

TARIFF DISTRIBUTION

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PURPOSE: Update to general terms and conditions in regard to service availability, grandfathering services in certain wire centers.

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A2. GENERAL TERMS AND CONDITIONS

A2.3 Establishment And Furnishing Of Service

A2.3.1 Availability Of Facilities

- A. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.
- B. The rates and charges quoted in this Guidebook provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.
- C. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the terms and conditions as set forth in Section A5, except as otherwise specified.
- D. Company representatives will explain the availability of all individual line Basic Local Exchange Service options when customers call the Company's business office requesting new service or change in their Basic Local Exchange Service.
- E. The Company may discontinue certain Company services in geographic areas for which the Company has no customers subscribing to those services.

In addition and subject to the appropriate regulatory approvals, the Company may grandfather all services governed by this Guidebook in certain geographic areas. Once grandfathered, such services will no longer be available for purchase and existing customers will no longer be able to move, add or change their existing service.⁽¹⁾

For service availability by Wire Center: https://cpr.att.com/pdf/dsa/zero_demand_tracker.pdf

For service availability by address: <https://cpr.att.com:8443/search/csiServiceAvailability>

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A2.3.2 Flat, Measured² And Message² Rate Service

- A. When Flat, Measured, Message or RegionServ Rate Service is offered in an exchange, an applicant may, at his option, select either type of service or combination of services for the applicant's private residence location. An applicant at a business location may select either Flat, Measured, Message or RegionServ Rate Service when they are available in the exchange. However, a combination of these different types of services will not be furnished to the same subscriber at the same business location. Different applicants at the same business location, even in the same office, may each subscribe to a different type of service as long as each applicant has a different account and the applicants do not share a communication or other key-type system. The exceptions to the mixing restrictions for business locations are listed following:
 1. To existing hotel subscribers as of July 1, 1988, where Flat Rate Service may be furnished for the exclusive use of the hotel management, in addition to the Measured, Message or RegionServ Rate Service ordinarily provided in guests' rooms and lobbies. Flat Rate Service may be provided in guests' rooms and lobbies, in lieu of Measured, Message, or RegionServ service, in addition to Flat Rate Service for management use. Guests may also contract separately for the services that may otherwise be available to them. Effective July 1, 1988, new hotel subscribers will not be allowed to combine Flat Rate Service with Message, Measured or RegionServ Rate Service.
 2. To existing hospital subscribers as of July 1, 1988, where Flat Rate Service may be furnished for the exclusive use of the hospital management, in addition to the Measured, Message or RegionServ Rate Service ordinarily provided in patients' rooms and lobbies. Flat Rate Service may be provided in patient rooms and lobbies in addition to Flat Rate Service for management use. In addition, patients may also contract separately for the services that may otherwise be available to them.
 3. To premises where pay telephones may properly be located;
 4. To local lines used for In-Classroom Computer Access Service as described in paragraphs A3.32, A42.1.2.H and A42.2.2.H;
 5. To premises where Back-Up Line service may properly be located with flat rate primary line service;
 6. To premises where toll terminals are located;
 7. To premises where Flat Rate Service is used for voice transmission and usage service is used for transmission of medical information only, for contingency or temporary use during service outages of the main communication system only, for lines to the subscriber's own automatic attendant or voice mail system only, for fax machines only, or for computer data communications only, and the usage lines are not part of the primary voice system at that location. It shall also apply for premises where usage service is used for voice transmission and Flat Rate Service is used for the same purposes stated above;
 8. To premises where Flat Rate Service is used for voice transmission and the customer subscribes to a service for which the Company requires usage rated network access such as, but not limited to, MegaLink service and LightGate service.

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A2.3.3 Reserved For Future Use

A2.3.4 Reserved For Future Use

NOTE 1: Effective on or after December 31, 2023 (as permitted by the FCC), neither new nor existing customers will be permitted to purchase services in certain geographic areas.

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Note 2: **Business only.**

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B2. TERMS AND CONDITIONS

B2.1 Undertaking Of The Company (Cont'd)

B2.1.4 Provision Of Facilities

- A. The Company or the Company and other carriers will provide all facilities necessary for private line service to the demarcation point at a customer premises, except that, the customer or authorized user may provide his own terminal equipment or communications systems for use with such service as specified in paragraphs 1 through 5, or as otherwise specified hereinafter.
1. When a private line is used for voice communications for the purpose of remote operation of mobile radiotelephone systems, it is contemplated that the customer or authorized user shall provide all station apparatus for such use.
 2. Where the customer or authorized user provides his own communications system, or terminal equipment the customer or user, except as provided in B2.6.3, shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer's premises as the system.
 3. When a private line is used for teletypewriter transmission, the teletypewriter equipment may be provided by the customer or authorized user. On a given private line at a given premises all such equipment must be provided by the customer or authorized user. Such equipment must operate at a line signaling speed not to exceed that specified for the channel furnished.
 4. When a private line is used for data transmission which requires terminal equipment (data sets), such data sets may be provided by the customer or authorized user except that, the Company shall furnish all data sets, located in the Company's central offices. Where the customer or authorized user elects to provide his own data set(s) on a given private line, it shall be the responsibility of the customer or authorized user to ensure the continuing compatibility of such data set(s) with the facilities furnished by the Company.
 5. When a private line is used for transmission purposes other than voice and teletypewriter except as specified in paragraphs 1, 2 and 3, it is contemplated that the customer or authorized user will provide the station equipment for such other purposes.
- B. The Service Installation Guarantee is applied on a per circuit basis for Private Line services. The following list identifies some of the individual Private Line services which are eligible for credit of nonrecurring charges under "Service Installation Guarantee" found in B2.4.17:
- MegaLink Channel Service
 - MegaLink ISDN Service
 - MegaLink Service
 - SynchroNet Service⁽¹⁾
 - Voice Grade Service (Series 2000)
- Other services eligible for credit of nonrecurring charges under Service Installation Guarantee provisions are noted in their respective guidebook sections.
- The following service(s)/service element are not eligible for such credit:
- Custom Network Service
 - FlexServ Service
- C. The Company may discontinue certain Company services in geographic areas for which the Company has no customers subscribing to those services.

In addition and subject to the appropriate regulatory approvals, the Company may grandfather all services governed by this Guidebook in certain geographic areas. Once grandfathered, such services will no longer be available for purchase and existing customers will no longer be able to move, add or change their existing service.⁽²⁾

For service availability by Wire Center: https://cpr.web.att.com/pdf/dsa/zero_demand_tracker.pdf

For service availability by address: [Service Availability Tool](#)

Note 1: Effective June 30, 2021, SynchroNet Service is obsolete. See B107.2 for service availability.

Note 2: Effective on or after December 31, 2023 (as permitted by the FCC), neither new nor existing customers will be permitted to purchase services in certain geographic areas.

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