

**TARIFF DISTRIBUTION**

FILE PACKAGE NO.: TN-25-0008

DATE: March 31, 2025

STATE: TENNESSEE

EFFECTIVE DATE: 03/31/2025

TYPE OF DISTRIBUTION: Approved

PURPOSE: Effective March 31, 2025. The Company is modifying the Terms and Conditions for term plan extensions on Primary Rate ISDN services.

| <b><u>TARIFF SECTION</u></b> | <b><u>PAGE NUMBER</u></b> | <b><u>PAGE REVISION</u></b> |
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| G042                         | 25.1                      | 0010                        |
| G042                         | 25.2                      | 0003                        |
| G042                         | 30                        | 0025                        |
| G042                         | 30.1                      | 0020                        |
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| H002                         | 10                        | 0006                        |
| H002                         | 10.0.1                    | 0003                        |
| H002                         | 10.1                      | 0003                        |

## A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A42.3 Primary Rate ISDN (Cont'd)

#### A42.3.1 General (Cont'd)

**P.** (Cont'd)

4. Calls may be overflowed from an ERS Dedicated Route Arrangement to an ERS Final Route Arrangement by utilizing the Overflow Feature for ERS Dedicated Route Arrangements. When all facilities are busy on the Customer's Dedicated Arrangement from a particular target local calling area, the Overflow Feature allows additional calls to be switched over intraLATA toll message trunk groups to the customer's local serving central office, where they terminate on ERS Final Route Primary Rate Interfaces and B-Channels, via an ERS FTN. A Primary Rate ISDN Access Line or other Company provided transport facility is required for connection to the customer's local serving central office.
5. ERS is jointly provided with other companies only where technically feasible and where mutually agreed upon by the companies involved.

- Q.** Calling Name/Number Delivery provides the user who is receiving a call with information about the calling party. Calling names/numbers will be delivered within the Common Channel Signaling System 7 serving area unless delivery is blocked by the customer's equipment.

#### A42.3.2 Terms and Conditions

- A.** Primary Rate ISDN is available on a month-to-month basis or under variable rate periods, with rates based on lengths of twelve to twenty-three<sup>1</sup>, twenty-four<sup>1</sup> to forty-eight<sup>1</sup> months or forty-nine<sup>1</sup> to seventy-two<sup>1</sup> months under conditions specified in the Channel Services Payment Plan (CSPP) in B2.4 of the Private Line Guidebook and as stated following:

1. A volume discount schedule is available to customers under month to month or contract rates as described in paragraph A42.3.4.E. A rate discount for Primary Rate ISDN Interfaces is calculated based upon the quantity of Primary Rate ISDN Interfaces on a billing account. In addition, a discount for Primary Rate ISDN B-Channels is calculated based upon the number of Primary Rate ISDN B-Channels on a billing account.
2. A Termination Liability Charge is applicable if service is terminated prior to expiration of the contract. A Termination Liability Charge shall not apply for the termination of B-Channels prior to the expiration of the contract.
3. For term plans entered into on or after April 3, 2001, a customer's liability for the termination of service prior to the time the customer's obligations under the term plan would have otherwise been satisfied are set forth in paragraph B.2.4.9.A.4 of the Private Line Guidebook.
4. Only upon expiration of a CSPP contract or an existing term extension as provided in this paragraph, customers may extend their CSPP contract with the same rates, terms and conditions for an additional 12-months, at the current published rate in the Guidebook on the date of extension, subject to the Company's right to modify rates upon notice<sup>1/</sup>. Term extensions may include associated transport rate elements as provided in paragraph A42.3.4. However, term extensions are not available for other Company provided transport facilities services being utilized to provide Primary Rate ISDN, as described in paragraph A42.3.1.E. The availability of this term extension option at any time is subject to the Company's right to discontinue or to otherwise change this option. Customers who exercise the term extension are not entitled to a different rate based on the overall term as extended. An extension will begin on the expiration date of the existing CSPP or term extension. The customer will be required to sign an addendum to their CSPP contract for each term extension. During the 12-month contract extension period(s), the customer may terminate the service, or any service components, at any service location on thirty (30) days' notice without incurring a Termination Liability Charge.<sup>1/</sup> Terms outlined in the Private Line Guidebook, paragraph B2.4.9 A.2.a, disallowing any Company-initiated rate increases for the duration of either the 12-, 24-, or 36-month Service Term, do not apply to 12-, 24- or 36-month Service Term extension rates. AT&T reserves the right to change 12-, 24- or 36-month Service Term extension rates (increase or decrease) at any time. Pursuant to applicable requirements, the Customer will be notified in advance of any price increases to their 12-, 24- or 36-month Service Term contract extension rates.<sup>1/</sup>

