

TARIFF DISTRIBUTION

FILE PACKAGE NO.: TN-18-0052

DATE: November 2, 2018

STATE: TENNESSEE

EFFECTIVE DATE: 11/01/2018

TYPE OF DISTRIBUTION: Approved

PURPOSE: Withdraw Privacy Manager for residence subscribers.

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G004	2	0005
G013	73	0004
G103	1.0.2	0018
G113	6	0008
G113	19	0003
G113 Cont. (pg)	4	0003
G13 Cont. (pg)	7	0007
G Subj. Indx (pg)	21	0007
G Title Pg	3	0008

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.3 Line Change Charge Application (Cont'd)

- D.** The Line Change Charge applies: (Cont'd)
4. For each line being temporarily suspended at the request of a customer.
 5. For changing from loop start to ground start and vice versa and for changing from a line to a trunk and vice versa.
 6. For changing from Foreign Central Office Service to home wire center and vice versa.

A4.2.4 Secondary Service Charge Application

- A.** The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.
- B.** The Secondary Service Charge applies for adding or rearranging:
1. Custom Calling Service
 2. Prestige Communications service or Prestige Communications Package
 3. Grouping Service
 4. RingMaster service
 5. TouchStar service
 6. Customized Code Restriction
 7. Customer requested listing changes, except where excluded in this Guidebook.
 8. Remote Call Forwarding
 9. Other features or services for which the Line Connection Charge and Line Change Charge are not applicable, unless specifically excluded.
- C.** The Secondary Service Charge applies for:
1. Transfers of responsibility. (See Service Charge Exceptions.)
 2. Changing from residence to business service and vice versa. If the number changes, the Line Change Charge applies in lieu of the Secondary Service Charge. The business charge applies when changing to business and the residence charge applies when changing to residence.
 3. Rearrangement of drop wire, protector, and/or network interface. Additionally, Premises Work Charges will apply.
 4. Installing a Network Interface jack at the customer's request on existing service. In addition to Premises Work Charges, the charge for a Network Interface in Section A14 may apply.
- D.** The Secondary Service Charge is also applicable:
1. On ESSX-1 when changing a station number or installing a station line.
 2. On ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service when adding or changing the operation of a NAR.
- E.** The Secondary Service Charge is not applicable:
1. Secondary Service Charges will not apply in response to competitive situations for residence subscribers who order one or more of the services listed below.
 - a. Custom Calling Service
 - b. **(DELETED)**
 - c. Rotary Line Service (Grouping)
 - d. RingMaster Service
 - e. TouchStar Service
 - f. Designer Listings
 - g. Message Waiting Indication
 - h. Customized Code Restriction
 - i. Voice Mail Calling Features Package
- (DELETED)**

(D)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

A13.60	(DELETED)	72	
A13.61	(DELETED)	72	
A13.62	(DELETED)	73	
A13.63	Reserved for Future Use	73	
A13.64	Reserved for Future Use	73	
A13.65	Reserved for Future Use	73	
A13.66	Reserved for Future Use	73	
A13.67	Reserved for Future Use	73	
A13.68	Reserved for Future Use	73	
A13.69	Reserved for Future Use	73	
A13.70	(DELETED)	73	(D)
A13.71	Reserved for Future Use	74	
A13.72	Inter-Switch Simplified Message Desk Interface	74	
A13.72.1	General	74	
A13.72.2	Terms and Conditions	74	
A13.72.3	Rates and Charges	74.1	
A13.73	Reserved for Future Use	75	
A13.74	Reserved for Future Use	75	
A13.75	Reserved for Future Use	75	
A13.76	(DELETED)	75	

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.62 (DELETED)

A13.63 Reserved for Future Use

A13.64 Reserved for Future Use

A13.65 Reserved for Future Use

A13.66 Reserved for Future Use

A13.67 Reserved for Future Use

A13.68 Reserved for Future Use

A13.69 Reserved for Future Use

A13.70 (DELETED)

(D)

Page 73.1 is hereby deleted in its entirety and removed from this Guidebook.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedule (Cont'd)

A103.2.12 PreferredPack Plan

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the plan.)

A. Description of Service

1. The PreferredPack plan provides the features/services specified herein, and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
 - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
 - A13.19 Caller ID, Call Return
 - A13.47 Message Waiting Indication

(DELETED)

(D)

B. Terms, Conditions and Limitations of Service

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in paragraph A103.2.12.A.3.
2. All terms, conditions and limitations specified in the Guidebook sections listed in paragraph A103.2.12.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the PreferredPack plan cannot take advantage of special promotions for the PreferredPack plan or any of the features/services specified in paragraph A103.2.12.A.3 unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan.

