TARIFF DISTRIBUTION

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DATE: March 1, 2018

STATE: TENNESSEE

EFFECTIVE DATE: 03/01/2018

TYPE OF DISTRIBUTION: Approved

PURPOSE: Grandfather Residential Privacy Manager in the SE Region.

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A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.3 Line Change Charge Application (Cont'd)

- **D.** The Line Change Charge applies: (Cont'd)
 - For each line being temporarily suspended at the request of a customer.
 - For changing from loop start to ground start and vice versa and for changing from a line to a trunk and vice versa.
 - For changing from Foreign Central Office Service to home wire center and vice versa.

A4.2.4 Secondary Service Charge Application

- **A.** The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.
- The Secondary Service Charge applies for adding or rearranging:
 - 1. **Custom Calling Service**
 - 2. Prestige Communications service or Prestige Communications Package
 - 3. **Grouping Service**
 - 4. RingMaster service
 - 5. TouchStar service
 - Customized Code Restriction 6.
 - 7. Customer requested listing changes, except where excluded in this Guidebook.
 - Remote Call Forwarding
 - 9. Other features or services for which the Line Connection Charge and Line Charge Charge are not applicable, unless specifically excluded.
- The Secondary Service Charge applies for:
 - Transfers of responsibility. (See Service Charge Exceptions.) 1.
 - Changing from residence to business service and vice versa. If the number changes, the Line Change Charge applies in lieu of the Secondary Service Charge. The business charge applies when changing to business and the residence charge applies when changing to residence.
 - 3. Rearrangement of drop wire, protector, and/or network interface. Additionally, Premises Work Charges will apply.
 - Installing a Network Interface jack at the customer's request on existing service. In addition to Premises Work Charges, the charge for a Network Interface in Section A14 may apply.
- The Secondary Service Charge is also applicable:
 - On ESSX-1 when changing a station number or installing a station line.
 - On ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service when adding or changing the operation of a NAR.
- The Secondary Service Charge is not applicable:
 - Secondary Service Charges will not apply in response to competitive situations for residence subscribers who order one (M) or more of the services listed below.
 - **Custom Calling Service** a. (M)
 - (DELETED) b. (M) c. Rotary Line Service (Grouping) (M)
 - d. RingMaster Service e. TouchStar Service
 - f. Designer Listings Message Waiting Indication g.
 - (M)h. Customized Code Restriction
 - (M) Voice Mail Calling Features Package i. (M) Privacy Manager service¹ (C)(M) į.
 - Note 1: Effective March 1, 2018, Privacy Manager is no longer available for new residence subscribers.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.59 Reserved For Future Use A13.60 Custom Service Area (CSA)

A13.60.1 Description of Service

- Custom Service Area (CSA) service is an optional service which will allow the customer to define a specific geographical area within the LATA from which the customer can receive calls.
 - UAN service as provided in paragraph A113.58, is required in conjunction with CSA.
 - 2. A CSA is established on a customer specific basis.
 - The CSA function is provided as a blocking capability. Blocking is performed on an end office basis only and requires blocking of every NXX in that end office.

A13.60.2 Terms and Conditions

- **A.** When establishing a CSA a nonrecurring charge applies per end office blocked.
- **B.** Recurring charges are applied per end office blocked.

A13.60.3 Rates and Charges

- A. Custom Service Area
 - (1) Blocking Capability

		Nonrecurring	Monthly	
		Charge	Rate	USOC
(a)	Per End Office Blocked	\$50.00	\$1.00	ASF
_				

A13.61 Answer Supervision

A13.61.1 Description of Service

- This feature provides the capability of delivering "off hook" supervisory signals from the subscriber's serving central office to a line interface at the customer's premises. These supervisory signals indicate when the called party has answered an incoming call (gone "off hook").
 - Answer Supervision is furnished only from central offices arranged to provide this service and is provided subject to the availability of facilities.
 - This feature is only available with line side terminated PBX trunks. It is not available with residence or business lines, digital facilities, or trunk side terminated facilities, such as DID trunks or Trunk Side Access Facilities.

A13.61.2 Rates and Charges (M) (M)

- A. Answer Supervision
 - 1. Line (M) Nonrecurring Monthly
 - **USOC** Charge Rate Each \$2.00 \$2.33 ANU (M) (a)

Monthly

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M1)

A13.62 Call Detail Information

A13.62.1 Description of Service

- A. Call Detail Information is an arrangement to provide a monthly record, by UAN per Revenue Accounting Office, of terminating traffic to the customer.
- **B.** Call Detail Information may be provided on any UANs subscribed for by the customer and will include toll call detail. The call detail information will include the calling number, the UAN, date, time of day, and call duration.
- C. Call Detail Information will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve the Company's purposes and the customer will be responsible for making the tape compatible with the data processing equipment.
- **D.** A magnetic tape will be provided by the Company on each occasion Call Detail Information is furnished to the customer. The tape becomes the property of the customer on a "no exchange" basis and it may not be returned to the Company for reuse.

