TARIFF DISTRIBUTION

FILE PACKAGE NO.: TN-17-0070

DATE: December 4, 2017

STATE: TENNESSEE

EFFECTIVE DATE: 12/02/2017

TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase residential vertical services monthly charges.

TARIFF SECTION	PAGE NUMBER	PAGE REVISION
G013	5.1	0019
G013	13.2.0.1	0016
G013	58	0009
G013	73.1	0011

TN-17-0070 EFFECTIVE: December 2, 2017

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.3 Rates

- A. Residence
 - 1. Individual Features

	Monthly		
	Rate	USOC	
Call Waiting ¹	\$10.99	ESX	
Call Forwarding Variable ¹	9.00	ESM	
Three-Way Calling ¹	10.00	ESC	(I)
Speed Calling (8 Code) ¹	10.00	ESL	(I)
Speed Calling (30 Code) ¹	10.00	ESF	(I)
Call Forwarding Busy Line ¹	1.00	GCE	
Call Forwarding Don't Answer ¹	1.00	GCJ	
Customer Control Call Forwarding Busy Line ^{1,3}	3.00	GJP	
Customer Control Call Forwarding Don't Answer ^{1,3}	3.00	GJC	
(DELETED)			
(DELETED)			
(DELETED)			
Remote Access Call Forwarding Variable ¹	7.00	GCZ	
Call Waiting ID ¹	10.99	ESXD+	
Call Forwarding Don't Answer with Ring Control ¹	1.00	GCJRC	
Three-Way Calling with Transfer ^{1,2}	10.00	ESCWT	(I)
Star 98 Access ¹	1.00	S98AF	
	Call Forwarding Variable ¹ Three-Way Calling ¹ Speed Calling (8 Code) ¹ Speed Calling (30 Code) ¹ Call Forwarding Busy Line ¹ Call Forwarding Don't Answer ¹ Customer Control Call Forwarding Busy Line ^{1,3} Customer Control Call Forwarding Don't Answer ^{1,3} (DELETED) (DELETED) (DELETED) Remote Access Call Forwarding Variable ¹ Call Waiting ID ¹ Call Forwarding Don't Answer with Ring Control ¹ Three-Way Calling with Transfer ^{1,2}	Call Waiting¹ Rate store Call Forwarding Variable¹ 9.00 Three-Way Calling¹ 10.00 Speed Calling (8 Code)¹ 10.00 Speed Calling (30 Code)¹ 10.00 Call Forwarding Busy Line¹ 1.00 Call Forwarding Don't Answer¹ 1.00 Customer Control Call Forwarding Busy Line¹.3 3.00 Customer Control Call Forwarding Don't Answer¹.3 3.00 (DELETED) (DELETED) (DELETED) 7.00 Call Waiting ID¹ 10.99 Call Forwarding Don't Answer with Ring Control¹ 1.00 Three-Way Calling with Transfer¹.2 10.00	Call Waiting¹ Rate USOC Call Forwarding Variable¹ 9.00 ESM Three-Way Calling¹ 10.00 ESC Speed Calling (8 Code)¹ 10.00 ESL Speed Calling (30 Code)¹ 10.00 ESF Call Forwarding Busy Line¹ 1.00 GCE Call Forwarding Don't Answer¹ 1.00 GCJ Customer Control Call Forwarding Busy Line¹.3 3.00 GJP Customer Control Call Forwarding Don't Answer¹.3 3.00 GJC (DELETED) (DELETED) Customer Control Call Forwarding Variable¹ 7.00 GCZ Call Waiting ID¹ 10.99 ESXD+ Call Forwarding Don't Answer with Ring Control¹ 1.00 GCJRC Three-Way Calling with Transfer¹.2 10.00 ESCWT

- **Note 1:** Monthly rate per central office line equipped.
- **Note 2:** Appropriate local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.
- **Note 3:** Effective August 1, 2016, Customer Control Call Fording Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers.

Nonrecurring Monthly

TN-17-0070 EFFECTIVE: December 2, 2017

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.3 Terms, Conditions and Limitations Of Service (Cont'd)

- **A.** The Following Limitations Apply: (Cont'd)
 - 11. Calling Number Delivery Blocking Permanent is available upon request at no charge (recurring or nonrecurring), facilities permitting, to the following customer groups:
 - a. Agencies established shelters of private, non-profit and publicly funded domestic violence intervention agencies and federal, state and local law enforcement agencies.
 - b. Subscribers of Non-Published Listing Service as described in Section A6.
 - 12. TouchStar service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