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$6.00	\$52.00	PAMA5

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

A113.59	Reserved For Future Use	19	
A113.60	Reserved For Future Use	19	
A113.61	Reserved For Future Use	19	
A113.62	Reserved For Future Use	19	
A113.63	Reserved For Future Use	19	
A113.64	Reserved For Future Use	19	
A113.65	Reserved For Future Use	19	
A113.66	Reserved For Future Use	19	
A113.67	Reserved For Future Use	19	
A113.68	Reserved For Future Use	19	
A113.69	Reserved For Future Use	19	
A113.70	(DELETED)	19	(D)

Contents Page 4 (which had previously been deleted) is hereby re-instated into this Guidebook.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.9 Reserved For Future Use

A113.10 Reserved For Future Use

A113.11 Reserved For Future Use

A113.12 Reserved For Future Use

A113.13 Reserved For Future Use

A113.14 Reserved For Future Use

A113.15 Reserved For Future Use

A113.16 Reserved For Future Use

A113.17 Feature Packages

A113.17.1 The Feature Package

(Obsoleted January 9, 2004, Type B. Not available for new installations, additions or on transfers of service to a new location.)

A. Description of Service

1. This feature package provides a package of network features/services for residence customers.
2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
 - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line¹, Call Forwarding Don't Answer¹ (with or without Ring Control), Star 98 Access¹
 - A13.19 Caller ID, Call Return
 - A13.47 Message Waiting Indication¹

(DELETED)

(D)

B. Terms, Conditions and Limitations of Service

1. This feature package is only available to individual line residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in paragraph A113.17.1.A.2.
2. All terms, conditions and limitations specified in the Guidebook sections listed in paragraph A113.17.1.A.2 apply to the respective features/services requested as part of this package. Nonrecurring programming fees do not apply for features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of this feature package cannot take advantage of special promotions for this feature package or any of the features/services specified in paragraph A113.17.1.A.2, unless specifically allowed by the terms of the special promotion.
6. This feature package is not available with a line provided as part of any Complete Choice service or plan, a line specified in this Guidebook as Message Rate or Measured Service.
7. This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies

C. Rates and Charges

1. The following monthly rate applies for this feature package.

(a) Per feature package	Monthly Rate \$22.00	USOC PAMA1¹ or PAMA2
-------------------------	-------------------------------------	--

Note 1: The PAMA1 USOC must be used to provision the plan when one or more of the features/services that refer to this footnote are included in this feature package.

Page 6.0.1 is hereby deleted in its entirety and removed from this Guidebook.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

- A113.59 Reserved For Future Use**
- A113.60 Reserved For Future Use**
- A113.61 Reserved For Future Use**
- A113.62 Reserved For Future Use**
- A113.63 Reserved For Future Use**
- A113.64 Reserved For Future Use**
- A113.65 Reserved For Future Use**
- A113.66 Reserved For Future Use**
- A113.67 Reserved For Future Use**
- A113.68 Reserved For Future Use**
- A113.69 Reserved For Future Use**
- A113.70 (DELETED)**

(D)

**Pages 20 is hereby deleted in *its* entirety and removed from this Guidebook.
Effective March 1, 2018, Page 19 (which had previously been deleted) is hereby re-instated into this Guidebook.**

SUBJECT INDEX

SUBJECT	P.	Section
Paging Service Listing		A6
Party Line Service		A2
Payment Arrangements and Credit Allowance		A2
Payment for Service		A2
Per Use Three-Way Calling		A13
Period for the Presentation of Claims		A2
Pole Line Construction		
On Private Property		A5
Portable Communications Terminal for Hearing Impaired		A14
Premises Work Charges		A4
Presentation of Claims, Period for the		A2
Prestige Communications Package (PCP)		A112
Prestige Communications Service (PCS)		A12
Prestige Deluxe Service		A12
Prestige Single Line Service (PSLS)		A112
Pre Installation of Inside Wiring in Residence Buildings		A5
Primary Rate ISDN		A42
(DELETED)		
Private Branch Exchange Service (PBX)		
Arrangements for Night, Sunday and Holiday Service (Night Numbers)		A13
Direct Inward Dialing (DID) Service and Numbers		A12
Hospital PBX Service, Trunk Lines		A3
Hotel PBX Service, Trunk Lines		A3
Identified Outward Dialing		A12
Transfer of Service Between Subscriber		A2
Trunk Lines - Monthly Rates		A3
Private Right-of-Way Required to Provide Service		A5
Private (Non-Published) Listing		A6
Promotions (Special)		A2
Provision and Ownership of		
Directories		A2
Equipment and Facilities		A2
Numbers		A2
Public Announcement Service Facilities		A13
Access Line Service for Customer Provided Public Telephones		A7
Listings		A6

(D)

TITLE PAGE

GENERAL EXCHANGE GUIDEBOOK
FOR THE
STATE OF TENNESSEE

TRADEMARKS AND SERVICEMARKS (Cont'd)

Complete Choice Plan/Option/Service

CrisisLink Service

Custom Advantage^{TM/SM} Package

DAB Service

Data AnswersSM Package

Digital ESSX Service

Digital PassportSM Service

ESSX Service

FastAccess Internet Service

FlexServ Service

LightGate Service

MegaLink Service

MemoryCall Service

MultiServ Service

PreferredPack Plan

Premium AnswersSM Package

Premium Plus AnswersSM Package

Prestige Service

(DELETED)

QuikComplete Service

RightTouch Service

RingMaster Service

SaverSM Service

SMARTPath Service

SMARTRing Service

Stylist Service

SynchroNet Service

(D)