(C)  
(C)  
(C)

(C)  
(C)

**Note 1:** Effective September 30, 2024, customers may not establish new service term, variable rate periods, or term payment plans greater than 12 months for ISDN Prime, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months.

(C)  
(C)

## **A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**

### **A42.3 Primary Rate ISDN (Cont'd)**

#### **A42.3.2 Terms and Conditions (Cont'd)**

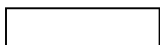
##### **A. (Cont'd)**

5. Upon expiration of the CSPP, if customer has not entered into a new CSPP contract (per Private Line Guidebook, Paragraph B2.4.9.A.7.a.(1) ), or term extension (per Paragraph 4.):
  - for customer contracts expiring prior to December 1, 2017, continue service at the Month-to-Month price then currently in effect for the Month-to-Month Payment Plan, subject to the Company's right to modify rates upon notice, or (C)
  - for customer contracts expiring on or after December 1, 2017, continue service at the Monthly Extension rates in effect at the time the CSPP contract expires until the customer cancels or renews the service with a new CSPP contract, subject to the Company's right to modify rates upon notice. Subsequently, customers under the Monthly Extension rates may convert their existing service to a 12-month CSPP at the at the current published rate in the Guidebook. The customer will not be assessed any associated non-recurring charges as long as the physical serving arrangement does not change. (C) (C)

Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate subject to the Company's right to increase Monthly Extension rates at any time pursuant to notice to the Customer in advance of any rate increase.; (C) (C) (C)
6. If Customer migrates a Primary Rate ISDN service or service component (the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service, then AT&T will waive the Termination Liability Charge associated with the Terminated ILEC Service if:
  - (a) the Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months, and
  - (b) the replacement AT&T BVoIP Service is installed or available at the same Customer site as the Terminated ILEC Service.

It is at the Company's sole determination whether a product change satisfies these requirements.

- B. Nonrecurring charges associated with the Primary Rate ISDN Access Line or Interoffice Channel facilities will not be applicable when upgrading from an existing MegaLink service to Primary Rate ISDN. A Type 1 Service Change Charge as specified in paragraph A42.3.4.G will be applicable for the MegaLink service upgrade in addition to nonrecurring charges for other Primary Rate ISDN rate elements ordered.
- C. No nonrecurring charges will be applicable when converting MegaLink ISDN service to Primary Rate ISDN or for converting from one Primary Rate ISDN option to another, e.g. Voice/Data to Inward Data or Inward Data to Inward Data Extended Reach Service (ERS). The term "conversion" means that the Primary Rate Interface(s) remain in place in the same central office. If the Primary Rate Interface(s) are moved in connection with ERS, the change is considered a rearrangement, and terms and conditions stated in paragraph D are applicable. No termination charges are applicable for conversions when:
  1. The contract selected for the new Primary Rate ISDN arrangement is coterminous with the previous contract or is for a 24 month period, whichever is longer, and,
  2. the service orders to disconnect the previous arrangement and to install the new Primary Rate ISDN arrangement are related together and received by the Company at the same time with no lapse in billing of service.



