all calls terminating in Bands A, B, C and D. Local calls are billed in accordance with the usage schedule described in G at a 20 percent discount on the total usage charges, in addition to the off-peak discount described in H. Billed usage charges, above the allowance, for calls terminating in Bands A, B, C and D, will not exceed $21.00 for Business customers per line, trunk or ESSX service NAR with the following exception. Local usage charges for hospital patient rooms and hotel guest rooms will not be capped. The following rate is in addition to the access rate. (T)(O)

	Monthly Rate	USOC
(a) Per line	**$4.00**	**NA**

F. Shared Tenant Service subscribers must choose only one of the following usage package options per account.

1. Option 1 - Economy

All local calls are billed in accordance with the usage schedule described in G. (T)

(a) Per line	**-**	**NA**

2. Option 2 - Standard

This option includes a $4.00 usage allowance on all calls terminating in Bands A, B, C and D. Local calls are billed in accordance with the usage schedule described in G at a 20 percent discount on the total usage charges, in addition to the off-peak discount described in H. The following rate is in addition to the access line rate. (T)

(a) Per line	**4.00**	**NA**

G. The following usage charges are applicable for all local calls and are based on airline mileage between wire centers. Wire center coordinates are specified in the National Exchange Carrier Association, Inc. F.C.C. Tariff No. 4.

Mileage Bands	Initial Minute Charge	Additional Minute Charge
A (0 miles)	**$.02**	**$.01**
B (1-10 miles)	**.03**	**.015**
C (11-16 miles)	**.04**	**.02**
D (17-22 miles and intra-county greater than 22 miles)	**.06**	**.04**
E (23-30 miles inter-county)	**.10**	**.07**
F (31-40 miles inter-county)	**.14**	**.10**
G (Special Band as described in I)	**.18**	**.14** (T)

Note 1: Effective May 1, 2013, Morristown Area Calling Plan is obsoleted for Residence customers. (N)

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions (Cont'd)

A3.10.2 Morristown Area Calling Plan (Cont'd)[1]

H. Time/Day Discount - The preceding usage rates are peak period rates and apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each period are totaled to obtain the total message charge.

I. In addition to the local calling described in paragraph A, if any wire center in an exchange is located within 40 miles of any wire center in the originating exchange, local calling will be provided from the entire originating exchange to the entire terminating exchange. The usage charges for Band G are applicable for inter-county distances greater than 40 miles.

J. Grouping rates are described in A3.19.2.

K. Calls completed with operator assistance within the local calling area as described in A3.6.1 will be rated at the preceding usage charges in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances or caps. All other calls completed with operator assistance will be billed at the applicable Long Distance Message Telecommunications Service (MTS) charges described in Section A18.

L. All ***terms and conditions*** that appear in other sections of this Guidebook apply unless otherwise stated herein. (T)

Note 1: Effective May 1, 2013, Morristown Area Calling Plan is obsoleted for Residence customers.

A2. BASIC LOCAL EXCHANGE SERVICE

A5.VII Local Exchange (LOCAL)

A5.VII2 Multiple Signal Foreign Exchange Service

A. Multiple Signal Foreign Exchange Service provides subscribers with the Illinois Bell Signal Foreign Exchange Service Plus, from Illinois Bell Special Foreign Exchange Service, providing discernible dial services into the prescribed exchange Foreign Plus, from Illinois Bell Special Foreign Exchange Service.

B. Special Foreign Exchange Service, provided at rates indicated following, provides a subscriber access to all exchanges listing a specified number in the directory of the Illinois Bell Telephone Company.

C. Special Foreign Exchange Service is available only in selected Illinois Bell Exchanges, and is offered where the designated rates, as the Illinois Bell Telephone Company shall determine, are sufficient to cover the cost of the service.

D. Monthly recurring charges for **Multiple Foreign** Exchange Service **Foreign Plus Multiple Foreign Plus** Service.

E. Non-recurring charges for **Multiple Foreign** Exchange Service **Foreign Plus Multiple Foreign Plus** Service. (N)

(N)	Multiple Foreign and Foreign Plus Multiple Foreign Plus Service:	**Per Line Month**	**Per Trunk Month**	**Per Line Trunk Month**
	Base Arrangement - Illinois Bell Service Area Exchanges			
	Non-recurring charges are as set forth in Section 5.1			

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions (Cont'd)

A3.10.4 Memphis Metropolitan

A. The Memphis Metropolitan Exchange Area consists of one Tennessee zone which is designated as Memphis and one Arkansas zone (***AT&T Arkansas***) which is designated as West Memphis. Rate schedules for the zone located in Tennessee are specified herein. (T)

B. All messages from stations in the Tennessee zone of the Memphis Metropolitan Exchange Area to the Arkansas zone are furnished on a local message basis only.

C. Foreign Zone Service

Individual Line Main Station Service or Private Branch Exchange Flat Rate Trunk Lines are furnished on a foreign zone basis as follows:

1. The monthly rate for Individual Line Main Station Service or Private Branch Exchange trunk line applicable within the base rate area of the zone from which service is to be furnished.
2. A mileage charge per mile or fraction thereof per month for each channel will apply for that portion of the airline measurement within Tennessee, where service is furnished to a subscriber within an Arkansas zone through a central office in a Tennessee zone or to a subscriber in a Tennessee zone through a central office in an Arkansas zone.

	Monthly Rate	USOC
(a) Mileage charge	**$4.00**	**NA**

D. Inter-zone Private Line Service (T)

Where private line service is furnished between the zone in Tennessee and the zone in Arkansas involving only two-point connections, a mileage charge per month, per airline mile or fraction thereof, applies for that portion of the measurement within Tennessee. (T)

(a) Mileage charge	**3.30**	**NA**

E. Inter-zone Channels for Program Transmission in Connection with Loudspeakers and Sound Recording

Where non-equalized channels for program transmission in connection with loud-speakers and sound recording are furnished between the zone in Tennessee and the zone in Arkansas, mileage charges as shown ***herein*** apply for that portion of the measurement within Tennessee. (T)

(a) First 1/4 mile	**4.40**	**NA**
(b) Each additional 1/4 mile	**1.65**	**NA**

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions (Cont'd)

A3.10.5 Fork Ridge

A. For the area in and around Fork Ridge, Tennessee, which lies within and is a part of the local service area of the Middlesboro, Kentucky, exchange, principally located within the State of Kentucky, the exchange rates, ***terms and conditions*** are the same as those fixed for the services in Middlesboro by the Kentucky Public Service Commission, except that residence customers receive a $3.00 monthly credit per line and business customers receive a $0.90 monthly credit per line or trunk. In addition, zone charges do not apply to residence or business customers. Residence customers who subscribe to Complete Choice service receive a $6.50 monthly credit per line instead of the $3.00 monthly credit per line. Residence customers who subscribe to ISDN service specified in A42.2 receive a $30.75 monthly credit per line instead of the $3.00 monthly credit per line. (T)

A3.10.6 Michie

A. For the area in and around Michie, Tennessee, which lies within and is a part of the local service area of the Corinth, Mississippi exchange principally located within the State of Mississippi, the exchange rates, ***terms and conditions*** are the same as those ***posted in the Mississippi General Exchange Guidebook*** for the services in Corinth, except that residence customers receive a $6.55 monthly credit per line and business customers receive a $4.35 monthly credit per line or trunk. In addition, zone charges do not apply to residence or business customers. Residence customers who subscribe to Complete Choice service receive an $8.00 monthly credit per line instead of the $6.55 monthly credit per line. Residence customers who subscribe to ISDN service specified in A42.2 receive a $37.25 monthly credit per line instead of the $6.55 monthly credit per line. (T)

A3.10.7 South Fulton

A. For the area in and around South Fulton, Tennessee, which lies within and is a part of the local service area of the Fulton, Kentucky exchange principally located within the State of Kentucky, the exchange rates, ***terms and conditions*** are the same as those fixed for the services in Fulton by the Kentucky Public Service Commission except that residence customers receive a $3.10 monthly credit per line and business customers receive a $1.00 monthly credit per line or trunk. In addition, zone charges do not apply to residence or business customers. Residence customers who subscribe to Complete Choice service receive a $6.50 monthly credit per line instead of the $3.10 monthly credit per line. Residence customers who subscribe to ISDN service specified in A42.2 receive a $31.00 monthly credit per line instead of the $3.10 monthly credit per line. (T)

