

TARIFF DISTRIBUTION

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DATE: June 4, 2018

STATE: TENNESSEE

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TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase residence Privacy Manager monthly charge.

TARIFF SECTION

G113

PAGE NUMBER

19

PAGE REVISION

0002

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

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A113.70 Privacy Manager Service

Effective March 1, 2018, Privacy Manager is no longer available to new residence subscribers. Current subscribers may continue the service until they move or make any changes to their service, or until November 1, 2018 at which time the service will be discontinued.

A113.70.1 Definition of Feature Offering

- A. Privacy Manager Service works with Caller ID service to identify unidentified callers. Privacy Manager Service will intercept all unidentified calls (unavailable, unknown, blocked and private numbers) before the subscriber's telephone rings. If the call is marked private, the caller will be asked to press 1 to deliver his/her calling information. On unavailable or unknown numbers, the caller will be asked to state their name. Once the calling party has identified himself, the service will ring the subscriber and announce the calling party's information. The subscriber has the option to accept the call, reject the call, or send a "Do Not Solicit" message to a telemarketer. Privacy Manager Service allows the subscriber to assign a special passcode giving callers of his/her choice the ability to bypass Privacy Manager Service. Subscribers may also switch Privacy Manager Service on or off from his/her own telephone.

A113.70.2 Terms, Conditions and Limitations of Service

- A. The following terms, conditions and limitations apply:
 1. Privacy Manager Service is provided subject to the availability of facilities.
 2. Privacy Manager Service is available to single and multi-line residence customers.
 3. Privacy Manager Service is not compatible with Calling Number Delivery Blocking-Permanent, FX, FCO or ISDN. Privacy Manager Service may not be compatible with Ring Master Service in all switch types.
 4. Caller ID and Touch-Tone service are required in order to subscribe to Privacy Manager Service.

A113.70.3 Rates and Charges

- A. The following rates and charges are for Privacy Manager Service only and are in addition to the applicable service charges and monthly rates for exchange access lines and other services with which this service is associated.
 1. Residence

	Monthly Rate	USOC	
(a) Per line except Complete Choice plan lines	\$11.99	PMX1R	(1)
(b) Per Complete Choice plan line	11.99	PMX1R	(1)

**Pages 20 is hereby deleted in its entirety and removed from this Guidebook.
Effective March 1, 2018, Page 19 (which had previously been deleted) is hereby re-instated into this Guidebook.**