## A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A42.3 Primary Rate ISDN (Cont'd)

#### A42.3.4 Rates and Charges

|   | Nonrecurring<br>Charge | Month to<br>Month | 12 to 23 <sup>2,4</sup><br>Months | 24 to 48 <sup>2,4</sup><br>Months | 49 to 72 <sup>2,4</sup><br>Months | USOC  |
|---|------------------------|-------------------|-----------------------------------|-----------------------------------|-----------------------------------|-------|
| A. Primary Rate ISDN Access Line is furnished between a serving wire center and the customer's premises. If other services are used for transport as described in paragraph A42.3.1.E, no additional rate applies (Provisioning USOC: 1LD1F). |                        |                   |                                   |                                   |                                   |       |
| 1. Primary Rate ISDN Access Line, each  |                        |                   |                                   |                                   |                                   |       |
| (a) Primary Rate ISDN Access Line, each   | \$875.00               | \$ 3,177.00       | \$135.00                          | \$130.00                          | \$120.00                          | 1LD1E |
| B. Interoffice Channels furnished between Central Offices. Rates are based on the airline distance between Central Offices.   |                        |                   |                                   |                                   |                                   |       |
| 1. Interoffice Channel, each channel  |                        |                   |                                   |                                   |                                   |       |
| (a) Fixed Monthly Rate  | 125.00                 | 75.00             | 70.00                             | 65.00                             | 60.00                             | 1LN1A |
| (b) Each airline mile or fraction thereof   | -                      | 24.00             | 23.00                             | 22.00                             | 20.00                             | 1LN1B |
| C. Primary Rate ISDN will be available in combinations of channels according to the limits of the Company Central Office type. Customers will choose the most appropriate combinations and will be billed for the services accordingly.       |                        |                   |                                   |                                   |                                   |       |
| 1. Primary Rate ISDN Interface, each  |                        |                   |                                   |                                   |                                   |       |
| (a) Voice/Data (Standard)   | 110.00                 | 8,999.00          | 400.00                            | 375.00                            | 350.00                            | PR71V |
| (b) Digital Data Only Option <sup>1,3</sup>   | 110.00                 | 8,999.00          | 400.00                            | 375.00                            | 350.00                            | PR71D |
| (c) Inward Data Option  | 110.00                 | 8,999.00          | 400.00                            | 375.00                            | 350.00                            | PR71E |
| (d) Inward Data Option with Extended Reach Service – Dedicated Route  | 110.00                 | 8,999.00          | 400.00                            | 375.00                            | 350.00                            | PR71C |
| (e) Inward Data Option with Extended Reach Service – Final Route  | 110.00                 | 8,999.00          | 400.00                            | 375.00                            | 350.00                            | PR71U |
| 2. Flat Rate Primary Rate ISDN B-Channels   |                        |                   |                                   |                                   |                                   |       |
| (a) Voice/Data (Standard)   | 5.00                   | 1,678.00          | 55.00                             | 53.00                             | 50.00                             | PR7BV |
| (b) Voice/Data (Standard) for use over ATM  | 5.00                   | 38.00             | 34.00                             | 32.00                             | 30.00                             | PR7BT |
| (c) Digital Data Only Option <sup>1,3</sup>   | 5.00                   | 28.85             | 27.50                             | 26.15                             | 23.85                             | PR7BF |
| (d) Inward Data Option  | 5.00                   | 41.00             | 39.50                             | 38.35                             | 36.00                             | PR7BD |
| (e) Inward Data Option with Extended Reach Service – Dedicated Route  | 5.00                   | 50.00             | 48.00                             | 46.00                             | 42.00                             | PR7BE |
| (f) Inward Data Option with Extended Reach Service – Final Route  | 5.00                   | 67.00             | 65.00                             | 62.00                             | 57.00                             | PR7BL |

**Note 1:** As of January 25, 2013, Variable Rate Periods of 24 months and greater are no longer available for new or renewing subscribers of the Digital Data Only option.