A3.10.8 South Guthrie

A. For the area in and around South Guthrie, Tennessee, which lies within and is a part of the local service area of Guthrie, Kentucky exchange principally located within the State of Kentucky, the exchange rates, ***terms and conditions*** are the same as those fixed for the services in Guthrie by the Kentucky Public Service Commission except that residence customers receive a $3.10 monthly credit per line and business customers receive a $1.00 monthly credit per line or trunk. In addition, zone charges do not apply to residence or business customers. Residence customers who subscribe to Complete Choice service receive a $6.50 monthly credit per line instead of the $3.10 monthly credit per line. Residence customers who subscribe to ISDN service specified in A42.2 receive a $31.00 monthly credit per line instead of the $3.10 monthly credit per line. (T)

A3.10.9 South Oak Grove

A. For the area in and around South Oak Grove, Tennessee, which lies within and is a part of the local service area of the Oak Grove, Kentucky exchange principally located within the State of Kentucky, the exchange rates, ***terms and conditions*** are the same as those fixed for the services in Oak Grove by the Kentucky Public Service Commission except that residence customers receive a $3.75 monthly credit per line. In addition, zone charges do not apply to residence or business customers. Residence customers who subscribe to Complete Choice service receive a $6.50 monthly credit per line instead of the $3.75 monthly credit per line. Residence customers who subscribe to ISDN service specified in A42.2 receive a $31.50 monthly credit per line instead of the $3.75 monthly credit per line. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions (Cont'd)

(DELETED) (Nashville local exception information has been deleted.) (D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions (Cont'd)

A3.10.10 Collierville and Memphis Extended Local Calling[1]

A. Extended Local Calling is an optional calling plan available to business subscribers located in the Collierville and Memphis exchanges. This calling plan provides 7-digit direct dialed station-to-station calls from Collierville and Memphis to Byhalia, Hernando and Olive Branch, Mississippi.

B. Rates and Charges

1. The following rates are in addition to the basic exchange service provided elsewhere in this ***Guidebook***. (T)

	Monthly Rate	USOC
(a) (Obsoleted, See Section A103.)		
(b) Business, per line, trunk or ESSX service NAR	**$2.00**	**NA** (T)

2. In addition to the access line, customers are billed for all local calls at the charges described in ***paragraphs*** 3 and 4. Local usage charges for calls terminating in Bands H and I will not exceed $13.00 for business customers per line, BellSouth MultiServ service per line, trunk, or ESSX service NAR or BellSouth MultiServ PLUS service NAR[1]. (T)

	Initial Minute	Each Additional Minute	USOC
3. The following usage rates apply for calls originating from the Collierville Main wire center and the Memphis wire centers of Germantown, Oakville, Southaven, Southland and Southwind to the terminating exchanges of Byhalia, Hernando and Olive Branch, Mississippi.			
(a) Band H (Special Band)	**$.04**	**$.02**	**NA**
4. The following usage rates apply for calls originating from the remaining Memphis wire centers of Bartlett, Cherokee, Chickasaw, Eastland, Frayser, Humphreys, Main, Midtown, Southside and Westwood to the terminating exchanges of Byhalia, Hernando and Olive Branch, Mississippi.			
(a) Band I (Special Band)	**.07**	**.05**	**NA**

5. Time of day discounts do not apply.

C. This plan is not available to customers who subscribe to Area Plus services, public pay telephone service, shared tenant service, message or measured rate service. (T)

D. Customers selecting the Extended Local Calling plan must subscribe to this service on all lines, trunks or ESSX service NARs on their premises. (T)

Note 1: Residence Collierville and Memphis Extended Local Calling Plans obsoleted effective April 8, 2002. See Section A103.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.11 Reserved For Future Use

A3.12 Network Access Register Usage Package

A3.12.1 General

The Network Access Register (NAR) Usage Package provides for exchange and long distance message network calling to and from main stations and attendant positions of an ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service system, or a system requiring trunk or line applications in conjunction with MegaLink channel service, FlexServ service, or LightGate service. The NAR Usage Package provides for Flat, Measured, or RegionServ network usage access. It is used in conjunction with a Network Access Limiter for ESSX service and Digital ESSX service as provided in Section A112. When ESSX service or Digital ESSX service Network Access Registers (NARs) are furnished on LightGate service, MegaLink channel service, or FlexServ service, Bulk Usage Measured Rate Service may be provided at the rates and charges described in A3.26. (T)

A3.12.2 *Terms, Conditions* And Application Of Rates (T)

A. The charges listed in A3.12.3 for the Flat and Measured Rate Usage Packages for ESSX service and Digital ESSX service include Grouping Service. The charges listed in A3.12.3 for the Flat Rate Packages for MultiServ PLUS service and BellSouth Centrex service include Grouping Service. The charges listed for Flat Rate MegaLink channel service, FlexServ service, and LightGate service and the RegionServ Usage Package do not include grouping service. See A3.19.2 for grouping service rates. (T)

B. The Flat Rate NAR Usage package includes an unlimited number of dialed sent paid local calls.

C. For the Measured Rate NAR Usage Package, all limitations specified in A3.2.3 for Measured Rate Service apply.[1]
For the RegionServ NAR Usage Package, all limitations specified in A3.2.9 for RegionServ apply.

Note 1: Where the RegionServ is available, Measured Rate NAR Usage Package will not be offered for new installation or transfer of service to a new location. (See A3.1.E)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.12 Network Access Register Usage Package (Cont'd)

A3.12.2 *Terms, Conditions* And Application Of Rates (Cont'd) (T)

D. All monthly rates and charges shown ***herein*** for NAR Usage Packages apply on a statewide basis. The rates shown are applicable whether the NAR Usage Package is used for Inward, Outward, or Both way applications. (T)

E. The conditions and rates specified in other ***guidebooks*** for services which may be associated with these services are in addition to those specified herein. (T)

A3.12.3 Rates

	Monthly Rate	USOC
A. Per Flat Rate NAR Usage Package, each		
1. Charges - ESSX service and Digital ESSX service		
(a) Inward only	**$55.04**	**EQB**
(b) Outward only	**55.04**	**EQC**
(c) Both way	**55.04**	**EQA**
2. Charges - MegaLink channel service, FlexServ service, and LightGate service		
(a) Inward only	**32.79**	**NQP**
(b) Outward only	**32.79**	**NQT**
(c) Both way	**32.79**	**NQM**
(c) DID Combination[1]	**62.79**	**ND3**
B. Per Measured Rate NAR Usage Package[2], each		
1. Charges - ESSX service and Digital ESSX service		
(a) Inward only	**36.54**	**EQR**
(b) Outward only	**36.54**	**EQS**
(c) Both way	**36.54**	**EQP**
C. Per RegionServ Rate NAR Usage Package,[3] each		
1. Charges - ESSX service and Digital ESSX service		
(a) Inward only	**12.79**	**3QM1X**
(b) Outward only	**12.79**	**3QMOX**
(c) Both way	**12.79**	**3QMCX**
D. MultiServ PLUS Service or BellSouth Centrex service NAR Packages		
Rates shown are applicable to MultiServ PLUS service or BellSouth Centrex service applications		
1. Per Package		
(a) Both Way, Flat Rate	**55.04**	**M9QCX**
(b) One-way Inward, Flat Rate	**55.04**	**M9Q1X**
(c) One-way Outward, Flat Rate	**55.04**	**M9QOX**
(d) Both Way, Measured Rate – RegionServ[3]	**12.79**	**M9QCR**
(e) One-way Inward, Measured Rate – RegionServ[3]	**12.79**	**M9Q1R**
(f) One-way Outward, Measured Rate – RegionServ[3]	**12.79**	**M9QOR**

Note 1: Available where facilities permit. Appropriate charges for DID service and Grouping Service apply.

Note 2: Per LMS NAR Package
All usage is at the usage conditions and rates for standard measured rate service specified in A3.2.3. The measured package monthly rate includes a local usage allowance of $10.00 per NAR. Where RegionServ is available, Measured Rate Service will not be offered for new installations or transfers of service to a new location. See A3.1.E.

