

**TARIFF DISTRIBUTION**

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PURPOSE: Modify Directory and Listing Terminology

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## A1. DEFINITION OF TERMS

### DEMARCATION POINT

The point of demarcation and/or interconnection between Company communications facilities and terminal equipment, protective apparatus or wiring at a subscriber's premises. Company-installed facilities at, or constituting, the demarcation point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules. "Premises" as used herein generally means a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located, as determined by the Company's reasonable and nondiscriminatory standard operating practices.

### DIRECTORY ASSISTANCE CALL COMPLETION

Directory Assistance Call Completion (DACC) will provide customers who obtain a number from Directory Assistance the option of being connected to the number without having to hang up.

### DIRECTORY ASSISTANCE/DIRECTORY ASSISTANCE CALL COMPLETION

Directory Assistance/Directory Assistance Call Completion (DA/DACC) is a service which provides the customer a local exchange subscriber number and call completion to the number provided. This service is for use by Mobile Service Providers (MSPs) and is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided.

### DIRECTORY LISTING

See "Listing"

### DORMITORY STATION LINE

See "Centrex Service"

(T)(M)



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## A1. DEFINITION OF TERMS

**LISTING**

The publication in the Company's directory and/or information records of information relative to a subscriber's number, by which telephone and TWX users are enabled to ascertain the call number of a desired station. (T)(M)

a. **Caption Listing:** (M)

The listing of a subscriber's name without address or number followed by a series of indented listings covering branches or different departments of the business. (M)

b. **Cross Reference Listing:** (M)

The listing of a generally accepted name of a subscriber followed by a reference to another listing. (M)

c. **Foreign Exchange Listing:** (M)

The listing of a subscriber in the alphabetical list of an exchange other than that for the exchange from which the subscriber is served. (M)

c. **Indented Listing:** (M)

Indented listings are used where a subscriber has more than one listing for services under the same name at one or more locations. (M)

d. **Stylist Service:** (M)

A listing consisting of upper case alpha and/or numeric characters in lieu of standard numeric characters. (T)(M)

**LISTING INFORMATION SYSTEM** (N)

A database that contains the listed names, addresses and telephone numbers of AT&T residential and business customers and, where available, listings of residential and business customers served by other local providers. (N)

**LOCAL ACCESS AND TRANSPORT AREA (LATA)**

A geographic area established for the administration of communications service. It encompasses designated exchanges which are grouped to serve common social, economic and other purposes.

**LOCAL CALLING AREA**

See "Local Service Area".

**LOCAL CHANNEL**

The term "Local Channel" denotes that portion of a channel for extension line required for connecting a PBX system, Telephone Answering equipment or station to a wire center or to an interoffice channel.

**LOCAL MESSAGE**

See "Message".

**LOCAL SERVICE**

1. A type of localized calling whereby a subscriber can complete calls from his station to other stations within a specified area without the payment of long distance charges.
2. Local operator-assisted calls are handled by "0" operator and may carry an operator service charge as specified in A3.13.
3. Local operator-assisted calls are station-to-station type calls defined in Section A1, under Long Distance Message Telecommunications Service.

**LOCAL SERVICE AREA**

The area within which service is furnished subscribers under a specific schedule of exchange rates and without long distance charges. A local service area may include one or more exchange service areas.







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## A2. GENERAL TERMS AND CONDITIONS

### A2.3 Establishment And Furnishing Of Service (Cont'd)

#### A2.3.6 Application Of Rates For Business and Residence Service

- A. In general, business rates apply at business locations and residence rates apply at residence locations as illustrated by the situations described in C. (T)
- B. Business rates apply for:
1. Offices, stores, factories, mines and all other places of a strictly business nature.
  2. Offices of hotels, boarding houses, and apartment houses; colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries, churches and other institutions. For the purpose of this Guidebook, a boarding house is defined as a structure where rooms are rented or boarders taken.
  3. Service terminating solely on the secretarial facilities of a telephone answering bureau.
  4. Services provided pursuant to Section A27, Sharing And Resale Of Basic Local Exchange Service, even though residence client charge and residence listing may apply (T)
  5. Service listed in business directories, *where available*, or in the business section of the *Company's Listing Information System*. (T)
  6. WatsSaver service which is consolidated from separate locations and may include residential intrastate intraLATA toll usage.
- C. Residence rates apply for:
1. Residence locations which have up to and including five (5) lines which do not employ business listings in the Company's Business White Pages Directories. Residence subscribers who require more than five lines for residence use may receive up to five (5) additional lines at residence service rates by signing a declaration, which will be kept on file by the Company, that states the lines will be used for residential purposes only. Otherwise, business rates will apply for all lines in excess of the initial five (5) at any residence location. Existing subscribers with more than five (5) lines at a residential location shall be provided ninety (90) days notice by the Company prior to application of business rates.
  2. Subscribers residing in private apartments in hotels, clubs, hospitals, and boarding houses who request their own individual residential service when business listings are not employed.
  3. College fraternity houses where members of the fraternity lodge within the house.
  4. Secretarial line terminations of residence main service terminating as extension lines on the premises of a telephone answering bureau.







**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.13 Directory Assistance Service**

**A3.13.1 General**

- A. The Company furnishes Directory Assistance service for the purpose of aiding customers in obtaining numbers.
- B. When the Company receives a request for Directory Assistance service and the caller provides a state, city and name, the Company will either:
  - 1. provide the listed and available number(s) requested, or
  - 2. apprise the caller that the number(s) cannot be provided because the listing(s) is private (non-published), or not available in the Company's database.
- C. Directory Assistance does not provide numbers associated with private (non-published) listings but does furnish numbers for semi-private (non-listed) listings.

**A3.13.2 Application of Rates and Exemptions**

- A. Reserved for future use.
- B. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use *the Company's Listing Information System* due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of *listing* service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at anytime.
- C. Residence subscribers who have applied for and received Company certification that either the subscriber or a person living at the subscriber's residence on a permanent basis is 65 or more years of age are exempt from Directory Assistance charges when requesting listing information for lines located within the Company's NPA/LATA Directory Assistance serving area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office.  
 This exemption is applicable exclusively to calls made by the individual certified to be 65 or more years of age from the residential subscriber line assigned to the subscriber who has applied for and received such Company certification. Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of this exemption could result in its removal.

**A3.13.3 Rates And Charges**

- A. Directory Assistance service - (maximum of three listing requests per call)
 

	Rate	USOC
1. Receipt of listings associated with lines located within the Local Calling Area or NPA/LATA serving area of the originating line		
(a) Per call	\$2.29	NA
2. Receipt of listings associated with lines located outside the Local Calling Area or NPA/LATA serving area of the originating line <sup>1</sup>		
(a) Per call	2.29	NA

**Note 1:** No allowances, exemptions or exceptions apply. This service is available where technically feasible.

## **A3. BASIC LOCAL EXCHANGE SERVICE**

### **A3.18 Concession Service (Cont'd)**

#### **A3.18.1 General (Cont'd)**

- B.** Concessions are not allowed to any class of subscribers except employees, where so noted, from the regular rates for the following services and equipment:
1. Toll messages.
  2. Local usage or messages in excess of the allowance for measured or message rate service, except for employee concessions.
  3. Joint User Service  
Contracts for Joint User Service are not accepted in connection with service at a concession rate, unless the joint user, if a main station subscriber, would be entitled to a concession.
  4. Construction charges.
  5. Additional listings, except for employee concessions.
  6. Miscellaneous equipment or other facilities, including any extension line mileage charges associated with the miscellaneous equipment or other facilities, except for employee concessions.
  7. Installation, service connection, inside move or change charges, except for employee concessions.
  8. Back-Up Line service.
  9. MultiServ service and MultiServ PLUS service.
  10. BellSouth Centrex service

(T)

#### **A3.18.2 Charitable Institutions**

A concession of 25 percent from the regular business rate is allowed to corporations, associations and institutions, or any branch thereof who comply with all of the following qualifications.

- A.** Are dependent upon voluntary contributions for their support
- B.** Are exclusively engaged in charitable work.
- C.** Provide a majority of its services free of charge and utilize any compensation received for its services wholly in the prosecution of its charitable work, not resulting in any profit to the organization or any member thereof.
- D.** Are engaged principally in the furnishing of direct aid to the physical health and comfort of human beings in the form of money, services or necessary commodities. For determining eligibility for concession service, those corporations, associations and institutions whose principal work is the elevation or enlightenment of minds or morals, or the reformation, punishment, or correction of acts, habits or mental conditions, or the enforcement of law, or the protection of rights, are not to be classed as charitable institutions.
- E.** Communication equipment furnished at concession rates for charitable institutions must be located in the administrative offices, institutional buildings or any of the branches thereof.

#### **A3.18.3 Churches And Clergymen (Obsoleted, See Section A103)**

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## A4. SERVICE CHARGES

### A4.2 Application of Charges (Cont'd)

#### A4.2.3 Line Change Charge Application (Cont'd)

- D.** The Line Change Charge applies: (Cont'd)
4. For each line being temporarily suspended at the request of a customer.
  5. For changing from loop start to ground start and vice versa and for changing from a line to a trunk and vice versa.
  6. For changing from Foreign Central Office Service to home wire center and vice versa.

#### A4.2.4 Secondary Service Charge Application

- A.** The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.
- B.** The Secondary Service Charge applies for adding or rearranging:
1. CustomCalling Service
  2. Prestige Communications service or Prestige Communications Package
  3. Grouping Service
  4. RingMaster service
  5. TouchStar service
  6. Customized Code Restriction
  7. Customer requested listing changes, except where excluded in this Guidebook. (T)
  8. Remote Call Forwarding
  9. Other features or services for which the Line Connection Charge and Line Change Charge are not applicable, unless specifically excluded.
- C.** The Secondary Service Charge applies for:
1. Transfers of responsibility. (See Service Charge Exceptions.)
  2. Changing from residence to business service and vice versa. If the number changes, the Line Change Charge applies in lieu of the Secondary Service Charge. The business charge applies when changing to business and the residence charge applies when changing to residence.
  3. Rearrangement of drop wire, protector, and/or network interface. Additionally, Premises Work Charges will apply.
  4. Installing a Network Interface jack at the customer's request on existing service. In addition to Premises Work Charges, the charge for a Network Interface in Section A14 may apply.
- D.** The Secondary Service Charge is also applicable:
1. On ESSX-1 when changing a station number or installing a station line.
  2. On ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service when adding or changing the operation of a NAR.

## A6. LISTINGS

### A6.1 Terms and Conditions Applicable To Listings

(T)

(T)

#### A6.1.1 General

- A.** *The rates, terms, and conditions for listings in this section only apply to the alphabetical listings containing the regular alphabetical list of names of customers and joint users. The alphabetical list of names of customers is for the purpose of informing calling parties of the telephone numbers of customers.* (T)
- B.** The listings of subscribers, either without charge or at the rate specified herein for other listings, are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the *inclusion* of such listings in its *Listing Information System*. (T)
- C.** Listings must conform to the Company's *practices* with respect to its *listings*. The Company reserves the right to reject listings when in its sole judgment, such listings would violate the integrity of company records, confuse individuals using the *Company's Listing Information System*, or when the subscriber cannot provide satisfactory evidence that he is authorized to do business as requested. (T)
- D.** The Company reserves the right to limit the length of any listing by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired thereby. (T)
- E.** One listing, except client listings, is furnished without extra charge as specified in the following:
1. each basic local exchange service line (excluding Back-Up Line) or MultiServ service main station line
  2. each PBX trunk
  3. each ESSX-1 NAR, Digital ESSX service NAR, ESSX service NAR, MultiServ PLUS service NAR, BellSouth Centrex service NAR or NAR usage package
  4. each Centrex system
  5. each Primary Rate ISDN B-Channel
- F.** When, in the sole judgment of the Company, the use of listings in excess of the listings permitted without charge as previously outlined, are needed for better identification of the subscriber, such listings may be provided without charge.
- G.** Generally, the listed address is the location of the subscriber's place of business or residence. At the subscriber's request a partial address may be *listed*. An address may be:
- a number(s) and/or letter(s) followed by the name of a street, a building, a shopping center/mall, apartment complex, industrial park, or similar facility
  - rural route and/or box number
  - a name of a street, building, shopping center/mall, apartment complex, industrial park, or similar facility
  - any one of the preceding followed by a community and/or state name
  - a community name only
  - omitted at the subscriber's request
- The listed address may not include P.O. Box or use of the word or abbreviation of suite, floor, or apartment before numbers used in the identification.
- An address other than the address where the service is located may be listed provided the subscriber has a comparable class of service at the address requested.
- Only the customer name and number shall be *included* in *the Company's Listing Information System* for a Family Violence Shelter. The Company shall not publish an address *in its Listing Information System* as part of the listing for a Family Violence Shelter. (T)
- H.** Liability of the Company due to errors and omissions *in its Listing Information System* is as specified in Section A2. (T)
- I.** A Secondary Service Charge, as specified in Section A4 applies when an order is issued solely to add or change a listing. (T)
- J.** Listings can be suspended as specified in A2.3.16. However, the suspension rate shall be 50 percent of the regularly charged rate. (T)



## A6. LISTINGS

(T)

### A6.2 Business Listing

#### A6.2.1 General

Generally, a business listing consists of a name, or dual name, a designation descriptive of the subscriber's business if not self-explanatory, the address, and the business number. The main listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted.

#### A6.2.2 Business Designation

##### A. Firm Name

1. The designation in a firm name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the character of the business.

Example:

Lewis Co grocr 14 Madison	234-6488
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##### B. Personal Name

1. The designation in a personal name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the nature of the business. The listing of an individual, together with a title and the name of the business with which the individual is associated or represents, is not permitted.

Example:

Smith J G grocr 14 Madison	234-6488
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2. A designation that conveys the same meaning as a title, educational degree or suffix is not permitted.

Example:

Smith Joe DDS dntst

#### A6.2.3 Trade Name

A trade name, the name of a commodity or service, will be included as part of the listing, when the subscriber shows satisfactory evidence of authorization to do business under the requested name. In the case of listings for time/temperature/weather announcement services a generic listing will be accepted.

Examples which require proof of authorization are:

Smith Avon Distributor 123 Main	555-1234
Jones Buick 2914 E 23rd	329-5864
Any Flower Shop 710 Heather Mall	669-2121

## A6. LISTINGS (T)

### A6.3 Residence Listing

#### A6.3.1 General

Generally, a residence listing consists of a surname, given name, or dual name and/or initials, the address, and the number. When a single name listing is requested by the subscriber, the Company may require satisfactory evidence as to the validity of the requested name. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber.

### A6.4 Non-Published (Private) Listing

#### A6.4.1 General

- A. A non-published listing is not listed in the Company's *Listing Information System* and will not be furnished upon request of a calling party. ***The omission of the listing at the customer's request does not entitle the customer to an additional listing without charge in connection with other services to which he may subscribe.*** However, when a call is placed from a number associated with a non-published listing, the name and or number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming names and/or numbers. The only exception is when the non-published listing customer utilizes one of the available Calling Number Delivery Blocking options. These features suppress delivery of the calling number and/or calling name to subscribers of calling number delivery services such as Caller ID. Calling Number Delivery Blocking does not prevent transmission of the calling party number on services such as E911 that utilize automatic Number Identification (ANI) for delivery of the calling number. (C)
- B. An incoming call to a subscriber with a non-published listing will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a non-published number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from disclosing said number to any persons shall attach to the Company. Where a non-published listing is ***disclosed***, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by disclosing of said listing information to any person. (T)
- D. For accounting purposes, the number, name, and address of a subscriber with a non-published listing will be provided to the Long Distance Carrier(s) which furnishes the subscriber long distance message telecommunications service.
- E. The number, name and address of the subscriber may be disclosed in connection with E911 service, whether such service is provided by the Company or any other person. The subscriber waives any privacy interests in his number, name and address in connection with E911 service.
- F. The Company may provide number, name and address of a subscriber with a Non-Published number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.4.