A13.62.2 Terms and Conditions

- **A.** Call Detail Information may be offered where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- **B.** Call Detail Information is not represented to be a provision of billing detail.

A13.62.3 Rates and Charges

- A. Call Detail Information
 - (1) Monthly Record

		Nonrecurring	Monthly	
		Charge	Rate	USOC
	(a) Per occasion	\$1,000.00	\$60.00	CDU
(2)	Per message			
			Rate	
	(a) Fach		\$.005	NA

A13.63 Reserved for Future Use

A13.64 Reserved for Future Use

A13.65 Reserved for Future Use

A13.66 Reserved for Future Use

A13.67 Reserved for Future Use

A13.68 Reserved for Future Use

A13.69 Reserved for Future Use

A13.70 Privacy Manager Service (Obsoleted, See Section A113)

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Page 73.1 is hereby deleted in its entirety and removed from this Guidebook.

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE A103.2 Statewide Rate Schedule (Cont'd)

A103.2.12 PreferredPack Plan

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the plan.)

Description of Service

- The PreferredPack plan provides the features/services specified herein, and a flat rate access line with Touch-Tone 1.
- The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
- The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.	9	Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer
		(with or without Ring Control), Star 98 Access
A13.	19	Caller ID, Call Return
412	47	M WY 'C' T I' C'

Message Waiting Indication A13.47 A13.70

Privacy Manager service¹

Terms, Conditions and Limitations of Service

- The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in paragraph A103.2.12.A.3.
- All terms, conditions and limitations specified in the Guidebook sections listed in paragraph A103.2.12.A.3 apply to the 2. respective features/services requested as part of this package.
- All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
- Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
- Existing customers of the PreferredPack plan cannot take advantage of special promotions for the PreferredPack plan or any of the features/services specified in paragraph A103.2.12.A.3 unless specifically allowed by the terms of the special promotion.
- The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

Rates and Charges

The following monthly rates apply for the PreferredPack plan.

		Suspend	Monthly	USOC
		Rate	Rate	
(a)	Per plan package	\$6.00	\$52.00	PAMA5
	N. 4. 1. DCC / M. 1.1.2010 D. M	1 '1 1 1 C	• 1	1 '1

Effective March 1, 2018, Privacy Manager is no longer available for new residence subscribers. Note 1:

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

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A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

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A113.10 Reserved For Future Use

A113.11 Reserved For Future Use

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A113.13 Reserved For Future Use

A113.14 Reserved For Future Use

A113.15 Reserved For Future Use

A113.16 Reserved For Future Use

A113.17 Feature Packages

A113.17.1 The Feature Package

(Obsoleted January 9, 2004, Type B. Not available for new installations, additions or on transfers of service to a new location.)

A. Description of Service

- 1. This feature package provides a package of network features/services for residence customers.
- 2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
 - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line¹, Call Forwarding Don't Answer¹ (with or without Ring Control), Star 98 Access¹
 - A13.19 Caller ID, Call Return
 - A13.47 Message Waiting Indication¹
 - A13.70 Privacy Manager service2

B. Terms, Conditions and Limitations of Service

- 1. This feature package is only available to individual line residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in paragraph A113.17.1.A.2.
- All terms, conditions and limitations specified in the Guidebook sections listed in paragraph A113.17.1.A.2 apply to the
 respective features/services requested as part of this package. Nonrecurring programming fees do not apply for
 features/services requested as part of this package.
- 3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
- 4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
- 5. Existing customers of this feature package cannot take advantage of special promotions for this feature package or any of the features/services specified in paragraph A113.17.1.A.2, unless specifically allowed by the terms of the special promotion.
- 6. This feature package is not available with a line provided as part of any Complete Choice service or plan, a line specified in this Guidebook as Message Rate or Measured Service.
- 7. This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies

C. Rates and Charges

1. The following monthly rate applies for this feature package.

Note 1: The PAMA1 USOC must be used to provision the plan when one or more of the features/services that refer to this footnote are included in this feature package.

Note 2: Effective March 1, 2018, Privacy Manager is no longer available for new residence subscribers.

Page 6.0.1 is hereby deleted in its entirety and removed from this Guidebook.