**Note 2:** Effective September 30, 2024, customers may not establish new service term, variable rate periods, or term payment plans greater than 12 months for ISDN Prime, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. (C)

**Note 3:** Effective May 1, 2014, customers may not add the Digital Data Only option, and existing term plans for this option may not be renewed. (C)

**Note 4:** Upon expiration of the CSPP, if customer has not entered into a new CSPP contract or term extension, or disconnected service, Monthly Extension rates will apply (see Paragraph A42.3.2.A.5.). Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate, subject to the Company's right to increase Monthly Extension rates at any time pursuant to notice to the Customer in advance of any rate increase. (C)

## A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A42.3 Primary Rate ISDN (Cont'd)

#### A42.3.4 Rates and Charges (Cont'd)

C. (Cont'd)

|  | Nonrecurring Charge | Month to 12 | 12 to 23 <sup>1,6</sup> | 24 to 48 <sup>1,6</sup> | 49 to 72 <sup>1,6</sup> | USOC        |
|--|---------------------|-------------|-------------------------|-------------------------|-------------------------|-------------|
| 3. Usage Sensitive Primary Rate ISDN B-Channels for use with RegionServ, each <sup>2</sup> |                     |             |                         |                         |                         |             |
| (a) Voice/Data (Standard)  | \$5.00              | \$1,678.00  | \$55.00                 | \$53.00                 | \$50.00                 | PR7BS       |
| (b) Digital Data Only Option <sup>3,5</sup>  | 5.00                | 28.85       | 27.50                   | 26.15                   | 23.85                   | PR7BU       |
| 4. Primary Rate ISDN D-Channel - Requires Provisioning USOC: PR208                         |                     |             |                         |                         |                         |             |
| 5. Extended Reach Dedicated Interoffice Channel – Requires Provisioning USOC: PR7OE        |                     |             |                         |                         |                         |             |
| 6. Primary Rate ISDN Call types <sup>4</sup>   |                     |             |                         |                         |                         |             |
| Requires Provisioning USOC per Call Type:  |                     |             |                         |                         |                         |             |
| <b>Call Type</b>   |                     |             |                         |                         |                         | <b>USOC</b> |
| Inward Only  |                     |             |                         |                         |                         | PR7C1       |
| Outward Only   |                     |             |                         |                         |                         | PR7CO       |
| 2-Way  |                     |             |                         |                         |                         | PR7CC       |

**Note 1:** Effective September 30, 2024, customers may not establish new service term, variable rate periods, or term payment plans greater than 12 months for ISDN Prime, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. (C)

**Note 2:** The monthly rate includes a \$20.00 calling allowance as described in paragraph A42.3.2.V. (C)

**Note 3:** As of January 25, 2013, Variable Rate Periods of 24 months and greater are no longer available for new or renewing subscribers.

**Note 4:** The Inward Data option is restricted to the Inward Only Call Type.

**Note 5:** Effective May 1, 2014, customers may not add the Digital Data Only option, and existing term plans for this option may not be renewed.

**Note 6:** Upon expiration of the CSPP, if customer has not entered into a new CSPP contract or term extension, or disconnected service, Monthly Extension rates will apply (see Paragraph A42.3.2.A.5.). Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate, subject to the Company's right to increase Monthly Extension rates at any time pursuant to notice to the Customer in advance of any rate increase. (C)

