

TARIFF DISTRIBUTION

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PURPOSE: Withdraw Caller ID - Basic for residence customers

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.14 Complete Choice Enhanced Service

A. General

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:

A13.9 Custom Calling Services excluding Customer Control¹ and Multipath¹ versions of the Call Forwarding features

A13.19 TouchStar services excluding Personalized Ring 6¹ and Calling Number Delivery Blocking-Permanent¹

A13.34 RingMaster service

A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service can not take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in paragraph 3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

(a) Per plan package

Suspend Rate	Monthly Rate	USOC PAMA8
\$7.50	\$38.00	

C. Complete Choice Enhanced Retention Offer

Existing residential customers who call to disconnect their local service may be eligible to receive an \$8 monthly bill credit for 12 months on a maximum of 2 access lines. The following conditions apply:

1. Customer must have or newly subscribe to Complete Choice Enhanced to be eligible for this offer.
2. Complete Choice Enhanced is required on each line receiving the discount.
3. The access line(s) must be in service for a minimum of 60 days before the customer is eligible for this offer.
4. AT&T employees are not eligible for this offer.
5. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$16).
6. This offer may not be combined with other residence line retention offers, including but not limited to the \$6 x 12 Mo. Residence Access Line Retention Offer.
7. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
8. This offer is only available for retention purposes.
9. Customers must retain the required services for 30 days to receive the benefit of this offer.
10. The monthly bill credit will cease if the customer disconnects the line or the package, or moves from their current location.
11. Eligible customers may only receive this offer once during the offer benefit period.
12. AT&T may discontinue this offer upon 14 day notice or less.

Note 1: These features are available separately as specified in A13.9 or A13.19.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.2 Terms, Conditions and Limitations (Cont'd)

- E.** Call Forwarding Busy Line
The customer selected forward-to number is preprogrammed at the time service is established and can only be changed via service order.
- F.** Call Forwarding Don't Answer
The customer selected forward-to number and specified interval are preprogrammed at the time service is established and can only be changed via service order. No Service Charge is applicable if the customer requests a ring count change within thirty days from the establishment of the feature on the subscriber's line.
- G.** Call Forwarding Don't Answer with Ring Control (CFDA-RC)
The forwarded-to number is specified at the time service is established and can only be changed via service order. Such change is subject to normal service charges. After establishment of service, the interval after which forwarding occurs must be changed by the customer and cannot be changed via service order. A change made by the customer to the interval is not subject to service charges.
- H.** Customer Control Call Forwarding Busy Line¹
The destination number is specified by the customer at the time this feature is ordered and can only be changed via service order.
- I.** Customer Control Call Forwarding Don't Answer¹
The destination number and forwarding interval are specified by the customer at the time this feature is ordered and can only be changed via service order. No Service Charge is applicable if the customer requests a ring count change within thirty days from the establishment of the feature on the subscriber's line.
- J.** Call Forwarding Multipath
Where facilities permit for a single (non-rotary) exchange line/trunk or a rotary (hunting) arrangement of 10 or less lines/trunks, 10 calling paths will be provided at no charge. For a hunting arrangement greater than 10 lines/trunks, additional paths (in excess of the 10 provided at no charge) can be purchased. The total number of calling paths cannot exceed the number of lines/trunks in the forwarding hunting arrangement. In all cases, the number of call forwarding paths is dependent upon the terminating capability of the forward-to directory number. For the Call Forwarding Don't Answer feature each call will be forwarded at the completion of each ring cycle. A service charge will apply to requests to increase or decrease the number of calling paths.
- K.** Call Waiting ID
 1. Call Waiting ID is furnished only to single line residence customers.
 2. Subscribers to Call Waiting ID must have Touch-Tone service. The rate for Touch-Tone service is in addition to the Call Waiting ID rate.
 3. The customer must have a Calling Identification Delivery feature, such as Caller ID-Basic² or Caller ID for the calling identification data of the waiting call to be provided following the Call Waiting ID alerting tone. (C)
 4. The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location.
 5. All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections herein. Such features must be ordered separate from Call Waiting ID.
 6. The service charge for establishment of Call Waiting ID on the customer's line will be waived for the first sixty (60) days of availability in each area.

