

TARIFF DISTRIBUTION

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PURPOSE: TDM to IP Transition - 2020 March Tornado
impact in Davidson and Wilson Counties

| <u>TARIFF SECTION</u> | <u>PAGE NUMBER</u> | <u>PAGE REVISION</u> |
|------------------------------|---------------------------|-----------------------------|
| G002 | 29 | 0010 |
| G002 | 30 | 0000 |
| G2 Cont. (pg) | 3 | 0005 |
| H002 | 50 | 0004 |

A2. GENERAL TERMS AND CONDITIONS

CONTENTS

| | | | |
|--------------|--|-----------|-----|
| A2.5 | Liability Of The Company | 24.4 | |
| A2.5.1 | Service Irregularities | 24.4 | |
| A2.5.2 | Use Of Facilities Of Other Connecting Carriers | 25 | |
| A2.5.3 | Indemnifying Agreement | 25 | |
| A2.5.4 | Defacement Of Premises | 25 | |
| A2.5.5 | Period For The Presentation Of Claims | 25 | |
| A2.5.6 | Equipment In Explosive Atmosphere | 25 | |
| A2.5.7 | Performance Of Telecommunications Network | 25 | |
| A2.5.8 | Use Of Customer-Provided Equipment | 25 | |
| A2.6 | Reserved For Future Use | 26 | |
| A2.7 | Obligation Of The Company | 26 | |
| A2.7.1 | Obligation To Furnish Service | 26 | |
| A2.8 | Reserved For Future Use | 26 | |
| A2.9 | Reserved For Future Use | 26 | |
| A2.10 | Special Promotions | 26 | |
| A2.11 | Trademarks and Servicemarks Protection | 26 | |
| A2.11.1 | Use of Trademarks and Servicemarks | 26 | |
| A2.12 | Reserved For Future Use | 26 | |
| A2.13 | Customer Premises Inside Wire | 26 | |
| A2.14 | Customer Agents | 26.2 | |
| A2.14.1 | General | 26.2 | |
| A2.14.2 | Responsibility of Agent | 26.2 | |
| A2.14.3 | Warranty and Liability of Agent | 27 | |
| A2.14.4 | Proof of Authority | 27 | |
| A2.15 | Reserved For Future Use | 27 | |
| A2.16 | Checks for Unauthorized Devices | 27 | |
| A2.16.1 | General | 27 | |
| A2.17 | Commitment Guarantee Program | 28 | |
| A2.17.1 | General | 28 | |
| A2.17.2 | Application | 28 | |
| A2.17.3 | Limitations | 28 | |
| A2.18 | TDM to IP Transition | 29 | |
| A2.18.1 | General | 29 | |
| A2.19 | Reserved for Future Use | 30 | (T) |
| A2.20 | Cost Assessment Charge (CAC) | 30 | (T) |

A2. GENERAL TERMS AND CONDITIONS

A2.18 TDM to IP Transition

A2.18.1 General

As a result of evolving network technology, the Company is able to offer new, advanced services. At the same time, certain older services will no longer be available in some geographic areas, as those services are no longer technically or economically feasible. The table below identifies services that have been withdrawn, by wire center and exchange, along with additional information related to these service withdrawals.

| <u>Product Name</u> | <u>Reference</u> | |
|--|------------------|--|
| Flat Rate Service, Trunks | A3.2.1 | (T) |
| Measured Rate Service, Trunks | A3.2.3 | |
| Message Rate Service, Trunks | A3.2.4 | |
| RegionServ, Trunks | A3.2.9 | |
| Auxiliary Line Service (Inward Service) | A3.17 | |
| Hotel PBX Service | A3.20.4 | |
| Hospital PBX Service | A3.20.5 | |
| Foreign Exchange Service | A9.1 | |
| Foreign Central Office Service | A9.2 | |
| Direct-Inward Dialing (DID) Service (Lines and Trunks) | A12.7 | |
| Identified-Outward Dialing (DOD) | A12.8 | |
| From Private Branch Exchange Systems (Trunks) | | |
| Reservation Service | A13.8 | |
| Dormitory Communications Service | A13.13 | |
| Toll Trunks | A13.14 | |
| Hot Line Service | A13.56 | |
| Derived Data Channel Service | A29.1 | |
| Data Transport Access Channel Service | A29.2 | |
| BellSouth Channelized Trunks | A43.1 | |
| BellSouth Remote Access | A47.1 | (T) |
| <u>Wire Center</u> | <u>Exchange</u> | <u>Other Information</u> |
| 09/10/2017 | | |
| GTBGTNMT | Gatlinburg | Distribution Areas 1105, 4102 and 4112 |
| | | (T) |
| 04/01/2022 | | |
| NSVLTNDO | Nashville | Distribution Areas 2112t |
| NSVLTNMT | | Distribution Areas 1145, 1144 and 1138a |
| NSVLTNIN | | Distribution Areas 3130, 3134, 3152 and 3162 |
| NSVLTNUN | | Distribution Areas 1185a, 1185b, and 1185c |
| | | (N) |
| LBNNTNMA | Lebanon | Distribution Areas 4140b, 4193 and 4194b |
| | | (N) |