A13.19.4 Rates

- A. Individual Features
 - 1. Residence

		Nomecurring	withing		
		Charge	Rate	USOC	
(a)	Call Return ¹ , per line	-	\$10.00	NSS	(I)
(b)	Call Return ² , per activation	\$2.00	-	NA	
(c)	Call Return ^{2,3} , denial of per activation	-	-	BCR	
(d)	Repeat Dialing ¹ , per line	-	9.00	NSQ	(I)
(e)	Repeat Dialing ² , per activation	2.00	-	NA	
(f)	Repeat Dialing ^{2,3} , denial of per activation	-	-	BRD	
(g)	BusyConnect ⁴ , per activation	2.00	-	NA	
(h)	Personalized Ring 6 (per line)		7.00	NSK	
(i)	Selective Call Forwarding (per line)		7.00	NCE	
(j)	Call Block (per line)		10.00	NSY	(I)
(k)	Call Tracing (per line)		7.00	NST	
(1)	(DELETED)				
(m)	(DELETED)				
(n)	Caller ID (with Anonymous Call Blocking) (per line)		10.99	NXMCR	(I)
(o)	Anonymous Call Blocking (per line)		7.00	HBY	

- **Note 1:** Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.
- **Note 2:** These features are available to the following customers where facilities permit: single line residence, multi-line residence, and PBX trunks.
- **Note 3:** Neither Denial of Call Return per Activation or Denial of Repeat Dialing per Activation should be included in the determination of appropriate discounts when ordered in combination with other TouchStar service features.
- **Note 4:** Denial of per activation BusyConnect can be obtained using the Repeat Dialing denial of per activation USOC BRD.

EFFECTIVE: December 2, 2017

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.34 RingMaster Service (Cont'd)

A13.34.2 Terms and Conditions (Cont'd)

- **F.** When establishing RingMaster service, Call Forwarding service subscribers must choose one of the following options. When Call Forwarding service is activated:
 - 1. All numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
 - 2. The main number only will be forwarded when Call Forwarding service is activated. The additional RingMaster service numbers will continue to ring and may be answered at the subscriber's premises.
- **G.** Appropriate nonrecurring charges will apply when changing from one option to the other subsequent to the establishment of RingMaster service.
- H. RingMaster service can be suspended as specified in A2.3. During the period of suspension, no recurring charge applies.

A13.34.3 Rates

			Monthly Rate	USOC	
A.	Res	sidence			
	1.	RingMaster 1 service			
		(a) One additional number with distinctive ringing, per line	\$ 10.00	DRS	(I)
	2.	RingMaster 2 service			
		(a) First additional number with distinctive ringing, per line	10.00	DRS1X	(I)
		(b) Second additional number with distinctive ringing, per line ¹	-	DRS2X	
В.	Bus	siness			
	1.	RingMaster 1 service			
		(a) One additional number with distinctive ringing, per line	10.00	DRS	
	2.	RingMaster 2 service			
		(a) First additional number with distinctive ringing, per line	12.00	DRS1X	
		(b) Second additional number with distinctive ringing, per line ¹	-	DRS2X	
		Note 1: Must be ordered with first additional number.			

A13.35 (DELETED)

- A13.36 Reserved For Future Use
- A13.37 Reserved For Future Use
- A13.38 Reserved For Future Use
- A13.39 Central Office Local Area Network Service (Obsoleted, See Section A113.)
- A13.40 Reserved For Future Use
- A13.41 Reserved For Future Use
- A13.42 Reserved For Future Use
- **A13.43 (DELETED)**
- **A13.44 (DELETED)**

(I)

(I)

TN-17-0070 EFFECTIVE: December 2, 2017

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.70 Privacy Manager Service

A13.70.1 Definition of Feature Offering

A. Privacy Manager Service works with Caller ID service to identify unidentified callers. Privacy Manager Service will intercept all unidentified calls (unavailable, unknown, blocked and private numbers) before the subscriber's telephone rings. If the call is marked private, the caller will be asked to press 1 to deliver his/her calling information. On unavailable or unknown numbers, the caller will be asked to state their name. Once the calling party has identified himself, the service will ring the subscriber and announce the calling party's information. The subscriber has the option to accept the call, reject the call, or send a "Do Not Solicit" message to a telemarketer. Privacy Manager Service allows the subscriber to assign a special passcode giving callers of his/her choice the ability to bypass Privacy Manager Service. Subscribers may also switch Privacy Manager Service on or off from his/her own telephone.

A13.70.2 Terms, Conditions and Limitations of Service

- **A**. The following terms, conditions and limitations apply:
 - 1. Privacy Manager Service is provided subject to the availability of facilities.
 - 2. Privacy Manager Service is available to single and multi-line residence customers.
 - 3. Privacy Manager Service is not compatible with Calling Number Delivery Blocking-Permanent, FX, FCO or ISDN. Privacy Manager Service may not be compatible with Ring Master Service in all switch types.

Monthly

4. Caller ID and Touch-Tone service are required in order to subscribe to Privacy Manager Service.

A13.70.3 Rates and Charges

- **A**. The following rates and charges are for Privacy Manager Service only, and are in addition to the applicable service charges and monthly rates for exchange access lines and other services with which this service is associated.
 - 1. Residence

		Monuny	
		Rate	USOC
(a)	Per line except Complete Choice plan lines	\$10.99	PMX1R
(b)	Per Complete Choice plan line	10.99	PMX1R