## A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A42.3 Primary Rate ISDN (Cont'd)

#### A42.3.4 Rates and Charges (Cont'd)

##### D. Optional Offerings

1. ANSA – Interoffice Mileage per Primary Rate ISDN Access Line – Provisioning USOC: 2LHLM

|   | Nonrecurring Charge | Month to Month | 12 to 23 <sup>1,4</sup> Months | 24 to 48 <sup>1,4</sup> Months | 49 to 72 <sup>1,4</sup> Months | USOC  |
|---|---------------------|----------------|--------------------------------|--------------------------------|--------------------------------|-------|
| 2. Incoming Call Extension - Same Rate Center                                       |                     |                |                                |                                |                                |       |
| (a) (Obsoleted, See Section A142)   |                     |                |                                |                                |                                |       |
| (b) (Obsoleted, See Section A142)   |                     |                |                                |                                |                                |       |
| (c) (Obsoleted, See Section A142)   |                     |                |                                |                                |                                |       |
| (d) ICE-SRC, Per number in the same rate center <sup>2</sup>                        | -                   | \$ .20         | -                              | -                              | -                              | PR7TF |
| 3. Incoming Call Extension – Different Rate Center                                  |                     |                |                                |                                |                                |       |
| (a) ICE-DRC, Per Number – Month-to-Month Option                                     | \$ 10.00            | .40            | -                              | -                              | -                              | PR7NZ |
| (b) ICE-DRC, Per Number – Term Plan Option  | -                   | -              | \$ .35                         | \$ .30                         | \$ .25                         | PR7NZ |
| 4. Next Route Index Feature   |                     |                |                                |                                |                                |       |
| (a) Per analog arrangement  | 100.00              | 30.00          | 28.50                          | 27.00                          | 25.00                          | PR7GX |
| (b) Per analog and digital arrangement  | 100.00              | 30.00          | 28.50                          | 27.00                          | 25.00                          | PR7GY |
| 5. Overflow Feature for Extended Reach Service Dedicated Route Arrangement          |                     |                |                                |                                |                                |       |
| (a) Per Remote Number   | 100.00              | 54.00          | 52.00                          | 50.00                          | 46.00                          | PR7AU |
| 6. Calling Name Delivery Feature  |                     |                |                                |                                |                                |       |
| (a) Per Primary Rate Interface  | -                   | 100.00         | 85.00                          | 75.00                          | 69.00                          | PR7CN |
| 7. Redirecting Number Feature per Primary Rate Interface – Provisioning USOC: PR7RN |                     |                |                                |                                |                                |       |
| 8. PRI Overflow Feature for Voice/Data Arrangements                                 |                     |                |                                |                                |                                |       |
| (a) Per analog and digital arrangement  | 100.00              | 30.00          | 28.50                          | 27.00                          | 25.00                          | PR7OF |
| 9. Secondary Calling Name Delivery <sup>3</sup>                                     |                     |                |                                |                                |                                |       |
| (a) Per number  | 10.00               | 4.00           | 4.00                           | 4.00                           | 4.00                           | PR7SN |

**Note 1:** Effective September 30, 2024, customers may not establish new service term, variable rate periods, or term payment plans greater than 12 months for ISDN Prime, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. (C)

**Note 2:** These rates apply only to new ICE-SRC service ordered on or after June 14, 2004. (C)

**Note 3:** Each number requires an additional listing. Listings for this service are subject to terms and conditions specified in Section A6 for listings.

**Note 4:** Upon expiration of the CSPP, if customer has not entered into a new CSPP contract or term extension, or disconnected service, Monthly Extension rates will apply (see Paragraph A42.3.2.A.5.). Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate, subject to the Company's right to increase Monthly Extension rates at any time pursuant to notice to the Customer in advance of any rate increase. (C)

## B2. TERMS AND CONDITIONS

### B2.4 Payment Arrangements And Credit Allowances (Cont'd)

#### B2.4.8 Allowance For Interruptions (Cont'd)

- B. For service utilizing channels of Series 1000, 2000 or 6000, no credit is allowed for interruptions to service of less than thirty minutes. Interruptions of thirty minutes or over are credited to the customer at the proportionate monthly charge in half-hour multiples for each half-hour or major fraction thereof of interruption.
- C. No credit allowance will be made for interruptions of a service due to the failure of equipment or systems provided by the customer or others.
- D. For Self-healing Multi-nodal Alternate Route Topology Ring (SMARTRing) service, a credit for a service interruption shall apply when any one failure of the Company's equipment occurs resulting in a service outage of the entire system and the system does not automatically self-heal around the point of failure within one (1) second. No credit shall apply unless the customer reports the service interruption to the Company and the trouble is found in the Company equipment based on information provided by the network surveillance system associated with the service. The credit shall equal the total of all the monthly charges for the service provided, however, no more than one credit shall apply per any given rate element for any given month regardless of the number of interruptions occurring during that month.