Note 3: Per RegionServ NAR Package
All usage is at the usage conditions and rates for RegionServ Rate Service specified in A3.2.9.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Directory Assistance Service

A3.13.1 General

A. The Company furnishes Directory Assistance service for the purpose of aiding customers in obtaining numbers.

B. When the Company receives a request for Directory Assistance service and the caller provides a state, city and name, the Company will either:

1. provide the listed and available number(s) requested, or
2. apprise the caller that the number(s) cannot be provided because the listing(s) is private (non-published), or not available in the Company's database.

C. Directory Assistance does not provide numbers associated with private (non-published) listings but does furnish numbers for semi-private (non-listed) listings.

A3.13.2 Application of Rates and Exemptions

A. Reserved for future use.

B. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use the Company's Listing Information System due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of listing service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at anytime.

C. Residence subscribers who have applied for and received Company certification that either the subscriber or a person living at the subscriber's residence on a permanent basis is 65 or more years of age are exempt from Directory Assistance charges when requesting listing information for lines located within the Company's NPA/LATA Directory Assistance serving area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office.

This exemption is applicable exclusively to calls made by the individual certified to be 65 or more years of age from the residential subscriber line assigned to the subscriber who has applied for and received such Company certification. Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of this exemption could result in its removal.

A3.13.3 Rates And Charges

A. Directory Assistance service - (maximum of three listing requests per call)

	Rate	USOC	
1. Receipt of listings associated with lines located within the Local Calling Area or NPA/LATA serving area of the originating line			
(a) Per call	**$2.49**	**NA**	(I)
2. Receipt of listings associated with lines located outside the Local Calling Area or NPA/LATA serving area of the originating line[1]			
(a) Per call	**2.49**	**NA**	(I)

Note 1: No allowances, exemptions or exceptions apply. This service is available where technically feasible.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Directory Assistance Service (Cont'd)

A3.13.3 Rates And Charges (Cont'd)

(DELETED) (D)

	Rate	USOC
B. Directory Assistance for Mobile Service Providers (MSPs)		
1. All calls to Directory Assistance		
(a) Per call	**$.30**	**NA**

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.14 Operator Assisted Local Calls (C)

A3.14.1 General

A. When the caller requests operator assistance, and the call is completed within the local calling area, a service charge will be applied except as specified in paragraph A3.14.2.A.

A3.14.2 Application Of Charges

A. The appropriate service charge for local operator assistance, as specified in A3.14.3, will be applied to each completed call except
   1. For calls to the Company for official business;
   2. For emergency calls to agency type numbers, such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations, and to any emergency medical number;
   3. Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of the Company that may be terminated at any time; or
   4. When the caller advises he has had service trouble in reaching the terminating number

B. The call may be billed to the originating individual line, third number[1], collect[1], or any other special Company-approved identification number. (C)

A3.14.3 Service Charges

A. A service charge will be applied for each "completed" local operator assistance call as follows:

	Charge	USOC
1. Station-to-Station		
(a) (DELETED)		
(b) Operator	**$1.25**	**NA**

(DELETED) (D)

B. The charge specified in paragraph 1 for Inmate Coin Service, will apply only to inmate calls. These calls are to be restricted to outgoing, collect, coinless generated calls made from Penal Institutions. The service charge will be applied for each "completed" local operator assistance call as follows:

1. Station-to-Station			
(a) Operator (collect only) [1]	**.50**	**NA**	(C)

A3.15 (DELETED) (D)

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Local Verification/Interruption Service are discontinued. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.15 (DELETED) (Cont'd) (D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.15 (DELETED) (Cont'd) (D)

A3.16 Reserved For Future Use

A3.17 Auxiliary Line Service (Inward Service)

A3.17.1 General

A. Under the conditions specified herein, a subscriber, having two-way flat, measured rate or RegionServ individual line business service may subscribe for one or more auxiliary lines of the same class as their two-way service at the rate specified herein for auxiliary lines.

B. The auxiliary line must terminate on the same premises as that in which the main service is located.

C. The auxiliary line is arranged for receiving incoming calls only.

D. The numbers of auxiliary lines may be consecutive with those of the main service and if so arranged are the first numbers in the series assigned to a subscriber.

E. All listings must be in connection with the number of the first auxiliary line if it is consecutive with the main service.

F. Auxiliary line service is furnished within the base rate area of each exchange or zone at the rate applicable for business individual line flat, measured or RegionServ for that exchange. Outside the base rate area, the charge for individual line mileage or zone rates apply.

A3.18 Concession Service

A3.18.1 General

A. The classes of subscribers specified following are allowed the concession indicated for the following services:

1. The access line portion of all local exchange services described in Section A3. In connection with usage based pricing services such as measured, message rate, RegionServ or BellSouth Business Plus service, the concession applies on the amount of the monthly access line rate but not on associated usage charges or allowances.
2. Zone, extension and tie-line mileage charges associated with the services enumerated herein.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.18 Concession Service (Cont'd)

A3.18.1 General (Cont'd)

B. Concessions are not allowed to any class of subscribers except employees, where so noted, from the regular rates for the following services and equipment:

1. Toll messages.
2. Local usage or messages in excess of the allowance for measured or message rate service, except for employee concessions.
3. Joint User Service
   Contracts for Joint User Service are not accepted in connection with service at a concession rate, unless the joint user, if a main station subscriber, would be entitled to a concession.
4. Construction charges.
5. Additional listings, except for employee concessions. (T)
6. Miscellaneous equipment or other facilities, including any extension line mileage charges associated with the miscellaneous equipment or other facilities, except for employee concessions.
7. Installation, service connection, inside move or change charges, except for employee concessions.
8. Back-Up Line service.
9. MultiServ service and MultiServ PLUS service.
10. BellSouth Centrex service

A3.18.2 Charitable Institutions

A concession of 25 percent from the regular business rate is allowed to corporations, associations and institutions, or any branch thereof who comply with all of the following qualifications.

A. Are dependent upon voluntary contributions for their support

B. Are exclusively engaged in charitable work.

C. Provide a majority of its services free of charge and utilize any compensation received for its services wholly in the prosecution of its charitable work, not resulting in any profit to the organization or any member thereof.

D. Are engaged principally in the furnishing of direct aid to the physical health and comfort of human beings in the form of money, services or necessary commodities. For determining eligibility for concession service, those corporations, associations and institutions whose principal work is the elevation or enlightenment of minds or morals, or the reformation, punishment, or correction of acts, habits or mental conditions, or the enforcement of law, or the protection of rights, are not to be classed as charitable institutions.

E. Communication equipment furnished at concession rates for charitable institutions must be located in the administrative offices, institutional buildings or any of the branches thereof.

A3.18.3 Churches And Clergymen (Obsoleted, See Section A103)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.18 Concession Service (Cont'd)

A3.18.4 Company Employees

A. All services offered by the Company may be made available to the Company's employees/retirees at a discount.

A3.18.5 Schools - School/Parent Communications Service

A. A concession may be granted to schools (K-12) which will apply as a credit toward charges applicable for lines dedicated exclusively to School/Parents Communications Systems.

1. School/Parent Communications Systems are defined as an arrangement which uses automatic dialer equipment to dial preselected numbers, and upon the connection being established, transmits a recorded message. This arrangement may also include a voice mail-box at the school so that incoming messages to the school or recorded responses made during initial calls may be directed to an individual teacher. (T)
2. The use of automated dialers shall be restricted to making outgoing calls to the residences of students enrolled in the school. Where such calls are restricted to attendance or discipline matters, no registration is required. However, if automatic dialing equipment is to be used for any other purpose, the school must furnish a copy of the approved registration to the Company for it's records in order to qualify for a concession credit on line serving such equipment. (T)
3. The principal of the school, as the official in charge of the school, must annually certify to the Company it's compliance with these ***terms and conditions*** in order to qualify for the credit allowance to apply for the ensuing calendar year. Such certification must be received by not later than November 15 each year. (T)

B. For schools paying business flat rate or usage based pricing rates, with no other concession or franchise credit, a concession may apply which shall be a credit toward charges for that line in an amount equal to the difference between the basic business flat rate or usage based pricing rate charge and the basic residence flat rate or usage based pricing rate charge.

1. Grouping service, when furnished in connection with approved School/Parent Communications Service, shall receive a concession credit equal to the difference in charges between business and residence grouping service.