#### A6.4.2 Rate Application

##### A. Non-Published Listing

	Monthly Rate	USOC
1. Where charge applies		
(a) Each	\$5.50	NPU
2. Where charge does not apply		
(a) Each	-	NP3

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## A6. LISTINGS

(T)

### A6.4 Non-Published (Private) Listing (Cont'd)

#### A6.4.2 Rate Application (Cont'd)

##### A. Non-Published Listing (Cont'd)

##### 2. Where charge does not apply (Cont'd)

- Additional service furnished to the same subscriber who has other service listed in the same name at the same address (T)
- Additional service furnished to the same subscriber who has service listed in the same name at a different address provided the listed service is in the same local exchange. (T)
- Service to a subscriber living in a hotel, hospital, retirement complex, apartment, boarding house or club if the subscriber is listed under the number of the PBX, or Centrex Type Services furnished to such establishments.

### A6.5 Non-Listed (Semiprivate) Listing

#### A6.5.1 General

- A. A non-listed listing is excluded from other listing services, but is maintained on directory assistance records and will be furnished upon the request of a calling party. (T)
- B. The acceptance by the Company of the subscriber's request to furnish a non-listed listing does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from including a non-listed number in other listing services shall attach to the Company. Where such a number is provided, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-listed listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by providing a non-listed listing. (T)
- D. The number, name and address of the subscriber may be disclosed in connection with E911 service, whether such service is provided by the Company or any other person. The subscriber waives any privacy interests in his number, name and address in connection with E911 service.
- E. The Company may provide number, name and address of a subscriber with a Non-Listed number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.4.

**A6. LISTINGS**

(T)

**A6.5 Non-Listed (Semiprivate) Listing (Cont'd)**

**A6.5.2 Rate Application**

**A. Non-listed listing**

	<b>Monthly Rate</b>	<b>USOC</b>
1. Where charge applies		
(a) Each	<b>\$3.50</b>	<b>NLT</b>
2. Where charge does not apply		
(a) Each	-	<b>NLE</b>
- RingMaster service number		
- temporary service		
- Additional service furnished to the same subscriber who has other service listed in the same name at the same address.		(T)
- Additional service furnished to the same subscriber who has service listed in the same name at a different address provided the listed service is in the same local exchange.		(T)
- Service to a subscriber living in a hotel, hospital, retirement complex, apartment, boarding house or club if the subscriber is listed under the number of the PBX, or Centrex Type Services furnished to such establishments.		

**A6. LISTINGS** (T)

**A6.6 Additional Listing**

**A6.6.1 General**

- A. The subscriber to the service assumes responsibility for all charges for additional listings associated with his service. (C)
- B. Listing charges are automatically discontinued upon termination of the service or upon the removal of the listing.

**A6.6.2 Business Additional Listing<sup>1</sup>**

- A. A business additional listing may be furnished in other names when, in the sole judgment of the Company, the subscriber's service is not being shared or resold.
- B. Rate Application

		<b>Monthly Rate</b>	<b>USOC</b>
1.	Business		
	(a) Each	<b>\$2.10</b>	<b>CLT</b>
2.	8YY Service		
	(a) Each	<b>1.80</b>	<b>SZS</b>

**A6.6.3 Residence Additional Listing**

- A. A residence additional listing may be furnished in the names of relatives, including those by marriage, domestic employees of the subscriber, or other persons residing in the subscriber's home who are recognized as a part of the subscriber's domestic establishment.

		<b>Monthly Rate</b>	<b>USOC</b>
B.	Rate Application		
1.	Residence		
	(a) Each	<b>\$1.20</b>	<b>RLT</b>

**Note 1:** Business additional listing arrangements established prior to 12-13-86 i.e., implementation of STS may be continued until the subscriber relocates or transfer service responsibility. (T)

**A6. LISTINGS**

(T)

**A6.7 Miscellaneous Listing**

**A6.7.1 Reserved For Future Use**

**A6.7.2 Alternate Listing**

A. An alternate listing may be provided to the subscriber for the purpose of directing calling parties to other numbers subject to the following conditions:

- 1. Names of individuals are not permitted
- 2. Text may not exceed one line

Examples:

Nights, Sundays, and Holidays	123-4568
If No Answer	123-4568
If Extension Is Not Known	123-4568

**B. Rate Application**

		<b>Monthly Rate</b>	<b>USOC</b>
1. Business			
(a) Each		<b>\$2.10</b>	<b>FNA</b>
2. Residence			
(a) Each		<b>1.80</b>	<b>NAB</b>

**A6.7.3 Cellular Carrier Listing**

See Mobile and Paging Service Listing at A6.7.12.

**A6.7.4 Company And Customer Owned Service Listing**

A. A listing is not provided in connection with access line service for Customer Provided Public Telephone Service except when the listing will facilitate the operations of the Company or subscribers to the access line service. No additional listings are permitted.

**A6. LISTINGS** (T)

**A6.7 Miscellaneous Listing (Cont'd)**

**A6.7.5 Reserved For Future Use**

**A6.7.6 Cross Reference Listing**

- A. A cross reference listing may be furnished when it is necessary to refer to another listing. (T)

Examples:

Long Lumber Co	See South Lumber Co
Regis Gary	See Regas Gary

- B. Rate Application

- 1. Cross Reference Listing

	Monthly Rate	USOC
(a) Business, each	\$2.10	LLT
(b) Residence, each	1.20	LRT

**A6.7.7 Dual Name Listing**

- A. A dual name listing may be furnished to a business or residence subscriber as a main listing subject to the following:
  - an individual subscribing to business service when it is a personal name listing and the person is also known by a nickname
  - two individuals subscribing to residence service having the same surname and address, or an individual known by more than one name

Examples:

Smith J H (Johnny) CPA 123 Main	123-4567
O'Neal John & Mary 200 Elm Av	423-1012
Morris George Mrs (Joan) 101 Ash Dr	422-4523

- B. A dual name listing may also be furnished as an additional listing at the subscriber's request at the appropriate additional listing rate.

**A6.7.8 Emergency Service Listing (E911 and B911)**

- A. A 911 number listing must be listed along with a non-emergency number for emergency agencies. No Charge applies for either listing.
- B. Rate Application

	Monthly Rate	USOC
1. Emergency Service Listing		
(a) Where charge does not apply	-	FLT

**A6.7.9 Extra Listing**

See Business Additional Listing at A6.6.2

**A6. LISTINGS**

**A6.7 Miscellaneous Listing (Cont'd)**

**A6.7.10 Foreign Listing**

- A. Where available, a Foreign Listing is a listing outside the subscriber's local exchange. The regular extra listing rate applicable in the exchange in which the listing appears applies to each foreign listing.
- B. When in the sole judgment of the Company, in the case of service located in an exchange border area, a foreign listing is needed for better identification in order to facilitate the completion of calls, such listing may be provided without charge for the main listing only.

	<b>Monthly Rate</b>	<b>USOC</b>
1. Foreign Listing		
(a) Where Charge Does Not Apply	-	FLF
C. Rate Application		
1. Foreign listing		
(a) Business, each	\$2.10	FAL
(b) Residence, each	1.20	FRW
2. Foreign cross reference listing		
(a) Business, each	2.10	FALCX
(b) Residence, each	1.20	FRWCX
3. Foreign alternate listing		
(a) Business, each	2.10	FALSX
(b) Residence, each	1.20	FRWSX
4. Foreign special text		
(a) Business, each	2.10	FALTX

**A6.7.11 Reserved For Future Use**

**A6.7.12 Mobile and Paging Service Listing**

- A. A Mobile Carrier, a Cellular Carrier, a Radio Common Carrier, or a Paging Company, may be furnished a listing for their clients at the rate specified in B. following.
- B. Rate Application
  - 1. Mobile and Paging Service Listing

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Each	\$.00	MSZ

**A6.7.13 Reserved For Future Use**

**A6.7.14 Optional Calling Plan Listing**

- A. A subscriber of a two-way or inward Optional Calling Plan (OCP) may be furnished a foreign listing with the text of "No Charge For Calls Dialed Direct To This Number From (name of exchange)" at the rates specified in paragraph D.



**A6. LISTINGS** (T)

**A6.7 Miscellaneous Listing (Cont'd)**

**A6.7.14 Optional Calling Plan Listing (Cont'd)**

- B. The initial contract period for the OCP listing charge, shall be *one month*. However, the subscriber may discontinue the OCP listing at any time, provided the number is changed and a disconnect report is given. (C)
- C. A foreign listing without the text may be furnished at the rates specified in A6.7.10.C.
- D. Rate Application
  - 1. Optional Calling Plan Listing

<b>Monthly</b>	<b>Rate</b>	<b>USOC</b>
	<b>\$5.40</b>	<b>OCB</b>

(a) Business, each

**A6.7.15 Paging Service Listing**

See Mobile and Paging Service Listing at A6.7.12

**A6.7.16 RingMaster Service Listing**

- A. One listing for each RingMaster service number will be furnished on a listed or non-listed basis at no charge to the subscriber.
- B. A RingMaster service listing must be either business or residence as identified by the class of service.
- C. Other listings may be provided at the rates, terms and conditions specified in this Guidebook.

**A6.7.17 Sharing And Resale Of Basic Local Exchange Service Listing** (T)

A client of a Sharing and Resale of Basic Local Exchange Service may request the reseller on his behalf, to obtain one main listing without charge, as specified in Section A27. Other listings, as specified in this Guidebook section, are also available upon reseller request for the client. All appropriate charges, terms and conditions for listings specified herein are applicable to clients' listings. Client listings will be billed to the reseller (customer of record) and will not be separately billed.

**A6.7.18 Special Text Listing (Business)**

- A. A special text listing provides instructions for directing incoming calls after hours during specific time periods or calling information for a specific service/department.  
Example: For The Following Zip Codes 30506 30408 30532 30533 30534
- B. A special text listing does not include a number and must be followed by at least one other listing which does include a number.
- C. Rate Application
  - 1. Special Text Listing

<b>Monthly</b>	<b>Rate</b>	<b>USOC</b>
	<b>\$1.80</b>	<b>XLL</b>

(a) per line

**A6. LISTINGS**

(T)

**A6.7 Miscellaneous Listing (Cont'd)**

**A6.7.19 Stylist Service Listing**

- A. Where available, a subscriber may request to have the assigned number listed in the directory using upper case alpha characters and/or numeric characters in lieu of standard numeric characters. Use of Stylist service listing is not exclusive to any single subscriber. The symbols "#" and "\*" may not be used with this service. The digits "0" and "1" may not be used to represent the letters "O" and "I" respectively in a Stylist service number. The Company reserves the right to reject a Stylist service listing when, in its sole judgment, such listing is objectionable or would tend to delay or impede the use of the directory.
- B. Prior to establishing a Stylist service listing, the Company reserves the right to require, when necessary, in its sole judgment, satisfactory evidence from the subscriber that the subscriber is authorized to use any trade name, business name, or any other name or term, requested by the subscriber, which is copyrighted or otherwise reserved.
- C. Subscriber requests for special number assignments will be handled under the rates, terms and conditions described for Special Number Assignment Charges in Section A4.
- D. Subscribers who request that their existing number(s) be listed as a Stylist service listing will not incur a Special Number Acquisition Charge.
- E. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing or not publishing a Stylist service listing in the directory shall attach to the Company. The Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication or omission of a Stylist service listing.
- F. The rates for Stylist service listings as follows are in addition to any applicable special number acquisition charges or any other appropriate listing charge.
- G. Rate Application
  - 1. Stylist Service Listing

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Business, each	<b>\$3.50</b>	<b>RNCAF</b>
(b) Residence, each	<b>2.50</b>	<b>RNQAF</b>

**A6.7.20 Telephone Answering Service Listing**

- A. A client of a telephone answering service may list the number of the answering service with his name, or business name at the rates specified in B.
- B. Rate Application
  - 1. Telephone Answering Service Listing

	<b>Monthly Rate</b>	<b>USOC</b>
(a) each	<b>\$2.10</b>	<b>9FK</b>

**A6. LISTINGS**

(T)

**A6.7 Miscellaneous Listings (Cont'd)**

**A6.7.21 Reserved For Future Use**

**A6.7.22 Titles And Suffixes**

- A. A title of address that precedes a name, such as Mrs., Rev., Dr., or Capt., may be included in a residence or a business personal name listing.
- B. A professional designation(s) or educational degree(s), such as MD, CPA, CREA, or JP, is a suffix which may be included at the end of a business personal name listing.
- C. One title, educational degree, or professional suffix, as allowed in paragraphs A and B will be provided at no charge. Those, in excess of one, may be provided at the rates specified in paragraph E.
- D. Notation of lineal descent, such as; Jr., Sr., and III, is considered to be part of the subscribers legal name, and not a title or a suffix.
- E. Rate Application

	<b>Monthly Rate</b>	<b>USOC</b>
1. Listing titles in excess of one		
(a) Residence, each	<b>\$1.20</b>	<b>XLDRX</b>
2. Titles, professionals and/or educational degrees, in excess of one		
(a) Business, each	<b>2.10</b>	<b>XLDCX</b>

Example:

Davis John MD FACP FACS 200 Main Av 322-7799

**A6.7.23 Reserved For Future Use**

**A6.7.24 Reserved For Future Use**

**A6.7.25 Designer Listings**

- A. This service is only available to residence customers, *where directories are available*.
- B. One Designer Listing option per customer listing is allowed with the exception of the Designer Line option which may be subscribed to in addition to the other Designer Listing options.
- C. Designer Listing options will not appear on directory assistance records, but will only be reflected in the published directory.
- D. Billing will begin with the subscriber's billing period following delivery of the directory in which the listing will appear.
- E. A Service Charge applies when an order is placed to purchase one or more of the following listing options. The Company may offer waiver of associated service charges during select promotion periods.

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## A6. LISTINGS

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### A6.7 Miscellaneous Listings (Cont'd)

#### A6.7.25 Designer Listings (Cont'd)

##### F. (Cont'd)

1. **Designer Bold**  
A directory listing that provides for a bolder print or heavier type of the subscriber's name, address and number.
2. **Designer Bold Plus**  
A directory listing that provides for a bolder print or heavier type of the subscriber's name, address and number plus additional space with a ruled line above and below the subscriber's listing information.
3. **Designer Script**  
A directory listing that provides for the subscriber's name, address and number to be printed in script, which depicts a stylish writing of the listing information.
4. **Designer Script Plus**  
A directory listing that provides for the subscriber's name, address and number to be printed in script, which depicts a stylish writing of the directory listing plus additional space with a ruled line above and below the subscriber's listing information.
5. **Designer Line Options**  
There are three Designer Line options, Designer Line (Standard), Bold Designer Line, and Script Designer Line. Each Designer Line purchased cannot exceed one printed directory line. A maximum of three (3) Designer Lines may be purchased per directory listing.  
**Designer Line (Standard)**  
An extra text line that provides information in addition to the standard listing information (name, address and number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of a descriptive nature such as interests, profession, or personal information.  
**Designer Line Bold**  
An extra line of text in bolder print or heavier type that provides information in addition to the standard listing information (name address and number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interests, profession, or personal information.  
**Designer Line Script**  
An extra line of text printed in script, a stylish writing form that provides information in addition to the standard listing information (name, address and number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interests, profession, or personal information.

**A6. LISTINGS**

(T)

**A6.7 Miscellaneous Listings (Cont'd)**

**A6.7.25 Designer Listings (Cont'd)**

**G. Rates and Charges**

**1. Per Listing**

	<b>Monthly</b>	
	<b>Rate</b>	<b>USOC</b>
(a) Designer Bold	<b>\$4.00</b>	<b>LBB</b>
(b) Designer Bold Plus	<b>5.00</b>	<b>LBBAB</b>
(c) Designer Script	<b>4.00</b>	<b>SF8</b>
(d) Designer Script Plus	<b>5.00</b>	<b>DLMDX</b>
(e) Designer Line (Standard)	<b>5.00</b>	<b>XTL</b>
(f) Designer Line Bold	<b>6.00</b>	<b>DLMEX</b>
(g) Designer Line Script	<b>6.00</b>	<b>DLMFX</b>

**A6.7.26 N11 Service Listing**

- A. The phrase "Charges Will Apply" will be included in the N11 Service listing at no additional charge.