For service interruptions of less than the entire system resulting from a failure of the Company's equipment for SMARTRing service where the system does not automatically self-heal around the point of failure, credit shall be allowed only for an interruption of one (1) minute or more. The credit will begin when the customer reports the interruption to the Company. This credit shall be at the rate of 1/1440 of the total monthly charges assessed for that portion of the service that is interrupted for each period of thirty minutes or major fraction thereof that the interruption continues.

Credit allowances will not apply if service is interrupted during customer requested upgrades and/or additions to the SMARTRing service or during customer requested rearrangements.

- E. For BellSouth Wavelength service, a credit for a service interruption shall apply when a single failure of the Company's equipment occurs resulting in a service outage of the entire system and the system does not automatically switch to an alternate facility path around the point of failure within one (1) second. No credit shall apply unless the customer reports the service interruption to the Company and the trouble is found in the Company equipment based on information provided by the network surveillance system associated with the service. The credit shall equal the total of all the monthly charges for the service provided, however, no more than one credit shall apply per any given rate element for any given month regardless of the number of interruptions occurring during that month.

For all other service interruptions resulting from a failure of the Company's equipment for BellSouth Wavelength service, where the system does not automatically switch to an alternate facility path around the point of failure, credit shall be allowed only for an interruption of one (1) minute or more. The credit will begin when the customer reports the interruption to the Company. This credit shall be at the rate of 1/1440 of the total monthly charges assessed for that portion of the service that is interrupted for each period of 30 minutes or major fraction thereof that the interruption continues.

Credit allowances will not apply if service is interrupted during customer requested upgrades and/or additions to the BellSouth Wavelength service or during customer requested rearrangements.

#### B2.4.9 Optional Payment Plan

##### A. Channel Services Payment Plan

- 1. General
  - a. The terms and conditions specified herein are applicable to specific facilities as indicated in the appropriate sections of this Guidebook for channel services.
  - b. Facilities furnished under the Channel Services Payment Plan (CSPP) are subject to all general terms and conditions applicable to the provision of service by the Company as stated elsewhere in this Guidebook except as noted herein.

## **B2. TERMS AND CONDITIONS**

### **B2.4 Payment Arrangements And Credit Allowances (Cont'd)**

#### **B2.4.9 Optional Payment Plan (Cont'd)**

##### **A. Channel Services Payment Plan (Cont'd)**

##### **1. General (Cont'd)**

- c. The CSPP is a payment plan which allows customers to pay fixed or variable rates for channel service equipment and facilities over variable contractual payment periods. A specific monthly rate applies for the duration of each period as follows or as specified otherwise in this Guidebook.

- (1) 12 month Term Payment Plan<sup>2</sup> - payment period may be selected for 12 months in length.
- (2) 36 month Term Payment Plan<sup>1,3</sup> - payment periods may be selected from 24 months to 48 months in length, at 36 month rates and charges. (C)
- (3) 60 month Term Payment Plan<sup>1,3</sup> - payment periods may be selected from 49 months to 72 months in length, at 60 month rates and charges. (C)
- (4) 84 month Term Payment Plan<sup>1,3</sup> - payment periods may be selected from 73 months to 96 months in length, at 84 month rates and charges. (C)

**Note 1:** The payment plan periods available may be limited based on specific underlying product restrictions described in the applicable service publication.