C. For schools using ESSX service, with no other concession or franchise credit, a concession may be allowed which is equal to the difference in rate between either the charge for a flat rate Network Access Register and the charge for a residence flat rate PBX trunk or between the charge for a usage based pricing rate Network Access Register and the charge for a residence usage based pricing PBX trunk, as appropriate.

D. The application of concession credit allowances is limited to one credit per line dedicated and used exclusively for the School/Parent Communications Service. The maximum number of concession credit allowances which may be granted per school may not exceed one credit per hundred students or fraction thereof.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.19 Grouping Service

This service receives promotional pricing treatment as described in A2.3.26 of this Tariff.

A3.19.1 General

Grouping Service is a combination of two or more residence or business lines or trunks connected to the central office so that incoming calls overflow to the next available line or trunk if that line is busy.

A3.19.2 Rates

A. Monthly Rates For Grouping Service

1. Individual line or trunk

These charges apply as indicated herein and apply in addition to the regular individual line rate.

	Monthly Rate	USOC	
(a) Business Flat Rate Line[1]			(T)
Rate Group 1	**$20.29**	**HTG**	(N)
Rate Group 2	**23.10**	**HTG**	(N)
Rate Group 3	**24.56**	**HTG**	(N)
Rate Group 4	**29.29**	**HTG**	(N)
Rate Group 5	**16.90**	**HTG**	(N)
The following exchanges are exceptions to the statewide group.			(N)
Cedar Grove (Rate Group 1C)	**22.35**	**HTG**	(N)
Lyles (Rate Group 2B)	**24.53**	**HTG**	(N)
Big Sandy (Rate Group 2C)	**23.81**	**HTG**	(N)
Summertown (Rate Group 2D)	**24.56**	**HTG**	(N)
Bulls Gap (Rate Group 3B)	**25.31**	**HTG**	(N)

(M)

Note 1: Rates also apply for Grouping service for BellSouth Business Plus service.

(DELETED) (D)

Material previously appearing on this page now appears on page(s) 58.2 of this section.

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.19 Grouping Service (Cont'd)

A3.19.2 Rates (Cont'd)

A. Monthly Rates For Grouping Service (Cont'd)

1. Individual line or trunk (Cont'd)

These charges apply as indicated herein and apply in addition to the regular individual line rate.

		Monthly Rate	USOC
(i)	Overflow to Back-Up Line from each additional non-RegionServ primary line		
	Rate Group 1	**$25.65**	**BULRX**
	Rate Group 2	**25.94**	**BULRX**
	Rate Group 3	**28.69**	**BULRX**
	Rate Group 4	**32.26**	**BULRX**
	Rate Group 5	**32.26**	**BULRX**
	The following exchanges are exceptions to the statewide group.		
	Cedar Grove (Rate Group 1C)	**25.65**	**BULRX**
	Lyles (Rate Group 2B)	**26.95**	**BULRX**
	Big Sandy (Rate Group 2C)	**26.22**	**BULRX**
	Summertown (Rate Group 2D)	**26.99**	**BULRX**
	Bulls Gap (Rate Group 3B)	**28.69**	**BULRX**
(j)	Overflow to Back-Up Line from each additional RegionServ primary line or hunt group (75 percent of Business RegionServ Line Rate)	**-**	**BULSX**

B. The Grouping service charge is not applicable to residence non-PBX service or to station lines for Centrex Type Services or Direct-Inward-Dialing (DID) Numbers and/or WATS.

A3.20 Trunk Lines

A3.20.1 General

Trunk line charges apply to all central office lines terminated in private branch exchange switching equipment, automatic call distributors, a common group of pooled lines connected to customers' equipment and to other services as specifically covered in this ***Guidebook***. (T)

A3.20.2 Residence

A. Trunks

		Monthly Rate	USOC
1.	Flat Rate both-way only		
(a)	Each (1 3/4 Res. Ind. Line Flat Rate)	**-**	**TFR**

2. ***(Obsoleted, See Section A103)*** (O)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

A3.20.2 Residence (Cont'd)

A. Trunks (Cont'd)

3. (Obsoleted, See Section A103)

A3.20.3 Business (Commercial, Hotel, Hospital, and Shared Tenant Service Provider)

A. Flat Rate

	Monthly Rate	USOC
1. Trunks, each		
(a) Inward only, Both-way or Outward only		
Rate Group 1	**$ 2,254.00(I)**	**TFN**
Rate Group 2	**2,254.00(I)**	**TFN**
Rate Group 3	**2,254.00(I)**	**TFN**
Rate Group 4	**2,254.00(I)**	**TFN**
Rate Group 5	**2,254.00(I)**	**TFN**
The following exchanges are exceptions to the statewide group.		
Cedar Grove (Rate Group 1C)	**2,254.00(I)**	**TFN**
Lyles (Rate Group 2B)	**2,254.00(I)**	**TFN**
Big Sandy (Rate Group 2C)	**2,254.00(I)**	**TFN**
Summertown (Rate Group 2D)	**2,254.00(I)**	**TFN**
Bulls Gap (Rate Group 3B)	**2,254.00(I)**	**TFN**
(b) Both-way or Outward only (Same as Inward Only Flat Trunk Rate)	**-**	**TFC**
(c) DID (Direct In-Dial) (Same as Inward Only Flat Trunk Rate)	**-**	**TDD1X**
(d) DID Combination[1]		
Rate Group 1	**4,508.00(I)**	**TDDCX**
Rate Group 2	**4,508.00(I)**	**TDDCX**
Rate Group 3	**4,508.00(I)**	**TDDCX**
Rate Group 4	**4,508.00(I)**	**TDDCX**
Rate Group 5	**4,508.00(I)**	**TDDCX**

Note 1: DID Combination Trunks are only provisioned from 5ESS switches in conjunction with the Call Transfer feature located in A12.7.2A.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

A3.20.3 Business (Commercial, Hotel, Hospital, and Shared Tenant Service Provider) (Cont'd)

B. Message Rate (Only in exchanges listed in A3.7.2, ***Message Rate Exchanges***.) (T)

	Monthly Rate	USOC
1. Trunks (Both-way or Outward only), each		
(a) First trunk with an allowance of 75 outward local messages (Same as Ind. Line Message Rate Service as provided in this section.)	**-**	**TMC**
(b) Additional trunk without message allowance (Business Individual Line Message Rate less $7.50)	**-**	**TM5**
(c) Local Message in excess of allowance, each	**$.10**	**NA**
(d) Grouping Service (75 percent of Message Rate First Trunk)	**-**	**HTGMS**
C. Measured Rate[1]		
1. Trunk (Same as Business Indivigual Line Measured Rate)		
(a) Combination	**-**	**TKG**
(b) Inward only	**-**	**BMU**
(c) Outward only	**-**	**TKV**
2. Grouping Service		
(a) Each (Same as ***paragraph*** B.1.(d).)	**-**	**NA** (T)
D. RegionServ Rate		
1. Trunk (Same as Business Individual Line RegionServ Rate)		
(a) Combination	**-**	**T13CX**
(b) Inward only	**-**	**T131X**
(c) Outward only	**-**	**T13OX**
2. Grouping Service		
(a) Each (75 percent of Business Individual Line RegionServ Rate)	**-**	**NA**

Note 1: Where RegionServ is available, Measured Rate Service will not be offered for new installations or transfers of service to a new location. See A3.1.E.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

A3.20.4 Hotel PBX Service

A. Message Rate Service *1* (T)

(Furnished with dial or manual systems for guest and management use)

1. Trunks

a. Both-way or Outward only, each

(1) In exchanges where message rates are quoted in the Basic Local Exchange Service section of this ***Guidebook***. (T)

	Monthly Rate	USOC	
(a) Same as ***paragraph*** A3.20.3.B.	-	NA	(T)

(2) In all other exchanges, Business Message Rates apply, as specified in A3.2.4.

Note *1*: Effective July 1, 1988, this service will not be available to new subscribers. Existing customers may modify or change their existing arrangement at their current location, but may not relocate existing arrangement to a different address. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

A3.20.4 Hotel PBX Service (Cont'd)

A. Message Rate Service [1]
(Furnished with dial or manual systems for guest and management use) (Cont'd)

1. Trunks (Cont'd)
   a. Both-way or Outward only, each (Cont'd)
      (3) Grouping Service

	Monthly Rate	USOC	
(a) Same as A3.20.3.B.1.(d). preceding.	**$-**	**NA**	

B. Measured Rate Service[2] (T)
(Furnished with dial and manual systems for guest and management use in exchange wire centers where facilities are available. This service will be provided to all new subscribers after July 1, 1988, in those areas where measured service is available.)