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Nonrecurring Monthly

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A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.58 Uniform Access Number (UAN) (Cont'd)

A113.58.2 Terms and Conditions

- **A.** A UAN can be used only for one customer in an NPA. All usage will be combined and billed per account per Revenue Accounting Office.
- **B.** The UAN monthly rate is applicable on a per number per TOPS Tandem office basis.
- C. The customer must be located within the same state as the TOPS office that is providing UAN Service.
- **D.** UAN Service will be provided within a maximum of thirty (30) days after the customer's request for service has been processed in order to allow the Company sufficient time for implementation.

A113.58.3 Reservation of Uniform Access Numbers

- A. A customer may reserve UANs in NPAs where the customer does not have service in order to insure expansion to other areas with the same UAN; however, a customer must implement a UAN in at least one LATA in the Company's territory in order to reserve the UAN in other NPAs. In the event that the customer elects not to be provided with reserved UANs, numbers cannot be assured for the customer's requirements in other NPAs.
- **B.** The assignment of UANs is made at the discretion of the Company. Special numbers are furnished subject to the availability of numbers.
- **C.** The service is furnished subject to the availability of UANs.
- **D.** Calls to reserved (unassigned) UANs will be routed to recorded announcement facilities.
- **E.** UANs furnished herein retain their reserve status until removed by the customer from the reserved status or assigned as a UAN at which time the service assumes rates and charges applicable to UAN.
- F. Reservation of UAN rates will be billed until the UAN is removed from reserved status or billed as an active UAN in at least one LATA within an NPA.
- G. A Secondary Service Charge per NPA is applicable in addition to the nonrecurring charge for reservation of UAN.

A113.58.4 Rates and Charges

A. Uniform Access Number

		Charge	Rate	USOC
	(1) Per UAN, per TOPS Tandem Office	· ·		
	(a) First UAN in TOPS Tandem Office	\$560.00	\$20.00	UN9
	(b) Each Additional UAN in the same TOPS Tandem	85.00	20.00	UN9
	Office (c) Per Subscriber Change of Point-to Number, per TOPS Tandem Office	125.00	-	UN9SC
	(2) Per Call Delivered		Rate	USOC
	()		\$.09	NA
B.	(a) Each Reservation of UAN		φ.09	IVA.
		Nonrecurring Charge	Monthly Rate	USOC
	(1) Establish Reserve Status			
	(a) Per UAN, Per NPA	\$18.00	\$42.05	UN9RS

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.59 Reserved For Future Use A113.60 Reserved For Future Use A113.61 Reserved For Future Use A113.62 Reserved For Future Use A113.63 Reserved For Future Use A113.64 Reserved For Future Use A113.65 Reserved For Future Use A113.66 Reserved For Future Use A113.67 Reserved For Future Use A113.68 Reserved For Future Use A113.69 Reserved For Future Use (O)A113.70 Privacy Manager Service Effective March 1, 2018, Privacy Manager is no longer available to new residence subscribers. Current subscribers may continue the service until they move or make any changes to their service, or until November 1, 2018 at which time the service will be discontinued. A113.70.1 Definition of Feature Offering (O) Privacy Manager Service works with Caller ID service to identify unidentified callers. Privacy Manager Service will intercept (O) all unidentified calls (unavailable, unknown, blocked and private numbers) before the subscriber's telephone rings. If the call is marked private, the caller will be asked to press 1 to deliver his/her calling information. On unavailable or unknown numbers, the caller will be asked to state their name. Once the calling party has identified himself, the service will ring the subscriber and announce the calling party's information. The subscriber has the option to accept the call, reject the call, or send a "Do Not Solicit" message to a telemarketer. Privacy Manager Service allows the subscriber to assign a special passcode giving callers of his/her choice the ability to bypass Privacy Manager Service. Subscribers may also switch Privacy Manager Service on or off from his/her own telephone. A113.70.2 Terms, Conditions and Limitations of Service (O) The following terms, conditions and limitations apply: (O) Privacy Manager Service is provided subject to the availability of facilities. (O)Privacy Manager Service is available to single and multi-line residence customers. (O) Privacy Manager Service is not compatible with Calling Number Delivery Blocking-Permanent, FX, FCO or ISDN. (O) Privacy Manager Service may not be compatible with Ring Master Service in all switch types. Caller ID and Touch-Tone service are required in order to subscribe to Privacy Manager Service. (O)A113.70.3 Rates and Charges (O) The following rates and charges are for Privacy Manager Service only, and are in addition to the applicable service charges (O) and monthly rates for exchange access lines and other services with which this service is associated. Residence (O)Monthly **USOC** Rate Per line except Complete Choice plan lines \$10.99 PMX1R (O) Per Complete Choice plan line 10.99 PMX1R (O)

Pages 20 is hereby deleted in *its* entirety and removed from this Guidebook. Effective March 1, 2018, Page 19 (which had previously been deleted) is hereby re-instated into this Guidebook.

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