Note 1: Effective August 1, 2016, Customer Control Call Forwarding Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers.

Note 2: Effective August 1, 2017, Caller ID – Basic is no longer available for residence subscribers. (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.2 Definitions Of Feature Offerings (Cont'd)

G. Caller ID – Basic¹ (Number Delivery)

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming calls.

When Caller ID - Basic is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller who subscribes to RingMaster service, the number transmitted will always be the main number rather than the RingMaster service number.

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the number transmitted will always be the main number of the hunt group, unless, facilities permitting, the lines are Number identified within the group.

If the incoming call is from a caller who subscribes to and/or has activated Calling Number Delivery Blocking as described in paragraphs L. or M., the calling number will not be delivered.

Calling party number information via Caller ID - Basic is not available on operator handled calls.

H. (Obsoleted, See Section A113.)

I. Caller ID, a/k/a Caller ID - Deluxe (Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number on incoming calls.

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

Note 1: Effective August 1, 2017, Caller ID – Basic is no longer available for residence subscribers.

(C)

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.3 Terms, Conditions and Limitations Of Service

A. The Following Limitations Apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain numbers of subscribers served out of TouchStar service equipped offices.
2. TouchStar service is available to single and multi-line residence and business customers unless otherwise specified following. TouchStar services are compatible with either rotary dial or Touch-Tone service, except that BusyConnect service will not work with rotary dial in most offices. Caller ID-Basic^f and Caller ID are available for single and multi-line residence and business customers. Enhanced Caller ID and Enhanced Caller ID with Call Management are available only to business customers with non-hunting lines or on the last line of a series completion arrangement. Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Centrex Type Services customers. Caller ID-Basic^f, Caller ID, Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Private Branch Exchange (PBX) customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Neither Caller ID-Basic^f, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management nor Call Tracking (BCLID) can be provisioned for customers with the following service arrangements: Basic 911, FX, FCO, DPA or Dual Service. (C)
3. TouchStar service basic features cannot be provisioned with toll terminals, trunks or some remote switching locations.
4. Appropriate service charges apply except during Company selected periods of special promotion. Applicable service charges will be waived for the following situations: Upgrades from Caller ID-Basic^f to Caller ID, Enhanced Caller ID or Enhanced Caller ID with Call Management; upgrades from Caller ID to Enhanced Caller ID or Enhanced Caller ID with Call Management and upgrades from Enhanced Caller ID to Enhanced Caller ID with Call Management. The service charge waiver will apply to situations in which the upgrade is the only service order activity. (C)
5. The Company will deliver all numbers/names, subject to technical limitations, including numbers/names associated with Non-published Listing Service as described in Section A6 unless the caller subscribes to and/or has activated Calling Number Delivery Blocking. Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information.
6. Calling party number and/or name information via Call Tracking, Caller ID-Basic^f, Caller ID, Enhanced Caller ID or Enhanced Caller ID with Call Management is not available on operator handled calls. (C)
7. Number and/or name information transmitted via Caller ID-Basic^f, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management or Call Tracking is intended solely for the use of the subscriber of these features. Resale of this information is prohibited by this Guidebook. (C)
8. The Company liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers and/or names, is limited as set forth in paragraph A2.5.1.
9. TouchStar service features are not available on trunks except as specifically noted in paragraphs 2 and 10.
10. Per Activation Call Return, Repeat Dialing, Denial of Per Activation Call Return and Denial of Per Activation Repeat Dialing are available to the following types of service where facilities permit: single-line residence, single-line business, multi-line residence, multi-line business and PBX trunks.