**A7. COIN TELEPHONE SERVICE**

**A7.4 Access Line Service For Customer Provided Public Telephones (Cont'd)**

**A7.4.5 Rates And Charges (Cont'd)**

**A. (Cont'd)**

- 9. Zone charges are charged on the same basis as applies to other types of individual line service.
- 10. Listings in connection with two-way public telephone access lines are furnished under the same rates, terms and conditions in Section A6., as other business service. Listings are not available for outward coinless public telephone access lines. (T)
- 11. Non-sent paid local calls will be rated to the end user at the rate set specified in paragraph B, plus the appropriate operator surcharge in Section A3.

**B. Local End User Message Charge<sup>1</sup>**

**C. BellSouth PSP Reward Plan**

**1. Definition and Requirements**

- a. The BellSouth PSP Reward Plan provides the PSP a reward, ranging from 0 percent to 10 percent of the full price of the service, exclusive of taxes and fees, for a term commitment of 12 or 24 months to be applied monthly, one month in arrears. The BellSouth PSP Reward Plan term rewards are as follow:

	<b>12 Month Reward</b>	<b>24 Month Reward</b>
(1) 15 - 50 access lines	3.5%	5%
(2) 51 - 200 access lines	4%	6%
(3) 201 - 400 access lines	5%	7.5%
(4) 401 - 800 access lines	6%	9%
(5) 800+ access lines	7%	10%

- b. Applicable taxes and fees will be based on the full price of all services, and no taxes or fees will be added to the amount of any reward under this program. The reward for each month will be reflected as a credit in the Other Charges and Credits section of the subscriber's bill in the month following the month to which the reward relates.
- c. The BellSouth PSP Reward Plan term structure will become effective when an authorized agent of the Company executes a Letter of Intent for the BellSouth PSP Reward Plan.
- d. The BellSouth PSP Reward Plan offers a reward on the access line rates in A.1. The reward applied will be based on the number of PSP access lines subscribed to the BellSouth PSP Reward Plan and the term commitment agreed upon.
- e. The PSP must subscribe all its payphone lines to the Company's Access Line Service for Customer Provided Public Telephones.
  - (1) (DELETED)
  - (2) (DELETED)
  - (3) This plan does not apply to Inmate lines.
- f. The PSP agrees to send all 0+ local and intraLATA calls (not previously encumbered) to the Company. These calls must:
  - (1) originate from a line associated with the subscribing PSP's account,
  - (2) originate and terminate in the same LATA,
  - (3) be carried and completed by the Company via Company facilities and
  - (4) be billed by the Company.

**Note 1:** Pursuant to the Federal Communication Commission's Report and Order and Order on Reconsideration in CC Docket No. 96-128, the local coin rate charged to end users is market based as of October 7, 1997.

**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.1 ESSX Service (Obsoleted, See Section A112.)**

**A12.2 Reserved For Future Use**

**A12.3 Reserved For Future Use**

**A12.4 Assigned Centrex Type Services Numbers Without Facilities**

**A12.4.1 General**

- A. Assigned numbers without facilities will be provided to meet growth requirements of a Centrex Type Services subscriber and any associated ISDN service. These numbers will be assigned to the subscriber's common block without being associated with a working station line and will be converted to active station lines as requested by the subscriber.

**A12.4.2 Terms and Conditions**

- A. The assignment of numbers and the sequence of numbers assigned to a Centrex Type Services subscriber's system will be made at the discretion of the Company.
- B. The service is furnished subject to the availability of numbers.
- C. The Company does not guarantee to provide consecutive numbers.
- D. Calls to these assigned numbers will be routed to intercept common recorded announcement facilities as indicated in the guidebook section for the subscriber's Centrex Type Services system.
- E. Numbers furnished herein retain their status until associated with an active station line at which time the service assumes rates and charges applicable to the appropriate Centrex Type Services station line.
- F. These assigned numbers will not be available for manipulation utilizing ECAS, DECAS, Customer Control, or BellSouth Centrex Control capabilities.
- G. Listings will not be provided with these assigned numbers.
- H. These numbers will be billed at the following rates until utilized on an active Centrex Type Services station line.
- I. A Secondary Service Charge applies per occasion for the assignment of any quantity of numbers at the same time. A Secondary Service Charge does not apply when a working number is converted to an Assigned Number.
- J. The Company will make every effort to insure the correct assignment and control of Assigned Centrex Types Services Numbers Without Facilities. The Company's liability for any damages or harm that may occur as the result of incorrect assignment or control of these numbers shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.

(T)

**A12.4.3 Rates and Charges**

- A. Assigned Centrex Type Services Numbers Without Facilities
  - 1. Assigned Numbers

Installation Charge	Monthly Rate	USOC ATNCS
\$1.00	\$.15	

(a) Per Number Assigned

**A12.5 Reserved For Future Use**

**A12.6 Reserved For Future Use**

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.7 Direct-Inward Dialing (DID) Service

#### A12.7.1 Terms and Conditions

- A. DID service permits calls incoming to a PBX or other CPE from the network to reach a specific station line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly serves the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate intra/interexchange rates.
- B. Rates are in addition to the rates shown elsewhere in this and other Company guidebooks for the services and equipment with which this offering is associated.
- C. The service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment.
- D. The service must be provided on all trunks in a group arranged. Each trunk group shall be considered a separate service. Grouping Service will not be provided between separate trunk groups.
- E. Facilities and operational characteristics of interface signals between the Company-provided connecting arrangements and the customer provided switching equipment must conform to the terms and conditions the Company considers necessary to maintain proper standards of service. (T)
- F. One primary listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified in Section A6. (T)
- G. The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant intercept or recorded announcement service.
- H. DID numbers are provided in blocks consisting of minimum of 20 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide a number block consecutive to any other number block or to provide DID numbers arranged in a consecutive manner. If the DID numbers provided cannot be arranged in a consecutive manner, they will still be provided at rates and charges for consecutive numbers. When a number is removed from an existing consecutive DID number group, the installation charge and monthly rates for Non-Consecutive DID apply to the remaining numbers. If a customer requesting Non-Consecutive DID numbers does not have DID service at the time the Non-Consecutive DID numbers are requested, a minimum of 20 Non-Consecutive DID numbers must be ordered. The Company will be responsible for interception and administration of reserved numbers.
- I. Automatic Intercept Service (AIS) for a non-listed disconnected DID number will be provided at the rate shown in paragraph A12.7.2A., where facilities permit. AIS will provide a referral to the corresponding new number for a maximum period of twelve months or until the delivery of the new directory, *where available*, whichever comes first. (T)



**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.7 Direct-Inward Dialing (DID) Service (Cont'd)**

**A12.7.2 Rates And Charges**

**A. Direct Inward Dialing (DID) Charges**

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
1. Group of 20 Working or Reserved DID Numbers <sup>1</sup>			
(a) Working Numbers, each	\$ 55.00	\$ 22.00	ND4
(b) Reserved Numbers, each	55.00	22.00	NDV
2. DID Trunk Termination in Central Office			
(a) Each, Inward Only Trunk <sup>2</sup>	50.00	88.00	NDT
(b) Each, Combination Trunk with Call Transfer <sup>2,3</sup>	250.00	111.00	NCT
3. Multi-frequency (MF) Pulsing Option <sup>4</sup>			
(a) Each Trunk	-	43.00	SSMBD
4. Dual Tone Multi-frequency (DTMF) Option <sup>7</sup>			
(a) Each Trunk	-	43.00	SSDBD
5. Automatic Intercept Service <sup>5</sup>			
(a) per number referred	16.00	-	ND1
6. Non-Consecutive DID Numbers <sup>1</sup>			
(a) Each	1.25	4.00	ND5
7. Reserved Non-Consecutive DID Numbers <sup>1</sup>			
(a) Each	1.25	4.00	ND6

**Note 1:** The installation charge in A12.7.2.A.1.(a) applies for the establishment of the first group of Non-Consecutive DID numbers where the customer does not currently have DID service. It also applies for the first group of Reserved Numbers or the first Reserved Non-Consecutive DID number where the customer does not currently have DID service or Non-Consecutive DID numbers.

**Note 2:** In addition to the rates and charges for the DID Trunk Termination, rates and charges for DID PBX Trunks or NARs as specified in Section A3 apply as appropriate.

**Note 3:** Combination DID Trunk Terminations with the Call Transfer feature are only provisioned where facilities permit.

**Note 4:** Provides faster signaling on DID PBX trunks or NARs. The choice of pulsing alternative depends on the customer's premises equipment.

**Note 5:** Provides automated referral of calls from a non-listed disconnected DID number to a corresponding new number for twelve months or until the delivery of the new directory, *where available*, whichever comes first. AIS is available where facilities permit.

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## **A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A12.25 BellSouth Centrex Service (Cont'd)**

#### **A12.25.2 Terms and Conditions (Cont'd)**

- H.** Suspension/Denial of Service - BellSouth Centrex service may be suspended or denied at the subscriber's request or at the instance of the Company.
1. Full suspension of service at the request of the subscriber will be allowed on the Common Equipment, Station Links, and certain ISDN rate elements as indicated in paragraph A12.26.2, in a system at 50 percent of the rate regularly charged. Full suspension of a system requires that all Station Links and the ISDN elements indicated in paragraph A12.26.2, in a system be suspended. Standard Features and Optional Features outlined in Section A12 will be suspended at no recurring charge during the period of suspension unless otherwise noted. For BellSouth Centrex service, there is no time limitation for suspension of service. Other terms, conditions and restrictions as outlined in Section A2 apply. Charges for restoration will be applicable as specified in Section A4.
  2. Partial suspension of service at the request of the subscriber will be allowed on selected Station Link(s) and certain ISDN rate elements as indicated in paragraph A12.26.2, in a system at 50 percent of the rate regularly charged. Standard Features and Optional Features outlined in Section A12 associated with the Station Link(s) suspended will be suspended at no recurring charge during the period of suspension unless otherwise noted. For BellSouth Centrex service, there is no time limitation for suspension of service. Other terms, conditions and restrictions as outlined in Section A2 apply. Charges for restoration will be applicable as specified in Section A4.
  3. Denial at the instance of the Company will be allowed for non-payment of rates and charges for BellSouth Centrex service and the associated services. Restoration charges will be applicable as specified in Section A4.
- I.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6.
- J.** Service charges, as specified in Section A4 apply to each station line in the same manner as for an individual business line and to all of the subscriber's systems unless otherwise indicated. A Secondary Service Charge from Section A4 applies per occasion for the addition or change of a feature or features provided as part of the Standard Features element.
- K.** BellSouth Centrex service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing.
- L.** For purposes of application of End User Common Line charges only, charges for BellSouth Centrex service station lines will be as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
- M.** Concessions will not apply to BellSouth Centrex service except those allowed to Corporate Communication BellSouth Centrex service accounts.
- N.** Service charges will not apply for the provision of Calling Number Delivery Blocking.
- O.** During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in paragraph A2.5.1.
- P.** Customer Premises Equipment (CPE) and software for use with ACD and/or Switch-Computer Application Interface (SCAI) Link is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD Service render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- Q.** A mixture of Flat Rate and Measured Rate Local Exchange Service will not be allowed.
- R.** BellSouth Centrex ISDN Service lines may be purchased out of paragraph A12.26 to be associated with BellSouth Centrex service. Terms and conditions of BellSouth Centrex service will apply to these BellSouth Centrex ISDN service lines except as otherwise stated in A12.26.  
BellSouth Centrex ISDN service lines may subscribe to compatible Optional Features from this Section.
- S.** BellSouth Centrex service is available to subscribers of Flat Rate service and Measured Rate service (RegionServ) as outlined in Section A3.
- T.** Specific name and location data associated with BellSouth Centrex service station lines, if requested, will be provided to BellSouth by the subscriber. The Company is not responsible for any issues that may arise from inaccurate data. In the event any claim is brought against the Company in connection with any errors or omissions in name and location data, the Company's liability shall be limited to one month's service for the BellSouth Centrex service station line or station lines involved.

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## **A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A12.25 BellSouth Centrex Service (Cont'd)**

#### **A12.25.3 Unconditional Satisfaction Guarantee**

- A. If the subscriber is not completely satisfied with BellSouth Centrex service within ninety (90) days of the earliest effective billing date, all payments will be handled as indicated in this paragraph.
1. The following charges will be refunded:
    - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in this section for BellSouth Centrex service.
    - b. Service charges from Section A4.
  2. The following charges will not be refunded:
    - a. End User Common Line charges as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
    - b. Usage Charges from Section A3. of this Guidebook.
  3. Customer-provided equipment acquired for use with BellSouth Centrex service will not be included in this plan.
  4. Other facilities, features, and services not located in this section will not be included in this plan.
  5. This guarantee will not apply to transfers of service, moves, conversions, or renewal of Payment Plan and/or Rate Stability Plan.
  6. BellSouth Centrex service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
  7. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates applicable to the subscriber's system when installed for that period, not to exceed six (6) months.
  8. Subscribers must retain continuous service beyond the ninety (90) days utilizing other services of the Company.
  9. Cancellation charges will not apply to BellSouth Centrex service disconnected under this plan.

#### **A12.25.4 Intercept of Calls**

- A. Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral.
1. Intercept - Incoming calls from the exchange and long distance message networks to unassigned station numbers are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service. Intercommunicating calls to unassigned station numbers are intercepted by central office recorded announcement equipment which is common to all subscriber's BellSouth Centrex service systems served out of the same office. The announcement states that the number is not in service and advises that the attendant or the directory number of the caller's system should be consulted.
  2. Automatic Number Referral - Incoming calls to a number that has been disconnected or changed may be routed to a mechanized announcement that tells the calling party that they have not reached the number they dialed, the reason the number is not in service and the new number to call, if available. Numbers for station lines that are listed in the *Company's Listing Information System* will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. Numbers for station lines not listed in the *Company's Listing Information System* may be provided Automatic Number Referral with charges from paragraph A12.25.12, applicable per number referred.

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#### **A12.25.5 Conversions**

- A. MultiServ service, MultiServ PLUS service, ESSX Service, Digital ESSX service and ESSX-1 service will be converted to BellSouth Centrex service as follows. Conversions will be based on the Company's standard provisioning intervals. Paragraph A12.25.5 only applies to the conversion of existing service and is not meant to apply to the provision of new service.
1. Nonrecurring charges from this section will not apply.
  2. Termination Liability/Cancellation Charges for original service will not apply.
  3. Service charges from Section A4 will not apply.

**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.25 BellSouth Centrex Service (Cont'd)**

**A12.25.8 Common Rates and Charges (Cont'd)**

- A. General (Cont'd)
  - 2. (Cont'd)
    - c. Where station lines are extended to a premises served by a central office other than the central office providing the number, the interoffice channel will be provided at the rates in paragraph D. Rates for the BellSouth Centrex service station links will apply for the link from the distant central office to the subscriber's premises.
    - d. Exchange Access
      - Exchange Access is provided by means of Network Access Registers. Usage charges may apply.
      - Presubscription of a Carrier of Preference is specified in Section 13 of the Interstate Access Services Tariff.
  - 3. Installation Charges
    - a. Installation charges apply as specified, when a rate element is added or changed. These charges apply in addition to other applicable nonrecurring charges.
    - b. One or more rate elements may be provided at the same time and in such instances the specified installation charge will apply for each rate element provided.
  - 4. Additional Listings apply as specified in Section A6.
  - 5. Service Charges apply as specified in Section A4 to service establishment, moves and changes of BellSouth Centrex service.
  - 6. Credits and Surcharges
 

Credits and surcharges as described following will apply for all BellSouth Centrex service systems. A credit that is equivalent to the F.C.C. End User Common Line charge will be applied to each station line. A surcharge that is equivalent to the F.C.C. End User Common Line charge will be applied to each Network Access Register.
  - 7. Centrex PRI Conversions
 

Customers may elect to convert existing PRI to Centrex PRI, and vice versa. This is considered an inside move and service rearrangement charges apply (as indicated in paragraph A42.3.4.G). Applicable charges for SESS switch type include Type 1 (as indicated in paragraph A42.3.4.G.1.a) and Premise Visit (as indicated in paragraph A42.3.4.G.3.a) per access line converted. Applicable charges for DMS-100 switch type include Type 1 (as indicated in paragraph A42.3.4.G.1.a), Type 2 (as indicated in paragraph A42.3.4.G.1.b) and Premise Visit (as indicated in paragraph A42.3.4.G.3) per access line converted.