1. Trunks, each

(a) (Same as Bus. Ind. Line Measured Rate)	**-**	**NA**	

2. Grouping Service

(a) (Same as A3.20.3.B.1.(d). preceding.)	**-**	**NA**	

C. Combined Flat and Message Rate Service [1]
(Furnished only with certain dial system)

1. Trunks, each

(a) Inward only (***Same as A3.20.3.A.1.(a). preceding***)	**-**	**TFN**	(C)
(b) Outward only (***Same as A3.20.3.A.1.(b). preceding***)	**-**	**TFU**	(C)

2. Message Rate (Guest Use)

(a) Trunks (Both-way or Outward only), each (Same as A. preceding.)	**-**	**TMC**	
(b) Grouping Service (Same as A3.20.3.B.1.(d). preceding.)	**-**	**HTGMS**	

Note 1: Effective July 1, 1988, this service will not be available to new subscribers. Existing customers may modify or change their existing arrangement at their current location, but may not relocate existing arrangement to a different address.

Note 2: Where RegionServ is available, Measured Rate Service will not be offered for new installations or transfers of service to a new location. See A3.1.E.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

A3.20.4 Hotel PBX Service (Cont'd)

D. Combined Flat and Measured Rate Service[1,2] (T)
(Furnished only with certain dial systems where facilities are available)

1. Flat Rate (Management use)
   a. Trunks, each
      (1) Inward only

	Monthly Rate	USOC	
(a) (***Same as A3.20.3.A.1.(a). preceding***)	**$-**	**TFN**	(C)
(2) Outward only			
(a) (***Same as A3.20.3.A.1.(b). preceding***)	**-**	**TFU**	(C)

Note 1: Effective July 1, 1988, this service will not be available to new subscribers. Existing customers may modify or change their existing arrangement at their current location, but may not relocate existing arrangement to a different address.

Note 2: Where RegionServ is available, Measured Rate Service will not be offered for new installations or transfers of service to a new location. See A3.1.E.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

A3.20.4 Hotel PBX Service (Cont'd)

D. Combined Flat and Measured Rate Service[1,2](Cont'd) (T)

2. Measured Rate (Guest Use)

a. Trunks (Both-way or Outward only)

(1) Each

	Monthly Rate	USOC
(a) (Same as Bus. Ind. Line Measured Rate)	**$-**	**NA**

3. Grouping Service

(a) (Same as A3.20.3.B.1.(d). preceding.)	**-**	**HTGMS**

E. RegionServ
(Furnished with dial or manual systems for guest and management use in exchanges where RegionServ is available. This service will be provided to all new subscribers after July 1, 1988, in those areas where RegionServ is available.)

1. Trunks, each

(a) (Same as Bus. Ind. Line RegionServ Rate)	**-**	**NA**

2. Grouping Service

(a) *(*75 percent of Bus. Ind. Line RegionServ Rate*)*	**-**	**NA**

F. Combined Flat Rate Service and RegionServ[1]
(Furnished only with certain dial systems where RegionServ is available)

1. Flat Rate (Management Use)

a. Trunks, each

(1) Inward only

(a) (***Same as A3.20.3.A.1.(a). preceding***)	**-**	**TFN**	(C)

(2) Outward only

(a) (***Same as A3.20.3.A.1.(b). preceding***)	**-**	**TFU**	(C)

Note 1: Effective July 1, 1988, this service will not be available to new subscribers. Existing customers may modify or change their existing arrangement at their current location, but may not relocate existing arrangement to a different address.

Note 2: Where RegionServ is available, Measured Rate Service will not be offered for new installations or transfers of service to a new location. See A3.1.E.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

A3.20.4 Hotel PBX Service (Cont'd)

F. (Cont'd)

2. RegionServ

a. Trunks (Both-way or Outward only)

(1) Each

	Monthly Rate	USOC	
(a) Same as Bus. Ind. Line RegionServ Rate	**$-**	**NA**	
3. Grouping Service			
(a) (75 percent of Bus. Ind. Line RegionServ Rate)	**-**	**NA**	

G. Flat Rate Service Only

1. Trunks, each

(a) Inward only (***Same as A3.20.3.A.1.(a). preceding***)	**-**	**TFN**	(C)
(b) Both-way or Outward only (***Same as A3.20.3.A.1.(b). preceding***)	**-**	**TFC**	(C)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

(DELETED) (D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

A3.20.5 Hospital PBX Service

A. Combined Flat and Message Rate Service[1]
(Furnished only with certain dial systems)

	Monthly Rate	USOC	
1. Flat Rate (Management Use)			
a. Trunks, each			
(1) Inward only			
(a) Each (Same as Business Flat Rate Trunks)	-	**TFN**	
(2) Outward only			
(a) Each (Same as Business Flat Rate Trunks)	-	**TFU**	
2. Message Rate (Patient Use)			
a. Trunks (Both-way or Outward only), each			
(1) In exchanges where message rates are quoted in the Basic Local Exchange Section of this ***Guidebook***.			(T)
(a) Same as ***paragraph*** A3.20.4.A.1.a.(1)	-	**TMC**	(T)
(2) In other exchanges			
(a) Same as ***paragraph*** A3.20.4.A.1.a.(2)	-	**TMC**	(T)
(3) Grouping Service			
(a) Same as ***paragraph*** A3.20.3.B.1.(d)	-	**HTGMS**	(T)

B. Combined Flat and Measured Rate Service[1,2] (T)
(Furnished only with dial systems where facilities are available)

1. Flat Rate (Management Use)			
a. Trunks, each			
(1) Inward only			
(a) Each (Same as Business Flat Rate Trunks)	-	**TFN**	

Note 1: Effective July 1, 1988, this service will not be available to new subscribers. Existing customers may modify or change their existing arrangement at their current location, but may not relocate existing arrangement to a different address.

Note 2: Where RegionServ is available, Measured Rate Service will not be offered for new installations or transfers of service to a new location. See A3.1.E.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

A3.20.5 Hospital PBX Service (Cont'd)

B. Combined Flat and Measured Rate Service[1,2,3](Cont'd) (C)

1. Flat Rate (Management Use) (Cont'd)
   a. Trunks, each (Cont'd)
      (2) Outward only

	Monthly Rate	USOC
(a) 1 3/4 Bus. Ind. Line Flat Rate	$-	TFU

2. Measured Rate (Patient Use)
   a. Trunks (Both-way or Outward only)
      (1) Each

(a) Same as Bus. Ind. Line Measured Rate	-	NA

      (2) Grouping Service

(a) Same as A3.20.3.B.1.(d). preceding.	-	HTGMS

C. Message Rate Service Only [1]

1. With Dial System for Patient and Management Use

(a) Trunks, each (Same as A3.20.4.A.1.a.(2). preceding.)	-	TMC
(b) Grouping Service (Same as A3.20.3.B.1.(d). preceding.)	-	HTGMS

2. With Manual Systems for Patient and Management Use

(a) Trunks, each (Same as A3.20.4.A.1.a.(2). preceding.)	-	TMC
(b) Grouping Service (Same as A3.20.3.B.1.(d). preceding.)	-	HTGMS

Note 1: Effective July 1, 1988, this service will not be available to new subscribers. Existing customers may modify or change their existing arrangement at their current location, but may not relocate existing arrangement to a different address.

Note 2: Where RegionServ is available, Measured Rate Service ***will not be offered for new installations or transfers of service to a new location.*** See A3.1.E. (C)

Note 3: Changes in the rates and structure of the RegionServ offering that were effective 01/07/92 will not be implemented until 04/18/92. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

A3.20.5 Hospital PBX Service (Cont'd)

D. Measured Rate Service Only [1]

(This service will be provided to all new subscribers after July 1, 1988, in those areas where Measured Service is available.)

