

**TARIFF DISTRIBUTION**

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## A3. BASIC LOCAL EXCHANGE SERVICE

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### **A3. BASIC LOCAL EXCHANGE SERVICE**

#### **A3.2 Statewide Rate Schedule (Cont'd)**

**A3.2.15 Complete Choice Basic Service** (*Obsoleted, See Section A103*)

(O)

**Pages 5.1.3, 5.1.4, 5.1.5, 5.1.6, and 5.1.7 are hereby deleted in their entirety and removed from this Guidebook.**

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## A4. SERVICE CHARGES

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## A4. SERVICE CHARGES

### A4.2 Application of Charges (Cont'd)

#### A4.2.5 Premises Work Charge Application

- A. The appropriate Line Connection Charge, Secondary Service Charge or Line Change Charge applies in addition to the Premises Work Charge.
- B. Premises Work Charges apply per customer request, per Company employee performing billable work on the customer's premises. The sum of their time is used to determine the number of fifteen minute increments to be billed. Only one initial increment is to be billed per customer request except when the customer specifically requests more employees than the Company would normally dispatch. Where additional employees are specifically requested by the customer, the initial increment charge will also apply per additional Company employee specifically requested.
- C. Premises Work Charges apply:
  - 1. For, but not limited to, rearrangement of drop wire, protector and/or network interface.
  - 2. As required for Trouble Determination.
- D. The charge for a Network Interface jack applies in addition to the appropriate Premises Work Charges for installing a Network Interface at the customer's request on existing service.
- E. The customer may request an estimate before ordering work done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed is based on the actual billable time necessary to complete the request.

#### A4.2.6 Service Charge Exceptions

- A. Service Charges do not apply for:
  - 1. Changing from Touch-Tone Service to Rotary-Dial Service, or vice versa.
  - 2. Changing from a private or semiprivate listing to a listed number.
  - 3. Changing the primary listing of a residence customer to the name of the remaining spouse in the event of death or divorce of the spouse currently listed.
  - 4. Changes in grade of service, e.g., from two-party to one-party.
  - 5. Changing to and from flat, message or measured rate basic local service (including Complete Choice Service, Area Plus Service, and Area Plus Service with the Complete Choice Option). This includes changing from one measured service option to another. This does not include a change from residence service to business service or vice versa.
  - 6. Converting existing service to Lifeline.
  - 7. The move from a premises which has been destroyed or made un-tenantable by a disaster such as a tornado, fire, flood, etc., when equivalent service is established, to the new/temporary location or for the move back into the original location.
  - 8. Changing numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.
  - 9. (DELETED)
  - 10. Requests for full or partial disconnection.
  - 11. Requests to add Customized Code Restriction Option 4.
  - 12. Requests to establish an Optional Calling Plan, except WatsSaver service.
  - 13. Upgrades from Back-Up Line service to business individual line service or ISDN service.
- B. When a customer's request is provided:
  - 1. In accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the same service order. Charges for Line Connection, Line Change, or Premises Work may apply for additional service.
  - 2. In accordance with the Service Charge exceptions listed in A4.2.6, additional features or services subject to the Secondary Service Charge may be made a part of the waiver order.
- C. (DELETED) (M)
- D. Residential Service Connection Charge Waiver (M)  
 Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers. This waiver is valid for only one (1) service line at the intended local service address. The customer must place the order through an AT&T business office or outbound telemarketing vendor. This waiver is not valid for existing AT&T customers or out of region customers who are new to AT&T. Residential customers who are currently not subscribing to AT&T for local service may be eligible for this waiver. The customer must have at least one (1) wireline local service or equivalent (wireless in lieu of wireline) with a provider other than AT&T at a local service address within AT&T territory. The customer must request the qualifying service at the same address and in the same name as the existing service, unless the customer is planning an imminent move from an address in AT&T territory to another address within thirty (30) days of responding to this offer. In the case of an imminent move, AT&T may offer the customer the waiver of charges and place the order at the new address. The customer must not have had local service with AT&T within ten (10) days prior to the new service connection date. (M)
- E. (DELETED) (D)(M)

**Page 3.1 is hereby deleted in its entirety and removed from this Guidebook.** (N)

**A4. SERVICE CHARGES**

**A4.2 Schedule of Charges for Connecting or Changing Service (Cont'd)**

**A4.2.7 Installment Billing**

A. Except as provided in this paragraph, service charges may be required to be paid at the time of application for service. Service may be established in advance of payment of service charges for additions to the service of existing subscribers and for any service provided for the use of departments, administrations or agencies of the Federal, State, County or Municipal Government. Service Charges may be paid in monthly installments of not less than the amounts shown below not to exceed a total of more than twelve months. If additional such charges are incurred while a balance is due on previous charges, the above treatment will apply separately to the new charges.