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- B. Training Charges
  - 1. Terms and Conditions
    - a. The Common Equipment charges in paragraph A12.25.9 include initial training as indicated following for training performed during normal business hours. Normal business hours are Monday through Friday, excluding legal holidays, from 8 a.m. to 5 p.m. All subsequent or additional training or training outside of normal business hours will be at charges indicated in paragraph 2.

Payment Plan	Hours of Initial Training Included
1	4
2	4
3	8
4	8
5	16

- b. Rates in this section apply to charges for training provided by employees of the Company. Certain Company agents, not employees of the Company, may provide end user training under separate charges.
  - 2. Rates and Charges
    - (1) Training - subsequent, additional, or outside of normal business hours

	<b>Nonrecurring</b>	<b>USOC</b>
	<b>Charge</b>	<b>CCXAT</b>
(a) Per hour	<b>\$75.00</b>	

**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.25 BellSouth Centrex Service (Cont'd)**

**A12.25.12 Optional Features (Cont'd)**

**A. Rates and Charges (Cont'd)**

**34. BellSouth Centrex RingMaster (DMS-100, 5ESS, EWSD®)**

- a. BellSouth Centrex RingMaster service will enable a subscriber to have up to three numbers associated with a single line.
- b. BellSouth Centrex RingMaster is not compatible with: Station Links in a different Wire Center; Station Links terminated on Electronic Business Sets; lines equipped with multi-line hunting arrangements, Integrated Services Digital Network (ISDN), and/or Automatic Call Distribution (ACD).
- c. BellSouth Centrex RingMaster is provided subject to the availability of facilities.
- d. All numbers associated with a line equipped with BellSouth Centrex RingMaster must originate from the same Centrex customer group.
- e. When establishing BellSouth Centrex RingMaster service, Call Forwarding service subscribers must choose one of the following options:
  - (1) All numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
  - (2) The primary number only will be forwarded when Call Forwarding service is activated. The additional BellSouth Centrex RingMaster service numbers will continue to ring and may be answered at the subscriber's premises.
  - (3) Both the primary and additional BellSouth Centrex RingMaster numbers can be forwarded independent of each other to their own remote locations.
- f. Appropriate nonrecurring charges will apply when changing from one option to the other subsequent to the establishment of BellSouth Centrex RingMaster service.
- g. BellSouth Centrex RingMaster service can be suspended as specified in paragraph A2.3.16. During the period of suspension, no recurring charge applies.
- h. Per Station Link<sup>1,2,3</sup>
  - (1) BellSouth Centrex RingMaster

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC CENRF</b>
(a) First additional number with distinctive ringing, per line	-	<b>\$5.00</b>	<b>CENRF</b>
(b) Second additional number with distinctive ringing, per line	-	<b>5.00</b>	<b>CENRG</b>

**Note 1:** Listings for BellSouth Centrex RingMaster service are subject to terms and conditions specified in Section A6 for listings. (T)

**Note 2:** Available on Analog Station Links only.

**Note 3:** Not available with foreign exchange service and foreign central office service.

## **A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A12.25 BellSouth Centrex Service (Cont'd)**

#### **A12.25.16 BellSouth Centrex Control (Cont'd)**

##### **A.** Description of Service (Cont'd)

15. BellSouth Centrex Control provides the subscriber with the ability to print standard administrative reports.
16. BellSouth Centrex Control subscribers may have capabilities beyond those indicated in this section that are not available to non-Centrex Control subscribers.

##### **B.** Terms and Conditions

1. BellSouth Centrex Control is furnished subject to the availability of facilities and the ability of the software to control the requested feature.
2. Limitations and use of BellSouth Centrex Control as stated in Section A2 will apply.
3. Suspension of service at reduced rates as specified in paragraph A12.25.2 is not applicable if the customer utilizes BellSouth Centrex Control to deactivate station lines. Suspension of service by the Company will have reduced rates applicable as indicated in paragraph A12.25.2.
4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, or its employees, or agents, in line with this guidebook.
5. To access the BellSouth Centrex Control database, the subscriber must use Internet access or (for service established prior to June 30, 2006, awaiting conversion to Internet access) a voice grade line or the equivalent.
6. All BellSouth Centrex Control controllable lines in the 1AESS, 5ESS, DMS-100, and EWSD switches must be provisioned with a Caller ID Station Link.
7. For station lines equipped with BellSouth Centrex Control, the subscriber can verify and/or display the assignment of features on a single line, range of station lines or all station lines to determine which station line or station lines have a particular feature or service option.
8. BellSouth Centrex Control changes must be entered in conjunction with the following:
  - Prior to Company designated schedules, or
  - As priority changes, or
  - As future dated transactions by the subscriber.
9. The subscriber will be responsible for installation, maintenance and testing of compatible customer-provided equipment (CPE).
10. The Company does not assume responsibility for the compatibility or suitability of the subscriber's CPE.
11. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of BellSouth Centrex Control render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
12. The subscriber must provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
13. The BellSouth Centrex Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Company's Listings that changed as a result of a BellSouth Centrex Control TN Swap. The appropriate Service Charges specified in Section A4 apply.
14. The subscriber must notify the Company when an available number used or intended for use as an Additional Directory Number (ADN) is assigned, moved or deleted by the subscriber in order to assure the appropriate treatment of required information such as PIC, 911, and repair service data. The Company is not responsible for any issues that may arise from inaccurate data or lack of subscriber notification. In the event any claim is brought against the Company in connection with any errors or omissions, the Company's liability shall be limited to one month's service for the BellSouth Centrex service station line or station lines involved.

## **A19. WIDE AREA TELECOMMUNICATIONS SERVICE**

### **A19.5 Rates And Charges (Cont'd)**

#### **A19.5.14 Allowance For Interruptions (Cont'd)**

- E. None of the preceding credit allowances will be made for: (Cont'd)
  - 5. Interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangement.
- F. Long Distance Message Telecommunications Service furnished at a subscriber's request when WATS is interrupted is charged for at the Long Distance Message Telecommunications Service rates specified in Section A18.

#### **A19.5.15 Reserved For Future Use**

#### **A19.5.16 Listings**

Listings may be provided for Toll Free Dialing Service (Inward WATS) at rates applicable for additional business listings as covered in Section A6.

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#### **A19.5.17 Connecting Arrangements**

Connecting arrangements may be used with customer-provided voice transmitting and/or receiving equipment which is used in conjunction with a network control signaling unit.

#### **A19.5.18 Data Access Arrangements**

Data access arrangements for connection of customer provided data transmitting and/or receiving equipment is permitted.

#### **A19.5.19 Reserved For Future Use**

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## A20. OPTIONAL CALLING PLANS

### A20.2 General Terms And Conditions (Cont'd)

#### A20.2.2 Limitation Of Service

- A. Offering of Optional Calling Plan Service is subject to the availability of facilities and/or billing capability as determined by the Company. Due to billing restrictions, the following additional limitations also apply:
1. (DELETED)
  2. (DELETED)
  3. (DELETED)
  4. With the exception of Saver service as specified in paragraph A20.1.1.E, plan usage time is accumulated by completed calls in tenths of minutes, any fraction counting as a tenth, and with a minimum connection time applicable of one minute. Usage time for any given billing month on two-way plans will be accumulated based on when usage data for calls in the reverse direction are available for computer processing rather than the date when made.
  5. Itemization of calls made under an Optional Calling Plan is not furnished; only a summary of total minutes of use as necessary for billing is provided. Individual message detail is included with Saver service and the CustomRate Plan.
  6. A customer may not subscribe to more than one Optional Calling Plan that covers the same time period and geographical area.
  7. Except for Saver service, as specified in paragraph A20.1.1.E, and CustomRate Plan as specified in paragraph A20.3.9, Optional Calling Plans do not include automated or operator-serviced conference or other calls requiring operator handling. For all Optional Calling Plans, an operator will:
    - a. Reach the called number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
    - b. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.
  8. Saver Service is only available to subscribers originating calls from exchange service provided by a Company central office switch.
- B. Application of billing commences the day the Optional Calling Plan Service is provided and ends with termination of such service.

#### A20.2.3 Use Of Service

The service is furnished subject to terms and conditions in Section A2., including those terms and conditions which restrict use of the service to communications in which the customer has a direct interest and prohibit payment to the customer by another for use of the service, except as specified in paragraph A20.1.1.E.

#### A20.2.4 Minimum Contract Period

The minimum contract period is one month except as specified in Section A6, when a two-way subscriber has a foreign listing in the distant *exchange* which indicates no charge applies for direct dialed calls to his number.

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#### A20.2.5 Reserved For Future Use

#### A20.2.6 Suspension Of Service

With the exception of Saver service, service will be suspended for causes other than those enumerated in Section A2, only as a result of the suspension of the service with which associated.

#### A20.2.7 Reserved For Future Use

#### A20.2.8 Concessions

Optional Calling Plans are not subject to concessions.

#### A20.2.9 Reserved For Future Use

#### A20.2.10 Reserved For Future Use

#### A20.2.11 Nonrecurring Charges

- A. Service Charges as specified in Section A4 apply, as appropriate.



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## A27. SHARED TENANT SERVICE OFFERINGS

### A27.1 Sharing And Resale Of Basic Local Exchange Service<sup>1</sup> (Cont'd)

#### A27.1.2 Terms, Conditions And Application Of Rates (Cont'd)

- B.** The client of the reseller is defined as a different business, firm, corporation, company, subsidiary, association, associate or a residence. A monthly client charge shown in paragraph A27.1.3.A.1 applies for each client of the reseller, except for Federal, State and Local Government, Telephone Answering Service, and Radio Common Carriers. One listing for each client of the reseller will be provided in the alphabetical section of the *Company's Listing Information System* at no extra charge. Other listings may be obtained under the conditions and rates specified in Section A6., Listings. Client listing charges will not be separately billed.

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**Note 1:** Service initially available December 13, 1986.

## A35. INTERCONNECTION OF MOBILE SERVICES

### A35.1 Interconnection Services for Mobile Service Providers (MSP's) (Cont'd)

#### A35.1.1 General (Cont'd)

##### F. Service Installation Guarantee (Cont'd)

4. Service Installation Guarantees do not apply:
  - a. when failure to meet the Service Date occurs because of
    - (1) any act or omission of this MSP, any other MSP or any third party, or of any other entity providing a portion of a service,
    - (2) labor difficulties, governmental orders, civil commotions, criminal actions against the Company, acts of God, war or other circumstances beyond the Company's control,
    - (3) unavailability of the customers facilities and/or equipment
  - b. to service requiring Special Construction as set forth in Section A5, or
  - c. (DELETED)
  - d. when alternate arrangements for SS7 signaling links are utilized.

In addition, Service Installation Guarantee will not apply during a declared National Emergency.

##### G. Other Associated Terms, Rates and Conditions

1. These services are offered at the rates specified herein from central offices where necessary service options are available.
2. The rates contained in this offering contemplate the use of standard serving arrangements normally provided by the Company.
3. MegaLink service, MegaLink Light service, MegaLink channel service, and LightGate service from Section B7 of the Private Line Guidebook are used to rate certain portions of DS1 service offered under this guidebook. The terms and conditions which apply for those services apply here, except that the month to month rates for MegaLink channel service, as specified in B7.3 of the Private Line Guidebook may be applied without the MSP fulfilling any minimum contract period. However, a minimum initial service period may apply for DS1 services, as specified in Section B7 of the Private Line Guidebook for MegaLink, MegaLink Light or LightGate services.
4. Listings for MSP's are provided in accordance with terms, conditions and rates found in Section A6.
5. Clients of the MSP may be provided listings as specified in A6.6.2, Business Additional Listing.
6. Charges for Operator Assisted Local Call Service and Local Operator Verification/Interruption Service<sup>1</sup> as defined in Section A3 are applicable and will be individually itemized on the MSP's bill.
7. Charges for IntraLATA Long Distance Operator Verification/Interruption Service<sup>1</sup> as defined in Section A18 are applicable and will be individually itemized on the MSP's bill.
8. When the MSP wants to prohibit third number<sup>1</sup> and collect calls<sup>1</sup> to mobile numbers, Billed Number Screening is available upon request. Certain calls cannot be screened, including but not limited to calls handled by independent Company (ICO) operators, Maritime, Air-to-Ground, and International calls, or calls handled by companies that do not subscribe to the data base where toll billing exception data is stored. The MSP is, however, responsible for the charges for these calls.
9. The appropriate service charges in Section A4 apply to the establishment and rearrangement of service provided under this section. In addition, the nonrecurring charges specified in A35.1.6 shall apply for connection of service or rearrangements.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Local Verification/Interruption Service are discontinued.

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## A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A42.3 Primary Rate ISDN

#### A42.3.1 General

- A. Primary Rate ISDN (a/k/a PRI) is an intraLATA offering supported by the Integrated Services Digital Network (ISDN) architecture.
- B. Primary Rate ISDN provides an ISDN based DS1 access to the telecommunications network and includes the flexibility of integration of multiple voice and/or data transmission channels on the same line. The service will provide connectivity between ISDN compatible Customer Premises Equipment (CPE) and a serving central office. The service may not be installed at a carrier hotel, a collocation cage, or any similar location. The basic channel structure for Primary Rate ISDN is twenty three 64 Kbps B-Channels and one 64 Kbps D-Channel. The customer has the option to activate up to 23 B-Channels on the first Primary Rate ISDN arrangement and up to 24 channels on additional Primary Rate ISDN arrangements. A Digital Data Only option<sup>1</sup> and an Inward Data option are also available. The 23 B-Channels can be used to connect the customer's CPE to the Public Circuit Switched Network, e.g., outward, inward and 2-way network access. Calling Number Delivery, Called Number Delivery, Outgoing Calling Name Delivery and Hunting functionality are inherent to this service. Incoming Calling Name Delivery, an optional feature offered at rates listed in paragraph A42.3.4.D.5 is available in switch types where equipped. Redirecting Number, an optional feature described in paragraph A42.3.3, is offered at no charge to the customer in switch types where equipped. Numbers for use on Primary Rate ISDN are available in this Guidebook. One Listing will be furnished at no charge for each Primary Rate ISDN B-Channel. Additional listings can be obtained as specified in Section A6.
- C. Primary Rate ISDN provides capability for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.
- D. Primary Rate ISDN is provided within a LATA from wire centers where appropriate ISDN facilities are available as determined by the Company. Special Construction charges may apply as specified in Section A5.
- E. Primary Rate ISDN Access Lines furnished between a serving wire center and a customer's premises will be offered at a non-distance sensitive rate per Primary Rate ISDN Access Line. If a customer wishes to utilize another Company provided transport facility (e.g., SMARTRing service) that can meet the required standards to carry the Primary Rate ISDN Access (DS1) Line, the customer will incur no charge for the Primary Rate ISDN Access (DS1) Line. MegaLink service cannot be utilized to provide transport for Primary Rate ISDN except where the Primary Rate ISDN is terminated in FlexServ service. Asynchronous Transfer Mode (ATM) Service can be utilized to transport Primary Rate ISDN Voice/Data - Flat Rate under the terms and conditions stated in paragraph A42.3.2.CD.
- F. Interoffice Channels furnished between central offices will be charged at rates based on airline distance between the central offices, except as provided in paragraph A42.3.2.Q.
- G. Airline distance between Company central offices shall be developed using the methodology found in paragraph B3.3.3. Fractional mileage shall be rounded up to the next full mile.
- H. The required components for Primary Rate ISDN are as follows:
  - Primary Rate ISDN Access Line where applicable
  - Interoffice Channels where applicable
  - Primary Rate ISDN Interface
  - Primary Rate ISDN B-Channels
  - Primary Rate ISDN D-Channel
  - Numbers
  - Call Types

**Note 1:** Effective May 1, 2014, customers may not add the Digital Data Only option, and existing term plans for this option may not be renewed.