Note 1: Effective August 1, 2017, Caller ID – Basic is no longer available for residence subscribers. (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.3 Terms, Conditions and Limitations Of Service (Cont'd)

- A. The Following Limitations Apply: (Cont'd)
 - 11. Calling Number Delivery Blocking - Permanent is available upon request at no charge (recurring or nonrecurring), facilities permitting, to the following customer groups:
 - a. Agencies - established shelters of private, non-profit and publicly funded domestic violence intervention agencies and federal, state and local law enforcement agencies.
 - b. Subscribers of Non-Published Listing Service as described in Section A6.
 - 12. TouchStar service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

A13.19.4 Rates

- A. Individual Features
 - 1. Residence

	Nonrecurring Charge	Monthly Rate	USOC
(a) Call Return ¹ , per line	-	\$9.50	NSS
(b) Call Return ² , per activation	\$2.00	-	NA
(c) Call Return ^{2,3} , denial of per activation	-	-	BCR
(d) Repeat Dialing ¹ , per line	-	8.00	NSQ
(e) Repeat Dialing ² , per activation	2.00	-	NA
(f) Repeat Dialing ^{2,3} , denial of per activation	-	-	BRD
(g) BusyConnect ⁴ , per activation	2.00	-	NA
(h) Personalized Ring 6 (per line)		7.00	NSK
(i) Selective Call Forwarding (per line)		7.00	NCE
(j) Call Block (per line)		9.50	NSY
(k) Call Tracing (per line)		7.00	NST
(l) (DELETED)			
(m) (DELETED)			
(n) Caller ID (with Anonymous Call Blocking) (per line)		9.99	NXMCR
(o) Anonymous Call Blocking (per line)		7.00	HBY

(D)

- Note 1:** Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.
- Note 2:** These features are available to the following customers where facilities permit: single line residence, multi-line residence, and PBX trunks.
- Note 3:** Neither Denial of Call Return per Activation or Denial of Repeat Dialing per Activation should be included in the determination of appropriate discounts when ordered in combination with other TouchStar service features.
- Note 4:** Denial of per activation BusyConnect can be obtained using the Repeat Dialing denial of per activation USOC BRD.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.18 Reserved For Future Use

A113.19 TouchStar Service

(Obsoleted March 21, 1995, Type D) Existing Caller ID – Multi-Line² customers may retain their existing service as specified in this section if they so choose. However, if these customers want to change or add to their existing service, they will have to convert to Caller ID – Basic³ or Caller ID – Deluxe¹ as specified in A13.19. Service charges from Section A4 shall not apply for such conversions. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19. (C)

A113.19.1 Definitions of Feature Offerings

A. Caller ID – Multi-Line²

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming calls.

The following information is transmitted to the Caller ID – Multi-Line² customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received.

A service order is required to establish or discontinue Caller ID – Multi-Line². Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID – Multi-Line² will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

If the incoming call is from a caller who subscribes to and/or has activated Calling Number Delivery Blocking as described in paragraph A13.19.2 or A13.19.2.M, the calling number will not be delivered.

If the incoming call is from a line equipped with RingMaster service, the number transmitted will always be the main number rather than any dependent RingMaster service number.

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the number transmitted and available for display will always be the main number of the hunt group unless the number is Telephone Number (TN) identified.

Caller ID – Multi-Line² is not available on operator handled calls.

B. Caller ID – Basic³ (Name Delivery)

(Obsoleted September 21, 1995, Type D) Existing Caller ID - Basic (name delivery) customers may retain their service as specified herein, if they so choose. This service is not available for new installations or transfers of service to new locations after 09/21/95. (C)

This feature enables the customer to view on a display unit the Directory Name on incoming calls.

Note 1: Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence subscribers.

Note 2: Effective July 1, 2017, Caller ID – Multi-Line is no longer available for residence subscribers.

Note 3: Effective August 1, 2017, Caller ID – Basic is no longer available for residence subscribers. (N)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**A113.19 TouchStar Service (Cont'd)****A113.19.1 Definitions of Feature Offerings (Cont'd)****B. Caller ID – Basic¹ (Name Delivery) (Cont'd)**

When Caller ID - Basic is activated on a customer's line, the Directory Names of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle. (C)

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller who subscribes to RingMaster service, the name transmitted will always be the main directory name rather than the RingMaster service name.

If the incoming call is from a caller served by a PBX, only the directory name of the PBX is transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the directory name transmitted will always be the main name of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

Calling party name information via Caller ID - Basic is not available on operator handled calls.

