

**TARIFF DISTRIBUTION**

FILE PACKAGE NO.: TN-19-0027

DATE: July 1, 2019

STATE: TENNESSEE

EFFECTIVE DATE: 07/01/2019

TYPE OF DISTRIBUTION: Approved

PURPOSE: Discontinue Residential Online Service Connection Charge Waiver.

**TARIFF SECTION**

**PAGE NUMBER**

**PAGE REVISION**

G004

3.1

0004

**A4. SERVICE CHARGES**

**A4.2 Application of Charges (Cont'd)**

**A4.2.6 Service Charge Exceptions (Cont'd)**

- C. **(DELETED)**
- D. **Residential Service Connection Charge Waiver**  
 Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers. This waiver is valid for only one (1) service line at the intended local service address. The customer must place the order through an AT&T business office or outbound telemarketing vendor. This waiver is not valid for existing AT&T customers or out of region customers who are new to AT&T. Residential customers who are currently not subscribing to AT&T for local service may be eligible for this waiver. The customer must have at least one (1) wireline local service or equivalent (wireless in lieu of wireline) with a provider other than AT&T at a local service address within AT&T territory. The customer must request the qualifying service at the same address and in the same name as the existing service, unless the customer is planning an imminent move from an address in AT&T territory to another address within thirty (30) days of responding to this offer. In the case of an imminent move, AT&T may offer the customer the waiver of charges and place the order at the new address. The customer must not have had local service with AT&T within ten (10) days prior to the new service connection date.
- E. **Residential Mobility-National Retail Service Connection Charge Waiver**  
 The Line Connection Charge may be waived for residential customers who order new local service (N Order) or move existing service (T Order) in a mobility store or national retail partner and also order a minimum of two (2) non-zero rated vertical features. To be eligible, customers must place their order in person at the retail location and select the Company as their local service provider. This offer may be combined with promotional offers for which the customer qualifies, unless specifically excluded. The Company reserves the right to prohibit the combination of this offer with any other offer at the Company's sole discretion and/or discontinue or modify this offer at any time without notice. Company employees are not eligible for this offer.

(D)

**A4.2.7 Installment Billing**

- A. Except as provided in this paragraph, service charges may be required to be paid at the time of application for service. Service may be established in advance of payment of service charges for additions to the service of existing subscribers and for any service provided for the use of departments, administrations or agencies of the Federal, State, County or Municipal Government. Service Charges may be paid in monthly installments of not less than the amounts shown below not to exceed a total of more than twelve months. If additional such charges are incurred while a balance is due on previous charges, the above treatment will apply separately to the new charges.
  - 1. Per month, minimum

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Residence	<b>\$ 5.00</b>	<b>NA</b>
(b) Business	<b>5.00</b>	<b>NA</b>

- B. Installment Billing is not available to resellers of local exchange service.