1. Trunks, each

	Monthly Rate	USOC
(a) Same as Bus. Ind. Line Measured Rate	**$-**	**NA**
2. Grouping Service		
(a) Same as A3.20.3.B.1.(d). preceding	**-**	**HTGMS**

E. Flat Rate Service Only

1. Trunks, each

(a) Inward only, each (Same as Business Flat Rate Trunks)	**-**	**TFN**	(C)

Note 1: Where RegionServ is available, Measured Rate Service will not be offered for new installations or transfers of service to a new location. See A3.1.E.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

A3.20.5 Hospital PBX Service (Cont'd)

E. Flat Rate Service Only (Cont'd)

1. Trunks, each (Cont'd)

	Monthly Rate	USOC	
(b) Both-way or Outward only (***Same as A3.20.3.A.1.(b). preceding***)	**$-**	**TFB**	(C)

F. RegionServ Only

1. Trunks, each

(a) Same as Bus. Ind. Line RegionServ Rate	**-**	**NA**

2. Grouping Service

(a) 75 percent of Bus. Ind. Line RegionServ Rate	**-**	**NA**

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

A3.20.5 Hospital PBX Service (Cont'd)

H. Combined Flat Rate Service and RegionServ [1] (T)
(Furnished only with certain dial systems where RegionServ is available.)

1. Flat Rate (Management Use)
   a. Trunks, each
      (1) Inward only

	Monthly Rate	USOC	
(a) ***(Same as A3.20.3.A..1.(a). preceding)***	**$-**	**TFN**	(C)
(2) Outward only			
(a) ***(Same as A3.20.3.A..1.(b). preceding)***	**-**	**TFU**	(C)

2. RegionServ (Patient Use)
   a. Trunks (Both-way or Outward only)
      (1) Each

(a) Same as Bus. Ind. Line RegionServ Rate	**-**	**NA**
(2) Grouping Service		
(a) 75 percent of Bus. Ind. Line RegionServ Rate	**-**	**NA**

Note 1: Effective July 1, 1988, this service will not be available to new subscribers. Existing customers may modify or change their existing arrangement at their current location, but may not relocate existing arrangement to a different address.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.21 (DELETED) (D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.21 (DELETED) (Cont'd) (D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.21 (DELETED) (Cont'd) (D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.21 (DELETED) (Cont'd) (D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.21 (DELETED) (Cont'd) (D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.21 (DELETED) (Cont'd) (D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.21 (DELETED) (Cont'd) (D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.21 (DELETED) (Cont'd) (D)

A3.22 Local Usage Detail (LUD)

A3.22.1 General

A. Local Usage Detail

Local Usage Detail (LUD) is an option for usage based pricing customers who desire a printed listing of local call details in lieu of the usual summary billing of all dialed sent paid local usage. Requests for LUD must be processed five days prior to the billing date of the month in which it is desired, and must be initiated at the beginning, and terminated at the end of billing periods. In these cases, LUD must remain in place for complete billing periods, except where total service is terminated. LUD may be initiated between billing dates only when requested at the time service is established. LUD is not available for business message rate lines, PBX trunks, Centrex Type Services or offices where message rate service is not generally offered.

When an order is issued solely for the purpose of initiating LUD, a charge equivalent in amount to a Secondary Service Charge applies (see paragraph A4.3.1.A.1.(c)). If LUD is initiated at the same time an order is being issued for any other purpose, the charge preceding does not apply. When an order is issued solely to initiate LUD, no service charges apply for BellSouth Business Plus service only.

A3.22.2 Rates And Charges

A. The following charge applies for LUD:

1. Printed listing

		Charge	USOC
(a)	Charge per message listed for services excluding BellSouth Business Plus service Option 2	**$.01**	**NA**
(b)	Per message listed for BellSouth Business Plus service Option 2 and Back-Up Line for BellSouth Business Plus service Option 2 only	**-**	**NA**

A3. BASIC LOCAL EXCHANGE SERVICE

A3.22 Local Usage Detail (LUD) (Cont'd)

A3.22.2 Rates And Charges (Cont'd)

A. The following charge applies for LUD: (Cont'd)

Charges for LUD are in addition to other applicable usage charges for local residence and business measured, residence and business RegionServ, or residence message rate service as specified in Section A3. LUD will be provided on a per-line basis except when a customer has multiple measured or RegionServ lines on the same service account for combined usage and allowance billing. One LUD listing is furnished for these accounts.

A3.23 Reserved For Future Use

A3.24 Local Directory Assistance Call Completion Service

A3.24.1 Description of Service

A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (411), Local DA customers may choose to have the number they are requesting dialed by the DA System.

B. The service is available to Business and Residence customers except as limited in A3.24.4.

C. Individual message detail is not included as a part of this service.

D. The service is available only where billing and network capability exists.

E. Customers may request blocking of DACC calls originating from their lines by contacting the local Company business office.

A3.24.2 General Terms and Conditions

A. The service is not subject to concessions.

A3.24.3 Use of the Service

A. The service is furnished subject to all applicable **terms and conditions** in Section A2.

A3.24.4 Limitations of Service

A. The service is not available for the following classes of service call categories:

1. UniServ DA number requests
2. Any Special Line Class Codes
3. 976 DA number requests
4. Mobile Telephone Users
5. **(DELETED)** (D)
6. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
7. Calls from tandems where the end user cannot be identified
8. Calls from AT&T and IPP Coin Stations

A3.24.5 Application of Charges and Exemptions

A. The charges specified in A3.24.6 will be applicable to all subscribers, except disabled customers who are exempt from Directory Assistance charges, as detailed in A3.13.2.

B. Chargeable Calls

1. For charging purposes, a DACC completed call is as defined in Section A1.

A3.24.6 Rates and Charges (M)

A. Service Charges (M)

(1) Directory Assistance Call Completion Charge (M)

	Rate	USOC	
(a) Charge Per Completed Call	**$0.00**	**NA**	(M)

Material appearing on this page previously appeared on page(s) 70.2 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

(M)

A3.25 Directory Assistance/Directory Assistance Call Completion Service

A3.25.1 Description of Service

A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a local exchange subscriber number and local call completion to the number provided, if requested, given a listed name and address.

B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.4.

C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

D. DA/DACC is available only where billing and terminal capability exists.

E. Access to call detail records is included as a part of this service.

A3.25.2 General Terms and Conditions

A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided. Such interconnect may be obtained as referenced in Section A35.

A3.25.3 Use of the Service

A. The service is furnished subject to all applicable terms and conditions in Section A2.

A3.25.4 Limitations of Service

A. The service is not available for the following classes of service call categories:

1. (DELETED)
2. 976 DA number requests
3. Residence and Business Customers

(DELETED) (D)

A3.25.5 Application of Charges

A. Charges specified in A3.25.6 will apply each time the subscriber receives a requested local exchange subscriber number.

A3.25.6 Rates and Charges

A. Service Charges

(1) DA/DACC Charge

	Rate	USOC
(a) Per local exchange subscriber number provided	**$.45**	**NA**

Material previously appearing on this page now appears on page(s) 70.1 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service

A3.26.1 General

A. Network access may be provided on a bulk usage measured rate basis for those customers subscribing to LightGate service, MegaLink channel service, or FlexServ service. Network access is only provided on a bulk usage measured rate basis for those customers subscribing to MegaLink ISDN service. The charges in A3.26.2 are applicable only on those lines, trunks, or Network Access Registers (NAR) provided for local network access.

B. When the facility portion of an ESSX service main station line is provided on LightGate service, FlexServ service or MegaLink channel service, network access will be provided at the following charges for ESSX service NAR Bulk Usage Measured Rate Service. These rates replace those described in A3.12.

C. Foreign Exchange Service, when provided for use with LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN service, will be furnished on a bulk usage basis and billed the bulk usage measured rate following.

D. The following usage ***terms and conditions*** will apply for all dialed sent paid local calls for each line, trunk, or NAR provided for local network access. (T)

1. Usage charges will be billed at the measured service usage rates described in ***paragraph*** A3.2.3.C., or at the usage rates described in A3.2.9 where RegionServ is available. (T)
2. Summarized total usage charges will be reduced by 50 percent prior to the application of the usage allowance. Time/Day discounts described in this section do not apply.
3. A usage allowance of $20 is applicable for calls terminating in Bands A and B for measured service subscribers or Band A for RegionServ subscribers.
4. Total billed usage charges above the allowance will not exceed $20.00 per line, trunk or NAR for calls terminating in Bands A and B for measured service subscribers or Band A for RegionServ subscribers. This does not apply to resold services, with the exception of hospitals. (T)

E. Local calls that are not dialed sent paid, i.e., operator assisted, mechanized calling card, etc., will be billed individually at the same Measured Rate Service Usage Rates specified in A3.2.3 or A3.2.9 where RegionServ is available (including Time/Day usage provisions), in addition to any applicable Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for dialed sent paid local calls.