**A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**

**A42.3 Primary Rate ISDN (Cont'd)**

**A42.3.4 Rates and Charges (Cont'd)**

**D. Optional Offerings**

1. ANSA – Interoffice Mileage per Primary Rate ISDN Access Line – Provisioning USOC: 2LHLM

	<b>Nonrecurring Charge</b>	<b>Month to Month</b>	<b>12 to 23 Months</b>	<b>24 to 48<sup>1</sup> Months</b>	<b>49 to 72<sup>1</sup> Months</b>	<b>USOC</b>
2. Incoming Call Extension - Same Rate Center						
(a) (Obsoleted, See Section A142)						
(b) (Obsoleted, See Section A142)						
(c) (Obsoleted, See Section A142)						
(d) ICE-SRC, Per number in the same rate center <sup>2</sup>	-	\$ .20	-	-	-	PR7TF
3. Incoming Call Extension – Different Rate Center						
(a) ICE-DRC, Per Number – Month-to-Month Option	\$ 10.00	.40	-	-	-	PR7NZ
(b) ICE-DRC, Per Number – Term Plan Option	-	-	\$ .35	\$ .30	\$ .25	PR7NZ
4. Next Route Index Feature						
(a) Per analog arrangement	100.00	30.00	28.50	27.00	25.00	PR7GX
(b) Per analog and digital arrangement	100.00	30.00	28.50	27.00	25.00	PR7GY
5. Overflow Feature for Extended Reach Service Dedicated Route Arrangement						
(a) Per Remote Number	100.00	54.00	52.00	50.00	46.00	PR7AU
6. Calling Name Delivery Feature						
(a) Per Primary Rate Interface	-	100.00	85.00	75.00	69.00	PR7CN
7. Redirecting Number Feature per Primary Rate Interface – Provisioning USOC: PR7RN						
8. PRI Overflow Feature for Voice/Data Arrangements						
(a) Per analog and digital arrangement	100.00	30.00	28.50	27.00	25.00	PR7OF
9. Secondary Calling Name Delivery <sup>3</sup>						
(a) Per number	10.00	4.00	4.00	4.00	4.00	PR7SN

**Note 1:** Effective October 1, 2013, customers may not establish new termplans greater than 36 months for Primary Rate ISDN, and existing termplans greater than 36 months may not be renewed or extended for a term greater than 36 months.

**Note 2:** These rates apply only to new ICE-SRC service ordered on or after June 14, 2004.

**Note 3:** Each number requires an additional listing. Listings for this service are subject to terms and conditions specified in Section A6 for listings.



**A103. OBSOLETE SERVICE OFFERING - BASIC LOCAL EXCHANGE SERVICE**

**A103.33 Reserved For Future Use**

**A103.34 Reserved For Future Use**

**A103.35 Reserved For Future Use**

**A103.36 Reserved For Future Use**

**A103.37 Reserved For Future Use**

**A103.38 Back-Up Line**

**A103.38.1 Terms, Conditions and Rates**

- A. Back-Up Line is an optional service which provides individual line business subscribers with an additional line which is available for inward and outward calling.
- B. This service is only available to individual line business subscribers, where facilities permit. Back-Up Line service cannot be used as the primary business line, and must be located on the same premises as the business individual line service with which it is associated.  
Back-Up Line will not be available to In-Classroom Computer Access Service.  
Concession Service, as defined in A3.18, is not allowed on Back-Up Line.
- C. Each Back-Up Line can receive calls forwarded from one busy primary line or hunt group at no charge. This overflow capability will be provided on the forwarding line.  
If a customer subscribes to more than one Back-Up Line, these Back-Up Lines may be provisioned in an overflow group at no charge. Overflow capability may not be provided from a Back-Up Line or group of Back-Up Lines to other lines on the same premises.
- D. Overflow capability from additional primary lines or hunt groups to Back-Up Line service will be provided on the forwarding line.

	<b>Monthly Rate</b>	<b>USOC</b>
1. Overflow to Back-Up Line from each additional non-RegionServ primary line or hunt group will be provided at the rate specified for Grouping Service. (a) See A3.19	-	<b>BULRX</b>
2. Overflow to Back-Up Line from each additional RegionServ primary line or hunt group will be provided at the rate specified for Grouping Service. (a) See A3.19	-	<b>BULSX</b>
E. A listing is not furnished with Back-Up Lines. However, a listing may be purchased, if desired, at the rates specified in Section A6.		
F. Usage charges are applied for all incoming and outgoing calls associated with Back-Up Line service, as described in paragraphs H and I, with the following exceptions. No usage charges apply to calls completed to the Company Business Office, Repair Service, or Emergency 911 Service. Usage Based Pricing primary lines will be billed their appropriate usage charges for all calls which overflow to a Back-Up Line. These usage charges are in addition to the Back-Up Line incoming usage charge described in paragraph H.		

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## **A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES**

### **A108.1 General Provisions**

(Obsoleted, 7-28-04, Type D) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations.

#### **A108.1.1 Facilities And Equipment**

- A.** The Company will provide facilities, as outlined herein, for Telephone Answering Bureaus (secretarial firms) for their use in furnishing telephone answering service for subscribers to individual line or two-party line exchange service when they are absent or do not desire to answer their calls personally.
- B.** Specially designed telephone answering equipment is available for terminating a number of secretarial lines extending from telephone subscriber's service so that an attendant may answer incoming calls to the lines of subscribers who contract with the Telephone Answering Bureau. The equipment is designed to prevent the attendant from placing outgoing calls over such secretarial lines.
- C.** Main station and local private line terminations may also be provided where the subscriber contracts with a Telephone Answering Bureau to receive all incoming calls or where the Telephone Answering Bureau wishes to terminate administrative service for answering purposes only.
- D.** Foreign Exchange Service, and secretarial lines associated therewith may be terminated in telephone answering equipment for answering purposes only.
- E.** Local exchange trunks may be terminated in a telephone answering switchboard for the purpose of completing local or long distance calls to and from administrative telephones furnished with and on the same premises as the telephone answering switchboard.
- F.** The interconnection by the telephone answering bureau of its client's line with other lines or central office lines or other facilities is subject to the limitations of the equipment. Where such connections can be made and include connections to the Company exchange network, private line service, or long distance message telecommunications network, the responsibility of the Company shall be limited to the furnishing of facilities suitable for Exchange Service, Private Line Service or Long Distance Message Telecommunications Service and to the maintenance and operation of such facilities in a manner proper for such services.
- G.** A concentrator-identifier is available for connecting a Telephone Answering Bureau with its client's extension lines, main station lines or main service terminated directly on the concentrator unit. In the latter case, the address of the Telephone Answering Bureau shall be shown in the listing for the main service. (T)
- H.** Occasional service may be provided to accommodate up to a maximum of 100 Telephone Answering Bureau clients. Any one of the 100 clients can be remotely associated by means of a control channel with any one of a maximum of 10 lines extending from the Central Office to the Telephone Answering Bureau but only 10 clients can be extended simultaneously. This equipment is designed to operate with the 557 switchboard and the 1A Telephone Answering Console.
- I.** The Telephone Answering Bureau may bridge calls from secretarial lines to the general exchange network over exchange central office lines furnished the telephone answering bureau for administrative use; however, these facilities furnished by the Company are not designed for call bridging. The Company will not be liable for defects in transmission or other service difficulties arising out of or resulting from the Telephone Answering Bureau bridging calls.

#### **A108.1.2 Initial Service Periods**

- A.** Concentrator-identifier equipment is provided for initial service periods of five years, with basic termination charges being applicable as indicated herein.
- B.** Where entrance facilities require new construction which, in the opinion of the Company, is substantially in excess of that required for serving customers in general, a five (5) year initial service period applies.



## A111. OBSOLETE SERVICE OFFERINGS - ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.3 Rates (Cont'd)

	Installation Charge	Monthly Rate	USOC
<b>E. Terminating Arrangements (Cont'd)</b>			
5. Wide Area Telephone Service Lines (Outgoing), each			
(a) Per system	\$70.00	-	NA
(b) Per line	-	\$ 6.85	ES2
<b>F. Touch-Tone calling Service</b>			
1. Rates, charges and USOC's in Section A13, for Touch-Tone are applicable.			
(a) Each	-	-	NA
<b>G. Group Use Service</b>			
1. Per system arranged			
(a) Each	27.00	-	EGR
<b>H. Additional Common Blocks</b>			
1. Charge			
(a) Each	-	26.65	EBS
<b>I. Additional Listings</b>			
1. Apply same rates, charges, and USOC's as specified for Business Additional Listings.			
(a) Each	-	-	NA
<b>J. Service Charges</b>			
1. The Service Charges (including Premises Work Charges) specified in Section A4 apply to the service connection, move and change of ESSX-1 service.			
<b>K. Attendant Positions</b>			
1. Attendant Access Circuits, each			
a. Except where paragraph A111.1.2.M.6 is applicable, apply regular ESSX-1 main station line and circuit rates and charges.			
2. Trunk Answer Any Station Line Transfer, Each			
a. Except where paragraph A111.1.2.M.6 is applicable, rates, charges, and USOC's apply as specified in the Private Line Guidebook for a Series 1000, Type 1001 Channel between the serving central office and equipment located on the customer's premises.			

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#### A111.1.4 ESSX-1 Optional Features

Optional features available only when service is provided by an ESSX-1 System, where equipment and/or facilities permit.

## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.20 MultiServ Service (Cont'd)**

#### **A112.20.2 Terms and Conditions (Cont'd)**

- F.** Facilities may be used for direct connections between a subscriber's MultiServ service and other systems primarily for communication between stations of the two systems. Rates and charges for these connection facilities are specified in either Section A13 of this Guidebook or Section B3 of the Private Line Guidebook. Private facility access charges apply. These facilities, connecting MultiServ service, may be arranged to provide completion of incoming or outgoing exchange and long distance message network through the subscriber's MultiServ service system to or from other systems, provided such connections to the exchange or long distance message network are only made one system at a time.
- G.** Feature Groups as listed in A112.20.10 may require customer-provided compatible terminal equipment.
- H.** If the subscriber of MultiServ service elects a Measured Rate service, usage charges as specified in Section A3 are applicable on calls to locations outside the subscriber's system in addition to rates and charges in this and other guidebook sections for MultiServ service and other associated services. Usage charges are not applicable on calls originated and terminated within the same MultiServ service system, unless the system is equipped with Assumed Dial '9'.
- I.** Suspension/Denial of Service - MultiServ service may be suspended or denied at the subscriber's request or at the instance of the Company.
  1. Suspension at the request of the subscriber will be allowed on the link portion of the main station line at 50 percent (50%) of the rate regularly charged. Feature Groups and optional Features outlined in Section A112 will be suspended at no recurring charge during the period of suspension unless otherwise noted. Other terms, conditions and restrictions as outlined in Section A2 apply. The subscriber may request this suspension for a maximum of three months in succession. Restoration charges will be applicable per line as specified in Section A4.
  2. Denial at the instance of the Company will be allowed for non-payment of rates and charges for MultiServ service and the associated services. Restoration charges will be applicable per line as specified in Section A4.
- J.** Listings will be furnished subject to the terms and conditions specified in Section A6. A standard Listing will be provided at no charge for each main station line. (T)
- K.** Service charges, as specified in Section A4 apply to each station link in the same manner as for an individual business line and to all of the subscriber's systems unless otherwise indicated.
- L.** MultiServ service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing as specified in Section A2.
- M.** End User Charges as specified for End User Common Access Service in BellSouth Telecommunications Inc., FCC No. 1, Section 4 apply per line. For purposes of application of End User Charges only, MultiServ service station lines for use by residents of dormitory living quarters, barracks and nursing homes will be considered residential service. Main station lines terminated in such housing for administrative or business use will be considered business service.
- N.** Concessions will not apply to MultiServ service except those allowed to Corporate Communication/Affiliate Billing MultiServ service accounts.
- O.** Service order charges will not apply for the provision of Calling Number Delivery Blocking.
- P.** During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in A2.5.1.
- Q.** Customer Premises Equipment (CPE) and software for use with ACD and/or Switch-Computer Application Interface (SCAI) Link is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD Service render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- R.** A mixture of Flat Rate and Measured Rate Local Exchange Service will not be allowed.
- S.** ISDN Business Service (IBS) lines may be purchased out of Section A42 to be associated with MultiServ service or MultiServ PLUS service. Terms and conditions of MultiServ service and MultiServ PLUS service will apply to these IBS lines except as otherwise stated in Section A42.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.8 Common Rates and Charges (Cont'd)**

**D. Training Charges<sup>1</sup>**

	<b>Nonrecurring Charge</b>	<b>USOC</b>
1. Self-paced Training		
(a) Basic, per system	<b>\$120.00</b>	<b>M1CSA</b>
(b) ISDN, per system	<b>120.00</b>	<b>M1CDA</b>
2. System Manager Training (2-8 System Managers)		
(a) Basic, per session	<b>560.00</b>	<b>M1CCB</b>
(b) Enhanced, per session	<b>810.00</b>	<b>M1CCC</b>
(c) Subsequent Basic and/or Enhanced Training, per hour	<b>120.00</b>	<b>M1CCD</b>
3. End User Training (Maximum 20 Students) <sup>2,3</sup>		
(a) Per class, per hour	<b>120.00</b>	<b>M1CNE</b>
4. ACD Training - System Managers and Supervisors <sup>2,3</sup>		
(a) Initial Training, per hour	<b>120.00</b>	<b>M1CAF</b>
(b) Managerial Reports Training, per hour	<b>120.00</b>	<b>M1CAG</b>
(c) Optional Agent Training (maximum 20 attendees per class), per hour	<b>120.00</b>	<b>M1CAH</b>
5. Attendant Training <sup>2,3,4</sup>		
(a) Per console type, per hour	<b>120.00</b>	<b>M1CTJ</b>
6. Customized Training <sup>5</sup>		
(a) Administrative charge, per hour	<b>120.00</b>	<b>M1CUK</b>

**E. Installation Charges**

1. These charges apply as specified, when a rate element is added or changed. These charges apply in addition to other applicable nonrecurring charges.
2. One or more rate elements may be provided at the same time and in such instances the specified installation charge will apply for each rate element provided.

**F. Additional Listings apply as specified in Section A6.**

**G. Service Charges apply as specified in Section A4 to service establishment, moves and changes of MultiServ service.**

- Note 1:** Rates in this sub-section apply to charges for training provided by employees of the Company. Certain Company agents, not employees of the Company, may provide end user training under separate charges.
- Note 2:** This hourly rate is valid for training performed Monday through Friday, excluding legal holidays and must be performed during the business hours of 8 a.m. to 5 p.m.
- Note 3:** Training will be performed at the hourly rate for administrative charges outside normal business hours.
- Note 4:** Training addresses features associated with non-data link consoles for all central office types and Electronic Business Sets provisioned as a mini-console for subscribers served by a DMS100 central office. In the latter case, EBS link(s), feature group(s) and feature charges apply as requested.
- Note 5:** Includes training provided by the Company, not provided by the CPE vendor, 36 hours/7 day per week training schedules, system training on ACD-MIS or Remote Load Management or special assemblies.