1. Per month, minimum

- (a) Residence
- (b) Business

Monthly Rate	USOC
\$ 5.00	NA
5.00	NA

B. Installment Billing is not available to resellers of local exchange service.

**A4.3 Schedule of Charges for Connecting or Changing Service**

**A4.3.1 Rates and Charges**

	Residence	Business	USOC
<b>A. Line Connection Charge</b>			
1. Applies per exchange access line, trunk, ESSX-1 Network Access Register, or Centrex, ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, and BellSouth Centrex service main station line.			
(a) First Line (per customer request)	\$49.00	\$75.00	NA
(b) Additional Line (each)	49.00	75.00	NA
<b>B. Line Change Charge</b>			
1. Applies per exchange access line, trunk, ESSX-1 Network Access Register, or Centrex, ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, and BellSouth Centrex service main station line.			
(a) First Line (per customer request)	35.00	48.00	NA
(b) Additional Line (each)	35.00	48.00	NA
<b>C. Secondary Service Charge</b>			
1. Applies per customer request			
(a) Each	9.95	24.00	NA
<b>D. Premises Work Charge</b>			
1. First 15 minute increment or fraction thereof			
(a) Per increment	28.00	28.00	NA
2. Each additional 15 minute increment or fraction thereof			
(a) Per increment	11.00	11.00	NA

**A4.4 Dual Service**

**A4.4.1 General**

- A. Dual Service is a service offering which supplies the same dial tone concurrently to two different addresses served from the same wire center for a limited period of time for non-designed services only. The provision of Dual Service assures the customer continual service at both locations during the time of a move.
- B. A request for Dual Service occurs on orders for a transfer of service (T&F) within the same wire center where no number change is involved.
- C. Dual Service will be offered subject to the availability of facilities and technical limitations.
- D. Payment for Dual Service is provided for by billing the nonrecurring charge following, plus the applicable portion of the monthly rate on both lines during the period of service overlap, regardless of the duration of that overlap.

**A4.4.2 Rates And Charges**

	Nonrecurring Charge	USOC
<b>A. Exchange Access Line</b>		
1. Per line, trunk or main station line		
(a) Residence	\$16.00	NA
(b) Business	20.00	NA

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**  
**A3. BASIC LOCAL EXCHANGE SERVICE**

**A103.2 Statewide Rate Schedule (Cont'd)**

**A103.2.14 Reserved for Future Use**

(N)

**A103.2.15 Complete Choice Basic Service**

(T)(O)

**A. General**

(O)

- 1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability. (O)
- 2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1. (O)
- 3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections: (O)

A13.9 Call Waiting ID

(O)

A13.19 Caller ID

(O)

A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All rules, terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

(O)

- 4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities. (O)
- 5. Existing subscribers of the Complete Choice Basic service cannot take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in paragraph **A103.2.15.A.3**, unless specifically allowed by the terms of the special promotion. (T)(O)
- 6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies. (O)

**B. Rates and Charges**

(O)

- 1. Individual line service

(O)

Suspend Rate	Monthly Rate	USOC
\$7.50	\$40.00	PAMA7

(a) Per plan package

(O)

**C. (DELETED)**

(D)(O)

**A103.3 Reserved For Future Use**

**A103.4 Reserved For Future Use**

**A103.5 Reserved For Future Use**

**A103.6 Reserved For Future Use**

**A103.7 Reserved For Future Use**

**A103.7.1 Reserved for Future Use**

**A103.7.2 Reserved for Future Use**

**A103.7.3 Reserved for Future Use**

**A103.7.4 Reserved for Future Use**

Pages 5.1.3, 5.1.4, 5.1.5, 5.1.6, and 5.1.7 are hereby deleted in their entirety and removed from this Guidebook.



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