F. When individual lines or trunks are provided in addition to LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN service, they are provided at the rates stated in A3.26.2. These rates include the usage allowance referenced in D.3., and an exchange access line. All other ***terms and conditions*** stated in paragraph D are applicable. Bulk Usage Measured Rate Service on LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN service cannot be mixed with any other measured or flat rate local exchange service. (T)

G. If grouping service is desired on Network Access Service appropriate grouping charges as described in A3.19.2 apply.

H. All ***terms and conditions*** that appear in other sections apply unless otherwise stated herein. (T)

A3.26.2 Rates And Charges

A. Network Access Service - MegaLink channel service - Local Measured Service[1]

1. Bulk Usage Measured Rate Service, per line or trunk

		Monthly Rate	USOC
(a)	Inward only	**$22.79**	**NNW1X**
(b)	Outward only	**22.79**	**NNWOX**
(c)	Both way	**22.79**	**NNWCX**

Note 1: Where RegionServ is available, Measured Rate Service is converted to RegionServ and Measured Rate Service is no longer available. See A3.1.E.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service (Cont'd)

A3.26.2 Rates And Charges (Cont'd)

A. Network Access Service - MegaLink channel service - Local Measured Service[1] (Cont'd) (T)

2. ESSX service NAR Bulk Usage Measured Rate Service (T)

		Monthly Rate	USOC	
(a)	Inward only	**$22.79**	**NNH1X**	(I)
(b)	Outward only	**22.79**	**NNHOX**	(I)
(c)	Both way	**22.79**	**NNHCX**	(I)

Note 1: Where RegionServ is available, Measured Rate Service is converted to RegionServ and Measured Rate Service is no longer available. See A3.1.E.

(DELETED) (D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service (Cont'd)

A3.26.2 Rates And Charges (Cont'd)

B. Network Access Service - LightGate service - Local Measured Service[1]

1. Bulk Usage Measured Rate Service, per line or trunk

	Monthly Rate	USOC	
(a) Inward only	**$22.79**	**NNJ1X**	(I)
(b) Outward only	**22.79**	**NNJOX**	(I)
(c) Both way	**22.79**	**NNJCX**	(I)

2. ESSX service NAR Bulk Usage Measured Rate Service

(a) Inward only	**22.79**	**NNP1X**	(I)
(b) Outward only	**22.79**	**NNPOX**	(I)
(c) Both way	**22.79**	**NNPCX**	(I)

C. Network Access Service - MegaLink ISDN service - Local Measured Service[1]

1. Bulk Usage Measured Rate Service, per line or trunk

(a) Inward only	**22.79**	**NNW1X**	(I)
(b) Outward only	**22.79**	**NNWOX**	(I)
(c) Both way	**22.79**	**NNWCX**	(I)

D. Network Access Service - Local Measured Service[1]
(Applicable to individual lines in addition to LightGate service, MegaLink channel service or MegaLink ISDN service. Includes access line and allowance.)

1. Bulk Usage Measured Rate Service, per line or trunk

(a) Inward only	**41.29**	**NN61X**	(I)
(b) Outward only	**41.29**	**NN6OX**	(I)
(c) Both way	**41.29**	**NN6CX**	(I)

E. Network Access Service - MegaLink channel service - RegionServ

1. Bulk Usage Measured Rate Service, per line or trunk

(a) Inward only	**22.79**	**NQP1K**
(b) Outward only	**22.79**	**NQTOK**
(c) Both way	**22.79**	**NQMCK**

2. ESSX service NAR Bulk Usage Measured Rate Service

(a) Inward only	**22.79**	**NMK1K**	(I)
(b) Outward only	**22.79**	**NMKOK**	
(c) Both way	**22.79**	**NMKCK**	

Note 1: Where RegionServ is available, Measured Rate Service is converted to RegionServ and Measured Rate Service is no longer available. See A3.1.E.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service (Cont'd)

A3.26.2 Rates And Charges (Cont'd)

	Monthly Rate	USOC
F. Network Access Service - LightGate service - RegionServ		
1. Bulk Usage Measured Rate Service, per line or trunk		
(a) Inward only	**$22.79**	**NNJ1K**
(b) Outward only	**22.79**	**NNJOK**
(c) Both way	**22.79**	**NNJCK**
2. ESSX service NAR Bulk Usage Measured Rate Service		
(a) Inward only	**22.79**	**NNP1K**
(b) Outward only	**22.79**	**NNPOK**
(c) Both way	**22.79**	**NNPCK**
G. Network Access Service - FlexServ service - RegionServ		
1. Bulk Usage Measured Rate Service, per line or trunk		
(a) Inward only	**22.79**	**NQP1K**
(b) Outward only	**22.79**	**NQTOK**
(c) Both way	**22.79**	**NQMCK**
2. ESSX service NAR Bulk Usage Measured Rate Service		
(a) Inward only	**22.79**	**NMK1K**
(b) Outward only	**22.79**	**NMKOK**
(c) Both way	**22.79**	**NMKCK**
H. Network Access Service - MegaLink ISDN service - RegionServ		
1. Bulk Usage Measured Rate Service, per line or trunk		
(a) Inward only	**22.79**	**NQP1K**
(b) Outward only	**22.79**	**NQTOK**
(c) Both way	**22.79**	**NQMCK**
I. Network Access Service - RegionServ applicable to individual lines or trunks when other exchange access service is provided via LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN service. (Includes access line and allowance).		
1. Bulk Usage Measured Rate Service, per line or trunk		
(a) (DELETED)		
(b) Outward only	**41.29**	**NN9OK**
(c) (DELETED)		

A3.27 (DELETED) (M)

A3.28 (DELETED) (D)(M)

Pages 73.0.1 and 73.1 are hereby deleted in their entirety and removed from this Guidebook. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.28 (DELETED) (D)

A3.29 Reserved For Future Use

A3.30 Reserved For Future Use

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Reserved for Future Use (C)

(D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Reserved for Future Use (C) (D)

A3.32 In-Classroom Computer Access Service (Obsoleted, See A103)
A3.33 Reserved For Future Use
A3.34 Reserved For Future Use
A3.35 Reserved For Future Use
A3.36 Reserved For Future Use
A3.37 Reserved For Future Use
A3.38 Back-Up Line (Obsoleted, See Section A103)
A3.39 Reserved For Future Use
A3.40 Reserved For Future Use
A3.41 Reserved For Future Use
A3.42 Reserved For Future Use
A3.43 BellSouth Business Plus Service (Obsoleted, See Section A103)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.44 (DELETED) (D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.44 (DELETED) (Cont'd) (D)

A3.45 Complete Choice for Business Package (Obsoleted, See Section A103)

Pages 84 through 86 are hereby deleted in their entirety and removed from this Guidebook.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.46 AT&T Business Local Calling Assurance

A3.46.1 General

A. AT&T Business Local Calling Assurance is offered where facilities and equipment are available.
Eligible customers are existing Business customers who have received a competitive offer and are considering switching their Business Local Exchange Access Line service to another carrier (proof of competitive offer may be required), as well as Business customers who have their local exchange access line service with another competitive local exchange carrier within the AT&T service area, and who now wish to establish their business local exchange access line service with the Company. This eligibility requirement is not applicable to customers with existing AT&T Business Local Calling Assurance service prior to September 1, 2016.

B. AT&T Business Local Calling Assurance is a one (1) to four (4) line offering available to business subscribers and consists of the following for a fixed monthly rate:
- Business Access Line (flat rate-unlimited local calling)
- Caller ID Deluxe
- Remote Access to Call Forwarding (or) Call Forwarding Variable

C. All of the terms, conditions and limitations specified elsewhere in this section or in Section A13 apply to the respective services and features provided as part of this service.

D. AT&T Business Local Calling Assurance requires a 12-month[2] or a 24-month term agreement[1]. The fixed monthly rate provided with this service continues after the end of the term. Customers may also subscribe to Business Local Calling Assurance on a Month-to-Month basis at prices as shown in paragraph A3.46.2.

E. Normally applicable service charges (i.e. line connection charges) will not apply for lines included in this offering.