C. Anonymous Call Rejection

See A.13.19.2 for Definition of Anonymous Call Rejection.

A113.19.2 Terms, Conditions and Limitations of Service**A. The Following Limitations Apply:**

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain numbers of subscribers served out of TouchStar service equipped offices.

Note 1: Effective August 1, 2017, Caller ID – Basic is no longer available for residence subscribers. (N)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.19 TouchStar Service (Cont'd)

A113.19.2 Terms, Conditions and Limitations of Service (Cont'd)

- A. The Following Limitations Apply: (Cont'd)
 - 2. TouchStar service is available to single line and multi-line residence and business customers who have rotary or Touch-Tone service. Caller ID – Basic³ and Caller ID are available to single and multi-line residence² and business customers. Effective March 21, 1995, Caller ID-Multi-Line² which was available only for line side terminations equipped with hunting (grouping) arrangements will no longer be available to new customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Caller ID - Basic, Caller ID, Call Tracking (BCLID), and Caller ID – Multi-Line² cannot be provisioned for Basic 911 customers. Effective September 22, 1995, Caller ID - Basic³ (name delivery) will no longer be available for new customers. (C)
 - 3. TouchStar service basic features cannot be provisioned with toll terminals, trunks or some remote switching locations.
 - 4. Appropriate service charges apply except during Company selected periods of special promotion.
 - 5. The Company will deliver all numbers, subject to technical limitations, including numbers associated with Non-published Listing Service as described in Section A6, unless the caller subscribes to and/or has activated Calling Number Delivery Blocking.
 - 6. Calling party number information via Caller ID – Multi-Line² is not available on operator handled calls.
 - 7. Number information transmitted via Caller ID – Multi-Line² is intended solely for the use of the subscriber of this feature. Resale of this information is prohibited by this Guidebook.
 - 8. The Company liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers and/or names is limited as set forth in A2.5.
 - 9. Calling Number Delivery Blocking-Permanent is available upon request, facilities permitting, to the following customer groups:
 - a. Agencies - established shelters of private, non-profit and publicly funded domestic violence intervention agencies and federal, state and local law enforcement agencies.

A113.19.3 Rates

- A. Reserved for Future Use
- B. Individual Features (Cont'd)
 - 1. Business

	Monthly Rate	USOC
(a) through (q) Reserved for Future Use		
(r) Anonymous Call Rejection (Per line) ¹	\$3.50	HBV

- C. Reserved for Future Use

Note 1: Obsoleted October 31, 2012. Not available for new installations, additions to existing service or transfers of existing service to a new location on or after October 31, 2012 for business subscribers.

Note 2: Effective July 1, 2017, Caller ID – Multi-Line is no longer available for residence subscribers.

Note 2: Effective August 1, 2017, Caller ID – Basic is no longer available for residence subscribers. (N)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.19 TouchStar Service (Cont'd)

A113.19.3 Rates (Cont'd)

D. Rotary (Grouping) Arrangements

	Rate	USOC
1. Caller ID - Multi-Line ^{1,3}		
a. Residence/Business		
(1) Per Calling Number Delivered ²		
(a) Each	\$.02	NSDUS
2. Caller ID - Basic (Name Delivery)		
(a) (DELETED)		
(b) Business, per line	7.50	NSW

Note 1: Effective March 21, 1995, all existing Caller ID - Multi-Line³ customers may retain this service as specified in this section of the Guidebook or change to the service provided under Caller ID-Basic or Caller ID as specified in A13.19. If existing Caller ID - Multi-Line³ customers change or add to their existing service, then they will have to convert to Caller ID-Basic or Caller ID. Service charges from Section A4 shall not apply for such conversions. All new single and multi-line residence and business customers desiring a TouchStar service calling number delivery feature will have to use Caller ID-Basic or Caller ID. Call Tracking (BCLID) is available for PBX customers as well as business multi-line customers.

Note 2: Total usage charge will not exceed \$10.00 per line.

Note 3: Effective July 1, 2017, Caller ID – Multi-Line is no longer available for residence subscribers.