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**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.13 Optional Features**

**A. Rates and Charges**

**1. Additional Common Block**

	Installation Charge	Rate Stability Monthly Rate			USOC
		Month	To36-59 Mos.	60-12 Mos.	
2. (a) Anonymous Call Rejection <sup>1</sup> Each (1AESS)	\$235.00	\$-	\$-	\$-	M2CC1
3. (a) Assumed Dial 9 Per line (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	-	.40	.35	.30	M2HRL
4. (a) Authorization Codes Per system(1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	40.50	1.20	1.10	1.00	M2DDA
(a) Per system(1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	73.00	3.20	2.90	2.65	M2FFA
(b) Per line, station specific (DMS-100)	3.50	.25	.20	.15	M2FLD
(c) Per line, each (5ESS)	-	.15	.10	.05	M2FH5
(d) Additions, deletions, and/or changes, per occasion (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	22.00	-	-	-	M2FCA
5. Automatic Number Referral <sup>2</sup>					
(a) Per line with a non-listed Directory Number (DMS-100, 5ESS)	2.75	-	-	-	M2GR9
(b) Per line with a listed Directory Number (DMS-100, 5ESS)	-	-	-	-	M2GS9
(c) Per line with a non-listed Directory Number (1AESS, EWSD <sup>®</sup> )	10.00	-	-	-	M2GR8
(d) Per line with a listed Directory Number (1AESS, EWSD <sup>®</sup> )	-	-	-	-	M2GS8
6. Automatic Route Selection-Basic					
(a) Per system <sup>3</sup> (1AESS, DMS-100, EWSD <sup>®</sup> )	630.00	1.70	1.55	1.40	M2HM3
(b) Per line (5ESS)	5.60	.90	.85	.75	M2HN5
7. Call Forwarding Multiple Simultaneous					
(a) Per line (1AESS)	-	.15	.10	.05	M2JR4
8. Call Tracing					
(a) Per line (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	-	1.00	.95	.85	M2KTA

**Note 1:** Not available with Multi-Line Hunt on a 1AESS or 5ESS switch.

**Note 2:** Will be provided at no additional charge for each main station line with a listing.

**Note 3:** Includes three and six-digit screening.

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## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.20 MultiServ Service (Cont'd)**

#### **A112.20.15 Customer Control (Cont'd)**

##### **B. Terms and Conditions (Cont'd)**

20. The Customer Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Company's Listings that changed as a result of a Customer Control Telephone Number (TN) Swap. The appropriate Service Charges specified in Section A4 apply. (T)

##### **C. Moves of Service**

1. When a subscriber elects to move service from one serving central office to a different switch type serving central office, an additional Database charge as outlined in paragraph E will apply.
2. Moves of Service terms and conditions as outlined in paragraph A112.20.7.B are applicable.

##### **D. Application of Rates**

1. Customer Control is available on a per line basis to customers who subscribe to MultiServ service or MultiServ Plus service. All MultiServ service features which are controllable will be subject to the rates outlined in paragraph E.
2. The appropriate Service Charge(s) specified in Section A4 applies to the subsequent establishment of Customer Control.
3. If Customer Control is ordered at the same time as MultiServ service or MultiServ Plus service, only one Service Charge is applicable.
4. Changing the status of a station line from accessible to Customer Control to inaccessible or vice versa, must be done by the Company via a Service Order request. Appropriate Service Charges specified in Section A4 apply.
5. The Service Establishment, Initial Setup - Per System charge for Customer Control - Basic is for the initial establishment of the Customer Control feature.

This charge includes the initial Processor Connection charge, the initial User Identification Codes (Per User Login) charge, the initial Database Establishment (Per System) charge and training for up to two System Managers.

ECAS/DECAS subscribers who convert, during their contract period, from the grandfathered ESSX service or Digital ESSX service to MultiServ service or MultiServ Plus service will have the Customer Control Service Establishment, Per System Installation Charges waived. Service Charges from Section A4 will not apply.

6. A Customer Control - Per Line charge is applicable for each link type main station line that is equipped with Customer Control.
7. Subscribers who order an initial set of Customer Control - Per Line as outlined in paragraph E.2 will be required to order Customer Control at the same time MultiServ service or MultiServ Plus service is initially ordered. The monthly rate for Customer Control - Per Line will be billed in lieu of the monthly rate for a MultiServ service Feature Group.
8. Subscribers who order Customer Control - Per Line as outlined in paragraph E.3 will be required to order Customer Control after MultiServ service or MultiServ Plus service is established. The monthly rate for Customer Control - Per Line will replace the monthly rate for a MultiServ service Feature Group.
9. A Processor connection charge is applicable for each additional simultaneous dial access capability desired by the subscriber.
10. The User Identification Code charge is a nonrecurring charge applicable per additional user login requested by the subscriber.
11. The Security Card charge is applicable for each card ordered by the subscriber. This includes replacement of the card regardless of reason for replacement.
12. Activation/Deactivation/Change of a Customer Controllable feature by the Company at the subscriber's request subsequent to the initial installation of an existing Customer Controllable line is billed per change on each Non-Electronic Business Set line and Electronic Business Set System service line or per bulk change on each Non-Electronic Business Set line as described in paragraph E.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.21 MultiServ PLUS Service (Cont'd)**

**A112.21.5 Conversions (Cont'd)**

- A. ESSX service and MultiServ service may be converted with an equal number of main station lines and the same or equivalent optional features. (Cont'd)
  - 2. Termination liability or cancellation charges for original service do not apply.
  - 3. Service Charges from Section A4 will not apply.
  - 4. Changes, additions and rearrangements:
    - a. Nonrecurring Charges from this Section will apply.
    - b. Service Charges from Section A4 will apply.
- B. Subscribers to analog Feature Groups must convert according to A112.20.5. (Further explanation regarding Conversions is available in A112.20.5.)

**A112.21.6 Payment Schedules**

Information shown in A112.20.6 is applicable for MultiServ PLUS service.

**A112.21.7 Cancellation Charges and Moves of Service**

Information shown in A112.20.7 is applicable for MultiServ PLUS service.

**A112.21.8 Common Rates and Charges**

	<b>Nonrecurring Charge</b>	<b>USOC</b>
<b>A. Service Establishment Charges</b>		
1. The following charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other Sections:		
a. Service Establishment Charges		
(1) Basic Service Establishment Charge		
(a) Standard common equipment, each	<b>\$ 350.00</b>	<b>MIACS</b>
(b) Common equipment customized by the Company at the subscriber's request, each <sup>1</sup>	<b>400.00</b>	<b>MIACC</b>
<b>B. Cancellation Charges</b>		
1. The following charges are incurred when a total disconnect of a MultiServ PLUS service system occurs when provided; 1) under a Rate Stability Plan prior to expiration of that Rate Stability Plan, or 2) under month-to-month rates when a subscriber disconnects their service during the first twelve months of service.		
a. Cancellation Charge		
(1) Per system		
(a) Disconnect in months 1-36	<b>10,000.00</b>	<b>M1BPS</b>
(b) Disconnect in months 37 and thereafter	<b>7,500.00</b>	<b>M1BPT</b>
2. For term plans entered into on or after April 3, 2001, a customer's liability for the termination of service prior to the time the customer's obligations under the term plan would have otherwise been satisfied are set forth in paragraph A2.4.10.E.		
<b>C. Listings</b>		

A standard Listing will be provided for a main station line (not to exceed the number of NARs) at no charge. For Additional Listings, Designer Listings etc., see Section A6.

**Note 1:** A subscriber requested change from standard common equipment to customized common equipment will incur the difference between the two charges.

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**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.21 MultiServ PLUS Service (Cont'd)**

**A112.21.8 Common Rates and Charges (Cont'd)**

- D. Training Charges - See paragraph A112.20.8.D.
- E. Installation Charges - See paragraph A112.20.8.E.
- F. Additional Listings - See paragraph A112.20.8.F.
- G. Service Charges - See paragraph A112.20.8.G.
- H. Bridged Links - See paragraph A112.20.8.H.
- I. Interoffice Channels - See paragraph A112.20.8.I.
- J. Miscellaneous Terminations (Dial or Touch-Tone Operation)

These charges apply in addition to the rates and charges for the associated facilities in other sections of this Guidebook and other Company Guidebooks.

- 1. Dedicated Private Facility Access
  - a. Trunk Side Termination
    - (1) See paragraph A112.20.8.J.1.a.(1)
  - b. Digital Termination (1.544 Megabits) (DMS100, 5ESS, EWSD®)
    - (1) Per Termination

	<b>Installation Charge</b>	<b>Month to Month</b>	<b>Rate Stability Monthly Rate</b>		
			<b>36-59 Mo Plan</b>	<b>60-120 Mo Plan</b>	<b>USOC</b>
(a) DS1 circuit, each <sup>1,2</sup>	<b>\$90.00</b>	<b>\$575.00</b>	<b>\$525.00</b>	<b>\$475.00</b>	<b>M1HD1</b>
(b) Per DS0 channel activated <sup>3</sup>	<b>18.50</b>	-	-	-	<b>M1HDO</b>
2. Miscellaneous Line Terminations -- See paragraph A2.20.8.J.2.					

- K. Exchange Access
 

Network Access Registers (NARs) may be purchased as specified in Section A3.

**A112.21.9 Station Links**

- A. Rates and Charges
  - 1. Station links provide service from the subscriber's network interface location to the serving central office location.
    - a. Station Links

	<b>Installation Charge</b>	<b>Month to Month</b>	<b>Rate Stability Monthly Rate</b>		
			<b>36-59 Mo Plan</b>	<b>60-120 Mo Plan</b>	<b>USOC</b>
(1) Flat Rate					
(a) Each	-	<b>\$14.50</b>	<b>\$13.25</b>	<b>\$12.00</b>	<b>M4LFA</b>
(2) Measured Rate <sup>4</sup>					
(a) Each	-	<b>14.50</b>	<b>13.25</b>	<b>12.00</b>	<b>M4LRA</b>

**Note 1:** One installation charge applies when any number of terminations is installed at the same time, per occasion.

**Note 2:** Recurring charges apply per DS1 circuit terminated regardless of the number of channels activated.

**Note 3:** One installation charge applies when any number of DS0 channels of the same DS1 circuit are activated at the same time, per occasion, per same group.

**Note 4:** Measured Rate Station Links are only available to RegionServ customers.

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## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.2 Terms and Conditions

- A. ESSX service is furnished subject to the availability of facilities and features from a 1A or selected 2B Electronic Switching System located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. Major additions to and or major relocations of a subscriber's system are subject to the same terms and conditions as initial installations.
- B. Certain Auxiliary Services are available on an individual main station line basis and are subject to the capabilities of the serving ESS central office.
- C. Optional Service features may be offered for use with compatible customer provided terminal equipment.
- D. All console functions by the attendants at the subscriber's premises are performed at the expense of the subscriber and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.
- E. All ESSX service main station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with ESSX service.
- F. Tie lines for direct connections between a basic subscriber's system and other systems are provided primarily for communication between stations of the two systems. In such cases, tie line mileage and miscellaneous line termination charges apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the subscriber's system to or from another system (ESSX service or non-ESSX service) provided such connections to the exchange or long distance network are only made at one system at a time.
- G. Where completion of incoming and outgoing local and long distance calls through an ESSX service is furnished to or from main station lines of a separate ESSX service in another exchange or a non-ESSX service in the same or different exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems except for Subsidiary System Arrangements furnished under the terms and conditions specified in A112.26.12.
  - 1. Rates and Charges specified in the Private Line Guidebook apply to miscellaneous lines furnished with unique access codes (trunk level access) except for tie lines furnished in connection with Subsidiary System Arrangements as specified in A112.26.12.
  - 2. Optional feature charges for ESSX service apply for each trunk terminated main station line as appropriate.
- H. Where the lines are arranged to switch calls through the system to or from one or more tie lines or private lines, charges for Dial Cut-through Arrangement shall apply per tie line so equipped. The charge is in addition to the regular charges for the facilities connecting the systems.
- I. Dormitory service is furnished in accordance with the terms and conditions for Dormitory Communications Service specified in Section A13.
- J. Each system established per customer must consist of a minimum of one (1) main station line. Systems installed or ordered prior to January 19, 1993, are not subject to this condition. Small systems installed or ordered prior to January 19, 1993, may have less than 25 main station lines.
- K. A mixture of Flat Rate and Measured Rate Service will not be allowed within a single customer system or in an ESSX service/Subsidiary System Arrangement situation.
- L. Suspension Of Service  
With the exception of Network Access Registers, neither partial nor complete temporary suspension of ESSX service is permitted.
- M. Zone Charges do not apply to ESSX service.
- N. A twelve month minimum service period shall be required if the subscriber's system is an ESSX service-600 or ESSX service-XL. The normal minimum service period as specified in Section A2 applies for ESSX service-VS and -200.
- O. Touch-Tone service will be furnished subject to the terms and conditions specified in Section A13. The rates and charges for ESSX service include the provision of Touch-Tone Service. Rates and charges as specified in Section A13 do not apply for the provision of Touch-Tone Service to ESSX service.
- P. Listings will be provided subject to the terms, conditions and rates in Section A6.



**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.7 Common Service Items (Cont'd)**

**B. Systems**

**I. Rates and Charges**

**a. Common Equipment**

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(1) ESSX service-VS System						
(a) Each	\$1,000.00	\$1.10	\$1.05	\$1.00	\$ .95	ESS
(2) ESSX service-200 System						
(a) Each	1,000.00	1.10	1.05	1.00	.95	ESS
(3) ESSX service-600 System						
(a) Each	1,500.00	1.80	1.65	1.60	1.55	ESS
(4) ESSX service-XL System						
(a) Each	2,000.00	5.30	4.60	4.55	4.50	ESS

Monthly Rate USOC

**C. Exchange Access**

**I. Rates and Charges**

**a. Network Access Limiter**

(1) Flat Rate or Measured Rate

(a) Per Network Access Register Group \$ .75 LNG

**b. Network Access Registers**

(1) Rates and Charges are specified in Section A3 for

(a) Network Access Register Usage Package rates are applicable. - NA

(2) Supplemental Charge, ESSX service-VS

(a) Per NAR 10.00 AENSV

**D. Additional Listings**

**I. Rates and Charges**

(a) Apply same rates, charges and USOC's as specified in Section A6 for Business Additional Listings. - NA (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.13 Customer Management Features (Cont'd)**

A. ESSX Customer Administration Service (Cont'd)

2. Terms and Conditions (Cont'd)

- m. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the ECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
- n. The ECAS customer is responsible for assigning and maintaining a record of station feature assignments. The ECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
- o. ECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of an ECAS TN swap. The appropriate Service Charges specified in Section A4 apply.
- p. The number of Telephone Number swap that can be requested as priority changes will be determined by the Company when ECAS is ordered.
- q. When required by the Company to use a Security Card, the ECAS subscriber will be required to authenticate with the card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the ECAS host computer. In conjunction with the Security Card, the Company will provide a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in paragraph A112.26.13.A.4.b.3.