F. This offering is only available to single location subscribers and only one package is permitted per location.

G. This offering may not be used concurrently with any local exchange service term election agreement program or local service promotion unless otherwise stated.

H. Fees applicable to early termination of an agreement do not apply to the AT&T Business Local Calling Assurance term agreement.

A3.46.2 Rates and Charges

A. AT&T Business Local Calling Assurance

1. Package includes flat rate business line and specified features

		Monthly Rate	USOC
(a)	Each 1-line package	**$ 174.00(I)**	**PGOV1**
(b)	Each 2-line package	**348.00(I)**	**PGOV2**
(c)	Each 3-line package	**522.00(I)**	**PGOV3**
(d)	Each 4-line package	**696.00(I)**	**PGOV4**

Note 1: Effective January 2, 2015, 24-month term agreements are obsolete and no longer available to new or renewing customers.

Note 2: Effective March 1, 2017, 12-month term agreements are obsolete and no longer available to new or renewing customers.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC)

A3.47.1 Description

AT&T Business Local Calling (BLC) is an optional business package that provides multiple line option packages which include varying combinations of a network access line, unlimited local usage, select calling features and hunting/grouping service (optional). Additional calling feature options are also available.

A3.47.2 Terms and Conditions

A. AT&T Business Local Calling[2] is available to business customers who agree to a 12-month[3] term and who commit to the line option packages and prices as shown in A3.47.6. Customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at prices as shown in A3.47.6. (C)

B. AT&T Business Local Calling is not available on Foreign Exchange Service, WATS access lines, PBX Trunks, Centrex, ISDN, PRI, 800/900 Service, Hot Line, Warm Line[1] or Coin Services.

C. AT&T Business Local Calling is only available where facilities and equipment permit.

D. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in A3.47.6. Multiple options per account are permissible.

E. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plan.

F. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.

G. The Company may annually adjust the rates applicable for a term plan, and such adjusted rates will apply on the date specified in the Company notification of change in rates. Subject to Company initiated price adjustments. Volume Price Level rates as listed in A3.47.6 will apply during term plan based on the number of lines subscribed.[3] (C) (C)

H. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.

I. Certain standalone calling features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in A3.47.6. These standalone calling features are limited to Three-Way Calling, Call Forwarding Variable, Remote Access Call Forwarding Variable, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Block. Other standalone features may be added on an a la carte basis at their individual rates listed in the Guidebook.

J. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a number may only be included under one agreement.

K. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.

L. Service Ordering and Line Connection nonrecurring charges (NRCs) associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well NRCs, if applicable, associated with vertical features ordered at the time of initial subscription to AT&T Business Local Calling may apply. Service charges associated with changing to/from hunting service, if applicable, will also apply. Standard NRCs will apply to stand alone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription.

Note 1: Effective April 22, 2014, Warm Line Service is obsoleted, see Section A113.

Note 2: Effective June 12, 2024, 24- and 36-month term plans are no longer made available on any line count, and existing term plans for all line counts may not be renewed or extended for a term greater than 1 year. (N)

Note 3: Effective June 12, 2024, after renewal of any term plan, Volume Price Level rates listed in A3.47.6 may be adjusted by the Company and made effective during the renewed term. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC) (Cont'd)

A3.47.2 Terms and Conditions (Cont'd)

M. Customer may purchase Business Local Calling for a 12-month term via a written or oral agreement. The agreement will automatically renew in successive 12-month terms unless, prior to expiration of the then-existing term, either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement. Absent such notification, a new 12-month agreement subject to the same rates, terms and conditions will commence on the expiration date of the then-current term.[1] (C) (C) (C)

When Business Local Calling 1-19 line package is purchased as part of a Bundle Offer (i.e. an offer for the purchase of multiple AT&T services at a discount), the customer agrees to maintain the Bundle Offer for the applicable term. The price of the Business Local Calling service portion of the Bundle is valid until one of the following events occurs, at which time the price will increase: (1) the term of the Bundle Offer expires; (2) customer changes the Business Local Calling service address; or (3) customer drops one of the AT&T services in the Bundle Offer. If the customer is no longer eligible for the Bundle Offer price for the reasons described above, but has time remaining on the Bundle Offer term, the price for the Business Local Calling service will increase to the then-existing 12-month term price.

N. Applicable local, state, and federal charges; taxes; 911 fees; and the End User Common Line charge are in addition to the line option prices listed in A3.47.6.

O. (DELETED) (D)

P. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer-initiated temporary suspension.

Q. AT&T Business Local Calling customers with 1-19 initial line agreements who request a move or transfer of their service either within the same premises or from one premises to another will be charged a one-time $20 per line Service Order and Line Connection Charge for a maximum of 4 lines per move or transfer. This charge will not apply if the move or transfer is within 90 days of term expiration and the customer agrees to a new AT&T Business Local Calling agreement.

R. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where the AT&T Business Local Calling plan is available, into one agreement to meet line commitments.

S. Each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.

A3.47.3 Line Option Packages

A. **"**Unlimited A" (Option A)

Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced, Three Way Calling, and either Call Forwarding Variable or Remote Access Call Forwarding Variable.

Optional Components: Call Waiting, Speed Calling 30, Call Return, Repeat Dialing, Call Block, Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.

B. "Unlimited B" (Option B)

Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced.

Optional Components: Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.

Note 1: Effective June 12, 2024, Business Local Calling term plans of any length will automatically renew as described in Section A3.47.2.M above. (N) (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC) (Cont'd)

A3.47.4 Termination Liability and Shortfall

A. Except as provided for elsewhere in this Guidebook, customers who terminate their entire AT&T Business Local Calling account prior to completion of the selected term period are subject to termination charges. Termination charges are equal to $15.00 times the number of months remaining on the term commitment times the number of lines subscribed to on the initial order.

B. Termination charges are not applicable if, during the term period:

1. the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan; or (C)
2. the customer converts to an upgraded technology with the Company (e.g., network access lines to PBX Trunks, Centrex, ISDN) and commits to a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or
3. the customer chooses to terminate their agreement and to negotiate a new AT&T Business Local Calling agreement with a term period greater than the time remaining on the existing AT&T Business Local Calling agreement. The new service agreement will be based on the term plan rates in effect at the time of establishing the new agreement. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify.
4. An AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under an AT&T Business Local Calling Agreement is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:
   a. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months;
   b. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service;
   c. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service;
   d. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced; and
   e. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site.

   It is at the Company's sole discretion whether a product change satisfies these requirements.

C. For customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer's total number of subscribed lines falls below 80% of the number of lines subscribed to on the agreement, then a shortfall adjustment charge will be applicable and will appear on the customer's bill for each of those months. This shortfall adjustment charge is equal to $10.00 times the number of lines below the 80% requirement.

A3.47.5 References

The AT&T Business Local Calling plan components are provided in accordance with the Terms and Conditions of their applicable Guidebook sections except as noted in Sections A3.47.2 and A3.47.6.

Material previously appearing on this page now appears on page(s) 91 of this section.

FA3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC) (Cont'd)

A3.47.6 Prices

A. Service Elements

Volume Price Level		Line Option	Term & Volume Monthly Prices Per Line 1-Year[1]	2-Year	3-Year	Month-to-Month	
Rate Group 1							
(a)	1-19 Lines	Option A	**$180.00**	**$44.00**	**$43.00**	**$ 350.00**	
		Option B	**175.00**	**39.00**	**38.00**	**350.00**	
(b)	20+ Lines	Option A	**110.00**	**68.00**	**67.00**	**350.00**	
		Option B	**105.00**	**63.00**	**62.00**	**350.00**	
Rate Groups 2 through 5							
(c)	1-19 Lines	Option A	**$180.00**	**$44.00**	**$43.00**	**$ 350.00**	
		Option B	**175.00**	**39.00**	**38.00**	**350.00**	
(d)	20+ Lines	Option A	**110.00**	**68.00**	**67.00**	**350.00**	
		Option B	**105.00**	**63.00**	**62.00**	**350.00**	

	Monthly Rate
Calling Features listed in A3.47.2.I, per feature, per line	**$3.00**

(C)

Note 1: For any term plan, including term plans established prior to June 12, 2024, upon renewal of the term plan after June 12, 2024, the rates applicable will be the 1-Year term rates in effect above on the date of the renewal, subject to Company-initiated rate adjustments made thereafter. (N) | (N)