**Note 2:** The 12 Month Term Payment Plan only applies to MegaLink Service and LightGate Service (DS1 and DS3 components) installed after April 5, 2021.

**Note 3:** Effective April 1, 2025, Primary Rate ISDN service extension rates are no longer available for term plans greater than 12 months (see General Exchange Guidebook, Paragraph A42.3.2.A.5.). (N)



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## B2. TERMS AND CONDITIONS

### B2.4 Payment Arrangements And Credit Allowances (Cont'd)

#### B2.4.9 Optional Payment Plan (Cont'd)

##### A. Channel Services Payment Plan (Cont'd)

1. General (Cont'd)
  - d. When the customer extends service beyond a 96 month service period, the 84 month Term Payment Plan (or the longest available guidebook service period) rates will apply.
  - e. When the customer orders service to be provided under a CSPP arrangement, the customer must designate to the Company the payment plan and the service period desired, e.g. 84 month Term Payment Plan and 96 months.
2. Application of Rates and Charges
  - a. Rates stabilized under a CSPP arrangement are exempt from Company-initiated increases, however, decreases for any rate element will automatically flow through to the customer. Effective with this Guidebook, customers under a CSPP arrangement will be billed the lower of their existing CSPP rates or the current CSPP rates for their service arrangement.
  - b. In the event that all or any part of a service is disconnected at customer request prior to expiration of any selected payment period of greater than one month's duration, the customer will be required to pay a termination charge as stated in that service's section of this Guidebook.
  - c. When customers renew or change the length of their payment period, the rates applicable for the new period are those currently in effect at the time of the renewal or change in the length of the payment period. A service order charge will not be applicable for such renewals or changes to the payment period.
  - d. Recurring rates and installation, termination, service establishment, Service Connection and other nonrecurring charges apply according to the appropriate schedules for services offered as associated items to Channel Services and are filed elsewhere in this Guidebook.
  - e. Customer requests for inside moves of service will not affect the contract period.
  - f. A change in jurisdiction will not constitute a disconnect of service provided the new CSPP arrangement is a minimum 24 month service period or equals/exceeds the remaining service period, whichever is greater, provided the new CSPP arrangement is for the same customer at the same location for the same capacity service.
3. Additions
  - a. Additions of services or rate elements for activating spare or unused capacities of a service under a CSPP arrangement will be considered part of the existing CSPP arrangement.
  - b. Additions of services or rate elements, i.e. new local channels, interoffice channels, etc., other than for activating spare or unused capacities, must be under a new CSPP arrangement at rates and charges as specified in paragraph 2.
  - c. Termination charges for premature disconnection of added contractual services will apply as set forth under Disconnects as stated in paragraph 4.
  - d. Additions under CSPP are exempt from Company-initiated rate changes for all payment periods longer than one month. However, decreases for any rate element will automatically flow through to the customer.
  - e. Nonrecurring charges, as specified in this Guidebook, will apply to the added channel services.
  - f. Additions of SMARTRing service rate elements must be ordered as described in paragraph B7.7.
4. Disconnects
  - a. When a service or rate element, included under a CSPP arrangement, is terminated without cause prior to expiration of the term plan, a termination liability charge will apply. Unless the Guidebook provisions governing a particular service provide otherwise, for term plans entered into on or after April 3, 2001, this termination liability charge will not exceed the lesser of:
    1. The sum of repayments of discounts received during the previous twelve (12) months of service, the repayment of the prorated amount of any discounted or waived non-recurring charges, and the prorated amount of any documented contract preparation, implementation or tracking charges; or
    2. Six (6%) percent of the total term plan amount if the term plan is four (4) years or less; or twenty-four percent (24%) of the average annual revenues of the term plan if the term plan is longer than four (4) years. Term plan revenue is the total revenue billable under the term plan entered into by the customer. Average annual revenue is the aggregate revenue billable under the term plan divided by the number of years in the term plan.
  - b. (DELETED)