3. ECAS Capability - Rates and Charges

ESSX service-XL customers will have the option of paying for ECAS on either a per-system or a per-line basis. Customers choosing to pay on a per system basis will be subject to the rates specified in paragraph a.(3). Customers choosing to pay on a per-line basis will be subject to the rates specified in paragraph a.(4). The installation charge will be reapplied if an ESSX service-XL customer changes their ECAS billing arrangement subsequent to the installation of the ECAS feature.

a. New/Existing Service

	Installation Charge	Term Payment Plan Monthly Rate				USOC
		1 Month	36 Months	60 Months	84 Months	
(1) ESSX service-VS and 200						
(a) Per system	\$1,050.00	-	-	-	-	CHG
(b) Per line	-	\$ .30	\$ .30	\$ .30	\$ .30	DWD
(c) Listing print capability, per system	-	5.50	5.25	5.00	4.75	D2W
(2) ESSX service-600						
(a) Per system	1,100.00	-	-	-	-	CHG
(b) Per line	-	.20	.20	.20	.20	DWD
(c) Listing print capability, per system	-	8.00	7.75	7.50	7.25	D2W
(3) ESSX service-XL On a per system basis						
(a) Per system	1,200.00	200.00	198.00	196.00	194.00	CHG
(b) Per line	-	-	-	-	-	DWDNR
(c) Listing print capability, per system	-	10.50	10.25	10.00	9.75	D2W
(4) ESSX service-XL On a per line basis						
(a) Per system	1,200.00	-	-	-	-	CHGNR
(b) Per line	-	.05	.05	.05	.05	DWD
(c) Listing print capability, per system	-	10.50	10.25	10.00	9.75	D2W

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.2 Terms and Conditions (Cont'd)

- N. Listings will be furnished subject to the terms and conditions specified in Section A6. (T)
- O. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of a subscriber's Digital system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the operation of a NAR is requested by the customer, the Secondary Service Charge as specified in Section A4 is applicable.
- P. For application to Digital ESSX service, the Line Connection Charge and Line Change Charge in Section A4 are applicable to Main Station Lines.
- Q. Where appropriate, the Digital ESSX service installation charges are in addition to regular Premises Work Charges, Service Charges, move, change and installation charges covered in this and other Company Guidebooks. (T)
- R. Digital ESSX service installation charges due on an initial installation or subsequent addition may be paid in full at the time of installation or deferred over a predetermined period of time in accord with existing guidebook and administration provisions.
- S. If the subscriber of Digital ESSX service elects a Measured Rate Service option Measured Rate Service usage charges specified in Section A3 are applicable on calls to locations outside the subscriber's Digital system in addition to rates and charges in this and other Guidebook sections for Digital ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same subscriber's Digital system.
- T. Digital ESSX service main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Dial-It Services (e.g. 311, 511, 611, 811 and 900 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Pre-subscribed Interexchange Carrier (dialed 10XXX and 101XXXX). InterLATA calls dialed 0- (operator handled) calls cannot be restricted. The term "Public Announcement Services" as used herein are those services which, in the judgment of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the central office serving the digital systems subscribing to this service arrangement.
  - 1. At the time a code restriction arrangement is installed, the subscriber's Digital system will be arranged for the Code Restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition of code restriction on a main station line, the Secondary Service Charge as specified in Section A4 applies. No such charge applies when the code restriction arrangement is disconnected.
  - 2. Where code restriction applies to a particular central office code, direct outward dialed main station line access is denied to numbers associated with that central office code.
  - 3. Code Restriction Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for in the normal manner.
- U. Zone charges do not apply to Digital ESSX service.
- V. Digital ESSX service subscribers with rates and charges applicable out of A112.34 may subscribe to features provided as indicated in A112.28.2 but not offered in Section A112.34.
- W. Digital ESSX service subscribers with rates and charges applicable out of A112.34 wishing to add or change features must apply nonrecurring charges provided as indicated in A112.28.2.
- X. Features followed with I are unique to the DMS-100 switch and those with II are unique to the 5ESS switch.
- Y. For purposes of application of End User Access Charges only, as set forth in BellSouth F.C.C. No. 4, Digital ESSX service main station lines for use by residents of dormitory living quarters will be considered residential service. Main station lines terminated in dormitory housing for administrative or other business use will not fall in this classification.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.28 Digital ESSX Service - Vintage II (Cont'd)**

**A112.28.7 Common Service Items (Cont'd)**

**B. Rates and Charges (Cont'd)**

**2. Digital ESSX Service Exchange Access Charge**

	<b>Monthly Rate</b>	<b>USOC</b>
a. Network Access Limiter		
(1) Flat Rate		
(a) Per Network Access Register	-	LNG
b. Network Access Registers		
(1) Apply appropriate rates and charges as specified in Section A3 for Network Access Register Usage Packages.		
(a) Charge	-	NA
(2) Supplemental Charge, ESSX service-VS		
(a) Per NAR	<b>\$10.00</b>	AENSV
c. Facility Group (FG)		
(1) Network Access		
(a) Each FG	-	F5Z
3. Additional Listings		
a. Listings		
(1) Apply same rates, charges and, USOC's as specified in Section A6.		
(a) Charge	-	NA
4. Premises Work Charges and Service Charges		
a. Service establishment, move and change of Digital ESSX service.		
(1) Rates apply as specified in Section A4.		
(a) Charge	-	NA
5. Main Station Line Terminated as a Trunk (applies in addition to rates and charges for an ESSX service main station line 200, 600, and XL.)		
(a) Each	<b>17.25</b>	<b>RXRTX</b>

(T)

## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.28 Digital ESSX Service - Vintage II (Cont'd)**

#### **A112.28.13 Customer Management Features (Cont'd)**

##### **A. Digital ESSX Customer Administration Service (Cont'd)**

##### **2. Terms and Conditions (Cont'd)**

- d. Features for DECAS exempt station lines must be requested via a Service Order and added by the Company. Appropriate Service Charges specified in Section A4 will apply. Rates and Charges for the features specified in paragraph A112.28.8, A112.28.9, A112.28.10 and A112.28.11 apply as appropriate.
- e. The customer provided DECAS terminal equipment requires a Digital ESSX service main station line. Rates and Charges in Section A3, paragraph A112.28.8, A112.28.9 or A112.28.10 apply as appropriate.
- f. DECAS changes must be entered prior to times to be designated by the Company to be completed as priority changes or by the next business day as requested by the customer.
- g. A DECAS customer cannot activate features in excess of the quantity that has been ordered from the Company. The customer will receive an indication on the terminal screen when 100 percent (100%) utilization of a feature is reached. To add additional quantities will require a Service Order. Appropriate Service Charges specified in Section A4 will apply.
- h. Contractual obligations and End User Common Line Charges will be billed to the location where originally installed and will not transfer with a station line number rearrangement.
- i. If the Company is requested to load DECAS changeable features for new Digital ESSX service/DECAS customers, the Installation Charge specified in paragraph 3.b. applies per feature loaded.
- j. The following types of lines will be restricted from Station TN Rearrangement capability. Service option and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
  - Station lines assigned to multiline hunt groups
  - Attendant Lines
  - Any Digital ESSX service line which has a special hardware configuration (e.g., ground start lines and signal distribution points)
  - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
- k. DECAS changeable features added by the Company at the customer's request will be subject to the appropriate Service Charges specified in Section A4 and the per line charges specified in paragraph 3.b.
- l. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the DECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
- m. The DECAS customer is responsible for assigning and maintaining a record of station feature assignments. The DECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
- n. DECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of a DECAS TN swap. The appropriate Service Charges specified in Section A4 apply.
- o. The number of TN swaps that can be requested as priority changes will be determined by the Company when DECAS is ordered.
- p. When required by the Company to use a Security Card, the DECAS subscriber will be required to authenticate with the card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the DECAS host computer. In conjunction with the Security Card, the Company will provide a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in paragraph A112.28.13.A.3.d.4.

(T)

## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.32 ESSX Service - Vintage I (Cont'd)**

#### **A112.32.2 Terms and Conditions (Cont'd)**

- G. (Cont'd)
  - 2. ESSX service optional feature charges as outlined in this Guidebook apply for each trunk terminated main station line as offered in this Guidebook, as appropriate.
- H. Where the lines are arranged to switch calls through the ESSX service system to or from one or more tie lines or private lines, charges for Dial Cut-through Arrangement as specified in this Guidebook shall apply per tie line so equipped. The charge is in addition to the regular charges for the facilities connecting the systems.
- I. Dormitory service is furnished in accordance with the terms and conditions for Dormitory Communications Service specified in Section A3.
- J. The first system established per customer within a Local Calling Area must consist of a minimum of one (1) Main Station Line. All additional systems must be established with a minimum of one (1) Main Station Line.
- K. A mixture of Flat Rate and Measured Rate Service will not be allowed within a single customer system or in an ESSX service/Subsidiary System Arrangement situation.
- L. Suspension Of Service  
With the exception of Network Access Registers, neither partial nor complete temporary suspension of ESSX service is permitted.
- M. Zone Charges do not apply to ESSX service.
- N. A twelve month minimum service period shall be required if the subscriber's system is an ESSX service-600 or ESSX service-XL. The normal minimum service period as specified in Section A2 will be applicable to a system consisting of 200 or less main station lines.
- O. (DELETED)
- P. Listings will be provided subject to the terms and conditions in Section A6.
- Q. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of an ESSX service system is limited by the number of network access registers subscribed to by the customer. Each network access register may be arranged for Two-way, One-way incoming or One-way outgoing operation depending upon the option of the customer at the time the network access register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in Section A4 apply per occasion. The Line Change Charge in Section A4 is applicable to ESSX service main station lines.
- R. Except where A112.32.6. is applicable, the ESSX service installation charges are in addition to regular Premises Work Charges, Service Charges, move, change and installation charges covered in this and other Company guidebooks.
- S. ESSX service installation charges due on an initial installation or subsequent addition may be paid in full at the time of installation or deferred over a pre-determined period of time in accordance with existing guidebook and/or administration provisions.
- T. If the ESSX service subscriber elects a Measured Rate Service option, Measured Rate Service usage charges in Section A3 are applicable on calls to locations outside the subscriber's ESSX service system in addition to the rates and charges in this and other guidebook sections for ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same ESSX service system.
- U. ESSX main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Local Dial-It Services (e.g. 900 and 976 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 10XXX and 101XXXX). InterLATA calls dialed 0- (operator handled) calls cannot be restricted at this time. The term "Public Announcement Services" as used herein are those services which, in the judgment of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the central office serving the ESSX systems subscribing to this service arrangement.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.32 ESSX Service - Vintage I (Cont'd)**

**A112.32.7 Common Service Items (Cont'd)**

	<b>Monthly Rate</b>	<b>USOC</b>	
<b>C. Additional Listings</b>			
1. Rates and Charges			(T)
a. Listings			
(1) Apply same rates, charges and USOC's as specified for Business additional Listings.			(T)
(a) Charge	-	NA	
<b>D. ESSX Extension Station Line Charge</b>			
1. Rates and Charges			
a. Located on same premises as main station line			
(1) Apply Service Charges in Section A4.			
(a) Each	-	EX3	
b. Located on different premises from main station line on non-continuous property			
(1) Apply appropriate channel charges specified in Section A13.			
(a) Each	-	EC8	
c. Located on different premises from main station line on same continuous property			
(1) Apply rates and charges for extension line mileage specified in Section A13.			
(a) Each	-	EX5	
d. Located on different premises, same exchange served by a foreign central office <sup>1</sup>			
(1) Apply appropriate channel charges specified in Section A9.			
(a) Each	-	EKA+X	
e. Located in foreign exchange where rate center is located in same building as serving central office <sup>1</sup>			
(1) Apply appropriate channel charges specified in Section A9.			
(a) Each	-	EKB+X	
f. Located in foreign exchange where rate center is not located in the same building as serving central office <sup>1</sup>			
(1) Apply appropriate channel charges specified in Section A9.			
(a) Each	-	EKD+X	

**Note 1:** ESSX exchange circuit rates and charges also apply within the FCO/FX serving area.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.32 ESSX Service - Vintage I (Cont'd)**

**A112.32.13 Customer Management Features (Cont'd)**

A. ESSX Customer Administration Service (Cont'd)

2. Terms and Conditions (Cont'd)

- o. ECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of a ECAS TN swap. The appropriate Service Charges specified in Section A4 apply. (T)
- p. When required by the Company to use a Security Card, the ECAS subscriber will be required to authenticate with the card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the ECAS host computer. In conjunction with the Security Card, the Company will provide a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in paragraph 4.b.(2).

3. ECAS Capability - Rates and Charges

ESSX service-XL customers will have the option of paying for ECAS on either a per system or a per line basis. Customers choosing to pay on a per system basis will be subject to the rates specified in (3) following. Customers choosing to pay on a per line basis will be subject to the rates specified in paragraph (4). The installation charge will be reapplied if an ESSX service-XL customer changes their ECAS billing arrangement subsequent to the installation of the ECAS feature.

a. New/Existing Service

		<b>Variable Term Options</b>			
		<b>Monthly Rate</b>			
		<b>36</b>	<b>60</b>	<b>84</b>	
		<b>Months</b>	<b>Months</b>	<b>Months</b>	<b>USOC</b>
(1)	ESSX-200				
(a)	Per system	-	-	-	<b>CHG</b>
(b)	Per line	\$ .30	\$ .30	\$ .30	<b>DWD</b>
(c)	Listing print capability, per system	5.25	5.00	4.75	<b>D2W</b>
(2)	ESSX-600				
(a)	Per system	-	-	-	<b>CHG</b>
(b)	Per line	.20	.20	.20	<b>DWD</b>
(c)	Listing print capability, per system	7.75	7.50	7.25	<b>D2W</b>
(3)	ESSX-XL				
	On a per system basis				
(a)	Per system	<b>198.00</b>	<b>196.00</b>	<b>194.00</b>	<b>CHG</b>
(b)	Per line	-	-	-	<b>DWDNR</b>
(c)	Listing print capability, per system	10.25	10.00	9.75	<b>D2W</b>
(4)	ESSX-XL				
	On a per line basis				
(a)	Per system	-	-	-	<b>CHG NR</b>
(b)	Per line	.05	.05	.05	<b>DWD</b>
(c)	Listing print capability, per system	10.25	10.00	9.75	<b>D2W</b>



## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.34 Digital ESSX Service - Vintage I (Cont'd)

#### A112.34.2 Terms and Conditions

- A. Digital ESSX service is furnished subject to the availability of facilities and features from Digital Central Office equipment located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. Major additions to and/or major relocations of Digital ESSX systems are subject to the same terms and conditions as initial installations.
- B. Certain Services are available on an individual main station line basis and are subject to the capabilities of the serving central office.
- C. Optional Service Features include Attendant Features. These Features may require customer provided compatible terminal equipment.
- D. All console functions by the attendants at the subscriber's premises are performed at the expense of the subscriber and must conform to the operating practices and procedures of the Company to maintain a proper standard of service.
- E. All Digital ESSX main station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with Digital ESSX service.
- F. Tie lines for direct connections between a basic Digital ESSX system and other systems are provided primarily for communication between stations of the two systems. In such cases, tie line mileage as specified in Section A13 and miscellaneous line termination charges apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the Digital ESSX system to or from other systems (Digital ESSX or non Digital ESSX) provided such connections to the exchange or long distance network are only made at one system at a time.
- G. Where completion of incoming and outgoing local and long distance calls through a Digital ESSX system is furnished to or from main station lines of a separate Digital ESSX system in another exchange or a non Digital ESSX system in the same or different exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems except for Subsidiary System Arrangements furnished under the terms and conditions specified in this Guidebook.
  - 1. Rates and charges as specified in the Private Line Guidebook apply to miscellaneous lines furnished with unique access codes (trunk level access) except for tie lines furnished in connection with Subsidiary System Arrangements as specified in this Guidebook.
  - 2. Digital ESSX service optional feature charges apply for each trunk terminated main station line as appropriate.
- H. Dormitory service is furnished in accordance with the terms and conditions for Dormitory Communications Service specified in Section A3.
- I. The first system established per customer within a Local Calling Area must consist of a minimum of one (1) Main Station Line. All additional systems must be established with a minimum of one (1) Main Station Line.
- J. A mixture of Flat Rate and Measured Rate Service will not be allowed within a single customer system or in a Digital ESSX service/Subsidiary System Arrangement situation.
- K. Suspension of Service  
With the exception of Network Access Registers, neither partial nor complete temporary suspension of Digital ESSX service is permitted.
- L. A twelve (12) month minimum service period shall be required if the subscriber's system is a Digital ESSX service-600 or ESSX service-XL. The normal minimum service period as specified in Section A2 will be applicable to Digital ESSX service-200 systems.
- M. (DELETED)
- N. Listings will be furnished subject to the rates, terms and conditions specified in Section A6.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.34 Digital ESSX Service - Vintage I (Cont'd)**