(M) Material now appears on page 30

A2.19 Reserved for Future Use

(M)

A2.20 Cost Assessment Charge (CAC)

(M)

A. A Cost Assessment Charge (CAC) is assessed on a per line or trunk basis or as shown below for residential and business customers. The CAC is also assessed on a percentage basis against all billed revenue for business customers subscribing to transport services. The CAC is established to recover property taxes (from business customers) as well as ongoing costs associated with the administration of Local Number Portability (from line- and trunk-based services from residence and business customers). This charge is not a tax or fee that the government requires AT&T to collect from customers. The CAC does not apply to 911 Services, Coin Services, or any of the following account types: Federal, State, and Local Government accounts; Resale accounts; or accounts designated by the Company as Wholesale. (M)(T)

| | Monthly Rate | USOC | |
|--------------------------------------|---------------------|--------------|-----|
| 1. Cost Assessment Charge (CAC) | | | (M) |
| (a) Each Local Exchange Service line | | | (M) |
| Residence | \$ 0.18 | C8RCC | (M) |
| Business | 9.03 | C8RCD | (M) |
| (b) Each Primary Rate ISDN (PRI) | 45.15 | C8RCE | (M) |
| (c) Each PBX trunk | 81.27 | C8RCG | (M) |
| (d) Each Centrex Station line | 9.03 | C8RCD | (M) |
| (e) Each Basic Rate ISDN (BRI) | | | |
| Residence | 0.18 | C8RCC | (M) |
| Business | 9.03 | C8RCD | (M) |
| (f) Transport services | 7.00% | NA | (M) |
| BellSouth Metro Ethernet Service | | | |

(M) Material previously found on page 29

B2. TERMS AND CONDITIONS

B2.14 Customer Agents (Cont'd)

B2.14.4 Proof of Authority

A. When the Company in the reasonable exercise of the Company's discretion believes it appropriate, the Company may request proof of the authority of any party claiming to be the agent of the customer prior to acting upon such request. Failure of the Company to request such proof shall not, however, limit or otherwise affect the agent's responsibility or liability set forth herein, nor shall such a failure constitute a waiver of the Company's right to request such proof at any time in the future.

B2.15 TDM to IP Transition

B2.15.1 General

As a result of evolving network technology, the Company is able to offer new, advanced services. At the same time, certain older services will no longer be available in some geographic areas, as those services are no longer technically or economically feasible. The table below identifies services that have been withdrawn, by wire center and exchange, along with additional information related to these service withdrawals.

| <u>Product Name</u> | <u>Reference</u> | |
|---|------------------|-----|
| Sub Voice Grade Services – Series 1000 Channels | B103.2.1 | (T) |
| Voice Grade Service - Series 2000 | B103.2.2 | |
| Wired Music Service - Series 6000 | B103.2.3 | |
| SynchroNet Service | B107.2 | |
| Non-Wire Center Channels, Served Direct (Series 2000) | B103.4 | |
| Custom Network Arrangement I and II | B108.2, B108.3 | (T) |

| <u>Wire Center</u> | <u>Exchange</u> | <u>Other Information</u> | |
|--|-----------------|--|-----------------|
| 09/10/2017 GTBGTNMT | Gatlinburg | Distribution Areas 1105, 4102 and 4112 | |
| 04/01/2022 NSVLTNDO NSVLTNMT NSVLTNIN NSVLTNUN | Nashville | Distribution Areas 2112t Distribution Areas 1145, 1144 and 1138a Distribution Areas 3130, 3134, 3152 and 3162 Distribution Areas 1185a, 1185b and 1185c | (N) (N) |
| LBNNTNMA | Lebanon | Distribution Areas 4140b, 4193 and 4194b | (N) |