**A112.34.7 Common Service Items (Cont'd)**

**B. Rates and Charges**

		VariableTerm Options			
		Monthly Rate			
		36	60	84	USOC
		Months	Months	Months	
1.	Common Equipment				
	(a) Digital ESSX-200 system, each	\$1.05	\$1.00	\$.95	ESS
	(b) Digital ESSX-600 system, each	1.05	1.00	.95	ESS
	(c) Digital ESSX-XL system, each	1.05	1.00	.95	ESS
2.	Digital ESSX Exchange Access Charge				
	a. Facility Group (FG)				
	(1) Network Access				
	(a) Each FG	.60	.60	.55	F5Z
				<b>Monthly Rate</b>	<b>USOC</b>
3.	Additional Listings				
	a. Listings				
	(1) Apply same rates, charges and, USOC's as specified in Section A6.				
	(a) Charge			-	NA
4.	Premises Work Charges and Service Charges				
	a. Service establishment, move and change of Digital ESSX Service.				
	(1) Rates apply as specified in Section A4.				
	(a) Charge			-	NA
5.	Digital ESSX Touch-Tone Service				
	a. Terms and Conditions in Section A13 are applicable.				
	(1) Rates and charges for Touch-Tone Service apply to Digital ESSX Service in accordance with A13.4.				
	(a) Charge			-	NA
6.	Digital ESSX Extension Station Line Charges				
	a. Located on same premises as main station line, each. (Apply Service Charges specified in Section A4.)			-	EX3
	b. Located on different premises from main station line on non-continuous property, each (Apply appropriate channel charges specified in Section A13.)			-	EC8
	c. Located on different premises from main station line on same continuous property, each (Apply appropriate channel charges specified in Section A13.)			-	EX5
	d. Located on different premises, same exchange served by a foreign central office <sup>1</sup> (Apply appropriate channel charges specified in Section A9.)			-	EKA+X
	e. Located in foreign exchange where rate center located in same building as serving central office <sup>1</sup> (Apply appropriate channel charges specified in Section A9.)			-	EKB+X
	f. Located in foreign exchange where rate center is not located in same building as serving central office. <sup>1</sup> (Apply appropriate channel charges specified in Section A9.)			-	

**Note 1:** Exchange circuit rates and charges also apply within the FCO/FX serving area.

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**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.34 Digital ESSX Service - Vintage I (Cont'd)**

**A112.34.13 Customer Management Features (Cont'd)**

**A. Digital ESSX Customer Administration Service (Cont'd)**

**2. Terms and Conditions (Cont'd)**

- k. DECAS changeable features added by the Company at the customer's request will be subject to the appropriate Service Charges specified in Section A4 and the per line charges specified in paragraph 3.b.
- l. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the DECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
- m. The DECAS customer is responsible for assigning and maintaining a record of station feature assignments. The DECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
- n. DECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of a DECAS TN swap. The appropriate Service Charges specified in Section A4 apply.
- o. DECAS customers will be limited to one (1) TN swap per day as a priority request. The numbers of feature changes that can be requested as priority changes will be determined by the Company when DECAS is ordered.
- p. When required by the Company to use a Security Card, the DECAS subscriber will be required to authenticate with the card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the DECAS host computer. In conjunction with the Security Card, the Company will provide a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in paragraph 3.b.(17).

**3. Rates And Charges**

Digital ESSX service-XL customers will have the option of paying for DECAS on either a per system or a per line basis. Customers choosing to pay on a per system basis will be subject to the rates specified in paragraph 3.a.(3). Customers choosing to pay on a per line basis will be subject to the rates specified in paragraph 3.a.(4). The installation charge will be reapplied if a Digital ESSX service-XL customer changes their DECAS billing arrangement subsequent to the installation of the DECAS feature.

**DECAS Capability**

**a. New/Existing Digital ESSX Service**

	<b>Variable Term Options</b>			<b>USOC</b>
	<b>Monthly Rate</b>			
	<b>36 Months</b>	<b>60 Months</b>	<b>84 Months</b>	
(1) Digital ESSX-200				
(a) Per system	-	-	-	<b>CHG</b>
(b) Per line	\$ .30	\$ .30	\$ .30	<b>DWD</b>
(c) Listing print capability, per system	<b>5.25</b>	<b>5.00</b>	<b>4.75</b>	<b>D2W</b>
(2) Digital ESSX-600				
(a) Per system	-	-	-	<b>CHG</b>
(b) Per line	.20	.20	.20	<b>DWD</b>
(c) Listing print capability, per system	<b>7.75</b>	<b>7.50</b>	<b>7.25</b>	<b>D2W</b>
(3) Digital ESSX-XL				
(a) On a per system basis, per system	<b>198.00</b>	<b>196.00</b>	<b>194.00</b>	<b>CHG</b>
(b) On a per system basis, per line	-	-	-	<b>DWDNR</b>
(c) On a per system basis, listing print capability, per system	<b>10.25</b>	<b>10.00</b>	<b>9.75</b>	<b>D2W</b>

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**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

**A113.1 Group Emergency Alerting And Dispatching Systems (Cont'd)**

**A113.1.2 Rates And Charges (Cont'd)**

**A. (Cont'd)**

**2. Supplementary Items (Cont'd)**

	<b>Monthly Rate</b>	<b>Basic Termination Charge</b>	<b>USOC</b>
(b) Dispatcher set (maximum of one) Customer-provided equipment will be required at the customer's premises.	-	-	NA
(c) Control lines between dispatcher location and central office, each <sup>1</sup>	-	-	NA
3. Automatic Announcement and one-way transmission Customer-provided equipment will be required at the customer's premises.			
(a) Automatic Ringing and Timeout Control	\$ 13.75	-	EEN
(b) Control Unit for automatic announcement equipment, each	14.75	-	EEQ
4. Line Connection and Rewire Charges			
(a) Connection or substitution of subscriber lines subsequent to initial installation, each line <sup>2</sup>	-	-	NA

**B. Twenty-Four Line System**

1. For use within a single dial central office and having a maximum capacity of twenty-four call receiving individual exchange lines. (Basic Termination Charge applies to 60 months.)

(a) Common Equipment including two connector terminations, one listing and fifteen called lines	<b>122.00</b>	<b>2,325.00</b>	<b>6EF</b>	(T)
(b) Common Equipment for additional called lines up to a maximum of twenty-four called lines, each group of three	<b>20.25</b>	<b>400.00</b>	<b>2LF</b>	
(c) Subsequent addition or change of called lines (Premises Work Charges in Section A4. are applicable.)	-	-	NA	

**Note 1:** Charges applicable for private line channels and miscellaneous signaling channels (when required) as quoted in the Private Line Guidebook.

**Note 2:** Premises Work Charges and Service Charges in Section A4 are applicable.

**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

**A113.28 Announcement Facilities (Cont'd)**

**A113.28.2 Terms and Conditions**

- A. The Company will provide facilities, when available, for customer use in providing announcements to calling parties simultaneously, under the following conditions:
  1. In order to permit the determination of the anticipated incoming call volume so that facilities of the proper capacity may be furnished, the customer is required to designate the kind of announcements for which the announcement service is to be used.
  2. The customer will subscribe to adequate facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to announcement equipment without impairing the Company's general service or plant. The customer may be required further to bear the expense of traffic load protection equipment when, in the judgment of the Company, such would be required as a protection to the general service or plant during temporary periods of traffic overload to the announcement system. The traffic load protection equipment reduces the normal length of the announcement cycle.
  3. Facilities shall be used for such announcements as may be desired by the customer, provided that the contents and length of such announcements shall be subject to the approval of the Company.
  4. The Company will furnish said announcement facilities to its customers for use by such customers in providing announcements, only within the limits of the local service area serving the customer, including the limits of other local service areas having access to the location of announcement facilities on a local service basis. This limitation is not intended to preclude the completion of any incoming sent paid Interexchange Carrier or Company long distance message calls placed to the announcement number.
  5. Users calling the announcement number are automatically disconnected after elapsing of time for one full announcement.
  6. One listing without charge will be furnished with each service.
  7. Facilities for announcement services will be furnished where all the necessary exchange facilities, as determined by the Company, are available or can be made available within a reasonable time, at reasonable expense.
 

If it is not economically feasible for the Company to provide facilities for an announcement service, the customer may choose from the following options:

    - a. The customer may specify that his service date be delayed until the next central office addition is completed. At that time facilities will be provided at the standard rates specified in this and other Guidebook sections.
    - b. The customer may request that facilities be provided before the next central office addition. Charges based on incremental costs will be applicable for this option in addition to the standard rates specified in this and other Guidebook sections.

(T)

**A113.28.3 Rates and Charges**

- A. Exchange facility
  1. Rate equal to the Business Measured Service Rate<sup>1</sup> individual line will be applicable. In locations where RegionServ is available, subscribers will be billed the access line rate as described in A3.2.9. In Morristown, subscribers will be billed the economy option as described in A3.10.E<sup>2</sup>.

	<b>Monthly</b>	
	<b>Rate</b>	<b>USOC</b>
(a) Each	-	NA

- B. Grouping Service is applicable to each exchange facility at 75 percent (75%) of the business individual message line monthly rate. Where RegionServ is available, Grouping Service is applicable to each exchange facility at 75 percent (75%) of the business individual line RegionServ rate. See A3.19.

**Note 1:** Where RegionServ is available Measured Rate Service will not be offered for new installations or transfers of service to a new location. See A3.1.E.

**Note 2:** Changes in the rates and structure of the RegionServ offering that were effective 01/07/92 will not be implemented until 04/18/92.

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## **A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

### **A113.58 Uniform Access Number (UAN)**

(Obsoleted August 31, 2003, Type B. Not available for new installations, additions or on transfers of service to a new location.)

#### **A113.58.1 Description of Service**

- A. Uniform Access Number (UAN) is an optional service which provides the customer with a uniform Business Line Number for client access to the customer's service. The client will be able to dial one number from all locations within the specified area and the call can be routed to a specified customer location. UAN will be provided under the following terms and conditions.
1. A UAN number may not be accessed by 0+ or 1+ toll calls. Also, no operator assisted calls will be permitted to be placed to a UAN, nor will third party or collect toll calls be permitted to be billed to UANs.
  2. The assigned number will have a dedicated NXX.
  3. UAN can be delivered through a line-side connection or a trunk-side connection as specified in A3.28, but not simultaneously for the same dedicated NXX number. A trunk-side connection is required if UAN is used with Automatic Number Identification (ANI).
  4. Line side connections are made through regular exchange access lines (by individual business lines, PBX trunks, etc.). Trunk side connections are made via a Trunk Side Access Facility.
  5. Nonrecurring charges apply for each UAN per Traffic Operator Position System (TOPS) Tandem office. Where more than one UAN is established at the same TOPS Tandem location for the same customer and the UANs are ordered and installed at the same time the first nonrecurring charge rate element applies to the first UAN. Each additional UAN number will be billed at the additional service installed rate. The same nonrecurring charges and application apply per TOPS Tandem for UAN number changes requested by the customer subsequent to the original UAN assignment.
  6. Number changes required for Company reasons will not incur the Service Establishment Charge.
  7. A customer may reserve UANs to meet his specified growth requirements at specified locations. In the event the customer elects not to be provided with reserved UANs, assignment of these UANs cannot be assured.
  8. This service includes preassigned UANs. Such numbers will be removed from reserved status and assigned as active UANs as requested by the customer.
  9. The assignment of UANs is made at the discretion of the Company. Special numbers are furnished subject to the availability of numbers.
  11. The service is furnished subject to the availability of UANs.
  12. Limitations and use of service as stated in Section A2 will apply.
  13. Calls to a disconnected UAN will be routed to intercept over announcement facilities; however, the announcement provided will not refer the caller to another number.
  14. Listing may be provided for UAN service at rates applicable for additional business or foreign listings as covered in Section A6. (T)
  15. No local measured or message rate service charges or long distance message telecommunications service charges will be collected from end users for calls to a UAN customer. Long distance charges associated with calls to a Uniform Access Number will be reversed billed to the UAN customer.
  16. Access to UAN may not be available to certain classes of service.

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## **A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

### **A123.2 Obsolete Centrex And ESSX-1 Optional Features (Cont'd)**

#### **A123.2.4 Customer Management Features (Cont'd)**

##### **A. ESSX Customer Administration Service (Cont'd)**

##### **2. Terms and Conditions (Cont'd)**

- g. The following types of lines will be restricted from Station TN Rearrangement capability. Service option and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
    - Station lines assigned to multiline hunt groups
    - Attendant Lines
    - Any ESSX-1 line which has a special hardware configuration (e.g., ground start lines and lines having SCAN points or signal distribution points)
    - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
  - h. ECAS functions performed by the Company at the customer's request subsequent to the initial installation will be subject to the nonrecurring charge specified in paragraph 3.b.
  - i. The Per System charges specified in paragraph A123.1.4.A apply when a feature is initially activated in a Common Block.
  - j. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the ECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
  - k. The ECAS customer is responsible for assigning and maintaining a record of station feature assignments. The ECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
  - l. ECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Listings that changed as a result of ECAS TN swap. The appropriate Service Charges specified in Section A4 apply.
  - m. ECAS customers will be limited to one (1) TN swap per day as a priority request. The number of feature changes that can be requested as priority changes will be determined by the Company when ECAS is ordered.
3. Rates and Charges
- a. ECAS Capability

ESSX-1 customers having greater than 600 total main station lines will have the option of paying for ECAS on either a per system or a per line basis. Customers choosing to pay on a per system basis will be subject to the rates specified in paragraph A123.2.4.A.3.a. Customers choosing to pay on a per line basis will be subject to the rates specified in paragraph A123.2.4.A.3.a. The installation charge will be reapplied if an ESSX-1 customer having more than 600 lines changes their ECAS billing arrangement subsequent to the initial installation of the ECAS feature.

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## **A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING**

### **A139.1 N11 Service (Cont'd)**

#### **A139.1.1 General (Cont'd)**

- L.** Listings may be provided for N11 Service at rates, terms and conditions as specified in Section A6. The phrase "Charges May Apply" will be included in the N11 Service listing at no additional charge. (T)
- M.** Local measured or message rate service charges will be collected from end users, subscribing to measured or message rate service, for calls to an N11 number, as facilities permit, in addition to the charge applied on behalf of the N11 subscriber.
- N.** Access to N11 Service is not available to the following classes of service:
  - Payphone Service Providers (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing, Collect Calls)
  - Inmate Service
  - 101XXXX
  - Four-party Stations
  - Cellular - Type 2A
 Operator assisted calls to an N11 subscriber will not be completed.
- O.** N11 Service will not provide calling number information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Calling Number Identification service in Section A13 as available.
- P.** The N11 subscriber is restricted from selling or transferring the N11 number to an unaffiliated entity, either directly or indirectly.
- Q.** If an N11 subscriber becomes an affiliate of or is acquired by another N11 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one N11 number within 6 months of the merger or acquisition.
- R.** If local calling areas are merged, and an N11 number exists in both areas, the N11 subscriber who established the N11 Service first in time will be entitled to retain the N11 Service in the merged local calling area.
- S.** The N11 subscriber is prohibited from providing programming which involves live group interaction, such as "GAB" lines, "chat" lines, or similar type programs where the primary purpose is for callers to interact with one another.

#### **A139.1.2 Service Requirements and Conditions**

- A.** All requests for N11 Service must be submitted in writing to the Tennessee Regulatory Authority. The Commission will allocate N11 Service numbers in the specified Basic Local Calling Areas.
- B.** Within 30 calendar days of the number assignment, the N11 subscriber must initiate a service request order which will determine the subscriber's provisioning date. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The N11 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If the N11 subscriber has failed to establish service or decides to discontinue service establishment, the N11 number will be recalled and the number will be considered available for reassignment as specified in paragraph A. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.

A minimum usage charge becomes effective 6 months after the service has been initially provisioned. Once it becomes effective, this charge will be billed to the N11 subscriber for any billing period in which the N11 subscriber's usage charges fall below the amount of the Minimum Usage Charge in A139.1.6. The transfer of an N11 number to an affiliate, whether through merger, acquisition, or otherwise, will not restart the counting of the 6 month period which the minimum usage charge does not apply.



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